

P O Box 5459 ~ Tahoe City, CA 96145 ~ Ph 530-581-8700 ~ Fx 530-581-8762

# AGENDA AND MEETING NOTICE MARKETING COMMITTEE Tuesday, February 25, 2013 2pm TAHOE CITY PUBLIC UTILITY DISTRICT – TAHOE CITY

### **NLTRA Mission**

"to promote tourism and business through efforts that enhance the economic, environmental, recreational and cultural climate of the area."

### **NLTRA Tourism Division Mission**

"to promote North Lake Tahoe as a travel destination with the purpose of increasing travel spending within the region, including year-round occupancy and length of stay, generating Transient Occupancy Tax (TOT) revenues, sales tax revenues, and maximizing the exposure and promotion of North Lake Tahoe on a regional, national and International level."

### **Meeting Ground Rules**

Be Prepared
Engage in Active Listening
Be Respectful of Others
No Surprises
It is OK to Disagree
Acknowledge Comments, but Do Not Repeat Comments

### Marketing Committee Members

### NLTRA Board:

Eric Brandt, Primary Brendan Madigan, Primary Valli Murnane Alt.

### <u>Committee</u>

Members:
Heather Allison (Chair)
Julie Maurer
John Monson
Becky Moore
Neil Sogard
Marguerite Sprague
Cara Whitley
Brett Williams
Brad Wilson

### Placer County Rep: Jennifer Merchant

# Quorum 6 Committee Members with 1 Board Member

### ITEMS MAY NOT BE HEARD IN THE ORDER THEY ARE LISTED

- A. Call to Order Establish Quorum
- B. Welcome and Introduction of Committee Members
- C. Public Forum: Any person wishing to address the Marketing Committee on items of interest to the Committee not listed on the agenda may do so at this time. It is requested that comments be limited to three minutes since no action may be taken by the Committee on items addressed under Public Forum. (3 min)
- D. Agenda Amendments and Approval (2 min)
- E. Approval of Marketing Meeting Minutes January 28, 2014 (3 min)
- F. Review of FY 2014/15 Budget Development Process Marc Sabella (10 min)
- G. Presentation on 2014 Snowfest Pam Pokorny (15 min)
- H. Future Marketing Initiatives for Master Plan Update (BHAGs) Committee Discussion and Input (30 min)
- M. Review of Remaining Winter Media Efforts Andy Chapman (20 min)
- J. Five Year DestiMetrics Winter Season Summary Andy Chapman (15 min)
- K. Departmental Reports
  - o Advertising

- o Conference Sales
- o Leisure Sales
- Special ProjectsWebsite Content
- o Social Marketing
- L. Committee Member Comments (5 minutes)
- M. Standing Reports (posted on www.nltra.org)
  - December MTRiP Report
  - December Web/GeoTracking Report
  - December Lodging Referral Report
  - November Reno Tahoe International Airport Report
  - Conference Activity Report

Posted and Emailed 2/20/14



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### MARKETING COMMITTEE MEETING MINUTES Tuesday, January 28, 2013 – 2 pm

### **Tahoe City Public Utility District**

### PRELIMINARY MINUTES

**COMMITTEE MEMBERS IN ATTENDANCE:** Valli Murnane, Neil Sogard, Heather Allison, Julie Maurer, John Monson, Brett Williams and Becky Moore

RESORT ASSOCIATION STAFF: Andy Chapman, Jason Neary, Judy Laverty-Capach, Sandy Evans Hall and Anna Atwood

OTHERS IN ATTENDANCE: Carl Ribaudo, Jackie (Diamond Peak), Liz Bowling and Kirsten Guinn

### I. MEETING OF THE MARKETING COMMITTEE

- 1.0 CALL TO ORDER ESTABLISH QUORUM
  - 1.1 The Marketing Committee meeting was called to order by Chair Heather Allison at 2:06 pm and a quorum was established.
- 2.0 PUBLIC FORUM
  - 2.1 No public forum.
- 3.0 AGENDA AMENDMENTS AND APPROVAL
  - 3.1 M/S/C (Maurer/Monson) (6/0) to approve the agenda as presented.
- 4.0 APPROVAL OF MARKETING MEETING MINUTES FROM NOVEMBER 19, 2013
  - 4.1 M/S/C (Williams/Murnane) (6/0) to approve the Marketing Committee minutes from November 19, 2013.

### 5.0 REVIEW OF MARKETING COMMITTEE APPOINTMENT TERMS – ANDY CHAPMAN

5.1 Andy did a quick review of the Marketing Committee appointment terms. He shared the organization had twice the amount of seats open including two seats for a 1 year term and one seat for a 2 year term. He reviewed Pool A, Pool B and Pool C with the committee members.

### 6.0 UPDATE ON SKI LAKE TAHOE/SIERRA SKI MARKETING COUNCIL - CARL RIBAUDO

- 6.1 Carl Ribaudo with Strategic Marketing Group (SMG) gave an overview of Ski Lake Tahoe and Sierra Marketing Council activities. The two regional groups work collectively together to increase the numbers of skiers and boarders to the region. The primary goal is to increase out of region paid skiers days over the next 3 years, with a specific focus on Southern California. Carl shared their objectives:
  - Effectively position the destination/build the Lake Tahoe brand by increasing awareness, interest and desirability for the destination
  - To increase lift ticket sales for the ski resorts and overall positive economic impact for the partners within the region
  - To work with selected partners implementing a cooperative marketing program designed to achieve the increased destination skier awareness and demand
  - Work closely with key partners to increase air service to Reno

Carl shared Ski Lake Tahoe completed a national study to get a sense of where Lake Tahoe fits in the national market. He stated Colorado is clearly the market leader as far as favorite ski destinations. Lake Tahoe has come a long way and is not far behind and ahead of other destinations. He also stated it's important to focus on some of the other things you can do here: recreation, entertainment, shopping and dining.

