

### Marketing Committee Agenda and Meeting Notice

Tuesday, March 24th 2:00 pm
Tahoe City Public Utility District – Tahoe City
Fairway Community Center

### **NLTRA Mission**

To promote tourism and business through efforts that enhances the economic, environmental, recreational and cultural climate of the area.

### **Tourism Mission**

To promote North Lake Tahoe as a travel destination with the purpose of increasing travel spending within the region, including year-round occupancy and length of stay, generating Transient Occupancy Tax (TOT) revenues, sales tax revenues, and maximizing the exposure and promotion of North Lake Tahoe on a regional, national and International level.

### **Marketing Committee**

NLTRA Board Brett Williams Brendan Madigan, Alt.

### **Committee Members**

**John Monson, Chair** Sugar Bowl

**Larry Colton** 

Resort at Squaw Creek

**Becky Moore** 

Squaw Valley Lodge

### **Paul Raymore**

### Marguerite Sprague

North Tahoe Arts

Cara Whitley Squaw Valley/Alpine Meadows

### **Giles Priestland**

The Ritz Carlton- Lake Tahoe

### **Rachael Woods**

Northstar California

### **Gregg Gibboney**

Notched

### Placer County Rep Cadence Matijevich

NLTRA Staff JT Thompson

Quorum 6 Members with 1 Board Member Items May Not Be Heard In the Order They Are Listed

- A. Call to Order Establish Quorum
- B. Public Forum: Any person wishing to address the Marketing Committee on items of interest to the Committee not listed on the agenda may do so at this time. It is requested that comments be limited to three minutes since no action may be taken by the Committee on items addressed under Public Forum. (3 min)
- C. Agenda Amendments and Approval (2 min)
- D. Approval of Marketing Meeting Minutes Nov. 2014 & Jan. 2015 (3 min)
- E. Recap of Winter Media Liz Bowling (10 min)
- F. Visit CA Outlook Forum Review JT Thompson (5 min)
- G. Update of GoTahoeNorth.com Consumer Website Redesign JT Thompson (5 min)
- H. Abbi & School of Thought Marketing Summit Review JT Thompson (5 min)
- I. Spring Media & Social Messaging Strategy JT Thompson (15 min)
- J. Preplanning FY 15/16 Marketing Discussion JT Thompson & Committee (30 min)
- K. Events Update Judy Laverty (15 min)
- Departmental Reports
  - Advertising
  - Conference Sales
  - Leisure Sales
  - Special Projects
  - Website Content
  - PR/Social Communication
- M. Committee Member Comments (5 minutes)
- N. Standing Reports (posted on www.nltra.org)
  - February MTRiP Report
  - February Web/GeoTracking Report
  - February Lodging Referral Report
  - Conference Activity Report

This meeting is wheelchair accessible

Posted and Emailed (3/19/15)



Chamber | CVB | Resort Association

PO Box 5459 - Tahoe City, CA 96145 Ph - (530) 581-8700 Fx - (530) 581-8762

### MARKETING COMMITTEE MEETING MINUTES Tuesday, November 18, 2014 – 2.30 pm

### **Tahoe City Public Utility District**

### PRELIMINARY MINUTES

**COMMITTEE MEMBERS IN ATTENDANCE:** Brett Williams, Giles Priestland, Marguerite Sprague, Paul Raymore, Larry Colton, Becky Moore and Valli Murnane (called-in)

**RESORT ASSOCIATION STAFF:** Andy Chapman, Jason Neary, Judy Laverty, Jeremy Jacobson, Sandy Evans Hall and Anna Atwood

**OTHERS IN ATTENDANCE: None** 

### I. MEETING OF THE MARKETING COMMITTEE

### 1.0 CALL TO ORDER - ESTABLISH QUORUM

1.1 The Marketing Committee meeting was called to order at 2.37 pm and a quorum was established.

### 2.0 PUBLIC FORUM

2.1 No public comment.

### 3.0 INTRODUCTION AND WELCOME OF NEW MEMBERS RACHEL WOODS AND GILES PRIESTLAND

3.1 Giles introduced himself to the Marketing Committee. Rachel was not present at the meeting today.

### 4.0 AGENDA AMENDMENTS AND APPROVAL

- 4.1 A revised agenda was e-mail to the committee member adding item H. and I. a day prior to the meeting. The revised agenda and supporting documents were also uploaded to the website.
- 4.2 M/S/C (Moore/Raymore) (6/0) to approve the agenda with the new amendments.

### 5.0 APPROVAL OF MARKETING MEETING MINUTES FROM OCTOBER 28, 2014

5.1 M/S/C (Raymore/Moore) (6/0) to approve the Marketing Committee minutes from October 28, 2014.

### 6.0 OVERVIEW OF WINTER CONSUMER MARKETING CREATIVE – ANDY CHAPMAN

Andy shared the winter consumer marketing creative on behalf of School of Thought. He reported that some of the concepts are still a work in progress but the big picture is to make more of an impression, particularly in Southern California. The collective wisdom is that we produce fewer campaign elements in each market. While we want to keep the same "voice", we want to see if we can weave in more life moments, fewer steep and deep action shots. Andy reported that the somehow provocative lines will help get us noticed and this plays off the same tongue and cheek tone we set in the Bay Area. Here are some examples on the Out of Home: (some are drive focused and some are air focused)

- It's a six hour drive. So about like the evening commute
- Make time on your calendar. To get a life
- More beautiful than anyone in Santa Monica
- Are we there yet? Are we there yet? Wow.
- Admit it. You're secretly sick of sunny and 72
- Your bucket list needs some love

Andy went through the Digital Campaign and shared SOT will try to weave in things other than skiing/riding to leverage emotional components that make trips endearing. If possible, make use of rich interactivity on front end to attract and push Cool Deals at back to improve conversion. He shared that they are still working on the social element with the Abbi Agency.

