

P O Box 5459 ~ Tahoe City, CA 96145 ~ Ph 530-581-8700 ~ Fx 530-581-8762

AGENDA AND MEETING NOTICE MARKETING COMMITTEE Tuesday, January 6, 2009 – 2:00 p.m. Tahoe City PUD – Board Room

NLTRA Mission

"to promote tourism and business through efforts that enhance the economic, environmental, recreational and cultural climate of the area."

NLTRA Tourism Division Mission

"to promote North Lake Tahoe as a travel destination with the purpose of increasing travel spending within the region, including year-round occupancy and length of stay, generating Transient Occupancy Tax (TOT) revenues, sales tax revenues, and maximizing the exposure and promotion of North Lake Tahoe on a regional, national and international level."

Meeting Ground Rules

Be Prepared
Engage in Active Listening
Be Respectful of Others
No Surprises
It is OK to Disagree
Acknowledge Comments, but Do Not Repeat Comments

Marketing Committee Members

NLTRA Board:

Dan Tester - Chair Debbie Casey Debra Darby-Dudley

Committee Members: Julie Maurer Chrisline Horvath Lolly Kupec Ron Parson

Sue Hyde

Les Pedersen

Placer County Rep:
Jennifer Merchant

Quorum 2 Board Members 1 Lay Member

ITEMS MAY NOT BE HEARD IN THE ORDER THEY ARE LISTED

- A. Call to Order Establish Quorum
- B. Public Forum: Any person wishing to address the Marketing Committee on items of interest to the Committee not listed on the agenda may do so at this time. It is requested that comments be limited to three minutes since no action may be taken by the Committee on items addressed under Public Forum. (3 minutes)
- C. Agenda Amendments and Approval
- D. Approval of Marketing Meeting Minutes November 25, 2008
- E. 2009 Marketing Committee Appointment Process Update (5 minutes)
- F. Review Updated FY-2008/09 North Lake Tahoe Marketing Coop Budget (10 minutes)
- G. Update on North Lake Tahoe Marketing Coop Committee Reallocation of Advertising Funds for Winter Bay Area Television Campaign (20 minutes)
- H. Report on Board Direction Regarding Funding for the North Lake Tahoe Conference Center (5 minutes)
- Review and Discussion on Marketing Direction Community Outreach and FY-2009/10 Planning Process (15 minutes)
- J. Discussion to Reschedule January 27th Marketing Committee Meeting (5 minutes)
- K. Discussion to Change Marketing Committee Meeting Start Time to 1:00 p.m. (5 minutes)

- L. Departmental Reports (written reports included in packet) (20 minutes)
 - o Advertising
 - o Conference Sales
 - o Leisure Sales
 - o Special Projects
 - o Public Relations
- M. Committee Member Comments (5 minutes)
- N. Standing Reports (posted on www.nitra.org)
 - Reno/Tahoe International Airport September Report
 - November Search Engine Optimization Report
 - November GeoTracking Report
 - November Web Report
 - November Click Thru Report
 - October Financials
 - November MTRiP Report

Posted and Emailed December 30, 2008



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MARKETING COMMITTEE MEETING MINUTES November 25, 2008 – 2:00 p.m.

Tahoe City Public Utility District

PRELIMINARY MINUTES

COMMITTEE MEMBERS IN ATTENDANCE: Dan Tester, Alex Mourelatos, Ron Parson, Julie Maurer (2:07 p.m.) and Christine Horvath (2:07 p.m.)

NLTRA STAFF IN ATTENDANCE: Andy Chapman, Jason Neary, Jeremy Jacobson, Judy Laverty, Steve Teshara and Whitney Parks

OTHERS IN ATTENDANCE: Pettit Gilwee, Jennifer Martinez, Deanna Gescheider, Erin Damonte, Carl Ribuado, Alana Crete, Kathy Long and Aaron Curtis

1.0 CALL TO ORDER - ESTABLISH QUORUM

1.1 The meeting was called to order by Chair Dan Tester at 2:02 p.m. and a quorum was established.

2.0 PUBLIC FORUM

2.1 Andy Chapman reported that the First Tuesday Breakfast Club next Tuesday, December, 2nd will be the annual "What's new at your ski area" program with special Keynote Speaker Caroline Beteta, Executive Director of the California Travel and Tourism Commission. Caroline will be presenting "The California Snow Campaign" with audio visual about the promotions this winter in California. Next Tuesday's Breakfast Club will meet at Granlibakken Gran Hall at 7 a.m.

3.0 AGENDA AMENDMENTS AND APPROVAL

3.1 M/S/C (Mourelatos/Parson) (3/0) to approve the Marketing Committee agenda with adjustments made as necessary.

4.0 APPROVAL OF MARKETING MEETING MINUTES

- 4.1 M/S/C (Parson/Mourelatos) (3/0) to approve the Marketing Committee meeting minutes of October 28th, 2008 as presented.
- 5.0 PRESENTATION ON SKI LAKE TAHOE/SIERRA MARKETING COUNCIL 2008/09 MARKETING EFFORTS CARL RIBUADO, EXECUTIVE DIRECTOR, SKI LAKE TAHOE, SIERRA SKI MARKETING COUNCIL
 - 5.1 The North Lake Tahoe Marketing Cooperative is a participating partner in the Sierra Ski Marketing Council's (SSMC) efforts to promote the region as a top winter sports destination. Andy Chapman introduced Carl Ribuado, Executive Director, Ski Lake Tahoe, Sierra Ski Marketing Council. Carl discussed the participating ski resorts in the SSMC and Ski Lake Tahoe. He discussed the

importance of working cooperatively and combining resources due to the competitive nature of the ski market nationally. He discussed the SSMC's ads, Web site and the Lake Tahoe Winter Vacation Guide, as well as a number of promotional efforts such as SSMC's carrier relationship with Southwest Airlines. All marketing efforts focus on drawing awareness to Lake Tahoe and North Lake Tahoe as a destination. Web site statistics are tracked monthly to measure the success of SSMC's efforts. The eStarch Readership Report ranked Lake Tahoe as the #3 winter sports destination last year. SSMC also uses reports to measure the readability and success of advertisements and promotions. From recent accountability research, it was determined that there was a \$690 return on investment for every dollar invested in SSMC marketing efforts.

6.0 PRESENTATION, DISCUSSION AND POSSIBLE ACTION ON THE NORTH TAHOE PUBLIC UTILITY DISTRICT REQUEST FOR CONTINUED CONFERENCE MARKETING GRANT IN THE AMOUNT OF \$15,000

- Andy Chapman provided background information on the "Annual Conference 6.1 Marketing Support" in the amount of \$15,000 for the North Tahoe Community Conference Center. He noted that the NLTRA's total marketing budget was reduced this year by \$276,991 and accordingly some budget cuts had to be made. Since the Conference Center had a somewhat uncertain future at the time the budget was being prepared, the \$15,000 Conference Marketing contribution was eliminated as a part of budget reductions. At the November Board meeting, Curtis Aaron and Kathy Long from the NTPUD confirmed that the District still was interested in applying for a \$15,000 marketing grant to help fund the marketing of the conference center. Since this \$15,000 was not included as a part of the FY2008/09 marketing budget and no other funding is available for this expenditure in the budget, the staff report recommended utilization of NLTRA marketing reserves. An outline describing the board approved policy for using NLTRA marketing reserves was included in the packet. Kathy Long gave background on the North Tahoe Community Conference Center. A letter regarding marketing goals and objectives of the center from the NTPUD to the NLTRA was included in the packet.
- 6.2 Kathy reported that the conference center will use the \$15,000 marketing grant for print and internet advertising for weddings at the center, as well as printed collateral packets in the amount of \$4,050. The center will use \$8,950 for the advertising and marketing of conferences and meetings, and \$2,000 for a proposed media outreach/FAM tour. Kathy explained the tracking devices in place for measuring the success of advertising efforts. She said the center will use web analytics to measure the success of the Web site. The conference center will also measure incremental TOT and identify occupancy and revenue by market segmentation, e.g. the SMERF market. She explained the new business model of the center. The conference center will have two staff people on-site with the goal of booking room space. All the event planning, lodging and other services will be directed outside of the center. Julie Maurer asked about the conference center's role as a community center. Kathy reported that the center will be promoted as a community center to fill space and help the center survive through slower seasons.
- 6.3 Ron Parson wondered how the conference center will measure the success of its marketing and advertising efforts. Kathy reported that the center would like to break even in the building as the center has been operating at deficit for several years. Curtis Aaron reported that the break even point would be approximately \$450,000. He noted that since the NTPUD is a government agency, they cannot make a profit. He reported that so far this fiscal year, the center has met

approximately half of its anticipated revenue target. The NTPUD has cut costs at the center due to staff restructuring. Curtis said that the center is looking for support from the community and any help moving forward. Dan Tester asked how much money the center currently spends for advertising. Curtis reported that the center currently spends between \$20,000 - \$30,000 annually for advertising. Julie Maurer wondered how the center will allocate these marketing funds since there is no professional marketing and sales staff on site. Kathy reported that she has been working with Curtis Aaron's executive assistant, as well as the NLTRA marketing staff and small lodging partners. The conference center is also working to develop a partnership with the North Tahoe Business Association. NTBA may relocate their offices into the center to help with marketing and promotions. She said they also consult with Small Pond Studios who is helping produce their updated Web site and collateral. Dan Tester asked what the conference center's call to action was in their advertising and promotions. Curtis reported that most of the call to action will be to the Web site. The sale will be closed by conference center staff for room space, with the balance of requests, such as lodging or event planning, to be directed to other businesses/services in the community.

