

# March 2011 Standing Reports



### RESERVATIONS ACTIVITY REPORT North Lake Tahoe

Destination: North Lake Tahoe

Period: Bookings as of Feb 28, 2011

Executive Sum				
Data based on a sample of 11 properties in the North Lake  Last Month Performance: Current YTD vs. Previous YTD	Tahoe Community, represe	nting 1,722 Units 2010/11	2009/10	Year over Year % Diff
North Lake Tahoe Occupancy for last month (February) changed by (-4.2%)	Occupancy (February) :	52.8%	55.1%	-4.2%
North Lake Tahoe Average Dally Rate for last month (February) changed by (5.2%)	ADR (February)	\$287	\$273	5.2%
North Lake Tahoe RevPAR for last month (February) changed by (0.8%)	RevPAR (February) :	\$151	\$150	0.8%
Next Month Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for next month (March) changed by (17.9%)	Occupancy (March)	39.7%	33.7%	17.9%
North Lake Tahoe Average Daily Rate for next month (March) changed by (8.3%)	ADR (March)	\$245	\$226	8.3%
North Lake Tahoe RevPAR for next month (March) changed by (27.7%)	RevPAR (March):	\$97	\$76	27.7%
Historical 6 Month Actual Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for the prior 6 months changed by (6.6%)	Occupancy	41.9%	39.3%	6.6%
North Lake Tahoe Average Daily Rate for the prior 6 months changed by (-1.0%)	ADR	\$227	\$229	-1.0%
North Lake Tahoe RevPAR for the prior 6 months changed by (5.5%)	RevPAR	\$95	\$90	5.5%
Future 6 Month On The Books Performance: Current YTD vs. Previous YTD			100.7	
North Lake Tahoe Occupancy for the upcoming 6 months changed by (10.8%)	Occupancy	18.7%	16.8%	10.8%
North Lake Tahoe Average Daily Rate for the upcoming 6 months changed by (1.8%)	ADR	\$211	\$207	1.8%
North Lake Tahoe RevPAR for the upcoming 6 months changed by (12.8%)	RevPAR	\$39	\$35	12.8%
incremental Pacing - % Change in Rooms Booked last Calendar Month: Feb. 28, 2011 vs. Previ	ous Year	1		
Rooms Booked during last month (February, 2011) compared to Rooms Booked during the same period last year (February, 2010) for all arrival dates has changed by (-23,6%)	Booking Pace (February)	5.1%	6.6%	-23.6%

Supporting Data Tables are provided in the last section of this Report, and provide a tril set of supporting information. White neither as easy or convenient as the Summary or Charts, the Tables offer the most complete presentation of data that is available to MTRP Subscribers.

DESCRIPTION: The Reservation Activity Outlook Report tracks occupancy, average daily rate (ADR), and revenue per available room (RevPAR); the key metrics most of interest to lodging properties. The report combines the data sets of participating properties into a destination wide view that features three data sets (providing that sufficient information is available) including: i) current YTD occupancy, ii) last YTD occupancy, iii) last season's ending occupancy.

The Reservation Activity Outlook Report is generated on a monthly basis, usually for a 12 month subscription period, and is created from data provided by a group of properties participating in a cooperative manner, and representing a valid set of data as a result.

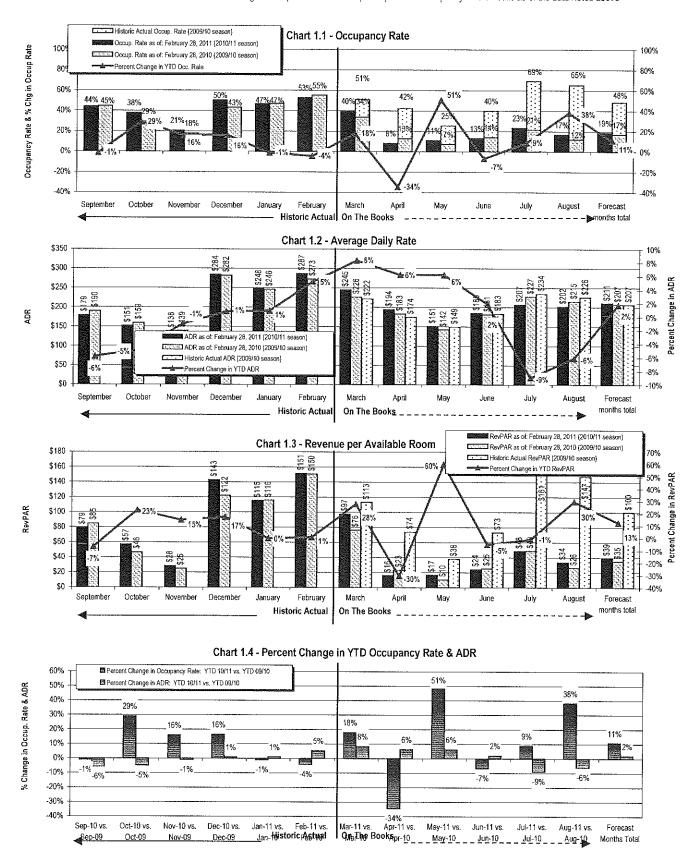
Report results are provided only to those properties who participate by submitting their data. Additionally, participating properties can order (on an a-la-carte basis) an individual report which shows the reservation activity of their property, measured against an aggregated set of competitive properties that they choose from amongst MTRiP's other participants.

As is the case in all MTRiP data, all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

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#### RESERVATIONS ACTIVITY REPORT SECTION 1 - SUMMARY GRAPHS

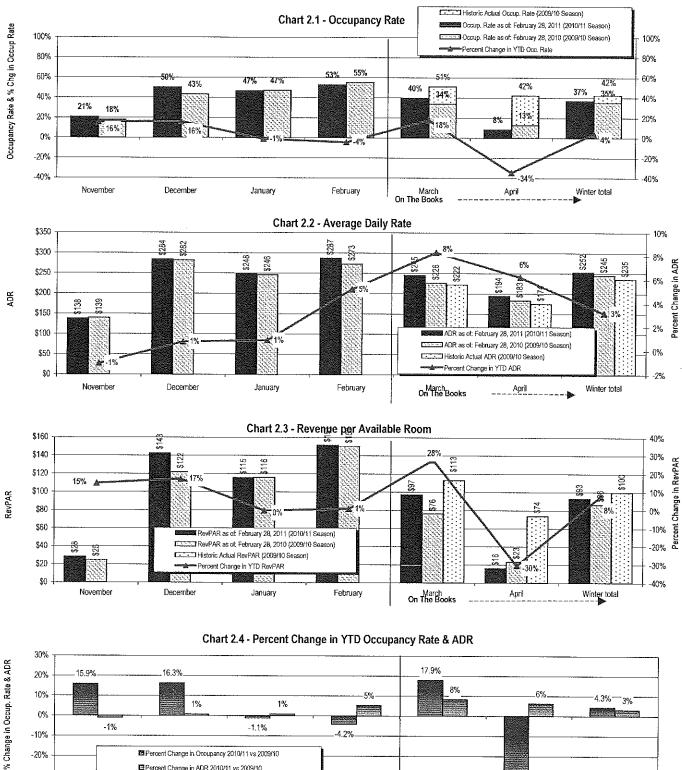
#### 2010/11 YTD (as of Feb 28, 2011) vs. 2009/10 YTD (as of Feb 28, 2010) vs. 2009/10 Historical

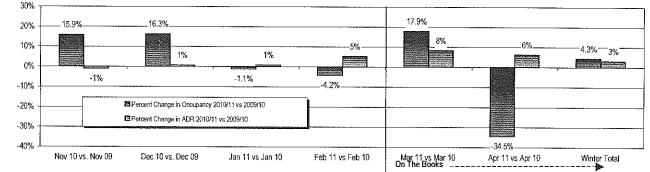


#### RESERVATIONS ACTIVITY REPORT

#### SECTION 2 - STATIC WINTER SEASON SUMMARY GRAPHS

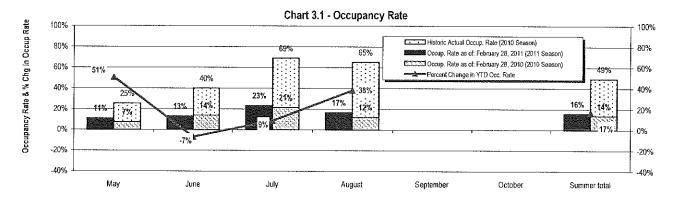
2010/11 YTD (as of Feb 28, 2011) vs. 2009/10 YTD (as of Feb 28, 2010) vs. 2009/10 Historical

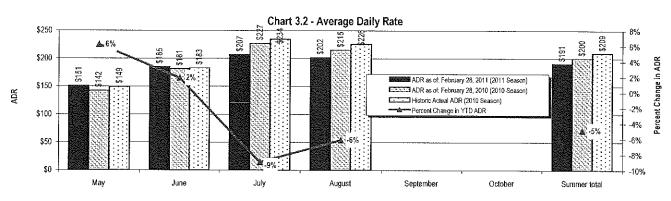


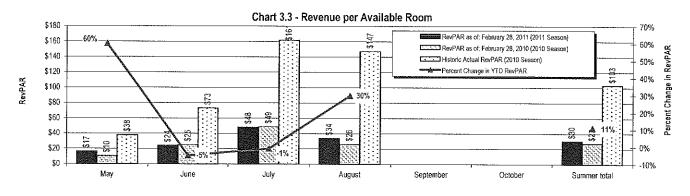


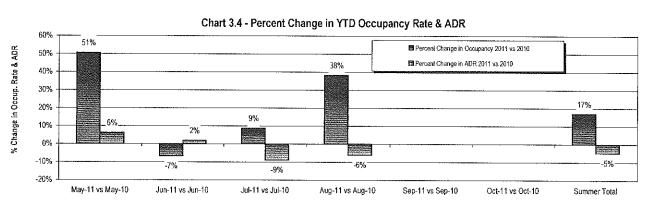
## RESERVATIONS ACTIVITY REPORT SECTION 3 - STATIC SUMMER SEASON SUMMARY GRAPHS

#### 2011 YTD (as of Feb 28, 2011) vs. 2010 YTD (as of Feb 28, 2010) vs. 2010 Historical





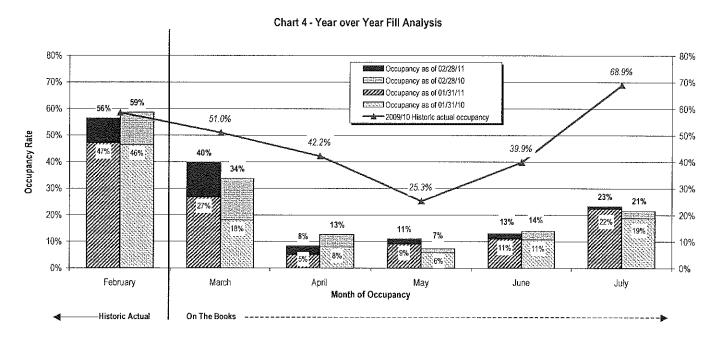




#### RESERVATIONS ACTIVITY REPORT

#### **SECTION 4 - FILL ANALYSIS**

2011 Occupancy Pace as of Feb 28, 2011 and Jan. 31, 2011 versus same period 2010 Occupancy Pace



#### Supporting Table for Chart 4\* & Change in Incremental Fill

							INCREMENTAL O	CCUP. BOOKED	CHG IN INCREM	ENTAL OCCUP.	
į	OCCUPAN	CY AS OF FE	B 28	OCCUPAI	VCY AS OF	JAN 31	(i.e. FILL DURING MO	NTH JUST ENDED)	BOOKED (I.e CI	HANGE IN FILL)	
	Occupancy	Occupancy		Occupancy	Occupancy		Incremental	Incremental	Absolute	Percent	2009/10
	as of	as of	Absolute	as of	as of	Absolute	occupancy booked	occupancy booked	Change in	Change in	Historic actual
Month of Occupancy:	02/28/11	02/28/10	Change	01/31/11	01/31/10	Change	during Feb. 2011	during Feb. 2010	Incremental Fill	Incremental Fill**	occupancy
February	56.3%	58.5%	-2.2%	47.1%	46.4%	0.6%	9.3%	12.1%	-2.8%	-23.3%	58.5%
March	39.7%	33.7%	6.0%	26.6%	18.0%	8.6%	13.0%	15.6%	-2.6%	-16.6%	51.0%
April	8.3%	12.7%	-4.4%	5.1%	8.0%	-2.9%	3.2%	4.7%	-1.5%	-31.1%	42.2%
May	11.0%	7.3%	3.7%	9.0%	5.8%	3.2%	2.0%	1.5%	0.5%	32.9%	25.3%
June	13.0%	13.9%	-0.9%	11.0%	10.6%	0.3%	2.0%	3.3%	-1.3%	-38.5%	39.9%
July	23.3%	21.4%	1.9%	22.4%	18.7%	3.7%	0.9%	2.7%	-1.8%	-66.5%	68.9%
Total	24.8%	24.1%	0.7%	19.7%	17.5%	2.3%	5.1%	6.6%	-1.6%	~23.6%	47.2%

<sup>&</sup>quot;\*Based on providing complete pacing data within a given month of occupancy only. Results may differ from those presented elsewhere in report if property set differs."

