

North Lake Tahoe Market Report January 2014

CAMPAIGN ANALYSIS

Our 2013-2014 North Lake Tahoe Winter campaign officially launched on December 16th, 2013. Beyond a northern California focused campaign, the county has approved an incremental budget to execute a Southern California campaign. In Addition to this, there has been incremental funding provided to curb the current negative snow perception.

Between our three active campaigns, we will deliver over 90 million impressions. To-date, we have already increased our current social media following by 70%, reached 15 million impressions, and exceeded industry bench mark results in digital and search. Our TV buy has delivered double the booked spots, yielding 120% bonus. We have increased our brand presence across key TV programming and high profile OOH placements.

Our northern California campaign consists of television, digital online, paid social, out of home, print and search. While our southern California includes digital online, OOH, health club sponsorships, Mammoth events and search.

The lack of snow has played a factor in our marketing results, however we have managed to deliver strong results across the board, exceeding industry averages. Although our website traffic and time spent on GoTahoeNorth.com is down, we've managed to increase the number of new visitors to GoTahoeNorth.com. We have been able to do this while exposing the North Lake Tahoe brand to more consumers then ever before.

NORTHERN CALIFORNIA MEDIA

NORTHERN CALIFORNIA ANALYSIS

Within northern CA, our digital campaign is generating a .37% CTR (3x industry average), delivering almost 13k clicks. Of those clicks, 2,320 reached the cool deals page and eventually reached lodging destinations. In conjunction, our search campaign drove an additional 405 clicks at a \$1.27 CPC and a 2.27% CTR (2x industry average). Results for our search campaign represent the last 7 days, as our previous search campaign extended to January 11th.

In 2014 we elected to renew our TV buy. Our current TV buy allows us the opportunity to match any prime time spots with another prime time spot for \$1. To-date, we have delivered 900 spots (60% bonus), with spots running in the Golden Globes, Warriors Games, 49ers Playoffs, Conan O'Brian and Top Chef.

Out of Home continues to be our main mass reach vehicle, delivering over 25 million impressions throughout the course of the campaign. North Lake Tahoe has 28 billboards located in key commuter routes, plus an additional 2 ferry building shelters.

New to our marketing efforts this year is paid social. With paid social, our "like" ads are targeted to non North Lake Tahoe followers that have shown an interest in relevant content. Within in our first two weeks we have nearly doubled the total number of North lake Tahoe followers, between northern and southern CA, with almost 7k directly from northern California. We are currently generating followers at \$1 or less.

Television

Northern California

Dates: 12/16/13 - 1/19/14

Details: 15 & 30 second spots

Spots ran: 369

Bonus spots ran: 531

Program Highlights:

- -2014 Golden Globes
- -Conan O'Brien
- -Golden State Warriors (In Game)
- -49er post game
- -Sportscenter