### 7.0 REVIEW OF GOTAHOENORTH.COM CONSUMER WEBSITE REDESIGN

- 7.1 Andy gave an update on the new website redesign. We are launching the new website around Dec 15<sup>th</sup>. If the website is not ready by then we will wait until after the holidays. He showed the current website and the architecture of the new site. Some of the new features for the new site include:
  - Scrolling technology
  - Featured Events on every page (we will identify the events)
  - Featured Activity/Events and Lodging will be random
  - Social feed/conversation at the bottom of the website
  - Properties and event producers will have the ability to change their information on the website. (Upload new images, videos, change descriptions, upload holiday menu, event dates etc.)
  - Amenity icons (properties pick their top 5)
  - Filtering the lodging search is more advanced
  - Nearby Events & Activities
  - Live Road Conditions Map in winter

Some of the feedback from the committee regarding the lodging:

- Have descriptive icons that are representative of the different lodging categories be present prior to filtering/search
- Filter the ski in/out vacation rentals that populates. (if one vacation rental company had one house, all their houses would populate under ski in/out
- Have some reference to transportation under amenities
- Make it easier to build reoccurring events
- Will the properties be able to login to see some of their analytics

### 8.0 REQUEST FOR MRG FUNDS TO BE USED FOR MARKETING CONDOR FLIGHT FROM LONDON IN WINTER 2015/16 FROM MARKETING COOP OF UP TO \$36,195 – ANDY CHAPMAN/SANDY EVANS HALL

8.1 Sandy stated the organization is entering into a MRG (Minimum Revenue Guarantee) along with other partners to support the London Ski Charter. The organization is taking a 2.5 % risk, or a maximum exposure of \$36,195 USD. Sandy stated the risk is spread between multiple partners and would not come out of this year's budget but next year's budget.

Andy reported that the organization does help fund RASC (Regional Air Service Committee) and we want to make sure our funds are used for building the demand (marketing the flight) and not paying for the service. There was some discussion on how the MRG climate looks like and why we are not looking at cities like New York and JFK. Sandy shared that our need to start MRG is not as big as some of the Colorado Resorts. We have a fairly large size metropolitan area with large hotel properties, big events and a big draw for business travelers. We can work with airlines better with providing marketing support.

One committee member questioned if Thomas Cook had done any before in North America. Andy replied it has not been done in North America. Thomas Cook does do charters to Europe and a lot to warm weather destinations.

- 8.2 M/S/C (Moore/Raymore) (7/0) to approve from Marketing Coop of up to \$36,195 for the 2012/15 flight from London.
- 9.0 REQUEST FOR SPONSORSHIP OF WOMEN'S AMGEN BICYCLE RACE IN MAY 2015 OF \$40,000 TO BE FUNDED BY MARKETING COOP, POSSIBLY REQUIRING \$28,000 (70%) FROM 2014/15 MARKETING RESERVES ANDY CHAPMAN/SANDY EVANS HALL
  - 9.1 Sandy shared that the Amgen Tour of California Women's race is coming to South Lake Tahoe in early May of 2015. South Lake Tahoe has been awarded the Host City and will host 2 days of racing. Andy stated LTVA have asked us to participate and our commitment is looking to be about 70% of \$25,000. This money has not been budgeted for and would come out of Marketing Reserves. Andy shared only twice in the last 10 years have we dipped into our Marketing Reserve. This money would secure a lake lap but there is no television contract with this.

Sandy reported that the corrected amount would be estimated to \$17,500 and not \$28,000. She gave some information to the committee members on our Marketing Reserve and repayment policy. The important thing to remember is that this is money that needs to be paid back. She shared \$42,000 was dipped into last year \$21,000 was paid back this year. There has been discussion among the NLT Chamber/CVB/Resort Association Executive Committee to recommend lowering the threshold from 15% to 12% in our Marketing Reserve account.

Andy did share that this year is Amgen's 10<sup>th</sup> Anniversary and it's events like this that launched us into some of the other successful events we are doing now and it's a small commitment on the overall cost.

- 9.2 Committee member discussion and feedback:
  - Reluctant based on the awareness of this and the already tight budget
  - The women's race has the potential to bring back the men's race
  - What if we experience another bad winter and have to spend another \$40,000 in snow rebuttal campaign? The \$17,500 would be better spent as an additional to the snow rebuttal campaign or in the LA market.
  - There is no guarantee on the media coverage
  - Amgen is two days and the \$17,500 could be spread over an entire season
  - An event like this does bring prestige to the area
  - First Amgen made a big impact and the amount of riders and summer business have gone up quite a bit
- 9.3 M/S/C (Raymore/Priestland) (3/3) motion tied for approval of \$17,500 from Marketing Reserves for Amgen sponsorship. (Williams/Sprague/Priestland-opposed)

Action to Sandy: Sandy will take this to the Board of Directors as a tie and share the concerns with the committee.

### 10.0 REVIEW OF SUMMER INTERCEPT RESEARCH RESULTS – SANDY EVANS HALL

- 10.1 Sandy reported on the Visitor Research Summary that was conducted on behalf of the North Lake Tahoe Resort Association. The NLTRA utilized a hybrid approach to data collection, with short interviewer intercept surveys administered in selected places around North Lake Tahoe; respondents to the short intercept survey were then sent an e-mail link to a follow-up online survey to be completed at a later time. Additionally, a kiosk survey was placed in the NLT Visitors Center this summer for visitors to fill out. The total sample size collected was a total of 530 completed responses. Some of the high lights include:
  - The majority of summer/early fall visitors are spending the night in North Lake Tahoe (78%)
  - Trip length varied from one to more than 6 nights in the NLT Area. The average was 4.1 nights, with a median of 4 nights
  - The average spending for the summer period was \$1093 per party, with a medium spending amount of \$600

 The overall satisfaction with several different attributes of North Lake Tahoe on a one to five scale, with one being extremely dissatisfied and five representing extremely satisfied. Overall attributes like overall town cleanliness (4.5 average) and overall value of stay (4.4 average)

The complete research document can be downloaded: <a href="http://nltra.org/documents/">http://nltra.org/documents/</a> under Research section or e-mailed to you by contacting <a href="mailed-english">anna@GoTahoeNorth.com</a>.

### 11.0 UPDATE ON TOURISM DIRECTOR TRANSITION PLAN – SANDY EVANS HALL

11.1 Sandy gave an update on finding Andy's replacement and shared the selection committee has picked out 5 applicants. The selection committee includes: two members from the Marketing Committee, one member from the Marketing Coop Committee and one Board of Directors member. The selection committee will start the interviews next week. She hopes to narrow it down to hopefully 1 or 2 candidates. If necessary there may be a second round of interviews.

### 12.0 DEPARTMENTAL REPORTS

- 12.1 Advertising This report is located in the departmental section of the Marketing packet.
- **12.2 Conference Sales** Jason shared his report located in the departmental section of the Marketing packet.
- **12.3** Leisure Sales Jeremy shared his report located in the departmental section of the Marketing packet.
- **Special Projects** Judy shared her report located in the departmental section of the Marketing packet.
- 12.5 Web This report is located in the departmental section of the Marketing packet.
- 12.6 Social This report is located in the departmental section of the Marketing packet.