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<sup>\*\*</sup>Results for "percent change in incremental fill" indicate how room nights booked during the month just ended compare to room nights booked during the same month in the prior year, for occupancy in the month just ended and for the upcoming five months (as well as the six-month period in total). These results provide an indication of the degree to which booking activity occurring during the month just ended was greater or less than booking activity occurring in the same month a year ago — i.e. a measure of the strength of booking activity occurring during the month just ended.

# RESERVATIONS ACTIVITY REPORT SECTION 5A - 12 MONTH SUPPORTING DATA TABLES

Bookings as of Feb 28, 2011

NOTE: Number of Properties in Sample Varies for Each Metric and Month (See Sample Size Column)

OCCUPANCY RATE	OCCUPANCY RA	TE: YTD 2010/11 VS.	YTD 2009/10		
	Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual	# of
	February 28, 2011	February 28, 2010	Change in	Occup. Rate	Properties
Month of Occupancy (2010/11 & 2009/10)	(2010/11 season)	(2009/10 season)	YTD Occ. Rate	(2009/10 season)	in Sample
September 📍	44.1%	44.6%	-1.1%		-4.0
October	37.7%	29.2%	29.0%		11
November	20.6%	17.8%	15.9%		11
December	50.2%	43.2%	16.3%		11
January	46.6%	47.1%	-1.1%		11
February Historic Actual	52.8%	55.1%	-4.2%		11
March On The Books	39.7%	33.7%	17.9%	51.0%	9
April	8.3%	12.7%	-34.5%	42.2%	
May	11.0%	7.3%	50.6%	25.3%	1
June	13.0%	13.9%	-6.8%	39.9%	9
July	23.3%	21.4%	8.7%	68.9%	8
August 🙀	16.7%	12.1%	38.2%	65.1%	8
Grand total	31.1%	28.8%	7.7%	43.5%	11
Historic months total	41.9%	39.3%	6.6%	39.3%	11
Forecast months total	18.7%	16.8%	10.8%	48.3%	9

AVERAGE DAILY RATE	ADR: YT	D 2010/11 VS. YTD 20	09/1 <u>0</u>		
	ADR as of:	ADR as of:	Percent	Historic Actual	# o
	February 28, 2011	February 28, 2010	Change	ADR	Properties
Month of Occupancy (2010/11 & 2009/10)	(2010/11 season)	(2009/10 season)	in YTD ADR	(2009/10 season)	in Sample
September 📍	\$179	\$190	-5.8%		11
October	\$151	\$159	-4.9%		11
November	\$138	\$139	-1.0%		11
December	\$284	\$282	0.8%		11
January	\$248	\$246	0.9%		11
February Historic Actual	\$287	\$273	5.2%	14 Ft 12 V7 4 ft 1845	11
March On The Books	\$245	\$226	8.3%	\$222	Ç
April	\$194	\$183	6.2%	\$174	g
May	\$151	\$142	6.2%	\$149	g
June	\$185	\$181	1.9%	\$183	g
July	\$207	\$227	-9.0%	\$234	8
August 🕏	\$202	\$215	-6.1%	\$226	8
Grand total	\$222	\$223	-0.4%	\$217	11
Historic months total	\$227	\$229	-1.0%	\$229	11
Forecast months total	\$211	\$207	1.8%	\$207	g

REVENUE PER AVAILABLE ROOM	<u>REVPAR:</u> )	/TD 2010/11 VS. YTD	2009/10		
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual	# of
	February 28, 2011	February 28, 2010	Change in	RevPAR	Properties
Month of Occupancy (2010/11 & 2009/10)	(2010/11 season)	(2009/10 season)	YTD RevPAR	(2009/10 season)	in Sample
September 📍	\$79	\$85	-6.9%		11
October	\$57	\$46	22.7%		11
November	\$28	\$25	14.7%		11
December	\$143	\$122	17.2%		11
January	\$115	\$116	-0.2%		11
February Historic Actual	\$151	- \$150	0.8%		11
March On The Books	\$97	\$76	27.7%	\$113	9
April	\$16	\$23	-30.4%	\$74	9
May	\$17	\$10	59.9%	\$38	9
June	\$24	\$25	-5.0%	\$73	9
July	\$48	\$49	-1.0%	\$161	8
August 🔻	\$34	\$26	29.8%	\$147	8
Grand total	\$69	\$64	7.4%	\$94	11
Historic months total	\$95	\$90	5.5%	\$90	11
Forecast months total	\$39	\$35	12.8%	A 9 1 5 - 1 do 9 co to 6 to 5 ft 5 6 5 to 5	

# RESERVATIONS ACTIVITY REPORT SECTION 5B - STATIC WINTER SEASON SUPPORTING DATA TABLES

Winter Bookings as of Feb 28, 2011

NOTE: This is not a forecast of bookings. Data presented in this report represents Occupancy on the books as of the date noted above

OCCUPANCY RATE	OCCUPANCY RA	NTE: YTD 2010/11 VS.	YTD 2009/10	
Month of Occupancy (2010/11 & 2009/10)	Occup. Rate as of: February 28, 2011 (2010/11 Season)	• •	Percent Change in YTD Occ. Rate	
November	20.6%	17.8%	15.9%	
December	50.2%	43.2%	16.3%	
January	46.6%	47.1%	-1.1%	
February	52.8%	55.1%	-4.2%	
March	39.7%	33.7%	17.9%	51.0%
April	8.3%	12.7%	-34.5%	42.2%
Winter total	36.8%	35.3%	4.3%	42.4%

AVERAGE DAILY RATE	ADR: YT	D 2010/11 VS. YTD 200	9/10	
	ADR as of:	ADR as of:	Percent	Historic Actua
	February 28, 2011	February 28, 2010	Change	ADF
Month of Occupancy (2010/11 & 2009/10)	(2010/11 Season)	(2009/10 Season)	in YTD ADR	(2009/10 Season)
November	\$138	\$139	-1.0%	
December	\$284	\$282	0.8%	
January	\$248	\$246	0.9%	
February	\$287	\$273	5.2%	
March	\$245	\$226	8.3%	\$222
April	\$194	\$183	6.2%	\$174
Winter total	\$252	\$245	3.2%	\$235

REVENUE PER AVAILABLE ROOM	REVPAR: )	/TD 2010/11 VS. YTD 2	2009/10	
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual
	February 28, 2011	February 28, 2010	Change in	RevPAR
Month of Occupancy (2010/11 & 2009/10)	(2010/11 Season)	(2009/10 Season)	YTD RevPAR	(2009/10 Season)
November	\$28	\$25	14.7%	
December	\$143	\$122	17.2%	
January	\$115	\$116	-0.2%	
February 1	\$151	\$150	0.8%	
March	\$97	\$76	27.7%	\$113
April	\$16	\$23	-30.4%	\$74
Winter total	\$93	\$86	7.7%	\$100

# RESERVATIONS ACTIVITY REPORT SECTION 5C - STATIC SUMMER SEASON SUPPORTING DATA TABLES

Summer Bookings as of Feb 28, 2011

OCCUPANCY RATE	<u>OCCUPANCY</u>	RATE: YTD 2011 VS.	YTD 2010	
	Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual
	February 28, 2011	February 28, 2010	Change in	Occup. Rate
Month of Occupancy (2011 & 2010)	(2011 Season)	(2010 Season)	YTD Occ. Rate	(2010 Season)
May	11.0%	7.3%	50.6%	25.3%
June	13.0%	13.9%	-6.8%	39.9%
July	23.3%	21.4%	8.7%	68.9%
August	16.7%	12.1%	38.2%	65.1%
September				
October				
Summer total	15.8%	13.5%	16.9%	49.1%

AVERAGE DAILY RATE	ADR:	YTD 2011 VS. YTD 2010	)	
	ADR as of:	ADR as of:	Percent	Historic Actual
	February 28, 2011	February 28, 2010	Change	ADR
Month of Occupancy (2011 & 2010)	(2011 Season)	(2010 Season)	in YTD ADR	(2010 Season)
May	\$151	\$142	6.2%	\$149
June	\$185	\$181	1.9%	\$183
July	\$207	\$227	-9.0%	\$234
August	\$202	\$215	-6.1%	\$226
September				
October				
Summer total	\$191	\$200	-4.8%	\$209

REVENUE PER AVAILABLE ROOM	REVPAR	R: YTD 2011 VS. YTD 2	010	
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual
	February 28, 2011	February 28, 2010	Change in	RevPAR
Month of Occupancy (2011 & 2010)	(2011 Season)	(2010 Season)	YTD RevPAR	(2010 Season)
May	\$17	\$10	59.9%	\$38
June	\$24	\$25	-5.0%	\$73
July	\$48	\$49	-1.0%	\$161
August	\$34	\$26	29.8%	\$147
September				·
October				
Summer total	\$30	\$27	11.3%	\$103

On the Books months total **四面面** Other Individual Destinations Aug-11 %EE [ Month Lake Tahoe Jul-11 Jun-11 North Lake Tahoe vs All Individual Mtn Destinations & All Destination Aggregate May-11 Apr-11 Historic and Forecast Data On the Books Mar-11 56% Historic Feb-11 %12 <sup>%</sup>E Jan-11 Dec-10 Nov-10 %0£ Oct-10 Sep-10 80% %02 %09 20% 30% 10% 40% 20% %0 Occupany Rate %

Occupancy Rate 2010/2011 Season as of Feb 28, 2011

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Jun 11 vs. Jul 11 vs. Jul Aug 11 vs. Jun 10 10 Aug 10 North Lake Tahoe vs All Individual Mtn Destinations & All Destination Average May 11 vs. May 10 Apr 11 vs. Apr 10 Historic I On the Books Mar 11 vs. Mar 10 Feb 11 vs. Feb 10 <u> क्यांक्र</u> Other Individual Destinations Jan 11 vs. Jan 10 North Lake Tahoe Dec 10 vs. Dec 09 14% Nov 10 vs. Nov 09 Oct 10 vs. Oct 09 Sep 10 vs. Sep 09

Percent Change in Occupancy Rate: 2010/2011 vs 2009/2010 as of February 28, 2011

100%

%08

%09

40%

20%

%0

Percent Change in Occupancy Rate

-20%

-40%

%09-

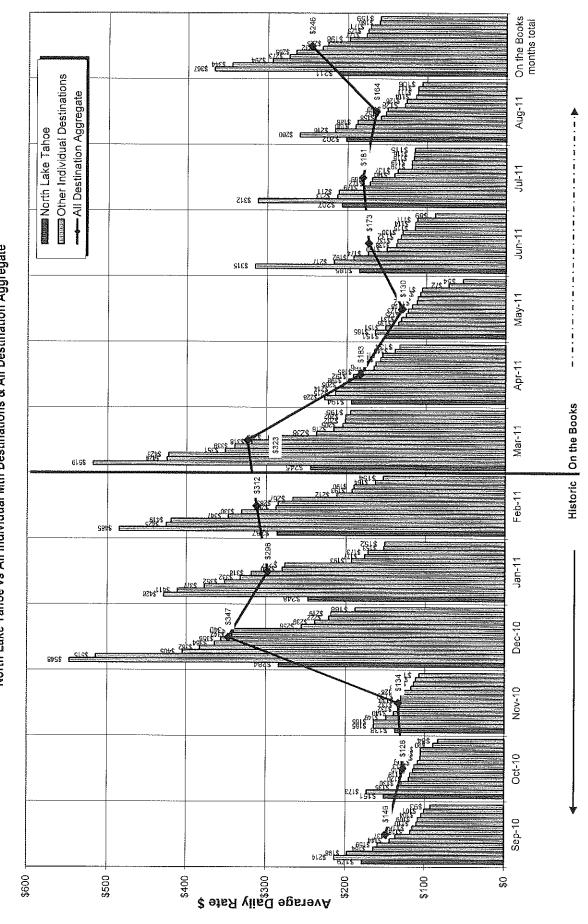
-80%

-100%

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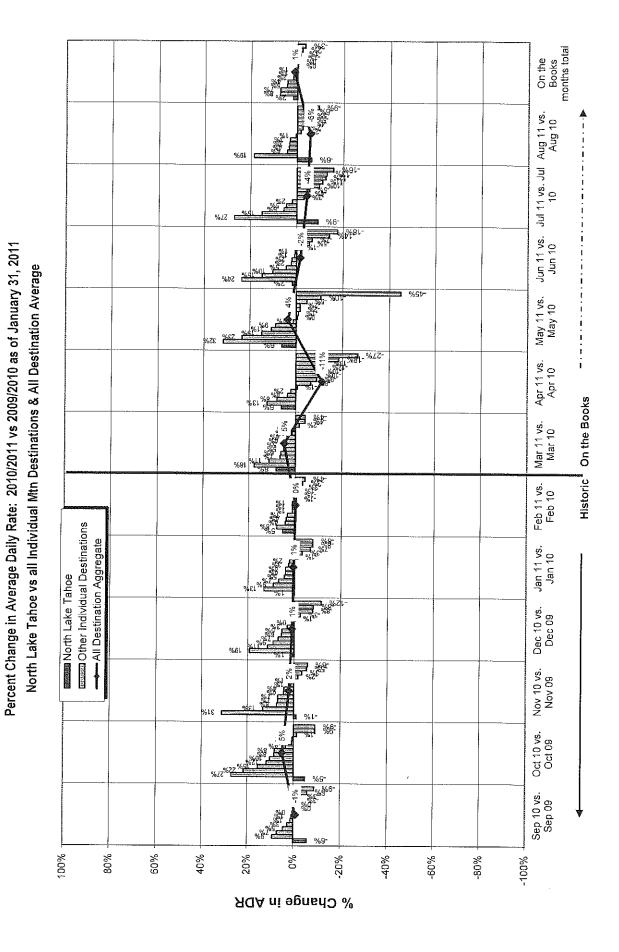
On the Books months total