- 6.2 Carl shared the 2013/14 Winter Campaign Outline. Some of their objectives include:
  - Continued presence in the Los Angeles market targeting skiers
  - Establish Tahoe as a premier/convenient ski destination to skiers considering Mammoth and Colorado ski vacations
  - Maximize presence around Olympic content
  - Continue online search efforts

He shared the media plan along with creative and some video that will be running on NBC during the Winter Olympics. Some of the new programs they have focused on are:

- Photo exhibit at the airport of the different ski resorts. Done by great local photographers
- First time Ski Industry Economic Impact Study
- New air service
- Brett questioned Carl how Ski Lake Tahoe/SMG budget compares to other competitive destinations. Carl shared the budget is never big enough. He shared Ski Lake Tahoe is not a state organization but a regional organization, and one of the challenges their Board is faced with is increasing their budget to be more effective against other competitive ski destinations. Andy did share state organization like Nevada Commission on Tourism and Visit California have ski programs and the bulk is dedicated to the Lake Tahoe Region. Brett still recommended that we look at budget numbers including the NLT Chamber/CVB/Resort Association budget to better argue the case we need a bigger marketing budget to be more competitive with destinations like Colorado.

Julie commented that in the recent national study that was done it was clear Colorado is by far the leading ski destination. She questioned Carl if anything had been done this year to address some of the things that had been outlined in earlier meetings. Carl pointed out a few things they have addressed including tree-skiing, he also shared they have been filtering some of those messages in terms of photography on their website and also press efforts to counteract some of the perceptions people had of Lake Tahoe. Julie also questioned how they are doing in the Southern California market. Carl shared they have seen a rise out of Southern California and the resorts have been satisfied with what has come out of it.

Andy shared that Ski Lake Tahoë also has a presence in the international market with a focus on UK and Australia. This is primary through sponsorship of the Warren Miller Ski Film Series. Carl shared that leverage has done well and he also reported the Nevada Commission on Tourism is looking really hard at Mexico. There may be some opportunity there later.

John commented that Colorado Ski Country and Ski Utah wear many hats and one of them is lobbying. John questioned Carl if he would chime in on helmet laws. Carl shared his Board is very clear that they are a marketing organization. They defer to the resorts and their industry associations to get involved with issues like that and then stay as low profile as possible.

### 7.0 REVIEW OF CURRENT CONDITIONS CAMPAIGN - ANDY CHAPMAN

Andy reported on the current condition of our winter season is not optimal. Although Mother Nature has been holding back, resorts have done a terrific job adding to the snowpack and opening new terrain as cold temperatures and snowmaking conditions allow. There certainly is a good product to be experienced at the resorts. However, the perception in our core drive market is one of lack of snow and no skiing opportunity. Staff recommended the board approve the use of \$42,000 of marketing reserve funds to implement a 4 week campaign focused on current conditions as well impending storm opportunity targeted at the Bay Area/Northern California market. This package includes a digital outdoor buy as well as a radio schedule. Andy shared the details of the Digital Out of Home Billboards and Radio campaign. He also worked closely with the resort partners to capture current images and condition status that will be in both applications. Andy reported we are ready to switch the message up with the snow in the forecast utilizing fresh photography.

### 8.0 PRESENTATION OF 2014 COMMUNITY GRANT AWARDS – JUDY LAVERTY-CAPACH

3.1 Judy shared the 2013/14 Special Event Grand Funding Recommendation made to our Board. On November 15, 2013 the Grant Task Force convened to review and interview 17 grant applicants. A total of \$51,776 is available for funding and a total of \$57,500 was applied for. A total amount of \$42,500 has been recommended for funding in this round, leaving a balance of \$9,376 for round two in the spring of 2014.

Andy reported the grant funding process and responsibility will be shifted back to the Business Association and Chamber Collaborative this year.

Judy shared some of the events that were funded:

- Tahoe Mountain Sports Pro/Am Disc Golf Tournament
- The Great Ski Race
- Lake Tahoe Dance Festival

Judy shared why some of the events like the Lake Tahoe Dance Festival and The Great Ski Race were funded more than they asked for. The taskforce took a look at the overall budget and the impact that these events had and felt if they could give them a little more money it would help push their message out a little farther and broader.

# 9.0 USA CYCLING 2015 & 2016 AMATEUR AND PARA CYCLING NATIONAL CHAMPIONSHIPS UPDATE – ANDY CHAPMAN/JUDY LAVERTY-CAPACH

9.1 North Lake Tahoe has been selected to host USA Cycling's Amateur and Para-Cycling Road National Championships in June 2015 and 2016. The prestigious five-day event is made up of multiple races, including an individual time trial, tandem time trial, a criterium, and road races.

The national championships draw more than 1,000 participants, and thousands of spectators, family members and friends. USA Cycling is the national governing body for cycling in the U.S. and represents more than 2,500 clubs and teams and 70,800 members. The organization hosts a series of road, track, cyclo-cross, mountain bike and BMX national championships across the nation.

Andy reviewed the different multiple race courses with the committee members and shared there will be limited closures for this national championship except the time trail course has to be a complete closed course. Not all the courses have been finalized yet. Judy shared this will probably lead to North Lake Tahoe hosting other cycling events. Julie questioned the event history and where the participants come from. Andy shared the last 2 years it went to Madison, Wisconsin and prior to that it was held in Bend, Oregon. Jason shared the participants come from all over but the heaviest membership is out of California.

Valli made a comment about a recent article she read that High School Mountain Biking is one of the fastest growing sports. She shared last year the nationals were held in Marin and it might be an idea to look at some of those events. Andy shared that Mountain Biking, Cross Country and cyclo-cross is definitely on the radar and as they develop a good relationship with USA Cycling they hope to bring some of their Mountain Bike races to our area in the future.

