

Chamber | CVB | Resort Association

# AGENDA AND MEETING NOTICE BUSINESS ASSOCIATION AND CHAMBER COLLABORATIVE

Wednesday, June 11 2014 – 9:00am Tahoe City Visitor Information Center

## Mission of the North Lake Tahoe Chamber of Commerce

"To take specific actions to help improve the opportunity for local businesses to achieve and sustain success: to promote business, tourism, and the economic, cultural and civic welfare of the greater North Lake Tahoe community."

## Meeting Ground Rules inclusive of the 9 Rules of Civility

Be Prepared, Engage in Active Listening, Be Respectful of Others, No Surprises, It is OK to Disagree, Acknowledge Comments, but Do Not Repeat Comments

## Business Association and Chamber Collaborative Members

## **NLTRA Board:**

Kaliope Kopley Eric Brandt

## Committee Members:

Caroline Ross, Chair Squaw Valley Business Assoc.

> Stephen Lamb PlumpJack Inn

Stacie Lyans
Tahoe City Downtown Assoc

Dave Wilderotter Tahoe Dave's

Kay Williams

West Shore Assoc.

Rob Weston West Shore Sports

Mike Young Incline Community Business Assoc.

> Blane Johnson Sun Bear Realty

Amber Burke Northstar California

Nate Burch Northstar California

Joy Doyle North Tahoe Business Assoc.

> Michael Gelbman Sierra Sun

## County Representative Dave Snyder

<u>Quorum</u>

3 members including 1 NLTRA Board Director

## ITEMS MAY NOT BE HEARD IN THE ORDER THEY ARE LISTED

- A. Call to Order Establish Quorum
- B. Public Forum: Any person wishing to address the Membership Advisory
  Committee on items of interest to the Committee not listed on the agenda may do
  so at this time. It is requested that comments be limited to three minutes, since no
  action may be taken by the Committee on items addressed under Public Forum.
  (3 minutes)
- C. Agenda Amendments and Approval
- D. Approval of the Meeting Minutes (Motion)
  - May 29, 2014 Meeting Minutes
- E. 2013/2014 50K Product Development Spend Discussion Update
  - High Notes & Peak Your Adventures (Summer 2014)
  - Administration of Campaigns
- F. 2014/2015 70K Product Development Discussion
  - Year Round Campaigns to include: Shop Local, Touch the Lake, Peak Your Adventures, High Notes & Administration
- G. Special Event Grant 50K Discussion-Judy Laverty
- H. Committee Member Reports/Updates from Community Partners (10 minutes 2 Minutes each)
- I. Adjournment

Posted and Emailed-3/10/2014



Chamber | CVB | Resort Association
PO Box 884 - Tahoe City, CA 96145 Ph - (530) 581-8700 Fx - (530) 581-1686

# BUSINESS ASSOCIATION AND CHAMBER COLLABORATIVE MINUTES Wednesday, May 29, 2014 North Lake Tahoe Visitor Information Center MINUTES

**COMMITTEE MEMBERS IN ATTENDANCE:** Kaliope Kopley, Caroline Ross, Stephen Lamb, Stacie Lyans, Rob Weston, Amber Burke, Nate Burch, Joy Doyle, Michael Gelbman

RESORT ASSOCIATION STAFF: Ginger Karl, Judy Laverty, Andy Chapman, Kalie Ceglia

**OTHERS IN ATTENDANCE: None** 

#### A. CALL TO ORDER - ESTABLISH QUORUM

 The Business Association and Chamber Collaborative meeting was called to order at 9:13 by Caroline Ross and a quorum was established.

#### B. Public Forum

- · Request for the Special Event grant Process to be placed on the agenda for next meeting
- Judy informed the committee that the Ironman athlete food tent is no longer and \$25 food vouchers will be issued instead to use at a restaurant participating in the voucher program-1 per athlete
- Judy is reaching out to every restaurant possible to participate
- Restaurants will be refunded \$20 for each voucher
- Rob requested the minutes from the April meeting at Granlibakken
- · Rob would like help with promoting Nordic skiing in our area
- Judy agreed to follow up and noted that we do have Cross-Country initiative in Human Powered
   Sports

### C. Agenda Amendments and Approval

· Ginger asked to take off "Proposal Deadline" on G.