Average Daily Rate 2010/2011 Season as of Feb 28, 2011
Historic and Forecast Data
North Lake Tahoe vs All Individual Mtn Destinations & All Destination Aggregate



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# North Lake Tahoe Lodging Occupancy Report Multi-Destination Comparative Report As of February 28, 2011



Occupancy Rate as of February 28, 2011

Month of Occupancy	North Lake Tahoe	Next highest occupancy	Highest occupancy	Next highest occupancy	Next highest occupancy	Next highest accupancy	Next highest occupancy	Next highest occupancy	Next highest occupancy	Next highest occupancy	Next highest occupancy	Next highest occupancy	Next highest	Lowest	All Destination
Sep-10	440	% 45% % 26%	41%	39%	36%	31%	79%	27%	25%	24%	23%	18%	12%	1,117	
0L-voN	219	%DE 90%	21%			17%	16%		2, %	14%	2, %	1.0%	ò å	4.% 50,	26
Dec-10	20%	27%				43%	43%	40%	39%	38%	37%	33%	3.1%	26%	7
T-Lep	47%	% 10%		61%		26%	52%	57.%	47%	46%	45%	43%	42%	28%	
Feb-11 Hist	Historic 53%		%69	61%	%09	21%	26%	55%	54%	53%	23%	48%	47%	35%	
	OTB 40%	%19 %	6 64%	26%	26%	25%	55%	52%	20%	49%	47%	44%	38%	31%	51%
Apr-11	%8	%0.2	18%	17%	16%	15%	15%	13%	10%	%6	%6	%9	4%	4%	
May-11	11%	19%	%9 %	2%	4%	4%	4%	4%	3%	3%	1%	1%	1%	%0	
Jun-11	13%	% 27%	22%	21%	18%	18%	11%	11%	10%	%8	6%	%9	%9	4%	13%
Ju-11	23%			22%	20%	16%	13%	12%	%6	%6	%6	%6	8%	5%	Ţ
Aug-11	17%	33%	25%	15%	13%	13%	12%	10%	10%	%6	8%	%/_	5%	3%	
Grand total	319	35%	35%	79%	29%	78%	27%	76%	76%	25%	25%	23%	21%	19%	27%
Historic months total	42%	46%	46%	38%	38%	38%	35%	33%	33%	33%	30%	28%	25%	25%	36%
On the Books months total	19%	25%	24%	23%	20%	19%	19%	18%	18%	17%	16%	14%	14%	10%	18%

# % Change in Occupancy Rate as of February 28, 2011

	North Lake N	lext strongest	North Lake Next strongest Next strongest	Next strongest N	ext strongest	lext strongest }	Next strongest Next strongest Next strongest	ext strongest	Next strongest Next strongest	Next strongest	Mayt efronoget	Navt etronoget	Movt etmonest	Monthor+	All Dontingfor
Occ Months Compared	Tahoe	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing		pacing	pacing	pacing	Aggregate
Sep 10 vs. Sep 09	-1%	29%	29%	27%	27%	72%	24%		15%	13%	%8	1%	72.	10%	159/
Oct 10 vs. Oct 09	29%	78%	%69	18%	17%	15%	%6	%6	4%	3%	70%	705-	76%	7016	%a! !
Nov 10 vs. Nov 09	16%	63%	54%	20%	47%	38%	23%	15%	12%	7%/	3%	%6	%5	.100/	767
Dec 10 vs. Dec 09	16%	31%	28%		25%	16%	10%	7%	%9	2%	%0	%0	2%	\$	%0
Jan 11 vs. Jan 10	-1%	27%	14%	14%	10%	%6	%8	2%	2%	2%	1%	7%	· 5-	70%	36
Feb 11 vs. Feb 10 Historic	-4%	14%	<b>%</b> 6	7%	7%	9%9	4%	%0	-1%	.1%	-1%	-2%	44%	%2-	
Mar 11 vs. Mar 10 OTB	18%	34%	31%	19%	16%	16%	15%	13%	13%	12%	10%	10%	968	25%	12%
Apr 11 vs. Apr 10	-34%	14%	11%	7%	2%	%0	-10%	-15%	-16%	-17%	-25%	-32%	-37%	48%	-13%
May 11 vs. May 10	51%	303%	%06	78%	%29	63%	36%	31%	28%	26%	18%		-28%	-92%	%92
Jun 11 vs. Jun 10	-1%	212%	%66	%62	42%	33%	30%	10%	7%	4%	3%	1%	%0	-7%	13%
Jul 11 vs. Jul 10	%6	24%	43%	19%	13%	4%	2%	%0	-3%	3%	-4%	-10%	-12%	37%	2%
Aug 11 vs. Aug 10	38%	112%	85%	48%	41%	34%	26%	19%	11%	10%	%9	%6-	.12%	-18%	26%
Grand total	8%	21%	20%	15%	11%	%6	949	%9	4%	4%	3%	3%	2%	1%	8%
Historic months total	7%	24%	23%	11%	%9	%9	9%9	5%	4%	%4	3%	2%	5%	%0	%2
On the Books months total	11%	34%	28%	15%	15%	14%	%6	%8	%2	%9	2%	4%	2%	-2%	%6

# North Lake Tahoe Lodging ADR Report Multi-Destination Comparative Report As of February 28, 2011



Average Daily Rate as of February 28, 2011

Month of ADR	North Lake Tahoe	North Lake Next highest Next highest Tahoe ADR ADR ADR	Next highest ADR	Next highest Ann	Next highest	Next highest	Next highest	100	All Destination						
0 = 10	4470		1000								100	100	É	LUMBS! ALLY	Aggregate
<b>♦</b>	D 		96 •	\$164	8159	\$144	\$137	£5	\$116	\$110	\$109	\$104	\$101	\$93	\$149
00+10	\$151	5173	\$135	\$130	\$120	\$119	\$115	\$113	\$109	\$106	3105	\$105	06\$	\$8\$	\$12R
Nov-10	\$138	\$165	\$165	\$149	\$140	\$132	\$132	\$130	\$130	\$128	\$ 178	8112	\$113	603	9 6
Dec-10	\$284		\$515	\$405	\$382	\$364	\$356	\$342	\$340	\$256	8,0%	4222	4210	3 6	9 6
Jan-17	\$248		3411	\$377	\$352	\$332		4280	422	6103	6477	7777	0.75	9 (	7
Feb-11 Historic	\$287	\$485	\$425	\$419	\$347	\$330		\$285	\$267	\$212	2103	\$190	\$153	\$ 52 615	\$286
Mar-11 0TB	\$245	\$519	\$424	\$423	5351	\$339	\$318	\$298	\$238	\$216	\$205	4202	6363	4105	6000
Apr-11	\$194	\$228	\$215	\$214	\$205	\$198	\$192	\$185	\$166	\$164	\$158	A 40 10 10 10 10 10 10 10 10 10 10 10 10 10	4202 4140	4134	6163
May-11	\$151	\$165	\$151	\$135	\$131	\$125		8118	\$113	\$111	\$107	4	673	1 14	9 50 50
Jun-11	\$185	\$315	\$217	\$192	\$174	\$150		\$137	\$132	\$13D	\$115	4.1	7 P	7 6	9 130
Jul-11	\$207	\$312	\$213	\$211	\$179	\$172	\$169	\$141	\$137	8110	0-1-0	9 5	2770	500	9 6
Aug-11 ♣	\$202	\$260	\$216	\$190	\$188	\$158	\$152	\$150	\$128	\$126	\$114	9 6	6110	4408	9 9
	\$222	\$377	\$361	\$318	\$295	\$270	\$263	\$256	\$233	251.8	\$ 186	\$17K	4480	4 100	4104
istoric months total	\$227	\$383	\$369	\$331	\$306	\$286	C220	CYCS	2763	6106	6184	2440	÷ +	# F	\$201
to manufacture to the	1,100	4367	L C D	1002		0 1		1	130	- m	9	9	/DI &	00.0	2020
OH THE EQUAS THORIDS TOTAL	70	2000	ナナウラ	467¢	\$773	2505	\$232	\$225	\$ 198	2/1/2	\$175	\$171	£168	4164	\$24R

% Change in Average Daily Rate as of February 28, 2011: 2010/11 vs 2009/10

							-								
	North Lake	North Lake Next strongest Next strongest Next si	Next strongest 1	lext strongest }	lrongest. Next strongest. Next strongest. Next strongest. Next strongest. Next strongest. Next strongest	lext strongest N	Jext strongest	Vext strongest	Vext strongest	Next strongest	Vext strongest	Next strongest. Next strongest. Next strongest	Next strongest	Weakert	All Destination
Month of ADR	Tanoe	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	pacing	Addregate
Sep 10 vs. Sep 09	<b>%</b> 9•	%6	%.2	%5	3%	1%	%1	%0	%0	%0	-3%	701	709	70°C	767
Oct 10 vs. Oct 09	-6%	27%	22%	15%	12%	10%	%°°	8%	707	%	767	701	, 00	/00	
Nov 10 vs. Nov 09	% 5	31%	13%	%8	7%	7%	%7	4%	%	. 3	700	76	e v	e /00	8 è
Dec 10 vs. Dec 09	2	19%	11%	%6	%2	%9	%5	70%	<b>%</b>	3	3%	, a	8 2	% o -	7.79
Jan 11 vs. Jan 10	1%	13%	%6	7%	5%	77	% <b>7</b>	%E	7%	3 %	2 %	Ř	%	)00 0/ <b>7</b>	/0
Feb 11 vs. Feb 10 Historic	lc 5%	%8	4%	4%	%°	%	1%	, %	-1%	2 %	2 -	3%.	39%	° 9	2 %
Mar 11 vs. Mar 10 0TB	8%	18%	11%	7%	%9	29%	2%	4%	4%	2%	1%	-2%	%P-	707	207
Apr 11 vs. Apr 10	%9	13%	8%	4%	2%	%1-	%9-	%6-	-10%	-10%	-12%	-13%	.18%	7020	1,47
May 11 vs. May 10	9%	32%	23%	15%	11%	%6	1%	%0	-1%	-2%	-2%	%5	-10%	45%	747
Jun 11 vs. Jun 10	2%	24%	15%	10%	2%	2%	5%	1%	%	%1-	-2%	%/-	-14%	787-	%2.
Jul 11 vs. Jul 10	%6-	27%	15%	%9	2%	2%	-3%	-4%	-2%	-10%	-11%	-12%	-13%	78%	% <b>7</b> -
Aug 11 vs. Aug 10	%9-	19%	4%	<b>%</b> *	3%	3%	1%	-5%	-5%	-4%	-2%	%5-	%9-	%6-	7%
Grand total	%0	%9	9%	%4	3%	3%	5%	1%	1%1	0%)	-1%	-3%	-3%	-5%	%0
Historic months total	%1-	%9	%9	4%	4%	3%	7%	2%	-1%	%1-	-1%	3%	%5-	,48/	%0
On the Books months total	2%	8%	7%	2%	4%	2%	1%	1%	%0	%0	%	-1%	-5%	-3%	% %
			1												_

NOTES FOR ALL TABLES & CHARTS Resort names are hidden to preserve confidentiality. Each time period has a unique sorting (e.g. the best-performing resort in November is not necessarily the bast-performing resort in March).