### 10.0 IRONMAN LAKE TAHOE PROPOSED COURSE AND PROGRAM CHANGES - ANDY CHAPMAN

10.1 Andy gave a quick update on Ironman. He stated there is talk about taking out the Martis loop for the bike course and possibly bringing it in the Village at Northstar instead. This has not been finalized but it's being worked on. Andy also reported there may be possibly changes on the run course and to bring it further in to Tahoe City near Boatworks Mall. This would allow for some of the restaurants to have viewing parties.

Andy reported on changes to the finish area and also about taking the registration tent/expo out of the parking lot and centralizing it more by the K2 sundeck and grassy area. He also shared there will be no banquet tent. Instead there will be a restaurant program created so the athletes will receive a \$25 restaurant voucher that will be valid for Thu, Friday and Saturday. The athlete meeting will still take place but at an earlier time.

### 11.0 DEPARTMENTAL REPORTS

11.1 Advertising – This report is located in the departmental section of the Marketing packet.

Action to Andy: Julie questioned if Andy could get more details on how the Pandora segment of the campaign is doing from School of Thought.

- 11.2 Conference Sales Jason shared his report located in the departmental section of the Marketing packet. He shared the first annual Elevate Tahoe has been pushed off until next year due to not having a lot of snow. Jason shared the MPINCC tradeshow takes place in San Francisco next month. He also shared Elevate is a CalSAE event and next year it's being held at the Resort at Squaw Creek. He shared we are hosting it along with Resort at Squaw Creek and there will be pre and post FAM opportunities.
- **11.3 Leisure Sales** This report is located in the departmental section of the Marketing packet. Jeremy is out with media and FAM right now.
- 11.4 Special Projects Judy shared her report located in the departmental section of the Marketing packet. Judy and Andy did a site tour with the co-producer of Snowglobe. He is looking at bringing a Winter Bluegrass Festival to Tahoe for 2015. Judy shared the dates are not set but looking at end of the ski season. She also shared Carve Tahoe is happening in the village in Northstar this weekend. She shared the Abbi Agency along with Visit California is focusing on Valentine's Day packages for Cool Deals.
- 11.5 Web This report is located in the departmental section of the Marketing packet. She is working on summer. Get events on the summer calendar. Shelly has requested that summer events be input in the calendar.
- Social This report is located in the departmental section of the Marketing packet. Liz shared she is working on many press releases at the moment. This includes a very fun "How to Apres" press release. Heather recommended that we pull the trigger more often on all the other activities we have to offer beside skiing. She also shared it wouldn't hurt to reach out to our local community to educate them on how facebook comment or other social media can really have an negative impact on the livelihood on many local businesses.

### 12.0 COMMITTEE MEMBER COMMENT

12.1 Becky commented on how much she and her staff appreciated the one sheet that the Visitors Center put out on activities for Christmas/New Years. John shared his old roommate is in the loop with the Winter Bluegrass Festival and offered his help if they need assistance.

### 13.0 STANDING REPORTS

- 13.1 The following reports were posted on www.nltra.org:
  - JANUARY MTRIP REPORT
  - JANUARY RENO TAHOE AIRPORT REPORT
  - JANUARY WEB/GEO TRACKING REPORT
  - JANUARY LODGING REFERRAL REPORT
  - CONFERENCE ACTIVITY REPORT

### 14.0 ADJOURNMENT

14.1 The Marketing Committee meeting adjourned at 3:50 pm.

Submitted By: Anna Atwood, Marketing Executive Assistant North Lake Tahoe Chamber/CVB/Resort Association

# North Lake Tahoe Resort Association Fiscal Year 2014-15 Projected Budget Calendar

| Produce New Budget Format and Documents, Calendar, Assumptions and Goals for the Budget Process in Detailed Budget Documents.  Beginning of Produce and Distribute Actual vs. Budget Reports through January to Department Managers Mid-March Meet with Department Budgets for Preliminary Budget) April 1, 2014 County Calendar in Budget Process April 22, 2014 Finance Committee Meeting (F.C. gets 1st look at Preliminary Budget) April 30, 2014 Finance Committee Meeting (F.C. gets 1st look at Preliminary Budget) April 30, 2014 Finance Committee Meeting (F.C. gets Updated Budget by Major Category (Attachment C) of the County Contract with NLTRA is produced and presented.  Month of May County Negotiates Contract with NLTRA.  May 22, 2014 Finance Committee Meeting (F.C. gets Updated Preliminary Budget)  Preliminary Budget)  May, 27, 2014 Finance Committee Meeting (F.C. gets Updated Preliminary Budget is Prepared.   | TASK  | PLAYERS                                   |
|--|---|---|
| Produce and Dist through January Executive Commit through the Finance Committer of Work (A Category (Attach NLTRA is produce NLTRA is produce through the Finance Committer through the Finance Committer through the Executive Committer through the Executiv |   | Director of Finance                       |
| Meet with Depart Individual Depart Individual Depart Individual Depart Complete First Dr County Calendar Executive Committ Preliminary Budg Category (Attachl NLTRA is produce Iay County Negotiate Finance Committ Preliminary Budg   | ribute Actual vs. Budget Reports  | Director of Finance, All Department       |
| Complete First Dr County Calendar Executive Commi Preliminary Budg Scope of Work (A Category (Attachi NLTRA is produce County Negotiate Finance Committ Preliminary Budg Executive Commi   | tment Budgets.  | Director of Finance, All Department       |
| Executive Commi<br>Executive Commit<br>Preliminary Budg<br>Finance Committ<br>Preliminary Budg<br>Scope of Work (A<br>Category (Attachi<br>NLTRA is produce<br>County Negotiate<br>Finance Committ<br>Preliminary Budg<br>Executive Commi<br>Preliminary Budg  |   | Director of Finance                       |
| Executive Commi<br>Preliminary Budg<br>Finance Committ<br>Preliminary Budg<br>Scope of Work (A<br>Category (Attach<br>NLTRA is produce<br>County Negotiate<br>Finance Committ<br>Preliminary Budg<br>Executive Commi<br>Preliminary Budg   |   | Placer County, Director of Finance        |
| Finance Committ Preliminary Budg Scope of Work (A Category (Attachi NLTRA is produce County Negotiate Finance Committ Preliminary Budg Executive Commi Preliminary Budg  |   | Executive Committee                       |
| Scope of Work (A Category (Attachi NLTRA is produce County Negotiate Finance Committ Preliminary Budg Executive Commi Preliminary Budg Updated Prelimir  |   | Finance Committee                         |
|  | ttachment A) and Budget by Major<br>ment C) of the County Contract with<br>d and presented. | All Department Managers, Placer<br>County |
|  |   | Placer County                             |
|  |   | Finance Committee                         |
| Updated Prelimin   |   | Executive Committee                       |
|  | ary Budget is Prepared.   | Director of Finance                       |
| June 4, 2014 Board of Directors Meeting (Board gets 1st look at Preliminary Budget)  |   | Board of Directors                        |

