

March 2014

**Standing Reports** 



## RESERVATIONS ACTIVITY REPORT North Lake Tahoe

Executive Summary

**Destination: North Lake Tahoe** 

Period: Bookings as of February 28, 2014

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Last Month Performance: Current YTD vs. Previous YTD		2013/14	2012/13	Year over Year % Diff
North Lake Tahoe Occupancy for last month (February) changed by (-12.4%)	Occupancy (February) :	51.5%	58.8%	-12.4%
North Lake Tahoe Average Daily Rate for last month (February) changed by (1.9%	ADR (February) :	\$284	\$279	1.9%
North Lake Tahoe RevPAR for last month (February) changed by (-10.7%)	RevPAR (February) :	\$146	\$164	-10.7%
Next Month Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for next month (March) changed by (-22.2%)	Occupancy (March)	32.8%	42.2%	-22.2%
North Lake Tahoe Average Daily Rate for next month (March) changed by (4.1%)	ADR (March):	\$249	\$240	4.1%
North Lake Tahoe RevPAR for next month (March) changed by (-19.0%)	RevPAR (March):	\$82	\$101	-19.0%
Historical 6 Month Actual Performance: Current YTD vs. Previous YTD		9		
North Lake Tahoe Occupancy for the prior 6 months changed by (-0.9%)	Occupancy	42.8%	43.2%	-0.9%
North Lake Tahoe Average Daily Rate for the prior 6 months changed by (8.7%)	ADR	\$253	\$233	8.7%
North Lake Tahoe RevPAR for the prior 6 months changed by (7.8%)	RevPAR	\$108	\$101	7.8%

d. Future 6 Month	On The Books	Performance:	Current YTD v	s. Previous YTD

North Lake Tahoe Occupancy for the upcoming 6 months changed by (7.0%)	Occupancy	25.0%	23.3%	7.0%
North Lake Tahoe Average Daily Rate for the upcoming 6 months changed by (2.6%)	ADR	\$227	\$221	2.6%
North Lake Tahoe RevPAR for the upcoming 6 months changed by (9.8%)	RevPAR	\$57	\$52	9.8%

e. Incremental Pacing - % Change in Rooms Booked last Calendar Month: Feb. 28, 2014 vs. Previous Year

Rooms Booked during last month (February, 2014) compared to Rooms Booked				
during the same period last year (February, 2013) for arrival February to July has	Booking Pace (February)	7.1%	4.6%	52.5%
changed by (52.5%)				

\* DestiMetrics Census: Total number of rooms reported by participating DestiMetrics properties as available for short-term rental in the reporting month. This number can vary monthly as inventories and report participants change over time.

DESCRIPTION: The Reservation Activity Outlook Report tracks occupancy, average daily rate (ADR), and revenue per available room (RevPAR); the key metrics most of interest to lodging properties. The report combines the data sets of participating properties into a destination wide view that features three data sets (providing that sufficient information is available) including: i) current YTD occupancy, ii) last YTD occupancy, iii) last YTD occupancy, iii) last yTD occupancy, lii) last yTD occupancy, liii) last yTD occupancy, liiii) last yTD occupancy, liiiii) last yTD occupancy, liiii) last yT

The Reservation Activity Outlook Report is generated on a monthly basis, usually for a 12 month subscription period, and is created from data provided by a group of properties participating in a cooperative manner, and representing a valid set of data as a result.

Report results are provided only to those properties who participate by submitting their data. Additionally, participating properties can order (on an a-la-carte basis) an individual report which shows the reservation activity of their property, measured against an aggregated set of competitive properties that they choose from amongst DestiMetrics's other participants.

As is the case in all DestiMetrics data, all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

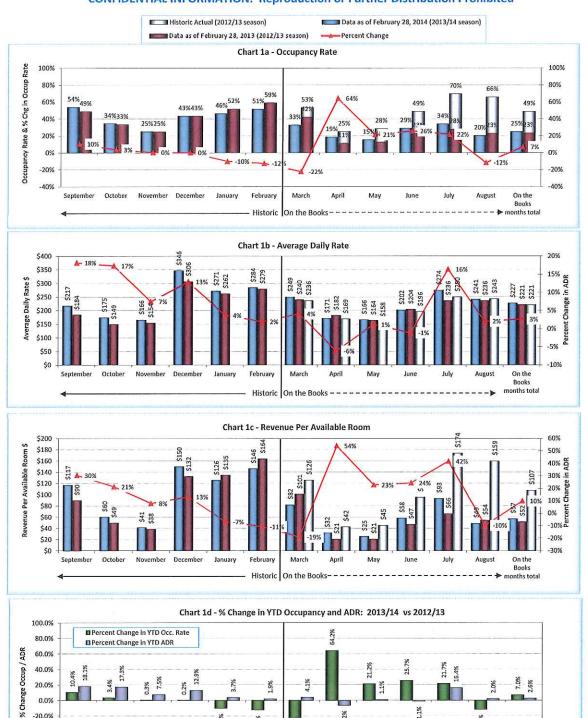
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#### **SECTION 1 - 12 MONTH ROLLING SUMMARY GRAPHS**

2013/14 YTD (as of February 28, 2014) vs. 2012/13 YTD (as of February 28, 2013) vs. 2012/13 Historical

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above CONFIDENTIAL INFORMATION: Reproduction or Further Distribution Prohibited



Apr-14 vs.

May-14 vs.

Jun-14 vs. Jul-14 vs. Jul- Aug-14 vs. On the Books

0.0% -20.0% -40.0%

Sep-13 vs.

Oct-13 vs.

Nov-13 vs.

Dec-13 vs.

Jan-14 vs.

Jan-13

Feb-14 vs.

Feb-13 Mar-13 Apr-13 Historic On the Books



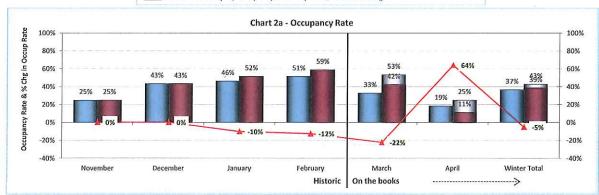
#### **SECTION 2 - WINTER SEASON SUMMARY GRAPHS**

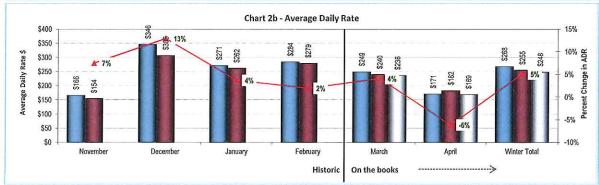
2013/14 YTD (as of February 28, 2014) vs. 2012/13 YTD (as of February 28, 2013) vs. 2012/13 Historical

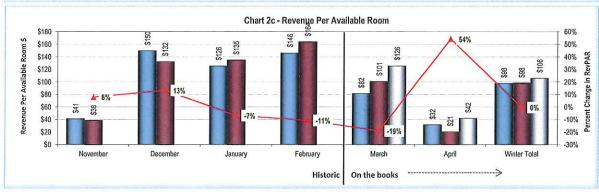
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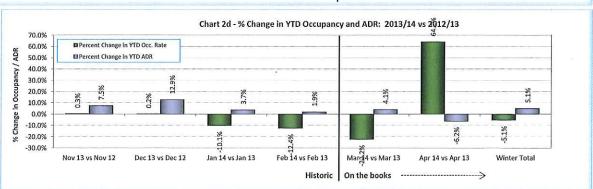
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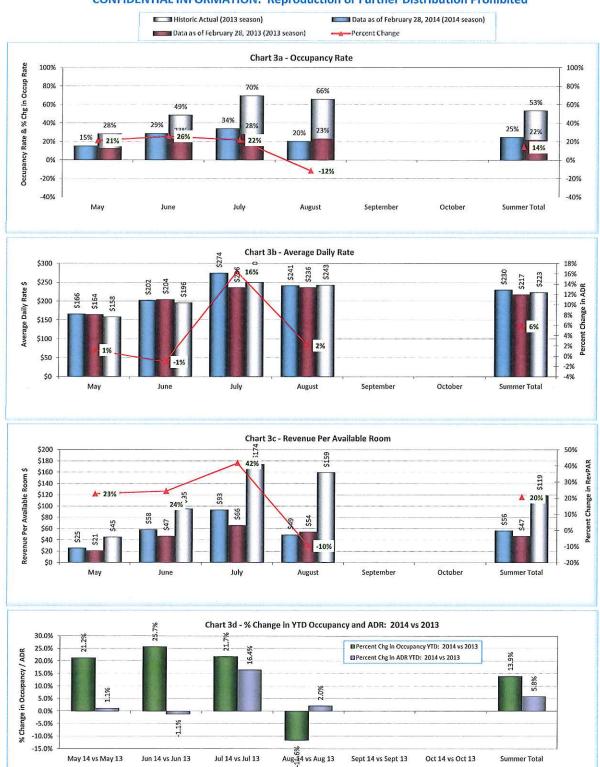


#### **SECTION 3 - SUMMER SEASON SUMMARY GRAPHS**

2014 YTD (as of February 28, 2014) vs. 2013 YTD (as of February 28, 2013) vs. 2013 Historical

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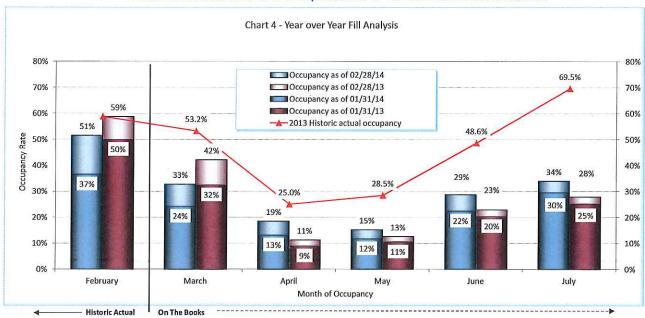


#### **SECTION 4 - FILL ANALYSIS**

2014 Occupancy Pace (as of February 28, 2014) vs. 2013 Occupancy Pace (as of February 28, 2013) vs. same period 2013

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above

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#### Supporting Table for Chart 4 & Change in Incremental Fill