7.0 DISCUSSION AND POSSIBLE ACTION TO RECOMMEND APPROVAL OF RESERVE ALLOCATION FUNDS FOR

- NTPUD CONFERENCE MARKETING \$15,000
- RRC CONSUMER SURVEY \$5,000
- 7.1 Andy Chapman reported that the NLTRA Board created a "marketing reserve" account several years ago. The objective of the reserve was to establish a fund representing 15% of the annual TOT marketing budget. One condition of the reserve is that any funds expended must be replenished no later than the following fiscal year. Currently, there is approximately \$277,000 available in the reserve. Andy reported that this agenda item can be separated for recommendation.
- 7.2 Andy discussed the RRC Consumer Survey. This is part of a larger survey and research project to obtain current consumer and eastern Placer County resident feedback on NLTRA marketing, transportation and infrastructure projects. This first research update since the 2004 Master Plan will help the Resort Association evaluate plans, projects and investments going forward. Andy noted that the NLTRA is also a \$15,000 funding partner, working with the Placer County Office of Economic Development and the two other tourism organizations in the County, to prepare a County-wide Tourism Study. The consultant for this study is Dean Runyan Associates. Finally, the NLTRA has a separate contract with Dean Runyan to update the 2003 report, The Economic Significance of Travel to the North Lake Tahoe Area. This contract is for \$24,000. The contract with RRC Associates for the Consumer Survey and Eastern Placer County Resident and Property Owner Survey is an estimated \$41,000. The Placer County Executive Office directed that the NLTRA Marketing budget pay a portion of costs for the RRC survey project. This amount is \$16,000. \$11,000 of this amount has been identified to come through this year's marketing contingency funds. The balance of \$5,000 is recommended to come from the marketing reserve.
- 7.3 Ron Parson asked NLTRA staff if anything else could be cut from the current FY2008/09 marketing budget for the NTPUD Conference Marketing and the RRC Consumer Survey without using the marketing reserve. Steve and Andy responded that at this time, all available marketing funds have been allocated. They noted that in January, staff will begin the six month reforecast analysis and perhaps some funding could be identified at that time. Andy added, however,

that it is very unlikely that \$15,000 or more could be found in the reforecast. Ron Parson did not feel that money should be borrowed from next year's budget. Julie Maurer said that at some point, the NLTRA can no longer support all marketing and advertising efforts of the North Tahoe Conference Center. She suggested that other conference properties in the community should also be allowed to ask the NLTRA for conference funding. She said she would feel more comfortable if \$15,000 was placed into the NLTRA conference sales budget in order to benefit conference efforts of everyone in the community. Alex Mourelatos commented (in response to Julie Maurer's comments) that the conference center is a stand alone facility, not connected to any other sources of business like other properties in the community that are connected to lodging or food and beverage. He said the conference center is an important investment for our community.

- 7.4 No motion was offered on the use of reserve funds to fund the North Tahoe Conference Center. Direction to staff: Determine another way to support the NTPUD Conference Marketing in the amount of \$15,000 without using marketing reserve funds.
- 7.5 Alex Mourelatos said he felt there should be more flexibility in the NLTRA marketing budget. He said it was also his view that the \$5,000 for the research project does not fit the criteria of using reserve funds. The consensus of the Committee was that they did not feel comfortable spending next year's budget and did not recommend using marketing reserves.

8.0 PRESENTATION ON AST WINTER DEW TOUR 2008 - NADIA GUERRIERO, DIRECTOR OF EVENTS AND CONFERENCE SERVICES, NORTHSTAR-AT-TAHOE

- 8.1 Nadia Guerriero, Director of Events and Conference Services at Northstar-at-Tahoe, announced that Northstar has secured the final event of the 2008/09 AST Winter Dew Tour. The Northstar portion of the event will be held February 19-22, 2009. Nadia provided background information on the AST Dew Tour. The summer Dew Tour was launched in 2005 with the objective to create the premier pro Action Sports Tour.
- 8.2 The AST Winter Dew Tour will be a three event, multi-sport series. It will include season long points standings, a \$1.5 million prize and NBC/USA programming. The first event of the tour will take place from December 18-21 at Breckenridge, Colorado. The second event will be January 8-11 at Mt. Snow, Vermont, and the final event will be at Northstar-at-Tahoe. The Northstar event will feature men and women's skiing and snowboarding, super pipe and slope style. The series will highlight the biggest stars of winter action sports with live programming on NBC, USA and MTV2. The series will also be featured on Rush HD and simulcast live internationally on Fox Australia. Viewers will be able to watch the series on video on demand, Hulu and Amazon.com. Nadia discussed the tremendous public relations opportunity and economic impact to Northstar-at-Tahoe and the entire Lake Tahoe region from the AST Dew Tour.
- 8.3 Julie Maurer added that the summer AST tour drew approximately 60,000 spectators per stop, and they are hoping for approximately 30,000 attendees at the winter sites. She reported on the lodging and economic impact of the television crews alone. The Tour will also feature a free concert at Northstar on Friday, February 20. There was discussion that Julie Maurer will contact lodging properties in the next month to create a seamless room booking engine on the Northstar Web site. Nadia said that Northstar is also looking for any help with shuttles to transfer AST attendees to various locations in the Tahoe region.

9.0 PRESENTATION ON 2008 AUTUMN FOOD AND WINE RESULTS – JUDY LAVERTY, SPECIAL PROJECTS MANAGER, NLTRA

- 9.1 Judy Laverty provided a written narrative and list of highlights regarding the 2008 Lake Tahoe Autumn Food and Wine Festival in this month's Committee packet. She reviewed festival changes this year. The date was changed to the weekend after Labor Day to remove competition of multiple other events (Squaw Valley Art Bark Fest, Reno Air Race and Truckee Renaissance Faire). Also due to the fact that the event is now in an outdoor venue, weather is a major consideration. Judy reported that the date change strengthened attendance. After researching other festivals. Saturday's event was changed to a free event with free cooking demonstrations and children's activities; because of alcohol being served, wine tastings and seminars were still ticketed events. Judy noted that over 600 glasses for wine tastings were sold on Saturday. The marketplace and vendor fair was greatly expanded and live music was featured throughout the Village. There was a very strong line up of celebrity chefs including Bravo TV's 2008 Top Chef Winner, Stephanie Izard, as well as Chef Joseph Keller, renowned cheese expert Laura Werlin, Sushi Master Taro Arai, Chef Lars Kronmark and local chef Douglas Dale.
- 9.2 On the expense side, this year, Northstar increased the site fee from \$5,000 to \$15,000. In an effort to increase visibility of the cooking demos, 60" plasma screens were installed at an expenditure of \$4,100. Judy included a final budget in the Committee packet. The total tracked attendance for 3 days was 2,058, a 56% increase over last year. The estimated public relations return on investment is \$115,000 with 5,875,607 total impressions (to date, with a final total still pending). A combined online ticket sales zip code survey found that 251 ticket sales were out of town (68%) and 123 local (32%). This year, cash sponsorship was at \$29,900 (up 40% over prior year), ticket revenues were at \$44,470 (up 10% over prior year), and the auction generated \$11,784 (down 21% over prior year). The event total revenues were at \$85,154 (up 12% over prior year) and total expenses were \$88,264 (up 24% over prior year). The total net profit/loss was -\$2,110. The major objectives of AFW were to break even on the event, promote visitation to an off season event and increase awareness of the culinary aspect of this region. Ron Parson asked for Northstar to quantify room revenue to see if the event helped the resort. Alex Mourelatos recommended sending a survey to the out-of-town online ticket sales to determine where they stayed during the event.

10.0 UPDATE ON MARKETING DECISION TOOL DEVELOPMENT

10.1 Ron Parson discussed the recent meeting of the Marketing Decision Tool Development project. The Subcommittee's goals are: 1) to find a pattern of North Lake Tahoe business, 2) breakdown patterns of lodging by travel segment, 3) determine areas of opportunity and 4) develop marketing programs to fill those areas of opportunity. Justin Broglio will try to find information from grocery stores, retail and lodging. Ron Parson will go to West Shore restaurants, retail and lodging. Andy Chapman will secure a map of TOT reporting areas and sales tax by month. Cheri Sprenger is gathering information from Safeway. The Subcommittee still needs participants from Squaw Valley and Northstar. The next meeting will be held on December 11.

11.0 REVIEW OF COMMITTEE MEMBER APPOINTMENT PROCESS

11.1 Andy Chapman thanked everyone who has participated on the Marketing Committee this year as a lay member. Individuals interested in consideration as lay members for the 2009 Marketing Committee must submit a letter of interest and qualifications to the NLTRA by December 29, 2008.

12.0 DISCUSSION ON DECEMBER 30TH MARKETING COMMITTEE MEETING

12.1 The Committee came to a consensus to move the next Marketing Committee from Tuesday, December 30th, 2008 to Tuesday, January 6th. The meeting will be held at the Tahoe City PUD at 2:00 p.m.

