

BOARD MEETING MINUTES Tuesday, December 14, 2010 – 8:30 am Tahoe City Public Utility District

PRELIMINARY MINUTES

ATTENDANCE: Alex Mourelatos, Allen Highfield, Jennifer Merchant, Phil GilanFarr, Ron McIntyre, Ron Parson, Deb Dudley, Deanna Gescheider, Kaliope Kopley, Roger Beck, Tom Murphy

STAFF IN ATTENDANCE: Ron Treabess, Andy Chapman, Sally Lyon, Kym Fabel, Kim Lambert

OTHERS IN ATTENDANCE: Steve Kastan, Jan Colyer, Mike Williams, Wally Auerbach

1.0 CALL TO ORDER - ESTABLISH QUORUM

1.1 The meeting was called to order at 8:41 am by Chairman Alex Mourelatos and a quorum was established.

2.0 AGENDA AMENDMENTS AND APPROVAL

2.1 M/S/C (Parson/Dudley) (11/0) to approve the revised agenda as presented.

3.0 PUBLIC FORUM

3.1 Jan Colyer reported that winter transit services began on December 11th.

4.0 CONSENT CALENDAR

- 4.1 Alex Mourelatos noted that some additional words need to be added to his TAU comment in the Board minutes. Kim Lambert will do this before the final minutes are posted on nltra.org.
- 4.2 Jennifer asked if approving the Chamber of Commerce Advisory Committee meeting minutes means that a \$10,000 Community Marketing Grant to the North Lake Tahoe Chamber of Commerce is also approved. Ron Treabess and Kym Fabel clarified that approving the minutes does not approve this action. The item is on the agenda for the December 16th Chamber of Commerce Advisory Committee meeting. It is not yet before the Board.

M/S/C (GilanFarr/Parson) (11/0) to approve the consent calendar as presented.

5.0 REPORTS & ACTION ITEMS

5.1 Kym Fabel reported on the Board Election results. Tom Murphy retains the Recreation Seat, Barb Cohen will fill the Small Lodging Seat, and Wally Auerbach will represent the General Seat. Jennifer Merchant asked if there are any demographics on who voted. Kym said that we do not know who voted; the ballots are sent to McClintock

Accountancy. Ninety-five of about four-hundred ballots were received; this is an average return. Deb Dudley suggested that a self-addressed stamped envelope be sent with ballots and that on-line voting be made available. Ron Treabess said this would be done for the next election. Ron also stated that he will meet with new Board members and provide them with pertinent information and documents.

M/S/C (Parson/GilanFarr) (11/0) to certify the results of the Board of Directors election.

5.2 Ron Treabess gave the Interim Executive Director's report. The Lake Tahoe Basin has received a \$995,000 California Strategic Growth Council Sustainable Community Grant (SGC). The money will be used to fund Basin planning projects that meet the twelve SGC grant program objectives.

Ron is concerned that the passing of Proposition 26 will affect the TOT renewal. The language of this proposition states that fees and taxes must now be approved by a two-thirds majority vote. It is not yet clear if the proposition applies to the TOT renewal vote. Ron will pursue getting legislative analysis from the state. Ron further reported that the TOT Survey Committee has received proposals from three of four survey companies contacted regarding conducting the community survey. The TOT Survey Committee is comprised of Ron McIntyre, representatives of four special districts (North Tahoe, Northstar, Squaw Valley and Tahoe City), and staff. Deb Dudley would like to be involved in crafting the ballot language. Roger Beck suggested that past presidents be involved. Jennifer suggested that lodging properties be represented on both the current survey committee and the future advocacy committee. Roger Beck suggested that someone with a marketing background would be very helpful to the survey committee. Alex reiterated that the TOT Survey Committee should have marketing representatives, lodging representatives, and past presidents on it.

The NLTRA is working with the Tahoe Fund to sell Tahoe license plates. The Tahoe Fund is a new organization that benefits the California Tahoe Conservancy. Proceeds from the license plate will go to projects that emphasize economic sustainability and environmental protection. It will serve as a catalyst to build strong, broad-based support for sustained public and private investment in Lake Tahoe. The Tahoe Fund will funnel dollars into on-the-ground projects such as linking trail networks, that will directly impact Tahoe area resorts.

The first quarter report has been submitted to Placer County. The second quarter report is due February 15th. A meeting to discuss the first quarter report and contract compliance will be scheduled with the Executive Committee, Jennifer Merchant and Tom Miller. Deb Dudley commented that quarterly meetings are good for establishing communication.

Ron Treabess is going forward with by-law revision regarding definition of committees. A functional review of the bylaws is needed and a lawyer will eventually be used to craft the language correctly.

Ron Parson asked about the North Lake Tahoe Marketing Cooperative conference equity issue. There is disagreement with Placer County concerning the Incline Village Crystal Bay Visitors and Convention Bureau's operational expense as it relates to conference marketing and conference activity. As of now, Placer County staff and NLTRA staff are planning to meet. Jennifer Merchant reminded the Board that she met with Ron Treabess, Andy Chapman and Mark Giacomini in June. Placer County wants more

information from Bill Hoffman. Ron Parson wants to have methodology accepted by General Managers of the lodging properties involved in the conference program. Deb Dudley thinks that the properties are the best determiners of if the conference program is working. Roger Beck, Ron Parson and Allen Highfield will meet with NLTRA staff before the meeting with Placer County.

At the January Board meeting, the Six Month Strategic Plan and FY 2011/12 Budget Development Plan will be presented and discussed.

The Community Awards Dinner will be held February 16th at the Resort at Squaw Creek.

The County will present its legislative platform at a future date.

Action: The Interim Executive Director will review the by-laws.

Action: NLTRA staff, Roger Beck, Ron Parson, and Allen Highfield will meet to discuss the conference marketing equity issue.

Alex Mourelatos reported on the progress of the Executive Director search. He stated that interviews with four candidates took place on December 2nd. Two final candidates were picked for more discussion. Subsequently, both candidates backed out. Deb Dudley is opposed to continuing the search, as for the last six months the current staff has run the organization well. Deanna Gescheider reported that the search firm has found two other candidates; interviews could be conducted in January.

Phil GilanFarr thinks the search should continue and feels that we are only 30-40 percent through with the search process. Money has already been spent and to give up now would be a waste. He suggested that the search firm explore candidates that are in other types of organizations than the NLTRA's type. Wally Auerbach commented that this current search process is progressing the same way as the 2002 search process. The time frame needs to be broad. Also, he wants to know what the search parameters are and thinks that the new Board members should be able to participate in the process.

Ron McIntyre clarified that Alex Mourelatos will remain on the Board in an Ex-Oficio capacity. Also, Ron Treabess suggested to the Board that gathering exit information on why the Executive Director candidates backed out may be beneficial to continuing the process.

M/S/C (GilanFarr/Parson) (9/1, 1 abstention - McIntyre) to continue the Executive Director search.

M/S/C (McIntyre/GilanFarr) (10/0, 1 abstention – Mourelatos) to retain Alex Mourelatos on the Search Committee.

M/S/C (Kopley/Parson) (11/0) to address items 19 and 20 next due to a schedule conflict.

- 5.4 Mike Williams from Smith and Jones demonstrated some new features of the gotahoenorth.com website to the Board. Mike also reported the following statistics:
 - 590,000 unique visitors January 1, 2010 through December 13, 2010
 - 200,000 click-throughs to lodging properties
 - 56,000 clicks to cool deals

Deb Dudley reported that the Marketing Committee was pleased with the changes. Andy Chapman commented that the event calendar and dining sections have been improved. Tom Murphy asked about driving people to the shoulder season. Mike said that the slider and social media could be used for shoulder season promotion.

Roger Beck asked what the date for changing the season of the default homepage is. Andy said winter is the default beginning around October and summer around April. Andy clarified that that social media is managed by RKPR and website content is managed by Shelly Fallon. They are both paid through the North Lake Tahoe Marketing. Cooperative. In regards to Tahoe TV, their feed shows on our website. Andy also noted that there are webcams. Phil GilanFarr noted that you cannot navigate "back" from links on the calendar that leave our site and open a new browser. Phil also suggested that the map should come up first, as many visitors are unfamiliar with the area. He would like to know what our social media protocols are. Mike clarified that social media goes through RKPR for consistency. Tom Murphy suggested that the webcams be made more easily accessible to users. Alex Mourelatos is interested in how much time users spend on different areas of the website. Andy replied that website statistics are on the monthly web reports.

The possible performance review of the North Lake Tahoe Express (NLTE) was discussed. Ron Parson thinks that we should not spend \$10,000 for this performance review. He thinks that staff has the ability and information to do the report in conjunction with TMA. Deb Dudley asked Ron Treabess and Jan Colyer to clarify the reason for the study/report. Ron Treabess stated that the Board has been dissatisfied with the reporting Jan does and feels the independent review is good way to address the Board's concerns.

Ron Treabess reported that while NLTRA funding for the North Lake Tahoe Express has trailed-off, it has not trailed-off at the rate in the original business plan. Jan Colyer said that the NLTE has all the information that would be covered in LSC Transportation Consultants' proposal. Wally commented that the proposal covers more than Jan's reporting. It is an outside audit of the operation. Ron McIntyre clarified that the Joint Committee has never been satisfied with information coming from the North Lake Tahoe Express. The Joint Committee unanimously recommended an outside audit with analysis of the program. Jan commented that the analysis will address how the NLTE can be improved, not just how the NLTRA can spend less money funding it.

Phil GilanFarr commented that the NLTE is not listed on some lodging properties' websites as a transportation option. Roger Beck believes the study would be helpful in determining how the NLTRA can get out from under the subsidy to the NLTE.

M/S/NC (Parson/Murphy) (4/4, 2 abstentions – Gescheider, Highfield) to direct staff to do the analysis of the North Lake Tahoe Express. (motion failed)

M/S/C (Merchant/GilanFarr) (11/0) to return this item to the Joint Committee for its recommendation as to what parts of the analysis can be done by staff, what parts should be done by a consultant including expansion of the scope to include analysis for potential improvements, program growth, and reduction of the NLTRA subsidy.

- 5.6 Andy Chapman gave the Marketing Report. Highlights are:
 - A drive market campaign will begin after the first of the new year.
 - The San Diego campaign has begun. One can buy two NLT Interchangeable Lift Tickets and then get the third for free. In order to integrate with the ticket offer,

various lodging properties have offered a stay two nights, get a third free promotion.

- The agency RFP will go out in January; results will be announced in March.
- The marketing plan and sponsorship packages for Amgen are being worked on.

Andy additionally reported that the Tahoe Ten Day Countdown to the Tour calendar is being built. Lake Tahoe has been selected for one of four Break Away from Cancer events. North Lake Tahoe will be the featured destination on the Amgen website for the next two weeks. Ron Parson reported that the Marketing Committee recognized staff for their incredible efforts.

Roger Beck asked about the status of group sales. Andy stated that the first six to eight months of this fiscal year is looking better than last year, but that the recovery is proceeding slower than wanted. Andy is confident that we will make our sales goals. Roger wants to know the percentage of conference sales that goes to Incline Village and Crystal Bay versus Placer County. Going forward, this information will be reported to the Board on the Conference Revenue Statistics report. ADR will also be included. Additionally, this conference report will no longer be on the consent calendar; it will be a separate item for discussion.

Alex Mourelatos observed that big properties need to encourage their sales managers to be more aggressive in the Directors of Sales meetings. Roger noted that many Placer County properties expressed concern about bringing in Incline Village and Crystal Bay properties to the conference program. Jennifer pointed out that conference is an opportunity for shoulder season business. Ron Treabess commented that the record numbers on the North Lake Tahoe Express are partially due to conference groups utilizing the service.

Action: Move the Conference Revenue Statistics report off of the consent calendar and address it as a separate item.

5.7 Ron Treabess reported that the financial auditor commented that the amount of funds held at Bank of the West is over the FDIC insurance limit. Sally Lyon suggested that the Marketing Cooperative account be moved from Bank of the West to another bank. A Board motion is necessary for this action.

M/S/C (Parson/Beck) (10/0) to authorize the CFO to move the Marketing Cooperative checking account from Bank of the West to another bank.

5.8 Andy Chapman reported that five letters of interest for Lodging Committee seats have been received. The committee will meet in January at a date to be determined. The committee will do outreach to fill open seats.

M/S/C (Parson/Beck) (10/0) to approve the appointment of the Lodging Committee slate with the addition of Alex Mourelatos and Kay Williams.

5.9 Ron Treabess reported that Board Officers will be elected and committee membership determined at the next Board meeting on January 5, 2011. Although Board members are only required to be on one committee, members are requested to be on two, as we have eleven voting members and six committees. Additionally, two Board members need to be at the committee meetings for there to be a quorum. Ron Treabess pointed out that the Chamber of Commerce Advisory Committee has not had a quorum for its last two

meetings. It was determined that Alex Mourelatos could either be on a committee in a non-voting Ex-Oficio capacity or could apply to be a voting lay member of a committee.

- 5.10 There is a draft 2011 Meeting Calendar in the packet. The Lodging Committee schedule has not yet been set.
- 5.11 The Board/Staff follow-up report has been included for review.

The NLTRA Board adjourned and reconvened as the North Lake Tahoe Chamber of Commerce Board.

6.0 CHAMBER OF COMMERCE REPORTS

Andy Chapman participated in a meeting with the steering committee of the Lake Tahoe Basin Prosperity Plan. The plan is posted on tahoeprosperity.org and the North Lake Tahoe Chamber of Commerce website. The steering committee is working to get the information out and implemented. The steering committee is also going through the second round of a grant application process for matching funds with the U.S. Department of Economic Development. Funding will be routed through the Western Nevada Development District and could potentially occur in the 2nd quarter of the calendar year. These funds are for implementation, not planning. Also, Placer County, through the NLTRA contributed \$5,000 last year; \$5,000 may be requested again this year. In response to Deb Dudley's comment that the plan did not address how things would be done, Andy replied that there are action steps in the plan.

Jennifer Merchant commented that the NLTRA needs to be aware of components of the plan before we give them any funding. She thinks that another physical entity and staff in the basin are not needed. The Prosperity Center is virtual, not a new bricks and mortar entity. Alex Mourelatos thinks basin-wide coordination is needed.

Roger Beck asked if participation in this endeavor is a good use of Andy's time. Andy said the meetings are about two hours a month. Roger would rather Andy use his time for marketing. Tom Murphy agrees with Roger, he sees some duplication with what the NLTRA is already doing. Tom is also concerned that off-lake area input was not included in the plan. Andy believes the NLTRA needs to be at the table. Ron Parson suggested that another staff member could participate.

Action: Explore if there is a way to participate in the Lake Tahoe Prosperity Plan without using Andy Chapman's time.

- 6.2 Kym Fabel gave the Chamber Manager Report:
 - There will be a Front-line Employee field trip on Wednesday, December 16th.
 Participants will visit and get information on the Gatekeepers Museum, Maritime Museum, Tahoe Environmental Research Center and Mark Twain Cultural Center. It is sold out.
 - There were over fourteen Chamber Ed classes this year; twenty to twenty-three are on track for next year. Our partners include Sierra Human Resources and Sierra Economic Development Corporation.
 - The Chamber of Commerce newsletter was distributed. In place of the economic survey, there is the 1st Quarter TOT report. It is very positive.

Discussion followed regarding the exclusion of the economic survey. The survey was omitted due to lack of response from area businesses. Roger Beck noted that TOT could be up due to the addition of the Ritz-Carlton revenues; it may not mean that business is

improved everywhere. Andy Chapman said that MTRiP (Mountain Travel Research Project) data may be used in future economic indicators. This is 6-month rolling data from lodging properties and it reflects local economic activity well. Jennifer Merchant thinks that vacation rentals should be in the data.

The North Lake Tahoe Chamber of Commerce Board adjourned and reconvened as the NLTRA Board.

7.0 DIRECTORS' COMMENTS

- 7.1 Roger Beck has chocolate for everyone.
- 7.2 Alex Mourelatos commented that his six years on the Board have been educational. He thanked the Board for its efforts.
- 7.3 The Community Awards Dinner is February 16th.
- 7.4 Deb Dudley gave kudos to both the Search Committee for its time and effort and the current NLTRA staff for their work.