M/S/C (Ross/Kopley) (9-0-0) to approve the BACC agenda for May 29, 2014

## D. Approval of the Meeting Minutes (Motion)

Change to I-2, Joy and Ginger to collect prizes from the Touch the Lake drawing

M/S/C (Doyle/Burch) (9-0-0) to approve the BACC minutes from April 9, 2014

## E. Tahoe City Downtown Association Marketing Grant Presentation-Stacie Lyans

- 2 minute video on TCDA
- Outlined TCDA events, benefits, and objectives
- 2013 Grant Review
- 2014 TCDA Marketing Grant Proposal
- Reviewed TCDA principles
- Reviewed 2014/15 Preliminary Calendar

7-1

M/S/C (Doyle/Ross?) (9-0-0) to approve the TCDA 10K Marketing Grant Request for 2014/15

## F. 2013/3014 50K Product Development Spend Discussion Update

- High Notes & Peak Your Adventures (Summer 2014)
  - o Amber booked High Notes ads in the Visitor Guide and Tahoe magazine Summer Edition
  - Amber to speak to School of Thought about destination campaign (10K) for Sacramento and Reno markets
  - o Amber to update the spreadsheet on monies spent
  - Nate working with Abbi Agency on Peak Your Adventures, will bring more information to committee after he has more information
- Administration of Campaigns
  - o Ginger will be in charge of singing all contracts with Moonshine, Action and Tahoe Weekly

## G. 2014/2015 70K Product Development Discussion

- Proposed Deadline
  - Ginger announced that the 70K grant was approved
- Year Round Campaigns to include: Shop Local, Touch the Lake, Peak Your Adventures, High Notes
   & Administration
  - o Lead people to create a spend for each campaign, by July or August- deadline
    - Touch the Lake: Eric, Joy, Michael, Nate
    - Shop Local: Caroline
  - Discussion on a synergy between the two Shop Locals in order to streamline the brand
  - o Ginger and Caroline agree to start a sub-committee for Shop Local

## H. Committee Member Reports/Updates from Community Partners (10 minutes - 2 Minutes each)

- Joy brings attention to the Special Events Grant Process Task Force and making changes as to the process of applications
- Judy agrees to provide the board with copies of the current Special Event Process Criteria and the current policy that includes the role and responsibility of the BACC as they take over from the Task Force
- Deadline for a High Notes quarter page ad in Moonshine Ink is June 3<sup>rd</sup>
- Next meetings to be June 11, July 9, August 13, September 10, October 8 at 9am
- June 11 agenda to include Special Event Review Grant Process Review
- Comments regarding second members who have not been attending meetings, need to attend in future

#### I. Adjournment

• The meeting was adjourned at 10:34am.

Submitted By: Kalie Ceglia Executive Assistant NLT Chamber/CVB/Resort Association

# high notes Campaign

Mobile site Button						
	Details	June	July	August	September	Total
Mobile Site Button						
Mobile Site Button	Total Cost: \$1,900 Split: BACC - \$1,000, NLTRA Marketing - \$900	\$1,000				\$1,000
Mobile Site Monthly Totals		\$1,000	\$0	0\$	80	\$1,000
Media Buy						
	Size & Frequency	June	July	August	September	Total
Radio						
KTKE	:15 Mentions - Community Calendar/Guide to Music	\$350 40x	\$350 40x	\$350 40x	\$350 40x	\$1,400 160x
KTKE	:15 Commercial	\$500	\$200	\$500	\$500	\$2,000
Print Media						
North Lake Tahoe Visitors Guide	Full Page, 4C - Summer 2014	\$1,360 Summer 2014 Issue				\$1,360 1x
Tahoe Magazine	Full Page, 4C - Summer 2014	\$1,250 Summer 2014 Issue				\$1,250 1x
Lake Tahoe Action	1/4 page, 4C, Weekly	\$640 6/6, 6/12, 6/19, 6/26	\$640 \$640 \$600 \$800 \$640 \$640 \$6712, 6/19, 6/26 7/3, 7/10, 7/17, 7/24, 7/31 8/7, 8/14, 8/21, 8/28 9/4, 9/11, 9/18, 9/25	\$640 8/7, 8/14, 8/21, 8/28	\$640 9/4, 9/11, 9/18, 9/25	\$2,720 17x
The Weekly	1/4 page, 4C, Weekly	\$960 6/12, 6/19, 6/26	\$1,600 \$1,280 \$1,280 \$1,280 \$1,10, 7/17, 7/24, 7/31 8/7, 8/14, 8/21, 8/28 9/4, 9/11, 9/18, 9/25	\$1,280 8/7, 8/14, 8/21, 8/28	\$1,280 9/4, 9/11, 9/18, 9/25	\$5,120 16x
Moonshine Ink	1/4 page, 4C, Monthly	\$257 6/13	\$257 7/11	\$257 8/8	\$257 9/12	\$1,028 4x
Television						
Tahoe TV	LT Visitor Network/Cable TV :30 Video Spot Rotation TV Banner Rotation Event Listing - On-Screen Ticket North Tahoe Webcam Segment Sponsor	\$672	\$672	\$672	\$672	\$2,689