13.0 DEPARTMENTAL REPORTS

- Advertising Jennifer Martinez reported that we received an upgrade to a full page ad in Newsweek at the half page ad price. The written advertising departmental report includes a list of ads running in November and December. Jennifer also reported on the TripAdvisor.com campaign, the banner on LATimes.com, and the annual listing on Gordon'sGuide.com. She noted that the Bay Bridge Outdoor Board was posted on November 3rd featuring winter creative.
- Leisure Sales Jeremy Jacobson reported that he assisted UK tour operator Ski Safari to develop a Northstar product and Web pages. He is also helping to build a North Lake Tahoe ski section on the Alaska Airlines vacation Web site. He reported that he is maximizing dollars on international and domestic FAMS. Jeremy recently attended the San Diego Snow Jam on behalf of SSMC. He said he was very impressed by Snowbomb's efforts at the San Francisco ski show and noted the importance of reinventing the way ski shows are run.
- 13.3 **Special Projects** Judy Laverty continues to plan for the 2009 Autumn Food and Wine Festival. She also continues to update the GoTahoeNorth Web site. She assisted in planning for the CTTC Snow Web site and the AST Winter Dew Tour. She reported on other upcoming events in February. They include the Nissan Tram Face Challenge at Squaw Valley and SnowFest.
- 13.4 **Public Relations** Pettit Gilwee reported on the new North Lake Tahoe ad in this month's Self magazine. She noted the importance of being the first to release a new snowfall press release. In the last 30 days, Pettit has been coordinating a press trip for Guy Fieri of the Food Network. She hosted Editor Bruce Kelly of San Francisco Magazine, CCTC Japan Office's Reiko Mizutani and Mayumi Mori and freelancer Lena Katz. There are currently 8 news releases in the works; 7 news releases were distributed in the last month and she responded to 31 media leads.

14.0 COMMITTEE MEMBER COMMENTS

14.1 No comments.

15.0 STANDING REPORTS

- 15.1 The following standing reports were posted on nltra.org:
 - Reno/Tahoe International Airport September Report
 - October Search Engine Optimization Report
 - October GeoTracking Report
 - October Web Report
 - October Click Thru Report
 - September Financials

October MTRiP Report

16.0 ADJOURNMENT

16.1 The Marketing Committee meeting adjourned at 4:31 p.m.

Submitted by:

Whitney Parks, Administrative Assistant

North Lake Tahoe Resort Association Lay Member Appointment January 6, 2009

Criteria

- Maximum of six "Lay" members.
- "Lay" members are selected based on marketing experience (highest priority), type of business affiliation, and geographic representation.
- "Lay" members are appointed at the January 7th Board meeting with the first meeting of the committee in late January.
- Committee members serve for a one year period.

Application of Interest Received

- 1. Heather Bacon, Principal, Boulder Bay Resort President, Tahoe Biltmore
- 2. Christy Beck, Director of Operations, Sales and Marketing, The Village At Squaw Valley
- 3. Jacquie Chandler, Marketing Director, Corporate Visions Inc.
- 4. Joseph Chillemi, Retiree, Kings Beach
- 5. Brit Crezee, Marketing Director, First Tracks Publishing
- 6. Claire Fortier, Communications Director, Parasol Tahoe Community Foundation
- 7. Deanna Gescheider, Regional Director of Marketing & Sales, JMA Ventures
- 8. Steven Holtz, Director of Public Relations, The Ritz-Carlton Highlands, Lake Tahoe
- 9. Christine Horvath, Director of Marketing, Squaw Valley USA
- 10. Lolly Kupec, Wild West Communications Group
- 11. Julie Maurer, Vice President of Marketing & Sales, Boothcreek Ski Holdings, Inc.
- 12. John Monson, Director of Marketing & Sales, Sugar Bowl Ski Resort
- 13. Alvina Patterson, Owner, Holiday House
- 14. Burke Pease, Local Resident, Tahoe City
- 15. Les Pederson, Director of Sales & Marketing, Resort at Squaw Creek
- 16. Nick Pullen, Broker/Owner, Pullen Realty Group
- 17. Daryl Simms, Independent Contractor, Truckee
- 18. Brinn Wellise, President and Owner, Switchback Public Relations & Marketing
- 19. Brett Williams, President and Broker, Agate Bay Realty of Lake Tahoe



12 Month Category review for DRAFT FY 2008/09 Planning Revised 12-11-08

Line Item/Description	R	EVISED FY 2008/09		FY 2008/09 Budget		Variance
Public Relations	\$	89,200	S	89,200	\$	br.
Leisure Sales	\$		5	110,750		_
North Tahoe Conference Sales Media	\$	192,949	5	200,000	\$	(7,051)
SUB-TOTAL	L \$	392,899		399,950	\$	(7,051)
Coop/Misc, Committed Programs						
Sierra Ski Marketing Council	9	93,000	\$	93,000	\$	_
Hotel Travel Index	5		9		¢,	_
Regional Marketing Committee	5	50,000	S	75,000	\$	(25,000)
North Tahoe Wedding Association	5	000,00	3	90,000	\$	_
Photography	5	12,000	S	12,000	Ţ,	
MTRIP Research Project	5,	15,000	\$	15,000	\$	_
California Snow Campaign	57	28,000	S	28,000	45	_
Fulfillment	5	10,000	5	10,000	g,	_
SUB-TOTAL	L \$		5.	323,000	\$	(25,000)
Consumer Warketing						
Drive Market	\$	126,786	9	95,171	\$	31,615
Destination Market	9			189,097	\$	2,968
Outdoor	5		\$	83,493	\$	(9,277)
Internet (Drive and Destination)	\$			133,139	\$	(29,157)
Direct Response	S		5	96,000	\$	(4,010)
Website Programs (non advertising)	S		5	66,000	\$	4,326
Production/Client Services/Promo Planning	5		S	122,900	ŝ	5,735
Research	\$		S	1,,11110	Ç.	-
SUB-TOTA	L §	788,000	Ş	785,800	\$	2,200
Misc. Supplies/Contingency			Ş	905	\$	905
ТОТА	L §	\$ 1,478,899	ij.	1,509,655	,	
NLTRA Marketing Budget	\$	832,000	4	832,000		
NLTRA Carryover Revenue to Warketing Coop		•	Ş.	, ,,,		
IVCBVB Projected Marketing Budget	建	665,665	\$	665,655		
IVCBVB Carryover Revenue to Marketing Coop			g	=,=		
Fees & Commissions	g	1,000	Ş	12,000		
TOTA	L S		\$	1,509,655	\$	(11,000)
Variano	e \$	19,756				

July 2008-June 2009	July	August	September	October	November	December	January	February	March	April	Мау	June	Variance	Total
DRIVE MARKET PRINT					ļ									
											[
VCGA Gelf (1/2 pg)	\$6,481							 			}	<u> </u>	}	\$6,481
7x7 Magazine (Full pg)	\$6,163				<u> </u>									\$6,163
San Francisco Magazine (1/2 pg)					\$7,625			\$7,62 <u>5</u>			ļ	} _	├	\$15,250
Sunset Magazine Northern CA Reno/Tahoe Section (1/	1 pg)				\$18,108						ļ	<u> </u>	ļI	\$16,108
Briye Market Print Subtotal	\$12,544	\$0	\$0	80	\$23,733	\$0	80	\$7,625	<u> </u>	\$0	\$0	10	₽D	\$44,002
DESTINATION PRINT					 									
											<u> </u>			
Southern California											ļ	<u> </u>	J	
Los Angeles Magazino (1/2 page)				\$9,450	<u> </u>		\$9,450				 _	 _	} }	\$18,900
Newsweek LA Metro Buy (1/2 page)					\$6.705	<u> </u>	\$6,705	ļ.——			ļ	<u> </u>		\$13,410
<u> </u>			<u> </u>		 	 	 	Ļ———			 	 	 	
Regional Print			 	 	 	 	 	├──			┼───	 		
Newsweek CA State Buy (Full pg)	\$14,785			 	 	 	 	ļ	<u> </u>		 		 	\$14,785
National Geographic: The West's Best (1/2 pg)			\$8,176	 _		<u> </u>	 	 	ļ		 	 		\$8.176
Outside Magazine: Western Circ. (Full pg & 1/2 pg)	\$11,344	<u> </u>	<u> </u>		511.825	 	\$11,825	 			┼	├ ──	+	\$34,994
Fairways & Greens (Full pg)		ļ	\$1,083	├ ──	ļ	<u> </u>	 	 			1	 	+	\$1,053
Ski Press Coop (Full pg. 4C, 2-4 partners) nit coop half	52291		<u> </u>		 	\$2.291	çxi	├ ──	ļ		 			\$2,291
CTTC Insert (1/3 pg)		ļ	Ļ	\$15,512	<u> </u>	 	<u> </u>	ļ		<u> </u>		 	-}	\$15,512
Womens Adventure Magazine (1/2 pg)			<u> </u>	ļ	\$3,000		\$4,00D		ļ		┦───			\$7,000
Destination Print Total	\$26,129	\$0	\$9,239	\$24,962	\$21,530	\$2,291	\$31,980	\$0	10	10	10	\$0	\$0	\$116,131
ANNUAL PRINT														
AAA Tourbook	l	<u> </u>	<u> </u>		<u> </u>	<u> </u>	·\	28,023	<u> </u>	\				\$8,021
CA Visitors Guide Coop Ad, Full pg. 4C. 8 partners		L	<u> </u>			ļ	\$19,375	ļ	ļ		 		_	\$19,375
NV Travel Planner/Visitor Guide Coop Ad, Full pg. 4C.	4 partners	<u> </u>	<u> </u>	\$8,538	<u> </u>	L	<u> </u>	↓	ļ	<u> </u>	-	<u> </u>		\$8,538
Total Annual	\$0	80	\$0	\$8,538	\$0	80	\$19,375	\$8,021	\$0	\$0	\$0	\$0	\$0	\$35,934
TELEVISION		ļ	<u> </u>	<u> </u>	<u> </u>			J	 					
Bay Area Cable TV Travel, Comedy Cent, HGTV Disc		ļ	<u> </u>	<u> </u>	<u> </u>	 	 	<u> </u>	 -					\$22,784
Total Television	\$22,784	\$0	\$0	\$0	\$0	\$0	30	\$0	\$0	\$0	50	\$0	\$0	\$22,784
<u></u>	 	 		┼		 	+		 	 -	 			50
BAY AREA DUTDOOR	\$9,277	\$9,277	\$9,277	 	\$9,277	\$9,277	\$9,277	59.277	59,277	 	 -			\$74,216
Bay Bridge 12' x 24" Illuminated Total Outdoor	\$9,277	\$9,277	\$9,277	\$0	\$9,277	\$9,277	\$9,277	\$9,277	\$9,277	30	\$0	\$0	\$0	\$74,216
This outcom														
INTERNET (DRIVE & DESTINATION) - ESTIMATED		I		Ļ <u> </u>			 	 _		 	 			<u> </u>
VCB Co-op Search Engine Prog*	\$8,222	\$4,59B	\$6,683	\$4,800	\$5,700	\$5,700	\$5,700	\$5,700	\$5,700	ļ			\$1,480	552,283
Sigate com	\$220	5221	\$221				<u> </u>		Ļ			<u> </u>	54	\$675
OnlyinSanFrancisco com (SF CVB website)	\$438	\$43B	\$438	\$385	\$365	\$365	\$365	\$365	\$365	-		 		\$3,504
Trip Advisor CPC	\$550	\$278				\$2.000	\$2,125	\$2,125		 				\$7,078
Tribune Network: Traveled Unraveled Newslatter.	\	\$825							 	.				\$625
Outsidemag.com email			Free			4	Free		<u> </u>	 				50
Fairways and Greens Email	Free	Free	4						 	 				20
Mountain News	\$510	\$510	\$101				-		<u> </u>		_ļ		\$64	\$1,275
Away Network Newsletter Sponsorship (cpc buy)	\$233	\$50	\$233			_ _				-			\$84	\$600
Visitcalifornia.com	thd	lbd	1bd			<u> </u>			<u> </u>	-				50
Sunset.com	\$1,250	\$1,25D	\$1,250		\$1,260	\$1,250						_	(\$342)	\$5,908
Destination TV (may pull based on performance)*	\$3,584					1						-		\$3,584
Goggle	\$1,514	\$1,493	\$1,643	\$1,381	\$1,000	\$1,750	\$1,750	\$1.750	\$1,750				(\$511)	\$13,500
Yahaa	\$568	\$340	\$291	\$890	\$500	\$70D	\$700	5700	\$700	1	1	1	\$841	\$8,200