8.0 MEETING REVIEW AND STAFF DIRECTION

- 8.1 Explore expanding the TOT Renewal Committee to include marketing, lodging and past president members.
- 8.2 Continue quarterly Executive Committee meetings with the Placer County Chief Executive Officer.
- 8.3 Marketing Conference Equity will be discussed at the end of the January 4th Finance Committee meeting. Roger Beck is asked to attend.
- 8.4 Better map location on the website and easier access to the webcams will be looked at.
- 8.5 Staff will analyze what components of the North Lake Tahoe Express performance review can be done by staff, what should be done by a consultant, and bring the conclusion to the Joint Committee.
- 8.6 Break out statistics by counties in future conference revenue statistics reports.
- 8.7 Andy Chapman and Jason Neary will inform the Board as to how conference promotion is done.
- 8.8 The Lodging Committee will decide its schedule.
- 8.8 Determine staff participation in the Lake Tahoe Basin Prosperity Plan.
- 8.9 Review information collection for economic indicators.

9.0 ADJOURN TO CLOSED SESSION

9.1 The Board adjourned to closed session at 12:40 pm.

10.0 RECONVENE TO OPEN SESSION

- 10.1 The Board reconvened to open session.
- 10.2 The Chair reported that the Board discussed personnel matters. No action was taken.

11.0 ADJOURNMENT

11.1 The meeting adjourned at 12:55 pm.

Submitted by: Kim Lambert Accounting and Human Resources Assistant



FINANCE COMMITTEE MINUTES Tuesday, December 7, 2010 – 9:30 am

NLTRA Conference Room

PRELIMINARY MINUTES

COMMITTEE MEMBERS IN ATTENDANCE: Ron Parson, Allen Highfield, Kimberly Frushon, Ron McIntyre, Jennifer Merchant by phone

STAFF IN ATTENDANCE: Ron Treabess, Sally Lyon, Kim Lambert

OTHERS IN ATTENDANCE:

1.0 CALL TO ORDER - ESTABLISH QUORUM

1.1 The meeting was called to order at 9:36 am by Chairman Ron Parson and a quorum was established.

2.0 PUBLIC FORUM

2.1 Sally Lyon commented that she received the first quarter TOT from Jennifer Merchant. Sally handed out a TOT collection summary; so far, over \$3.1 million has been collected for the first quarter.

3.0 AGENDA AMENDMENTS AND APPROVAL

3.1 M/S/C (Frushon/McIntyre) (5/0) to approve the agenda as presented.

4.0 APPROVAL OF MINUTES

4.1 M/S/C (McIntyre/Highfield) (4/0, 1 abstention - Merchant) to approve the Finance Committee minutes of Tuesday, November 2, 2010.

5.0 DISCUSSION AND POSSIBLE ACTION TO RECOMMEND APPROVAL OF THE OCTOBER 2010 FINANCIAL STATEMENTS

- 5.1 Sally Lyon reviewed the Financial Analysis for the two months ending October 31, 2010;
 - Operating cash is \$519,000.
 - Marketing Cooperative cash is \$155,000.
 - Infrastructure cash is \$448,000.
 - The receivable from the County for Marketing, Transportation and G&A is \$2.8 million.
 - Infrastructure funds that Placer County is holding are booked as a separate receivable in the amount of \$6 million.
 - Unearned revenue and deferred support related to Infrastructure is \$6.5.
 - Change in net assets is \$17,000 for the month of October and \$283,000 year-to-date.
 - The Statement of Cash Flows shows that cash and cash equivalents, including Infrastructure Investments, is up \$25,000 from same month a year ago.

Discussion followed. Group sales commissions are down due to timing and delayed revenue information. The Infrastructure and Transportation project variance is due to vendors' slowness in sending invoices to the NLTRA. The Marketing-Other variance is due to the timing of payments for Fabulous Fall and High Notes. The salary variance will most likely correct next month.

Ron Parson is concerned with the negative variance in member dues and group commissions. Sally replied that membership dues are a goal number and non-paying members are aggressively written-off, which contributes to the decrease. Additionally, Ron Treabess commented that the economy is affecting membership renewals. Jennifer Merchant thinks that it is not the Finance Committee's role to solve the problem, but that the downturn needs to be pointed out to the Chamber of Commerce Advisory Committee, the Executive Committee and/or the Board of Directors. She also suggested exit interviews with non-renewing members as to why they are not renewing their membership. In regards to group sales commissions, participating properties are very slow in reporting their actual revenue numbers to Jason Neary, Director of Sales, and consequently, billing is generally one or two months behind.

M/S/C (McIntyre/Highfield) (5/0) to recommend to the Board of Directors the approval of the October 31, 2010 Financial Statements.

Action: Address membership, group sales commissions and salary variances at the next Finance Committee meeting.

6.0 REVIEW AND DISCUSSION OF THE FY2009/10 FEDERAL AND STATE TAX RETURNS

Ron Treabess reported that the Federal and State tax returns have been prepared, have been reviewed by an independent CPA, and are ready to be submitted. The independent CPA commented that the box on fund-raising should be checked "no" and that Steve Teshara's compensation needed to be detailed.

Regarding the federal tax return, Kimberly noted that Schedule A should be omitted. Also, she asked that Sally double-check the part VIII and XII of Schedule D. Ron Treabess noted that the tax returns will be on the consent calendar of the next Board meeting.

Ron Parson questioned Section B #15 regarding compensation. Staff has provided figures that Ron questions and he would like compensation reviewed at a higher level. He wants to formalize the process of determining compensation.

M/S/C (Frushon/McIntyre) (5/0) to accept the tax returns after Schedule D of the federal return is double-checked.

Action: Sally Lyon will double-check Schedule D of the federal tax return.

7.0 REPORT ON FOLLOW-UP ITEMS FROM PREVIOUS MEETINGS

7.1 The financial auditor, Gilbert Associates, commented that the amount of funds held at Bank of the West is over the FDIC insurance limit. Sally Lyon suggested that the Marketing Cooperative account be moved from Bank of the West to another bank. Board approval is required for this action.

M/S/C (McIntyre/Frushon) (5/0) to add this item to the agenda.

M/S/C (McIntyre/Frushon) (5/0) to recommend to the Board of Directors that staff be directed to move the Marketing Cooperative checking account to a bank different from Bank of the West.

7.2 Last month, the committee directed staff to update graphs concerning program expense and overhead. Sally Lyon prepared two graphs that were included in the packet. She noted that according to Gilbert Associates, the benchmark for program expenditures is 68 – 71%; we are above that, which is good. Ron Parson thinks that this information should be disseminated in order to refute criticism. He wants the graphs to be presented to the Board. Ron McIntyre agrees and thinks a statement about the benchmarks should be added. Jennifer Merchant would like a letter confirming these benchmark numbers from Gilbert Associates. She would also like the County Auditor to look at the graphs.

Action: Add statement about the benchmarks on the graphs.

Action: Present the graphs to the Board at the January meeting.

8.0 COMMITTEE MEMBER COMMENTS

- Allen Highfield commented that the Hyatt, a Washoe County property, has a large amount of group commissions payable to the NLTRA. He wants to know why TOT collected and paid to Placer County from the Ritz-Carlton Lake Tahoe and other Placer County properties pays Jason Neary's salary to market a Washoe County property. Ron Treabess thinks this topic needs to be addressed by Jason Neary to either the Finance Committee or the Marketing Committee.
- 8.2 Jennifer Merchant noted that the deadline for addressing the issue of conference marketing equity is coming up. Jennifer, Andy Chapman, and Ron Treabess met with an analyst from Jennifer's office in June. Both the NLTRA and Placer County are committed to resolving this issue. A requirement to resolve this issue is in this year's contract. A financial penalty could be assessed, but is not mandatory.
- 8.3 Ron Treabess said that the Community Fund of North Lake Tahoe will be addressed at the next Finance Committee meeting.
- 8.4 The next Finance Committee meeting is scheduled for January 4, 2010 at 9:00 am.

9.0 ADJOURNMENT

9.1 The Finance Committee meeting adjourned at 10:36 am.

Submitted by: Kim Lambert Accounting and Human Resources Assistant

North Lake Tahoe Resort Association Financial Statements For the Five Months Ending November 30, 2010

North Lake Tahoe Resort Association Financial Analysis For the Five Months Ending November 30, 2010

Consolidated

Statement of Financial Position

- Operating Cash is \$527,000, Marketing Cooperative Cash is \$74,000 and Infrastructure Cash is \$447,000.
- The Receivable from the County is \$2,589,000. This includes nine payments for the 10/11 contract. The current year payment schedule starts in October 2010 and runs through August 2011.
- Infrastructure funds that Placer County is holding for 2005-2010 are booked as a separate receivable (AR Infrastructure County) in the amount of \$323,000 for 05/06, \$1,665,000 for 06/07, \$1,835,000 for 07/08, \$827,000 for 08/09, \$790,000 for 09/10 and \$667,000 for 10/11 (collected throughout the year) with the total receivable at \$6,107,000.
- Unearned Revenue & Deferred Support in the amount of \$6,554,000 is the offsetting liability for the Infrastructure funds held by NLTRA and Placer County.
- Accounts Receivable is down \$12,000 from the previous month with good collections on group sales.
- Advance Ticket Sales (STN) has a \$2,000 balance.
- Other Liabilities and Unearned Revenue are down \$105,000 from a month ago and reflects the change in Marketing Cooperative cash and the corresponding liability.
- Change in Net Assets is \$35,000 for the month of November and \$319,000 year to date.

Statement of Cash Flows

Year to date, Cash and Cash Equivalents, including Infrastructure Investments is up \$189,000 from the same month a year ago. For the year, Tourism and Administration has used \$104,000, Infrastructure has provided \$5,000 and equipment purchase has used \$2,000 for a total decrease in cash of \$101,000 for the five months ending November 30, 2010.

North Lake Tahoe Resort Association Financial Variance Report For the Month Ended November 30, 2010

					Depreciation,	
			Salaries &	Operating	Reserves, Non	Change in Net
		Support	Benefits	Expenses	Cash	Assets
Month-Budget	Dept	486,282	125,585	361.354	3.571	(4 228)
Key Variances					7,260	(1,77,1)
Commissions-Group sales up over budget	Conference	15.105				15 105
TOT funding-Infrastructure project expenditure minimal	Infrastructure	(213,314)				(213,103
Salaries-Timing	Marketing		6.781			6 781
Salaries-Salary savings	G&A		3.186			3 186
Marketing Other-Timing	Marketing			(13 467)		(13.467)
Transportation Projects-Timing	VST			16.750		(104(01)
	701			00/,01		15,750
Board Functions-timing of Ex Director search	G&A			8.985		8 985
Infrastructure Projects-Minimal expenditures for the month	Infrastructure			213,314		213,314
All Other Smaller Variances	Various	(5,574)	3.925	4.917	4	3 277
Variance Total		(203,783)	13.892	229.499	4	39 612
Month-Actual		282,499	111,693	131,855	3,567	35,384

Positive variance is positive to the Budget.

North Lake Tahoe Resort Association Financial Variance Report For the Five Months Ended November 30, 2010

XTD-Budget	Dept	Support 2,208,859	Salaries & Benefits 452.304	Operating Expenses	Depreciation, Reserves, Non Cash	Change in Net Assets
Key Variances				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		011,001
Chamber Member Dues-Write-off of non-paying members	Chamber	(6,189)				(6 189)
TOT funding-Revenue recognition to match spending Infrastructure	o.					(5),557
projects	Infrastructure	(640,914)				(640,914)
Salaries-Timing	Marketing		5,467			5.467
Special Events-Timing	Marketing			(5,605)		(5.605)
Marketing-Other-Timing	Marketing	THE PROPERTY OF THE PROPERTY O		(21.884)		(21 884)
Community Marketing Programs-Timing	Marketing			19,474		19 474
Transportation Projects-Timing	VST			181,978		181.978
Chamber Special Events-Revenues and expenses below budget	Chamber			5,018		5.018
Professional Fees-Savings on Tax Return preparation	G&A			5,500		5.500
Board Functions-Timing of Ex Director search	G&A			20,060		20,060
Infrastructure Projects-Various, corresponds to TOT funding	Infrastructure			640,914		640,914
All Other Smaller Variances	Various	(3,379)	3,432	6,286	12	6,351
Variance Total		(650,482)	8,899	851,741	12	210,170
Month-Actual		1,558,377	443,405	782,557	13,835	318,580

Positive variance is positive to the Budget.

North Lake Tahoe Resort Association Statement of Financial Position November 30, 2010

5 Month Change Amount Pctg	\$ 58,523 12% (158,573) -68% (1,386) 0%		(6,971) -46% 0% (3,358) -11% (544) -8% (2,000) -29% (12,873) -22% \$ 2,739,535 38%	\$ (117,561) -42% 3,079 -242% (214,742) -63% 2,079,014 - 665,165 11% 2,414,955 37%	6,000 2% (14,470) -3% 333,050 -2302% 324,580 49% \$ 2,739,535 38%
12 Month Change Amount Petg	\$ 329,223 167% (27,414) -27% (112,881) -20%	, , , ,	(4,916) -552% 37 0% (8,302) -130% (10) 0% (4,657) - (17,848) -	(78,874) -608% (11,159) -7% (34,624) -2% 341,264 6% 466,168 - 682,775 -	6,000 1% (14,470) -130% 307,421 44% 298,951 -
Month Change Amount Petg	\$ 7,477 1% (80,409) -52% (786) 0% 0		(2,571) -24% 0 0% (717) -3% (450) -7% (400) -7% (4,138) -8% \$ (335,428) -3%	\$ (23,564) -13% 1,807 - (105,140) -46% (255,130) -11% 9,214 0% (372,813) -4%	2,000 1% 0 0% 35,385 12% 37,385 4% \$ (335,428) -3%
Same Mth Year End	\$ 197,691 \$ 468,391 101,839 232,998 560,028 448,533 859,558 1,149,922		12,966 15,021 891 928 34,257 29,313 6,372 6,906 9,642 6,985 64,128 59,153	\$ 238,482 \$ 277,169 12,966 (1,272) 158,853 338,971 1,737,750 - 6,087,734 5,888,737 8,235,785 6,503,605	243,110 243,110 439,302 439,302 11,159 (14,470) 693,571 667,942 \$ 8,929,356 \$ 7,171,547
Current Year Current Last Month 30-Nov-10 31-Oct-10	\$ 526,914 \$ 519,437 74,425 154,834 447,147 447,933 1,048,486 1,122,204	17,041 32,251 43,097 27,898 0 6,106,755 2,589,274 8,816,316	8,050 10,621 928 928 25,955 26,672 6,362 6,812 4,985 5,385 46,280 50,418	\$ 159,608 \$ 183,172 1,807 - 124,229 2,079,014 2,334,144 6,553,902 6,544,688 8,918,560 9,291,373	249,110 247,110 424,832 424,832 318,580 283,195 992,522 955,137 \$ 9,911,082 \$ 10,246,510
OF FIRST	Cash and cash equivalents Cash and cash equivalents Operating Marketing Cooperative Infrastructure Other Restricted Total Cash & cash equiv	Receivables AR - Membership Services AR - Group Commissions AR - Other AR - Other AR - Inntopia AR - Allowance for Doubtful Accounts AR - Infrastructure County AR - County TOT Funding Total Receivables	Long Term Assets Prepaid expenses Inventory Furniture, Fixtures & Other Computer Software/Equipment Leasehold Improvements Total Long Term Assets	LIABILITIES & NET ASSETS Liabilities Accounts Payable Advance Ticket Sales Other Liabilities and Unearned Deferred Support Deferred Infra Total Liabilities	Net Assets Fund Balance Designated Beginning Net Assets Net Change in Net Assets Total Net Assets Total LIABILITIES & NET ASSETS

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Consolidation of Departments For the Five Months Ending November 30, 2010