5	OCCUPA	NCY AS OF F	FR 28	OCCUPA	NCY AS OF J	1N 31		INCREMENTAL OCCUP. BOOKED  (i.e. FILL DURING MONTH JUST ENDED)		CHG IN INCREMENTAL OCCUP.  BOOKED (I.e CHANGE IN FILL)	
	Occupancy				Occupancy	V-2007	Incremental	Incremental	Absolute	Percent	2013
	as of	as of	Absolute	as of	as of	Absolute	occupancy booked	occupancy booked	Change in	Change in	Historic actual
Month of Occupancy:	02/28/14	02/28/13	Change	01/31/14	01/31/13	Change	during Feb. 2014	during Feb. 2013	Incremental Fill	Incremental Fill**	occupancy
February	51.5%	58.8%	-7.3%	36.6%	50.0%	-13.4%	14.9%	8.8%	6.1%	69.1%	58.8%
March	32.8%	42.2%	-9.4%	24.3%	32.5%	-8.2%	8.5%	9.7%	-1.1%	-11.8%	53.2%
April	18.6%	11.3%	7.3%	13.2%	9.0%	4.2%	5.4%	2.3%	3.1%	133.6%	25.0%
May	15.3%	12.6%	2.7%	11.8%	10.6%	1.2%	3.5%	2.0%	1.5%	71.3%	28.5%
June	28.8%	22.9%	5.9%	22.5%	20.4%	2.1%	6.3%	2.5%	3.8%	152.0%	48.6%
July	33.9%	27.9%	6.1%	29.6%	25.2%	4.3%	4.4%	2.7%	1.7%	64.5%	69.5%
Total	29.9%	28.9%	1.0%	22.8%	24.2%	-1.4%	7.1%	4.6%	2.4%	52.5%	47.2%

<sup>&</sup>quot;\*Based on providing complete pacing data within a given month of occupancy only. Results may differ from those presented elsewhere in report if property set differs."

<sup>\*\*</sup>Results for "percent change in incremental fill" indicate how room nights booked during the month just ended compare to room nights booked during the same month in the prior year, for occupancy in the month just ended and for the upcoming five months (as well as the six-month period in total). These results provide an indication of the degree to which booking activity occurring during the month just ended was greater or less than booking activity occurring in the same month a year ago -- i.e. a measure of the strength of booking activity occurring during the month just ended.



#### RESERVATIONS ACTIVITY REPORT SECTION 5A - SUPPORTING DATA TABLES Bookings as of February 28, 2014

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above CONFIDENTIAL INFORMATION: Reproduction or Further Distribution Prohibited

OCCUPANCY RATE		OCCUPANCY RAT	E: YTD 2013/14 VS. Y	TD 2012/13	-	
		Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual	# of
		February 28, 2014	February 28, 2013	Change in	Occup. Rate	Properties
Month of Occupancy (2013/14	& 2012/13)	(2013/14 season)	(2012/13 season)	YTD Occ. Rate	(2012/13 season)	in Sample
September	1	53.8%	48.8%	10.4%		11
October		34.4%	33.2%	3.4%		11
November		24.9%	24.8%	0.3%		11
December		43.3%	43.2%	0.2%		11
January		46.3%	51.5%	-10.1%		11
February Hi	storic Actual	51.5%	58.8%	-12.4%		11
March C	On the Books	32.8%	42.2%	-22.2%	53.2%	11
April	1	18.6%	11.3%	64.2%	25.0%	11
May	1	15.3%	12.6%	21.2%	28.5%	11
June		28.8%	22.9%	25.7%	48.6%	11
July		33.9%	27.9%	21.7%	69.5%	11
August	÷	20.2%	22.9%	-11.6%	65.8%	11
Grand total		33.7%	33.2%	1.7%	46.0%	11
Historic months total		42.8%	43.2%	-0.9%	43.2%	11
On the Books months total		25.0%	23.3%	7.0%	48.6%	11

AVERAGE DAILY RATE	ADR: YTD	2013/14 VS. YTD 2012	2/13		
	ADR as of:	ADR as of:	Percent	Historic Actual	# of
	February 28, 2014	February 28, 2013	Change	ADR	Properties
Month of Occupancy (2013/14 & 2012/13)	(2013/14 season)	(2012/13 season)	in YTD ADR	(2012/13 season)	in Sample
September	\$217	\$184	18.1%		11
October	\$175	\$149	17.3%		11
November	\$166	\$154	7.5%		11
December	\$346	\$306	12.9%		11
January	\$271	\$262	3.7%		11
February Historic Actual	\$284	\$279	1.9%		11
March On the Books	\$249	\$240	4.1%	\$236	11
April	\$171	\$182	-6.2%	\$169	11
May	\$166	\$164	1.1%	\$158	11
June	\$202	\$204	-1.1%	\$196	11
July	\$274	\$236	16.4%	\$250	11
August i v	\$241	\$236	2.0%	\$243	11
Grand total	\$243	\$229	6.4%	\$227	11
Historic months total	\$253	\$233	8.7%	\$233	11
On the Books months total	\$227	\$221	2.6%	\$221	11

REVENUE PER AVAILABLE ROOM	REVPAR: YT	12/13			
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual	# of
	February 28, 2014	February 28, 2013	Change in	RevPAR	Propertie:
Month of Occupancy (2013/14 & 2012/13)	(2013/14 season)	(2012/13 season)	YTD RevPAR	(2012/13 season)	in Sample
September	\$117	\$90	30.4%		11
October	\$60	\$49	21.3%		11
November	\$41	\$38	7.8%		11
December	\$150	\$132	13.1%		11
January	\$126	\$135	-6.8%		11
February Historic Actual	\$146	\$164	-10.7%		11
March On the Books	\$82	\$101	-19.0%	\$126	11
April	\$32	\$21	54.1%	\$42	11
May	\$25	\$21	22.6%	\$45	11
June	\$58	\$47	24.3%	\$95	11
July	\$93	\$66	41.6%	\$174	11
August 🙀	\$49	\$54	-9.8%	\$159	11
Grand total	\$82	\$76	8.2%	\$104	11
Historic months total	\$108	\$101	7.8%	\$101	11
On the Books months total	\$57	\$52	9.8%	\$107	11



## DestiMetrics... section 5b - supporting winter data tables Winter Bookings as of February 28, 2014

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OCCUPANCY RATE		OCCUPANCY RAT	TE: YTD 2013/14 VS. Y	/TD 2012/13	
		Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual
		February 28, 2014	February 28, 2013	Change in	Occup. Rate
Month of Occupancy (2013/14 & 2012	2/13)	(2013/14 season)	(2012/13 season)	YTD Occ. Rate	(2012/13 season)
November		24.9%	24.8%	0.3%	
December		43.3%	43.2%	0.2%	
January		46.3%	51.5%	-10.1%	
February Historic A	Actual	51.5%	58.8%	-12.4%	
March On the k	books	32.8%	42.2%	-22.2%	53.2%
April		18.6%	11.3%	64.2%	25.0%
Winter Total		36.5%	38.5%	-5.1%	42.7%

AVERAGE DAILY RATE	ADR: YTD	2013/14 VS. YTD 2012	2/13	
2	ADR as of:	ADR as of:	Percent	Historic Actual
	February 28, 2014	February 28, 2013	Change in	ADR
Month of Occupancy (2013/14 & 2012/13)	(2013/14 season)	(2012/13 season)	YTD ADR	(2012/13 season)
November	\$166	\$154	7.5%	
December	\$346	\$306	12.9%	
January	\$271	\$262	3.7%	
February Historic Actual	\$284	\$279	1.9%	
March On the book	\$249	\$240	4.1%	\$236
April	\$171	\$182	-6.2%	\$169
Winter Total	\$268	\$255	5.1%	\$248

REVENUE PER AVAILABLE RO	MOO	REVPAR: Y			
		RevPAR as of:	RevPAR as of:	Percent	Historic Actual
		February 28, 2014	February 28, 2013	Change in	RevPAR
Month of Occupancy (2013/	14 & 2012/13)	(2013/14 season)	(2012/13 season)	YTD ADR	(2012/13 season)
November		\$41	\$38	7.8%	
December		\$150	\$132	13.1%	
January		\$126	\$135	-6.8%	
February	Historic Actual	\$146	\$164	-10.7%	
March	On the books	\$82	\$101	-19.0%	\$126
April		\$32	\$21	54.1%	\$42
Winter Total		\$98	\$98	-0.3%	\$106



## Destiveries Reservations activity Report Section 5c - Supporting Summer Data Tables Summer Bookings as of February 28, 2014

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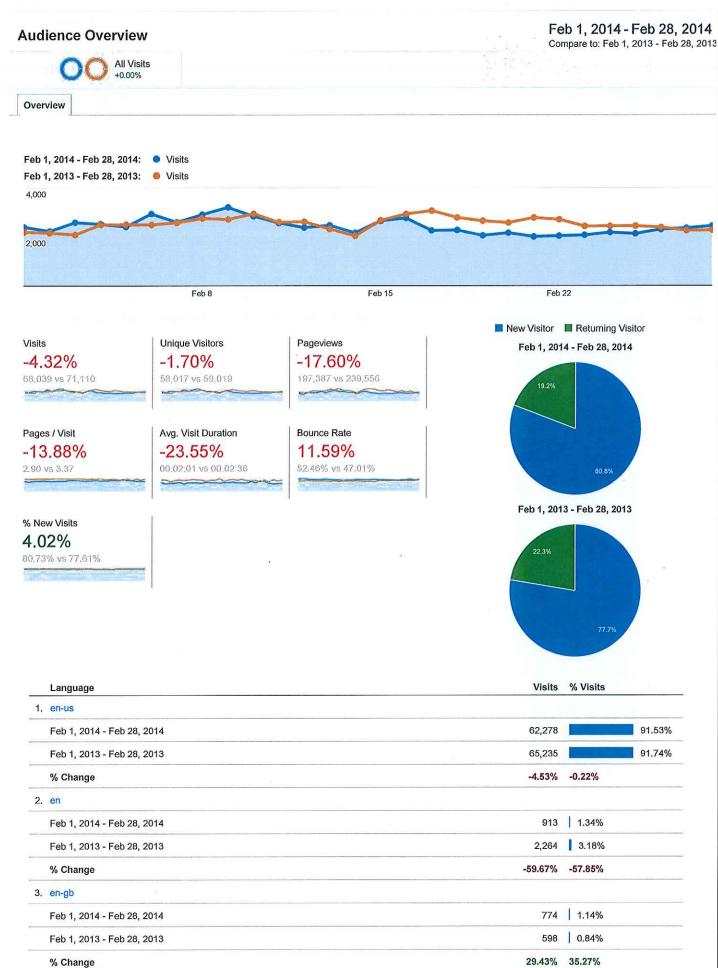
OCCUPANCY RATE	OCCUPANCY	OCCUPANCY RATE: YTD 2014 VS. YTD 2013					
	Occup. Rate as of:	Occup. Rate as of:	Percent	<b>Historic Actual</b>			
	February 28, 2014	February 28, 2013	Change in	Occup. Rate			
Month of Occupancy (2014 & 2013)	(2014 season)	(2013 season)	YTD Occ. Rate	(2013 season)			
May	15.3%	12.6%	21.2%	28.5%			
June	28.8%	22.9%	25.7%	48.6%			
July	33.9%	27.9%	21.7%	69.5%			
August	20.2%	22.9%	-11.6%	65.8%			
September							
October							
Summer Total	24.5%	21.5%	13.9%	53.2%			