July 2008-June 2009	July	August	September	October	November	December	January	February	March	April	Мву	June	Variance	Total
KQED.org Newsletter Sponsorship			<u> </u>			#44 <u></u>	<u> </u>	1 1 1 1 1 1	\$1,250			55,05	74(14).50	\$1,250
OCRegister com Stand Alone Email Blast							\$1,250	li						\$1,250
Sheckys com SF Stand Alone Email Blast							\$750	ti						\$750
Sheckys com LA Stand Alone Email Blast							4,00	\$1,000						\$1,000
LATimes com Banner Ad Travel Section						\$1.000	***	21.000						\$1,000
SkiDøzzie com Email Blast to LA Database						31,000	\$1,875							\$1,675
					 -		21,072	 						
Gordon's Guide Custom Visitor Guide						\$1.625								\$1,625
Internet Subtotal	\$15,098	\$9,803	\$10,920	\$7,4 <u>16</u>	\$8,815	\$14,390	\$14,515	\$11,540	\$9,765	\$a	\$ 0	\$D	\$1,620	\$103,982
								<u> </u>						
SPRING/EARLY SUMMER MEDIA	<u> </u>		 			<u> </u>		<u> </u>		\$100,000			<u> </u>	\$100,00D
<u></u>	****				4 355	4-5				4/22 222				
TOTAL MEDIA	\$65,032	\$10,080	\$29,438	\$40,918	\$63,355	\$25,958	\$75,147	\$36,563	\$19,042	\$100,020	\$0	\$0	\$1,820	\$467,049
	ļ				├	}		 		<u></u>				
DIRECT RESPONSE										 				
Direct Mail Newsletter (55k-65k to Western States DB)	\$32,398		├──~			\$25,500		 			 -	 _		\$58,896
Bay Area Direct Mail Postcard Oty 11,500	\$9,073		 	ļ	****			th nor	 		 -	 	ļ	59,073
Email Program Improvement	** 057	 	}		#3,000 000,02		#3.00¢	\$3,000	60 ppg	 				\$6,000
Email Blasts - Existing Database	\$1,957	 -		\$2,054	\$2,000	52,000	\$2,000	52.000	\$2,000		\$2,000	\$2.000		\$18,021
Direct Response Subtotal	\$47,436	\$0	10	\$2,054	\$5,000	\$28,500	\$2,000	\$5,000	\$2,000	\$0	\$2,000	\$2,000	\$0	\$91,990
ADDTL WEBSITE PROGRAMS	 -	 -			┼──			├ ~~			 -	├	 	
	 -	•4 007		\$4,344	\$4,000	\$4,000	\$4,000		*4.000	14.000			 	
Monthly Maintenance	\$3,992	\$4,007	\$4,476	\$1,404				\$4,000	\$4.000	\$4.000	54,000	\$4,000		\$48,821
Search Engine Oplimization	\$1,315	\$1,361	\$1,425	31,404	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500		\$17,505
RSN Day in the Sierra Addtl Website Subtotal	\$6,307	## 70B	*****	45.740	#F ###	\$1.000	\$1,000	\$1,000	\$1,000	** ***	** 500	45.504		\$4,000
Addit Medalle 2001013)	\$0,307	\$5,388	\$5,903	\$5,748	\$6,500	\$6,500	\$8,500	\$8,500	\$6,500	\$5,500	\$5,500	\$5,500		\$70,326
PRODUCTION			 -	 		 		-	├── ┈─	 	 -	 		
	├── ~		\$3,700	 	 			 	 	├──		 -		44.700
Creative Development for Phase II Campaign	\$22,938		\$3,700	 				 		 -	 	 		\$3,700
Summer Television Production	\$1,474		 	 	\$1,500	 	\$1,500	┼──	 	 	** ***			\$22,936
Billboard Production Visitingfaketahos.com Production	\$1,414	 	 	 	31,000	\$1,000	\$1,300	┼─┈	 	┼┈──	\$1,500		 	\$5,974 \$1,000
Design/Resizes/Special Services	\$2,902	\$3,357	\$3,039	\$2,740	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	 	\$36,036
Internet Banners/Buttons/Email Copy/ Production	\$1,405	\$1,571	\$1,422	\$1,378	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500		\$17,878
Website Live Chal Monthly Service	31,403	31,011	41,744	91,310	41,500	37,500	\$1,500	31,200	31,300	\$1,300	\$1,000	31,500	 	\$0
Production Subtotal	\$28,717	\$5,028	\$5,167	\$4,118	\$6,000	\$5,500	\$8,000	\$4,500	\$4,500	\$4,500	\$5,000	14.500	\$0	\$87,524
Production appoint	+ **********	*5,020	#4,101	44,110	30,000	\$0,000	\$0,000	94,500	94,000	**,000	*0,000	\$4,500	- 30	301,024
MISCELLANEOUS		 	 	 		 	 -		 	 	 	 	 	
Client Service	\$2,103	\$2,182	\$2,253	\$2,338	\$2,100	\$2,100	\$2,100	\$2,100	\$2,100	\$2,100	\$2,100	52,100	 	325,674
Non-Media Promo Planning Fee	42,103	72,164		32,330	32,100	\$3,500	32,100	22,100	24,100		32.100	\$3,600		\$7,20D
Special Projects	\$1,025	 -	\$912	 	\$2,300	32,000	\$1,000	 	_\$2,000	 	\$1,000	33,000		\$8,237
Miscellaneous Subtatel	\$3,128	\$2,182	\$3,165	\$2,336	\$4,400	\$6,700	\$3,100	\$2,100	\$4,100	\$7,100	\$3,100	\$5,700	\$0	\$41,111
	1	1	1	1	1 17,722	1 00,722	<u> </u>	1	1	1-11111	1	70,700	1	4411111
NON-MEDIA TOTAL	\$80,588	\$12,578	\$17,229	314,258	\$20,900	\$40,200	\$17,800	\$18,100	\$17,100	\$12,100	\$16,600	\$17,700	\$0	\$290,951
	1	1	1	• • • • • • • • • • • • • • • • •		1		1	1,1,1,1,1,1	1	1 111111	<u> </u>	1-3	
COOPERATIVE PROGRAMS	\top		T ***	†	1			 	 	ऻॱॱ	† —	1		
Slarra Ski Marketing Council	\top	T		T	1	\$93,000	1		1	<u> </u>	T	1	1	\$93,000
Regional Marketing Committee	1				T	1	 	T	1	T	T	\$50,000	·	\$50,000
North Tahoe Wedding & Honeymoon Association		1		T	1	1——			1	T	T	\$90,000	·	\$90,000
MTRIP			Ţ	T	T	1	Ţ	T	1	T	1	\$15,000	1	\$15,000
Photo Shoot	\$3,414	\$5,000	\$3,586		T	1	T	T	1 "		Γ"	1	Τ''''	\$12,000
CA Snow Campaign	T_':	T	T		T	\$28,000	T	T	1		T		T	\$26,000
Fullfillment	1			1''''		·		T	1	T	T	510,000		\$10,000
Cooperative Programs Subjets)	\$3,414	\$5,000	\$3,586	\$0	\$0	\$121,000	\$0	\$0	\$0	\$0	80	\$185,000	\$0	\$298,000
	1			1	T	T	T T	1	T	1		1		
	T		T		T ***	T	ï——	1	T	1		T		
GRAND TOTAL	\$169,934	\$38,858	\$50,251	\$55,172	\$84,255	\$193,158	\$92,747	\$54,683	\$38,142	\$112,100	\$16,500	\$182,700	\$1,820	\$1,086,000