	% Chg	(12%) 1%	0% (4%) 22% (52%)	(29%)	(2%) 0% (10%)	(%2) (%2)	(31%) (38%) 0%	11% (69%) (90%) (25%)	76% 5% (42%)	(100%) (%)	00%) (65%)	(78%) (46%) (13%)	18% 15% 116%)	(41%)	%0 %0	(41%)	194%
	Prior YR	58,150 88,151	56,258 6,039 3,976	1,778,211	482,592 38,982 12,247	1,620	5,489 6,696 2,447	5,971 528 664,436 17,560	10,031 74,913 7,595	4,525 651 1,025	343,165 22,870 44,412	819 735 664	2,427 2,365 1,140 928	1,759,217	7,835	1,767,052	11,139
- DATE	Variance	(6,425) 592	(5,508) 2,668 (897)	(650,482)	(8,899) (90) (1,031)	(102) (155) (155)	(2,441) 0 0	(833) (830,672) (5,500)	3,605 3,644 (5,018)	(500) (500)	21,884 (19,474)	(20,060) (20,060) (93)	339 260 674 (896)	(860,640)	(12)	(860,652)	710,170
YEAR - TO - DATE	Budget	52,577 87,845	4,073 132,582 12,108 1,719 1 947 940	2,208,859	452,304 39,836 10,264	1,404 2,115	6,425 1,015	3,887 1,200 919,970 22,420	7,395 75,508 11,955	500 500 0	32,436 30,000 30,000	43,767 712	1,912 1,788 978 775	2,086,602	7,847	2,100,449	01+
	Actual	46,152 88,437 7 000	127,074 127,074 14,776 822 127,777	1,558,377	443,405 39,746 9,233 145	1,302	3,984 1,015	9,555 367 89,298 16,920	13,000 79,152 6,937 10,233	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	404,380 54,320 10,526	23,707 619 619	2,048 1,652 1,121)	1,225,962	7,835	1,239,797	
DESCRIPTION		Revenue and Other Suppport Member Dues Special Events & Functions Miscellaneous	Commissions & Booking Fees Retail Sales & Other Interest & Investment Income Placer County Funding	Total Revenue and Other Support	Expenses Salaries and benefits Rent & Utilities Telephone Services Internet Access	Mail Expenses Insurance & Bonding Supplies	Equipment Sup.& Maint. Taxes, Licenses & Fees Equip. Rental / Leasing	Training & Seminars Project Costs Professional Fees Legal/Accounting	Special Events Autumn Food & Wine Costs Membership Events/Newsletter Cost of Goods Sold	Promotional/Giveaways Market Study Reports/Research Marketing Congretive/Madia	marketing Cooperative/media Marketing Other Programs Associate	Control of State of S	Cocal Meals & Entertainment Dues & Subscriptions Travel	Total Expense Before Depreciation/Re	Depreciation Reserves	Total Expense Changes in Unrestricted Net Assets	
	% Chg	(26%) 12% 0%	508% (43%) (79%) (45%)	(42%)	(11%) (6%) (16%) 0%	67% (12%) (55%)	(59%) 0% 2%	(%00) (%00) (100%)	0% (20%) (85%)	`%% ``	00%) 00%)	(84%) (19%) (32%)	15%) 0% 0%	(20%)	%0	(50%)	
	Prior YR	10,527 2,546 0	(410) 226 1,278 233,806	247,974	128,038 7,751 2,427 0	458 425 1,046	2,322 10 866	34,069 3,200	161 225 1,839 262	0 0	6,480 38,500 145	301 305 227	444	298,133	1,567	299,700 (51,726)	
CURRENT MONTH	\$ Variance	(2,748) 304 0	12,691 (355) (362) (213,313)	(203,783)	(13,892) (511) (332) 0	226 (51) (594)	(713) 0 22	(230,786) (2,500)	970 1,223 (697) (547)	000	13,467 550 (105)	(8,985) (57) (156)	73	(243,391)	(4)	39,612	
CUR	Budget	10,720 2,553 0	2,500 820 460 469,229	486,282	125,585 7,945 2,115 0	340 425 1,085	1,200 0 1,335	233,742 2,500	3,468 640	0 0 84.476	10,000	10,700 295 490	493	486,939	1,571	490,510 (4,228)	H
	Actual	7,972 2,857 0	15,191 465 98 255,916	282,499	111,693 7,434 1,783 0	566 374 491	487 0 1,357	2,956 0 0	970 1,223 2,771 93	0 0 84,476	13,467 10,550 0	1,715 238 334	566	243,548	1,567	35,384	

North Lake Tahoe Resort Association Statement of Activities Summary For the Five Months Ending November 30, 2010

Date 12/23/10 10:31 AM

	% Chg		23% 40%	(35%) 10% (21%) 82%	2%		10%	(69%) 13% (11%)	(148%)	(18%)		519%	****	71% 146%	(168%)	*****	(23%)	(192%)	*****
	Prior YR		675,604 186,709	71,389 66,556 1,397	1,461,308		659,173 188.516	466,449 67,966 61,344	13,030	1,456,479		16,431	(6,795) (6,795)	3,423 5,212	(11,634)	4,830	316,903	6,330	11,159
) - DATE	Variance		152,853 74,601 (145,290)	(143,232) 7,173 (13,772) 2,046	77,610		66,595 10,096	(287,483) 9,281 (7,870)	(46,831)	(256,211)		86,258	142,193	(2,108) (5,902)	48,877	333,821	(20,468)	11,542	345,364
YEAR - TO - DATE	Budget		674,050 184,765 419,040	68,770 64,900 2,500	1,414,025		657,444 185,635	419,420 71,750 68,934	31,612	1,434,794		16,606	(380)	(2,980) (4,034)	(29,112)	(20,769)	87,210	(6,014)	(26,784)
	Actual		826,903 259,366 273,750	75,943 51,128 4,546	1,491,635		724,039 195,730	131,937 81,032 61,064	(15,219)	1,178,583	s	102,864	141,813	(5,089) (9,937)	19,765	313,052	66,742	5,528	318,580
DESCRIPTION		REVENUE AND OTHER SUPPORT	Marketing Conferences Visitor Support & Transportation	Visitor Information Member Services Management & General	Total Revenue and Other Supp	EXPENSES	Marketing Conferences	Visitor Support & Transportation Visitor Information Member Services	ivianagement & General	Total Expenses	Net Change in Unrestricted Net Assets	Marketing Conferences	Visitor Support & Transportation	Visitor information Member Services	Management & General	Net Change in Assets Before In	Infrastructure Infrastructure Support Infrastructure Expense	Infrastructure Net Change in Assets	Change in Net Assets
	% Chg		23% 13% (35%)	(11%) (26%) (84%)	(1%)		4%	(87%) (18%) (6%)	(10176)	(28%)		(84%) (68%)	*******	110%	(108%)	*****	(21%) (49%)	(111%)	*****
-	Prior YR		121,091 24;760 39,670	13,059 12,312 577	211,469		157,167 38,190	22,281 16,031 14,306	16,918	258,956		(36,077) (13,430)	17,389	(1,994) (1,994)	(10,401)	(47,486)	36,505 40,745	(4,240)	(51,726)
CURRENT MONTH	\$ Variance		27,928 4,628 (29,058)	(1,456) (3,513) (420)	(1,890)		5,924	(72,424) (2,964) (933) (23,254)	(40)(204)	(89,501)		22,004 477	43,366	(2,579)	42,034	87,611	(3,638)	8,810	96,421
COI	Budget		121,810 36,953 83,808	13,754 13,760 500	270,585		147,886 37,651	83,402 16,936 16,097 21,708	21,100	323,680		(26,076) (698)	406	(2,337)	(21,200)	(53,095)	17,442 25,383	(7,941)	(61,036)
	Actual		149,738 41,581 54,750	12,298 10,247 80	268,695		153,810 41,802	10,978 13,972 15,163 (1,546)	(2.21)	234,179		(4,071) (221)	43,772	(4,916) 1,626	070'1	34,516	13,804	869	35,384

North Lake Tahoe Resort Association Department Detail Activity Report For the Five Months Ending November 39, 2010

		Marketing	Conferences	Visitor Information	Marketing V Subtotal &	Visitor Support	Chamber of Commerce	Management & General	Subtotal	Infrastructure	Total
REVENUE AND OTHER SUPPORT		6									
Special Events & Functions	€9	80,253	5,209		\$ 3,209 80,253	>	42,944 8,184		6 4	oran er i ser ega ega ega	\$ 46,152 88,437
Commissions & Booking Fees		85	126.989		127.074			4,079	4,079	3 T. V. S.	4,079
Retail Sales & Other				14,776					14,776	1 Mg all Table see in	127,074
Placer County Funding		746,565	129,168	61,167	936,900	273,750	€	467	467 \$	355	822 \$ 1.277.036
Total Revenue and Other Support	6-5	826,903 \$	259,366	\$ 75,943	\$ 1,162,211 \$	273,750 \$	51,128 \$	4,546	۶		
EXPENSES										i alea, i	
Salaries and benefits	89	134,238 \$	_	\$ 53,952	8	27,442 \$	35,532 \$		\$ 409,544 \$	33,861	\$ - 443,405
Kent & Utilities Telenhone Semices		10,409	5,306	2,435		3,724	3,739	10,409		3,724	
Internet Access		3,100 145	1,513	619	5,031	820	870	1,691	8,413	820	9,233
Mail Expenses		464	193	61	718	0	150	432	1,300	2	145
Insurance & Bonding		490	255	255	1,000	157	157	490	1,803	157	1,960
Supplies Equipment Sup.& Maint		729	461	448	1,638	242	461	909	2,947	242	3,190
Taxes, Licenses & Fees		233	121	206	559	1/8	2/8 74	1,534	3,806	178	3,984
Equip. Rental / Leasing		903	701	1,667	3	569	1,100	666	5,939	569	6.508
Training & Seminars					•		169	198	.367		367
Froject Costs Professional Fees I egal/Accounting					1	84,312		4	84,312	4,986	89,298
Special Events		13,000			13.000			16,920	16,920	7.2544	16,920
Autumn Food & Wine Costs		79,152			79,152				79,152		15,000
Membership Events/Newsletter Cost of Goods Sold				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, 200		6,937		6,937		6,937
Marketing Cooperative/Media		310.135	94 245	10,233	10,233				10,233		10,233
Marketing Other		54,320	C+7,1/		54,320				404,380 54,320		404,380
Programs		10,526			10,526				10.526	19920	10.526
Associate Relations		46	24	24	93	15	15	46	168	15	183
Board Functions Credit Card Fees		72		C	, ur		Ç.	23,707	23,707	dur s	23,707
Automobile Expense		516	106	7/4	777	710	707	c c	619	en de	619
Local Meals & Entertainment		1,325	001	45	993	410	41/	338	1,836	416	2,251
Dues & Subscriptions		860	720		1.580	~	98	147	2,046 1,627	0	2,040
Travel		(121)) i		(121)	2) ה		1,034	,949° • •	1,652
Allocated		- 1		9,107	128,637	13,444	9,859	(167,567)	(15,627)	15,627	
Total Functional Exp. Before Depreciation	69	715,959 \$	194,680 \$	79,982	\$ 990,621 \$	131,412 \$	\$ 66,539 \$	(17,299)	\$ 1,165,273 \$	689,09	\$ 1,225,962
Depreciation Promise	6 9 €	2,080 \$	1,050 \$	1,050	4,180 \$	525 \$	525 \$	2,080	7,310 \$	525	7,835
176361 V63	•	0,000			6, 000				6,000	*(<u>1.2</u> 27)	6,000
Total Functional Expense and Depreciation	69	724,039 \$	195,730 \$	81,032	\$ 1,000,801 \$	131,937 \$	61,064 \$	(15,219)	\$ 1,178,583 \$	61,214	\$ 1,239,797
- Change in Net Assets	8	102,864 \$	63,635 \$	(5,089)	\$ 161,410 \$	141,813 \$	\$ (2,637)	19,765	\$ 313,052 \$	5.528	\$ 318.580
31150										11	

North Lake Tahoe Resort Association Consolidation of Departments Excluding Infrastructure For the Five Months Ending November 30, 2010

	% Chg	(12%) 1% 0% (4%) 22% (64%)	(2%) (2%) (11%)	(6%) (7%) (30%) (37%) 0%	(69%) (68%) (25%) 76% 5% (42%) 65%	(100%) 0% 0% 67% (65%) (78%) (13%) 5% 16% 70% (116%)	(15%) 0% (15%) 178%
	Prior YR	58,150 88,151 0 56,258 6,039 1,397 1,251,314	1,461,308 435,761 35,307 11,399	1,596 2,193 5,064 6,298 2,348 5,446	511 423,409 17,560 10,031 74,913 7,595 4,525	651 1,025 343,165 22,870 44,412 754 735 664 2,118 2,342 1,104 1,104 1,104 1,104 1,104	7,310 0 1,456,479 4,830
- DATE	Variance	(6,425) 592 0 (5,508) 2,668 (819)	(6,966) (1,093) (1,093)	(43) (1,291) (2,260) 0 570	(833) (181,978) (5,500) 5,605 3,644 (5,018) 4,014	(500) 0 0 21,884 (19,474) (591) (20,060) (93) 89 275 674 (896)	(209,931) (12) 0 (209,943) 200,452
YEAR - TO - DATE	Budget	52,577 87,845 4,079 132,582 12,108 1,286 1,210,649	7,501,126 416,510 36,075 9,506	1,388 1,942 4,238 6,066 5,369	1,200 266,290 22,420 7,395 75,508 11,955 6,219	500 404,380 32,436 30,000 759 43,767 1,747 1,773 960 775 775	1,375,204 7,322 6,000 1,388,526 112,600
	Actual	46,152 88,437 4,079 127,074 14,776 467 1,210,650	1,491,635 1,499,544 36,022 8,413 1,413	1,300 1,803 1,803 3,806 941 5,939	36/ 84,312 16,920 13,000 79,162 6,937 10,233	0 404,380 54,320 10,526 10,526 23,707 619 1,836 2,048 1,634 1,634	1,165,273 7,310 6,000 1,178,583 313,052
DESCRIPTION		Revenue and Other Suppport Member Dues Special Events & Functions Miscellaneous Commissions & Booking Fees Retail Sales & Other Interest & Investment Income Placer County Funding	Expenses Salaries and benefits Rent & Utilities Telephone Services	Mail Expenses Insurance & Bonding Supplies Equipment Sup.& Maint. Taxes, Licenses & Fees Equip. Rental / Leasing Training & Sominare	Project Costs Project Costs Project Costs Professional Fees Legal/Accounting Special Events Autumn Food & Wine Costs Membership Events/Newsletter Cost of Goods Sold	Promotional Giveaways Market Study Reports/Research Marketing Cooperative/Media Marketing Other Programs Associate Relations Board Functions Credit Card Fees Automobile Expenses Local Meals & Entertainment Dues & Subscriptions Travel	l otal Expense Before Depreciation/Re Depreciation Reserves Total Expense Changes in Unrestricted Net Assets
	% Chg	(26%) 12% 0% 508% (43%) (78%)	(10%) (6%) (18%) 0%	69% (12%) (55%) (59%) 0% (1%)	(100%) (100%) 0% (20%) (85%)	(10%%) (10%%) (10%%) (10%%) (10%%) (10%%)	(10%)
	Prior YR	10,527 2,546 0 0 (410) 226 577 198,002	111,674 7,031 2,264 0	454 391 971 2,053 788 788	14,316 3,200 161 225 1,839 262	68,633 6,480 38,500 133 301 301 170 444 0 0 0 137 177 170 170 170 170 170 170 170 170 17	1,462 0 258,956 (47,486)
CURRENT MONTH	\$ Variance	(2,748) 304 304 12,691 (355) (280)	(11,949) (462) (355) 0	231 (46) (543) (666) 0 (16)	(15,750) (2,500) 970 1,223 (697) (547)	(13,467 550 550 (8,985) (57) (185) (185) 78 5	(4) (4) 0 (26,334) 35,947
CUF	Budget	10,720 2,553 0 2,500 820 360 242,129	117,701 7,195 1,965 0	335 390 995 1,125 1,255	16,125 2,500 2,500 3,468 640	84,476 10,000 10,700 295 435 435 488 0 0 0 0 0 0,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,466 2,000 260,514 (1,432)
	Actual	7,972 2,857 0 15,191 465 242,130 268,695	105,752 6,733 1,610 0	566 344 452 459 1,239 0	375 0 970 1,223 2,771	84,476 13,467 10,550 1,715 238 250 566 66 6	1,462 2,000 234,179 34,516