Campaign Total

Media Buy Monthly Totals

\$18,567

\$17,567

\$3,199





## 2013-14 Special Event Grant Funding Program

## Purpose:

The North Lake Tahoe Chamber/CVB/Resort Association has an established Special Event Grant Funding Program. The purpose of this program is to provide seed money for marketing and promotional support for special events targeted at visitors to the region that assist in establishing local and regional business revenue; provide local and regional public relations and media exposure and generates overnight visitation.

## Criteria for Eligibility

Special Event grant applications are available to community organizations or businesses, located in Eastern Placer County, with an event or program that meets the following criteria:

- Drives overnight visitation
- Targeted at visitors to the region and generates local business revenue
- Revenue and other benefits generated must accrue principally to areas within Eastern Placer County since the funding for this grant program comes from Placer County Transient Occupancy Tax (TOT).
- Generates opportunities for public relations, local and regional media exposure
- If an event which has been previously funded, or has been declined funding, has a full date change and refocus of the event it will be considered a new event and can apply for grant funding

Special event grants are designed to provide marketing and promotional support including, but not limited to, the design, development and distribution of marketing collateral, promotional efforts, and/or advertising efforts which help generate local and regional business revenue including Sales Tax and Transient Occupancy Tax.

## **Grant Eligible Expenses**

- Geographic area advertising: TV, radio, print, Internet
- · Production and printing of promotional materials: Brochures, flyers, posters
- Production and printing of directional/informational signage
- Marketing and promotion in support of events which benefit more than one geographic area of the region, or the region as a whole

## Grant Ineligible Expenses - Not a complete list

- Capital Investments
- Salaries
- Operational overhead: Rent, utilities, telephone
- Vehicle expense: Fuel, payments, maintenance, etc.
- Food, beverage, entertainment, transportation
- Supplies, equipment, security, clean up, facility rental



## **Special Event Grant Funding Criteria for Eligibility**

# Event must score a minimum of seven points to move forward in the application process

1.	Does your event take pla	ice in <b>Easte</b> i	rn Placer	County? Yes =1	No = 0	#
2.	Does the event have pote	ential to gen	erate ove	ernight lodg Yes = 1		#
	What is your estimate of p	ootential roo	m nights	?		(No points)
	What is your estimate of v	∕isitor attend	lance? _		-	(No points)
3.	Do you have a lodging pa	artner Yes	1	No		(No points)
4.	Does this event take place zone is defined as a slow					
	Midweek: Monday-Thur	rsday	Yes = 3	į.		#
	Weekend: Friday – Sund	ay (only)	Yes = 0	L,		#
	Does this event take place	e during ou	r most de	sirable targ	get dates	?
	January 4-13	Yes = 2				#
	May 15-June 15	Yes = 2				#
	October 1-December 15	Yes = 2				#
	Where/when does your ev	vent take pla	ace?			
	On the Lake - January 1-	June 15 <sup>th</sup>	Yes = 3			#
	On the Lake - August 15-l	Dec 15 <sup>th</sup>	Yes = 1			#
	Off the Lake May 1- Dece	ember 15	Yes =3			#