RESORTS INCLUDED IN COMPARISONS:

Aspan Beaver Creek Breckenridge Central Summit County, CO

Copper Mountain Keystone North Lake Tahoe Park City

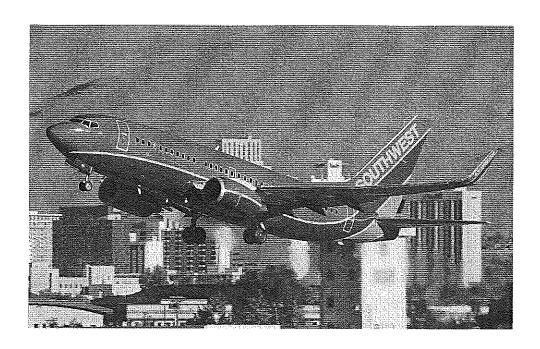
Snowmass Telluride Vaif Winter Park

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# Reno-Tahoe International Airport

# January 2011 Passenger and Cargo Traffic Statistics Reno-Tahoe International Airport



February 28, 2011

# U.S. DOMESTIC INDUSTRY OVERVIEW FOR JANUARY 2011 All RNO Carriers Systemwide – year over year comparison

Average Load Factor:

76.6% up 1.0 pts.

Number of Flights: \* Capacity of Seats: \*

1.1% up 2.0% up

Crude Oil: \*\*

\$89.2 per barrel January 2011 vs. \$78.3 per barrel January 2010

#### RNO OVERVIEW FOR JANUARY 2011 - year over year comparison

Total Passengers:

Up 2.2%

Average Load Factor:

73.9% up 0.9 pts.

Actual Flights:

Up 5.3%

Actual Seats: Total Cargo:

Down (2.5%) Up 3.0%

Source:\*APGDat – Delta Air Lines includes Northwest Airlines for last year RNO Monthly Flight Activity Reports; \*\* U.S. Energy Information Administration

#### HIGHLIGHTS

January 2011

Total Passengers +2.2%

Enplaned Passengers +2.1%

Deplaned Passengers +2.2%

Average Load Factor 73.9%

Total Cargo +3.0%

#### **JANUARY 2011 SUMMARY**

Reno-Tahoe International Airport started 2011 with a positive month in January. The airport experienced positive passenger growth for the eighth consecutive month with respect to year over year monthly increases. Total passengers at RNO increased 2.2% to 300,125 in January 2011 versus the same period last year.

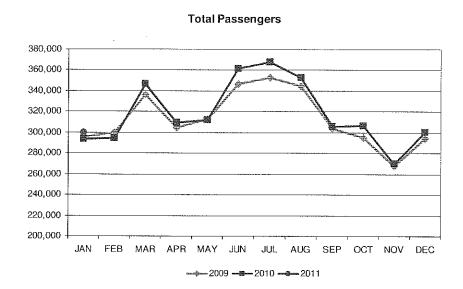
In terms of total cargo, Reno-Tahoe International Airport handled 8,959,543 pounds in January 2011, up 3.0% versus last year. Year over year cargo carried at RNO has been up for the past 12 months.

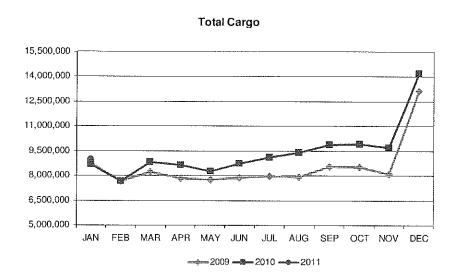
RNO is served by seven major airlines providing 66 nonstop departures each day to 16 destinations. During the month of January 2011, RNO reported 5.3% increase in flights versus January 2010. This increase was due to the additional capacity by American Airlines and United Airlines to Los Angeles and US Airways to Phoenix.

The actual seat capacity, at 215,198 seats, decreased (2.3%) in January 2011 versus the same period last year. United Airlines, US Airways and Delta Air Lines downguaged aircraft on certain routes, from Airbus 320 and Boeing 737 to Airbus 319 and Regional Jets.

Average load factor for scheduled airlines was 73.9%, which is 0.9 load factor points above the same period last year.

Effective February 17, Continental Airlines began flying a new daily nonstop flight between Houston-Intercontinental and Reno-Tahoe International Airport. It is anticipated that passenger traffic will increase with the addition of this service.





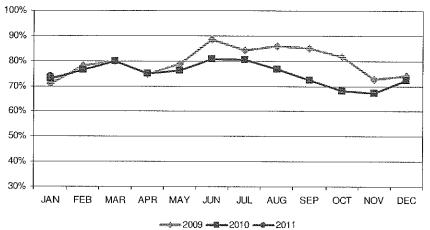
#### TOTAL PASSENGERS

In January 2011, the passenger increase of 2.2% versus last year was driven by American Airlines, US Airways and Southwest Airlines. Year over year passenger count for American Airlines was up 26.0%, US Airways increased 10.9% grew Southwest Airlines 3.4%. Alaska Airlines passenger count declined (23.2%), United Airlines was down (5.9%) and Delta Air Lines passenger count decreased (1.4%) versus last year.

#### TOTAL CARGO

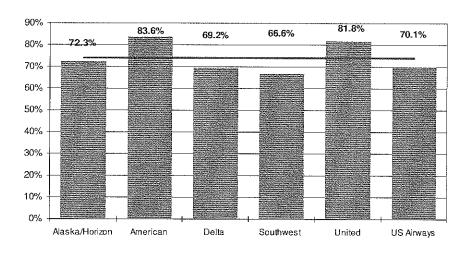
In January 2011, Reno-Tahoe handled International Airport 8,959,543 pounds of cargo, a 3.0% increase versus January 2010. In January 2011, cargo volumes for Ameriflight were up 15.3% and FedEx were up 11.9% versus the same period last year. UPS carried 2.6 million pounds of cargo, (11.7%) less cargo than January 2010. The U.S. Census Bureau reported that overall retail sales increased 7.8% in January 2011 versus January 2010. Nonstore retailer (i.e. e-commerce) sales increased 13.5% for the same period, a large contributor to northern Nevada air cargo.

#### Average Enplaned Load Factors



Airline	Reno Load Factor	System Load Factor	Difference
Alaska	72.3%	80.1%	(7.8)
American	83.6%	75.8%	7.8
Delta	69.2%	75.2%	(6.0)
Southwest	66.6%	76.0%	(9.4)
United	81.8%	77.9%	3.9
US Airways	70.1%	77.7%	(7.6)

#### **Enplaned Load Factors by Airlines**

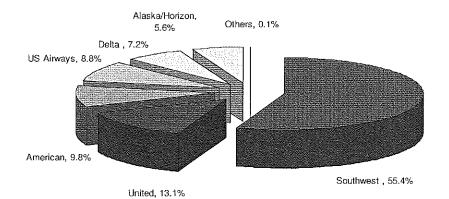


#### AIRLINE LOAD FACTORS

In January 2011, average enplaned load factor at RNO was 73.9% which is 0.9 load factor points more than last year.

This is first time in nine months that RNO reported a positive increase in year over year load factors.

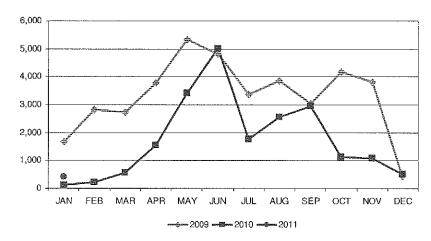
#### Air Carrier Market Share



#### AIRLINE MARKET SHARE

In January 2011, Southwest Airlines carried 166,333 passengers with a passenger market share of 55.4%. The next highest market share was United Airlines at 13.1% followed by American Airlines with 9.8%, US Airways at 8.8%, Delta Air Lines 7.2% and Alaska/Horizon Airlines carried 5.6% of the total passengers at Reno-Tahoe International Airport.

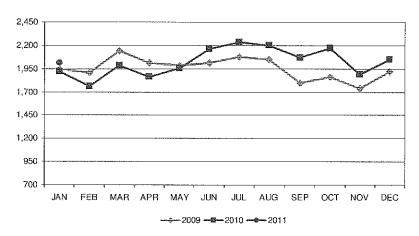
#### **Total Domestic Charter Passengers**



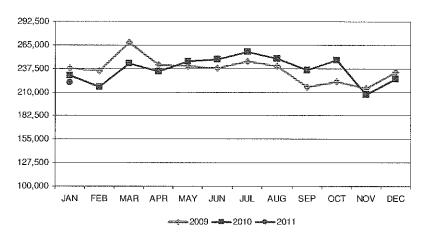
# DOMESTIC CHARTER PASSENGERS

In January 2011, RNO domestic charter traffic increased by 290 passengers versus January 2010. Ryan International Airlines and Delta Air Lines charter flights carried a combined total of 415 passengers in January 2011.

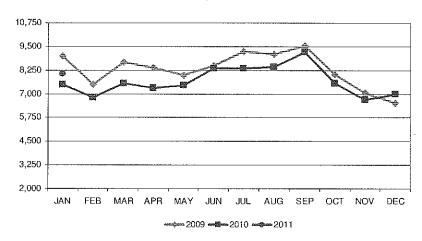
#### Monthly Scheduled Departures



#### Monthly Scheduled Seats



#### **Total Operations**



## Schedule Changes Since January 2010

#### **American Airlines**

- Started 3 daily flights to LAX in June 2010
- Added a 3<sup>rd</sup> daily flight to DFW in March 2010 (seasonal increase)

#### Alaska Airlines

- Reduced a daily service to LAX in January 2011
- The airline will cancel their service to LAX in April 2011

#### **United Airlines**

- Added a daily DEN and LAX flight in January 2010
- Added 2 daily flights to LAX in July 2010

#### **US Airways**

Added a daily flight to PHX in October 2010

#### **Total Operations**

Total operations include Air Carrier, Air Taxi, General Aviation and Military operations as reported by the FAA.

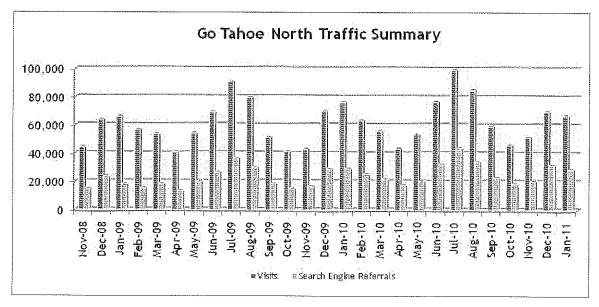


Presented by smith **c** jones

795 Mays Boulevard | Incline Village, NV Phone: 775.831.6262 | Email: mwilliams@sjmarketing.com

#### Program Progress

O Organic Search Engine referrals make up approximately 43% of total visits in January.



		Search Brigines	%of Visits from
Month	Visite	Referrals	Scarel Engines
Jan-11	67,018	28,772	42.93%
Dec-10	69,823	31,939	45.74%
Nov-10	51,684	20,504	39.67%
Oct-10	46,016	18,419	40.03%
Sep-10	59,575	22,849	38.35%
Aug-10	85,278	34,169	40.07%
Jul-10	99,350	43,884	44.17%
Jun-10	76,947	32,458	42.18%
May-10	53,680	20,354	37.92%
Apr-10	43,677	17,403	39.84%
Mar-10	56,195	21,926	39.02%
Feb-10	63,538	25,222	39.70%
Jan-10	76,122	29,247	38.42%
Dec-09	70,236	28,995	41.28%
Nov-09	43,262	16,997	39.29%
Oct-09	41,523	15,132	36.44%
Sep-09	51,371	18,444	35.90%
Aug-09	79,713	30,205	34.57%
Jul-09	90,903	36,800	40.48%
Jun-09	69,254	26,737	38.61%
May-09	54,284	20,039	36.92%
Apr-09	41,066	13,582	33.07%
Mar-09	53,819	18,465	34.31%
Feb-09	57,070	15,342	26.88%
Jan-09	66,275	18,131	27.36%

## **Position Progress Summary**

February 3, 2011 GoTahoeNorth Search I	io dicontra
Total #1 Positions	21
Total 1st Page Positions	45
Total 2nd Page Positions	12
Google #1 Positions	12
Google 1st Page Positions	24
Google 2nd Page Positions	8

#### Compared with

January 10, 2011 GoTahoeNorth Search	domators -
Total #1 Positions	28
Total 1st Page Positions	53
Total 2nd Page Positions	14
Google #1 Positions	15
Google 1st Page Positions	30
Google 2nd Page Positions	5

#### Compared with

May 23, 2007 GoTahoeNorth Search Po	silions
Total #1 Positions	4
Total 1st Page Positions	24
Total 2nd Page Positions	20
Google #1 Positions	2
Google 1st Page Positions	11
Google 2nd Page Positions	6

There are some "summer" related terms which took a dip in position due to the new site architecture. Adjustments have been made to recapture those positions.