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Marketing For the Five Months Ending November 30, 2010

	% Chg	%9 %9 %0	%0	(4%)	0% (16%)	%0 (%8 <i>C)</i>	(%2)	(35%) (48%)	0% 7%	(100%)	, 49%	(100%)	(%)	%0	67%)	(%22)	(62%)	(0%) 83%	(1%)	(116%) 0%	%0	%0	%0	%0	%0
	Prior YR	75,853 1,426 598,325	675,604	124,223	10,244 3,650	0 609	596	1,706	311 785	53	10,031	651	1,025	260,000	44.412	205	256	769	874	928 96.000	657,093	2.080	0	659,173	16,431
- DATE	Variance	4,803 (2,415) 0	2,388	(5,467)	48 (574)	145 (180)	(38)	(463) (463)	138	(1,000)	5,605	3,844	0	0 77 887	(19,474)	(150)	(124)	640	(10)	(968)	2,793	c	0	2,793	(405)
YEAR - TO - DATE	Budget	75,450 2,500 746,565	824,515	139,705	3,674	o 48	528	963	233 765	1,000	7,395	500	0	310,135 32,436	30,000	196	200	685	870	775 94,914	713,166	2.080	6,000	721,246	103,269
	Actual	80,253 85 746,565	826,903	134,238	3,100	464 464	490	500	233 903	0	13,000	20, 10,	0	310,135	10,526	46	76	1,325	860	(121) 94,914	715,959	2.080	6,000	724,039	102,864
DESCRIPTION		Revenue and Other Suppport Special Events & Functions Commissions & Booking Fees Placer County Funding	Total Revenue and Other Support	Expenses Salaries and benefits	Tent & Cullines Telephone Services	internet Access Mail Expenses	Insurance & Bonding	Equipment Sup.& Maint.	laxes, Licenses & rees Equip. Rental / Leasing	Training & Seminars	Special Events Autumn Food & Wine Costs	Promotional/ Giveaways	Market Study Reports/Research	Marketing Cooperative/Media Marketing Other	Programs	Associate Relations	Credit Card Fees Automobile Expenses	Local Meals & Entertainment	Dues & Subscriptions	Travel Allocated	Total Expense Before Depreciation/Re	Depreciation	Reserves	Total Expense	Changes in Unrestricted Net Assets
	% Chg	%0 (%26) %0	(2%)	(15%)	(34%)	(51%)	(12%)	(56%)	122%	%0	%%	%0	%	%%	%9	(100%)	(59%)	131%	%0	%° °°	%9	%0	%0	%9	(156%)
	Prior YR	0 1,426 119,665	121,091	35,583	820	10,0	106	624	87	0	161 225	0	0 00	52,000 6.480	38,500	36	35	108	0	19,200	156,751	416	0	157,167	(36,077)
CURRENT MONTH	\$ Variance	(60) (2,415)	(2,475)	(6,781)	(244)	(26)	(12)	(113)	110	0	970	0	0	13.467	550	(30)	(124)	284	O 1	0 0	8,923	0	0	8,923	(11,397)
CUF	Budget	2,500 149,713	152,213	44,169	720	19.	106 300	200	06	0	o a	0	0 000	/05,50 0	10,000	e e	135	216	0 (18,838	142,471	416	2,000	144,887	7,326
	Actual	(60) 85 149,713	149,738	37,388	476	5,4	94 147	88 0	200	0 0	970	0	0 00 39	13,467	10,550	0 22	26	200	O 1	18,838	151,394	416	2,000	153,810	(4,071)

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Conference For the Five Months Ending November 30, 2010

	% Chg	(7%) (2%) 0% (1%)	(2%) 0% 0% (14%) (24%) (26%) (26%) 0% 11% 0% 0% 136% (100%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0%
	Prior YR	3,892 53,647 129,170 186,709	66,167 5,219 1,951 346 310 843 479 162 635 27 83,165 106 57 0 0 0 0 28,000	1,050 188,516 (1,808)
- DATE	Variance	(235) (3,093) (1) (1) (3,329)	(1,010) (1) (207) (62) (62) (193) (193) (229) 0 0 0 0 0 0 0 (84) (84) (15) (15)	(970)
YEAR - TO - DATE	Budget	3,444 130,082 129,169	66,972 5,307 1,520 255 273 654 887 121 632 0 94,245 108 45 15 108 45 16 15 16 16 16 17 19 16 16 16 16 16 16 16 16 16 16 16 16 16	1,050
	Actual	3,209 126,989 129,168 259,366	65,962 5,306 1,313 193 255 461 658 121 701 94,245 94,245 24 106 106 194,680	1,050 195,730 63,635
DESCRIPTION		Revenue and Other Suppport Member Dues Commissions & Booking Fees Placer County Funding Total Revenue and Other Support	Expenses Salaries and benefits Rent & Utilities Rent & Utilities Telephone Services Mail Expenses Insurance & Bonding Supplies Equipment Sup.& Maint. Taxes, Licenses & Fees Equip. Rental Leasing Training & Seminars Marketing Cooperative/Media Associate Relations Automobile Expenses Local Meals & Entertainment Dues & Subscriptions Allocated Total Expense Before Depreciation/Re	Depreciation Total Expense Changes in Unrestricted Net Assets
	% Chg	(11%) 0% 0% 57%	0% (18%) (18%) (18%) (12%) (55%) (55%) (100%) (100%) (100%) (100%)	0% (1%) (98%)
	Prior YR	761 (1,835) 25,834 24,760	13,718 1,020 348 548 55 177 16,633 19 0 0 0 16,633 19 0 0 0 0 0 0 37,980	210 38,190 (13,430)
CURRENT MONTH	\$ Variance	(78) 15,105 1 15,028	(42) (57) (58) (36) (36) (6) (86) (6) (55) (20) (15) (15) (15) (15) (15) (15) (15) (15	(322)
CUR	Budget	720 0 25,833 26,553	16,373 1,050 330 75 55 160 100 0 0 19,169 15 4,472 15 15 15 15 15 15 16 16 16 10 10 10 10 10 10 10 10 10 10 10 10 10	210 42,124 (15,571)
	Actual	642 15,105 25,834 41,581	16,332 993 272 272 39 44 74 74 10 0 0 19,169 0 0 0 0 44,759 2	210 41,802 (221)

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Transportation For the Five Months Ending November 30, 2010

	% Chg	%0	%0		(6%)	(%) - -	%0	(8%)	(24%)	(48%)	1%	% 6	%0	(%89)	(75%)	131%	(100%)	,%O	%0	(28%)		%0	(28%)	(438%)	
	Prior YR	459,654	459,654	;	25,424	3,073	0	191	425	398	100	525	17	423,409	99	308	24	36	10,480	465,924	1	525	466,449	(6,795)	
- DATE	Variance	0	0	3	(1,813)	(35) 62)	0	(13)	(75)	(166)	`o	46	0	(181,978)	(43)	236	(21)	0	0	(183,816)	•	ا 	(183,816)	183,816	
YEAR - TO - DATE	Budget	273,750	273,750	C	3,776	758	0	170	317	3 4 5	74	523	0	266,290	28	180	21	48	13,444	315,228	i C	676	315,753	(42,003)	
	Actual	273,750	273,750	77	3.724	820	0	157	242	178	74	269	0	84,312	15	416	0	18	13,444	131,412	100	270	131,937	141,813	
DESCRIPTION		Revenue and Other Suppport Placer County Funding	Total Revenue and Other Support	Expenses Salaries and henofits	Rent & Utilities	Telephone Services	Mail Expenses	Insurance & Bonding	Supplies	Equipment Sup.& Maint.	Taxes, Licenses & Fees	Equip. Rental / Leasing	Training & Seminars	Project Costs	Associate Relations	Automobile Expenses	Local Meals & Entertainment	Dues & Subscriptions	Allocated	Total Expense Before Depreciation/Re	Denraciation		Total Expense	Changes in Unrestricted Net Assets	
	% Chg	%0	%0	(23%)	(%2)	15%	%0	(12%)	(48%)	(60%)	%0,	(19%)	%0	(%86)	%0	40%	(100%)	%0	%0	(62%)	%0		(62%)	68%	
	Prior YR	39,670	39,670	4.356	727	163	0	8 1 4 1	ر د و	7P3	c و	8	0,0	14,316	21	57	0	0 00	2,090	22,176	105		22,281	17,389	
CURRENT MONTH	\$ Variance	0	0	(1.903)	(54)	23	o ((4) (4)	(36)	(44)) ((77)	0 (1	(15,750)	> ;	24 £	S	> 0	2	(17,776)	0		(17,776)	17,776	
CUF	Budget	54,750	54,750	8,144	755	150	o ;	35 45 15	0 6	2 0	0 4	. .	200	10,123	- 8	1 00	~ 0	700 6	3,004	28,649	105		28,754	25,996	
	Actual	54,750	54,750	6,241	701	173	o (200	e c	07	2 0	2	0 276	o c	2 2	\$ <	> C	700 6	100,0	10,873	105		10,978	43,772	

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Visitor Information For the Five Months Ending November 30, 2010

	ᆔ	% જ જા જા		. ol ol W
	% Chg	0% 22% 0% 4%	9% 2% (17%) (11%) (17%) (17%) (17%) 0% 0% (7% 0% (7% (7%) 187% (100%) (100%)	10%
	Prior YR	1,185 6,039 64,165 71,389	43,743 2,236 952 773 310 228 1,715 1,579 107 4,525 107 77 77 10,865 50 10,865	1,050 67,966 3,423
- DATE	Variance	2,668 2 2,670	4,314 53 (124) (124) (18) (18) (689) 0 109 0 4,014 (74) 6 28 28 28 (30) 0 (30)	7,362
YEAR - TO - DATE	Budget	0 12,108 61,165 73,273	49,638 2,382 7,382 688 273 668 1,347 206 1,558 6,219 98 268 15 91 72,620	73,670
	Actual	0 14,776 61,167 75,943	53,952 2,435 619 619 619 255 448 658 206 1,667 10,233 24 274 43 79,982	1,050 81,032 (5,089)
DESCRIPTION		Revenue and Other Suppport Commissions & Booking Fees Retail Sales & Other Placer County Funding Total Revenue and Other Support	Expenses Salaries and benefits Rent & Utilities Telephone Services Mail Expenses Insurance & Bonding Supplies Equipment Sup.& Maint. Taxes, Licenses & Fees Equip. Rental / Leasing Training & Seminars Cost of Goods Sold Associate Relations Credit Card Fees Automobile Expenses Local Meals & Entertainment Allocated	Depreciation Total Expense Changes in Unrestricted Net Assets
	% Chg	0% (43%) 0% (3%)	36% (16%) (23%) (12%) (100%) (16%) (16%) (100%) (100%) (100%)	15% (410%)
CURRENT MONTH	Prior YR	226 12,833 13,059	12,053 545 173 173 55 0 0 260 0 260 19 12 77 77 50 12 12 12 13 14 15,821	16,031
	\$ Variance	(355)	2,952 (78) (38) (38) (110) (223) (225) (65) (65) (65) (67) (10) (10) (10) (10) (10) (10)	1,858
COL	Budget	820 11,833 12,653	8,102 500 165 165 170 270 0 0 0 0 0 0 11,587 11,904	12,114
	Actual	0 465 11,833	11,053 422 127 127 49 0 0 334 44 44 1,587 13,762	13,972

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Chamber of Commerce For the Five Months Ending November 30, 2010

	% Chg	(13%) (34%) (17%)	(%6) (%6) (%2)	(8%) (16%) (35%)	8% 0% (42%) (78%) 10%	13% 0% (12%)	0% (12%) 29%
	Prior YR	54,259 12,298 66,556	33,495 3,689 1,290 214	191 721 295 110	1,044 17 1,595 66 230 485	150 72 11,155 60,819	61,344 5,212
- DATE	Variance	(6,189) (4,211) (10,400)	(2,865) 1 (81) (93)	(13) (90) (151) 0	78 169 (5,018) (53) 25 (145)	55 0 0 (8,182)	(8,182)
YEAR - TO - DATE	Budget	49,133 12,395 61,528	38,397 3,738 951 243	170 551 429 74	1,022 0 11,955 68 244 562	422 36 9,859 68,721	525 69,246 (7,718)
	Actual	42,944 8,184 51,128	35,532 3,739 870 150	157 461 278 74	1,100 169 6,937 15 269 417	477 36 9,859 60,539	61,064
DESCRIPTION		Revenue and Other Suppport Member Dues Special Events & Functions Total Revenue and Other Support	Expenses Salaries and benefits Rent & Utilities Telephone Services Mail Expenses	Insurance & Bonding Supplies Equipment Sup.& Maint. Taxes, Licenses & Fees	Equip. Rental / Leasing Training & Seminars Membership Events/Newsletter Associate Relations Credit Card Fees	Local Meals & Entertainment Dues & Subscriptions Allocated Total Expense Before Depreciation/Re	Depreciation Total Expense Changes in Unrestricted Net Assets
	% Chg	(27%) 14% (18%)	(25%) (5%) (10%) 43%	(17%) (20%) (57%) 0%	(12%) (20%) (100%) 95% (100%)	(56%) 0% 0% (21%)	0% (21%) (25%)
	Prior YR	9,766 2,546 12,312	8,399 723 230 157	98 717 0	173 178 17 17 18 18 19 19 19 19 19 19 19 19 19 19 19 19 19	2,231 14,201	105
CURRENT MONTH	\$ Variance	(2,670) 364 (2,306)	(2,989) (37) (20) 34	(24) (37) 0	(697) (697) (30) 57 (120)	(28) 0 0 0 (3,924)	(3,924)
CUF	Budget	10,000 2,553 12,553	11,966 740 200 80	120 65 0 5	3,468 3,468 30 60 120	0 0 1,799 18,982	105 19,087 (6,534)
	Actual	7,330 2,917 10,247	8,977 703 180 114	2 2 8 8 8 8	2,777 2,777 117 117	1,799	105 15,163 (4,916)

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Management & Administration For the Five Months Ending November 30, 2010

	% Chg	0% (64%)	(15%)	%0	(1%)	(%6)	143%	(34%)	(27%)	,%o	15%	(1%)	(25%)	(%0%)	(%)	(29%)	(100%)	%0	(276%)	(10//	8	(228%)	(402%)
	Prior YR	1,397	1,397	142 709	10,244	2,708	354 596	1.139	2,194	1,493	879	291	17,560	735	427	1,350	122	(172,055)	10,950	080	2001	13,030	(11,634)
- DATE	Variance	(819)	(819)	(125)	(102)	(169)	(38)	(313)	(562)	`o	130	(2)	(5,500)	(20,060)	(52)	(354)	(36)	0	(27,118)	(42)		(27,130)	26,311
YEAR - TO - DATE	Budget	4,079	5,365	92.543	10,511	1,860	528	919	2,096	233	698	200	22,420	43.767	395	009	36	(167,567)	9,819	2.092		11,911	(6,546)
	Actual	4,079	4,546	92,418	10,409	1,691	490	909	1,534	233	666	198	16,920 46	23.707	338	247	0	(167,567)	(17,299)	2.080	1070 477	(15,219)	19,765
DESCRIPTION		Revenue and Other Suppport Miscellaneous Interest & Investment Income	l otal Kevenue and Other Support	Expenses Salaries and benefits	Rent & Utilities	Telephone Services Mail Expenses	Insurance & Bonding	Supplies	Equipment Sup.& Maint.	Taxes, Licenses & Fees	Equip. Kental / Leasing	I calling & seminars	Professional Fees Legal/Accounting Associate Relations	Board Functions	Automobile Expenses	Local Meals & Entertainment	Dues & Subscriptions	Allocated	Total Expense Before Depreciation/Re	Depreciation	Total Exponent	lotal Expense	Changes in Unrestricted Net Assets
	% Chg	%0 (<u>%8</u> 2)	(%8/)	(11%)	(%/)	(5%) 538%	(12%)	(28%)	(47%)	%00	(%77)	%00%	(100%)	(84%)	11%	(%87)	%6	%0	(115%)	(1%)	(1410/)	(2)	(112%)
	Prior YR	577	//c	37,564	2,011	530 113	106	192	661	10	40	0 000	36	301	0	146	07777	(34,411)	10,563	416	10 979	10,573	(10,401)
CURRENT MONTH	\$ Variance	(280)	(280)	(3,186)	(143)	(18) 296	(12)	(133)	(196)	0 (5)	(10)	(2,500)	(5)	(8,985)	7	(156)	> c		(15,090)	(4)	(15,094)	10,004	14,814
CUF	Budget	360	2000	28,947	2,100	400 55	106	230	420	2000	024	2 500	2,000	10,700	100	, 200	(32 015)	(515,51	13,128	420	13.548	OLD(S)	(13,188)
	Actual	08	6	25,761	1,957	351	94	/6 / 6	224	200	614 C			1,715	111	4 ,	(32 915)	(24,213)	(1,962)	416	(1.546)		1,626