5.	Is this a fire	st year ev	vent?		
	Year 1	Yes = 2			#
	Year 2-3	Yes = 1			#
	Year 4+	Yes = 0			#
6.	Does your	event ha	ve opportunitie	s for local & regional	media exposure?
		Yes =1	No = 0		#
7.	Does your coverage?	event ha	ve broader stat	ewide, national or int	ernational media
		Yes =2	No = 0		#
8.	recreationa	al events.	and the state of t		d key initiative more of the following?
			One point for e	each (Maximum 4)	#
	TOTAL PO	INTS AV	AILABLE: 19	APPLICATION TO	TAL POINTS
9.	Will this ev	ent take p	olace without fu	unding from this prog	ram? YesNo
10	. Does this	event du	plicate an exist	ing event?	YesNo
11	. What perc	entage o	f your overall b	udget are the reques	ted grant funds.
					Total %
	. Do you ha al funding fr			partners? If so, how	many and what is the
Сс	mpleted by			Title	
		(Signa	ature)		



## 2013-14 Special Event Grant Funding Program

10/13

## Purpose:

The North Lake Tahoe Chamber/CVB/Resort Association has an established Special Event Grant Funding Program. The purpose of this program is to provide seed money for marketing and promotional support for special events targeted at visitors to the region that assist in establishing local and regional business revenue; provide local and regional public relations and media exposure and generates overnight visitation.

## Criteria for Eligibility

Special Event grant applications are available to community organizations or businesses, located in Eastern Placer County, with an event or program that meets the following criteria:

- Drives overnight visitation
- Targeted at visitors to the region and generates local business revenue
- Revenue and other benefits generated must accrue principally to areas within Eastern Placer County since the funding for this grant program comes from Placer County Transient Occupancy Tax (TOT).
- Generates opportunities for public relations, local and regional media exposure
- If an event which has been previously funded, or has been declined funding, has a full date change and refocus of the event it will be considered a new event and can apply for grant funding

Special event grants are designed to provide marketing and promotional support including, but not limited to, the design, development and distribution of marketing collateral, promotional efforts, and/or advertising efforts which help generate local and regional business revenue including Sales Tax and Transient Occupancy Tax.

## **Grant Eligible Expenses**

- Geographic area advertising: TV, radio, print, Internet
- Production and printing of promotional materials: Brochures, flyers, posters
- Production and printing of directional/informational signage
- Marketing and promotion in support of events which benefit more than one geographic area of the region, or the region as a whole

## Grant Ineligible Expenses - Not a complete list

- Capital Investments
- Salaries
- Operational overhead: Rent, utilities, telephone
- Vehicle expense: Fuel, payments, maintenance, etc.
- Food, beverage, entertainment, transportation
- Supplies, equipment, security, clean up, facility rental



## **Special Event Grant Funding Criteria for Eligibility**

# Event must score a minimum of seven points to move forward in the application process

1.	Does your event take pla	ce in <b>Easter</b>	rn Placer	County? Yes =1	No = 0	#
2.	Does the event have pote	ential to gen		rnight lodg /es = 1	ing tax? No = 0	#
	What is your estimate of p	otential roo	m nights?	<del>2</del>		(No points)
	What is your estimate of v	risitor attend	ance?			(No points)
3.	Do you have a lodging pa	artner Yes	N	0		(No points)
4.	Does this event take placed defined as a slow period					? A strike zone is
	Midweek: Monday-Thur	sday	Yes = 3			#
	Weekend: Friday – Sunda	ay (only)	Yes = 0			#
	Does this event take place	e during our	most des	sirable targ	et dates?	>
	January 4-13	Yes = 2				#
	May 15-June 15	Yes = 2				#
	October 1-December 15	Yes = 2				#
	Where/when does your ev	∕ent take pla	ice?			
	On the Lake - January 1	June 15 <sup>th</sup>	Yes = 3			#
	On the Lake - August 15-[	Dec 15 <sup>th</sup>	Yes = 1			#
	Off the Lake May 1- Dece	ember 15	Yes =3			#