AVERAGE DAILY RATE	ADR:	ADR: YTD 2014 VS. YTD 2013					
	ADR as of:	ADR as of:	Percent	Historic Actual			
	February 28, 2014	February 28, 2013	Change	ADR			
Month of Occupancy (2014 & 2013)	(2014 season)	(2013 season)	YTD ADR	(2013 season)			
May	\$166	\$164	1.1%	\$158			
June	\$202	\$204	-1.1%	\$196			
July	\$274	\$236	16.4%	\$250			
August	\$241	\$236	2.0%	\$243			
September							
October		W 2					
Summer Total	\$230	\$217	5.8%	\$223			

REVENUE PER AVAILABLE ROOM	REVPAR.	REVPAR: YTD 2014 VS. YTD 2013					
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual			
	February 28, 2014	February 28, 2013	Change in	RevPAR			
Month of Occupancy (2014 & 2013)	(2014 season)	(2013 season)	YTD RevPAR	(2013 season)			
May	\$25	\$21	22.6%	\$45			
June	\$58	\$47	24.3%	\$95			
July	\$93	\$66	41.6%	\$174			
August	\$49	\$54	-9.8%	\$159			
September							
October							
Summer Total	\$56	\$47	20.5%	\$119			



4. es-es



	Feb 1, 2014 - Feb 28, 2014	478	0.70%
	Feb 1, 2013 - Feb 28, 2013	367	0.52%
	% Change	30.25%	36.12%
5.	es-us		
	Feb 1, 2014 - Feb 28, 2014	472	0.69%
	Feb 1, 2013 - Feb 28, 2013	93	0.13%
	% Change	407.53%	430.43%
6.	de-de		
	Feb 1, 2014 - Feb 28, 2014	300	0.44%
	Feb 1, 2013 - Feb 28, 2013	333	0.47%
	% Change	-9.91%	-5.84%
7.	pt-br		
	Feb 1, 2014 - Feb 28, 2014	298	0.44%
	Feb 1, 2013 - Feb 28, 2013	290	0.41%
	% Change	2.76%	7.40%
8.	es		
	Feb 1, 2014 - Feb 28, 2014	274	0.40%
	Feb 1, 2013 - Feb 28, 2013	253	0.36%
	% Change	8.30%	13.19%
9.	es-419		
	Feb 1, 2014 - Feb 28, 2014	249	0.37%
	Feb 1, 2013 - Feb 28, 2013	33	0.05%
	% Change	654.55%	688.60%
10	.fr		8
	Feb 1, 2014 - Feb 28, 2014	188	0.28%
	Feb 1, 2013 - Feb 28, 2013	182	0.26%
	% Change	3.30%	7.96%

Feb 1, 2014 - Feb 28, 2014 Compare to: Feb 1, 2013 - Feb 28, 2013

#### Location

ALL » COUNTRY/TERRITORY: United States

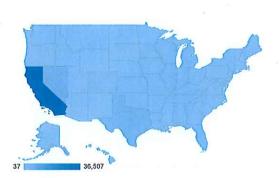


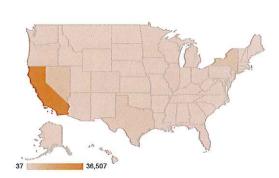
Map Overlay

Summary

#### Feb 1, 2014 - Feb 28, 2014







Region Visits				Behavior			Conversions Goa			
		Visits	% New Visits	New Visits	Bounce Rate	Pages / Visit	Avg. Visit Duration	Cool Deals Page (Goal 1 Conversion Rate)	Cool Deals Page (Goal 1 Completions)	Cool Deals Pag (Goal 1 Value)
		3.13% <b>*</b> 62,523 vs 64,544	3.75% <b>a</b> 80.16% vs 77.26%	0.51% <b>a</b> 50,121 vs 49,869	12.02% <del>*</del> 52,39% vs 46.77%	14.20% • 2.91 vs 3.39	24.28% - 00:02:01 vs 00:02:40	235.86% <b>4</b> 18.68% vs 5.56%	225.35% <b>a</b> 11,680 vs 3,590	225.35% \$11,680.00 \$3,590
1.	California							1		1
	Feb 1, 2014 - Feb 28, 2014	36,507 (58.39%)	78,36%	28,608 (57,08%)	56.91%	2.64	00:01:52	21.70%	7,922 (67.83%)	\$7,922.00 (67.83
	Feb 1, 2013 - Feb 28, 2013	33,156 (51.37%)	75.84%	25,145 (50.42%)	49.11%	3.08	00:02:24	5.10%	1,690 (47.08%)	\$1,690.00 (47.08
	% Change	10.11%	3.33%	13.77%	15.88%	-14.44%	-22.15%	325.73%	368.76%	368.76
2.	Nevada			Lancius mineral canas	2	C		Contraction		
	Feb 1, 2014 - Feb 28, 2014	4,651 (7.44%)	72.95%	3,393 (6.77%)	53.19%	2.81	00:02:00	8.51%	396 (3.39%)	\$396.00 (3.39
	Feb 1, 2013 - Feb 28, 2013	4,995 (7.74%)	63.22%	3,158 (6.33%)	43.40%	4.28	00:04:58	2,86%	143 (3.98%)	\$143.00 (3.98
	% Change	-6.89%	15.39%	7.44%	22.55%	-34.49%	-59,63%	197.41%	176.92%	176.92
3.	Texas									
	Feb 1, 2014 - Feb 28, 2014	2,394 (3.83%)	85,67%	2,051 (4.09%)	38.18%	3.77	00:02:29	13.12%	314 (2.69%)	\$314.00 (2.69
	Feb 1, 2013 - Feb 28, 2013	2,258 (3.50%)	81.36%	1,837 (3.68%)	38.35%	4.21	00:03:13	8,90%	201 (5.60%)	\$201.00 (5.60
	% Change	6.02%	5.31%	11.65%	-0.45%	-10.49%	-23.05%	47.34%	56.22%	56.2
4.	Colorado									
	Feb 1, 2014 - Feb 28, 2014	1,620 (2.59%)	81.91%	1,327 (2.65%)	69.01%	2.13	00:00:59	53.40%	865 (7.41%)	\$865.00 (7.41
	Feb 1, 2013 - Feb 28, 2013	757 (1.17%)	82.69%	626 (1.26%)	41.48%	3.92	00:02:37	4.10%	31 (0.86%)	\$31.00 (0.86
	% Change	114.00%	-0.94%	111.98%	66.38%	-45.61%	-62.74%	1,203.87%	2,690.32%	2,690.32
5.	Florida							•		
	Feb 1, 2014 - Feb 28, 2014	1,215 (1.94%)	86,83%	1,055 (2.10%)	40,99%	3,58	00:02:27	13,09%	159 (1.36%)	\$159.00 (1.36
	Feb 1, 2013 - Feb 28, 2013	1,300 (2.01%)	81.77%	1,063 (2.13%)	43.08%	3.67	00:02:41	7.31%	95 (2.65%)	\$95.00 (2.65
	% Change	-6.54%	6.19%	-0.75%	-4.85%	-2.40%	-8.81%	79.08%	67.37%	67.37
3.	New York					Ph. No. 10 10 14 / 2 10 14 1 2 10 14 1 2 10 14 1				
	Feb 1, 2014 - Feb 28, 2014	1,130 (1.81%)	85,40%	965 (1.93%)	44.51%	3.15	00:02:07	10.80%	122 (1.04%)	\$122.00 (1.04
	Feb 1, 2013 - Feb 28, 2013	4,873 (7.55%)	79.36%	3,867 (7.75%)	49.19%	2.86	00:01:58	5.01%	244 (6,80%)	\$244.00 (6.80
	% Change	-76.81%	7.61%	-75.05%	-9.51%	10.08%	8.30%	115.62%	-50.00%	-50.00
7	Illinois									

	Feb 1, 2014 - Feb 28, 2014	1,049 (1.68%)	88.08%	924 (1.84%)	44.33%	3.34	00:02:12	12.77%	134 (1.15%)	\$134.00 (1.1
	Feb 1, 2013 - Feb 28, 2013	1,445 (2.24%)	78.96%	1,141 (2.29%)	41.25%	3.97	00:02:50	6.71%	97 (2.70%)	\$97,00 (2.70
	% Change	-27.40%	11.55%	-19.02%	7.47%	-15.77%	-22,68%	90.29%	38.14%	38.1
8.	Washington									
	Feb 1, 2014 - Feb 28, 2014	1,001 (1.60%)	83.42%	835 (1.67%)	43.96%	3.44	00:02:23	15.18%	152 (1.30%)	\$152.00 (1.30
	Feb 1, 2013 - Feb 28, 2013	939 (1.45%)	81.15%	762 (1.53%)	44.73%	3,63	00:02:24	6.82%	64 (1.78%)	\$64.00 (1.78
	% Change	6.60%	2.79%	9.58%	-1.73%	-5.20%	-1.15%	122.79%	137.50%	137.50
9.	Arizona									
	Feb 1, 2014 - Feb 28, 2014	963 (1.54%)	85.57%	824 (1.64%)	46.73%	3,30	00:02:21	15,99%	154 (1,32%)	\$154.00 (1.32
	Feb 1, 2013 - Feb 28, 2013	733 (1.14%)	85.13%	624 (1.25%)	40.25%	3.72	00:02:39	6.28%	46 (1.28%)	\$46.00 (1.28
	% Change	31.38%	0.51%	32.05%	16.11%	-11.33%	-11.05%	154.82%	234.78%	234.78
10.	Pennsylvania							19-2		
	Feb 1, 2014 - Feb 28, 2014	690 (1.10%)	88.84%	613 (1.22%)	41.16%	3.52	00:02:10	8.99%	62 (0.53%)	\$62.00 (0.53
	Feb 1, 2013 - Feb 28, 2013	801 (1.24%)	84.27%	675 (1.35%)	40.45%	4.12	00:02:48	7.37%	59 (1.64%)	\$59.00 (1.64
	% Change	-13.86%	5.42%	-9.19%	1.76%	-14.63%	-22.74%	21.99%	5.08%	5.08