### 13.0 COMMITTEE MEMBER COMMENTS

11.1 No committee member comments.

### 14.0 STANDING REPORTS

- 14.1 The following reports were posted on <u>www.nltra.org</u>:
  - NOVEMBER MTRIP REPORT
  - NOVEMBER RENO TAHOE AIRPORT REPORT
  - NOVEMBER WEB/GEO TRACKING REPORT
  - NOVEMBER LODGING REFERRAL REPORT
  - CONFERENCE ACTIVITY REPORT

### 15.0 ADJOURNMENT

15.1 The Marketing Committee meeting adjourned at 5.10 pm.

Submitted By: Anna Atwood, Marketing Executive Assistant North Lake Tahoe Chamber/CVB/Resort Association



Chamber | CVB | Resort Association

PO Box 5459 - Tahoe City, CA 96145 Ph - (530) 581-8700 Fx - (530) 581-8762

### MARKETING COMMITTEE MEETING MINUTES Tuesday, January 27, 2014 – 2 pm

### **Tahoe City Public Utility District**

### PRELIMINARY MINUTES

COMMITTEE MEMBERS IN ATTENDANCE: Gregg Gibboney, Brett Williams, Cadence Matijevich, John Monson, Paul Raymore, Marguerite Sprague

RESORT ASSOCIATION STAFF: JT Thomson, Greg Howey, Jeremy Jacobson, Anna Atwood, Judy Laverty, Sandy Evans Hall

OTHERS IN ATTENDANCE: Shelley Fallon, Ryan Gelow, Stacia Hanley, Joe Newfield, Rachel Newell, Liz Bowling, Kristin Guinn, Glenn Cademartori

- I. MEETING OF THE MARKETING COMMITTEE
- 1.0 CALL TO ORDER ESTABLISH QUORUM
  - 1.1 The Marketing Committee meeting was called to order at 2:10 pm and a quorum was not established.
- 2.0 PUBLIC FORUM
  - 2.1 No public forum.

### AGENDA AMENDMENTS AND APPROVAL

- 3.1 The agenda was accepted through acclamation.
- 4.0 APPROVAL OF MARKETING MEETING MINUTES FROM NOVEMBER 18, 2014
  - 4.1 This will be tabled until next month's meeting.
- 5.0 UPDATE ON WINTER MEDIA RESULTS SCHOOL OF THOUGHT
  - 5.1 Ryan with School of Thought gave an update on winter media results. The highlights include:
    - Each digital vehicle performed above CTR (Click through Rate) benchmarks and the display partners performed above brand safety and view-ability benchmarks. NorCal Display, Facebook and email slightly outperformed their SoCal counterparts in CTR, while in-pic ads and pre-roll went the opposite direction.
    - The CTR versus VTR (View through Rate) comparison for each vehicle was the most interesting factor of this campaign, providing some additional insight into the user activity within each site/network. TripAdvisor is the prime example of the higher VTR than CTR, showing that the user appreciating a longer planning cycle.
    - There were 7 OOH (Out of Home) billboards displayed by January 15, 2015 with 8 left to go live. Coincidentally, this among our digital emphasis in SoCal has bumped LA to pass Truckee as the #2 most trafficked city to the <a href="GoTahoeNorth.com">GoTahoeNorth.com</a> (GTN) website.

### Digital Display Banners (Overall Performance: 12/1/14 - 1/15/15):

- On The Snow was the most successful display partner for driving people to GTN.com with the highest CTR and VTR.
- RocketFuel performed as the work horse and most cost-efficient drove the most amount of clicks to GTN.com
- TripAdvisor proved its value by driving the highest number of view throughts (1,798) as its VTR suggests, consistently beating its CTR.

### Digital Display In-Picture Banners (Overall Performance 12/1/14 – 1/15/15):

- The RunWay unit (animated), while limited in inventory, proved to be the more efficient of the two units across California.
- While SoCal saw the slightly higher CTR, NorCal saw the slightly higher VTR.
- This high impact unit resulted in driving performance efficiencies (CTR & CPC) between the levels of the display ads on RocketFuel and the other two endemic sites.

### Mobile Display Banners (Overall Performance: 12/1/14 - 1/15/15):

- The mobile campaign is currently beating CTR benchmark overall
- The expandable banner was expected to perform at a higher rate and will be re-evaluated

### Email Campaign:

 Weekend Sherpa: 12/4 & 12/11 (2 emails left to report). While showing to be slightly less receptive with our winter campaign than summer. Weekend Sherpa's San Francisco audience is still exceeding the benchmark and LA's audience is both smaller and tougher to sell.

### GoTahoeNorth.com (Performance: 12/1/14 – 1/15/15):

Total Visits: 133,420

• Unique Visitors: 111,231 (81% new)

Page Views: 358,611Avg. Pages/Session: 2.69Session Duration: 1:53

Cool Deals Page Visits: 5,801

Traffic Sources; 66.3% California with 23.2% from San Francisco and 5.6% from LA.

### Comments from Committee Members:

- A Committee Member questioned if TripAdvisors in SoCal was a good fit. Ryan shared TripAdvisors in SoCal performed a little below benchmark. It's a harder market to be in overall when it comes to direct branding but it's still an important site to be on as people use it as a planning tool.
- The logo on the billboards is hard to read, not the size but maybe it should be bolder.
   Joseph shared it's not the logo that catches people's attention on the billboards. It's the message and the headline but they will review it.
- 80% view on video is great.
- A Committee Member questioned Ryan if he feels he has a direct line of communication with JT and Andy to change things up if they are not performing. Ryan shared he does communicate with JT and Andy but it's also important to give the campaign enough time to
- A Committee Member questioned if most of the click throughs are landing on the homepage. Ryan shared most of them land on the Cools Deals page but it depends on the message.

### 6.0 REVIEW OF GOTAHOENORTH.COM CONSUMER WEBSITE REDESIGN – SCHOOL OF THOUGHT

6.1 Joe with School of Thought reported that one of the biggest benefits with the new Wordpress site is that staff can maintain and update the site on their own. The vision for the site is to drive tourism and he included the single statement: "Find Yourself in North Lake Tahoe. Unpretentious. Unplugged and Unforgettable" that will be on the site. The three categories that will be features on top includes: 1) Where to Stay 2) Things To Do 3) Deals. The menu will have many more choices

and the site will also include a newsfeed from Twitter, Instagram and Facebook. Joe also went through the filtering process and the amenity list and if you have more than 5 amenities you can chose which ones to be shown. He shared the overall template for the system is pretty flexible. He touched on the mobile site and the navigation.

