

BACC: PEAK YOUR ADVENTURE + THE ABBI AGENCY 2018 PLAN + SOW

Client and/or Project Name: BACC: Peak Your Adventure

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Project Dates/Timeline: May 2018 – October 2018

Goal

The Peak Your Adventure campaign goal is to "peak" in-market visitors' interest in summertime mountain activities, encouraging them to experience North Lake Tahoe's mountain resorts during their summertime trips.

Description

The Abbi Agency recommends a Peak Your Adventure campaign that showcases the many different ways visitors can experience mountain resorts in North Lake Tahoe – from wine to events to outdoors activities, all types of visitors can find something special here for their summertime trip. And, a summertime trip isn't complete without experiencing the mountains surrounding Lake Tahoe

Target Audience

The campaign target audience is in-market visitors to North Lake Tahoe during the summer. An emphasis will be put on *families* and *outdoor enthusiasts*, as these are the largest summertime traveler segments.

Strategies

In order to ensure the program has sufficient distribution and awareness, the agency will work to pursue the following strategies:

- 1. Curate a series of Peak Your Adventure itineraries to seamlessly incorporate mountain experiences with lakeside experiences
- 2. **Showcase real experiences** visitors can expect to have with influencers and usergenerated content
- 3. **Develop cohesive messaging and toolkits** to leverage each individual mountain resort and incorporate them into the overarching plan
- 4. Use social media posting, engagement tactics, video content and targeted ads to create and promote engagement among in-market visitors
- 5. Promote to in-market visitors via Visitor Guide ad

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Tactics

Develop Cohesive Messaging and Toolkits

- Create cohesive message points showcasing how visitors can peak their adventure in an array of activities from food and beverage to events to hikes and outdoors adventures
- Create a social media and digital toolkit for partners to promote
- Distribute and collaborate with partners for easy amplification of messaging
- Update Peak Your Adventure page on GTN website with 2018 campaign information

Curate a series of Peak Your Adventure itineraries

- Develop two (2) summer itineraries to live on the GTN blog and highlight an array of activities and events at our resort partners
- Strategically feature events, lodging and activity partners in itineraries and coordinate with partners to spread the Peak Your Adventure message

Showcase real experiences

- Host a series of 4 local/regional influencers to bring the Peak Your Adventure series to life, highlighting summer events and activities at each resort
- Execute a summerlong social media contest to encourage user-generated content around the social media itineraries, providing "prompts" for second half of summer

Social Media Promotion

- Feature Peak Your Adventure messaging at least 1x/week across all North Lake Tahoe channels (Facebook, Instagram, Twitter)
- Break "itineraries" activities into carousel posts and graphics, harnessing user-generated content, to turn posts into tangible activities
- Use "guess that view" giveaways to drive awareness and engagement around each mountain property
- Use video clips to inspire visitors to experience the mountains in summertime (pulled out of previously-developed content)
- Develop Canvas Ad for immersive social media engagement around campaign messaging and activities

Visitor Guide Ad

- Create visitor guide ad showcasing all ways visitors can peak their adventures from dining to shopping to adventure
- Feature user-generated content in visitor guide ad

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Measurements of Success

- 1. Awareness: Number of campaign impressions (goal: 550,000); campaign audiences
 - a. YoY comparison 2017 impressions: 503,000
- 2. Engagement: overall engagement to campaign content (goal: 6,500); number of comments on campaign content (goal: 400); participation in photo contest (goal: 550)
 - **a.** YoY comparison 2017 engagement: 5,600; Touch Lake Tahoe 2018 entries: 500
- **3. Ambassador Sharing**: Posts and analytics from influencers (goal: 10 influencer posts, 1M + estimated imperssions); shares on campaign content (goal: 500)
 - a. YoY comparison 2017 shares: 313

Campaign updates will be provided at the end of each month during campaign flight, and a full recap will be provided at the end of the campaign.

Campaign Timing

| May | Develop itineraries, visitor guide creative, canvas ad, campaign toolkit & messaging Update website page and information Create Ed Cal for summerlong promotion Engage 4 influencers |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| June | Launch campaign info and messaging, distribute toolkit Launch social media posting, photo contest and canvas ad Host Influencers #1 & #2 |
| July | Continue social media posting, photo contest and canvas ad Host Influencer #3 Provide June campaign recap |
| August | Continue social media posting, photo contest (with prompts) and canvas ad Host Influencer #4 Provide July campaign recap |
| September | Continue social media posting, photo contest (with prompts) and canvas ad Provide August campaign recap |
| October | Wrap up posting and photo contestProvide full campaign recap |

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Campaign Budget

| Project | Description | Cost |
|--------------------------|---------------------------------------------|---------|
| Itinerary and Website | Development of 2 PYA itineraries and | \$1,800 |
| | updates to website content | |
| Creative Development | Design of Visitor Guide creative and | \$1,500 |
| | Canvas Ad | |
| Influencer Promotion (4) | Hard cost budget for Influencer Promos | \$3,000 |
| Social Media Posting and | Social media posting and management of | \$5,000 |
| Influencer Management | 4 influencers, including itinerary | |
| | development and influencer relations | |
| Social Media Contest | Hard cost for social media prizes - \$250 | \$1,000 |
| Prizes | budgeted monthly | |
| Visitor Guide Ad Hard | Media cost for Visitor Guide Ad | \$2,200 |
| Cost | | |
| Social Media Ad Hard | Boosting, advertising, add'l hard costs for | \$2,500 |
| Costs | social media promotion | |
| Campaign Management | Client communication, meeting, planning, | \$3,000 |
| | reporting, management of all assets | |
| | \$20,000 | |