Rows 1 - 10 of 52

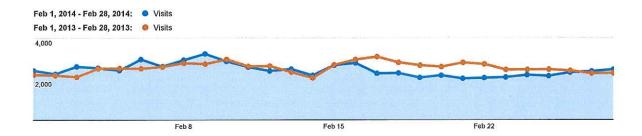
#### **All Traffic**

Feb 1, 2014 - Feb 28, 2014 Compare to: Feb 1, 2013 - Feb 28, 201



Explorer

Summary



		Acquisition			Behavior			Conversions Goa	_	
s	ource / Medium	Visits	% New Visits	New Visits	Bounce Rate	Pages / Visit	Avg. Visit Duration	Cool Deals Page (Goal 1 Conversion Rate)	Cool Deals Page (Goal 1 Completions)	Cool Deals (Goal 1 Value
		4.32% <del>*</del> 68,039 vs 71,110	4.03% \$\delta\$ 80.78% vs 77.65%	0.46% <del>*</del> 54,965 vs 55,218	11.59% <del>*</del> 52.46% vs 47.01%	13.88% <del>*</del> 2.90 vs 3.37	23.55% <b>*</b> 00:02:01 vs 00:02:38	222.77% <b>a</b> 17.73% vs 5,49%	208.83% <b>a</b> 12,060 vs 3,905	208.83 \$12,06 \$3
1.	google / organic									
	Feb 1, 2014 - Feb 28, 2014	19,911 (29.26%)	75.74%	15,081 (27.44%)	54.21%	2.85	00:02:16	3,01%	600 (4.98%)	\$600.00
	Feb 1, 2013 - Feb 28, 2013	25,107 (35.31%)	71.88%	18,047 (32.68%)	47.59%	3.07	00:02:32	3.89%	977 (25.02%)	\$977.00 (2
	% Change	-20.70%	5.37%	-16.43%	13.92%	-7.11%	-10.61%	-22.56%	-38.59%	-3
2.	visitinglaketahoe.com / referral								•	
	Feb 1, 2014 - Feb 28, 2014	17,367 (25.53%)	87.21%	15,145 (27.55%)	32.66%	3.97	00:02:36	12.04%	2,091 (17.34%)	\$2,091.00 (
	Feb 1, 2013 - Feb 28, 2013	15,312 (21.53%)	83.55%	12,793 (23.17%)	30,52%	4.60	00:03:04	9.70%	1,486 (38.05%)	\$1,486.00 (3
	% Change	13.42%	4.38%	18.39%	7.02%	-13,66%	-15.15%	24.06%	40.71%	4
3.	(direct) / (none)				3				1	,
	Feb 1, 2014 - Feb 28, 2014	11,964 (17.58%)	75.89%	9,080 (16,52%)	73,60%	1.98	00:01:17	53.43%	6,392 (53.00%)	\$6,392.00 (
	Feb 1, 2013 - Feb 28, 2013	16,990 (23.89%)	82.17%	13,961 (25.28%)	56.89%	2.98	00:02:39	3.93%	668 (17.11%)	\$668.00 (
	% Change	-29.58%	-7.64%	-34.96%	29.37%	-33.50%	-51.36%	1,258.87%	856.89%	85
4.	ReachLocal / CPC									
	Feb 1, 2014 - Feb 28, 2014	10,260 (15.08%)	87.52%	8,980 (16.34%)	54.61%	2.38	00:01:15	5.19%	533 (4.42%)	\$533.00
	Feb 1, 2013 - Feb 28, 2013	0 (0.00%)	0.00%	0 (0.00%)	0.00%	0.00	00:00:00	0.00%	0 (0.00%)	\$0.00
	% Change	∞%	∞%	∞%	∞%	∞%	∞%	∞%	∞%	
5.	bing / organic									
	Feb 1, 2014 - Feb 28, 2014	1,245 (1.83%)	74.14%	923 (1.68%)	43.13%	3.71	00:03:05	2.65%	33 (0.27%)	\$33.00
	Feb 1, 2013 - Feb 28, 2013	1,147 (1.61%)	71.32%	818 (1.48%)	37.66%	3.83	00:03:11	3.49%	40 (1.02%)	\$40.00
	% Change	8.54%	3.95%	12.84%	14.52%	-3.09%	-2.75%	-23.99%	-17.50%	-1
6.	yahoo / organic									
	Feb 1, 2014 - Feb 28, 2014	1,224 (1.80%)	68.06%	833 (1.52%)	49.67%	2.85	00:02:46	2.61%	32 (0.27%)	\$32.00
	Feb 1, 2013 - Feb 28, 2013	1,732 (2.44%)	71.07%	1,231 (2.23%)	40,47%	3.54	00:02:49	2.83%	49 (1.25%)	\$49.00
	% Change	-29.33%	-4.25%	-32.33%	22.73%	-19.45%	-1,68%	-7.59%	-34.69%	-3
7.	servedby.flashtalking.com / referral			,						
	Feb 1, 2014 - Feb 28, 2014	773 (1.14%)	92.37%	714 (1.30%)	89.78%	1.20	00:00:17	99.61%	770 (6.38%)	\$770.00
	Feh 1 2013 - Feh 28 2013	185 (0.26%)	72 97%	135 (0 24%)	75 14%	1 78	00:00:56	1 62%	3 (0.08%)	\$3.00

100 1, 2010 100 20, 2010	(0.20,0)	. 2.0, 10	(0.1)			00,00.00		رد. ده. ده.	40,00
% Change	317.84%	26.58%	428.89%	19.49%	-32.99%	-69.37%	6,042.73%	25,566.67%	25,56
8. skilaketahoe.com / referral									
Feb 1, 2014 - Feb 28, 2014	660 (0.97%)	86.67%	572 (1.04%)	40.76%	3.43	00:02:48	33.33%	220 (1.82%)	\$220.00
Feb 1, 2013 - Feb 28, 2013	848 (1.19%)	81.01%	687 (1.24%)	39.27%	3.90	00:03:00	30.90%	262 (6.71%)	\$262.00 (
% Change	-22.17%	6.98%	-16.74%	3.79%	-12.01%	-6.49%	7.89%	-16.03%	-1
9. r.search.yahoo.com / referral								THE THE	
Feb 1, 2014 - Feb 28, 2014	442 (0.65%)	79.41%	351 (0.64%)	41.40%	3,39	00:02:54	2.26%	10 (0.08%)	\$10.00 (
Feb 1, 2013 - Feb 28, 2013	0 (0.00%)	0.00%	0 (0.00%)	0.00%	0.00	00:00:00	0.00%	0 (0.00%)	\$0.00 (
% Change	∞%	∞%	∞%	∞%	<b>∞%</b>	ω%	∞%	∞%	
0. cdn.flashtalking.com / referral									
Feb 1, 2014 - Feb 28, 2014	436 (0.64%)	88.07%	384 (0.70%)	93.35%	1.10	00:00:15	99.31%	433 (3.59%)	\$433.00 (
Feb 1, 2013 - Feb 28, 2013	322 (0.45%)	90.68%	292 (0.53%)	84.47%	1.38	00:00:27	0.93%	3 (0.08%)	\$3.00 (
% Change	35.40%	-2.88%	31.51%	10.51%	-20.50%	-42.49%	10,559.48%	14,333.33%	14,333

Rows 1 - 10 of 120

PROPERTY REFERRAL - MARCH (ALPHA LISTING)	REFERRALS
7-Pines Motel	23
Agate Bay Realty Vacation Rentals	60
Agate Bay Realty Vacation Rentals Cool Deals	20
Alpine Rental Group	29
Americas Best Value Inn Tahoe City	39
Aviva Inn	97
Aviva Inn Cool Deals	14
Book Tahoe Rentals	1
Brockway Springs Resort	107
Brockway Springs Resort Cool Deals	103
Cal Neva Resort Casino Hotel	18
Cedar Glen Lodge	278
Cedar Glen Lodge Cool Deals	7
Chalet de Huttlinger	24
Chaney House	55
Chinquapin / Packard Realty	14
Christy Lodge	24
Club Tahoe Resort	14
Constellation Residences at Northstar	73
Cottage Inn at Lake Tahoe	115
Ferrari's Crown Resort	44
Ferrari's Crown Resort Cool Deals	69
Firelite Lodge	24
Firelite Lodge Cool Deals	32
First Accommodations, Inc.	82
Fox Den Cottages	6
Franciscan Lakeside Lodge	59
Goldfish Properties	56
Granlibakken Conference Center & Resort	94
Granlibakken Conference Center & Resort Cool Deals	75
Hauserman Rental Group	93
Holiday House	41
Holiday House Cool Deals	107
Hyatt Regency Lake Tahoe Resort, Spa and Casino	375
Hyatt Regency Lake Tahoe Resort, Spa and Casino Cool De	296
Ice Lakes Lodge at Royal Gorge XC Ski Resort	29
Incline at Tahoe Realty	73
Incline at Tahoe Realty Cool Deals	17
Incline Vacation Rentals	78
Incline Vacation Rentals Cool Deals	12
Kingswood Village Vacation Rentals	37
Lake Tahoe Accommodations	29
Lake Tahoe Accommodations.	57
Lake Tahoe Accommodations. Cool Deals	53
Lake Tahoe Deluxe Vacation Rentals	64