### Comments by the Committee Members:

- Have descriptive icons that are representative of the different lodging categories be present prior to filtering/search. This would add on another layer prior to filtering but it's very important that we get it right and are having these discussions now.
- Too many layers are not good as we are trying to minimize that.
- Filtering is so common and widespread most people are used to it and its less click throughs.
- Dollar sign was brought up. Some of the properties offer such a large price range and that is the reason the Lodging Committee collectively decided to go away from it. Joe shared another data field can be added. It does raise some questions:
  - 1. Who updates it and how often?
  - 2. What are the different price points for the dollar signs?
- Joe reported the site is 2/3 built and we are probably looking at end of March. It was recommended that we don't launch before spring. A strategy for timing has not been discussed yet.
- Since properties and/or event producers can be back-end content editors, it's important to consider training/timing to be built into the strategy.
- Liz with the Abbi Agency brought up some questions:
  - 1. Where does the blog live?
  - 2. Where do you sign up for the newsletter?
  - 3. Where can you access the different press-releases?
  - 4. How will journalist be able to access the photo library?

Judy and Shelley stated a Drop Box has been talked about for press-releases and photos. Joe shared there is a place for all of these things but they will review the photo library.

### 7.0 PR/MARKETING SUMMIT REVIEW – JT THOMPSON

7.1 JT reported that a PR/Marketing Summit was held last week and he is working with the Abbi Agency and Sandy on a plan of action of how we can relay this information to key stakeholders as well as help educate front line staff. He stated it's important that we make sure the right message is being sent out and that it's positive.

Brett commented that this experience is almost better for families. The conditions are great, the roads are open and we need to still push this message out.

John asked that the NLTRA filters what they put out. (Don't blast out that the Tahoe City Golf Course is open)

### 8.0 RNO AIR SERVICE UPDATE – JT THOMPSON

The Reno Air Service Committee is now a non-profit Corporation. This was done so that contracts could be kept confidential. The contract for Jet Blue will probably be signed next week.

### . 9.0 USA CYCLING UPDATE – JUDY LAVERTY

9.1 Judy shared we have a 2 year contract with USA Cycling Amateur & Para-cycling Road National Championships. This year the event dates are June 24-28 and the region is expecting about a 1000 athletes and it's a 5 day event. Staff spent two days with the USAC race director going over different aspects of the race routes, permitting, seeking alternate routes and working on a presentation to the Truckee Town Council. The Town Council voted unanimously to approve a two year sponsorship agreement with us to underwrite the costs of staging the criterium in downtown Truckee. The sponsorship is for \$15,000 per year. We also received approval from the Serene Lakes Homeowners Association to stage the short course in that neighborhood, and received approval from the ownership of the Cisco Grove Campground to utilize a portion of their land and

parking lots to stage the time trials. There will be no venue or use fees from either entity. The traffic control plan has been finalized and permits are being submitted to Caltrans, Placer and Nevada Counties. Judy went through the event schedule with the Committee Members.

### 10.0 DEPARTMENTAL REPORTS

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- **10.4 Special Projects** Judy shared her report located in the departmental section of the Marketing packet.
- 10.5 Web Shelley report is located in the departmental section of the Marketing packet.
- 10.6 Social Liz report is located in the departmental section of the Marketing packet.

### 11.0 COMMITTEE MEMBER COMMENTS

John asked that Marketing Committee be kept in the loop of the RFP process for the new Visitors Guide.

### 12.0 STANDING REPORTS

- 12.1 The following reports were posted on <u>www.nltra.org</u>:
  - DECEMBER MTRIP REPORT
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  - DECEMBER LODGING REFERRAL REPORT
  - CONFERENCE ACTIVITY REPORT

### 13.0 ADJOURNMENT

13.1 The Marketing Committee meeting adjourned at 4.10 pm.

Submitted By: Anna Atwood, Marketing Executive Assistant North Lake Tahoe Chamber/CVB/Resort Association



### March 2015

### Marketing Departmental Reports

## North Lake Tahoe Winter Media Wrap Up

03/18/15



### Agenda

- 1. Campaign overview
- 2. Digital performance by vehicle
- a. Banners
- b. Video
- c. Mobile
- d. Social
- e. Email
- f. Inventory quality report
- 3. Out-of-home performance
- 4. Print recap
- 5. Search metrics + website data
- 6. Next steps

## **Executive Summary.**

The campaign met or exceeded planning goals, serving over 28 million impressions.

In-image ads were a new format this year, and were especially successful. They were the top performing display units for CTR, and performance increased steadily throughout the campaign.

Weekend Sherpa emails, carrying our ads as well as NLT-related edit, continued to drive NLT's share of mind for against outdoor enthusiasts across California, and drove almost 700 clicks to the site.

Video continued to be a powerful format, with over 836k views completed during the campaign.

Out-of-home received significant over-delivery (+20% or ~\$11.2k), and is still running overages.

More emotive lifestyle creative, such as sitting by a campfire and ice skating, seemed to resonate most with audiences. There may be a future opportunity to test 1st person vs. 3rd person perspective.