#### Recent Increase in Search Visibility

- 2 New First Page Position on Bing/Yahoo for:
  - Lake Tahoe entertainment
  - o north lake tahoe rentals

#### Site Optimization

- We are submitting a Yahoo Travel Listing for GoTahoeNorth.
- smith + jones provided content optimization revisions including meta-tags for top level resort / skiing related pages.
- We made the following posts on behalf of GoTahoeNorth in January:
  - http://answers.yahoo.com/question/index?qid=20110130183422AAoU8Ek
  - http://answers.yahoo.com/question/index?qid=20110131085048AArQpdH
- 41 submissions were made to Social Media Web sites in the month of January. Details can be found in the attached spreadsheet.

# Organic Search Position Summary Historical Data

	Jan	ı-11	Dec	-10	Nov	-10	Oc	-10	Sep	-10		\ug-1	0		Jul- 10	0	100000000000	lay '( aseli	
Keyword	Google	Bing/Yahoo	- Google	Bing/Yah∞	Google	Bing/Yahoo	Google	Bing/Yah∞	Google	Bing/Yahool	Google	Yahoo	Bing	Google	Yahoo	Bing	Google	Yahoo	Bing
Incline Village	1	4	-1	4	1	4	Second Second	2	1	2		16	2	1	14	5	1		12
incline village lake tahoe	1	2		WEEKS .	1	2	1	-1	1	1		. 8	1	1	6	1	And Andreas		500000
incline village tahoe	1	3	1	3	1	3	1	3	1	3	1	15	2	1	15	1			
Incline Village vacation	5		5		5		4		4		4			4		12	15	Control Control	
kings beach	1	1	1		1	1	1	1	1	1	1	1		1	1	1			Table Tab Table Table Table Table Table Table Table Table Table Table Table Table Table Tab Table Tab Tab Tab Tab Tab Tab Tab Tab Tab Tab
kings beach lake tahoe	1	1	1	-1	1	1	- 1	1	1	2	1	1	1	1	1	1			
kings beach tahoe	1	1	1	1	1	1	1	1	1	2	1	1	1	1	1	1			
Lake Tahoe	13	17	14	19	13	11	12	ALC: VI	14		7	- 3	- 6	14	7	4	9		
Lake Tahoe activities	8	12	9	8	5	8	- 9	= 3	4	6	9		1	8		1	15	9	10
lake tahoe activities in summer	3	1	3	-1	3	1	3		3	1	- 9	- 3	7	8	3	7			
Lake Tahoe Chamber of Commerce	7		7		7		7		7		3	2	=1	3	2	1	7	7	
Lake Tahoe Deals	5	2	4		4	2	7	2	7	2	7	16		7	17				
Lake Tahoe entertainment	10	13	11	17	10	11	11	-16	10	16	-31	<b>8</b>	=13	11	6	8		-16	
lake tahoe events	6	5	6	5	4	5	- 3	- 5	4	5	4	9	- 5	4		4			
Lake Tahoe fishing	6	12	6	12	6	17	5	14	5	13	5	14	5	7	13	8		7	
Lake Tahoe golf courses	10	13	10	17	10	20	11	- 8	11	8	11	13	13	10	14	14	16	30003	18
Lake Tahoe hotels	19		20		19		18		19		20			20			14	20	12
Lake Tahoe lodging	8	2	7	2	6	3	5	2	5	1	6	- 1	31	5	1	3	2		15
Lake Tahoe resorts	5	1	- 6	1	5	2	4	2	4	1	4	14		2	15	1	3	15	
Lake Tahoe ski		18		=18			20		19		19	6			6				12
Lake Tahoe ski resorts								8		8		14			16	13	19		
Lake Tahoe skiing				18	19	17			19		19	<b>.</b> 7			7		. 19	18	
Lake Tahoe summer	1	1		1	1	1	1		1	1	1	2	1	1	2	1	3		2
lake tahoe summer activities	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1			
Lake Tahoe vacation rentals				Control of the contro										l	1		9		
Lake Tahoe vacations	7	8	6	11	5	12	4	10	3	8	5	4	8	4		8	2	14	5
Lake Tahoe weddings	12		11	The second	11		11	=13	11	14	11	6	18	12	7	17			
North Lake Tahoe	1	1	1	1	1	1	1	1	1	1	- 1	1	- 1	1	1	1		9	4
north lake tahoe camping	1	1	1	-1	1	1	1	1	1	1		1		1	1	1			
north lake tahoe hotels	1	1	5-1	=1	1	1	1	1	1	1	1	. 3		1	3	1			
north lake tahoe lodging	1	1		1	1	1	1	1	1	1	1	1	76130 I	1	1	1			
north lake tahoe rentals	6	11	2	6	2	6	3	3	4	3	2		3	1		3			
north lake tahoe restaurants	1	2	1	2	1	1	1	1	1	1	t l	2	. 1	1	2	2			
north shore lake tahoe	2	2	- 2	1	2	1	2	1	2	1	2	= 2	1	2	2	1			
north shore lake tahoe hotels	1	1	1		1	1	1		1	1	1	3	1	1	1	1			
Northstar	l								- 1					ļ					
Northstar at Tahoe	ľ									J					13	8		20	14
ski Tahoe	13	11	14	15	12	12	13	12	13	12	13	7		14	7				
ski vacations																			
Squaw Valley		16			ĺ														
Tahoe City	3	2	4	2	3	2	4	3	4	3	3	6	2	6	5	2	3	11	7
Tahoe Vista	1	1	-1	1	1	1	1	1	1	1	- 1	1		1	1	1	10	16	
Truckee California	19		17			3		12	19	12	=18		2	18	1				9

Search Positions By Engine	<u> </u>												
#1 Positions	15	13	15 16	15	14	15 15	15	15	15 9 18	16	10	17	=2:  =1: =1:
1st Page Positions	30	23	29 24	30	24	28 27	29	27	29 26 28	29	24	29	11 6 7
2nd Page Positions	5	9	6 8	5	7	7 5	8	5	8 7 3	6	8	4	6 8 6

Total Search Positions								
#1 Positions	28	31	29	30 ==	30	42 j	43	A Section of the sect
1st Page Positions	53	53 14	54	55	56	83	82	4 24
2nd Page Positions	14	Commence of the commence of th	12	30 55 12	13	83 18	18	20

<sup>\*\*1</sup>st Page Positions are those organic search engine results that are located in positions 1-10, 2nd Page Positions are those located in positions 11-20\*\*

#### Buzzzoneinewab

With additional search visibility and increased social media marketing efforts comes additional exposure across the Web. smith + jones gathered a handful of blog and forum posts mentioning GoTahoeNorth and listed them below:

\*\* Please note, these are not all directly related to Social Marketing efforts smith + jones has done. They are a sample of various mentions of GoTahoeNorth across the Web. \*\*

http://twitter.com/CedarGlenLodge/statuses/31806772259848193

F.Y.I. The only road that requires chains is 431, Mount Rose. All the other roads are clear and open. Please dial...http://fb.me/tYVvhtBW

(http://www.gotahoenorth.com/about-tahoe/weather-and-roads/road-conditions)

http://twitter.com/Guidefinder/statuses/32040285248692224

http://twitter.com/FishingJohnny/statuses/32040286355988480

www.bit.ly/VaOUP Fishing Guides & Charters - North Lake Tahoe http://bit.ly/i4v4i6

(http://www.gotahoenorth.com/outdoors/fishing/fishing-guides-and-charters)

http://www.audizine.com/forum/showthread.php/407849-Avantober-Fest-2011?daysprune=-1#post6116010

Avantober Fest 2011

SUN OCT 2ND Lake Tahoe Restaurant Week

All Day/Night Lake Tahoe Restaurant Week offers 3-course prix-fixe menus... more> http://www.gotahoenorth.com/events/l...011-10-02.html

http://www.tripadvisor.com/ShowTopic-g45961-i606-k4145653-

Where to stay and ski in tahoe for spring break-

Lake Tahoe Nevada Nevada.html#30602811

Try Homewood as well. Everyone forgets this place. HAs some honest to goodness skiing, gotahoenorth.com/skiing-and-boarding/homewood

http://www.tripadvisor.com/ShowTopic-g45956-i1354-k3922844-North\_Lake\_Tahoe\_Rental-

Incline\_Village Lake Tahoe Nevada Nevada.html#30602765

Great resource for lodging options in Incline Village gotahoenorth.com/resorts-and-towns/...lodging

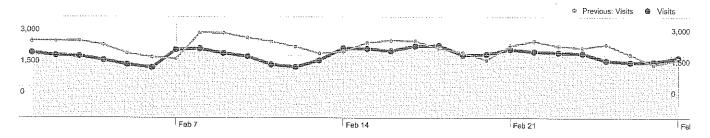
http://www.tripadvisor.com/ShowTopic-g45956-i1354-k4114343-Best places to kick back-

Incline\_Village\_Lake\_Tahoe\_Nevada\_Nevada.html#30602748

Try looking here. gotahoenorth.com/resorts-and-towns/incline-v...

if nothing they will have info for surrounding cities.

#### Dashboard



#### Site Usage

56,185 Visits

Previous: 63.538 (-11.57%)

262,556 Pageviews

Previous: 283,758 (-7.47%)

4.67 Pages/Visit

Previous: 4.47 (4.64%)

34.59% Bounce Rate

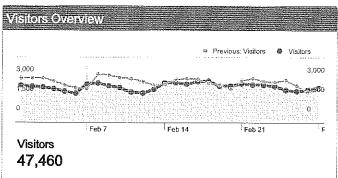
Previous: 34.73% (-0.41%)

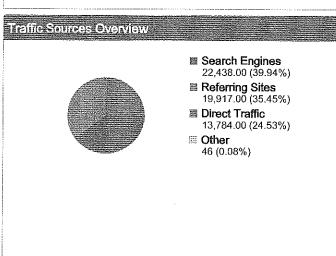
00:03:49 Avg. Time on Site

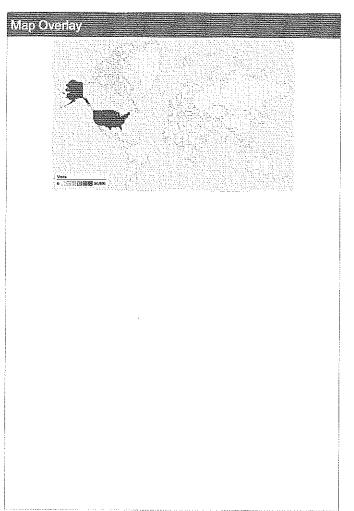
Previous: 00:03:49 (0.14%)

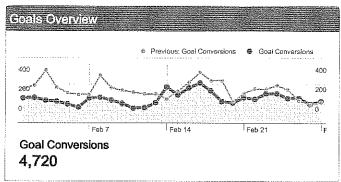
78.93% % New Visits

Previous: 79.34% (-0.52%)