Digital Report



Northern California

Dates: 12/16/13 - 1/19/14

Impressions: 3,492,275

Clicks: 12,951

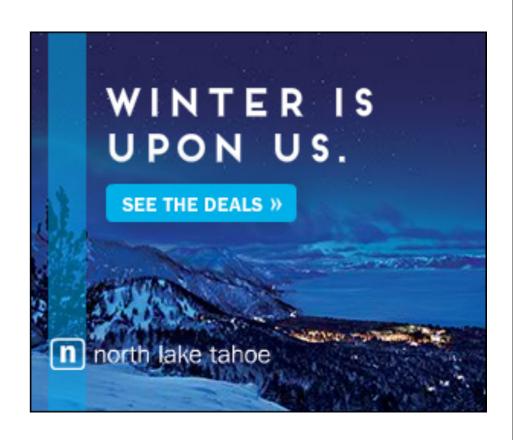
CTR: 0.37%

Lodging - 85 hits

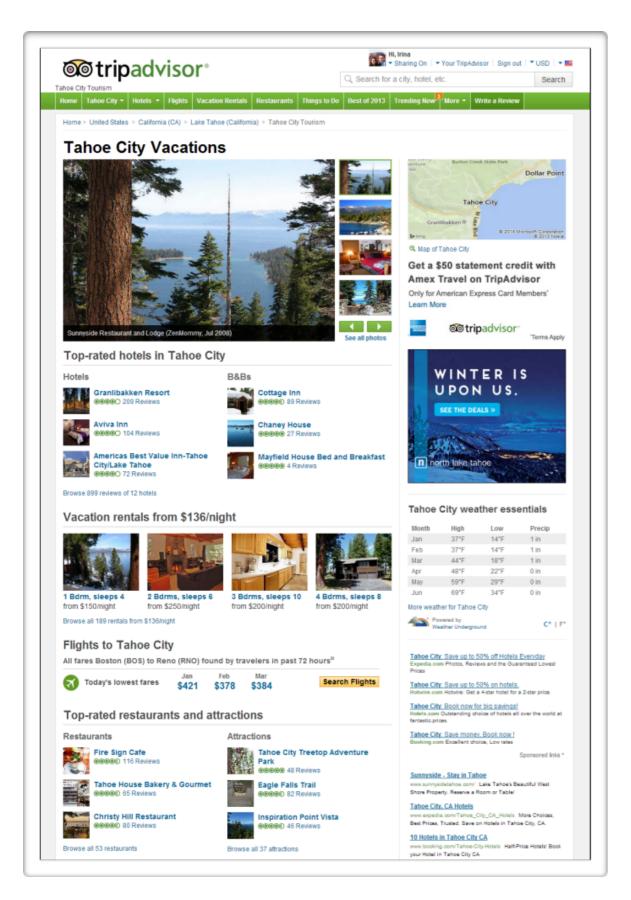
Events - 555 hits

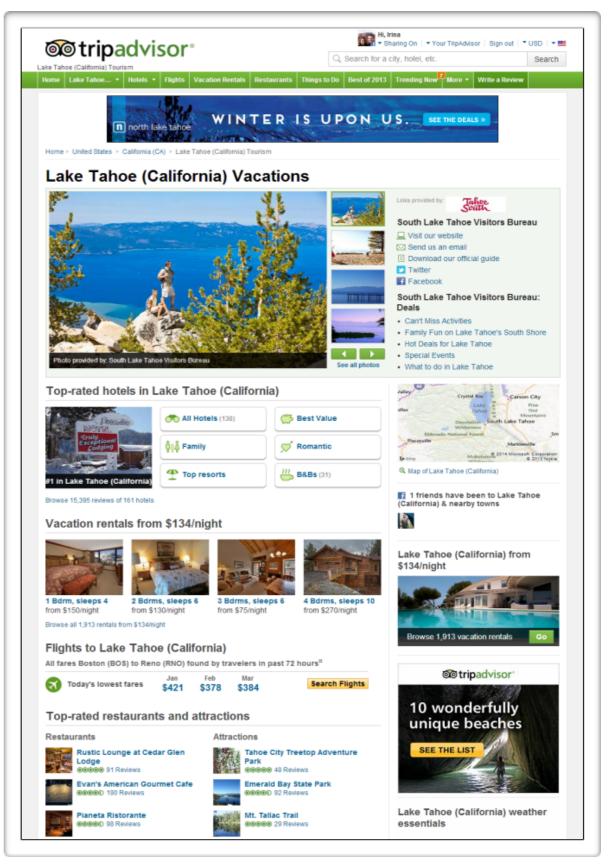
Cool Deals - 2,320 hits





Digital - Trip Advisor

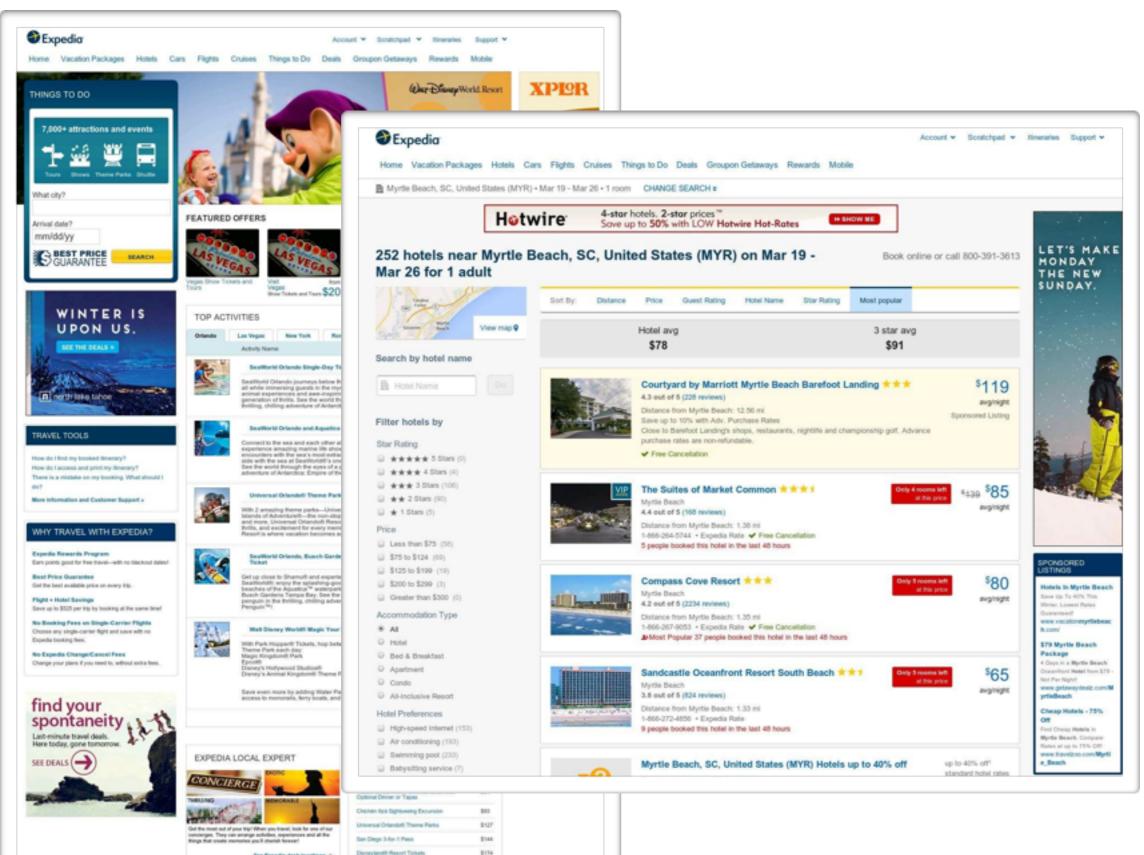




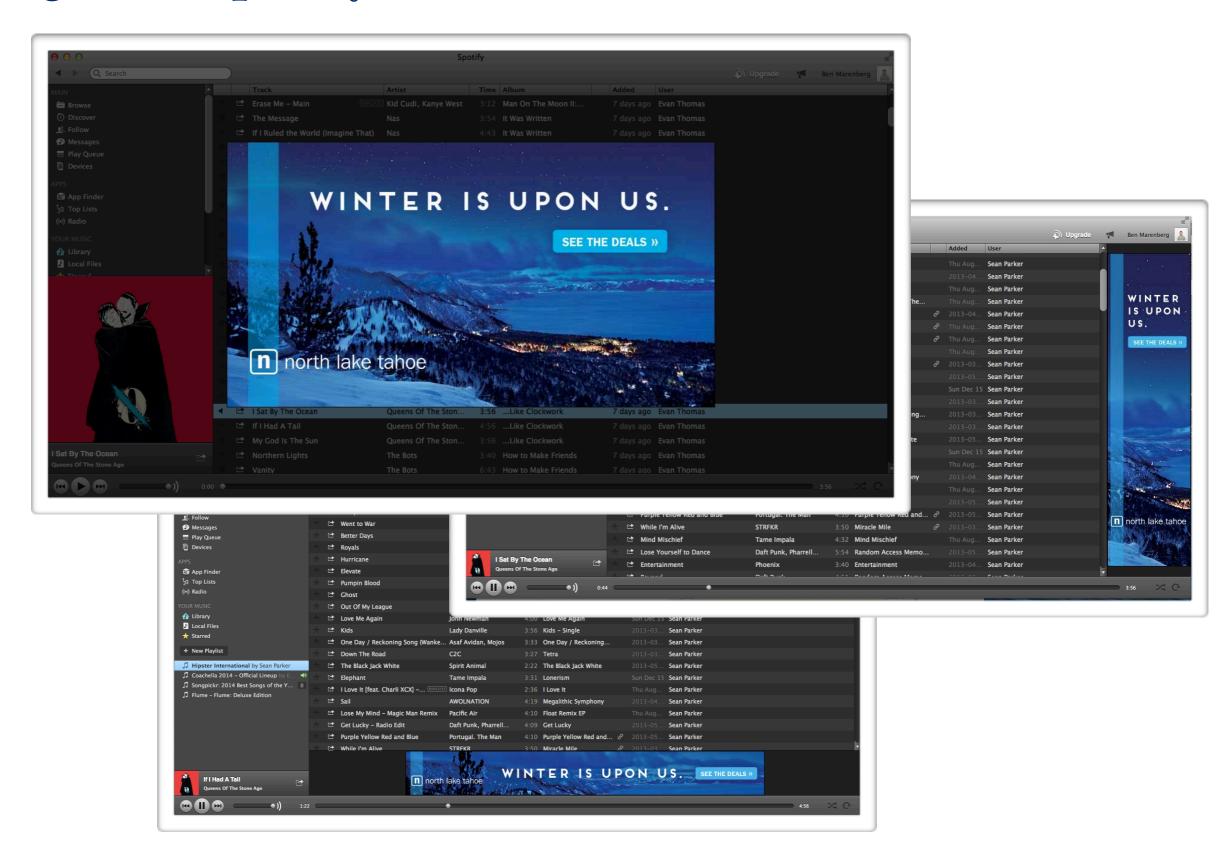
Digital - Expedia

See Expedia desk locations >

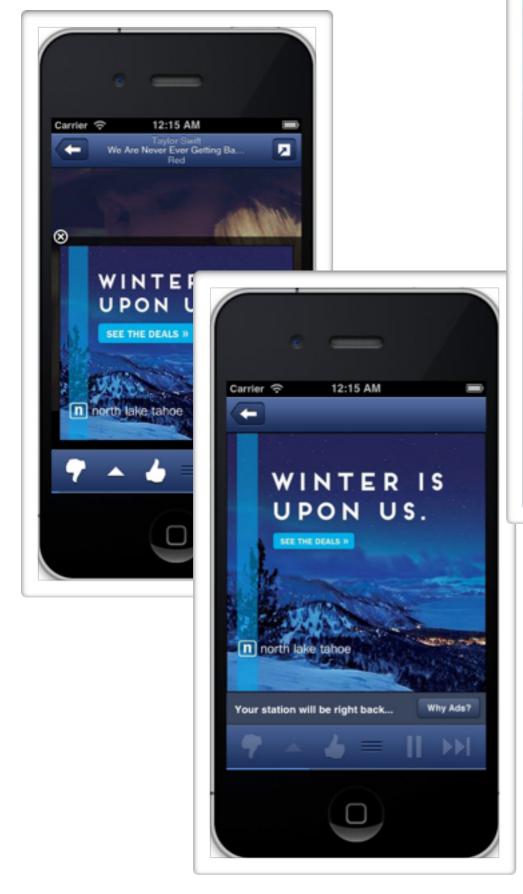
Telluride Multi-Day Lift Tickets

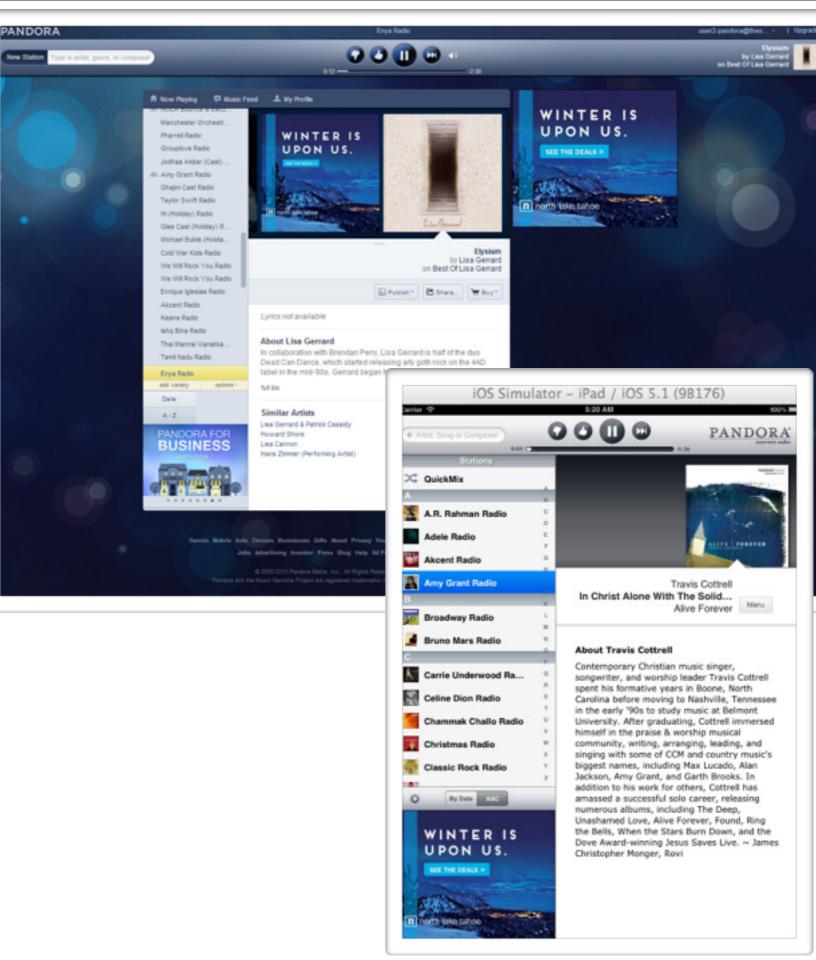


Digital - Spotify

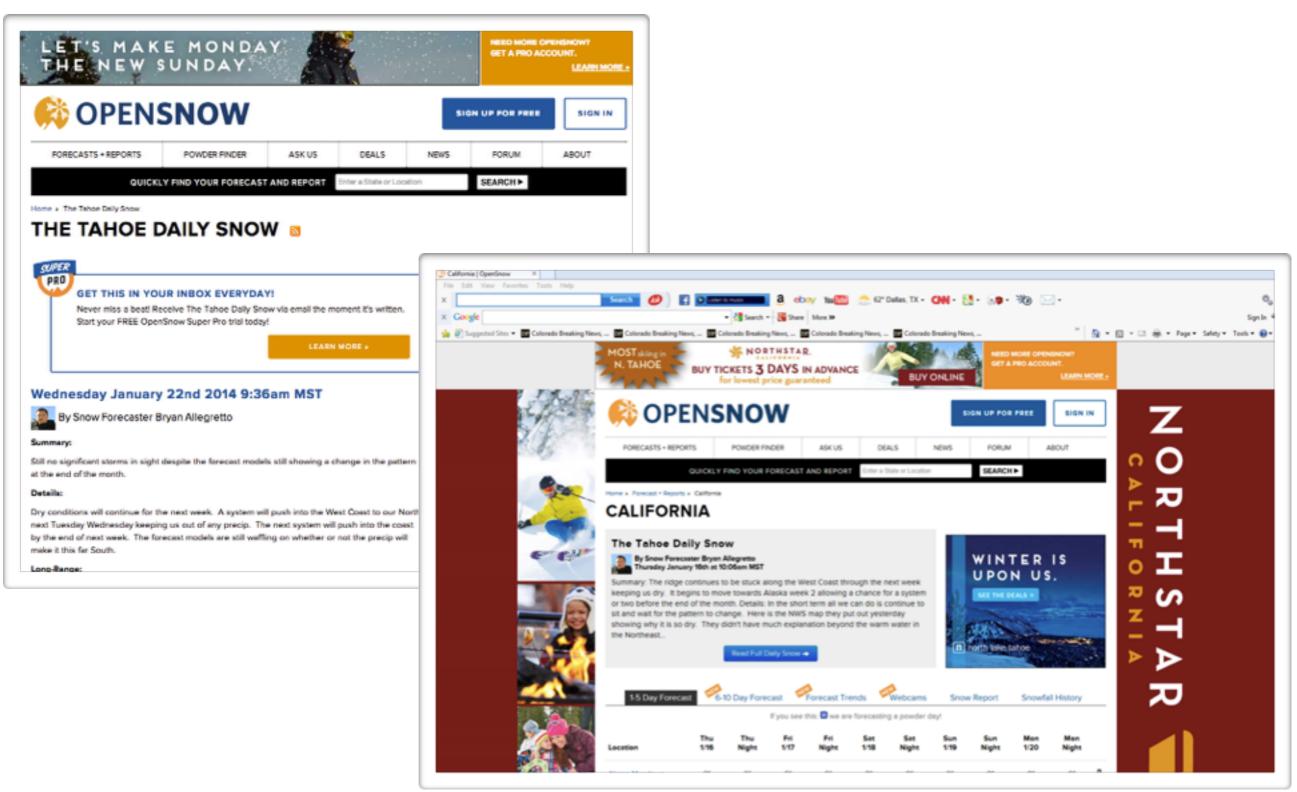