| Beginning of  | Enter Preliminary Budget into Quick Books Accounting Director of Finance    | Director of Finance |
|---------------|---|---------------------|
| June          | System.   |                     |
| Mid-June      | Final County Contract with NLTRA Approved.                                  | Placer County       |
| June 17, 2014 | Final Budget Prepared for Finance Committee Meeting Director of Finance     | Director of Finance |
| June 19, 2014 | Finance Committee Meeting Recommends Budget                                 | Finance Committee   |
| June 25, 2014 | Strategic Retreat - Board of Directors Approves Budget   Board of Directors | Board of Directors  |
|               | for 2014/15 Year  |                     |
| June 30, 2014 | Enter Final Budget into Quick Books Accounting                              | Director of Finance |
|               | System.   |                     |

Note: The CEO is involved in all processes of the budget. The timeline can change as we progress through the year.

|   | 2   | NOBIH 1 AKE TAHOE 2013-2014 NOBIHEBN   | 14 NOPTHERN                                   | <   | MINITED   ETC. 10E | TCLIDE | N            |                              |                     |                      |
|---|---|--|---|-----|--------------------|--------|--------------|------------------------------|---------------------|----------------------|
| Media                                   | Placement   | Detail   | Creative Nov                                  | Pec | n Feb              | Mar    |              | Quantity                     | Rate                | Budget               |
| 2                                       | Targeted Zone Buy   | Zones: Contra Costa, Marín, Peninsula, San Francisco & San Jose<br>Networks: ESPN, Bravo, Hist, Disc, Natgeo, TBS, CSN, USA,<br>ANC & FX   | :30 sec spot / :15 sec<br>spot                |     |                    |        |              | 1014 Spots                   | Ā                   | \$34,728             |
| Comcast                                 | Spotlight Club  | Zones: Contra Costa, Marin, Peninsula, San Francisco & San Jose<br>Networks: ESPN, Bravo, Hist, Disc, Natgeo, TBS, CSN, USA,<br>AMC & FX   | :30 sec spot / :15 sec<br>spot                |     |                    |        | 1            | 1011 Spots                   | Ą                   | \$1,011              |
| Online                                  |   |  |   |     |                    |        | Tota         | 2,025 Spots                  | A LOCAL             | \$35,739             |
|   | West Coast Ski Destinations -<br>Bay Area DMA's               | West Coast Ski Destinations - Banners on the Alberta, British, Columbia, Idaho, Montana, Utah, Colorado, Wyoming Lake Tahoe (NIV) pages of TripAdvisor and Lake Tahoe (NIV) pages of TripAdvisor | 160x600 / 300x250/<br>728x90/ 300x600         |     |                    |        |              | 300,000                      | \$19.00             | \$5,700.00           |
| TripAdvisor                             | Lake Tahoe, CA Content  | DMA: Bay Area - Banners on the Lake Tahoe, CA pages  | 160x600 / 300x250/<br>728x90/ 300x600         |     |                    |        |              | 30,000                       | \$23.00             | \$690.00             |
|   | Ski Segment   | DMA: Bay Area  | 728x90<br>300x250                             |     |                    |        |              | 275,000                      | \$15.00             | \$8,625.00           |
|   | Vacation Package Page   | DMA: Nor Cal   | 300×250                                       |     |                    |        | Tota         | 000'506                      | \$13.00             | \$15,015             |
| Travelocity                             | Homepage  | DMA: Nor Cal   | 300x250                                       |     |                    |        |              | 350,000                      | \$13.00             | \$0.00               |
|   | ROS   | DMA: Nor Cal Anyone that has searched skl/mountain on Travelocity  | 300x250/728x90/<br>160x600                    |     |                    |        |              | 76,000                       | \$13.00             | \$0.00               |
|   | Flights Page  | DMA: Nor Cal ~   | 160×600/ 300×250                              |     |                    |        |              | 268,000                      | \$13.00             | \$0.00               |
|   | Activities Results Page                                       | DMA:San Francisco/ Oakland/ San Jose/ Modesto/ Stockton  | 160×600                                       |     |                    |        | Tota         | 140,000                      | \$25.00             | \$3,500.00           |
| Expedia                                 | Hotels Search (left Link)                                     | DMA:San Francisco/ Oakland/ San Jose/ Modesto/ Stockton  | 300×250                                       |     |                    |        |              | 191,667                      | \$18.00             | \$3,450.01           |
|   | Hotels Search (right Link)                                    | DMA:San Francisco/ Oakland/ San Jose/ Modesto/ Stockton  | 160×600                                       |     |                    |        |              | 190,625                      | \$16.00             | \$3,050.00           |
|   | Vacation Packages Search                                      | DMA:San Francisco/ Oakland/ San Jose/ Modesto/ Stockton  | 300x250                                       |     |                    |        | Tota         | 156,250                      | \$16.00             | \$2,500.00           |
|   | Audio Package   | Northern California<br>Demo: A18-54  | :30 audio/ 300x250/<br>Text                   |     |                    |        |              | 1,250,001                    | \$14.40             | \$6,000.00           |
|   | Billboard Package   | Northern California<br>Demo: A18-54  | 800x435/160x600                               |     |                    |        |              | 444,444                      | \$18.00             | \$4,000.00           |