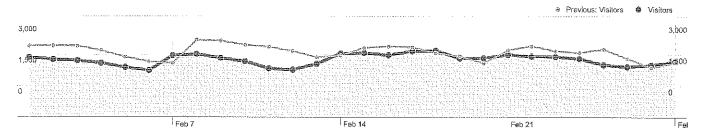






Content Overview		
Pages	Pageviews	% Pageviews
/index.php		
Feb 1, 2011 - Feb 28, 2011	17,339	6.60%
Feb 1, 2010 - Feb 28, 2010	21,985	7.75%
% Change	-21.13%	-14.76%
/stay		
Feb 1, 2011 - Feb 28, 2011	6,020	2.29%
Feb 1, 2010 - Feb 28, 2010	0	0.00%
% Change	100.00%	100.00%
/external//return (true)		
Feb 1, 2011 - Feb 28, 2011	5,999	2.28%
Feb 1, 2011 - Feb 28, 2011 Feb 1, 2010 - Feb 28, 2010	5,999 0	2.28% 0.00%
Feb 1, 2010 - Feb 28, 2010	0	0.00%
Feb 1, 2010 - Feb 28, 2010 % Change	0	0.00%
Feb 1, 2010 - Feb 28, 2010 % Change /stay/lodging-by-type	<b>0</b> 100.00%	0.00% 100.00%
Feb 1, 2010 - Feb 28, 2010 % Change /stay/lodging-by-type Feb 1, 2011 - Feb 28, 2011	0 100.00% 5,556	0.00% 100.00% 2.12%
Feb 1, 2010 - Feb 28, 2010  % Change  /stay/lodging-by-type  Feb 1, 2011 - Feb 28, 2011  Feb 1, 2010 - Feb 28, 2010	0 100.00% 5,556 0	0.00% 100.00% 2.12% 0.00%
Feb 1, 2010 - Feb 28, 2010 % Change /stay/lodging-by-type Feb 1, 2011 - Feb 28, 2011 Feb 1, 2010 - Feb 28, 2010 % Change	0 100.00% 5,556 0	0.00% 100.00% 2.12% 0.00%
Feb 1, 2010 - Feb 28, 2010 % Change /stay/lodging-by-type Feb 1, 2011 - Feb 28, 2011 Feb 1, 2010 - Feb 28, 2010 % Change /external//index.php	0 100,00% 5,556 0 100,00%	0.00% 100.00% 2.12% 0.00% 100.00%

Comparing to: Feb 1, 2010 - Feb 28, 2010



#### 47,460 people visited this site

56,185 Visits

Previous: 63,538 (-11.57%)

47,460 Absolute Unique Visitors

Previous: 53,843 (-11.85%)

262,556 Pageviews

Previous; 283,758 (-7.47%)

4.67 Average Pageviews

Previous: 4.47 (4.64%)

00:03:49 Time on Site

Previous: 00:03:49 (0.14%)

34.59% Bounce Rate

Previous: 34.73% (-0.41%)

78.93% New Visits

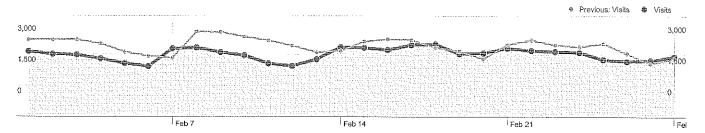
Previous: 79.34% (-0.52%)

#### Technical Profile

Browser	Visits	% visits	Connection Speed	Visits	% visits
Internet Explorer			Cable		
Feb 1, 2011 - Feb 28, 2011	26,425	47.03%	Feb 1, 2011 - Feb 28, 2011	20,413	36.33%
Feb 1, 2010 - Feb 28, 2010	35,442	55.78%	Feb 1, 2010 - Feb 28, 2010	26,505	41.72%
% Change	-25.44%	-15.68%	% Change	-22.98%	-12.91%
Safari			Unknown		
Feb 1, 2011 - Feb 28, 2011	12,307	21.90%	Feb 1, 2011 - Feb 28, 2011	17,848	31.77%
Feb 1, 2010 - Feb 28, 2010 9,635 15		15.16%	Feb 1, 2010 - Feb 28, 2010	12,307	19.37%
% Change	27.73%	44.45%	% Change	45.02%	64.00%

Firefox			DSL		
Feb 1, 2011 - Feb 28, 2011	11,797	21.00%	Feb 1, 2011 - Feb 28, 2011	11,675	20.78%
Feb 1, 2010 - Feb 28, 2010	15,053	23.69%	Feb 1, 2010 - Feb 28, 2010	16,770	26.39%
% Change	-21.63%	-11.37%	% Change	-30.38%	-21.27%
Chrome			11		
Feb 1, 2011 - Feb 28, 2011	4,897	8.72%	Feb 1, 2011 - Feb 28, 2011	5,531	9.84%
Feb 1, 2010 - Feb 28, 2010	2,693	4.24%	Feb 1, 2010 - Feb 28, 2010	6,620	10.42%
% Change	81.84%	105.64%	% Change	-16.45%	-5.52%
Mozilla Compatible Agent			Dialup		
Feb 1, 2011 - Feb 28, 2011	344	0.61%	Feb 1, 2011 - Feb 28, 2011	488	0.87%
Feb 1, 2010 - Feb 28, 2010	200	0.31%	Feb 1, 2010 - Feb 28, 2010	810	1.27%
% Change	72.00%	94.51%	% Change	-39.75%	-31.87%

#### **Traffic Sources Overview**



#### All traffic sources sent a total of 56,185 visits

24.53% Direct Traffic

Previous: 30.04% (-18.33%)

35.45% Referring Sites

Previous: 30.26% (17.14%)

39.94% Search Engines

Previous: 39.70% (0.50%)



- Search Engines 22,438.00 (39.94%)
- Referring Sites 19,917.00 (35.45%)
- Direct Traffic 13,784.00 (24.53%)
- Other 46 (0.08%)

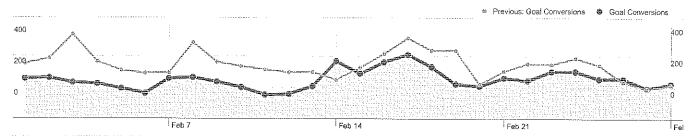
#### **Top Traffic Sources**

Sources	Visits	% visits	
google (organic)			
Feb 1, 2011 - Feb 28, 2011	18,547	33.01%	
Feb 1, 2010 - Feb 28, 2010	21,359	33.62%	
% Change	-13.17%	-1.80%	
(direct) ((none))			
Feb 1, 2011 - Feb 28, 2011	13,784	24.53%	
Feb 1, 2010 - Feb 28, 2010	19,087	30.04%	
% Change	-27.78%	-18.33%	
visitinglaketahoe.com (referral)			
Feb 1, 2011 - Feb 28, 2011	9,447	16.81%	
Feb 1, 2010 - Feb 28, 2010	8,963	14.11%	
% Change	5.40%	19.19%	
gotahoenorth.com (referral)			
Feb 1, 2011 - Feb 28, 2011	2,941	5.23%	
Feb 1, 2010 - Feb 28, 2010	452	0.71%	
% Change	550.66%	635.82%	
yahoo (organic)			

Keywords	Visits	% visits
north lake tahoe		
Feb 1, 2011 - Feb 28, 2011	1,323	5.90%
Feb 1, 2010 - Feb 28, 2010	1,020	4.04%
% Change	29.71%	45.80%
incline village		
Feb 1, 2011 - Feb 28, 2011	1,077	4.80%
Feb 1, 2010 - Feb 28, 2010	1,021	4.05%
% Change	5.48%	18.57%
north lake tahoe hotels		
Feb 1, 2011 - Feb 28, 2011	624	2.78%
Feb 1, 2010 - Feb 28, 2010	584	2.32%
% Change	6.85%	20.11%
ake tahoe		
Feb 1, 2011 - Feb 28, 2011	457	2.04%
Feb 1, 2010 - Feb 28, 2010	304	1.21%
	50.33%	68.98%

Feb 1, 2011 - Feb 28, 2011	1,804	3.21%	Feb 1, 2011 - Feb 28, 2011	211	0.94%
Feb 1, 2010 - Feb 28, 2010	1,918	3.02%	Feb 1, 2010 - Feb 28, 2010	814	3.23%
% Change	-5.94%	6.37%	% Change	-74.08%	-70.86%

#### **Goals Overview**



#### Visitors completed 4,720 goal conversions

4,720 conversions, Goal 1: Cool Deals Page

Previous: 6,435 (-26.65%)

#### **Goal Performance**

#### Goal Conversion Rate

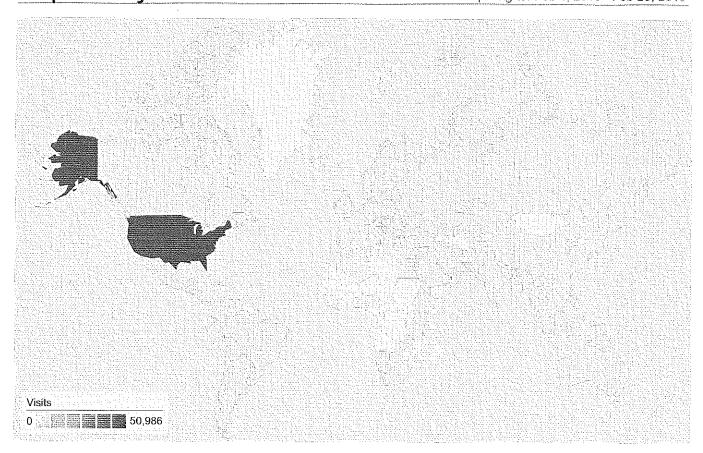


Goal Conversion Rate 8.40%

#### Total Goal Value



**Total Goal Value** \$4,720.00

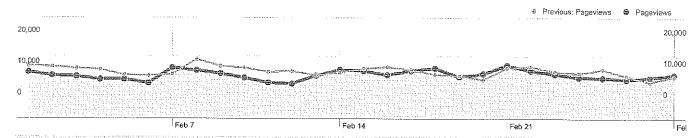


#### 56,185 visits came from 136 countries/territories

Visits Pages/Visit  56,185 Previous: 63,538 (-11.57%) Previous: 4.47 (4.64%)		Avg. Time on Site 00:03:49 Previous: 00:03:49 (0.14%)		% New Visits 78.94% Previous: 79.44% (-0.63%)	<b>34.59</b> Previous	Bounce Rate 34.59% Previous: 34.73% (-0.41%)	
Country/Territory	igan (izagan basa dan merengi Kapanan dan bandaran	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate	
United States				Mais (4) Billy Legis Irans meet a Johnst Look I Stock		on Artuige, ett ja valeisijusja.	
February 1, 2011 - February 28, 2011		50,986	4.74	00:03:54	78.34%	33.88%	
February 1, 2010 - February 28, 2010		57,917	4.51	00:03:52	78.95%	34.17%	
% Change		-11.97%	5.05%	0.76%	-0.77%	-0.85%	
United Kingdom							
February 1, 2011 - Feb	oruary 28, 2011	1,055	4.31	00:02:53	82.75%	40.66%	
February 1, 2010 - Feb	oruary 28, 2010	1,228	4.47	00:03:22	82.17%	38.52%	
% Change		-14.09%	-3.66%	-14.15%	0.71%	5.57%	
Canada							
February 1, 2011 - Fet	oruary 28, 2011	761	3.81	00:02:38	89.22%	40.87%	

February 1, 2010 - February 28, 2010	869	3.68	00:02:33	84.70%	42.23%
% Change	-12.43%	3.79%	3.43%	5.35%	-3.23%
Germany					
February 1, 2011 - February 28, 2011	360	3.95	00:02:31	85.56%	38.89%
February 1, 2010 - February 28, 2010	451	3.92	00:02:44	91.35%	39.25%
% Change	-20.18%	0.95%	-7.84%	-6.35%	-0.91%
Mexico					
February 1, 2011 - February 28, 2011	330	4.67	00:05:59	74.55%	33.64%
February 1, 2010 - February 28, 2010	254	4.52	00:03:55	90.16%	31.89%
% Change	2552V	3.41%	52.60%	-17.32%	5.48%
Australia					
February 1, 2011 - February 28, 2011	325	4.00	00:03:01	83.38%	37.54%
February 1, 2010 - February 28, 2010	37.1	4.32	00:03:32	80.05%	35.31%
% Change	-12.40%	-7.42%	-14.72%	4.16%	6.31%
Brazil					
February 1, 2011 - February 28, 2011	242	4.16	00:03:52	83.06%	33.88%
February 1, 2010 - February 28, 2010	272	4.08	00:04:45	68.75%	37.50%
% Change	-11.03%	1.77%	-18.55%	20.81%	-9.64%
Switzerland					
February 1, 2011 - February 28, 2011	130	5.73	00:04:08	79.23%	28.46%
February 1, 2010 - February 28, 2010	108	3.63	00:02:38	87.96%	42.59%
% Change	20.37%	57.89%	56.58%	-9.93%	-33.18%
Finland					
February 1, 2011 - February 28, 2011	122	1.69	00:00:23	99.18%	79.51%
February 1, 2010 - February 28, 2010	26	2.19	00:01:05	92.31%	73.08%
% Change	369.22%	-22.98%	-64.84%	7.45%	8.80%
France					
February 1, 2011 - February 28, 2011	122	3.46	00:01:52	87.70%	47.54%
February 1, 2010 - February 28, 2010	126	3.33	00:02:17	84.13%	42.86%
% Change	-3.17%	4.02%	-18.56%	4.25%	10.93%
					1 - 10 of 136

Feb 1, 2011 - Feb 28, 2011 Comparing to: Feb 1, 2010 - Feb 28, 2010



# Pages on this site were viewed a total of 262,556 times

262,556 Pageviews

Previous: 283,758 (-7.47%)