Digital - Pandora





Digital - Open Snow



Social - Unified Social

Northern California

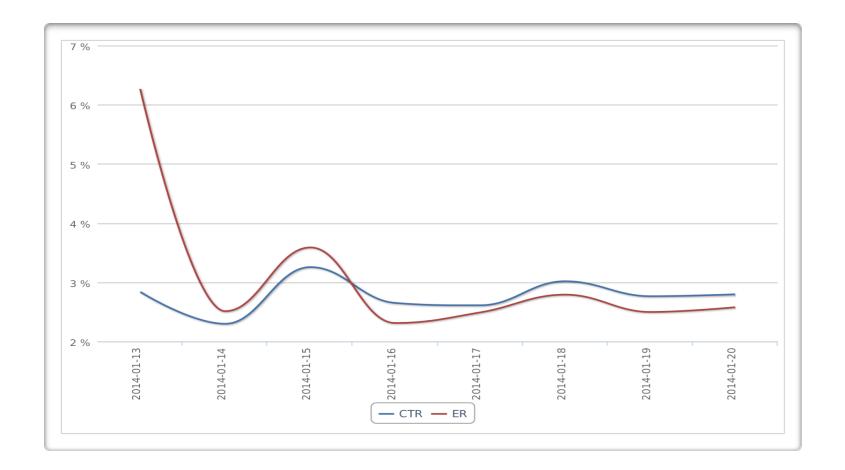
Dates: 1/13/14-1/20/14

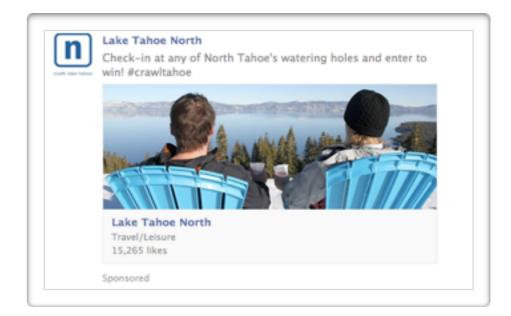
Impressions: 294,360

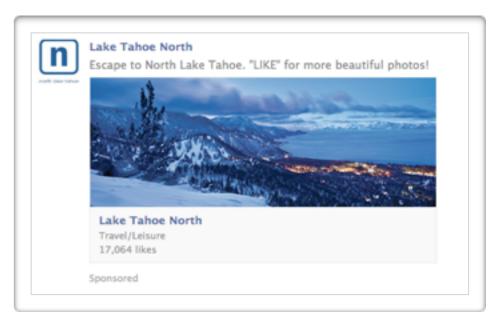
Clicks: 8,086

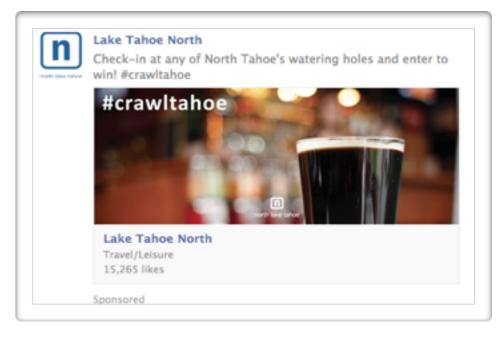
Engagements: 8,506

Page Likes: 6,556









SEM Report

Northern California

Dates: 1/12/13 - 1/19/14

Impressions: 17,842

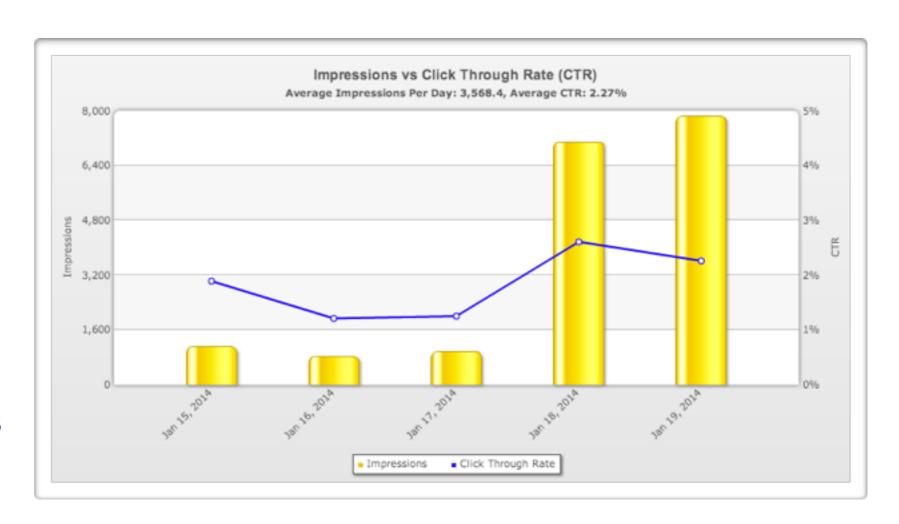
Clicks: 405

CTR: 2.27%

Spend: \$513.49

CPC: \$1.27

Cool Deals: 19 web events



^{*}previous Summer budget was extended through 1/11/14. New 2014 Winter budget started 1/12/14