| Spotify                                 | Rotational Skyscraper   | Northern California<br>Demo: A18-54  | 160x600                                       |     |                    |        |              | 300,000                      | \$10.00             | \$3,000.00           |
|   | Rotational Leaderboard  | Northern California<br>Demo: A18-54  | 728×90  |     |                    |        |              | 200,000                      | \$10.00             | \$2,000.00           |
|   | Audio Spot  | DMA: San Francisco<br>Demo: A18-54   | :15 sec audio                                 |     |                    |        | Tota         | 2,194,445                    | \$12.00             | \$15,000             |
| Pandora                                 | Пe  | DMA: San Francisco<br>Custom tile plays with audio in tuner  | 500×500                                       |     |                    |        |              |                              | \$0.00              | 0\$                  |
|   | Companion Banner  | DMA: San Francisco Demo: A18-54  | 300×250                                       |     |                    |        |              | 1,041,667                    | \$0.00              | 0\$                  |
|   |   |  |   |     |                    |        | Total        | 2,083,334                    |                     | \$12,500             |
|   | Banner  | Section: California/ Colorado/ Utah  | 300×600                                       |     |                    |        |              | 300,000                      | \$12.00             | \$3,600              |
| OpenSnow.com                            | Banner  | Section: California/ Colorado/ Utah Section: The Tahoe Dally Snow  | 728×90<br>728×90                              |     |                    |        |              | 300,000                      | \$10.00             | \$3,000              |
|   | Banner  | Section: The Tahoe Daily Snow  | 300×600                                       |     |                    |        |              | 275,000                      | \$12.00             | \$3,300              |
|   |   |  |   |     |                    |        | Teta<br>Tota | 1,135,000<br>7,780,321       |                     | \$12,300<br>\$67,515 |
| Social<br>Unified Social                | Facebook: Geo, Habitual,<br>Interest and Content<br>Targeting | Facebook Like Ads & Page Posts: Targeted to relative Recebook members, but only purchased on a cost per like.  Targeting: A 18-44 w/ kdds: Active Sklers or outdoor enthuslasts                  | Custom produced content                       |     |                    |        | Ę            | 17,000 Likes                 | \$1.47 / Uke        | \$20,000             |
| ноо                                     |   |  |   |     |                    |        |              |                              |                     |                      |
|   | Bulletins   | Harrison 92 ft W/O Fremont N/S F/SW  | 12'x24'                                       |     |                    |        |              | 808,848                      | \$2,000.00          | \$2,000.00           |
|   | Bulletins   | Masonic 125 ft N/O Geary Blvd W/S F/S  | 14'x48'                                       |     |                    |        | $\parallel$  | 1,091,032                    | \$4,000.00          | \$4,000.00           |
|   | Bulletins   | Harrison & 3Rd St SW/S F/NE  | 14'x48'                                       |     |                    |        |              | 588,600                      | \$8,000.00          | \$8,000.00           |
|   | Bulletins   | Market & Laguna F/SW<br>Folsom 150 ft N/O 14Th W/S F/S   | 20'x64'<br>14'x48'                            |     |                    |        |              | 1,637,080                    | Bonus               | Bonus                |
| 100000000000000000000000000000000000000 | Bulletins   | Oak N/O Franklin F/W SF/East Bay (5 boards)  | 14'x48'<br>14'x48'                            |     |                    |        |              | 596,660                      | \$4,000.00<br>Bonus | \$4,000.00<br>Bonus  |
|   | Wallscape   | %I-Lombard E/O Webster-I% F/E<br>%I-Rroadway W/O Sansome S/S-I% F/F  | 18'x14'                                       |     |                    |        |              | 334,032                      | \$2,500.00          | \$2,500.00           |
|   | Shelters  | Ferry Buildings (5 Shelters)   | 68"x47.5"                                     |     |                    |        |              | 700,000                      | \$500.00            | \$500.00             |
|   | Posters<br>Bulletins  | San Jose (10 Posters)<br>Trlangle / Bay Shore  | 10'5x22'8<br>14x48                            |     |                    |        |              | 1,918,692                    | \$3,000.00          | \$3,000.00           |
| Print                                   |   |  |   |     |                    |        | Tota         | 25,176,848                   |                     | \$43,000             |
| Southwest Spirit                        | 2/3 page ad<br>Full color                                     | Issue: Nov - Reno Tahoe Insert<br>Readers - 3,334,000<br>HHI - \$95K   | 4.875" x 10.5"<br>(4.375"x10.0" live<br>area) |     |                    |        |              | 3,334,000                    | \$31,667.00         | \$11,250             |
| SEM                                     | Annual Control of the Party States                            |  |   |     |                    |        | Tota         | 3,334,000                    |                     | \$11,250             |
| Google                                  | CPC Click program   | Ad Groups:Skiling/Snowboarding, Winter Travel, GetAWay   |   |     |                    |        |              | 9,600 Clicks                 | \$1.25 CPC          | \$12,000             |
| Bing/Yahoo! Searcch                     | CPC Click program   | Ad Groups:Skiling/Snowboarding, Winter Travel, GetAWay   | 4x sets per ad group                          |     |                    |        | Tota         | 6,400 Clicks<br>8,000 Clicks | \$1.25 CPC          | \$8,000<br>\$20,000  |
|   |   |  |   |     |                    |        |              |                              |                     |                      |