195,389 Unique Views

Previous: 216,386 (-9.70%)

34.59% Bounce Rate

Previous: 34.73% (-0.41%)

## **Top Content**

Pages	Pageviews	% Pageviews
/index.php		
Feb 1, 2011 - Feb 28, 2011	17,339	6.60%
Feb 1, 2010 - Feb 28, 2010	21,985	7.75%
% Change	-21.13%	-14.76%
/stay		
Feb 1, 2011 - Feb 28, 2011	6,020	2.29%
Feb 1, 2010 - Feb 28, 2010	0	0.00%
% Change	100.00%	190.00%
/external//return (true)		
Feb 1, 2011 - Feb 28, 2011	5,999	2.28%
Feb 1, 2010 - Feb 28, 2010	0	0.00%
% Change	100.00%	100.00%
/stay/lodging-by-type		
Feb 1, 2011 - Feb 28, 2011	5,556	2.12%
Feb 1, 2010 - Feb 28, 2010	0	0.00%
% Change	100.00%	100.00%
/external//index.php		

Feb 1, 2011 - Feb 28, 2011	5,232	1.99%
Feb 1, 2010 - Feb 28, 2010	2,368	0.83%
% Change	120.95%	138.79%

# PROPERTY REFERRAL REPORT - FEBRUARY (Alpha)

PROPERTY	% of Total
Agate Bay Realty	0.74%
Agate Bay Realty Cool Deals	0.66%
Alpine Rental Group	1.14%
Americas Best Value Inn Tahoe City	1.22%
Book Tahoe Rentals	0.01%
Brockway Springs Resort	1.21%
Cal Neva Resort Casino Hotel	2.04%
Cedar Glen Lodge	1.32%
Cedar Glen Lodge Cool Deals	0.40%
Chaney House	0.41%
Chinquapin / Packard Realty	0.19%
Club Tahoe Resort	1.00%
Coldwell Banker Rentals	2.10%
Coldwell Banker Rentals Cool Deals	0.02%
Cottage Inn at Lake Tahoe	1.67%
Ferrari's Crown Resort	0.75%
Ferrari's Crown Resort Cool Deals	0.18%
Firelite Lodge	0.53%
Firelite Lodge Cool Deals	0.60%
First Accommodations	1.11%
Franciscan Lakeside Lodge	0.59%
Goldfish Properties	0.43%
Granlibakken Conference Center & Resort	2.59%
Granlibakken Conference Center & Resort Cool Deals	1.77%
Granlibakken Resort Ski Area	0.01%
Hauserman Rental Group	1.03%
Holiday House Cool Pools	0.59%
Holiday House Cool Deals	1.02%
Hyatt Regency Lake Tahoe Resort, Spa and Casino Hyatt Regency Lake Tahoe Resort, Spa and Casino Cool Deals	3.51%
Ice Lakes Lodge at Royal Gorge XC Ski Resort	2.60%
Incline at Tahoe Realty	0.60%
Incline at Tahoe Realty Cool Deals	0.63%
Incline Vacation Rentals	0.19% 1.02%
Lake of the Sky Motor Inn	1.12%
Lake Tahoe Accommodations.	1.93%
Lake Tahoe Accommodations. Cool Deals	0.54%
Lake Tahoe Deluxe Vacation Rentals	1.05%
LakeFrontHouse.com	0.48%
Meeks Bay Resort & Marina	0.59%
Mother Natures Inn	0.63%
Mourelatos Lakeshore Resort	1.48%
Mourelatos Lakeshore Resort Cool Deals	0.26%
North Tahoe Rental Company	0.82%
Northstar Condominiums	1.07%
Northstar Mountain Home Vacation Rentals	0.46%
Northstar Resort	1.90%
Northstar Resort Cool Deals	2.60%
Northstar-At-Tahoe Resort (TM)	3.13%

Olympic Village Inn	1.18%
Painted Rock Lodge	1.23%
Parkside Inn at Incline	1.04%
PepperTree Inn	1.39%
PlumpJack Squaw Valley Inn	1.33%
Rainbow Lodge	1.23%
Red Wolf Lakeside Lodge	0.45%
Red Wolf Lodge at Squaw Valley	0.51%
ReserveMyHome.com	0.65%
Resort at Squaw Creek	1.53%
Resort at Squaw Creek Cool Deals	0.68%
River Ranch Lodge and Restaurant	2.39%
River Ranch Lodge and Restaurant Cool Deals	0.76%
Rustic Cottage Resort	0.08%
Shooting Star Bed & Breakfast	0.46%
Shore House at Lake Tahoe	0.90%
Shore House at Lake Tahoe Cool Deals	0.66%
Squaw Valley Lodge	1.23%
Squaw Valley Lodge Cool Deals	0.82%
Stanford Alpine Chalet	2.04%
Stanford Alpine Chalet Cool Deals	0.34%
Stevenson's Holliday Inn	0.58%
Sunnyside Steakhouse & Lodge	2.16%
Tahoe Biltmore Lodge & Casino	2.77%
Tahoe Biltmore Lodge & Casino Cool Deals	1.49%
Tahoe City Inn	0.79%
Tahoe Edgelake Beach Club	0.25%
Tahoe Luxury Properties	1.31%
Tahoe Marina Lodge	0.54%
Tahoe Mountain Resorts Lodging	1.07%
Tahoe Real Estate Group	0.03%
Tahoe Sands Resort	0.89%
Tahoe Tavern Properties	0.57%
Tahoe Vistana Inn	0.53%
Tahoe Woodside Vacation Rentals	0.61%
Tahoma Lodge	0.79%
Tahoma Lodge Cool Deals	1.47%
Tahoma Meadows Bed & Breakfast	0.52%
Tahoma Meadows Bed & Breakfast Cool Deals	0.81%
Tamarack Lodge	0.34%
The Border House	0.98%
The Lodge at Sugar Bowl	1.00%
The Ritz-Carlton, Lake Tahoe	1.48%
The Village at Squaw Valley USA	1.62%
The Village at Squaw Valley USA Cool Deals	0.20%
Vacation Station, Inc.	1.22%
Vacation Station, Inc. Cool Deals	
Vacation Station, mic. Cool Beals  Vacation Tahoe by O'Neal Brokers	0.24%
Waters of Tahoe Properties	0.52%
West Lake Properties	0.78%
West Shore Cafe & Inn	0.48%
AACST OHOLG ONLG WILLIAM	1.11%

# PROPERTY REFERRAL REPORT - FEBRUARY (Totals)

PROPERTY	% of Total
Hyatt Regency Lake Tahoe Resort, Spa and Casino	3.63%
Northstar-At-Tahoe Resort (TM)	3.24%
Tahoe Biltmore Lodge & Casino	2.87%
Hyatt Regency Lake Tahoe Resort, Spa and Casino Cool Deals	2.69%
Northstar Resort Cool Deals	2.69%
Granlibakken Conference Center & Resort	2.68%
River Ranch Lodge and Restaurant	2.48%
Sunnyside Steakhouse & Lodge	2.24%
Coldwell Banker Rentals	2.17%
Cal Neva Resort Casino Hotel	2.12%
Stanford Alpine Chalet	2.12%
Lake Tahoe Accommodations.	2.00%
Northstar Resort	1.97%
Granlibakken Conference Center & Resort Cool Deals	1.83%
Cottage Inn at Lake Tahoe	1.73%
The Village at Squaw Valley USA	1.68%
Resort at Squaw Creek	1.58%
Tahoe Biltmore Lodge & Casino Cool Deals	1.55%
Mourelatos Lakeshore Resort	1.53%
The Ritz-Carlton, Lake Tahoe	1.53%
Tahoma Lodge Cool Deals	1.52%
PepperTree Inn	1.44%
PlumpJack Squaw Valley Inn	1.38%
Cedar Glen Lodge	1.37%
Tahoe Luxury Properties	1.36%
Painted Rock Lodge	1.28%
Rainbow Lodge	1.27%
Squaw Valley Lodge	1.27%
Americas Best Value Inn Tahoe City	1.26%
Vacation Station, Inc.	1.26%
Brockway Springs Resort	1.25%
Olympic Village Inn	1.23%
Alpine Rental Group	1.18%
Lake of the Sky Motor Inn	1.16%
First Accommodations	1.15%
West Shore Cafe & Inn	1.15%
Northstar Condominiums	1.11%
Tahoe Mountain Resorts Lodging	1.11%
Lake Tahoe Deluxe Vacation Rentals	1.09%
Parkside Inn at Incline	1.08%
Hauserman Rental Group	1.07%
Holiday House Cool Deals	1.06%
Incline Vacation Rentals	1.06%
The Lodge at Sugar Bowl	1.04%
Club Tahoe Resort	1.03%
The Border House	1.01%
Shore House at Lake Tahoe Tahoe Sands Resort	0.93%
	0.92%
North Tahoe Rental Company	0.85%

Squaw Valley Lodge Cool Deals	0.85%
Tahoma Meadows Bed & Breakfast Cool Deals	0.84%
Tahoe City Inn	0.82%
Tahoma Lodge	0.82%
Waters of Tahoe Properties	0.81%
River Ranch Lodge and Restaurant Cool Deals	0.79%
Ferrari's Crown Resort	0.78%
Agate Bay Realty	0.77%
Resort at Squaw Creek Cool Deals	0.70%
Agate Bay Realty Cool Deals	0.69%
Shore House at Lake Tahoe Cool Deals	0.69%
ReserveMyHome.com	0.67%
Incline at Tahoe Realty	0.66%
Mother Natures Inn	0.66%
Tahoe Woodside Vacation Rentals	0.63%
Firelite Lodge Cool Deals	0.62%
Ice Lakes Lodge at Royal Gorge XC Ski Resort	0.62%
Meeks Bay Resort & Marina	0.61%
Franciscan Lakeside Lodge	0.61%
Holiday House	0.61%
Stevenson's Holliday Inn	0.60%
Tahoe Tavern Properties	0.59%
Tahoe Marina Lodge	0.56%
Lake Tahoe Accommodations. Cool Deals	0.56%
Firelite Lodge	0.55%
Tahoe Vistana Inn	0.55%
Tahoma Meadows Bed & Breakfast	0.54%
Vacation Tahoe by O'Neal Brokers	0.54%
Red Wolf Lodge at Squaw Valley	0.53%
LakeFrontHouse.com	0.50%
West Lake Properties	0.50%
Northstar Mountain Home Vacation Rentals	0.48%
Shooting Star Bed & Breakfast	0.48%
Red Wolf Lakeside Lodge	0.46%
Goldfish Properties	0.45%
Chaney House	0.43%
Cedar Glen Lodge Cool Deals	0.41%
Stanford Alpine Chalet Cool Deals	0.35%
Tamarack Lodge	0.35%
Mourelatos Lakeshore Resort Cool Deals	0.27%
Tahoe Edgelake Beach Club	0.26%
Vacation Station, Inc. Cool Deals	0.25%
The Village at Squaw Valley USA Cool Deals	0.20%
Chinquapin / Packard Realty	0.20%
Incline at Tahoe Realty Cool Deals	0.20%
Ferrari's Crown Resort Cool Deals	0.19%
Rustic Cottage Resort	0.09%
Tahoe Real Estate Group	0.04%
Coldwell Banker Rentals Cool Deals	0.02%
Granlibakken Resort Ski Area	0.01%
Book Tahoe Rentals	0.01%

# **Monthly Report February 2011 CONFERENCE REVENUE STATISTICS**

### North Shore Properties

# Year to Date Bookings/Monthly Production Detail FY 10/11

Prepared By: Anna Atwood, Sales & Marketing Coordinator

	FY 10/11	FY 09/10	<u>Variance</u>
Total Revenue Booked as of 2/28/11:	\$1,659,179	\$1,134,093	46%
Forecasted Commission for this Revenue:	\$107,443	\$58,221	85%
Number of Room Nights:	10164	6218	63%
Number of Delegates:	4825	3544	36%
Auuual Revenue Goal:	\$2,200,000	\$1,500,000	
Annual Commission Goal:	\$140,000	\$85,000	
Number of Tentative Bookings:	43	31	39%
Monthly Detail/Activity			
Number of Groups Booked:	February-11	February-10	
Revenue Booked:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Booked Group Types:	0	0	
Lost Busi ness, # of Groups:	6	3	
Arrived in the month	February-11	February-10	
Number of Groups:	1	1	
Revenue Arrived:	\$11,456	\$187,426	-94%
Projected Commission:	\$572	\$9,371	-94%
Room Nights:	76	360	-79%
Number of Delegates:	50	225	-78%
Arrived Group Types:	1 Assoc.	1 TA	
Monthly Detail/Activity	Innuary 11	January 10	
Number of Groups Booked:	<u>January-11</u>	<u>Januray 10</u> 2	
Revenue Booked:	የታ ሰብታ	_	-89%
	\$2,902 \$145	\$27,523	
Projected Commission: Room Nights:	\$145 35	\$2,752	-95%
	25 10	198	-87%
Number of Delegates:		89	-89%
Booked Group Types:	1 Assoc.	1 Assoc.	
Lost Business, # of Groups:	6	3	
Arrived in the month	<u>January-11</u> * Est	<u>January-10</u>	
Number of Groups:	1	0	
Revenue Arrived:	\$24,570	<b>\$0</b>	
Projected Commission:	\$0 2.5	<b>\$</b> 0	
Number of Room Nights:	25	0	
Number of Delegates:	10	0	
Arrived Group Type:	1 Assoc.		