^{*} Actual July cost for Destination TV is \$4966 however a \$1364 internet billing credit was applied here

smith + jones g

Budget Tarpet; \$1,108,800





North Lake Tahoe Resort Association January 6, 2009

BACKGROUND

At its latest meeting, the North Lake Tahoe Cooperative Committee reviewed the current budget allocations. In addition, the committee reviewed a recommendation from the agency on use of available funds to promote the North Lake Tahoe product in the Bay Area. After discussion, the committee approved a reallocation of \$33,180 to place a three week television schedule in the Bay Area to promote the winter season. This buy also incorporated a Comcast Tourism Grant award that match dollar of dollar with additional spots on the stations purchased.

Attached to the staff report are the details of the buy. EXL Media and Smith and Jones Advertising will review the television buy and answer any questions from the committee.

COMCAST SPOTLIGHT CABLE

Flight Dates:

January 20 - February 8, 2009 (3-weeks)

Demo:

Women 25-54

Total Households:

923,460

Systems:

Contra Costa

119,940 cable households (Alamo, Blackhawk, Clayton, Concord, Danville, Diablo, Lafayette, Martinez, Moraga, Orinda, Pacheco, Pleasant Hill, Rossmoor & Walnut Creek)

Marin

81,070 cable households (Belvedere, Fairfax, Greenbrae, Lagunitas, Mill Valley, Corte

Madera, Forest Knolls, Kentfield, Larkspur, Novato)

Mid-Peninsula

94,720 cable households (Belmont, Burlingame, El Granada, Emerald Hills, Foster City, Half Moon Bay, Hillsborough, La Honda, Loma Mar, Millsbrae, Montara, Moss Beach,

Pescadero, Redwood City, San Carlos, San Mateo, Woodside)

San Francisco

196,080 cable households (Bay View, Bernal Heights, Castro, Chinatown, Diamond Heights, Financial District, Height-Ashbury, Hunters Point, Laurel Heights, Marina, Mission, Nob Hill, Now Valley, North Beach, Ocean View, Pacific Heights, Park Merced, Portola, Potrero Hill, Richmond, Russian Hill, Sea Cliff, SOMA, St. Francis Wood, Stonestow, Sunset,

West Portal)

San Jose

196,650 cable households (Alviso, Campbell, Los Gatos, Mount Hamilton, San Jose)

Silicon Valley

128,770 cable households (Cupertino, Los Altos, Milpitas, Monte Sereno, Mountain

View, Santa Clara, Saratoga & Sunnyvale)

South Peninsula 32,890 cable households (Menio Park, Atherton, Portola Valley, Palo Alto, East Palo

Alto, Stanford)

Tri-Valley

73,340 cable households (Dublin, Pleasanton, Sunol, Livermore, San Ramon)

Spot Length:

:30

Buy Summary:

System Summary

System Summary									
Station	Total Spots per System	Total cost per system							
Contra Costa	480	\$5,250.00							
Marin	480	\$2,595.00							
Middle Peninsula	480	\$4,095.00							
San Francisco	480	\$6,180.00							
Silicon Valley	480	\$4,920.00							
San Jose	480	\$6,780.00							
South Peninsula	480	\$1,155.00							
Tri-Valley	480	\$2,205.00							
Market	3,840	\$33,180.00							

Monthly Summary

Month	Total Monthly Spots	Total Monthly Cost		
January	1,280	\$11,060.00		
February	2,560	\$22,120.00		
Market	3,840	\$33,180.00		

Weekly Summary

weekiy Summary									
Week	Total Weekly Spots	Total Weekly Cost							
19-Jan-09	1,280	\$11,060.00							
26-Jan-09	1,280	\$11,060.00							
2-Feb-09	1,280	\$11,060.00							
Market	3,840	\$33,180.00							

Spot Schedule:

ociedule.			Weekly Distribution						
			Jan	Jan	Feb				
Network	Day(s)	Time	19	26	02	Spots			
Contra Costa									
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Travel Channel	MTWTFSS		25	25	25	75			
Weather Channel	MTWTFSS	07:00 pm - 12:00 am	25	25	25	75			
TOURISM GRANT MA	ATCH								
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Contra Costa Total			160	160	160	480			
<u>Marin</u>									
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	1.5			
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75			
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75			
TOURISM GRANT MAT	ГСН								
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Marin Total	*		160	160	160	480			
Middle Peninsula									
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15			
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15			
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75			
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75			
TOURISM GRANT MAT									
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10	10	30			
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75			
Middle Peninsula To	tal		160	160	160	480			

			Jan	Jan	Feb	
Network	Day(s)	Time	19	26	02	Sp
San Francisco						_
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	1
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	1
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	1
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	1
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5 5	
HGTV	MTWTF	· · · · · · · · · · · · · · · · · · ·	5			1
Travel Channel		07:00 pm - 12:00 am		5	5	1.
Weather Channel	MTWTF MTWTF	06:00 am - 12:00 am 06:00 am - 12:00 am	25 25	25 25	25 25	7. 7.
TOURS OF ANT AND						
TOURISM GRANT MAT Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	3(
Discovery Channel	MTWTFSS		10			_
HGTV	MTWTFSS			10	10	30
			10	10	10	30
Travel Channel	MTWTFSS	// / -//-	25	25	25	7:
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	7:
San Francisco Total	l		160	160	160	48
Silicon Valley	-	_	_	_	_	
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	.5	5	5	15
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
TOURISM GRANT MAT	СH					
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	20
Discovery Channel	MTWTFSS	06:00 am - 12:00 am			10	30
HGTV			10	10	10	30
	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
Silicon Valley Total			160	160	160	480
San Jose						
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
TOURISM GRANT MATO	CH					
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10		
Fravel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	10 25	30
	(11 tt 11 JJ					75
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75

			Wee			
			Jan	Jan	Feb	
Network	Day(s)	Time	19	26	02	Spots
South Peninsula						
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
TOURISM GRANT MAT	ГСН					
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
South Peninsula To	tal		160	160	160	480
					200	400
<u>Tri-Valley</u>						
Comedy Central	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Comedy Central	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
Discovery Channel	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Discovery Channel	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	04:00 pm - 07:00 pm	5	5	5	15
HGTV	MTWTF	07:00 pm - 12:00 am	5	5	5	15
Travel Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTF	06:00 am - 12:00 am	25	25	25	75
TOURISM GRANT MAT	СН					
Comedy Central	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Discovery Channel	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
HGTV	MTWTFSS	06:00 am - 12:00 am	10	10	10	30
Travel Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
Weather Channel	MTWTFSS	06:00 am - 12:00 am	25	25	25	75
Tri-Valley Total			160	160	160	480

Added Value:

Schedule includes matching no charge spots M-Su 6a-12m from Comcast Spotlights Northern California Grant Program. This partnership program is intended to help stimulate local consumer travel for Northern California travel and leisure destinations. Grant Criteria, The primary focus of the message must promote tourism in the Northern California. Grants will be offered and evaluated by the partner's ability to increase consumer awareness about tourism-related opportunities in and around the Northern California.

Total Delivery W25-54:

Impressions 45,579,900 GRP's 72.6 Reach / Frequency 32.7% / 2.6

2008 vs 2009 Comparison:

2008 cost per spot 2009 cost per spot 2009 cost per spot w/ match \$135 \$138 (+2%) \$69 (-49%)

Spot Deadline: January 15, 2009



North Lake Tahoe Resort Association January 6, 2009

BACKGROUND

At the November 25th Marketing Committee meeting, the North Tahoe Public Utilities District presented their request in the amount of \$15,000 to fund conference marketing activities for the North Tahoe Conference Center. As the committee may remember, this funding was not included in the FY 2008/09 marketing budget due to uncertainty on the future direction of the Conference Center at the time the budgets were developed in late Spring of 2008. After much discussion by the committee, no motion was moved forward by the committee for board approval (see meeting minutes from November 25ht meeting for details). At the December 3rd 2008 NLTRA Board Meeting, the North Tahoe Public Utilities District presented the same request in the amount of \$15,000 to fund conference marketing activities for the North Tahoe Conference Center.

SITUATION

After presentation and discussion, the NLTRA Board of Directors approved the \$15,000 funding. Attached to this staff report are the board meeting minutes on this item (pending board approval) and approved motions.