North Lake Tahoe Resort Association Statement of Activities and Changes in Net Assets Infrastructure For the Five Months Ending November 30, 2010

	% Chg	(18%)	(91%)	(/03)	(1%)	%8%	(88%)	(33%)	(20%)	1%	10%	%0%	(33%)	(01.70)	100%)	, %0	%0	(91%)	à	0.70	(91%)	(232%)
	Prior YR %	2,579		46.000	3,675	848	191	425	398	100	525	77		•			15,555	310,048	575	750	310,573	6,330 (2
DATE	Variance	(78) (640.914)	(640,991)	(1 033)	(37)	79	(16)	(120)	(181)	0	5	0 (648 694)	(63)	251	(15)	`o	0	(650,709)	· c		(620,709)	9,718
YEAR - TO - DATE	Budget	433 707,300	707,733	P62 58	3,761	86,	173	362	359	74	518	0 653 680	200,000	165	15	18	15,627	711,398	አ2ጸ		711,923	(4,190)
	Actual	355 66,386	66,742	33 861	3,724	070 C	157	242	178	47	269	4 986	15	416	0	18	15,627	689'09	525		61,214	5,528
DESCRIPTION		Revenue and Other Suppport Interest & Investment Income Placer County Funding	Total Revenue and Other Support	Expenses Salaries and benefits	Rent & Utilities	Mail Expenses	Insurance & Bonding	Supplies	Equipment Sup.& Maint.	raxes, Licenses & rees	Equip, Rental / Leasing Training & Seminare	Project Costs	Associate Relations	Automobile Expenses	Local Meals & Entertainment	Dues & Subscriptions	Allocated	Total Expense Before Depreciation/Re	Depreciation	I	Total Expense	Changes in Unrestricted Net Assets
	% Chg	(82%) (94%)	(94%)	(25%)	(7%) 15%	(82%)	(14%)	(22%)	(63%)	10%	4,% %0	(%66)	(100%)	53%	(100%)	%;	%	(94%)	%0	367.63	(94%)	(131%)
	Prior YR	701 35,804	36,505	16,363	721	3 4	34	75	269	9 °	0 0	19,753	12	25	0	0	3,111	40,640	105	171.07		(4,240)
CURRENT MONTH	\$ Variance	(82) (213,314)	(213,396)	(1,943)	(49)	(4)	(2)	(51)	(47)	200	ရှင	(215,036)	(10)	73	(2)	o (٥	(217,061)	0	(1007 004)	(217,061)	3,665
CUR	Budget	100	227,200	7,884	750	5	35	90	<u>,</u> ς	٠ <u>۵</u>	3 0	217,617	9	55	ഹ	0 10	3,135	229,891	105	200 000	753,330	(2,796)
	Actual	13,786	13,804	5,941	701 173	•	30	9 %	9 C	. 2,	0	2,581	0	84	0 0	0 10	3,135	12,830	105	12025	12,933	869

North Lake Tahoe Resort Association Statement of Cash Flows For the Five Months Ending November 30, 2010 and 2009

for internal use only, unaudited

	XXXXXXXXXXXX	November 30, 2010	November 30, 2009
CASH FLOWS FROM OPERATING ACTIVITIES		10 Vember 30, 2010	November 30, 2009
Tourism and Administration			
Cash Received from Customers Operations	\$	251,912	224 455
Cash Received from Interest Operations	Ψ	467	\$ 224,455 1,397
Cash Received from Placer County TOT Operations		1,130,977	1,142,570
Cash Used for Operations		(1,487,526)	(1,845,826)
	,	(104,170)	(477,404)
Infrastructure			
Cash Received from Grants and Reimbursements			_
Cash Received from Interest Infrastructure		355	2,579
Cash Received from TOT Revenue Recognized Infrastructure		65,000	614,924
Cash Used for Infrastructure Overhead		(55,703)	(69,022)
Cash Used for Infrastructure Projects		(4,986)	(241,027)
		4,667	307,455
Not Cook Provided (Head) by Organia A. C. W.	-	(22.7)	<u> </u>
Net Cash Provided (Used) by Operating Activities	-	(99,503)	(169,950)
CASH FLOWS FROM FINANCING ACTIVITIES			
		-	_
Net Cash Provided (used) by Financing Activities		-	
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of Equipment and Leasehold Improvements		(1,933)	
Disposition of Assets		(1,000)	-
•			
Net Cash Provided (Used) by Investing		(1,933)	
Net Increase (Decrease) in Cash and Cash Equivalents		(101,436)	(169,950)
Cash and Cash Equivalents, July 1, 2010, 2009	·	1,149,922	1,029,508
Cash and Cash Equivalents, November 30, 2010, 2009	\$	1,048,486	859,558

North Lake Tahoe Resort Association Statement of Activities Infrastructure

For the Five Months Ending November 30, 2010

Current Month	Project Costs:	Year to Date
Actual		Actual
1,794.51	Research/Planning/Infrastructure	3,599.69
786.25	Regional Wayfinding Signage	786.25
0.00	Traffic Calming	600.00
2,580.76	Total Project Costs	4,985.94

North Lake Tahoe Resort Association Statement of Activities Transportation For the Five Months Ending November 30, 2010

Current Month	Project Costs:	Year to Date
Actual		Actual
375.00	Research/Planning/Transportation	2,575.00
0.00	Membership Transportation	3,000.00
0.00	Summer Traffic Management	6,165.30
0.00	North Lake Tahoe Express	32,571.77
0.00	Hwy 267 Summer Bus Service	40,000.00
375.00	Total Project Costs	84,312.07

Customer		ပိ	Chamber/Conf	Men	Membership		Group							
Account		M	Member Dues	ū	Finotions	֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓֓	Commissions		A ETA!	200				
	Customer/Business Name	age	amount	age	amount	90,00	amount	900	AL AN	voucners	chers	∑ l	1	The state of the s
500.00	Boulder Bay			30	500 00			981			1	age amount	1	
500.00 E	Boulder Bay			new	500.00	1							10/1	10/11/10 Supplemental services
761.40 N	MontBleu					, Mid C	761 40						/0/11	11/o/10 Supplemental services
	Cal Neva			Wen	90 00	<u> </u>	04.						11/11	11/11/10 (08425) BAH Boot Camp
60.00	Cal Neva			, Mad	00.00								11/28	11/29/10 (08397) Email blast
	Cal Neva			A S	00.00								11/29	11/29/10 (08397) Email blast
	Creative Concents			30 6	00.00	+					\dagger		11/29	11/29/10 (08397) Email blast
	Creative Concents			200	00.00								/08/9	6/30/10 (08231) Email blast
	Creative Concents			200	90.00								/08/9	6/30/10 (08232) Email blast
	Creative Concepts			08	90.00								//30/	7/30/10 (08270) Email blast
	Creative Concents			000	90.00								8/15/	8/15/10 (08272) Email blast
	Creative Concepts			00	00.00								9/21/	9/21/10 (08308) Email blast
	Creative Correpts			00	120.00								9/21/	9/21/10 (08309) Email blast
_	Statis Concepts			09	00.09								9/21/	9/21/10 (08310) Email blast
	Creative Concepts			30	00.09								10/11	10/11/10 (08344) Email blast
_	Creative Correction			30	00.09								10/11	10/11/10 (08345) Email blast
	Creative Concepts			new	00.00								11/8/	11/8/10 (08380) Email blast
	Creative concepts			30	00.00	\dashv							10/31	10/31/10 (08386) Email blast
	Creative Concepts			30	00.00								10/31	10/31/10 (08387) Email blast
00.09	Creative Concepts			30	00.09								10/31	10/31/10 (08388) Email blast
	Cleative Concepts			30	00.09	-							10/31	10/31/10 (08389) Email blast
	Derrour					_				9 06	694.40		3/29/1	3/29/10 (08066) STN vouchers
	Embassy Sultes					пем	577.93						11/30	11/30/10 Groups
	Homewood Village			30	200.00								10/11	10/11/10 Supplemental services
	Homewood Village			new	200.00								11/8/1	11/8/10 Supplemental services
	Hyatt					06	3191.20						8/31/1	8/31/10 (08323) IGA/Conf Direcct
	Hyatt					09	1621.00						9/30/1	9/30/10 (08356) Wagner Systems
56.00 H	Hyatt			new	56.00								11/29/	11/29/10 (08397) Winter rec lunch
60.00 M	Moonshine Ink			90	00.09								8/15/1	8/15/10 (08275) Email blast
	Mourelatos Lakeshore			пем	168.00								11/29/	11/29/10 (08392) Winter rec lunch
	Northstar							09	520.00				9/30/1	9/30/10 (08355) Des Jardins lunch
_	NOI III SIAI			30	00.09								10/11/	10/11/10 (08349) Email blast
N 00.021	Northstar			new	120.00								11/8/1	11/8/10 (08381) Email blast
	NLI HISOrical Society			30	28.00								10/31/	10/31/10 (08377) Annual lunch
4430.81 NI	INL I Marketing Co-op										9	60 4936	.91 9/30/1	4936.91 9/30/10 (08354) Sept cc expenses
	INC. I Marketing Co-op			+		+		+			8	30 11282	.63 10/31/	11282.63 10/31/10 (08390) October cc
	INC. I Marketing Co-op			1							new		54 11/1/1	800.54 11/1/10 (08390) Add'l Sept
	NL i Marketing Co-op										ne	new 9583	14 11/30/	9583.14 11/30/10 (08390) November cc
ZZ.00 N	N Leadership			new	22.00								11/29/	11/29/10 (08393) Winter rec lunch
_	Painted Rock Lodge			меи	60.00								11/29/	11/29/10 (08427) Email blast
	riumpjack			new	00.09	_	-				_		11/0/1	11/9/10 /00000\ Exel 12/2t

1419.00	1419.00 PlumpJack				new	1419.00				11/30/10 Groups
1406.95	Resort at Squaw Creek				06	1406.95				8/31/10 (08328) College of Amer
00.09	Resort at Squaw Creek		90	00.09						9/21/10 (08314) Fmail blast
	Resort at Squaw Creek					9	60 100.00	00		9/21/10 (08315) Blazing Pans
3678.93	Resort at Squaw Creek				09	3678.93				9/30/10 (08357) Shermer
832.27	Resort at Squaw Creek				30	832.27				10/31/10 (08378) Shermer
4912.60	4912.60 Resort at Squaw Creek				09	4912.60				9/30/10 (08358) Amer Meteor
00.09	Resort at Squaw Creek		new	60.00						11/29/10 (08400) Email blast
12365.00	Resort at Squaw Creek				new	12,365.00				11/30/10 Groups
	Ritz-Carlton		new	00.09						11/29/10 (08401) Email blast
	Smith & Jones		new	00.09						11/29/10 (08402) Email blast
	Tahoe Adventure Co		new	28.00	-					11/29/10 (08394) Winter rec lunch
	Tahoe Quarterly		90	60.00						1/15/10 (07953) Email blast
60.00	Tahoe Quarterly		06	60.00						4/30/10 (08122) Email blast
60.00	60.00 Tahoe Quarterly		06	00.09						5/31/10 (08185) Email bloct
56.00 TCPUD	TCPUD		new	56.00						11/29/10 (08395) Minter no lunch
30.00	30.00 Tahoe Comedy North		09	30.00						0/04/40 (000004) Emilian
28.00	TNT/TMA		new	28.00						44/20/10 (00321) Enfail Diast
00.09	UC Davis - TERC		06	60.00						6/22/10 (00247) Email Float
1278.20	Village at Squaw Valley				06	1278.20				0/24/10 (00211) Liliali Diasi
206.40	Village at Squaw Valley				7100	206 40				6/31/10 (08327) Administrare
	2010 Membership				2	200.40				11/30/10 Groups
755.00 N	March	755 00								
975.00 A	April	975.00								
1400.00 N	Мау	1400.00								
2025.00 June	June	2025.00								
1500.00 July	July	1500.00								
1740.00 August	August	1740.00								
1725.00 September	September	1725.00								
640.00 C	October	640.00								
1945.00 N	November	1945.00								
77,209.50		12,705.00	4	4,336.00	8	32,250.88	620.00	0 694.40	26,603.22	
	Paid as of 12/17/2010	-1,080.00	`'	-1,364.00		0.00	-520.00	-694.40	00.0	C
		11,625.00		2,972.00		32,250.88	100.00		26,60	

North Lake Tahoe Resort Association Key Performance Indicators November 2010

					Foi	the Month	Alexander and the second secon	
							Actual %	Var to
GL	Ac	tual	В	udget	L	ast Year	Budget	Last Yr
Statistics								
Web Site Traffic-Unique Visitor		51,684				43,262	na	19.5%
Web Site Traffic-Lodging Referrals		12,322				11,528	na	6.9%
% Lodging Referral/Unique Visitor		23.8%				26.6%	na	-10.5%
# STN tickets sold		40				120	na	-66.7%
# Conference Groups Booked		2		6		2	-66.7%	0.0%
# Conference Group Rm Nights Booked		1,530		650		521	135.4%	193.7%
# Press Releases Issued		11				12	na	-8.3%
# Leisure Sales Site Inspections		-				_	na	na
VIC walk-ins		377				463	na	-18.6%
VIC Phone Calls		229				195	na	17,4%
Membership, # New Members		2				3	na	-33.3%
Financials (\$ in Thousands)							na	na
Total Payroll, incld Benefits	Φ	110	Φ	100	d)	100		
Total Payroll, excluding Infra, incld Benefits	\$	112	\$	126	\$	128	11.1%	12.5%
Total Revenue, excluding Infra	\$	106	\$	118	\$	112	10.2%	5.4%
Website Revenue earned	\$	269	\$	259	\$	211	3.9%	27.5%
Conference Revenue earned, non-TOT	\$	1.0	\$	2	\$	1	-100.0%	-100.0%
Conference Sales Booked	\$	16	\$	1	\$	(1)	1500.0%	-1700.0%
Conference Payroll, incld Benefits	\$	176	\$	650	\$	521	-72.9%	-66.2%
Infrastructure Project Funds spent	\$	16	\$	16	\$	14	0.0%	-14.3%
PC TOT Funding Support, all	\$	3	\$	218	\$	20	98.6%	85.0%
PC TOT Funding Support, and PC TOT Funding Support, excluding Infra	\$	256	\$	496	\$	234	-48.4%	9.4%
Modified Functional Expenses (A)	\$	242	\$	242	\$	198	0.0%	22.2%
	\$	122	\$	119	\$	128	-2.5%	4.7%
NetChg in Assets, before Infrastructure	\$	35	\$	(4)	\$	(52)	975.0%	167.3%
Financial Ratios								
Conference Payroll % Sales		9.1%		2.5%		2.7%	269.3%	238.3%
Conference Payroll \$ per RB	\$	10.46	\$	24.62	\$	26.87	-57.5%	-61.1%
Conference Sales \$ per RB	\$	115.03	\$	1,000.00	\$	1,000.00	-88.5%	-88.5%

⁽A) Modified Functional Expenses = Functional Expenses, excluding Infrastructure/Transportation projects, all Payroll/Benefits, all Rent/Utilities, all Reserves, all Allocated, & all Depreciation