## 14/15 Winter Flowchart.

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			Convertual, Behavioral, Repargeting Convertual, Behavioral, Repargeting		Contextual, Behavioral, Retargeting Contextual, Behavioral, Retargeting Contextual and Behavioral In-Pletrum Ada	Contextual, Behavioral, Rebrigeting Contextual, Behavioral, Berngeting Contextual and Behavioral The-Picture Ads Barners, Strins, In-Barner Video Barners, Strins, In-Barner Video	Contentual Behavioral, Retargeting Contentual, Rehavioral, Retargeting Contentual and Behavioral In-Pierre Ads Berners, Storas, In-Ramer Video	Contestual, Behavioral, Rehrgeting Contestual, Behavioral, Rehrgeting Contestual and Behavioral Energy, Status, In-Ramer Video Brancer, Status, In-Ramer Video TarAdventuial Storeletters: 224 & 21/22	Contextual Behavioral Relangeting Contextual and Behavioral English Barners  Contextual and Behavioral  English Barners  Barners, Sicins, in-Barner Video  TaxAdrestinal BNewsletters: 12/4, & 1/22  67% of hunger	Contextual Behavioral, Retargeting Contextual Behavioral, Retargeting Contextual and Behavioral  In-Picture Ada  Burners, Sicins, In-Burner Video  22-Advertatial eNewalettens: 12/4, 8 1/22  67% of bradget  67% of bradget	Contextual, Behavioral, Retargeting Contextual, Behavioral, Retargeting Contextual and Behavioral In-Picture Ada Brancer, Stan, In-Barner Video Brancer, Stan, In-Barner Video TaxAdvertural sNewsletters: 12/4, & 2/22 67% of bringet 67% of bringet Tarnary Header/Pooter	Contectual Behavioral, Retargeting Contectual and Behavioral In-Pigure Ade Bernera, Sidua, In-Barner Video  Tackdrettonial eNewaletters: 12/4 & 1/22  67% of bridget  67% of bridget  Tarnary Beader Pooter	Contextual Behavioral, Retargeting Contextual Behavioral, Retargeting Contextual and Behavioral In-Picture Ada Barners, Sidas, In-Barner Video  22-Adventurial eNewaletters: 12/4, & 1/22  24-Adventurial eNewaletters: 12/4, & 1/22  67% of budget  67% of budget  7 Innary Header/Footer	Contectual, Behavioral, Retargeting Contectual and Behavioral In-Picture Ads Burners, Scitas, In-Jamer Video  22 Advectoral eN Gralletters; 22 4, 2 3/22  57% of budget  Contextual Behavioral Retargeting  Contextual Behavioral Retargeting	Contectual, Behavioral, Renagating Contectual and Behavioral In-Picture Ads Barners, Scira, In-Barner Video  Tan-App Barners  2xAdventual eNewaletters: 2x4 & vzzz  67% of budget  Contectual, Behavioral, Renagating  Contectual, Behavioral, Renagating	Contectual Behavioral Representage  Contectual and Behavioral  In-Picture Ads  Barners, Situs, In-Barner Widen  2x-Adventational Behavioral  Forth of bridget  Gottectual, Behavioral, Retargeting  Contectual, Behavioral, Retargeting  Contectual, Behavioral, Retargeting  Contectual Behavioral, Retargeting  Contectual Behavioral, Retargeting	Contectual, Behavioral, Representing Contectual and Behavioral  In-Picture, Ada  Bamers, Skins, In-Bamer Video  Tas Adventural eNewsletters: 12/4, & 1/22  67% of budget  Contectual, Behavioral, Retargeting  Contectual, Behavioral  In-Picture Ads	Contectual, Behavioral, Retrigeting Contectual and Behavioral  In-Picture, Ada  Burners, Stons, In-Barner Video  Stokertonial eNewaletters: 12/4, & 1/22  6/7% of budget  Contectual, Behavioral, Retrigeting  Contectual, Behavioral, Retrigeting  Contectual, Behavioral  In-Picture Ada  Barners, Skins, In-Barner-Video	Contectual, Behavioral, Representing  Contectual and Behavioral  In-Picture Ada  Burners, Scitas, In-Jamer Video  Trady of bruiget  Opticatual Behavioral, Representing  Contectual, Behavioral, Representing  Description, In-James Video  Bancers, Scitas, In-James	Contectual, Behavioral, Renrigeting Contectual and Behavioral In-Pieture Ade Bamera, Sicina, In-Jamer Video  TatAdventorial eNewaletters: 12/4 ik 1/22  Contectual, Behavioral, Renrigeting Contectual, Behavioral, Renrigeting Contectual, Behavioral, Renrigeting Contectual and Behavioral In-Pieture Ade Bamera, Sicina, In-Jamer Video  Contectual and Behavioral In-Jieture Ade  Tatanary Beader Footer  Tatanary Beader Footer  Tatanary Beader Footer  Tatanary Beader Footer  Tatanary Beater	Contectual Behavioral Retrigeting Contectual and Behavioral Attentional Retrigeting Discretational Behavioral Burners, Sidias, in. Barner Mate Contectual Behavioral Retrigeting Contectual and Behavioral In-Picture Adds  State of the Contectual Behavioral Retrigeting Contectual and Behavioral Retrigeting Contectual Retrigeting Contectual Behavioral Retrigeting Contectual Behavioral Retrigeting Contectual Retrigeting Contectual Behavioral Retrigeting Contectual Behavioral Retrigeting Contectual Retrigeting Contectual Behavioral Retrigeting Contectual Retrigeting Contectual Behavioral Retrigeting Contectual Retri	Contectual, Behavioral, Retrigeting Contectual and Behavioral In-Ficture Ads Burners, Stors, in-Barner Video  Contectual, Behavioral, Retrigeting  Contectual, Behavioral  In-App Barners  E-Advertorial eN or sletters : 12/1, 8/1/15  E-Advertorial eN or sletters : 12/1, 8/1/15	Contectual, Behavioral, Retrigeting Contectual and Behavioral In-Picture Ads Humers, Satus, in-Banner Video  Contectual, Behavioral Contectual, Behavioral Contectual, Behavioral In-App Banners 27.Adventual and Behavioral In-Picture Ads Contectual, Behavioral In-Picture Ads Banners, Satus, in-Banner Video  To-App Banners To-Adventual and Behavioral In-App Banners To-Adventual and Behavioral In-Picture Ads Banners, Satus, in-Banner Video  To-Adventual and Behavioral In-App Banners To-Adventual and Behavioral To-App Banners To-Adventual and Behavioral To-App Banners To-Adventual and Behavioral Banletns and a Tall Wall Balletns and a Tall Wall

### Digital.

### SCHOOL ~ SF. THOUGHT

: Cool Deals VTR	25000.0	0.00001	0.00051	0.00004	٥	0.00003	6.00002	0.00002		1	2000000
Homepage VTR	0.003	0.0004	0.0016	0.0016	٥	0	0.0002	0.0029		t	2000.0
CPCV	1	ı	1	t	1	1	1	0.008	t	1	0.008
VCR	1	1	,	i	1	ı	1	0.81		t	0.81
Completed Views	1	1	1	,	1	1	į	836,985			836,985
$_{ m eCPM}$	25:71	2.73	14.63	12-6	9.43	0	1.63	62-9	29-629	41.5	6.01
CPC	80.7	2.1	14.24	2.54	2-5	0	4-2	1.54	29.11	22.1	3.15
CTR	9800.0	9100.0	0.001	0.0038	0.0017	0.0014	0.0004	0.0044	0.0233	0.0234	6100.0
Clicks	1,696	11,179	1545	7,877	228	899	2,323	4,538	289	5,249	36,639
Delivery Index	96	100	105	102	100	86	114	104	n/a	109	105
Impressions Served	466,737	6,962,736	1,503,336	2,059,062	530,425	488,008	5,971,265	1,030,799	29,426	224,325	19,266,119
Campaign to date: 12/1-2/28	On The Snow - Display	RocketFuel - Display	TripAdvisor – Display	Gum Gum - In-Pic Display	On The Snow - Mobile	SF Gate - Mobile	Rocketfuel - Facebook	RocketFuel - Video	Weekend Sherpa*	Search	Total

Digital Summary.