EXCERPT FROM THE DECEMBER 3RD BOARD MEETING MINUTES

- 9.0 DISCUSSION AND POSSIBLE ACTION TO APPROVE A FY-2008/09 MARKETING GRANT REQUEST IN THE AMOUNT OF \$15,000 FROM THE NORTH TAHOE PUBLIC UTILITY DISTRICT FOR NORTH TAHOE CONFERENCE CENTER MARKETING
 - 9.1 Steve Teshara reported that as directed by the Board, the Marketing Committee reviewed a proposal by the North Tahoe Public Utility District (NTPUD) for the \$15,000 marketing grant for North Tahoe Conference Center (NTCC) marketing. Following discussion, the committee declined to support the request. Dan Tester clarified that no official action was taken by the committee, but they did not support using next year's marketing money on current year projects, especially without knowing what base funding would be available next year. Mourelatos reported that the committee was concerned over the need to fund conference center. He added that the case presented by the NTPUD was not convincing. Alex feels the committee should have made a decision based on the merits of the request and not the funding strategy. Debbie Casey said there are two issues; the first is whether the request is warranted and if so how would it be funded. Jennifer Merchant reported that \$15,000 has historically been allocated to the NTCC. She noted it was abruptly eliminated in the budget. Jennifer feels there is return on our investment based on conference center business and the funding should be maintained. She recognized that the allocation does not fit within the reserve definition, but suggested replacing other marketing program costs from reserves to make funds available. Dan said that option should go before the Marketing Committee for review. Steve confirmed that staff would identify another marketing program which is consistent with NLTRA reserve policy.
 - 9.2 Graham Rock asked for clarification regarding the use of funds. Curtis Aaron, General Manager with the NTPUD said a large part of marketing for the conference center depends on the NLTRA allocation. Roger Beck asked how much the Conference Center loses on an annual basis. Curtis confirmed that the NTCC has been losing an average of \$120,000 \$150,000 a year. He reported that facility staffing and operations have recently been restructured and anticipates this year will break even. Tom Murphy asked about the justification for eliminating the allocation. Ron Treabess explained that during the time of our budgeting process, the NTPUD was in the midst of restructuring the facility from a conference center to a community center and it was not clear whether they would need the allocation for marketing. Therefore the line item was removed, but since that time, the NTPUD has clarified the conference center direction and requested that the marketing allocation be continued.
 - 9.3 Andy Chapman noted that the Marketing Committee felt that since there is no longer dedicated conference staff to sell the facility; they didn't feel there was a fulfillment mechanism for our marketing dollars. Curtis said it was discussed to keep a sales person on staff, but it is not financially feasible. The current plan is for local lodging and wedding planners to use online software to book the facility. They are also partnering with the North Tahoe Business Association (NTBA) to bring more events and activities to the facility. Alex said the plan includes marketing the facility to local lodging and event planners which is a very straightforward simple approach with minimal investment from the NLTRA. Jennifer confirmed that the Strategic Marketing Group (SMG) Report shows ROI. Alex reported that the new software will be able to track performance of the NTCC and ROI.

- 9.4 Ron McIntyre noted that the County has been clear that it does not intend to control the use of reserve funds. He said these recommendations are at the discretion of the NLTRA Board. Ron said the funds are restrictive because they need to be replaced by next year's budget and cautioned the board in these unsure economic conditions. Ron said since we cannot count on carryover next year, he feels we should know TOT before we make a decision.
- 9.5 M/S/C (Casey/Rock) (10/0/1 Abstention-Mourelatos) to approve a FY-2008/09 marketing grant in the amount of \$15,000 for the North Tahoe Public Utility District for the North Tahoe Conference Center marketing.
- 9.6 M/S/C (Murphy/McIntyre) (11/0) to direct staff to identify \$15,000 in another marketing program that already exists that would meet the consistency with the use of reserves policy and replace the allocation with the marketing grant request with review by the Marketing Committee.



North Lake Tahoe Resort Association January 6th 2009

BACKGROUND

Over the last year, the NLTRA conducted a series of community marketing workshops in conjunction with the NLTRA board of directors and the NLTRA marketing committee. These efforts were designed to get community input on our various marketing programs and strategies. In addition, both a consumer advertising awareness study and a consumer focus group study have been completed. Also a joint NLTRA Chamber of Commerce Advisory Committee and Marketing Committee meeting was held to review and expand synergies between the two groups. These discussions were designed to give the Marketing Committee and the Board of Directors a solid platform to determine our marketing directions. In addition, both the Marketing Committee and the Board of Directors approved the 2008/09 marketing direction and annual planning outline. Below is a list of those meetings and dates.

PRIOR MEETING DATES

- 1. Community Marketing Workshop Summary February 28th
- 2. Community Marketing Workshop Presentation March 25th
- 3. Marketing Committee Meeting May 27th
- 4. Advertising Awareness Interim Study March 2008
- 5. Consumer Focus Group Summary May 2008
- 6. Marketing Committee Meeting on Future Marketing Direction July 29
- 7: NLTRA Board Meeting on Consumer Marketing Annual Plan Outline August 6

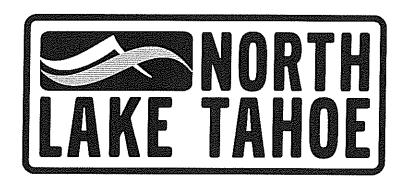
In preparation for the planning FY 2009/10 marketing direction and related budget development, a series of meetings are proposed to solicit input from the marketing, chamber and lodging committees, the NLTRA Board of Directors, constituents and the community at large. Below are the proposed meeting subjects and dates.

FUTURE PROPOSED MEETINGS

Materials below are attached to this staff report and will be part of the discussion:

- Marketing Committee January 6
 Provide input on proposed schedule of meetings and workshops to solicit input for development of marketing direction and budget for FY 2009/10.
- Marketing Committee Late January
 Provide input on FY 2009/10 marketing direction and related budget resource allocation.

- Board of Directors February 4
 Provide input on proposed schedule of meetings and workshops to solicit input for development of marketing direction and budget for FY 2009/10.
- Community Workshop Mid February
 Presentation on past NLTRA Marketing Plan and Programs, Accomplishments
 and Performance Measurements. Solicit input on development of marketing
 direction and budget for FY 2009/10.
- Joint Chamber/Marketing/Lodging Committee February 24
 Review and discuss "Building Blocks" for FY 2009/10 Marketing Budget
- 6. Board of Directors March 4
 Board discussion, input and further direction to Staff regarding outcomes of February marketing workshops.
- Marketing Committee March 24
 Review input, discussion and further direction to Staff regarding development of proposed Marketing Plan and Budget for FY 2009/10.
- 8. Board of Directors April 1
 Status Report and Board discussion, input and further direction to Staff regarding development of the proposed Marketing Plan and Budget for FY 2009/10.
- 9. Marketing/Chamber/Lodging Committee Workshop April 28 Solicit final input and direction from committee members regarding development of the proposed Marketing Plan and Budget for FY 2009/10.
- Marketing Committee April 28
 Develop recommendation for the Board of Directors regarding the Marketing Plan and Budget for FY 2009/10.
- 11. Board of Directors May 6 Discussion and possible action to approve proposed Annual Marketing Plan and Budget for FY 2009/10.



Marketing Committee Departmental Reports January 6, 2009

Advertising Department Report Marketing Committee Meeting December 2008

Print Media

- Ski Press will not run their January issue. The insertion has been cancelled and dollars were reallocated.
- Feb SF Magazine insertion was cancelled due to no related editorial.
- Ads running in December & January include:

Ski Press, LA Magazine, Newsweek LA Metro Buy, Outside Magazine, Women's Adventure, Nevada Travel Planner, CA Visitors Guide

Internet Media

- In November North Lake Tahoe received 462,277 impressions & 12,835 clicks from the paid Internet advertising campaign.
- TripAdvisor.com campaign started on 12/1 and will run through 2/28. The message will be changed monthly.
- Banner ad has been running on LATimes.com for the month of December.
- OCRegister.com email blast on 1/14
- Shecky's SF Email Blast on 1/21
- SkiDazzle.com Email Blast on 1/19
- Sunset.com will continue running in January or until all guaranteed impressions are received.

Outdoor

• The Bay Bridge Outdoor Board posted on 11/3 with winter creative. The second creative version will be posted mid January.

Direct Response

- An early December database email blast was sent announcing that many NLT resorts are open and snowmaking is in full swing. A follow-up email blasted on December 15 touting 2 feet of new snow and featuring the winter newsletter.
- The winter newsletter was produced and dropped 12/10 to our database members in the Western States, approx. 55k. The piece is a slightly reduced format and includes several stories/photos, calendar of events and 8 partner listings.