Out of Home

Gotahoenorth.com

Total Placements: 30

Placement Type: billboards, posters &

ferry building placements

Impressions: 25,176,848

Placement highlights:

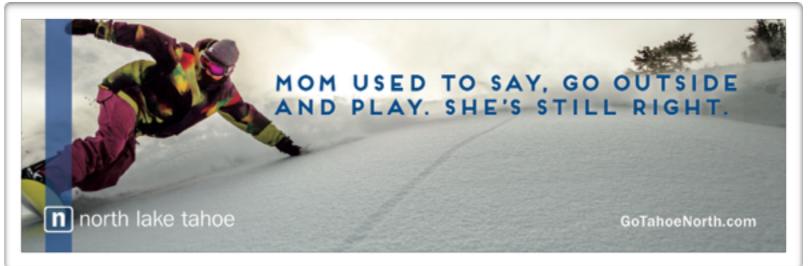
1. Bayshore Triangle Takeover

2. Market & Leguna

3. Van Ness & Jackson

4. Harrison Bay Bridge Freeway entrance

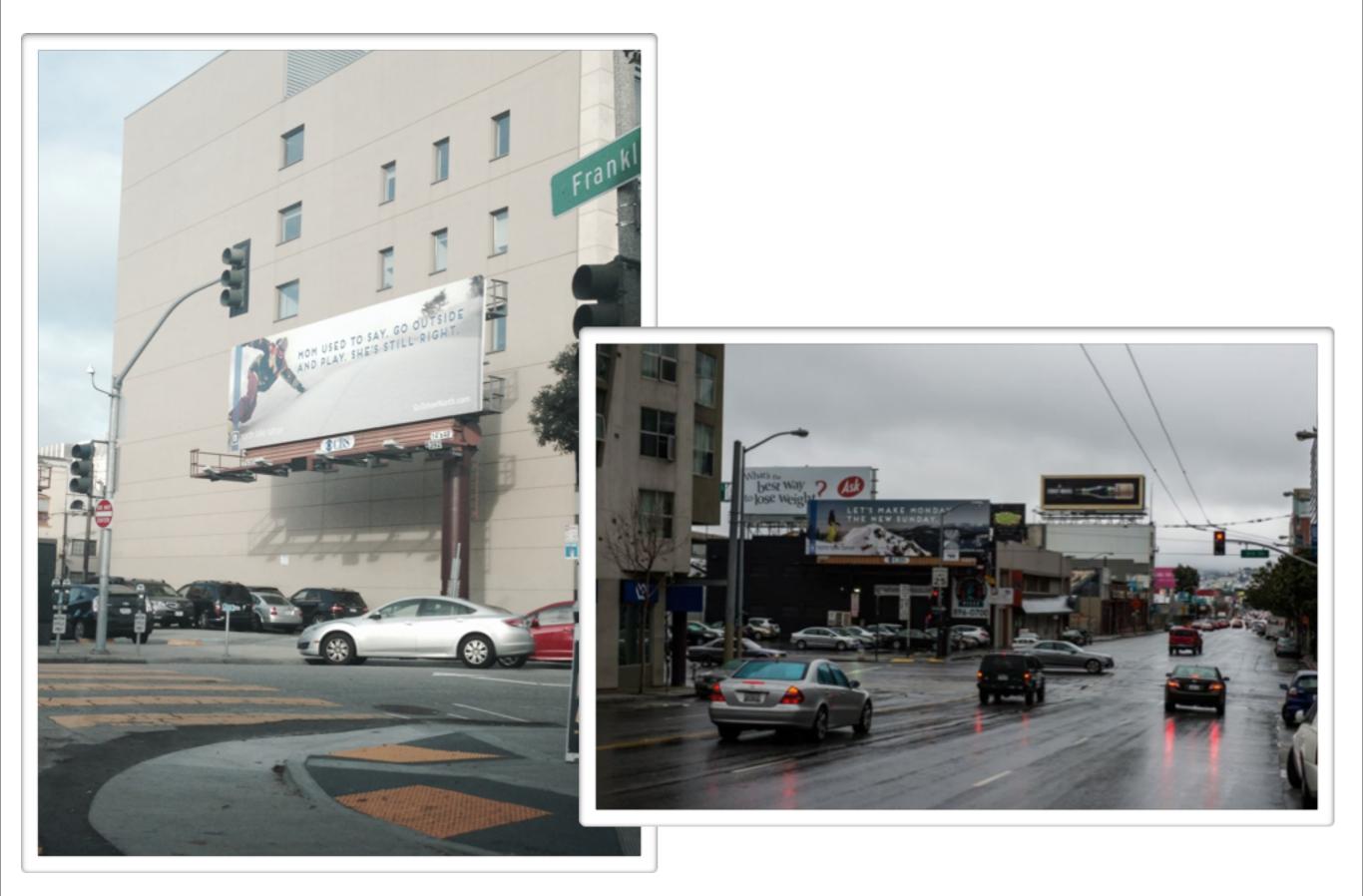














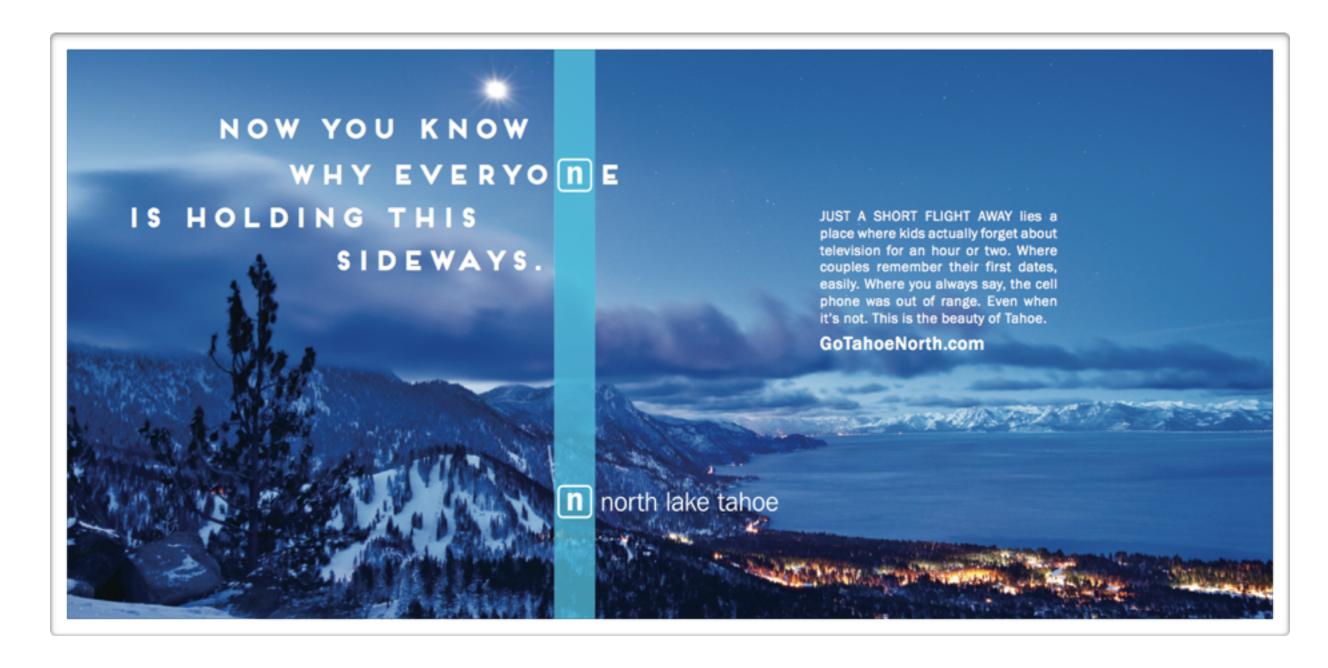


Southwest Spirit

Issue: November (Reno/Tahoe editorial)

Circulation: 3,334,000

Timing: November 2013



SEO Report

Gotahoenorth.com

Total visits: 74,967 (-18%)

Page views: 257,595 (-31%)

Pages per visit: 2.96 (-16%)

Visit duration: 02:10 (-27%)

% of new visitors: 82.21% (+5.88%)

Total outbound traffic (lodging, restaurants & activities): 14,858

Cool deals outbound traffic: 3,752



SOUTHERN CALIFORNIA MEDIA

SOUTHERN CALIFORNIA ANALYSIS

North Lake Tahoe revisited the southern California market with an additional budget provided by the county. Given the vast size of southern CA and the price of media, we selected media that focuses on our core vertical (winter activities).