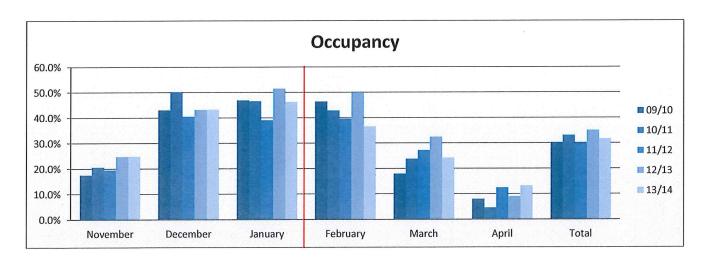
| Specific Media  NLT Display: Southern California Package  LATImes.com - Travel Channel Banner |                                | BEH tarnathan a 25.44 with Uide sortus eVlare ennuthasrdare  |                                      |  |          |             |       |                                     |                       |                     |
|---|--------------------------------|--|--------------------------------------|--|----------|-------------|-------|-------------------------------------|-----------------------|---------------------|
|   |                                |  |                                      |  |          |             |       |                                     |                       | No. of the last     |
|   |                                | snowmobilers, consumers who have gone skiling on vacation in the past year, GEO Southern California  | 300x250/728x90/<br>160x600           |  |          |             |       | 8,000,000                           | \$2.25                | \$18,000.00         |
|   |                                | Travel Run of Channel (ROC)  | 728×90                               |  |          |             | Total | 100,000                             | \$19.20               | \$1,920.00          |
|   |                                | Travel Run of Channel (ROC)  | 300×250                              |  |          |             |       | 100,000                             | \$21.60               | \$2,160.00          |
|   |                                | Travel and Deal Blog ROC   | 728x90                               |  |          |             |       | 20,000                              | \$16.20               | \$810.00            |
|   |                                | Travel and Deal Blog ROC   | 300x250                              |  |          |             |       | 100,000                             | \$18.90               | \$1,890.00          |
|   |                                | Syndication Targeting: Winter Travelers, Winter Sports Travelers,  | 300XZ50                              |  |          |             |       | 20.000                              | \$10.50               | \$7,200.00          |
|   |                                | Iravel Influencers Syndication Targeting: Winter Travelers, Travel Influencers   | 300x250                              |  |          |             |       | 100,000                             | \$12.00               | \$1,200.00          |
|   |                                | DMA: So Cal<br>Banners on the Alberta, British Columbia, Idaho, Montana, Utah,   | 160x600/ 300x250/<br>728x90/ 300x600 |  |          |             | Total | 598,000                             | \$19.00               | \$15,705            |
|   |                                | Colorado, Myorimia, Lake Inder, Morimiou Lakes, Reno-1 anoe<br>Audience Optimized Performance Blend with Retargeting & Look-   | 728×90<br>300×250                    |  |          |             |       | 20,000                              | \$0.00                | \$0.00              |
|   |                                | Geo; Northern California Audience Optimized Performance Blend with Retargeting & Look- Alike Modeling Geo; Southern California   | 728x90<br>300x250                    |  |          |             | 5     | 244,532                             | \$15.00               | \$3,667.98          |
|   | age - Right 1                  | DMA: Los Angeles - San Bernadino/ Orange County/ Ventura/<br>Riverside Counties  | 160×600                              |  |          |             | Total | 100,000                             | \$25.00               | \$15,030            |
|   | Off: Includes<br>ation Package | DMA: Los Angeles - San Bernadino/ Orange County/ Ventura/<br>Riverside Countles  | 300x250                              |  |          |             |       | 512,500                             | \$16.00               | \$8,200.00          |
|   | ght 1 Link Off                 | DMA: Los Angeles - San Bernadino/ Orange County/ Ventura/<br>Riverside Countles  | 160×600                              |  |          |             |       | 225,000                             | \$18.00               | \$4,050.00          |
|   | snu                            | DMA: Los Angeles - San Bernadino/ Orange County/ Ventura/<br>Riverside Counties  | 300x250                              |  |          |             |       | 100,000                             | \$0.00                | \$0.00              |
|   | kage                           | Southern California<br>Demo: A18-54  | :30 audio/ 300x250/ Text             |  |          |             | Lotes | 1,250,001                           | \$14.40               | \$6,000.00          |
|   | ckage                          | Southern California<br>Demo: A18-54  | 800x435/ 160x600                     |  |          |             |       | 444,444                             | \$18.00               | \$4,000.00          |
|   | yscraper                       | Southern California<br>Demo: A18-54  | 160×600                              |  |          |             |       | 300,000                             | \$10.00               | \$3,000.00          |
|   | derboard                       | Southern California<br>Demo: A18-54  | 728x90                               |  |          |             |       | 200,000                             | \$10.00               | \$2,000.00          |
|   | ot                             | DMA: Los Angeles<br>Demo: A18-54   | :15 sec audlo                        |  |          |             | 100   | 1,041,667                           | \$12.00               | \$12,500            |
|   |                                | DMA: Los Angeles<br>Custom tile plays with audio in tuner<br>Demo: A18-54  | 500x500                              |  |          |             |       | 1 041 667                           | \$0.00                | 0\$                 |
|   | Banner                         | DMA: Los Angeles<br>Demo: A18-54   | 300x250                              |  |          |             |       | 10011011                            | \$0.00                | 0\$                 |
|   | L.                             | Section: California/ Colorado/ Utah  | 300x250                              |  |          |             | Total | 270,000                             | \$12.00               | \$2,250             |
|   |                                | Section: California/ Colorado/ Utah  | 728x90                               |  |          |             |       | 187,500                             | \$10.00               | \$2,700             |
| Banner  |                                | Section: The Utah Dally Snow   | 300x250                              |  |          |             |       | 206,250                             | \$12.00               | \$2,475             |
|   | -                              | Section: California/ Colorado/ The Utah Dally Snow (Mobile)  | 320x50                               |  |          |             | 1061  | 240,385                             | \$13.00               | \$3,125<br>\$12,500 |
| Social  |                                |  |                                      |  |          |             | Total | 16,706,946                          |                       | \$103,485           |
| Unified Social Facebook: Geo, Habitual, Interest and Content Targeting  |                                | Facebook Like Ads & Page Posts: Targeted to relative Facebook members, but only purchased on a cost per like. Targeting: A 18-44 w/ kids: Active Skiers or outdoor enthuslasts | Custom produced content              |  |          |             |       | 17,000 Likes                        | \$1.47 / Like         | \$25,000            |
| оон   |                                |  |                                      |  |          |             | lota  | TV'000 CIRCS                        |                       | \$25,000            |
|   | SU SU                          | Pearzonville: Hwy 395 EI 1965 S/O Neal Ranch Road<br>Mojave: Hwy 14 & Hwy 58 WL 1700 N/O Oak Creek Rd.   | 14'0" x 48'0"<br>10'6" x 36' 0"      |  |          |             |       | 1,095,320                           | \$2,250.00            | \$4,500.00          |
| Sponsorship - Zoom Health Clubs   | lubs                           | :15 Digital Spots with Sound   | :15                                  |  |          |             |       |                                     | 13.17 CPM<br>5.64 CPM | \$7,800.00          |
| Events / Stunts   |                                |  |                                      |  |          |             | Total | 1,960,509                           |                       | \$23,600            |
| unt-  | lountain                       | Street Team -Experiential Marketing  | Teams of 10 /1/11-1/12               |  |          |             |       | 200,000                             | NA                    | \$18,758.00         |
| Mammoth Mountain Northern CA  | ountain<br>CA                  | Screet Team -Experiential Marketing Pop Up Bootcamp Locations - SF   | 12/16,12/17, 12/18,                  |  |          |             |       | 200,000                             | N/A                   | \$0.00              |
| Boot Camps<br>Southern CA   | 8                              | Pop Up Bootcamp Locations - LA   | Dec + Jan - Dates TBD                |  |          |             |       | Е                                   | N/A                   | \$0.00              |
|   |                                |  | Statement of the last                |  | New York | Sept. State | Total | Total 1,000,000                     | Share and             | \$23,758            |
| Google CPC Click program  | годгат                         | Ad Groups: Skiling/Snowboarding, Winter Travel, GetAWay  | 4x sets per ad group                 |  |          |             |       | 12,000 Clicks                       | \$1.25 CPC            | \$15,000            |
| Bing/Yahoo! Searcch CPC Click program   | rogram                         | Ad Groups:Skiling/Snowboarding, Winter Travel, GetAWay   | 4x sets per ad group                 |  |          |             | Total | 4,800 Clicks<br>Total 16,800 Clicks | \$1.25 CPC            | \$5,000             |