5.	Is this a firs	st year ev	ent?		
	Year 1	Yes = 2			#
	Year 2-3	Yes = 1		×	#
	Year 4+	Yes = 0			#
6.	Does your	event hav	ve opportunities for local	& regional media exլ	oosure?
		Yes =1	No = 0		#
7.	Does your coverage?	event hav	∕e broader statewide, nat	ional or international	media
		Yes =2	No = 0		#
8.		oes your	cion is given for new NLT event showcase one or m c skiing		
			One point for each (Maxi	mum 4)	#
,	TOTAL PO	INTS AV	AILABLE: 19 APPLIC	ATION TOTAL POIN	NTS
9.	Will this eve	ent take p	place without funding fron	n this program? Yes	No
10	. Does this	event du	plicate an existing event?	Yes	No
11	. What perc	entage of	your overall budget are	the requested grant t	funds.
				То	tal %
	. Do you ha		r more funding partners? ners?	If so, how many an	d what is the total
Со	mpleted by	(Sign	7 ature)	itle	
		1 OIGH	aturo i		



# Grant Funding Application 2013-14 Revised March 13, 2014

## **Grant Program Process and Deadlines:**

Grant deadlines apply within the fiscal year (July 1, 2013 - June 30, 2014)

## Process

- Complete application by deadline. Please contact the NLTRA to confirm that they have received the application.
- All applications are reviewed by NLTRA staff then reviewed by the Special Events Grant Task Force for allocation recommendations. The grant allocation recommendations must then be approved by the Board of Directors of the North Lake Tahoe Resort Association, typically as a Consent Calendar item on a regular Board agenda.
- You will be notified by Staff as to your application status after the NLTRA Board has made recommendations on funding.
- Once approved, the applicant sets a meeting with the NLTRA's Special Event Manager to review the events' marketing plan and discuss action plans.
- o Grant funds will be paid upon receipt of the Event Final Report and will reimburse itemized expenses and receipts for all appropriate expenses up to the grant total. Some events may need some funds before the final event report can be written. In these cases, the NLTRA can pay vendors from the granted funds. This will be reviewed on a case by case basis.
- Event Final Report is due to the North Lake Tahoe Chamber/CVB/Resort Association within 60 days of the event.

#### Dates:

- Application Deadline: April 16, 2014 Email preferred
- Presentations to Task Force: April 25, 2014 Time: TBA
- Recommendations to Board of Directors: May 7, 2014
- Applicant Notification: May 8, 2014

Please send application and invoices to:
Judy Laverty
Special Event Programs Manager
North Lake Tahoe Chamber/CVB/Resort Association
PO Box 884
Tahoe City, CA 96145
Judy@GoTahoeNorth.com Fax: 530.581.8702



# Special Event Grant Application Fiscal Year 2013/2014

## Dollar amounts to be awarded:

There is a total of \$9,000 funding available for fiscal 2013-2014.

The majority of grant awards given will be in the \$500 to \$2,500 range.

## **Grant Program Recipient Obligations:**

Recipients of the Special Event Grants must comply with the following:

- 1. The North Lake Tahoe Chamber/CVB/Resort Association logo OR the N Logo (used for out of market materials) must be used on printed promotional materials, including brochures, flyers, ads, and on signage as appropriate. Use of Association logos MUST BE APPROVED IN ADVANCE BY NLTRA STAFF TO ENSURE PROPER LOGO IS UTILIZED. Association logos will be supplied to producer by NLTRA staff.
- The North Lake Tahoe Chamber/CVB/Resort Association shall be named as an additional insured if grant funds are to be used to help support a special event. General liability and liquor liability insurance limits must be at least \$1,000,000 for each occurrence, damage to rented premises and personal Injury.
- Event producers must be prepared to provide the NLTRA with copies of all approved event permits and licenses, as may be required by local or state agencies, upon the request of the NLTRA.
- 4. Grantee agrees to no less than two meetings with the NLTRA Special Events and Chamber staff to review:
  - The event plan, marketing and promotional strategies.
  - Event Final Report to ensure all information requested at the initial meeting is covered in the final report. Once the Event Final Report is approved by staff, grant funds will be released.
- Accountability and Documentation of the Event Final Report:
   All grant recipients must file a complete Event Final Report to the office of the NLTRA prior to the release of grant funds to reimburse appropriate expenses. (See Section B for Final Event Report requirements).





Rev. 10/13

## **SECTION A:**

## **Special Event Application:**

The following information must be provided to complete the application process. To ensure your application is qualifies for the review process, please carefully profile your proposal against the eligibility criteria as listed in the **Special Event Grant Funding Criteria**.