December 28, 2010

To: Board of Directors

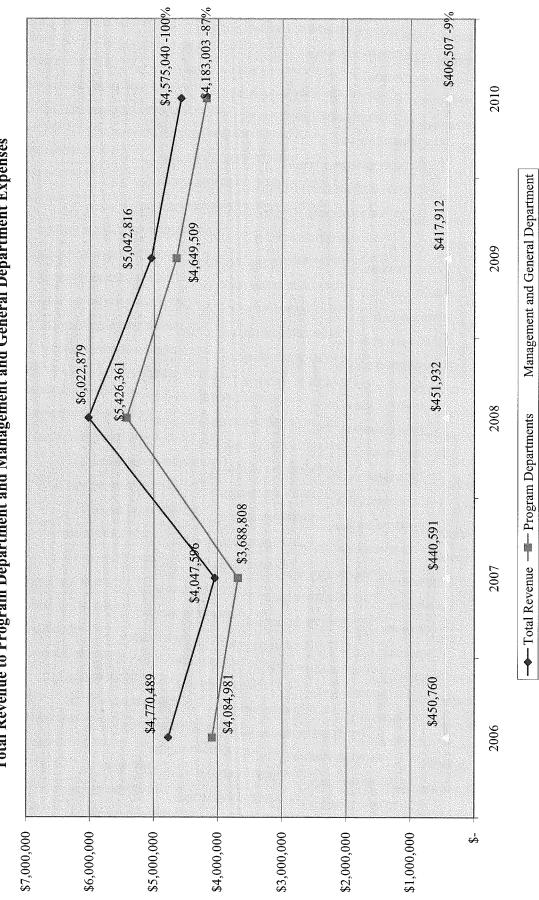
From: Sally Lyon, CFO

Re: Trend Analysis Fiscal Years 2006-2010 Charts

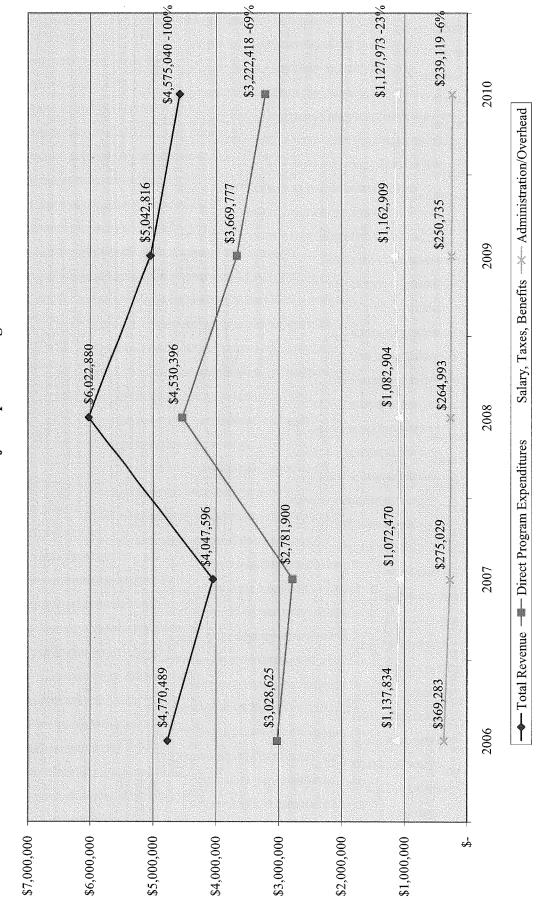
Two charts have been prepared analyzing total revenue as compared to major expense categories of the organization. The first chart compares companywide expense categories and the second chart compares the Management and General Department compared to the other program departments. The percentages shown on the right hand side of the page are 5 year averages. Both charts show the direct correlation between revenue and program expense as well as relatively constant administrative expense over the years.

The finance committee reviewed these charts at the December 7, 2010 meeting and recommended that the information be disseminated to the board.

Total Revenue to Program Department and Management and General Department Expenses Trend Analysis Fiscal Years 2006-2010 North Lake Tahoe Resort Association



North Lake Tahoe Resort Association Trend Analysis Fiscal Years 2006-2010 Total Revenue and Major Expense Catagories



Sally Lyon

From:

Matthew Krehe [mkrehe@gilbertcpa.com]

Sent:

Friday, December 03, 2010 5:29 PM

To:

Sally Lyon

Subject:

Expense Ratios

Attachments: Expense Ratios.pdf

Hi Sally,

Attached are some expense statistics for nonprofit organizations put out by the American Society of Association Executives.

Generally we would see our association clients spend between 68 to 71% of their expenses on program services. Charitable type nonprofits would want to be closer to 75%.

I hope that the attached information is helpful, but it does show marketing expenses as much lower than NLTRA's. Most organizations would consider marketing a supporting cost, but in your organization. marketing is considered one of your programs. So I really don't think you can compare your marketing expenses to what a typical association or nonprofit would spend on marketing.

If you need any additional input, please let me know.

Regards, Matt

Matthew J Krehe, CPA Gilbert Associates, Inc. CPAs and Advisors Ph: (916)646-6464

Fx: (916)929-6836

Email: mkrehe@gilbertcpa.com

www.gilbertcpa.com

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Pougos (a se) and Expanse Information	ų,	Total Bevenue	mine)=-3v	PS Tax	Scamores	Example Status 501	(9)(9)	\$2,000,001-5,000,000	11-5,000	000
Tevering and Typense III of the Service III				GRAP	HC SCOPE			MEMBERSHIP TYPE	HIP TYPE	
	RESPON	SPONDENTS		(All Member	(All Membership Types)	:				
	Average	Median	Internation Average	International/National Average Median	Regional/ Average	Regional/State/Local Average Median	Corporate Average	e Members Median	Individual Average	Member
REVENUE (as a % of Total Revenue): (See page 86 for calculations.)	76 Resp	Respondents	54 Res	Respondents	22 Res	Respondents	41 Res	41 Respondents	35 Resp	Respondents
DuesRegular & Primary Members	36.6%	31.3%	32.3%	27.9%	46.5%	40.1%	36.0%	29.1%	37.4%	35.1%
DuesAssociate & Supplier Members DuesOther	0.0	0.0	0.4	0.0	2.1	0.0	1.0	0.0	0.9	0.0
Educational Program Fees	12.2	5.9 4.6	8.5 2.4	5.0	20.8	7.9	5.6	3.1	14.3 9.3	5.3
Convention Registration rees Exhibit Fees	11.8	1.2	15.1	. v	4.2	0.6	14.2	1.5	9.3	0.8
Sponsorship Revenue (meetings only)	1.5	0.1	2.5	0.2 0.0	0.4 1.0	0.1 0.2	 1:0 1:0	0.0	3.1	0.3
Net Revenue from Special Events	0.0	0.0	0.0	0.0	0.1	0.0	0.1	0.0	0.0	0.0
Certification, Accred., Standardization & Eval.	3.6 0.5	0.0	0.6	0.0	0.1	0.0	0.0	0.0	0.6	0.0
PeriodicalAdvertising	3.7	6.0	4.3	0.5	2.4	1.3	4.0	4.00	3.4	1.1
Web Site Advertising PeriodicalOther	0.0	0.0	0.5	0.0	0.0	0.0	0.5	0.0	0.7	0.0
Non-Periodical Publication Sales	1.8	0.1	2.0	0.2	1.2 0.1	0.0	0.1	0.0	2.2 0.9	0.0
RoyaltiesOther	2.3	0.1	1.4	0.0	4.4	1.5	2.8	0.0	8:0	0.5
Contributions/Grants/Contracts-Governmental	0.1	0.0	0.1	0.0	0.0	0.0	0.0	0.0	3.0	0.0
Contributions/Grants/ContractsNongovernmental Dividends and Interest	3.3	2.9	3.1	2.6	3.6	5000	3.5	5.70	3.6	3.5
Rental (net)		0.0	0.0	0.0	0.5	0.0	000	0.0	0.7	0.0
For-Profit Subsidiary Revenue Management & Administrative Service Fees	1.3	0.0	1.4	0.0		0.3	9:	0.0	1.1	0.0
Net Sale of Assets	8.0	0.0	0.5	0.0	4.T - C	0.0	1.1 0.3	0.0	1,3	0.0
Other Revenue Total Revenue	5.0	1.1	5.2	1.1	4.5	1.3	7.6	1.7	2.3	0.5
OBJECT OF EXPENSE SCHEDULE	١,			440	24 000	Doctor	40 Best	Resnondents	34 Besn	Resnondents
(as a % of Total Revenue):	/4 Resp	Respondents	sau sc	nespondents		bolldenis	est of	2000000		
Personnel Salaries Exempt Staff	18.2%	18.4%	18.9%	18.8%	16.5%	17.3%	19.0%	19.5%	17.3%	16.69
Personnel SalariesNon-Exempt Staff	0.8	6.0	6.8	5.5	10.6	8, C	7.7	4.5 0.0	∞ C	0.0
Personnel Salarieslemporary Staff Personnel Benefits	4.0 4.0	0.4	3.7	3.9	4.7	5.1	4.4	4.5	3.6	3.5
Personnel Taxes & Workers' Compensation	1.9	1.9	1.9	1.8	2.1	2.2	2.1	2.0 0.2	8.0	0.2
Personnel Training and Development Dues, Subscriptions & Publications	1.9	4.0	1.6	0.4	2.6	0.3	8.7	0.5	2.0	0.3
Accounting Fees Descentional & Committee Resest Committee Technology	0.4 4.0 5.0	4.0	6.0	0.5	4.0	0.0	0.3	0.1	0.6	0.3
Professional & Consulting FeesLegal	 	0.5	1.2	0.5	2.0	0.7	1.9	0.0 6.8	1.0	0.2
Professional & Consulting FeesUner Occupancy	3.0	2.7	3.2	2.7	2.6	2.6	2.6	2.1	4.6	2.9
Telephone	1.0	1.1	0.9	1.0		1.2	v		0.0	0.1
Office Equipment & Supplies Postage & Shinning	255	2.0	1.3 2.6	2.0	2.3	2.0	2.1	2.0	2.9	2.5
Printing & Photocopying Costs	5.7	4.5	6.6	6.5	3.5	2.8	5.2	5.5 0.8	6.2 0.8	4.4 0.5
TravelNon Staff		0.0	0.8	0.0	4.0	0.0	0.3	0.0	1.0	0.0
Meetings-:Meals Provided at Events MeetingsEntertainment	4.0 0.5	0.0	3.9 0.3	3.1 0.0	4.0 5.8	1.7 0.0	0.7	0.0	0.3	0.0
Meetings-Equipment Rental		0.1	0.6	0.2	0.2	0.0	0.5	0.0	1.0	0.3
MeetingsFacilities Kental MeetingsSpeaking Fees	0.0	0.5	0.9	0.2	0.0	0.5	0.7	0.1	1.2	0.6. 4.4.
MeetingsOther	4.8	7.0	0.0	7.0	6.0	1.0				

¹Due to normal mathematical relationships, the "total revenue" medians will not sum to 100%.

Power of Expense Information (as a	7 10 %	orial Savanu	and – By	Xel Sel	Fax Exempt Status-	atus-50	501(C)(6)\$2,000,001-5,000,000	2,000,00	01-5,000	000
				GEOGRAPI	GEOGRAPHIC SCOPE			MEMBERSHIP TYPE	HIP TYPE	
	COSECPO	ONDENTS		(All Member	All Membership Types)			(All Geographic	hic Scopes)	·
OBJECT OF EXPENSE, continued			Internation	International/National	Regional/State/Local	tate/Local	Corporate	Members	<u>6</u>	Members
(See page 86 for calculations.)	Average	Median	Average	Median	Average	Median	Average	Median	Average	Niedian 0.4%
Insurance (excludes employee benefits) TechnologyAnnual Hardware Expenditure	0.5% 0.8 0.4	0.4% 0.6 0.2	0.5% 0.3	0.00 4.4.0 %	% 0.0 0.5	0.8	0.0 8.0 8.0 9.3	00.0 7.00 7.00 7.00 7.00 7.00 7.00 7.00	0.5	00.00
Technology—Technology—Site Design/Maintenance Technology—Outside Service Bureau	0.1	0.1	0.3	0.0	0.0 0.0	0.0	0.3	0.0	0.0	70.0
Depreciation & Amortization	2.4	2.0	2.2	1.9 0.0	2.7 0.4	0.0	2.2 0.4	0.0	1.1	0.0
Cost of Goods Sold TaxesState & Local Taxes	0.3	0.0	0.1	0.0	0.2	0.00	0.03	0.0	0.3 0.1	0.0.0
Other Expense Total Expenses'	23.6 94.6%	16.7 97.0%	24.3 96.6%	16.7 98.0%	22.0 90.2%	16.6 92.3%	20.4 91.6%	93.4%	97.6%	97.3%
EXPENSES BY PROJECT & ACTIVITY	72 Res	espondents	52 Resp	Respondents	20 Respondents	ondents	38 Respondents	ondents	34 Respondents	ondents
(as a 70 of Total nevertue)	1 20	0.0%	%8 U	%00	2.0%	0.5%	0.7%	0.0%	1.7%	0.0%
Certification, Accred., Standardization & Eval.	1.3%	0.0 0.1 0.1	1.5	0.0 0.0 0.0 0.0	0.9 0.9 16.4	0.5 5.9	0.5 10.9	0.0	15.8	5.9
General & Administrative (not elsewhere)	28.8	27.6	29.7	29.5 1.4	8.3	17.9	27.6 9.6	29.5 1.5	30.1	1.4
Group Insurance Program	0.5	0.0	0.0	0.0	0.6	0.0	0.4 1.6	0.0	0.1	0.0
Marketing Services (centralized). Trade Shows/Expositions	0.3	0.0	0.5	0.0	0.0	0.0	0.7 7.4	3.2	0.0	0.0
Conventions Memberships Membe	11.6	6.9	9.9	6.9 0.2	15.1	14.5 0.4	12.6	6.2	10.6 1.2	9.8
Non-retrodical rublications Periodical Publications	4.4.4		6.3	4.6	3.5	1.2	4.4 5.5	0.0 0.2	6.5 1.4	0.0
Public, Consumer & Industry Promotion Résearch & Information	1.1. 5.4.	0.0	1.9	0.0	0.5	0.0	4.5	0.0	0.3	0.0
Volunteers/Governance/Boards/Committees Other Programs & Services	3.8 12.0	22.7	3.7 12.5 06.8 %	3.5 9.5 0,0	4.0 10.8 94.3%	0.8 93.5%	1.7 16.0 99.0%	4.5 96.2%	7.7 92.7%	0.0 90.4%
Total Expenses'	90.0%	93.3%	20.070	24.070	0/2:1/					
KEY RATIOS BASED ON REVENUE & EXPENSES (See page 86 for calculations.)	Number of I	respondents / by ratio.	Number	of respondents	nts may vary by ratio.	y ratio.	Number	Number of respondents may vary by ratio.	ts may vary b	y ratio.
Net Profitability (Total Revenue minus Total Exp.) Membershin Dues ÷ Total Expenses	5.4%	3.0% 36.6	3.4% 36.1	2.0% 29.3	9.8% 53.4	7.7% 47.2	8.4% 40.9	34.8 34.8 34.8	2:4% 41.8 4.0	37.9
UBIT Revenue - Total Revenue	7.7	3.3 40.9	7.8	2.7 41.9	7.7 32.6	4.5 23.2	40.4	36.9	40.0	42.6
Conficience & Meetings revenue : 10tal Expenses Advantation Sales + Total Expenses	3,4 14,0	0.9	3.9	1.5 0.5	2.4	0.6	4.2. 4.2.	0.0 0.4	4.6. 7.7.	1.2
Adventable Neverther - Total Expenses Investment Revenue - Total Expenses Ruil direction of Company Expenses - Total Expenses	3.8	6.6. 6.4.	3.6	3.2	5.3 3.3	3.2 3.2	3.6	3.3	4.1	3.5
Personnel Ratios	62.1	64.0	64.7	2.99	55.5	52.1	65.9	66.7	57.6	52.1
Exempt State - 10th State Safety Costs - Total Expenses Renafity Costs - Salary Costs	30.2	28.6 14.7	29.4	27.2	32.1	30.0	33.6 15.5	30.3	26.0 14.3	14.3
Salary Costs + Total Staff Renefits Costs + Total Staff	\$44,589	\$43,205	\$47,233	\$44,702	\$38,187	\$5,827 \$5,827	\$7,912	\$6,141 \$6,141	\$5,817	\$5,658
Total Revenue + Total Staff Total Expenses + Total Staff	\$173,562 \$168,268	\$167,442 \$154,190	\$187,597 \$184,467	\$177,850 \$165,959	\$127,343	\$127,761	\$172,409	\$152,700	\$163,459	\$154,253
NUMBER OF STAFF	Responden	ts may vary.	Nur	Number of respo	respondents may v	vary.	- 1	Number of respondents ma	> 1	vary.
Full-Time Exempt Staff Full-Time Non-Exempt Staff	13.3 8.4	11.0 8.0	13.2 7.5	10.8 6.8 10.5	13.5	11.5 10.0 21.0	14.5 7 <u>-9</u> 22.3	11.8 7.0 20.8	9.0 20.9	8.5 20.0
Total Staff Size	21.0	20.7	60.07	17.3	7.1.7	0.17				

¹Due to normal mathematical relationships, the "total expenses" medians will not be equal to the sum of individual expense categories.