LakeFrontHouse.com	32
Martis Valley Associates Property Rentals	4
Meeks Bay Resort & Marina	45
Mother Natures Inn	29
Mourelatos Lakeshore Resort	81
Mourelatos Lakeshore Resort Cool Deals	9
North Tahoe Rental Company	38
Northstar Condominiums	86
Northstar Mountain Home Vacation Rentals	49
Northstar Resort	238
Northstar Resort Cool Deals	167
Olympic Village Inn	49
Painted Rock Lodge	75
Parkside Inn at Incline	73
PepperTree Inn	33
PlumpJack Squaw Valley Inn	86
PlumpJack Squaw Valley Inn Cool Deals	85
Pullen Realty Group	10
Rainbow Lodge	11
Red Wolf Lakeside Lodge	58
Red Wolf Lodge at Squaw Valley	29
RedAwning.com Vacation Rentals	13
Resort at Squaw Creek	143
Resort at Squaw Creek Cool Deals	207
River Ranch Lodge and Restaurant	75
River Ranch Lodge and Restaurant Cool Deals	11
Rockwood Lodge	22
Rustic Cottage Inn	2
Rustic Cottages	55
Rustic Cottages Cool Deals	47
Shooting Star Bed & Breakfast	43
Shore House at Lake Tahoe	92
Shore House at Lake Tahoe Cool Deals	12
Sierra Mountain Properties	9
Sierra Vacation Rentals/Sales	83
Squaw Valley Lodge	84
Squaw Valley Lodge Cool Deals	126
Stanford Alpine Chalet	61
Stay In Lake Tahoe	86
Stevenson's Holliday Inn	33
Sunnyside Restaurant & Lodge	156
Tahoe Biltmore Lodge & Casino	98
Tahoe Biltmore Lodge & Casino Cool Deals	100
Tahoe City Inn	43
Tahoe City Inn Cool Deals	36
Tahoe Edgelake Beach Club	6
Tahoe Exclusive Properties - Carr Long Real Estate	30

Tahoe Exclusive Vacation Rentals	44	
Tahoe Getaways Vacation Rentals	143	
Tahoe Getaways Vacation Rentals Cool Deals	122	
Tahoe Luxury Properties	124	
Tahoe Luxury Properties Cool Deals	33	
Tahoe Marina Lodge	37	+ . * ·
Tahoe Moon Properties	154	
Tahoe Mountain Club	49	
Tahoe Mountain Resorts Lodging	106	
Tahoe Mountain Resorts Lodging Cool Deals	80	
Tahoe North Shore Lodge	9	
Tahoe Real Estate Group	4	
Tahoe Sands Resort	18	
Tahoe Signature Properties	118	
Tahoe Tavern Properties	17	
Tahoe Vista Lodge and Cabins	47	
Tahoe Vistana Inn	60	
Tahoe Vistana Inn Cool Deals	35	
Tahoe Woodside Vacation Rentals	38	
TahoeRentals.com ~ Wells and Bennett Realtors	55	
Tahoma Lodge	30	
Tahoma Meadows Bed & Breakfast Cottages	94	
Tahoma Meadows Bed & Breakfast Cottages Cool Deals	154	
Tamarack Lodge	8	
The Border House	57	
The Lodge at Obexers	31	
The Lodge at Sugar Bowl	<b>72</b>	
The Ritz-Carlton, Lake Tahoe	160	
The Ritz-Carlton, Lake Tahoe Cool Deals	418	
The Village at Squaw Valley	136	
The Village at Squaw Valley Cool Deals	210	
VACA North Tahoe	157	
Vacasa Rentals	115	
Vacasa Rentals Cool Deals	23	
Vacation Station, Inc.	42	
Vacation Tahoe by O'Neal Brokers	33	
Waters of Tahoe Properties	87	
West Lake Properties at Tahoe	33	
West Shore Cafe & Inn	63	
TOTAL	9193	

PROPERTY REFERRAL - MARCH (TOTALS LISTING)	REFERRALS
The Ritz-Carlton, Lake Tahoe Cool Deals	418
Hyatt Regency Lake Tahoe Resort, Spa and Casino	375
Hyatt Regency Lake Tahoe Resort, Spa and Casino Cool De	296
Cedar Glen Lodge	278
Northstar Resort	238
The Village at Squaw Valley Cool Deals	210
Resort at Squaw Creek Cool Deals	207
Northstar Resort Cool Deals	167
The Ritz-Carlton, Lake Tahoe	160
VACA North Tahoe	157
Sunnyside Restaurant & Lodge	156
Tahoe Moon Properties	154
Tahoma Meadows Bed & Breakfast Cottages Cool Deals	154
Resort at Squaw Creek	143
Tahoe Getaways Vacation Rentals	143
The Village at Squaw Valley	136
Squaw Valley Lodge Cool Deals	126
Tahoe Luxury Properties	124
Tahoe Getaways Vacation Rentals Cool Deals	122
Tahoe Signature Properties	118
Cottage Inn at Lake Tahoe	115
Vacasa Rentals	115
Brockway Springs Resort	107
Holiday House Cool Deals	107
Tahoe Mountain Resorts Lodging	106
Brockway Springs Resort Cool Deals	103
Tahoe Biltmore Lodge & Casino Cool Deals	100
Tahoe Biltmore Lodge & Casino	98
Aviva Inn	97
Granlibakken Conference Center & Resort	94
Tahoma Meadows Bed & Breakfast Cottages	94
Hauserman Rental Group	93
Shore House at Lake Tahoe	92
Waters of Tahoe Properties	87
Northstar Condominiums	86
PlumpJack Squaw Valley Inn	86
Stay In Lake Tahoe	86
PlumpJack Squaw Valley Inn Cool Deals	85
Squaw Valley Lodge	84
Sierra Vacation Rentals/Sales	83
First Accommodations, Inc.	82
Mourelatos Lakeshore Resort	81
	80 9T
Tahoe Mountain Resorts Lodging Cool Deals Incline Vacation Rentals	78
Granlibakken Conference Center & Resort Cool Deals	75

Painted Rock Lodge	<b>7</b> 5	
River Ranch Lodge and Restaurant	75	
Constellation Residences at Northstar	73	
Incline at Tahoe Realty	<b>7</b> 3	
Parkside Inn at Incline	73	
The Lodge at Sugar Bowl	. 72	
Ferrari's Crown Resort Cool Deals	: 69	
Lake Tahoe Deluxe Vacation Rentals	64	
West Shore Cafe & Inn	. 63	
Stanford Alpine Chalet	61	
Agate Bay Realty Vacation Rentals	60	
Tahoe Vistana Inn	60	
Franciscan Lakeside Lodge	59	
Red Wolf Lakeside Lodge	58	
Lake Tahoe Accommodations.	57	
The Border House	.57	
Goldfish Properties	56	
Chaney House	. 55	
Rustic Cottages	55	
TahoeRentals.com ~ Wells and Bennett Realtors	55	
Lake Tahoe Accommodations. Cool Deals	53	
Northstar Mountain Home Vacation Rentals	49	
Olympic Village Inn	49	
Tahoe Mountain Club	49	
Rustic Cottages Cool Deals	47	
Tahoe Vista Lodge and Cabins	47	
Meeks Bay Resort & Marina	. 45	
Ferrari's Crown Resort	44	
Tahoe Exclusive Vacation Rentals	44	
Shooting Star Bed & Breakfast	43	
Tahoe City Inn	43	
vacation Station, Inc.	42	
Holiday House	41	
Americas Best Value Inn Tahoe City	. 39	
North Tahoe Rental Company	38	
Tahoe Woodside Vacation Rentals	38	
Kingswood Village Vacation Rentals	37	
Tahoe Marina Lodge	37	
Tahoe City Inn Cool Deals	36	
Fahoe Vistana Inn Cool Deals	35	
PepperTree Inn	33	
Stevenson's Holliday Inn	33	
Fahoe Luxury Properties Cool Deals	33	
Vacation Tahoe by O'Neal Brokers	33	
Nest Lake Properties at Tahoe	33	
Firelite Lodge Cool Deals	32	
akeFrontHouse.com	32	

The Lodge at Obexers		31	
Tahoe Exclusive Properties - Carr Long Real Estat	e	30	
Tahoma Lodge		30	
Alpine Rental Group		29	
Ice Lakes Lodge at Royal Gorge XC Ski Resort		29	
Lake Tahoe Accommodations		29	•
Mother Natures Inn		29	
Red Wolf Lodge at Squaw Valley		29	
Chalet de Huttlinger		24	
Christy Lodge		24	S. J. C. C.
Firelite Lodge		24	
7-Pines Motel		23	
Vacasa Rentals Cool Deals		23	
Rockwood Lodge		22	
Agate Bay Realty Vacation Rentals Cool Deals		20	
Cal Neva Resort Casino Hotel		18	
Tahoe Sands Resort		18	
Incline at Tahoe Realty Cool Deals		17	
Tahoe Tavern Properties		17	
Aviva Inn Cool Deals		14	
Chinquapin / Packard Realty		14	
Club Tahoe Resort		14	
RedAwning.com Vacation Rentals		13	
Incline Vacation Rentals Cool Deals		12	
Shore House at Lake Tahoe Cool Deals		12	*.
Rainbow Lodge		11	
River Ranch Lodge and Restaurant Cool Deals		. 11	
Pullen Realty Group		10	
Mourelatos Lakeshore Resort Cool Deals		- 9	
Sierra Mountain Properties		. 9	
Tahoe North Shore Lodge		9	
Tamarack Lodge		8	
Cedar Glen Lodge Cool Deals		7	
Fox Den Cottages		6	
Tahoe Edgelake Beach Club		6	•
Martis Valley Associates Property Rentals		4	
Tahoe Real Estate Group		4	1
Rustic Cottage Inn		2 -	
Book Tahoe Rentals		. 1	
	TOTAL	9193	

And up we go.



# December 2013 Passenger and Cargo Traffic Statistics Reno-Tahoe International Airport

January 24, 2014





#### U.S. DOMESTIC INDUSTRY OVERVIEW FOR DECEMBER 2013 All RNO Carriers Domestic Systemwide – year over year comparison

Average Load Factor:

85.1%, Up 3.0 pts.