GoTahoeNorth.com Website:

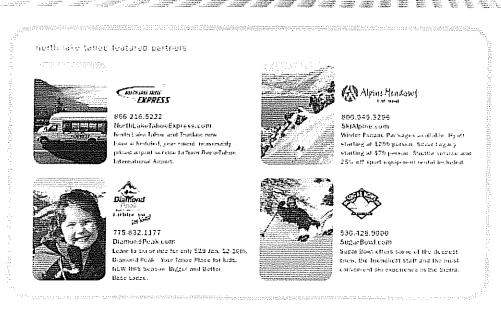
Projects include: ongoing event calendar maintenance and enhancements; ongoing search engine optimization; changing Neighborhoods to Resorts & Towns; updates to homepage photography and n icon; ongoing updates to Cool Deals page including description expansion and Dining/Entertainment category option; updates to Vacation Guide page; updates to Newsletter page; updates to Quicklinks rollover enhancement on homepage; auto responder to users who sign up for our newsletter to keep database scrubbed

Upcoming GoTahoeNorth.com Website:

- Enabling translation for GTN website into Spanish, Japanese, French and German
- Development of "Tell Your Story" section which allows users to post photos/videos; share a Tahoe experience; and give a review of a favorite Tahoe spot
- Adding event calendar date range function for easier search by consumer
- Creating mobile website with streamlined information on lodging, restaurants, road conditions, snow reports
- Creating an enhanced Snow Report page with information similar to SkiUtah.com
- Updating photography site wide with photos from current agreement



Medicine to the sense and control of the special of



Ski Press Cooperative Ad

Full page, 3x per year, December Insertion

Circulation: 95,000 (free), 47% California Demographics: 70% Male, 39 Average Age

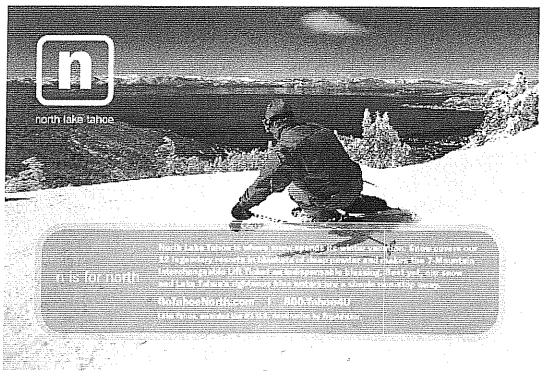
\$91,000 Average HHI

62% Ski 20+ days a year, 22% Ski 11-19 days a year, 18% ski 1-

10 days a year

17% Describe themselves as a destination skier, 20% Describe

themselves as an overnight weekend skier



486-8954 Los Angeles Magazine Smith + Jones, Inc. 11/04/08 gG CMYX, 6.75 x 4.625 Half-page Horizontal, PDFX-1a

LA Magazine ½ page, Monthly, January Insertion

Circulation:

155,709 (100% paid)

Demographics:

46% Male

23% Ages 35-44 24% Ages 45-54 39% Ages 55+

\$212,600 Average HHI



Newsweek LA Metro Buy

1/2 page, Weekly, January Insertion

Circulation:

169,000

95% subscribers

Demographics:

53% Male

47% Female

18% Ages 35-44 27% Ages 45-54

24% Ages 55+

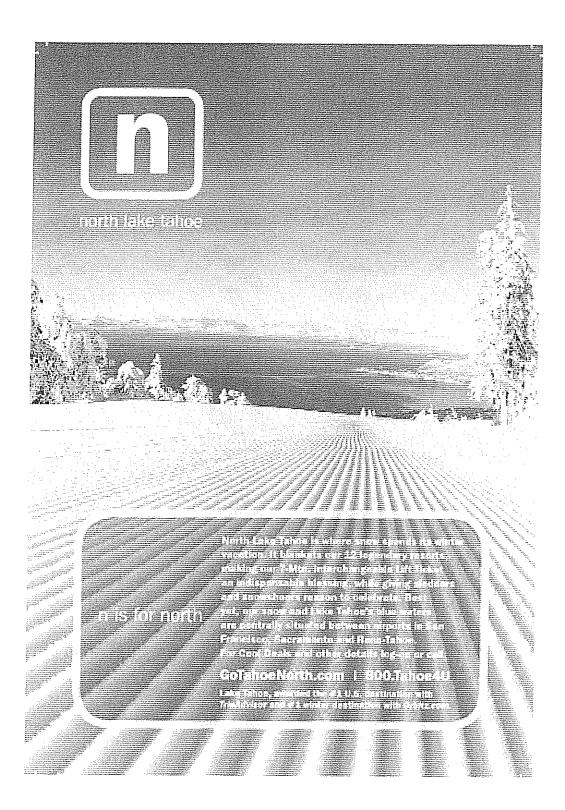
46.5 Median Age

41% HHI \$100,000+

\$67,037 Median HHI

\$246,683 Median Home Value

26% Winter/snow sport enthusiasts



Outside Magazine Western States Full page, Monthly, January Insertion

Circulation:

225,000 (33% of national circulation)

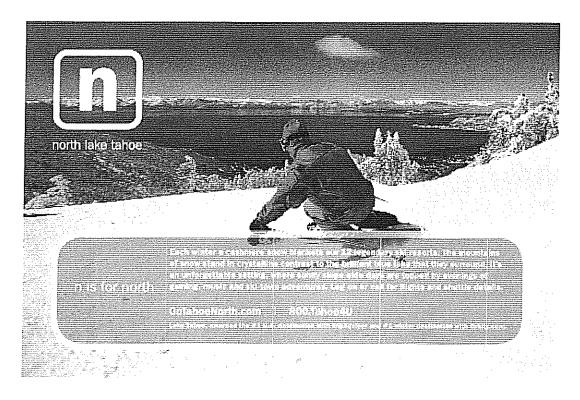
43% is distributed in CA

Distribution: Demographics: 13 Western states and Western Canada – subscribers & newsstand

65% Male, 58% Ages 30-54, Average Age 41, 55% Married, 33% HHI \$100,000+

Average HHI \$142,369, 15% Visited California in the past 12 months

56% Ski/Snowboard, 18% Snowshoe, 10% Backcountry ski



466_6955 Womens Adventure Magazine Smith - Jones, Inc. 11/17/08 gG CMYK, 7.125 x 4.75 Half-page Horizontal, POFX-1a

Women's Adventure Magazine

1/2 page, Monthly, January Insertion National Circulation: 78,000 (80% paid)

33% California

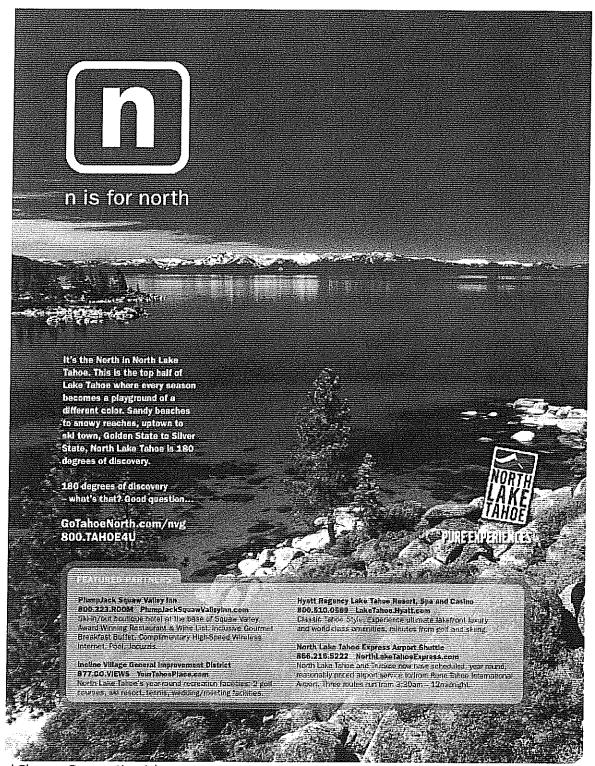
Demographics: Travel to ski/board: 62%

Average Number of rec trips: 4

Ski: 73%

Snowboard: 54% Telemark: 45% Alpine: 73% Average Age: 34 Average HHI: \$76k Married: 65% Kids: 45%

Professional/Exec: 74%



NV Travel Planner Cooperative Ad

Full page, Annual

Circulation:

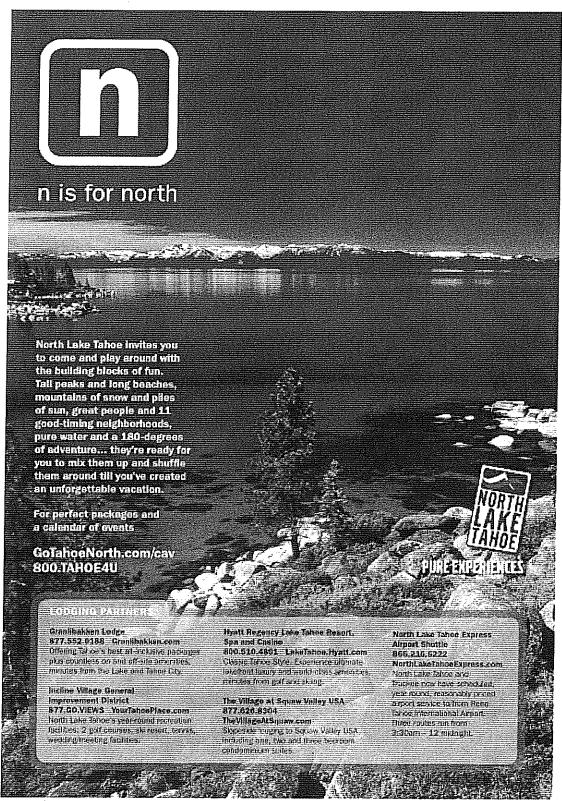
625,000

Distribution: NV Visitor Guide (550,000) - mailed nationally and internationally to consumers

requesting information on visiting Nevada. It is also handed out by the NV Commission

on Tourism regionally and at numerous trade shows.

NV Travel Planner (75,000) – 46,004 are direct mailed with Travel Agent Magazine and 13,200 are direct mailed with Canadian Travel Press Magazine, both to qualified agents.