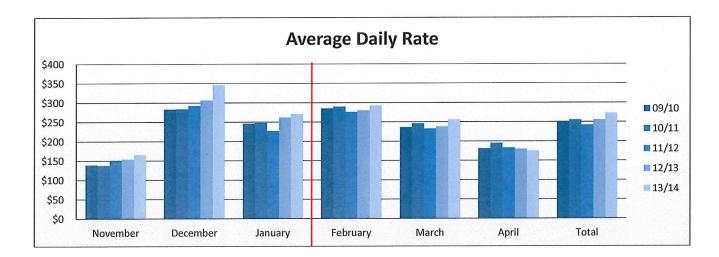
|                       |                   | NORTH LAKE TAHOE 2014 - Snow Rebuttal Campaign                        | 4 - Snow                 | Rebu           | ttal (   | Sam               | oaign   |  |             |
|-----------------------|-------------------|---|--------------------------|----------------|--|-------------------|---|--|-------------|
| Media                 | <u>Placement</u>  | <u>Detail</u>   | Creative                 | Dec            | Jan  | Feb               | Quantity  | Rate   | Budget      |
| Radio                 |                   |   |                          | A SERVICE SAME |  | AN AN ANNA AND AN |   |  |             |
| SBS<br>Spear<br>Spear | KMVQ (Movin 99.7) | Monday-Thursday Schedule<br>All Day Parts<br>Includes Streaming Spots | :30 sec produced<br>spot |                |  |                   | 65 Spots<br>19.3% reach<br>1,100,000<br>Impressions | \$171.34 CPP   | \$5,500     |
| Ø                     | KITS (Live 105)   | Monday-Thursday Schedule<br>All Day Parts<br>Includes Streaming Spots | :30 sec produced spot    |                | a de la compansión de l |                   | 274 Spots<br>17.7% reach<br>736,300 Impressions     | \$228 CPP  | \$12,500    |
| が行行を行う                |                   |   |                          |                |  |                   | 352 Spots   | THE RESIDENCE OF THE PARTY OF T | \$18,000    |
| НОО                   |                   |   |                          |                |  |                   |   |  | に気きの氏を      |
|                       | Digital Bulletin  | I-80 1500 ft N/O University (Berkeley) E/S F/S                        | 14'x48'                  |                |  |                   | 3,816,248   | \$10,625.00  | BONUS       |
|                       | Digital Bulletin  | I-80 1500 ft N/O University (Berkeley) E/S F/N                        | 14'x48'                  |                |  |                   | 2,862,184   | \$10,625.00  | BONUS       |
|                       | Digital Bulletin  | I-880 .5 mi N/O Hegenberger F/S                                       | 20,×60,                  |                |  |                   | 3,154,748   | \$14,450.00  | \$1,500.00  |
|                       | Digital Bulletin  | I-880 .50 mi N/O Hegenberger F/NW                                     | 20'x60'                  |                |  |                   | 3,103,864   | \$14,450.00  | \$1,500.00  |
|                       | Digital Bulletin  | I-680 S/O Benicia Bridge F/SE   | 14'x48'                  | 17             |  |                   | 1,172,076   | \$12,750.00  | \$500.00    |
| CBS Outdoor           | Digital Bulletin  | I-680 S/O Benicia Bridge F/NE   | 14'x48'                  |                |  |                   | 1,554,276   | \$12,750.00  | \$500.00    |
| '                     | Digital Bulletin  | Hwy 92 .50 mi W/O Clawiter Rd F/E                                     | 14'x48'                  |                |  |                   | 1,185,052*  | \$13,600.00  | \$500.00    |
|                       | Digital Bulletin  | Hwy 92 .50 mi W/O Clawiter Rd F/W                                     | 14'x48'                  |                |  |                   | 878,572*  | \$13,600.00  | \$500.00    |
|                       | Digital Bulletin  | Bay Bridge & Toll Plaza F/W   | 20'x60'                  |                |  |                   | 3,994,184   | \$24,225.00  | \$13,000.00 |
|                       | Digital Bulletin  | US 101 EL S/O University (Palo Alto) % F/SE                           | 16'x29'                  |                |  |                   | 731,800   | \$12,750.00  | \$500.00    |
|                       | Digital Bulletin  | US 101 EL S/O University (Palo Alto) % F/NW                           | 16'x29'                  |                |  |                   | 570,374   | \$12,750.00  | \$500.00    |
|                       |                   |   |                          |                |  |                   | 20,959,754  | N. S.  | \$19,000    |