Number of Flights \*: Capacity of Seats \*:

Up 1.1% Up 3.2%

Crude Oil \*\*:

\$97.63 per barrel in DEC 2013

vs. \$87.86 per barrel in DEC 2012

#### RNO OVERVIEW FOR DECEMBER 2013 – year over year comparison

**Total Passengers:** 

Up 0.9%

Avg. Enplaned Load Factor: 79.3% Up 2.3 pts. Scheduled Departures:

Scheduled Departing Seats: Down (6.0%)

Down (4.4%)

Total Cargo:

Up 7.6%

Source: RNO Monthly Flight Activity Reports; \*Diio Mi

#### HIGHLIGHTS

#### December 2013 vs. December 2012

Total Passengers	Up 0.9%
Enplaned Passengers	Up 1.2%
Deplaned Passengers	Up 0.7%
Average Enplaned Load Factor	79.3% Up 2.3 pts.
Total Cargo	Up 7.6%

#### Full Year 2013 vs. Full Year 2012

Total Passengers	Down (1.4%)
Enplaned Passengers	Down (1.4%)
Deplaned Passengers	Down (1.4%)
Average Enplaned Load Factor	82.2% Up 2.5 pts.
Total Cargo	Up 4.5%



#### **DECEMBER 2013 SUMMARY**

Reno-Tahoe International Airport (RNO) served 270,051 passengers in December 2013, an increase of 0.9% versus December 2012. A later than normal Thanksgiving travel season likely contributed to the higher numbers as passengers' travel plans carried into early December. Despite a decrease of (7.0%) in full year scheduled capacity, total passengers only decreased (1.4%) to 3,431,986 in 2013 compared to 2012, resulting in significantly higher load factors.

Southwest Airlines saw the largest decrease in total passengers, carrying 10,830 fewer passengers in December 2013 compared to December 2012. For the full year Southwest was down 113,366 total passengers compared to 2012. The loss of Oakland and Salt Lake City service, coupled with Portland and Chicago-Midway service reductions, decreased the scheduled monthly totals by 182 departures with 25,462 departing seats. Overall, Southwest's scheduled departures were down (17.1%) in December 2013 versus December 2012.

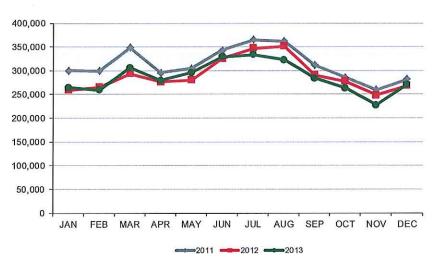
Alaska Airlines, Allegiant Air, American Airlines, United Airlines, and US Airways all saw year-over-year December increases in the amount of 14,242 combined total passengers.

With respect to air cargo, RNO handled 13,998,438 pounds of cargo in December 2013, showing an increase of 7.6% over December 2012. Like passenger traffic, a later than normal Thanksgiving pushed major shopping/shipping days into December. UPS alone had its highest monthly cargo total since at least 2010 carrying 27.4% more cargo this December compared to 2012. In 2013, RNO handled 121,032,995 pounds of cargo, which was a 4.5% increase compared to the prior year and is the highest annual total since 2007.

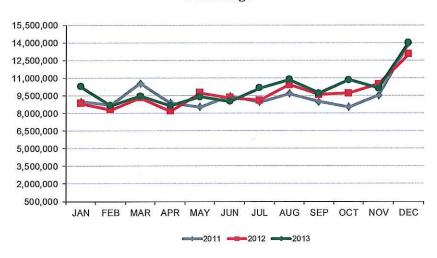


In December 2013, RNO was served by seven major airlines providing 57 peak daily departures to 14 non-stop destinations. For December, our partner airlines reported a (6.0%) decrease in scheduled passenger seats compared to December 2012.

#### **Total Passengers**



#### **Total Cargo**



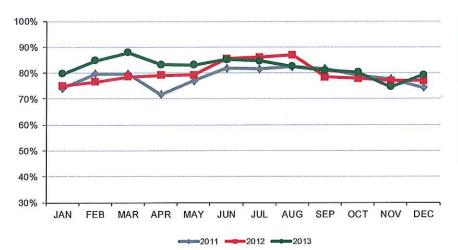
#### TOTAL PASSENGERS

In December 2013, total passenger traffic at RNO increased 0.9% versus last year. Year -over-year passenger traffic on Allegiant Air increased exponentially due to the new nonstop flights to Las Vegas, Bellingham, and which were discontinued Oakland January 2014 and November 2013 respectively. With respect to December, all airlines except United Airlines showed yearin load factors. over-year increases passenger Airlines' traffic American increased 3.5% on 8.1 percentage point increase in load factor. United reported a increase of 17.7%, on increased capacity to all its markets. Alaska Airlines traffic increased 10.8% as a result of increased load factors and new service to Portland. Delta Air Lines decreased (2.4%) on declining capacity to/from Salt Lake City. Southwest Airlines decreased (7.5%) with the loss of Oakland and Salt Lake City service as well as reductions to Chicago-Midway and Portland service compared to last year. US Airways traffic increased 6.9%, resulting in a 4.5 point increase in load factor.

#### TOTAL CARGO

Total cargo volume at RNO increased 7.6% in December 2013 versus the same period last year. This was largely driven by a 27.4% year-over-year increase from UPS. FedEx saw a year-over-year decrease of (5.5%), while Ameriflight was down (1.1%) over the same period. The annual total of over 121 million pounds represents the largest volumes on record since 2007.

#### **Average Enplaned Load Factors**



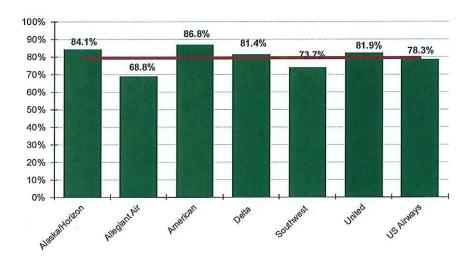
Load	Factors Dec	_	
Airline	RNO	Network	Difference
Alaska/Horizon	84.1%	82.5%	1.6
Allegiant Air	68.8%	85.2%	(16.4)
American	86.8%	84.7%	2.1
Delta	81.4%	84.9%	(3.5)
Southwest	73.7%	82.8%	(9.1)
United	81.9%	88.0%	(6.1)
US Airways	78.3%	87.7%	(9.4)

Source: Airline Traffic Reports, December 2013

Load Factors are for domestic service only, where applicable

Horizon Air figures are used for Alaska

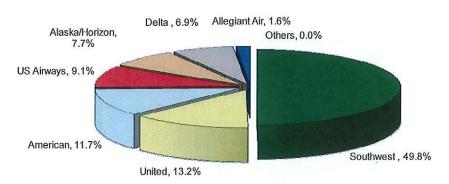
#### **Enplaned Load Factors by Airlines**



#### AIRLINE LOAD FACTORS

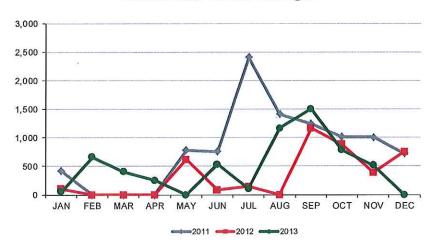
In December 2013, the average enplaned load factor at RNO was 79.3%, an increase of 2.3 percentage points versus last year. All airlines except United, showed a year-over-year increase in average load factor. American itself increased 8.1 percentage points compared to the same time period last year.

#### Air Carrier Market Share



Air Carrier Market Share						
	Dec-13	Dec-12	YOY Change			
Alaska/Horizon	7.7%	7.0%	0.7			
Allegiant Air	1.6%	n/a	n/a			
American	11.7%	11.4%	0.3			
Delta	6.9%	7.1%	(0.2)			
Southwest	49.8%	54.2%	(4.5)			
United	13.2%	11.3%	1.9			
US Airways	9.1%	8.6%	0.5			
Others	0.0%	0.3%	(0.3)			

#### **Total Domestic Charter Passengers**



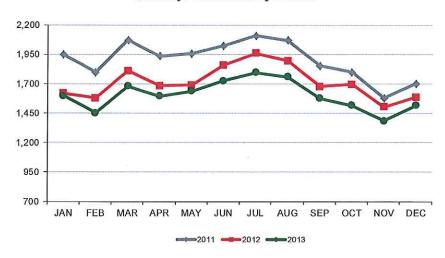
#### AIRLINE MARKET SHARE

In December 2013, Southwest Airlines carried a total of 134,440 passengers resulting in a market share of 49.8%. The next highest market shares were: United Airlines with 13.2%, American Airlines with 11.7%, US Airways with 9.1%, Alaska Airlines carried 7.7%, Delta Air Lines at 6.9%, and Allegiant Air rounded out the carriers with 1.6% of the total passengers at Reno-Tahoe International Airport.

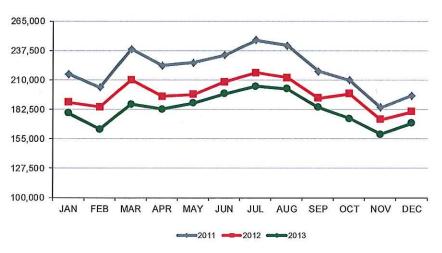
#### DOMESTIC CHARTER PASSENGERS

During the month of December 2013, no domestic charter passengers moved through Reno-Tahoe International Airport. This compares to 750 charter passengers reported in December 2012. For 2013, RNO saw a total of 5,957 domestic charter passengers, which is a 44.6% increase compared to 2012.