\* Weekend Sherpa does not guarantee impressions, only guarantees number of emails sent.

## Standard Display.

			CTR benchmark:	0,1110					<b>L</b>			
Gool Deals VTR	0.0011	0.00022	25000.0	0.00001	0	0.00001	600000	0.00025	0.00051	0.00022	0.00006	0.00012
Homepage VTR	0.0034	0.0027	0.003	0.0004	0.0003	0.0004	0.0026	0.001	0.0016	0.0009	90000.0	2000.0
eCPM	25.56	25.81	25.71	2.73	2.73	2.73	14:76	14-55	14.63	5-93	5.93	5.93
CPC	6.32	89-2	80.7	1.69	1.7	1.7	11.55	16.86	14.24	3-53	3.78	3.68
CTR	0.004	0.0034	0.0036	0.0016	9100.0	9100.0	0.0013	0.0009	0.001	2100.0	9100.0	9100.0
Clicks	652	286	1,696	4,484	6,695	11,179	262	783	1,545	6,005	8,415	14,420
Impressions Delivered	66.0	26-0	0.98	1	1	$\mathbf{I}_{i}$	1.06	1.05	1.05	1.02	1.01	1.02
Impressions Served	187,828	278,909	466,737	2,788,264	4,174,472	6,962,736	596.240	960,706	1,503,336	3,572,332	5,360,477	8,932,809
Campaign to date: 12/1-2/28	On The Snow NorCal	On The Snow SoCal	On The Snow	RocketFuel NorCal	RocketFuel SoGal	ROCKETFUEL	TripAdvisor NorCal	TripAdvisor SoCal	TripAdvisor	NorCal	SoCal	Total

### Highlights & Learnings:

- On The Snow was the most successful partner for CTR & VTR.
- TripAdvisor's high VTR indicates a strong strategy for driving site traffic, even without a direct click through to the site.
  - NorCal placements drove higher CTR and VTR than SoCal, significantly in some cases.
- provide lower CPMs while reaching relevant audiences across the internet, at greater scale. RocketFuel drove the bulk of impressions at 78% of total, reflecting the network's ability to

## Display Creative.







0.15% CTR



0.11% CTR

## Highlights & Learnings:

- All creative out-performed industry benchmarks.
- More intimate nature of the fireside creative indicates that the more emotional, lifestyleoriented message drove highest click-through (+45% over snowball creative)
  - Recommend testing similar types of imagery, but asset updates are needed for future efforts to truly prove out effectiveness of these more emotional ads.

## Picture Display.

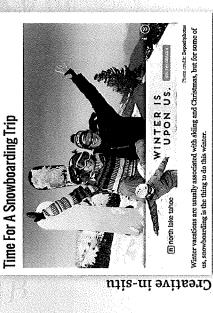
ا س		L	<u>5</u>	_			100		
Cool Deals VTR	0.00002	0.00011	2000000	0.00005	0.00002	0.00003	0.0005	0.00003	0.00004
Homepage VTR	600.0	0.0027	0.0028	0.0015	0.0012	0.0013	0.0018	0.0015	9100.0
еСРМ	11.08	11.84	11.52	9.45	9.28	9.35	<b>5</b> 2.4	2-6	12-6
CPC	2.08	2.14	2.12	2.67	29.5	2.67	2.53	2.54	2.54
CTR	0.0053	0.0055	0.0054	0.0035	0.0035	0.0035	0.0038	0.0038	0.0038
Clicks	892	1,121	1,889	2,393	3.595	5,988	3,161	4,716	2,877
Impressions Delivered	20.1	1	1.02	1.01	1.02	1.02	1.02	1.02	1.02
Impressions Served	114,411	203,672	347,083	671,170	1,034.809	1,711,979	821,581	1,237,481	2,059,062
Campaign to date: 12/1-2/28	Runway NorCal	Runway SoCal	Runway	Studio NorCal	Studio SoCal	Studio	Subtotal NorCal	Subtotal SoCal	GRAND TOTAL

TR benchmark: 0.32%

## Highlights & Learnings:

- In-picture ads were the best performing of this campaign.
  - Placements significantly improved performance over the mid-campaign report, from a 0.31% CTR to a 0.38% CTR.
    This format is an effective strategy for supplementing existing or creating new assets, and providing consistent

contextual alignment for NLT's message.



### SCHOOL SCHOOL THOUGHT

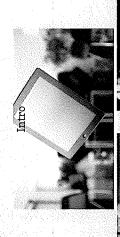
## Video Pre-Roll.

	CTR benchmark:	0.42%	VCR benchmark: 67%-87%
Gool Deals VTR	o	0.00002	0.00002
Homepage VTR	0.0031	0.0028	0.0029
CPCV	0.82 \$0.008	\$0.009	\$0.00\$
VCR	0.82	0,81	0.81
Completed Views	357.593	479.392	836,985
еСРМ	6:38	60-2	62.9
αPG	1-45	1.61	1.54
CTR	0.0044 1.45 6.38	0.0044	0.0044 1.54
Clicks	1,934	2,604	4.538
Delivery Index	100	901	104
Impressions Served	438,570	592,229	1,030,799
Campaign to date: 12/1–2/28	NorCal	SoCal	Total

## Highlights & Learnings:

- Video continues to prove highly effective in achieving CTR, VCR, CPCV and VTR at levels that compliment and enhance display efforts.
- Video is an especially effective video for communicating the sight, sound and motion of NLT CTR and VCR performance is healthfully within or above industry-established benchmarks
  - and should be utilized moving forward, as budgets allow (high CPMs and cost of production prevent it from becoming a workhorse for NLT)

## Video Creative.







0.43% CTR

0.43% CTR

Highlights & Learnings:

0.46% CTR

- Videos drove similar performance across creative executions throughout the campaign.
  - Each achieved a 81% VCR on the high end of benchmarks between 67%-87%.
- through slightly more than the others. Emotional depth of night-and-day creative may have "Snow Shoeing" with the fireworks clip was the differentiator - driving audiences to click proved more engaging similar to the standard display fireside scene.