- 1. The event must be held in the North Lake Tahoe area, defined as Eastern Placer County.
- 2. The timing of the event is encouraged to follow the principle as set forth in the North Lake Tahoe Tourism and Community Investment Master Plan.
  - In an effort to reduce pressure on tourism, community resources and infrastructure during periods of peak visitation, the NLTRA should help develop and promote special events during "strike zone" areas of opportunity.
- 3. Events that generate local, regional and national exposure and public relations value are encouraged.

Date Submitted:	Award (Office use)						
1. Event Date: Event Nam	e:						
2. Grant Amount Requested:							
3. Name of Applicant Organization:							
4. Contact Name:							
Mailing Address:	City/State	Zip:					
Telephone:	Email:						
Website:							
5. When was organization founded?	Is organization non	-profit?					
6. Purpose/Mission of organization							
7. Tax ID Number							
8. What is your organization's annual net revenues (less ex	penses):						
9. Narrative description and purpose of the event? Use additional sheet if necessary.							



10. How is your special event consistent with your organization's mission or purpose?
11. How does your event enhance visitation to the area or improve the visitor experience?
12. Submit (attach) complete proposed budget of the event.

13. If not provided in event budget, please provide (attach) complete marketing and promotional plan.						
EXAMPLE:						
Туре	\$ Spent – or media plan					
Newspaper/Magazine	\$					
Internet/Website	\$					
Radio	\$					
TV						
Rack Cards						
Brochure						
Direct Mail						
Printed Program						
Other						
14. Grant Amount Requested: \$						
15. Percentage of total event bud	get requested%					
16. Sources of other funding to s	upport the special event budget, including proposed sponsors.					
17. Description of how the succe	ss of your event will be measured:					
Signature	Date					
Print Name and Title						

## **SECTION B:**

## **Final Event Report:**

The following information must be submitted before grant funds can be released. Required report must be submitted to the office of the North Lake Tahoe Chamber/CVB/Resort Association. Please attach additional documentation and materials, as necessary. Although each event is unique, many measurements of success are standard. Your specific measurements of success will be clearly defined at your initial meeting with NLTRA staff.

# <u>Please attach your Profit & Loss report, itemized expenditures and receipts for reimbursable items</u> Your Final Event Report should also include the following information:

EVENT NAME	SUBMITTED B	Y	
Did you include your event on www.GoTahoeNorth.com calendar?	Yes	No	(Please circle)
Did you use NLT Chamber e-mail blast service?	Yes	No	
Did you use "Cool-Deals" to generate event/lodging packages?	Yes	No	11175,112.85
Please provide samples of all marketing materials.			
RESULTS			
Did your event generate overnight lodging tax?	Yes	No	
If so, approximately how many room nights did your event gen	erate in East Place	r County?	
How did you measure this information?			
How many unique visitors did your website produce?			
Other measurements (online surveys, YouTube hits, etc).			
Public Relations results?			
Total attendees:			22-11-17-1-1
Participants			
Spectators			W
If applicable, how does this compare to previous years attendance?			
2. upp			
What would you do differently to make this event even more succes	esful in the future?		
what would you do differently to make this event even more success	solai ili ilio lutulo:		
φ.			





## **EVENT GRANT FUNDING EVALUATION/SCORING SHEET (Rev. 10/13)**

Date of Grant Review	Funding Requested _		_Recommer	nded				
Event Name	Ę	Event Dat	e					
Date(s) of Event	Number of	Days of	Event					
Presented By	Company							
		PC	DINTS	SCALE				
First year event or new devel existing event	lopment/expansion with	i		0-5				
Event scheduled for strike zo	one period	-	9	0-20				
Ability to sell overnight accordence to TOT within Placer		_		0-20				
Media plan submitted with a	pplication	_		0-10				
Marketing plan submitted wi	th application	_		0-10				
Ability to create regional and	d beyond media exposur	re		0-10				
Clear description of how eve evaluated for success (TRAC			<del></del>	0-10				
Sponsorship potential and fur within three years	nding sustainability			0-10				
Event Producer Expertise		e <del></del>		0-5				
TOTA	L POINTS	× <del></del>		(100)				
Projected number of event pa	articipants?	Spectator	rs?					
Projected number of room ni	ghts							
How many years has the NL	TRA funded this event?	<u> </u>						

Is this the final year for funding? Yes\_\_\_\_No\_\_