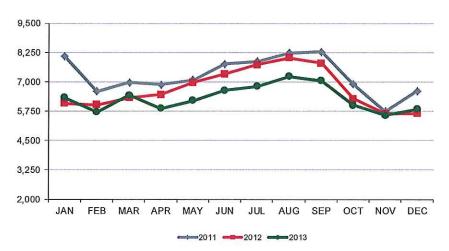
#### **Monthly Scheduled Departures**



#### **Monthly Scheduled Seats**



**Total Operations** 



#### **Schedule Changes**

#### Allegiant Air

- Started twice weekly non-stop service to Las Vegas in February 2013
- Operated twice weekly flights to Bellingham from June 6th, 2013 to January 19th, 2014
- Operated twice weekly flights to Oakland on August 30th, 2013 thru October 10th, 2013

#### Alaska Airlines

Temporarily reduced some midweek (Tuesday & Wednesday) service to San Jose from two to one daily flight in February 2013, which is expected to return to full twice daily service in March 2014

#### **Southwest Airlines**

- Eliminated non-stop service to Salt Lake City in January 2013
- Eliminated non-stop service to Oakland in June 2013
- Transitioned Chicago-Midway service to seasonal, scheduled to return February 2014
- Reduced non-stop service to Portland from two to one daily in November 2013
- Will eliminate service to Seattle and Portland in June 2014

#### TOTAL OPERATIONS

A total of 5,835 operations occurred at RNO in December 2013, leading to an increase of 3.2% versus December 2012. YTD RNO is down (5.8%) year-over-year. Total operations include: Air Carrier, Air Taxi, General Aviation and Military operations as reported by the FAA.

## **Reno-Tahoe International Airport**

Total Passengers December-13						
	Passen 2011	gers 2012	YOY % Change	Passengers 2013	YOY % Change	
JAN	300,125	259,012	-13.7%	264,265	2.0%	
FEB	299,090	265,017	-11.4%	259,299	-2.2%	
MAR	348,583	292,939	-16.0%	306,049	4.5%	
1st Quarter	947,798	816,968	-13.8%	829,613	1.5%	
APR	295,537	275,926	-6.6%	279,418	1.3%	
MAY	304,220	279,857	-8.0%	295,494	5.6%	
JUN	343,054	325,260	-5.2%	328,755	1.1%	
2nd Quarter	942,811	881,043	-6.6%	903,667	2.6%	
JUL	364,849	347,060	-4.9%	333,321	-4.0%	
AUG	361,348	350,934	-2.9%	322,083	-8.2%	
SEP	311,031	290,311	-6.7%	283,565	-2.3%	
3rd Quarter	1,037,228	988,305	-4.7%	938,969	-5.0%	
OCT	285,490	277,030	-3.0%	262,473	-5.3%	
NOV	259,425	248,067	-4.4%	227,213	-8.4%	
DEC	281,403	267,739	-4.9%	270,051	0.9%	
4th Quarter	826,318	792,836	-4.1%	759,737	-4.2%	
TOTAL	3,754,155	3,479,152	-7.3%			
YTD Total		3,479,152		3,431,986	-1.4%	

	·	To	tal Carg	0		
		Dec	ember-	13		
	2011	2012	YOY%	20	013	YOY %
	Cargo in	Pounds	Change	Pounds	Metric Tons	Change
JAN	8,959,543	8,813,491	-1.6%	10,269,546	4,657	16.5%
FEB	8,674,321	8,274,037	-4.6%	8,635,807	3,916	4.4%
MAR	10,513,446	9,304,722	-11.5%	9,457,376	4,289	1.6%
1st Quarter	28,147,310	26,392,250	-6.2%	28,362,729	12,863	7.5%
APR	8,870,669	8,175,766	-7.8%	8,639,232	3,918	5.7%
MAY	8,510,228	9,706,074	14.1%	9,398,212	4,262	-3.2%
JUN	9,437,259	9,302,777	-1.4%	9,001,339	4,082	-3.2%
2nd Quarter	26,818,156	27,184,617	1.4%	27,038,783	12,262	-0.5%
JUL	8,932,737	9,096,013	1.8%	10,149,807	4,603	11.6%
AUG	9,646,833	10,398,754	7.8%	10,859,694	4,925	4.4%
SEP	8,958,988	9,573,812	6.9%	9,689,115	4,394	1.2%
3rd Quarter	27,538,558	29,068,579	5.6%	30,698,616	13,922	5.6%
OCT	8,527,399	9,677,334	13.5%	10,834,930	4,914	12.0%
NOV	9,494,432	10,469,628	10.3%	10,099,499	4,580	-3.5%
DEC	13,928,256	13,007,942	-6.6%	13,998,438	6,348	7.6%
4th Quarter	31,950,087	33,154,904	3.8%	34,932,867	15,843	5.4%
TOTAL	114,454,111	115,800,350	1.2%			
YTD Total		115,800,350		121,032,995	54,890	4.5%

Tota	al Scheduled Dec	Enplaned lember-13	Passengers	
	2011	2012	2013	YOY % Change
JAN	151,753	131,484	133,439	1.5%
FEB	149,253	131,201	129,283	-1.5%
MAR	176,029	148,163	154,142	4.0%
APR	148,920	138,938	140,054	0.8%
MAY	151,672	138,309	146,562	6.0%
JUN	169,309	161,607	162,489	0.5%
JUL	179,717	172,563	165,218	-4.3%
AUG	178,906	173,097	160,091	-7.5%
SEP	158,663	149,113	144,896	-2.8%
OCT	143,851	139,927	132,347	-5.4%
NOV	129,071	123,267	113,903	-7.6%
DEC	136,483	129,707	131,328	1.2%
TOTAL	1,873,627	1,737,376		
YTD Total		1,737,376	1,713,752	-1.4%

	Total Deplaned Passengers December-13					
	2011	2012	2013	YOY % Change		
JAN	148,053	127,179	130,579	2.7%		
FEB	149,837	133,816	130,016	-2.8%		
MAR	172,554	144,776	151,506	4.6%		
APR	146,617	136,988	139,265	1.7%		
MAY	152,207	141,282	148,932	5.4%		
JUN	173,343	163,571	165,931	1.4%		
JUL	183,814	174,432	168,053	-3.7%		
AUG	181,611	177,837	161,513	-9.2%		
SEP	151,844	140,626	137,942	-1.9%		
OCT	141,158	136,719	129,736	-5.1%		
NOV	129,993	124,676	113,051	-9.3%		
DEC	144,557	137,648	138,723	0.8%		
TOTAL	1,875,588	1,739,550				
YTD Total		1,739,550	1,715,247	-1.4%		

E	inplaned Passe	ngers & Lo	ad Factor	
	Enplaned PAX	Dec-13	Dec-12	Diff
Alaska/Horizon	10,101	84.1%	79.0%	5.1
Allegiant Air	2,056	68.8%	n/a	n/a
American	15,520	86.8%	78.7%	8.1
Delta	9,266	81.4%	78.4%	3.0
Southwest	65,233	73.7%	69.8%	3.9
United	17,469	81.9%	82.4%	-0.5
US Airways	11,683	78.3%	73.7%	4.5

Source: RNO Monthly Flight Activity Reports

#### Monthly Report February 2014 CONFERENCE REVENUE STATISTICS

#### **North Shore Properties**

### Year to Date Bookings/Monthly Production Detail FY 13/14

Prepared By: Anna Atwood, Marketing Executive Assistant

	FY 13/14	FY 12/13	Variance
Total Revenue Booked as of 2/28/14:	<del>\$2,124,1</del> 79	<del>31,349,1</del> 56	57%
Forecasted Commission for this Revenue:	\$157,300	\$59,307	165%
Number of Room Nights:	11325	7856	44%
Number of Delegates:	6563	3542	85%
Auuual Revenue Goal:	\$2,750,000	\$1,750,000	
Annual Commission Goal:	\$150,000	\$75,000	
Number of Tentative Bookings:	101	86	17%
Monthly Detail/Activity	February-14	February-13	
<b>Number of Groups Booked:</b>	3	11	
Revenue Booked:	\$58,460	\$226,355	-74%
Projected Commission:	\$6,098	\$4,642	31%
Room Nights:	288	1750	-84%
Number of Delegates:	154	872	-82%
		1 Corp, 5	
		Assoc, 3 Film,	
	2 Corp., 1 Film	1 Tour	
Booked Group Types:	crew	Operator, 1 Smf	
Lost Business, # of Groups:	3	5	
Arrived in the month	February-14 * Est.	February-13	
Number of Groups:	3	5	
Revenue Arrived:	\$18,990	\$85,979	-78%
Projected Commission:	\$1,213	\$1,076	13%
Room Nights:	110	299	-63%
Number of Delegates:	61	150	-59%
Arrived Group Types:	1 Corp, 1 Smf,	2 Corp, 1 Assoc.	
	1 Film Crew	1 Smf, 1 Tour Operator	
Monthly Detail/Activity	January-14	January-13	
Number of Groups Booked:	8	7	
Revenue Booked:	\$52,456	\$203,022	-74%
Projected Commission:	\$4,173	\$13,107	-68%
Room Nights:	435	1210	-64%
Number of Delegates:	346	469 1 Corp, 2 Smf,	-26%
	1 Corp, 1	1 Govt, 2 Univ.	
Booked Group Types:	Assoc, 6 Smf	and 1 Seminar	
Lost Business, # of Groups:			

	Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates: Arrived Group Types:	January-14 * Est. 7 \$168,319 \$12,459 846 386 3 Corp, 2 Assoc, 1 TA and 1 Govt	\$1,696 136 55 1 Assoc.	396% 635% 522% 602%
Monthly 1	Detail/Activity Number of Groups Booked:	December-13 12	December-12 0	
	Revenue Booked:	\$672,078	\$0	
	Projected Commission:	\$47,775	\$0	
	Room Nights:	5038	0	
	Number of Delegates:	3225	0	
	Booked Group Types:	1 Corp, 6		
	Lost Business, # of Groups:	5	6	
		D 1 12	D 1 40	
	Arrived in the month	December-13	December-12	
	Number of Groups:	0	-	
	Revenue Arrived:	\$0	\$5,103 \$510	
	Projected Commission:	\$0 0	27	
	Room Nights: Number of Delegates:	0	13	
	Arrived Group Types:	U	1 Corp.	
	Affived Group Types.		r corp.	
Monthly I	Detail/Activity	November-13	November-12	
•	Number of Groups Booked:	3	7	
	Revenue Booked:	\$10,800	\$211,573	-95%
	Projected Commission:	\$459	\$9,494	-95%
	Room Nights:	90	1119	-92%
	Number of Delegates:	80		-86%
			2 Govt, 1 Smf,	
			2 Assoc, 1	
	Booked Group Types:	3 Smf	Corp, 1 dmc	
	Lost Business, # of Groups:	3	4	
	Arrived in the month	November-13	November-12	
	Number of Groups:	1	1	
	Revenue Arrived:	\$13,351	\$14,643	-9%
	Projected Commission:	\$0	· ·	100%
	Room Nights:	75		-48%
	Number of Delegates:	40		-35%
	Arrived Group Types:	1 Corp	1 Assoc.	
Monthly I	Detail/Activity	October-13	October-13	
<b>,</b> –	Number of Groups Booked:	7	2	
	Revenue Booked:	\$163,439	\$59,386	175%
	Projected Commission:	\$12,807		319%
	Room Nights:	1080	585	85%
	Number of Delegates:	473	225	110%