## Mobile Display.

		CTR benchmark:	0.13%
Homepage VTR Cool Deals VTR	0	0.00003	0.00001
	0.00002	0	0.00001
$_{ m eCPM}$	9.43	0	4.91
CPC	2:5	0	3.24
CTR	0.0017	0.0014	0.0015
Clicks	228	899	1,545
Impressions Delivered	J	86.0	0.99
Impressions Served	530,425	488,008	1,018,433
Campaign to date: 12/1-2/28	On The Snow	SF Gate – added value	Total

## Highlights & Learnings:

- Mobile CTR beat industry benchmarks by 15%, but paid placements performed best.
  - SF Gate mobile campaign was provided by the vendor, at no additional cost, as a test.
    - On The Snow's campaign started out slow, with an under-performing expandable mobile unit; after optimizations were made out of that placement, performance increased 21%.



Creative, 300x50

## Social Display.

			CTR benchmark:	0.08%					
Gool Deals VTR	0.00013	0.00005	0.00008	0.00001	0.00001	0.00001	0.0003	0.00001	0.00002
Homepage VTR	6000.0	0.0004	90000	0.0003	0.0002	0.0002	0.0003	0.0002	0.0002
еСРМ	5:15	2.26	5.76	96.0	96.0	96.0	1.61	1.65	1.63
CPC	4.96	6.63	20.2	2.53	3-47	3.01	3.3	5.11	4.2
CTR	0.0012	9000.0	0.0008	0.0004	0.0003	0.0003	0.0005	0.0003	0.0004
Clicks	373	306	629	962	848	1,644	1,169	1,154	2,323
Delivery Index	108	115	112	211	114	116	113	115	114
Impressions Served	321,612	511,580	833,192	2,083,013	3,055,060	5,138,073	2,404,625	3,566,640	5,971,265
Campaign to date: 12/1-2/28	Newsfeed NorCal	Newsfeed SoCal	Newsfeed	RHS NorCal	RHS SoCal	RHS	NorGal	SoCal	Total

## Highlights & Learnings:

- Social performance was well below digital display and half of the industry benchmark overall; weather conditions may be a factor. Despite potential weather-related influences across the industry, certain creative executions took hold (see right).
  - Strategic and/or creative refinement, and an increased effort to integrate with Abbi's PR social activity, is recommended.



lop-performing creative, 0.15% CTR

### SCHOOL CHOUGHT THOUGHT

CTR benchmark:

## Email Display + Editorial.

	L						
CPC	24.66	25.91	25.27	54.19	62.97	58.25	29.11
North Lake Tahoe CTR%	0.026	0.023	0.024	0.021	0.018	0.0194	0.0233
North Lake Tahoe email Clicks	Эш	3962	209	43	37	80	289
Email Open Rate	0.28	6.0	0.29	0.25	0.25	0.25	0.28
Emails Opened	12,126	13,174	25,300	2,068	2,058	4,126	29,426
Emails Delivered	43.399	43,568	296'98	8,160	8.245	16,405	103,372
Emails Sent	43,440	43,634	<b>\$2.078</b>	8,170	8,260	16,430	103,504
RSS Subs	2.495	2,495	2,497	2,495	2,495	4,990	7,487
Google Current Subs	62,129	65.088	127,217	62,641	65,871	128,512	255,729
Total Sent	108,064	111,217	219,281	73,306	76,626	149,932	369,213
Advertorial Edit/Date	"Head North for Adventure" SF - 12.4	"You Do Look Good in Blue" SF - 1.22	SFTotal	"Head North for Adventure" LA - 12.11	"Blue Looks Good on You" LA - 1.15	LAToral	Тотал

## Highlights & Learnings:

- Emails carried standard display ads alongside custom edit written for NLT
- Strong open and click rates demonstrate high audience affinity among Weekend Sherpa's core audience of active outdoor enthusiasts.
- remain strong/growing; custom edit component will also be critical for continued A continued partnership is recommended as long as subscription and open rates success and heightened share-of-mind in this core audience's considered set.



# Quality Report - Inventory.

Campaign to date: 12/1-2/28	Benchmark*	Mid Campaign	Campaign Final	Awesome?
Viewability	36.7%/42.6%	259.0	0.681	Yes
Brand Safety - AdSafe Passed Impressions	82.4%/82.5%	216.0	0.91	Yes
True Advertising Quality Score	540/548	246	612	Yes

<sup>&#</sup>x27;Aggregated Benchmarks are based on all tracked campaigns by quarter.

## Highlights & Learnings:

- partners, especially networks, have been accused of poor quality placements and inventory. Viewability and brand safety are increasingly hot topics in digital advertising; many
  - SOT enlisted one of the premiere vendors in the category, Integral Ad Sciences, to track NLT's digital activity, at no additional cost to NLT (partners provided as added value)

Results showed very high quality inventory - effective viewability rates across all partners

SOT continues to keep a close eye on the subjects of viewability and brand safety, and adapt and brand-safe placements throughout the campaign.

Out-of-home.

## Overview.

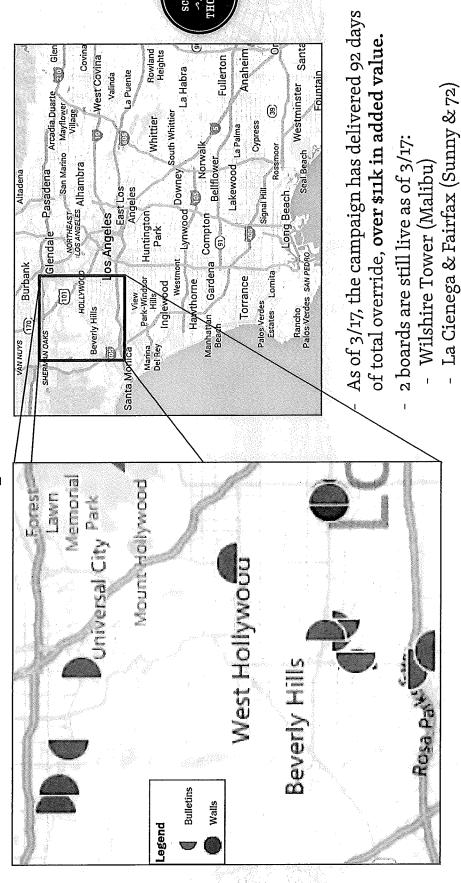
Tos Angeles Bulletins and a Tall Wall - mentioned on dailwhillhoardhlog com!\*