²This ratio reflects only those associations with budgets allotted for centralized marketing. Therefore, total line items for this section may not equal total expenses.



PO Box 5459 - Tahoe City, CA 96145 Ph - (530) 581-8700 Fx - (530) 581-8762

MARKETING COMMITTEE MEETING MINUTES December 9, 2010 – 1 pm (Rescheduled November Meeting)

Tahoe City Public Utility District-Conference Room

PRELIMINARY MINUTES

COMMITTEE MEMBERS IN ATTENDANCE: Deb Dudley, Les Pederson, John Monson, Ron Parson, Becky Moore, Christine Horvath and Julie Maurer

RESORT ASSOCIATION STAFF: Andy Chapman, Jeremy Jacobson, Jason Neary, Judy Laverty and Emily Sullivan

OTHERS IN ATTENDANCE: Pettit Gilwee, Alanna Crete, Wendy Hummer, Cathy Davis, Shelley Fallon and Mike Williams

I. MEETING OF THE MARKETING COMMITEE

1.0 CALL TO ORDER - ESTABLISH QUORUM

1.1 The Marketing Committee meeting was called to order at 1:05 pm by Chair Deb Dudley and a quorum was established.

2.0 PUBLIC FORUM

2.1 No public forum.

3.0 AGENDA AMENDMENTS AND APPROVAL

- 3.1 Andy reported that item E on the agenda will be moved to a later date, Beverly Lewis was unavailable.
- 3.2 M/S/C (Parson/Pederson) (5/0) to approve the Marketing Committee agenda as presented.
- 4.0 APPROVAL OF THE MARKETING COMMITTEE MINUTES FROM THE MEETING ON OCTOBER 26, 2010
 - 4.1 M/S/C (Parson/Pederson) (5/0) to approve the Marketing Committee minutes from October 28, 2010 minutes.

5.0 PRESENTATION ON REVISED <u>WWW.GOTAHOENORTH.COM</u> WEBSITE-MIKE WILLIAMS

5.1 Mike Williams reviewed the revamped gotahoenorth.com website with the committee. He described the new imagery and the summer/winter split of information and pointed out the addition of a slider and a social networking page with twitter, facebook and flicker on the homepage. Each lodging property now has video, social feeds and a 'Book Now' button. Mike encouraged each lodging property to review their listings to ensure information, pictures and video are correct. Three changes that will occur in the next couple of weeks; the summer/winter split, mobile functions of the site and mapping functions. Ron

said he liked the website and suggested staff send a link to each lodging property to ensure that their information is correct. Shelley replied that she would reach out to the lodging community. Ron suggested staff review the consumer search pattern statistics after the website changes have been implemented. Andy reminded the Committee that the analytics are in the Marketing packet every month for review. Les wanted to know what the NLTRA Board thought of the revised website. Andy replied that there will be a presentation at the next Board Meeting. Pettit said there has been great response to the new website especially concerning the calendar of events. Deb suggested that the Chamber send out an e-blast to Chamber members to remind them to check out the new website. Shelley said the e-blast should be sent out after the social properties are completed.

Action Item: Staff to send a link to each lodging property to ensure that their information is correct.

Action Item: Staff to review the consumer search pattern statistics after the website changes has been implemented.

6.0 DISCUSSION AND POSSIBLE ACTION ON SMALL LODGING MARKETING EFFORT-ANDY CHAPMAN/AGENCIES

6.1 Andy reported that the NLTRA Board gave the Marketing Committee direction to keep moving forward with the Small Lodging marketing efforts and eventually form a stand-alone Lodging Committee. The Small Lodging plan would be the first task the Lodging Committee puts into action. This plan would be the first of many plans for the Lodging Committee. Wendy reviewed the Small Lodging marketing plan that she passed out to the Committee. Les asked if the plan is specifically for 'small lodging' or 'lodging' in general. Andy said the plan is designed to be a flexible 'Lodging Campaign' and different messages could be marketed within the plan. He then reviewed the plan for the Lodging rack card. He asked the Committee if the rack card should focus on small lodging. He said Jeremy would be able to utilize the rack cards internationally to market North Tahoe's different types of lodging. Les was concerned that the rack cards would confuse the consumer. Ron said that lodging in North Tahoe is very diverse and some properties could be listed in more than one category. He wants to ensure that each lodging property is represented appropriately. He suggested lodging be marketed by what is in demand at specific times of the year, if its vacation rentals, Bed and Breakfasts or lakefronts. Andy stated that the main goal is to put heads on beds. The goal of the plan would be to drive consumers to gotahoenorth.com; once they get to the website there are activities and information to drive visitors to North Lake Tahoe. Deb suggested the campaign be used for a couple of months to see what drives people to the website. Becky was concerned about the amount of money focused on 'Small Lodging' but she is fine as long as it brings visitors to North Lake Tahoe. Jeremy suggested the overall message be, "North Lake Tahoe has everything you need, for any budget or lodging type." Cathy said part of the marketing is focused on lodging deals so maybe consumers should be sent directly to Cool Deals, but then they would miss the splash page so she suggested they click on Cool Deals on the property page instead. Deb said Reno is trying to create loyalty on the RSVCA's site by saying they will give you the best price guarantee, they call it the 'Best Rate Andy asked if the Committee was comfortable spending \$30,000 on this plan. The Committee agreed as long as there is a variety of lodging messages tested to see what works best to drive visitors to the website. Ron stated that at this time the Lodging message is not very strong and he thinks forming a Lodging Committee is a good idea. Wendy said this is a good idea as a whole but a call to action needs to be added to the plan.

7.0 DISCUSSION AND DIRECTION ON SAN DIEGO WINTER EFFORT-ANDY CHAPMAN

Andy gave the Committee a brief overview of the San Diego Winter Cooperative efforts and Wendy and Cathy reviewed the marketing plan. Andy said Kym Fabel was at San Diego's SnowJam Ski and Board Show in November and passed out marketing material. Andy thanked the Committee for their support with this campaign. Deb said it would be great if an airline was a part of this program.

8.0 DISCUSSION ON MARKETING COMMITTEE LAY MEMBER APPOINTMENT PROCESS-ANDY CHAPMAN

8.1 Andy thanked Steven Holt, Julie Maurer, John Monson and Brett Williams for completing the second year of their two year term as Lay Members of the Marketing Committee. Due to the early resignation of a Lay Member earlier this year the NLTRA Board will need to appoint four, two-year Lay Members and one, one-year Lay Member. Interested applicants can send in a letter of interest and a list of qualifications by December 27, 2010.

9.0 DISCUSSION AND POSSIBLE ACTION TO CANCEL DECEMBER MARKETING COMMITTEE MEETING-ANDY CHAPMAN

- 9.1 After discussion the Committee agreed to cancel the December Marketing Meeting.
- 9.2 (Maurer/Parson) (7/0) to cancel the December Marketing Committee Meeting.

10.0 DEPARTMENTAL REPORTS- The following reports were posted on www.nltra.org

- **10.1** Advertising-Cathy gave a report on media for November and December on Print, Internet, Outdoor, Direct response and the Website. Cathy said they added a lodging line to the ads.
- **10.2** Conference Sales-Jason reported on the Conference Sales. Jason said that the Conference Report in the packet has been changed to reflect this year vs. last year.
- **10.3** Leisure Sales-Jeremy reported on Leisure Sales.
- **10.4** Special Projects-Judy reported on the Special Event/Projects. John said he was at a Donner Summit Business meeting last month and wanted to know who the point of contact will be for the Amgen Tour. Judy suggested they conduct a road show with them. John said he would set it up and get back to Judy.
- **10.5 Web-** Shelley reported on the web updates that she has put in place. She said that the event calendar was soft for winter so she sent an e-blast through the Chamber to get people to send in their events.
- 10.5 Public Relations-Pettit reported on the public relations report.

Action Item: John Monson- Set up Road Show with the NLTRA (Judy and Andy) and Donner Summit Business Group.

11.0 COMMITTEE MEMBER COMMENTS

11.1 Ron thinks the Amgen Tour of California is a huge opportunity and North Tahoe needs to say that our community is bike friendly. He also would like more

Marketing focused on cross country skiing. Judy said that there is a new cross country skiing tab on gotahoenorth.com. Ron said there will be a small Olympic Heritage Celebration in January. He also thanked Deb for being the Chair of the Marketing Committee for the past four years.

12.0 STANDING REPORTS

The following reports were posted on www.nltra.org:

- OCTOBER MTRIP REPORT
- SEPTEMBER RENO TAHOE AIRPORT REPORT
- OCTOBER SEARCH ENGINE OPTIMIZATION REPORT
- OCTOBER WEB/GEO TRACKING REPORT
- OCTOBER LODGING REFERRAL REPORT
- QUARTERLY REPORT AND SIX MONTH PERFORMANCE MEASUREMENT
- CONFERENCE ACTIVITY REPORT

13.0 ADJOURNMENT

13.1 The Marketing Committee meeting adjourned at 2:55 pm.

Submitted By:

Emily Sullivan, Programs Assistant North Lake Tahoe Resort Association

NLTRA MARKETING/ CONFERENCE ACTIVITY REPORT FOR DECEMBER 2010

KEY MEETINGS/LUNCHEONS/RECEPTIONS ATTENDED BY STAFF

- Attended SJ Marketing Meeting: Andy
- Attended Chamber Advisory Committee Meeting: Judy, Andy
- Attended NLTRA Marketing Committee Meeting: Andy, Judy, Jason, Jeremy
- Attended Finance Committee Meeting: Andy
- Attended ATOC LOC Meetings x 3: Andy, Judy
- Attended CTTC Rural Advisory Committee Conference Call: Andy
- Attended December Breakfast Club: Andy, Jeremy
- Attended Tahoe Fund Meeting: Andy
- Attended TCPUD Parks & Recreation Meeting: Andy
- Attended TCDA Meeting: Andy
- Attended Truckee Donner Chamber Meeting: Andy
- Attended LTBPP Meeting: Andy
- Attended Diamond Peak's Phase Two ribbon cutting ceremony: Jeremy
- Attended Sierra Avalanche Center Board Meeting, Jeremy
- Met with Travelocity's new E Marketing Manager: Jeremy
- Attended the Resort at Squaw Creek's 20th anniversary celebration: Jeremy
- Attended Alpine Meadows' Breakfast Club: Jeremy
- Attended Squaw Valley's soft launch of Dawn Patrol: Jeremy
- Hosted NLTRA Director's of Sales Meeting: Jason
- Attended Reno-Tahoe Meetings Marketing Coop Meeting: Jason
- Attended AEG Operations site tours: Judy, Andy
- Presented to and met with Truckee Lodging properties for ATOC: Andy, Judy

SPECIAL PROJECTS

- Trained remaining Ski Tahoe North resort partners' tickets and guest services staff on the 2010-11 program: Jeremy
- Hosted STG Travel (UK school group wholesaler): Jeremy
- Hosted North American Hosts (European receptive tour operator): Jeremy
- Trained Liberty Travel sales agents in Los Angeles: Jeremy
- Attended LA Ski Dazzle on behalf of Ski Lake Tahoe: Jeremy
- Hosted delegation of 18 Chinese government officials from the Qinghai Province: Jeremy
- Attended Holiday Showcase Trade Show in Chicago: Jason
- Attended CalSAE Seasonal Spectacular Trade Show in Sacramento: Jason
- Hosted customer dinner event in Sacramento: Jason
- Attended customer event at Nothing-To-It Cooking School in Reno: Jason
- Attended Reunion Golf Tournament planning meeting: Jason
- Met with Ta-hoe Nalu x 2 to prepare sponsorship proposals and cover letters, Judy
- Met with Northstar for AFW, Judy, Andy
- Finalized and executed Learn to Ski Weekend with follow up results, Judy
- Worked closely with Telluride Film Fest on final media buys and blasts, Judy



PO Box 5459 - Tahoe City, CA 96145 Ph - (530) 581-8700 Fx - (530) 581-8762

CHAMBER OF COMMERCE ADVISORY COMMITTEE MEETING MINUTES

December 16, 2010 - 9:00 am

Tahoe City Public Utility District

PRELIMINARY MINUTES

COMMITTEE MEMBERS IN ATTENDANCE: Phil GilanFarr, Kali Kopley, Caroline Ross, Mike Young, Cheri Sprenger, Mike Gelbman, Justin Broglio, Joy Doyle and Kay Williams

RESORT ASSOCIATION STAFF: Kym Fabel, Ron Treabess, Andy Chapman, Judy Laverty and Emily Sullivan

OTHERS IN ATTENDANCE: Pettit Gilwee

1.0 CALL TO ORDER – ESTABLISH A QUORUM

1.1 The Chamber of Commerce Advisory Committee meeting was called to order at 9:05 am by Chair Cheri Sprenger and a quorum was established.

2.0 PUBLIC FORUM

2.1 There was no public forum.

3.0 AGENDA AMENDMENTS AND APPROVAL

- 3.1 Item F, concerning the Chamber Grant Fund Request was removed from the agenda. Kym reported that she is waiting for more information to be fully prepared for the presentation in the near future. Cheri requested that the Chamber Grant Request Proposal be included in the packet that is sent out prior to the meeting.
- 3.2 M/S/C (GilanFarr/Kopley) (8/0) to approve the Chamber of Commerce Advisory Committee Agenda

Action Item: Include Chamber Grant Request Proposal in the packet sent out prior to the meeting.

4.0 APPROVAL OF CHAMBER ADVISORY COMMITTEE MINUTES

4.1 M/S/C (GilanFarr/Kopley) (8/0) to approve the Chamber of Commerce Advisory Committee Meeting Minutes from August 25, October 27 and November 17, 2010.

5.0 CHAMBER PROGRAM AND PROJECT UPDATES – KYM FABFI

Kym Fabel reported that it has been a busy couple of months; the Chamber hosted three mixers and co-sponsored four ChamberEd Classes. She has been working with SHRA and Sedcorp to create a new ChamberEd class schedule for 2011. She has also been working with JT Macdonell of Main Street Commercial Real Estate to create a ChamberEd class focused on business real estate leases. The Chamber held a mixer at the Christmas Tree Village on December 3rd and a ribbon cutting at Diamond Peak on December 12th and the 'Front Line Employee' field trip yesterday was a huge success. The museums they visited stated that they would be willing to open for small groups. The Truckee Donner Chamber of Commerce will be conducting a new class for both North Lake Tahoe Members and the Truckee Donner Chamber members concerning 'ADA Standards and Laws.' It is scheduled for January 13th and a ChamberEd 'Labor Law Update' class is scheduled for January 20th.