		5 Corp, 1 Smf,		
	Booked Group Types:	1 Corp.	1 Corp, 1 Smf	
	Lost Business, # of Groups:	2	2	
	East Dasiness, " of Groups.	2	~	
	Arrived in the month	October-13	October-12	
	Number of Groups:	5	6	
	Revenue Arrived:	\$158,725	\$165,774	-4%
	Projected Commission:	\$13,718	\$5,482	150%
	Room Nights:	980	1185	-17%
	Number of Delegates:	675	735	-8%
	Arrived Group Types:	2 Assoc, 1 Smf	2 Assoc., 2 Smf,	
		1 Non-Profit, 1 TA	2 Film crew	
Monthly D	etail/Activity	September-13	September-12	
MACHUMY D	Number of Groups Booked:	6	8	
	Revenue Booked;	\$59,226	\$145,737	-59%
	Projected Commission:	\$5,421	\$8,299	-35%
	Room Nights:	347	910	-62%
	Number of Delegates:	265	368	-28%
	Number of Delegates.	1 Corp., 2	1 Corp, 5	2070
		Assoc. and 3	Assoc. 2 Film	
	Booked Group Types:	Smerf	Crew	
	Lost Business, # of Groups:	9	2	
	Lost Business, # of Oroups.	9	4	
	Arrived in the month	September-13	September-12	
	Number of Groups:	12	8	
	Revenue Arrived:	\$848,564	\$124,013	584%
	Projected Commission:	\$78,408	\$13,900	464%
	Room Nights:	4052	689	488%
	Number of Delegates:	2148	347	519%
	Arrived Group Types:	4 Corp, 2 Assoc., 1 Govt.	4 Corp., 2 Assoc	
		1 Film Crew, 4 Smerf	2 Smerf	
Monthly Detail/Activity		August-13	August-12	
radicing 2	Number of Groups Booked:	5	1	
	Revenue Booked:	\$106,808	\$2,902	3580%
	Projected Commission:	\$6,248	\$0	
	Room Nights:	767	25	2968%
	Number of Delegates:	359	25	1336%
		2 Seminar, 2		
		Film Crew and		
	Booked Group Types:	1 Smf	1 Film Crw	
	Lost Business, # of Groups:	4	3	
	·			
	Arrived in the month	August-13	August-12	
	Number of Groups:	15	6	
	Revenue Arrived:	\$552,037	\$372,770	48%
	Projected Commission:	\$31,949	\$23,733	35%
	Room Nights:	2457	2033	21%
	Number of Delegates:	1064	656	62%
	Arrived Group Types:	6 Corp, 7 Assoc, 1 Smf	2 Corp, 2 Assoc. 1 Smf	
		1 Film crew	1 Film crew	

Monthly Detail/Activity	<u>July-13</u>	<u>July-12</u>	
Number of Groups Booked:	6	9	
Revenue Booked:	\$45,413	\$168,743	-73%
Projected Commission;	\$2,247	\$6,118	-63%
Room Nights:	369	953	-61%
Number of Delegates:	328	379	-13%
	4 Assoc., 6	5 Corp, 1	
Booked Group Types:	Smf, 1 Govt.	Assoc, 3 Smf	
Lost Business, # of Groups:	4	4	
Arrived in the month	<u>July-13</u>	<u>July-12</u>	
Number of Groups:	10	2	
Revenue Arrived:	\$177,016	\$82,912	113%
Projected Commission:	<b>\$5,685</b>	\$0	
Room Nights:	1256	426	195%
Number of Delegates:	1086	192	466%
Arrived Group Types:	3 Assoc,5 Smf, 1 Corp, 1 Govt.	1 Corp, 1 Assoc.	

#### Future Year Bookings, booked in this fiscal year:

(Goal)

For 2014/15: For 2015/16: \$1,744,389 \$4,137,968 \$2,000,000 \$4,000,000

117

#### NUMBER OF LEADS Generated as o 2/28/14:

#### Total Number of Leads Generated in Previous Years:

2012/2013: 171 2011/2012: 119 2010/2011: 92

2009/2010: 107

2008/2009: 151

2007/2008: 209 2006/2007: 205

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#### **Monthly Report February 2014** CONFERENCE REVENUE STATISTICS South Lake Tahoe

## Year to Date Bookings/Monthly Production Detail FY 13/14 Prepared By: Anna Atwood, Marketing Executive Assistant

	FY 13/14	FY 12/13	<u>Variance</u>
Total Revenue Booked as of 2/28/14:	\$475,963	\$558,230	-15%
Forecasted Commission for this Revenue:	\$7,411	\$14,836	-50%
Number of Room Nights:	4270	5587	-24%
Number of Delegates:	1327	2147	-38%
Annual Commission Projection:	\$10,000	\$16,000	
Monthly Detail/Activity	February-14	February-13	
Number of Groups Booked:	0	0	
Revenue Booked:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Booked Group Types:			
Arrived in the month	February-14	February-13	
Number of Groups:	0	1	
Revenue Arrived:	\$0	\$15,717	
Projected Commission:	\$0	\$0	
Room Nights:	0	102	
Number of Delegates:	0	70	
Arrived Group Types:		1 TA	
Monthly Detail/Activity	January-14	January-13	
Number of Groups Booked:	1	2	
Revenue Booked:	\$1,350	\$20,943	-94%
Projected Commission:	\$202	\$644	-69%
Room Nights:	20	130	-85%
Number of Delegates:	25	85	-71%
Booked Group Types:	1 Corp.	1 Assoc. 1 Smf	
Arrived in the month	January-14	January-13	
Number of Groups:	0	0	
Revenue Arrived:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Arrived Group Types:	-	-	

·			
Monthly Detail/Activity	December-13	December-12	
Number of Groups Booked:	0	0	
Revenue Booked:	\$0	<b>\$</b> 0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Booked Group Types:			
Arrived in the month	December-13	December-12	
Number of Groups:	1	1	
Revenue Arrived:	\$382,681	\$401,031	
Projected Commission:	\$0	\$0	
Room Nights:	3769	4345	
Number of Delegates:	1000	1200	
Arrived Group Types:	1 Corp.	1 Corp.	
Monthly Detail/Activity	November-13	November-12	
Number of Groups Booked:	1	0	
Revenue Booked:	\$28,800	\$0	
Projected Commission:	\$4,320	\$0	
Room Nights:	93	0	
Number of Delegates:	30	0	
Booked Group Types:	1 Smf.		
Arrived in the month	November-13	November-12	
Number of Groups:	0	0	
Revenue Arrived:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Arrived Group Types:			
	0.1.10	0.41	
Monthly Detail/Activity	October-13	October-12	
Number of Groups Booked:	1	2	470/
Revenue Booked:	\$9,841	\$18,731	-47%
Projected Commission:	\$1,476	\$426	246%
Room Nights:	105	167	-37%
Number of Delegates:	35	113	-69%
Booked Group Types:	1 Corp.	1 Corp., 1 Tour (	
Arrived in the month	October-13	October-12	
Number of Groups:	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1	
Revenue Arrived:	\$0	\$8,573	
Projected Commission:	\$0 \$0	\$0,575 \$0	
<u>.</u>	0	ф0 66	
Room Nights: Number of Delegates:	0	180	
Arrived Group Types:	v	1 Smerf	
Arrived Group Types.		1 SHIGH	

Monthly Detail/Activity	September-13	September-12	
Number of Groups Booked:	1	2	
Revenue Booked:	\$36,000	\$21,917	64%
Projected Commission:	\$1,800	\$1,113	62%
Room Nights:	490	206	138%
Number of Delegates:	220	302	-27%
Booked Group Types:	1 CA Assoc.	1 Assoc. 1 Smert	
Arrived in the month	September-13	September-12	
Number of Groups:	1	2	
Revenue Arrived:	\$5,046	\$10,648	-53%
Projected Commission:	\$756	\$1,597	,-
Room Nights:	29	104	
Number of Delegates:	47	75	
Arrived Group Types:	1 Ca Assoc.	1 Assoc. and 1 Smf	
Tillived Gloup Types.	1 04 110500.		
Monthly Detail/Activity	August-13	August-12	
Number of Groups Booked:	0	0	
Revenue Booked:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Booked Group Types:	1 Corp, 1 CA Assoc.	1 Assoc.	
	1 Smerf		
Arrived in the month	August-13	August-12	
Number of Groups:	1	1	
Revenue Arrived:	\$8,792	\$31,325	
Projected Commission:	\$1,318	\$4,698	
Room Nights:	48	175	
Number of Delegates:	40	90	
Arrived Group Types:	1 Assoc.	1 Corp.	
Monthly Detail/Activity	<u>July-13</u>	<u>July-12</u>	
Number of Groups Booked:	3	1	
Revenue Booked:	\$490,297	\$5,004	9698%
Projected Commission:	\$24,010	\$500	4702%
Room Nights:	1525	40	3713%
Number of Delegates:	3666	40	9065%
Booked Group Types:	1 Corp, 1 CA Assoc.	1 Assoc.	
1 21	1 Smerf		
Arrived in the month	<u>July-13</u>	<u>July-12</u>	
Number of Groups:	4	1	
Revenue Arrived:	\$49,294	\$10,103	
Projected Commission:	\$813	\$1,515	
Room Nights:	311	60	
Number of Delegates:	185	40	
Arrived Group Types:	1 Corp. 1 Assoc. 3 Smf	1 Smerf	

#### NUMBER OF LEADS Generated as of 2/28/14:

117

#### **Total Number of Leads Generated in Previous Years:**

 2012/13:
 171

 2011/2012:
 119

 2010/2011:
 92

 2009/2010:
 107

 2008/2009:
 151

 2007/2008:
 209

 2006/2007:
 205