CA Visitors Guide Cooperative Ad

Full page, Annual

Circulation:

500,000 (non-paid)

Distribution:

*CA Tourism fulfillment packets requested through the www.visitcalifornia.com website

or the toll free number

*Sales missions, consumer and travel trade shows (domestic & international), *CA Welcome Centers and DMOs, *Overseas contractors, *Sunset Magazine events,

*Newsstands

Conference Department Report Marketing Committee Meeting December 2008

In December, the conference sales department staff attended a number of key meetings and industry events and hosted two site inspections. The following is a brief recap of the month's activities

Staff hosted site visits for Wells Fargo N.A and IPNI. The combined room revenue for these two programs is roughly \$85,000. IPNI has decided to bring their meeting to North Lake Tahoe and Wells Fargo is anticipated to do the same in the next week.

Staff attended the Reno-Tahoe Meetings Coop Marketing meeting. The Reno-Tahoe Meetings Marketing Coop is a partnership between North Lake Tahoe, RSCVA and a number of hotels that combines marketing dollars to promote meetings in the region. The leveraged buy represents approximately \$500,000.

Staff also attended the RSCVA Directors of Sales Meeting.

Staff conducted interviews for writers from Small Markets Meeting and Smart Meetings Magazine who where writing articles on North Lake Tahoe for these meetings industry publications.

Staff attended the CalSAE Seasonal Spectacular trade show in Sacramento. CalSAE is an organization comprised of executives from California state associations which is one of the most significant market segments of the meeting industry. The NLTRA coordinated a large three booth section that included 9 Lake Tahoe companies. By combining our booths we were able to give North Lake Tahoe a much more unified and impressive presence. Staff also hosted a small client dinner for 4 top clients in the Sacramento region.

Staff attended the Holiday Showcase trade show in Chicago. This show brings together thousands for association meeting planners in the Chicago area. Chicago based associations have consistently been a good source of business for North Lake Tahoe. Staff also hosted a joint reception with RSCVA for top clients in Chicago.

Leisure Report
Marketing Committee Meeting
December 2008

TRAVEL TRADE

- Contracted STN ticket with Ultimate Escapes based out of Kansas City, MO
- Contracted STN ticket with Hotelbeds based out of Orlando, FL
- Contracted STN ticket and NLTE with Travel Connection out of Portland, OR
- Assisted Alaska Airlines Vacations with web build for STN ski packages
- Attended Liberty/Go Go Travel's ski class training for their call center agents in Los Angeles
- Met with Black Tie Ski Rentals
- Registered for MTS taking place in late March early April, 2009
- Registered for POW WOW taking place in late May early June, 2009

FAMs

- Spent a full day touring Amy Jansen (sales agent with Mountain Reservations) around the region and included six property site tours
- Hosted Inna Onishenko, Tourico Holidays' Senior Sales Manager for the UK and Eastern Europe
- Planning itinerary for Meiers Welreisen sales agent FAM from Germany
- Met with Black Tie Ski Rentals

MISC

- Conducted STN ticket trainings with ticket dept. managers from all 7 participating resorts
- Attended LA Ski Dazzle
- Conduct weekly North Lake Tahoe updates on RSN
- Worked with Gate 7, our CA Tourism office in Australia/NZ on landing a "Today Show Australia" visit in mid January
- Met with First Tracks Productions to begin planning MTS luncheon video
- Met with Alpine Meadows' new Senior Sales Manager

Special Project Report December, 2008

Submitted by Judy Laverty, Special Projects Manager

- 1. Met with Stephen Holt, PR Director, Ritz Carlton Hotel, to discuss their participation in AFW 2009. Also was given a hard hat tour.
- 2. Developed Learn to Ski final report.
- 3. Daily maintenance of both websites and coordination of content with the Visit California sites; seasonal change over, personality traits, content clean up, troubleshooting linking issues.
- 4. Daily updates to calendar of events
- 5. Coordinating a specific calendar of events and for distribution to North Shore businesses for the entire month of February to alert them of peak visitation dates for AST Winter Dew Tour (Northstar), the Free Ride World Tour Tram Face (Squaw) followed by SnowFest!
- 6. Research and co-coordination with Northstar of a welcome program for the AST Winter Dew Tour for North Shore businesses. Tentative components include pole banners in Tahoe City and Kings Beach, welcome collateral for all front desks, retailers and restaurants.
- 7. Ongoing development of Autumn Food and Wine 2009 program.



NLTRA Public Relations Report – Marketing Committee/Chamber Advisory December 29, 2008

I. Current Projects

- A. New Snow Publicity During the bulk of the storms (December 13-26), we sent five news releases, along with two VNRs, to targeted media outlets, resulting in significant media coverage, including pick up with the Associated Press.
- B. PR Results FY 2007-08 public relations efforts generated \$5.1 million using a one-to-one advertising equivalency (our goal was \$3.7 million). Why the big jump? Two Associated Press stories crossed the wire: "Lake Tahoe is Number One Destination Booked on Orbitz" (Winter 2007) and "TripAdvisor Ranks Lake Tahoe Top U.S. Vacation Destination" (Spring 2008).
- C. Monday Recreation Report distributed every Monday via email to national, regional and local media, highlighting events, programs and activities on the North Shore.
- D. Media Ski Invite producing ski invite for top-tier journalists, inviting them to experience the North Lake Tahoe winter product firsthand via a coordinated press trip.
- E. Domestic Press Trip coordinating press trip for CNN Supervising Producer Augie Martin, based in SF office (January 8-11). Also scheduling editorial meetings with media outlets headquartered in New York City, timing with the California Tourism Media Blitz (February 3) attending/representing the High Sierra Visitors Council.

II. News Releases – 6 news releases in the works

- A. New Website Interactive Features drafting
- B. New North Lake Tahoe Visitors Guide drafted
- C. North Lake Tahoe Revels in New Snow drafting, when appropriate
- D. Lakeside Chamber Mixer (January 8) drafting
- E. Snowfest Fund-raiser Chamber Mixer (January 15) drafting
- F. Homewood Chamber Mixer (January 22) drafting

III. News Releases – 12 news releases distributed since our November 18 report

- A. Tahoe Maritime Museum Hosts Joint Chamber Mixer November 20
- B. NLTRA Helps Complete Record Number of Infrastructure Projects
- C. Bank of America Holiday Chamber Mixer is Friday
- D. Christmas Tree Village Holiday Chamber Mixer is Friday
- E. Skiers Choose From Six Ski Resorts, Great Holiday Shopping (VNR)
- F. Tahoe Gets Nearly Two Feet of Snow, More to Come
- G. Tahoe Gets Nearly Two Feet of Snow, More to Come (VNR)
- H. North Lake Tahoe Welcomes Three Feet of New Snow
- I. North Lake Tahoe Boasts Ideal Holiday Ski Conditions (VNR)
- J. Tahoe Gets One Foot of New Snow, Four Feet Since Saturday
- K. Tahoe Gets More Than a Foot of New Snow, Great Holiday Skiing
- L. Christmas Storm Drops Nearly Four Feet of New Snow on Tahoe, 12 Feet in the Last 13 Days

IV. Media Leads – 33 media requests we've responded to since our November 18 report (does not include those journalists we've actively pitched)

- A. Smart Meetings Magazine John Anderson, story ideas, 11/19
- B. Nevada Commission on Tourism what's new story ideas, 11/19
- C. CA Tourism Amanda Moreland, winter ski deals, 11/20
- D. WFOR-TV (Miami) Lisa Petrillo, ski deals and b-roll, 11/20
- E. Food Network celebrity chef Guy Fieri, press trip, 11/21
- F. Ski Magazine freelancer Paul Tolme, story ideas, 11/21
- G. CA Tourism Maddy Morgan (UK office), story ideas, 11/24
- H. Un-Road Trip Documentary Boaz Frankel, story ideas, 11/25
- I. Avalon Travel Elizabeth Jang, images, 12/2
- J. San Jose Mercury News Linda Zavoral, ski lessons for kids, 12/2
- K. ForbesTraveler.com Megan Chorman, images, 12/3
- L. CA Tourism Wolfram Ortius (Germany office), story ideas, 12/3
- M. Smart Meetings Magazine freelancer Erin Bernall, story ideas, 12/3
- N. CA Tourism food and wine packages for Bottle Shock campaign, 12/4
- O. Reno Gazette-Journal Maggie O'Neill, ice skating rinks, 12/5
- P. CA Tourism hobby vacations story ideas, 12/8
- Q. Reno Gazette-Journal Maggie O'Neill, Learn to Ski, 12/10
- R. KGO-Radio John Hamilton, live radio interview, 12/10
- S. Dallas Morning News Walt Roessing, wedding venues, 12/15
- T. AAA's Journey (Pacific Northwest) Stephanie Bricca, images, 12/15
- U. Skiresort.de Oliver Kern (German writer), Sugar Bowl ski tickets, 12/15
- V. Family Travel Forum Jillian Ryan, images, 12/15
- W. Resort Sports Network Dave Mulligan, holiday talking points, 12/15
- X. CA Tourism Mexico office, shopping story ideas, 12/15
- Y. Small Market Meetings Magazine Vickie Mitchell, story ideas, 12/19
- Z. CA Tourism Off-the-Beaten Path Beauty and Spa story ideas, 12/19
- AA. SwellCityGuide.com Haya Zoubi, press trip, 12/19
- BB. CA Tourism story ideas for German travel itineraries, 12/19
- CC. Contiki World Travel Iain Middleditch, images, 12/22
- DD. Las Vegas Review-Journal Deborah Wall, press trip, 12/22
- EE. KOLO-TV Auburn Hutton, holiday story ideas, 12/23
- FF. KCRA-TV Jason Montiel, snow images, 12/29
- GG. Wedding Magazine Haley Myers, venue story ideas, 12/29