6.0 DISCUSSION AND POSSIBLE RECOMMENDATAION ON THE CHAMBER AMBASSADOR PROGRAM- KYM FABEL

6.1 Cheri gave the Committee a brief overview concerning the history of the Ambassador Program. Kym then presented the proposed Chamber of Commerce Ambassador program to the Committee. She said that Ambassadors connect the Chamber to the community and the goal of the program is to have two Ambassadors from all five districts representing the Chamber. Phil requested that staff create one sheet of Ambassador selling points to be used to sell the Ambassador Program to the community. Cheri suggested Kym put together an annual meeting or activity calendar for the Ambassador program. Cheri asked how Kym plans to market the program. Kym replied that she will send out e-blasts and speak to individuals at Chamber mixers and community functions to gain Ambassadors. Carolyn asked Kym what the incentive is to be a Chamber Ambassador. Kym replied Ambassadors will be able to meet and greet at mixers, attend and participate in Ribbon Cuttings, attend special tours of local museums and properties. promote camaraderie at monthly breakfasts/lunches and meet new and renewing Chamber members. There will also be an Ambassador's webpage on the Chamber website and she would recognize Ambassadors at the Chamber Community Awards Dinner. Joy asked if Ambassadors need to be Chamber Members and will they be required to attend a certain number of meetings and/or activities. She also asked if the goal was to obtain new members or to improve membership experience. Kym replied that Ambassadors do not need to be members themselves but should be associated with a member. They will be required to attend a certain number of monthly meetings. The goal of the Ambassador Program is to both increase the number of new members and to connect with renewing members. The Ambassadors are the "Good Will" arm of the Chamber, promoting a welcoming atmosphere to both new and renewing Chamber Members. The Committee agreed that the program would focus on both improving Chamber member experience and gaining new members. Pettit suggested that the Ambassadors be recognized and thanked for their services at every Chamber mixer or function. Alex stated that there will be a lot of questions deciphering the Chamber from the Business Associations and he would like to ensure that the Ambassadors are trained on the differences and values of both. He also suggested the Ambassadors attend some of the Business Associations' meetings and functions. He said the goal of the Ambassador Program is to increase memberships and Chamber funding. suggested Kym reach out to other Chambers to create a network to assist with the planning of this program.

Action Item: Staff to create a one sheet of Ambassador selling points to be used to sell the Ambassador Program to the community.

Action Item: Kym put together an annual meeting or activity calendar for the Ambassador program.

7.0 NEXT MEETING UPDATE

7.1 Kym reported that she will be giving a presentation at the January meeting concerning Business Association and North Lake Tahoe Chamber co-membership opportunities.

8.0 MEMBER UPDATES

8.1 Kay Williams, West Shore Association-The West Shore Café opens on December 26th and is currently open for lodging. There will be an Olympic Heritage Celebration in the 2nd week of January. She reported that there are only two lodges open in Tahoma, but Obexer's and PDQ are doing well. Kym asked if the results of the West Shore survey are complete. Kay replied yes and she will get the results over to Kym. Kay reported that Granlibakken's Cedar House Pub is open and offering two for one dinners and the Ski Hut Snack Bar is open for lunch serving Mexican food. She said that the Tahoe Tree

NLTRA Chamber Advisory Committee Meeting Minutes

Page 3

Company and Granlibakken are working on an event for the Amgen tour, possibly a street festival.

- **8.2 Joy Doyle, Northstar**-The Cross County area is open and the Last Noël night is tonight. The triple whammy pass to Northstar, Sierra at Tahoe and Heavenly is on sale and it is a great deal.
- **8.3** Caroline Ross, Squaw Valley-There will be Fireworks on New Year' Eve at 9 pm on the mountain. Squaw has redone Bar One; it pens this Sunday. Additionally Santa is in the Village every day.
- **Justin, TCDA**-The Christmas decorations are up in downtown Tahoe City and they are busy prepping for SnowFest and Amgen.
- **8.5** Cheri Sprenger, NTBA- The See's Candy Store is open for one more week. The Leadership Program starts January 12, 2011 and the class is close to being full; they are looking for one more sponsor. The Shop Local contest is on-going so get your shop local card.
- **8.6 Mike Young, IVCA-**Incline is creating some SnowFest events for the first time.
- **8.7 Kym Fabel, NLTCC-**There are openings for mixers in January if anyone would like to host a mixer.

9.0 ADJOURNMENT

9.1 The meeting was adjourned at 9:52 a.m.

Submitted by, Emily Sullivan Programs Assistant

LAKE T	ORTH AHOE NLT Chamber Business Plan Implementation Re	eport De	ecember
CHAMBER OF Business plan Objective	Activity Description	Staff Involved	Date
1.1	On-going General Chamber Staff Activities.		
	Attended weekly Tahoe Bonanza Community Meetings	Kym	December
1.2	Provide staff support for the Chamber of Commerce Advisory Community Marketing Grant Program, including the Community Program Subcommittee, and any related Chamber ad hoc or other may be established.	Marketir (ng Grant
	Provided ongoing staff support for Committee meetings	Staff	December
1.3	Grow and expand the duties of the Chamber Ambassador Program the needs of Chamber programs for volunteer support, including staffing support for an expanded network of NLT Visitor Centers.	, but not l	ent with imited to,
	Maintaining membership services in Incline Village Visitors Center	Kym	December
2.1	Promote business and tourism, with an emphasis on promoting a Chamber members.	nd suppo	rting
	Mixer-Christmas Tree Village	Kym	3-Dec
	Tahoe City Tree Lighting	Ron	3-Dec
	Santa's Photos at Heritage Plaza	Ron	4-Dec
	Santa's Photos at Historic Watson's Cabin	Ron	4-Dec
	Chamber Presentation to TC Kiwanis Club	Kym	9-Dec
	Diamond Peak Ribbon Cutting Ceremony	Ron	12-Dec
	Soupfest-Incline Village Visitors Center	Ron	14-Dec
	KSL Reception-Squaw Valley	Ron	15-Dec
	Squaw Valley's 20th Anniversary	Kym/Ron	20-Dec
	West Shore Café Soft Opening	Kym	23-Dec
2.3	Continuously work to improve the value, marketing and delivery member services.	of Chamb	er
	Planning Ambassadors Program for 2011	Kym	December
	Continued updates of the online Business Membership Directory	Kym	December
	Updated Community Calendar with mixers and meetings	Staff	December
3.2	Develop, advocate, and take specific actions to help improve the yeconomic climate of the greater North Lake Tahoe community. We Development and Training.	ear arour Vorkforce	
	Planning 2011-ChamberEDucation Class Schedule	Kym	December
	ChamberEducation- Beginner Internet Class TCPUD	Kym	1-Dec
	Organized Annual Ski Breakfast Club Meeting	Ron/Kym	7-Dec
	Front Line Employee Field Trip	Kym	15-Dec

3.3	Develop, advocate, and take specific actions to help improve the y economic climate of the greater North Lake Tahoe community. En and Improved Community Mobility.	ear aroun nhanced T	d Fransit
	Continued to help market and promote North Lake Tahoe Express and other local/regional transit services (on-going)	Staff	December
3.5	Develop, advocate, and take specific actions to help improve the y	ear aroun	d
	economic climate of the greater North Lake Tahoe community. Ed Development, Redevelopment, Diversification & Sustainability.	conomic	
	Development, Redevelopment, Diversification & Sustainability. • Attended Marketing Committee Meeting	conomic Staff	9-Dec
	Development, Redevelopment, Diversification & Sustainability.		9-Dec 15-Dec
	Development, Redevelopment, Diversification & Sustainability. • Attended Marketing Committee Meeting • Attended Tahoe Fund/NLTRA Participation Meeting	Staff	
	Development, Redevelopment, Diversification & Sustainability. • Attended Marketing Committee Meeting • Attended Tahoe Fund/NLTRA Participation Meeting	Staff Kym/Andy members	

		Percentage of	Membership	by Location			
	June '10	July '10	Aug '10	Sept '10	Oct '10	Nov'10	Dec '10
Incline/Crystal Bay	28%	28%	28%	28%	26%	26%	26%
Tahoe City	26%	26%	26%	26%	27%	27%	27%
Truckee	13%	13%	13%	13%	14%	14%	14%
KB/CB/ Tahoe Vista	11%	11%	11%	11%	12%	12%	12%
Reno/Sparks/Carson	7%	7%	7%	7%	6%	6%	6%
South Shore	5%	5%	5%	5%	5%	5%	5%
Squaw Valley	3%	3%	3%	3%	3%	3%	3%
Other	5%	5%	5%	5%	5%	5%	5%
Homewood/Tahoma	2%	2%	2%	2%	2%	2%	2%
Total	100%	100%	100%	100%	100%	100%	100%
Total Members	640	640	628	628	641	638	638



MEMORANDUM

DATE:

January 5, 2011

TO:

Board of Directors

FROM:

Ron Treabess

Director of Community Partnerships

And Planning

SUBJ: December1-31, 2010

Activity Report

A. <u>Integrated Infrastructure and Transportation Work Plan Projects—Update</u>

1. North Lake Tahoe Express (B-7)

NLTRA staff, in concert with Tahoe Transportation District and the TNT/TMA, is proposing to conduct a performance review of the North Lake Tahoe Express airport shuttle program. The purpose of this study will be to assess how well the NLTE is doing in meeting the goals of the program, and make recommendations as to the level of NLTRA support that should continue and strategies that can be implemented to improve the program. The scope of work was presented and unanimously recommended at the November Joint Committee meeting. The recommendation included that staff contact the Tahoe Transportation District with a funding request to support the study. At the December 14th meeting, the Board rejected the Committee recommendation and voted to send the proposal back to the Committee to reanalyze the scope of work for possible expansion of the scope and to identify which portions should be done by the consultant.

Through November, the FY 2010/11 NLTE Financials continue to show the strongest first five months of both ridership and fare box revenue since the inception of the Express (see attached 5-month financials).

2. Enhanced Winter Transit Service and Traffic Management (B-4, 5, 6, 8)(B-1)

The various transit services that are provided and/or increased during the winter Season began the winter schedule on December 11th and will continue through April 3rd. These include earlier, later, and more frequent runs on Highway 89 between Truckee and Tahoe City, and on Highway 28 across the North Shore. Service is also being provided between North Shore and Truckee on Highway 267. A third component is the service running from the Truckee Depot to the Sugar Bowl/Donner Summit area. Lastly, the winter nighttime service (Night Rider) is providing 60 minute headways between Squaw Valley and Stateline, with routes serving the West Shore and Northstar. The traffic management program has been reduced by 9 days, primarily Friday evenings, with the savings

being used to partner with the Town of Truckee to provide management at Highway 89 and West River Street on Sunday afternoons. Both of these traffic management programs are underway, weather permitting.

3. North Tahoe Regional Park Playground/ADA Renovation (D-16)

The North Tahoe Public Utility District has requested an Infrastructure allocation of up to \$44,000 to replace unsafe playground equipment with new, state of the art playground equipment that is safe and ADA compliant. This represents a portion of the ADA improvements necessary at the regional park to keep the park a key part of the visitor experience, as it is marketed throughout North Lake Tahoe. This request was recommended by the Joint Committee at its September 27th meeting and approved by the Board of Directors on October 6th. This recommendation has been submitted to the County requesting Board of Supervisors approval.

4. Water Taxi Proposal

A proposal is being developed to initiate a water taxi service that would start on a small scale along the north and west shores of Lake Tahoe. The Tahoe Transportation District (TTD) is looking at this potential project as a possible component in the overall lake shuttle program that they have taking the lead to develop. The TNT/TMA, Placer County, and the NLTRA have been included in the planning discussions. TTD engaged LSC Transportation Consultants to prepare a study on the proposal, including specific routes, possible docking sites, number and types of vessels, etc. The consultants presented the study and recommendations at the November TTD Board meeting and at the November Joint Committee meeting. At its December meeting, the TTD Board voted to continue the project as a partnership with the other organizations including the NLTRA. The Joint Committee directed staff to continue staying involved with supporting this project and offering participation as appropriate. The next meeting of the planning group will be January 6th.

5. Northstar Community Multi-Purpose Trail (A-7)

This trail project, under the leadership of Northstar Community Services District, is nearing completion of the first 2 phases for which TOT funds were granted to conduct planning and environmental work necessary in advance of detailed project design. NCSD has prepared the anticipated next request for funding up to \$500,000 to continue the work on this trail which will provide a key link in the Resort Triangle Trail connecting Lake Tahoe with the Martis Valley and Truckee. The request was approved by the Board of Supervisors on October 19th and work is underway. Staff has prepared the necessary Funding Agreement to be signed by NCSD before any funds can be released,

6. Regional Wayfinding Signage (A-18)

After many months of delay as staff worked out the method of progressing toward completion of the Wayfinding Signage Manual, the project is back on track through the sub-consultant's and Placer County's efforts which will allow development of the missing permitting section. Placer County Planning Department has guided us to make an Environmental Questionnaire submittal (Placer County standard fee is \$6500) with the ultimate goal of establishing a mutually acceptable Zoning Text Amendment for the Placer County Sign Ordinance. This would allow for the existence of Wayfinding Signs by recognizing them as a signage category for North Lake Tahoe. Consequently, a process to permit such signage can then be included

in the Manual. Staff is anticipating some additional funding to be required and requested (\$14,500) in order to complete the few unanticipated tasks, including the Placer County EQ submittal fee, necessary for project wrap-up. A request will be presented to the Joint Committee at its January meeting.

7. Next Joint Infrastructure/Transportation Committee Meeting

The next meeting of the Joint Committee will be Monday, January 24, 2011. Project Infrastructure Funding Requests expected at that meeting should include:

- A-15. Truckee River Corridor Access Plan/Squaw to Truckee Bike Trail
- A-17. Tahoe City Visitor Center/Fire Station Site Expansion/ Redevelopment
- A-18.Regional Wayfinding Signage Supplemental Funding
- A-20. Tahoe City Historic Walking Tour

B. Other Meetings and Activities Attended

- NLTRA Board of Directors Meeting
- Kings Beach Commercial Core Improvement Project/Community Meeting
- Tuesday Morning Breakfast Club
- Winter Traffic Management Meeting
- Tahoe Transportation District Board Meeting/Water Taxi
- Tahoe Fund/Ski Ticket Program
- Chamber Advisory Committee/Community Grants Program
- Meeting with NLTRA Executive Committee
- Squaw/KSL Reception/NLTRA Representative
- Resort @ Squaw Creek Anniversary/NLTRA Representative

North Lake Tahoe Express Financials

Operations	m																
Green Line Results		Red Line Results	Result		Blue Line Results	3 Result		FY									
Placer County		Placer County	Sounty		Washoe County	Count		2010-11 Pax	Рах	FY 2009-10	Pax	FY 2008-09	Pax	FY 2007-08	Day	EV 2008-07	À
Mo. Rev. %	Рах	Pax Rev.	%	Pax Rev.	Rev.	%	Pax	Rev.	2010-11	1	-10	Actuals	2008-09		2007.08	Actuals	2006.07
July \$6,448 12% 190 \$21,000 39% 676 \$26,346 49%	, 190	\$21,000	38%	929	\$26,346	49%	816	\$54,214	1695	\$42,006		\$43,438	_	\$32.220	1187	Socialis \$0	_
Aug \$4,663 10% 129 \$18,448 38% 601 \$25,132 52%	6 129	\$18,448	38%	601	\$25,132	52%	796	\$48,243	1526	\$40,810	1350	\$41,564			1001	80	0
Sep \$4,180 11% 129 \$17,419 45% 645 \$17,115 44% 54	6 129	\$17,418	45%	645	\$17,115	44%	543	13 \$38,714	1316	\$34,440	1137	\$29,982	Ĺ		1009	\$0	0
Oct \$4,489 9% 130 \$15,485 30% 508 \$31,285 61%	, 130	\$15,485	30%	508	\$31,285	%19	953	\$51,259	1591	\$25,515	853	\$31,756	1196		884	05	0
Nov \$2,133 13%	ı	69 \$6,415 27%	5 27%		205 \$15,647 65%	%59	208	\$24,195	782	\$15,706	546	\$17,836	623			\$7.066	245
YTD \$21,913	647	647 \$78,767	,	2635	2635 \$115,525		3616	6 \$216,625	ı	6910 \$158,477	5359	\$164,576	6083	"	4	\$7.066	245
Comparison																	