A majority of our campaign is allocated towards snow, music, interest and local (ex: LATimes) websites. Currently, we are generating a .21% CTR (2x industry average), delivering over 15k clicks. Our digital efforts are supported by a search campaign focused on the southern California market. Our search efforts in southern California have received 168 clicks over the past 7 days, with a CTR of 1.11% and a CPC of \$1.31. Once again, these results represent the past 7 days.

Beyond our digital efforts, we have launched multiple out of home executions. We have two billboards located on key routes to Mammoth (HWY 395 & HWY 14), health club sponsorship in over 19 southern California sports clubs, delivering over 45k spots. Finally, we will be hosting a Photobomb event at Mammoth on February 8th. The event will engage over 1,000 Mammoth attendees driving social engagement to win prizing.

In addition to northern California, we launched paid social in southern California. To-date we have driven 6,500 new followers located in Southern California that have shown interest in Winter activities.

Our southern California campaign is on the right track to revitalizing North Lake Tahoe's presence in southern California.

Digital Report



Southern California

Dates: 12/16/13-1/19/14

Impressions:7,433,139

Clicks: 15,256

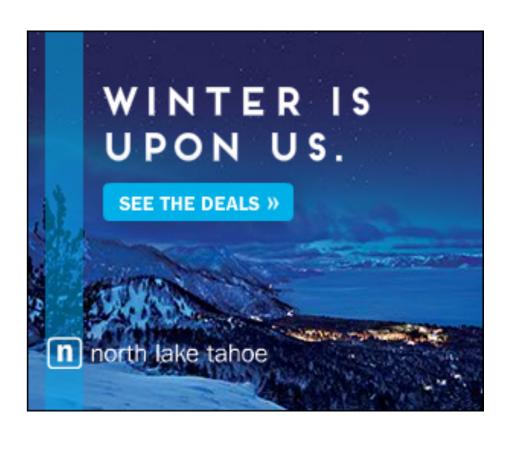
CTR:0.21%

Lodging: 79 hits

Events: 201 hits

Cool Deals: 3,935 hits



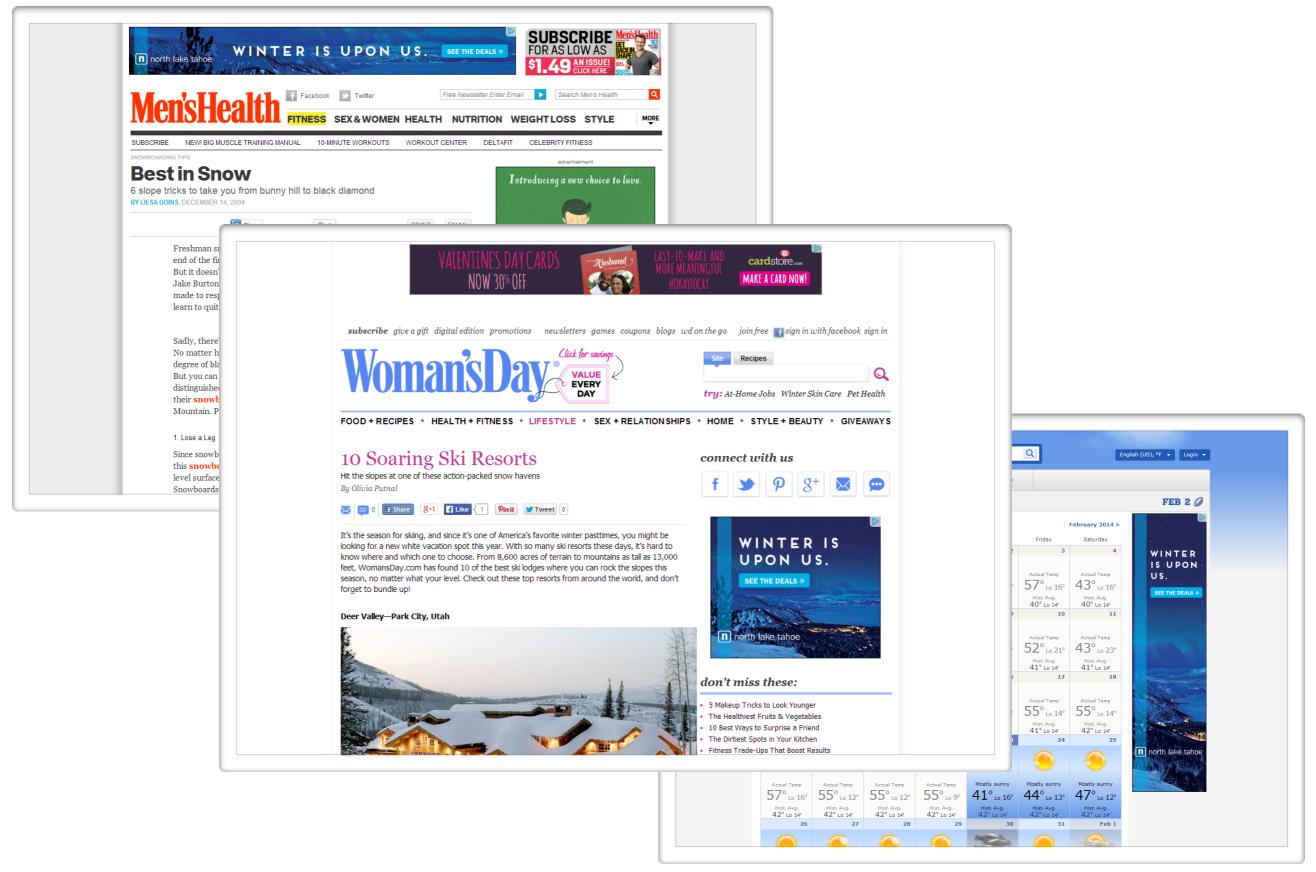


Digital - LA Times

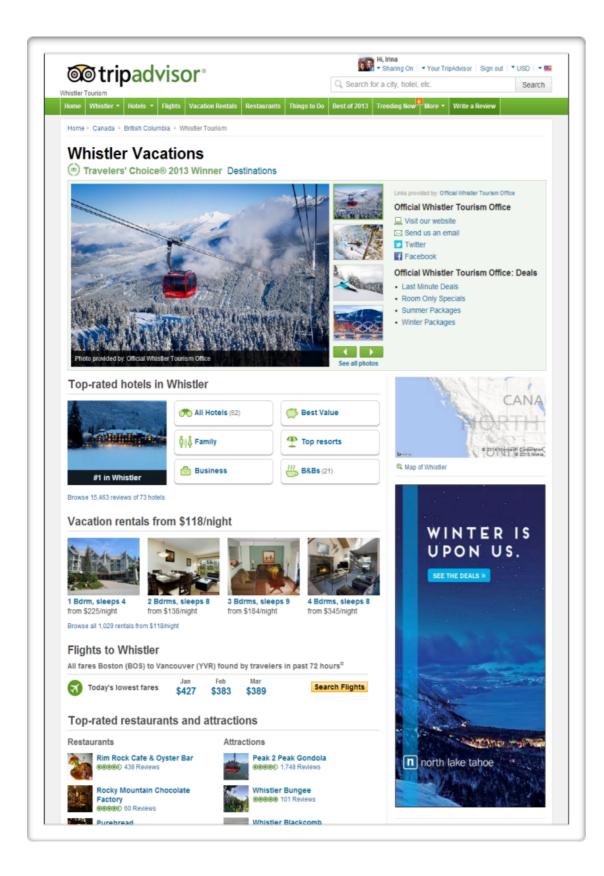


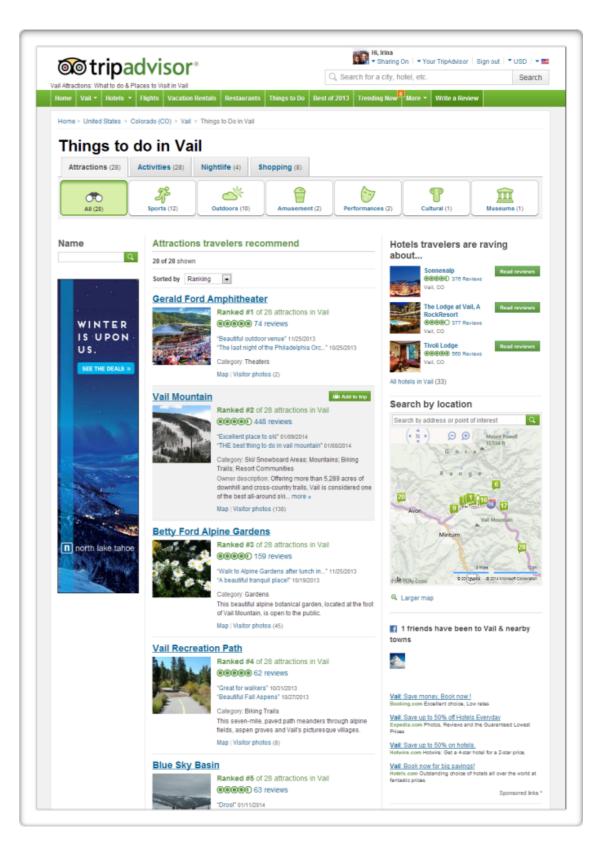


Digital - Specific Media

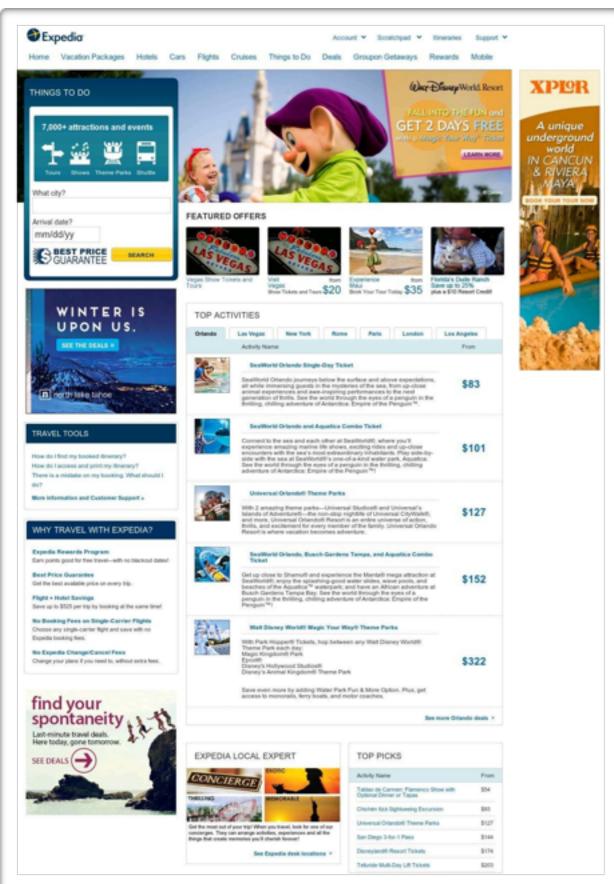


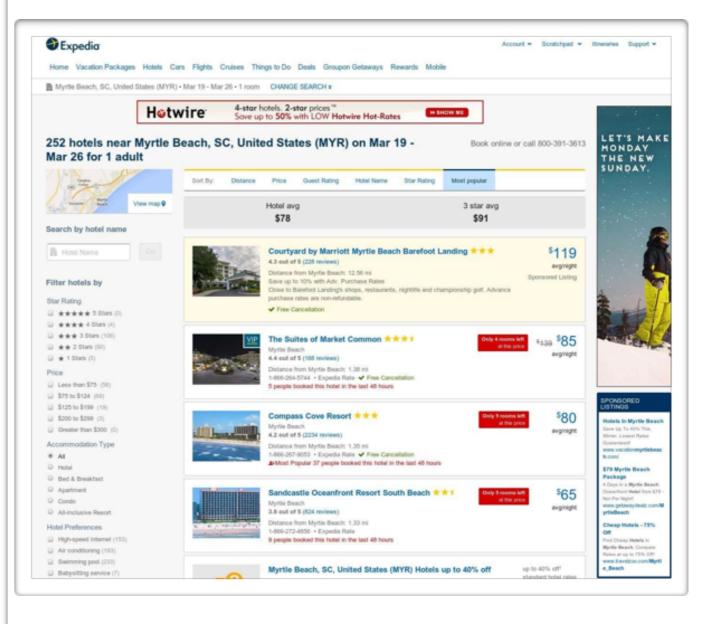
Digital - Trip Advisor



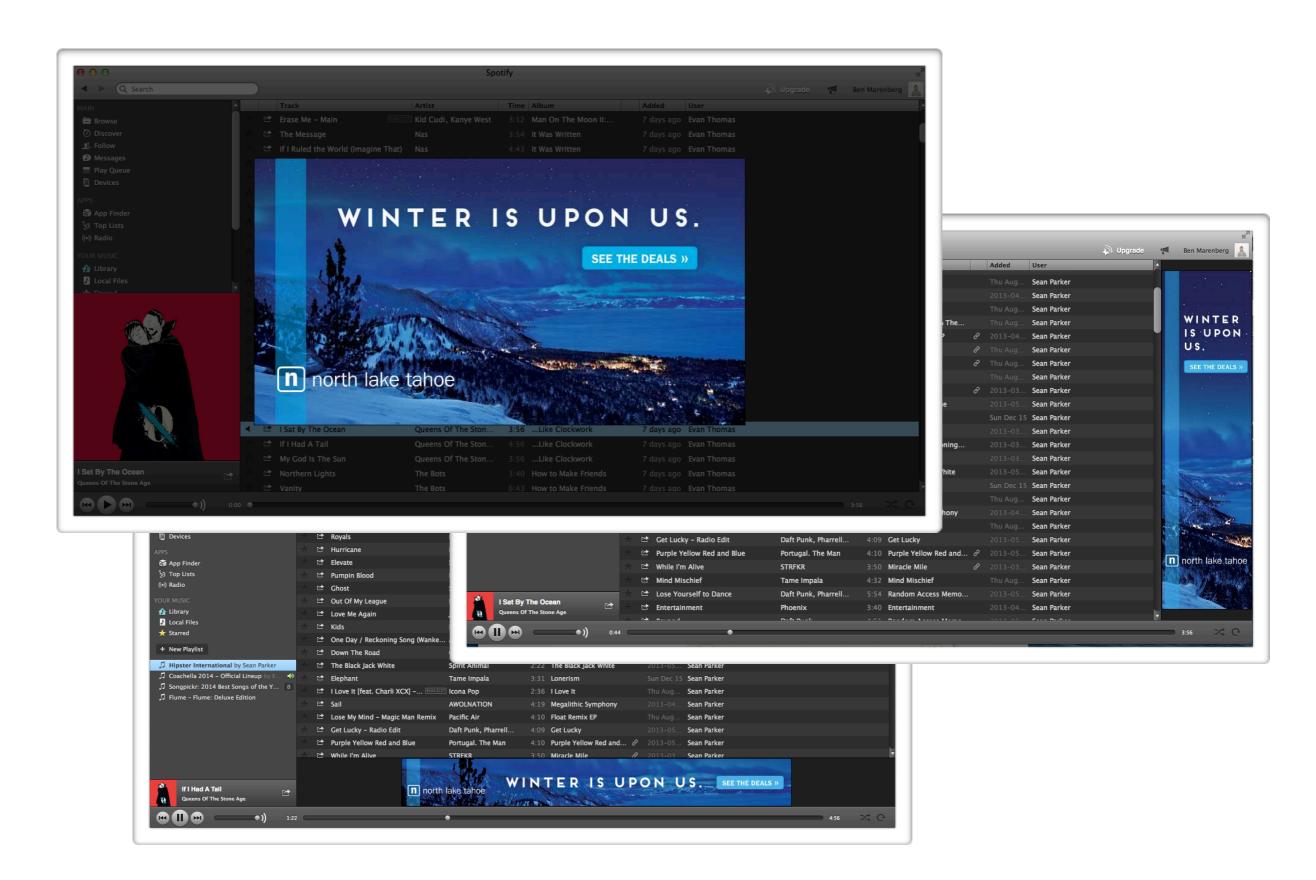


Digital - Expedia



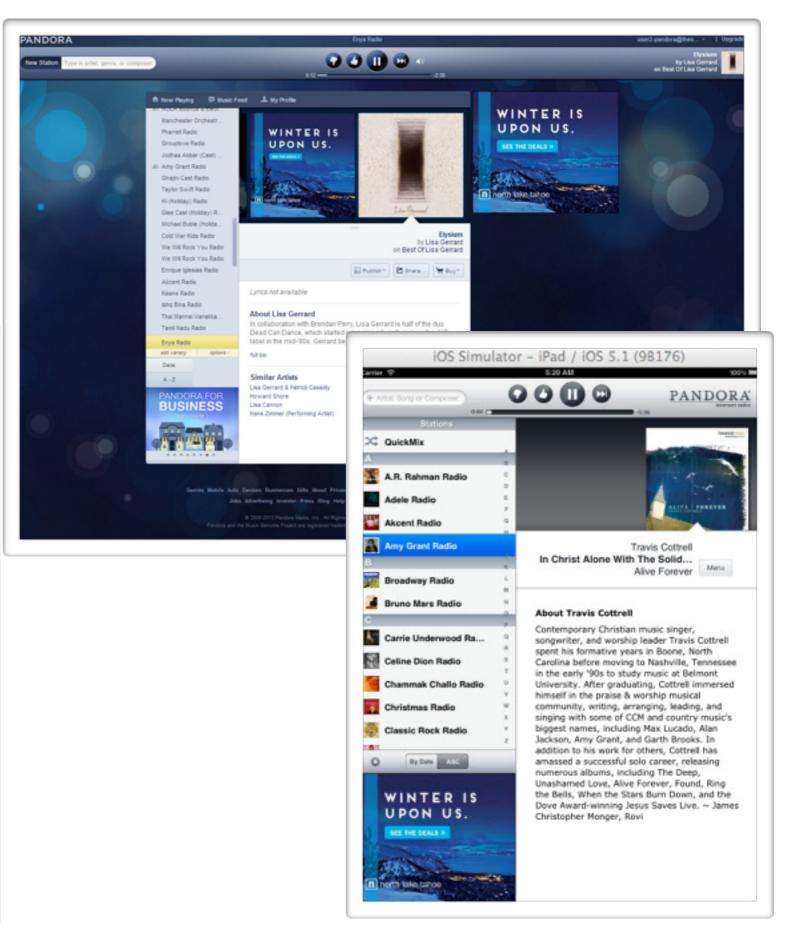


Digital - Spotify

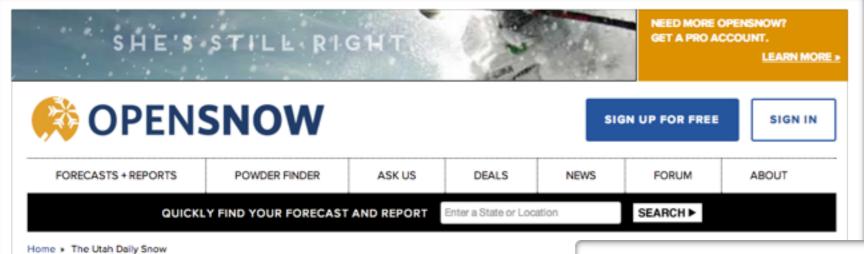


Digital - Pandora





Digital - Open Snow



THE UTAH DAILY SNOW



GET THIS IN YOUR INBOX EVERYDAY!

Never miss a beat! Receive The Utah Daily Snow via email the moment it's written. Start your FREE OpenSnow Super Pro trial today!

LEARN MORE >

Thursday January 23rd 2014 7:17am MST



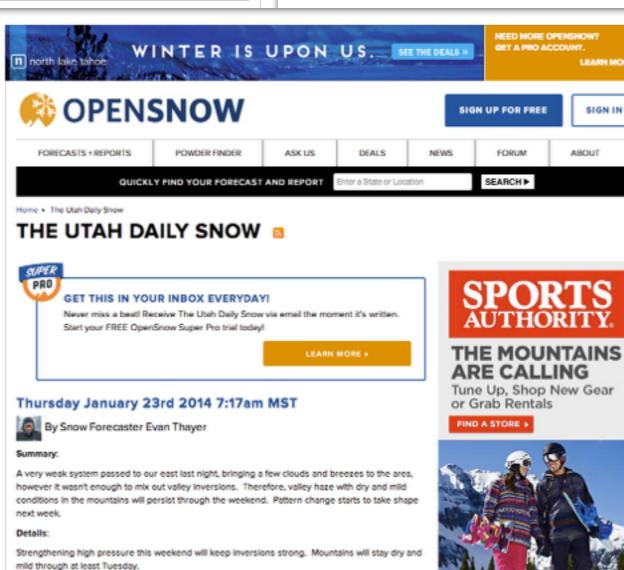
By Snow Forecaster Evan Thayer

Summary:

A very weak system passed to our east last night, bringing a few clouds and breezes to the area, however it wasn't enough to mix out valley inversions. Therefore, valley haze with dry and mild conditions in the mountains will persist through the weekend. Pattern change starts to take shape next week.

Details:

Strengthening high pressure this weekend will keep inversions strong. Mountains will stay dry and mild through at least Tuesday.



Pattern change still looking good. Models had a tough time trying to decipher exactly how this

SIGN IN

ABOUT

FORUM

SEARCH ▶

SEM Report

Southern California

Dates: 1/12/13 - 1/19/14

Impressions: 15,122

Clicks: 168

CTR: 1.11%

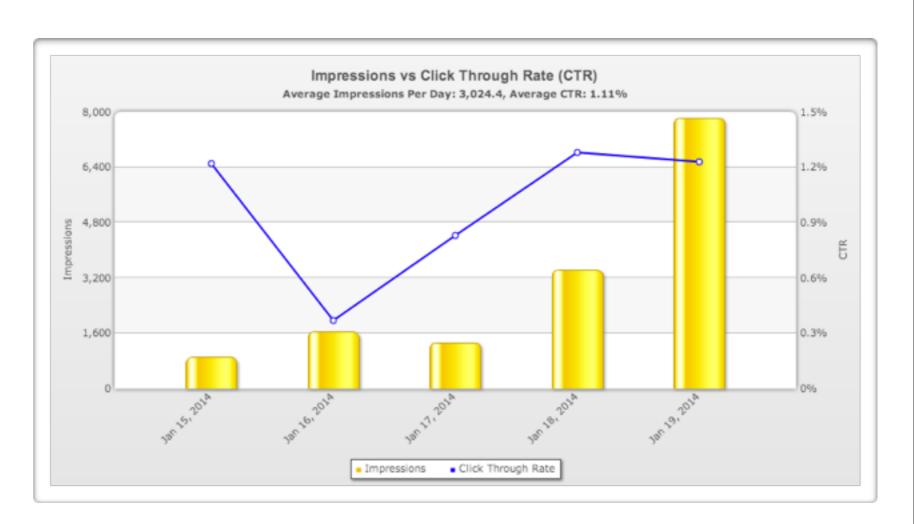
Spend: \$220.68

CPC: \$1.31

Cool Deals: 8 web events

Lodging Cool Deals: 1 web event

Skiing Cool Deals: 1 web event



Social - Unified Social

Southern California

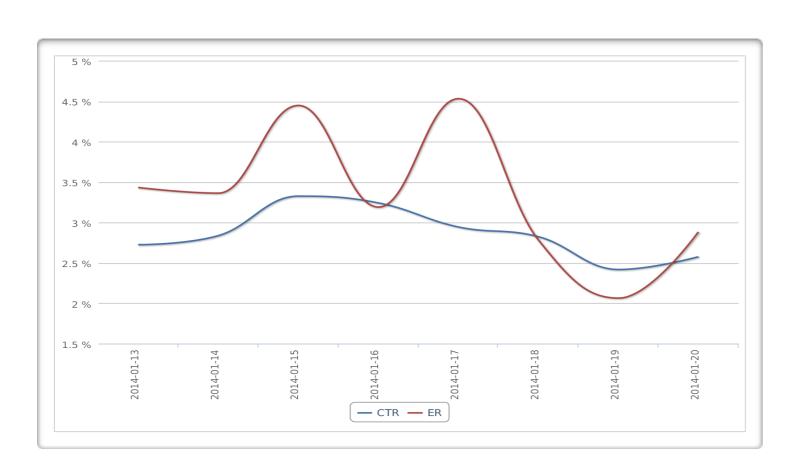
1/13/14-1/20/14

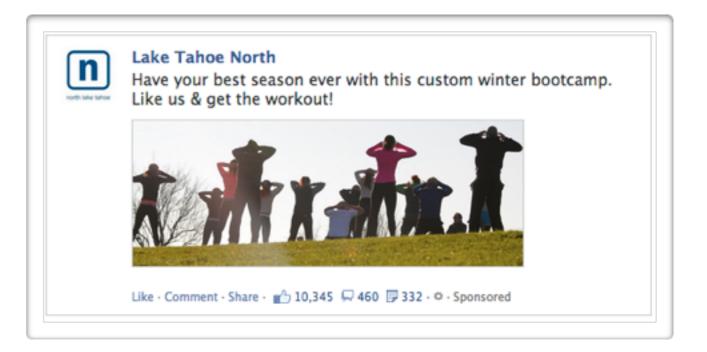
Impressions: 291,462

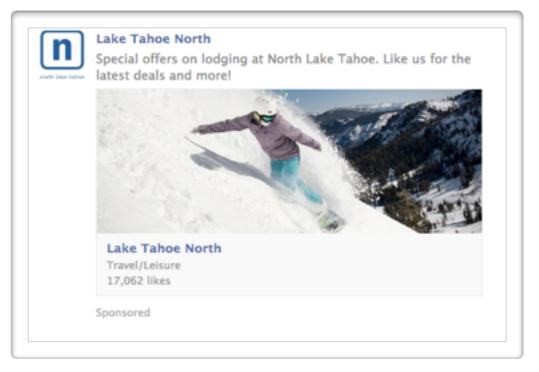
Clicks: 8,325

Engagements: 9,660

Page Likes: 6,832







Out of Home

Gotahoenorth.com

Total Placements: 21

Placement Type: billboards & digital

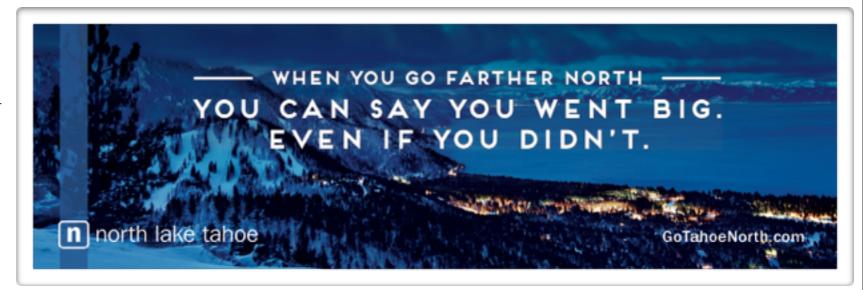
health club placements

Impressions: 3,339,272

Placement highlights:

1. 19 high profile southern California health clubs

2. HWY 395



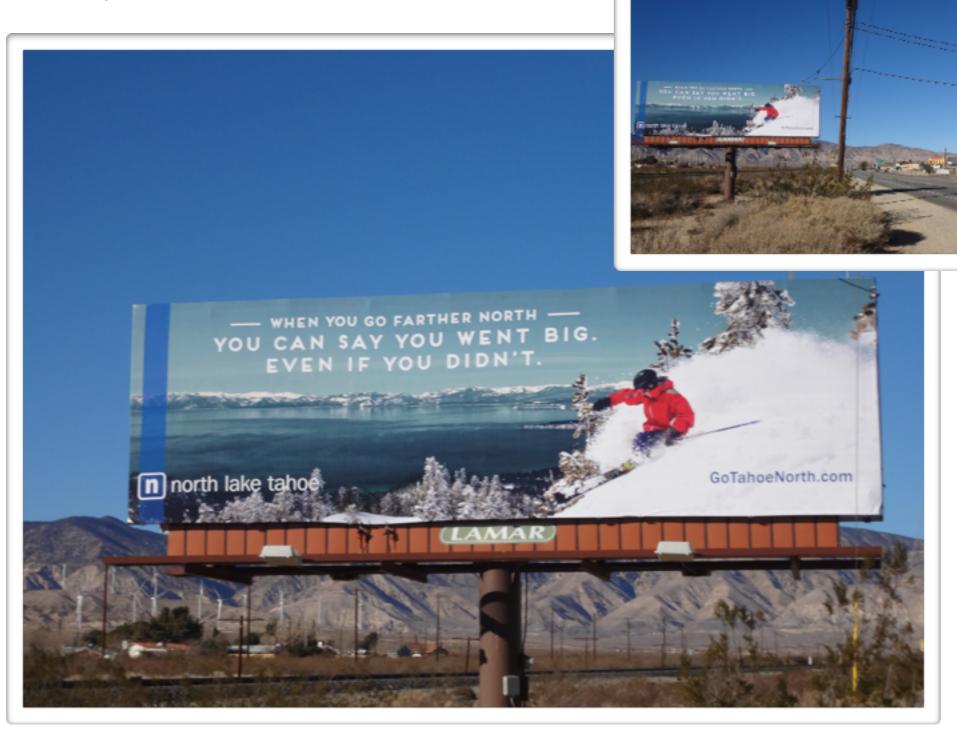


Lamar

Mojave: Hwy 14 & Hwy 58 WL 1700 N/O Oak Creek Rd.

Pearsonville: Hwy 395 El 1965 S/O Neal Ranch Rd.

Impressions: 1,904,168



Lamar

Mojave: Hwy 14 & Hwy 58 WL 1700 N/O Oak Creek Rd.

Pearsonville: Hwy 395 El 1965 S/O Neal Ranch Rd.

Impressions: 1,904,168



Zoom Media - Gyms

LA Gyms:

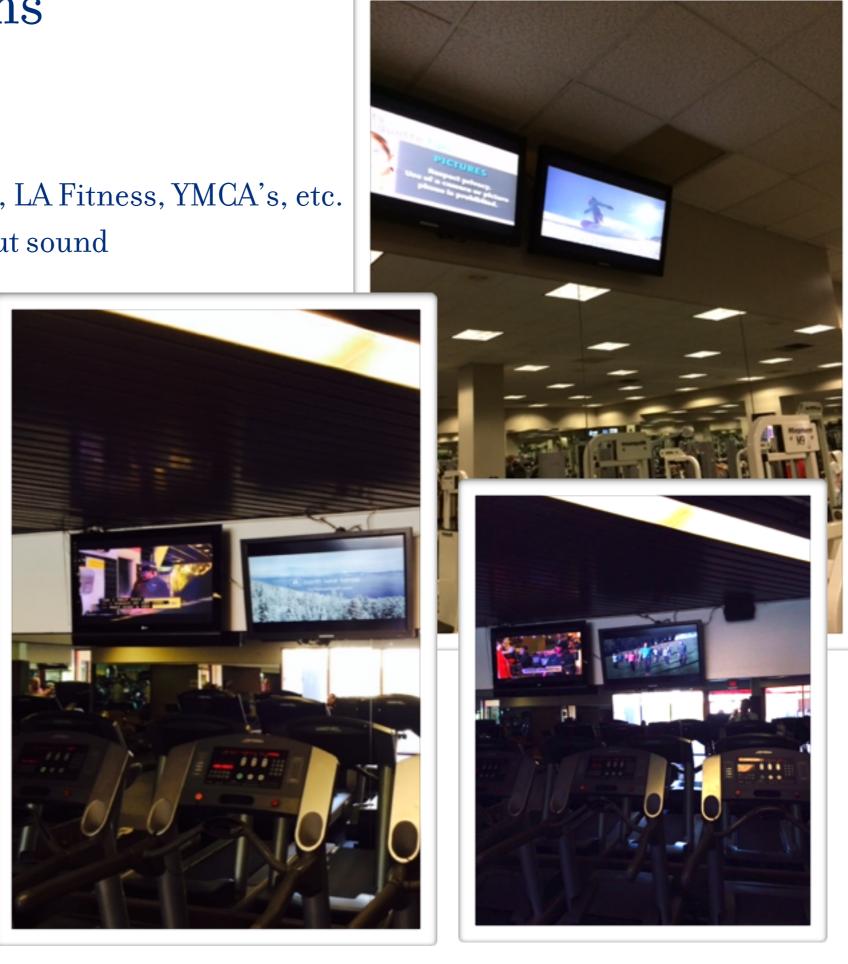
Participating venues: Golds Gym, LA Fitness, YMCA's, etc.

:15 commercials: with and without sound

Total Venues: 19

Total Spots: 45,360

Impressions: 1,435,104





SNOW REBUTTAL ANALYSIS

In an effort to curb the negative snow perception in Tahoe, we have launched a rebuttal campaign to highlight conditions on a daily basis. The campaign is focused around digital billboards displaying daily shots of snow conditions and DJ radio reads delivering positive snow messaging. Our digital OOH buy consists of every digital billboard in the Bay Area (\$100k value), reaching over 20 million consumers. The radio portion of our buy is concentrated to a Monday-Thursday scheduled, focused around drive time hours. Between the two media efforts we will reach over 60% of all Bay Area consumers.

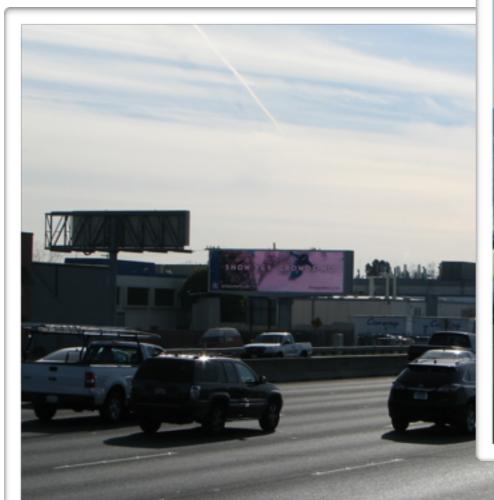
Bay Area - Berkeley, Bay Bridge, Benecia

Details: 11 Digital Billboards

Dates: 1/18/14-2/16/14

Impressions: 20,959,754









CBS Radio San Francisco

Stations: KMVQ & KITS

Dates: 1/20/14-2/6/14

Details: 30 Spots

Spots: 339





Radio Script

Waiting for the storm? You're not alone.

The reality is, while the season so far has not been quite what we hoped, cold temperatures, a good base, and snowmaking have many resorts open from top to bottom.

In the time I'm speaking, our snowmaking could fill a swimming pool.

Fewer brake lights. Fewer crowds. No chains.

See? Everything has a silver lining.

North Lake Tahoe.

GoTahoeNorth.com.