Monthly Detail/Activity  Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:	December-10 1 \$36,491 \$3,649 65 194 1 Corp.	December-09 3 \$96,066 \$8,961 748 380 2 Assoc., 1 TA 2	-62% -59% -91% -49%
Arrived in the month Number of Groups: Revenue Arrived:	December-10 0 \$0	December-09 1 \$2,550	
Projected Commission:	\$0	\$255	
Number of Room Nights:	0	34	
Number of Delegates:	0	18	
Arrived Group Type:	0	1 Govt.	
Antived Group Type.	U	I GOVI.	
Monthly Detail/Activity	November-10	November-09	
Number of Groups Booked:	2	2	
Revenue Booked:	\$176,553	\$60,389	192%
Projected Commission:	\$9,922	\$6,038	64%
Room Nights:	1530	521	194%
Number of Delegates:	525	360	46%
Booked Group Types:	1 Govt., 1 Assn.	1 Corp., 1 Smf	
Lost Business, # of Groups:	1	1	
Arrived in the month	November-10	November-09	
Number of Groups:	0	1	
Revenue Arrived:	\$0	\$40,363	
Projected Commission:	\$0	\$0	
Number of Room Nights:	0	414	
Number of Delegates:	0	150	
Arrived Group Type:	0	1 Assn.	
Monthly Detail/Activity	October-10	October-09	
Number of Groups Booked:	2	2	
Revenue Booked:	\$293,259	\$70,173	318%
Projected Commission:	\$14,775	\$7,017	111%
Room Nights:	1525	630	142%
Number of Delegates:	247	1030	-76%
Booked Group Types:	1 Corp., 1 TA	1 Corp., 1 Society	-7076
Lost Business, # of Groups:	1	5	
A universal day Ale a universal	Ootobou 10	0-4-100	
Arrived in the month	October-10	October-09	
Number of Groups:	9	3	47501
Revenue Arrived:	\$427,827	\$74,371 \$2,047	475%
Projected Commission:	\$12,597	\$3,217	292%
Number of Room Nights:	2991	480	523%
Number of Delegates:	1715	199	762%
Arrived Group Type:	1 Corp.,4 Assn., 1 Govt., 1 Smf, 1 Found	1 Corp., 1 Assn., 1 TA	

Monthly 1	Detail/Activity	September-10	September-09	
	Number of Groups Booked:	1	0	
	Revenue Booked:	\$26,865	\$0	
	Projected Commission:	\$0	\$0	
	Room Nights:	150	0	
	Number of Delegates:	50	0	
	Booked Group Types:	1 Corp.	0	
	Lost Business, # of Groups:	5	0	
	Arrived in the month	September-10	September-09	
	Number of Groups:	4	2	
	Revenue Arrived:	\$145,651	- \$42,522	243%
	Projected Commission:	\$14,565	\$637	2186%
	Number of Room Nights:	980	265	270%
	Number of Delegates:	302	86	251%
	Arrived Group Type:	4 Corp.	1 Assn. and 1 TA	20170
N. 6 41. 1 T	D-4-31/A-40-34	1.10	4 4 00	
Monthly 1	Detail/Activity	August-10	August-09	
	Number of Groups Booked:	4	3	550/
	Revenue Booked:	\$52,758 \$5,075	\$117,185	-55%
	Projected Commission:	\$5,275	\$11,230	-53%
	Room Nights:	430	954	-55%
	Number of Delegates:	575	183	214%
	Booked Group Types:	1 Corp.1 Assn	1 Corp., 1 Assn.	
	Y 70 11 0.00	1 TA, 1 Foundation	1 Govt.	
	Lost Business, # of Groups:	9	6	
	Arrived in the month	August-10	August-09	
	Number of Groups:	8	5	
	Revenue Arrived:	\$219,566	\$101,663	1 <b>1</b> 6%
	Projected Commission:	\$14,117	\$9,237	53%
	Number of Room Nights:	1294	534	142%
	Number of Delegates:	830	330	152%
	Arrived Group Type:	1 Corp.,6 Assn.	1 Corp.,1 Assn.,1 Smf	
		1 Society	1 Govt., 1 TA	
Monthly I	Detail/Activity	<u>July-10</u>	July-09	
•	Number of Groups Booked:	5	2	
	Revenue Booked:	\$47,336	\$213,831	-78%
	Projected Commission:	\$4,733	\$21,373	-78%
	Room Nights:	484	575	-16%
	Number of Delegates:	373	1220	-69%
	Booked Group Types:	1 Corp., 3 Assn.1 Govt.		
	Lost Business, # of Groups:	8	3	
	•			

Arrived in the month	<u>July-10</u>	<u>July-09</u>	
Number of Groups:	8	7	
Revenue Arrived:	\$579,888	\$293,154	98%
Projected Commission:	\$44,258	<b>\$18,331</b>	141%
Number of Room Nights:	2813	1268	122%
Number of Delegates:	1479	724	104%
Arrived Group Type:	1 Corp., 6 Assn.	5 Assn., 1 Smf, 1 TA	
	1 Smf		

#### Future Year Bookings, booked in this fiscal year:

(Goal)

For 2011/12: \$690,282 \$650,000 For 2012/13: \$526,577 \$250,000

#### NUMBER OF LEADS Generated as of 2/28/11: 60

#### **Total Number of Leads Generated in Previous Years:**

2009/2010: 107 2008/2009: 151 2007/2008: 209 2006/2007: 205 2005/2006: 240 2004/2005: 211 2003/2004: 218 2002/2003: 247 2001/2002: 293 2000/2001: 343 1999/2000: 415 1998/1999: 456 1997/1998: 571 1996/1997: 484

North Shore:							
Jan '11					-		
Groups Booked:	1						<del></del>
Placer County:	1	Room Nights:	25	Delegates:	10	Revenue:	\$2,901
Washoe County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Nevada County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Groups Arrived:	1	J				110 4 01100	-
Placer County:	1	Room Nights:	78	Delegates:	14	Revenue:	\$24,570
Washoe County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Nevada County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
							140
Feb '11							-
Groups Booked:	0		^^-			10.00.00.00	
Placer County:	0	Room Nights:	0	Delegates:	0	Revenue:	\$0
Washoe County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Nevada County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Groups Arrived:	1						
Placer County:	1	Room Nights:	76	Delegates:	50	Revenue:	\$11,456
Washoe County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
Nevada County:	0	Room Nights:	0	Delegates:		Revenue:	\$0
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# Monthly Report February 2011 CONFERENCE REVENUE STATISTICS

## **South Shore Properties**

# Year to Date Bookings/Monthly Production Detail FY 10/11

Prepared By: Anna Atwood, Sales & Marketing Coordinator

FY 10/11	<b>FY 09/10</b>	<u>Variance</u>			
\$239,697	\$473,721	-49%			
\$26,290	\$33,267	-21%			
2347 1500 \$300,000 \$15,000 36	4217 1656 \$450,000 \$35,000 37	-44% -9%			
			February-11	February-10	
			1	0	
			\$12,295	\$0	
			\$0	\$0	
198	0				
79	0				
1 Corp.	0				
3	3				
February-11 *Est.	February-10				
1	-				
	0				
1 Assoc.					
January-11	<u>January-10</u>				
-	=				
3	3				
January-11	January-10				
-	•				
	· · · · · · · · · · · · · · · · · · ·				
	2347 1500 \$300,000 \$15,000 36  February-11 1 \$12,295 \$0 198 79 1 Corp. 3  February-11 *Est. 1 \$24,831 \$3,724 310 200 1 Assoc.  January-11 2 \$16,137 \$1,752 250 190 1 Assoc. 1 TA 3	2347			

Monthly Detail/Activity	December-10	December-09	
Number of Groups Booked:	0	1	
Revenue Booked:	\$0	\$13,410	
Projected Commission:	\$0	\$670	
Room Nights:	0	100	
Number of Delegates:	0	50	
Booked Group Types:	Ö	1 TA	
Lost Business, # of Groups:	2	5	
Zeer Zuentees, " of Groups.		9	
Arrived in the month	December-10	December-09	
Number of Groups:	0	0	
Revenue Arrived:	\$0	\$0	
Projected Commission:	\$0	\$0	
Number of Room Nights:	0	0	
Number of Delegates:	0	0	
Arrived Group Type:	0	0	
Monthly Detail/Activity	November-10	November-09	
Number of Groups Booked:	0	0	
Revenue Booked:	\$0	\$0	
Projected Commission:	\$0	\$0	
Room Nights:	0	0	
Number of Delegates:	0	0	
Booked Group Types:	0	0	
Lost Business, # of Groups:	2	1	
•		·	
Arrived in the month	November-10	November-09	
Number of Groups:	1	2	-50%
Revenue Arrived:	\$927	\$67,401	-99%
Projected Commission:	\$0	\$0	
Number of Room Nights:	13	715	-98%
Number of Delegates:	8	390	-98%
Arrived Group Type:	1 TA	2 Assn.	
Monthly Detail/Activity	October-10	October-09	
Number of Groups Booked:	0	1	
Revenue Booked:	\$0	\$10,800	
Projected Commission:	\$0	\$540	
Room Nights:	0	50	
Number of Delegates:	0	100	
Booked Group Types:	0	1 TA	
Lost Business, # of Groups:	4	3	
Dost Business, # Of Groups.	4	3	
Arrived in the month	October-10	October-09	
Number of Groups:	1	1	
Revenue Arrived:	\$5,280	\$4,784	10%
Projected Commission:	\$264	\$717	-63%
Number of Room Nights:	48	52	-8%
Number of Delegates:	100	70	43%
Arrived Group Type:	1 Assn.	1 Smf	

Monthly Detail/Activity  Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:	September-10 0 \$0 \$0 0 0 0	September-09 0 \$0 \$0 0 0 0 0 0	
Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Number of Room Nights: Number of Delegates: Arrived Group Type:	September-10 4 \$67,983 \$6,042 616 291 2 Corp., 1 Assn. 1 Smf	September-09 4 \$186,678 \$20,303 1750 522 1 Corp., 2 Assn. 1 TA	-64% -70% -65% -44%
Monthly Detail/Activity  Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month	August-10 3 \$37,580 \$3,724 484 296 1 Corp.,1 Assn.,1 Smf 8 August-10	August-09 1 \$4,063 \$609 35 17 1 Assn. 4 August-09	825% 511% 1283% 1641%
Number of Groups: Revenue Arrived: Projected Commission: Number of Room Nights: Number of Delegates: Arrived Group Type:	2 \$34,749 \$503 780 387 1 Assn., 1 Smf	1 \$25,269 \$1,263 171 105 I TA	38% -60% 356% 269%
Monthly Detail/Activity  Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:	July-10 2 \$5,148 \$558 80 30 1 Corp. and 1 TA	July-09 0 \$0 \$0 0 0 0 3	

Arrived in the month	<u>July-10</u>	<u>July-09</u>	
Number of Groups:	4	2	
Revenue Arrived:	\$98,226	\$35,159	179%
Projected Commission:	\$12,964	\$375	3357%
Number of Room Nights:	832	226	268%
Number of Delegates:	495	82	504%
Arrived Group Type:	1 Corp. 2 Smf	1 TA, 1 Corp.	
	1 Non-Profit		

#### Future Year Bookings, booked in this fiscal year:

(Goal)
For 2011/12: \$15,093 \$100,000
For 2012/13: \$ \$50,000

NUMBER OF LEADS Generated as of 2/28/11: 44

#### **Total Number of Leads Generated in Previous Years:**

2009/2010: 84 2008/2009: 113 2007/2008: 203 2006/2007: 155 2005/2006: 213 2004/2005: 183 2003/2004: 194 2002/2003: 233 2001/2002: 257 2000/2001: 248 1999/2000: 323 1998/1999: 366