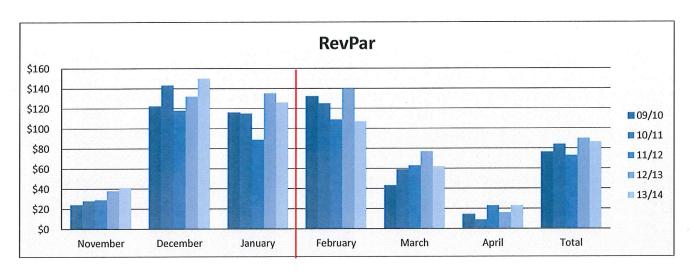


### North Lake Tahoe

Custom Winter Season Summary Graphs 5 Year Trend Bookings as of January 31









# North Lake Tahoe

## Custom Winter Season Summary Tables 5 Year Trend Bookings as of January 31

| Occupancy              |              | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 |
|------------------------|--------------|-------|-------|-------|-------|-------|
| November               |              | 17.5% | 20.6% | 19.5% | 24.8% | 24.9% |
| December               |              | 43.1% | 50.2% | 40.5% | 43.2% | 43.3% |
| January                | Actuals      | 46.9% | 46.6% | 39.1% | 51.5% | 46.3% |
| February               | On the books | 46.4% | 42.9% | 39.7% | 50.0% | 36.6% |
| March                  |              | 18.0% | 23.8% | 27.2% | 32.5% | 24.3% |
| April                  |              | 8.0%  | 4.6%  | 12.5% | 9.0%  | 13.2% |
| Historic Actual totals |              | 36.0% | 39.3% | 33.2% | 40.1% | 39.2% |
| On the books           |              | 23.5% | 25.7% | 26.5% | 30.0% | 24.4% |
| Total                  |              | 30.2% | 33.1% | 30.0% | 35.1% | 31.7% |

| Average Daily Rate     |              | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 |
|------------------------|--------------|-------|-------|-------|-------|-------|
| November               |              | \$139 | \$138 | \$150 | \$154 | \$166 |
| December               |              | \$283 | \$284 | \$292 | \$306 | \$346 |
| January                | Actuals      | \$246 | \$248 | \$227 | \$262 | \$271 |
| February               | On the books | \$285 | \$290 | \$276 | \$280 | \$292 |
| March                  |              | \$236 | \$246 | \$233 | \$238 | \$256 |
| April                  |              | \$181 | \$195 | \$183 | \$180 | \$175 |
| Historic Actual totals | = , = = -    | \$244 | \$244 | \$239 | \$256 | \$282 |
| On the books           |              | \$260 | \$273 | \$246 | \$254 | \$258 |
| Total                  |              | \$250 | \$255 | \$242 | \$255 | \$273 |

| RevPar                 |              | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 |
|------------------------|--------------|-------|-------|-------|-------|-------|
| November               |              | \$24  | \$28  | \$29  | \$38  | \$41  |
| December               |              | \$122 | \$143 | \$118 | \$132 | \$150 |
| January                | Actuals      | \$116 | \$115 | \$89  | \$135 | \$126 |
| February               | On the books | \$132 | \$125 | \$109 | \$140 | \$107 |
| March                  |              | \$43  | \$59  | \$63  | \$77  | \$62  |
| April                  |              | \$14  | \$9   | \$23  | \$16  | \$23  |
| Historic Actual totals |              | \$88  | \$96  | \$79  | \$103 | \$111 |
| On the books           |              | \$61  | \$70  | \$65  | \$76  | \$63  |
| Total                  |              | \$76  | \$84  | \$73  | \$90  | \$86  |