Los Angeles bulletins and a Tall Wall -	mentioned on dail	Wall - mentioned on dailybillboardblog.com!"		
CBS Outdoor - 00H NOV DEC	IAN FEB	MAR APR		
1 14 1 2 2 9 1 6 2 3 9 1 14 1 1	t i 6 2 92 67 27 i 5 62 24	و عنا به عند ایت و دعا عن	NET WISDIA	alls IMPs (edd)
Tall Wall - 30'x50'	Section of Linguistic Conference and Conference of Confere			
Wilshire Tower F/E	Starry Night Sta	Serry Nigh Malibu	\$5,500	846
		Tell Wall Subtotal	\$5,500	84.6
Bulletins - 14,248'				
Ventura Bivd W/O Laurel Terrace S/S F/E	Sumy & 72		\$4.077	516
Ventura Bivd & Tujunga% F/W	Starry Night There Yet		\$4,077	464
Pico & La Cienega SE/S F/W	Starry Night Malibu		\$4,077	586
Ventura Blvd E/O Woodman N/S F/W	Starry Night Malibu		\$4.077	322
NE/LWishire Wilton Place% F/W	Sunny & 72		\$4.077	546
Highland N/O Santa Monica% W/S F/S	NoApp		\$4.077	6469
La Cienega S/O Veniot W/S F/N	Starry Night There Yet		\$4.077	769
Ventura Blvd & Fulton NE/S F/W	NoApp		220.4\$	298
Wilshire & McCarthy Vista SE/S F/W	NoApp		\$4,077	992
NE/L La Cienega & Fairfax F/S	Sunny & 72		220.4\$	585
Fairfax & Olympic% SE/S F/N	Sunny & 72		\$4.077	836
Olympic & San Vicente% SW/S F/E	Starry Night Incre let		\$4,077	288
Pico & La Gienega SE/SE/E	No.App		\$4.077	415
		Bulletins Subrocal	Stg3,000	7:687
		GRAND TOTAL	\$58.500	8.533

SCHOOL AFT THOUGHT

\*http://www.dailybillboardblog.com/2015/02/lake-tahoe-north-skiing-tourism.html

## NIT Boards on the Map.

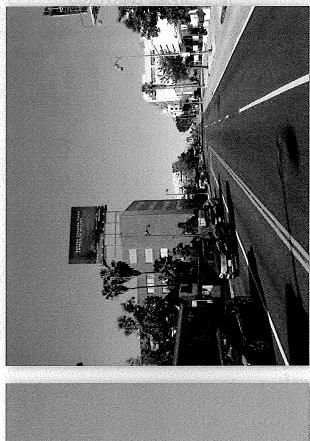


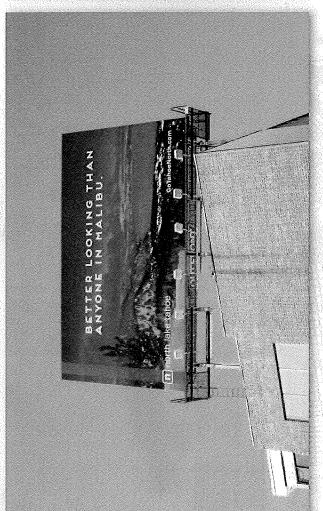


# Wilshire Tower Tall Wall - Flight 1.

	Scheduled Actual Override	Actual	Override	100
Start Date	12/29/14	1/2/15	N/A	
End Date	1/11/15	1/13/15	N/A	
FOTAT DAVE	14	6	#£-	

\*Boards are scheduled to go live the week of start date, and installation came 8 days late due to the holiday live time; SOT is working on further compensation for this flight, as it is currently only provided via added value on other boards

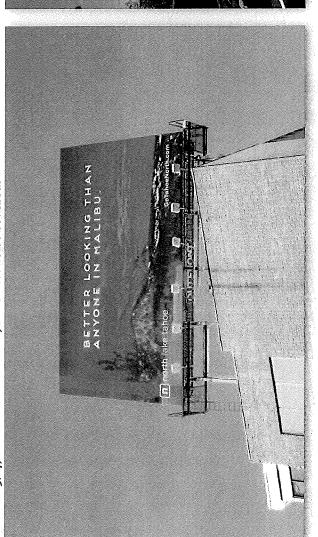


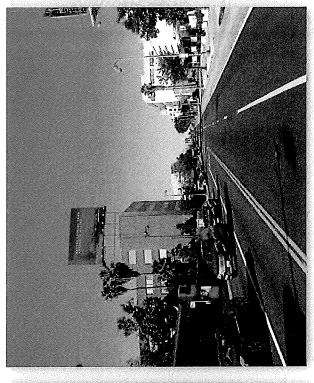


### TOUBOS

## Wishire Tower Tall Wall-Fight 2. Scheduled Actual Override Start Date 2/16/15 2/18/15 N/A End Date 3/15/15 3/17/15 N/A Total Days 28 28 0\*



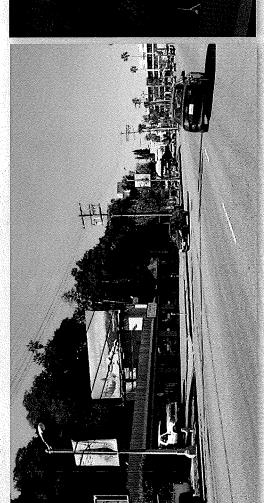


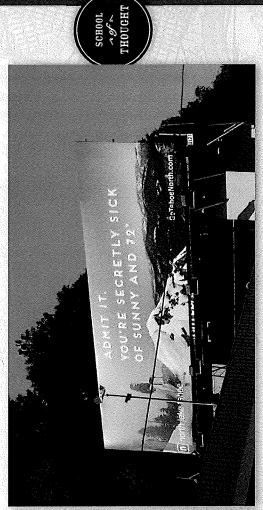


20

# Ventura Blvd. & Laurel Terrace Bulletin.

4.84	screamed	Actual	Actual Overrid
Start Date	12/29/14	1/2/15	N/A
End Date	1/25/15	2/3/15	N/A
Total Days	. 28	33	5

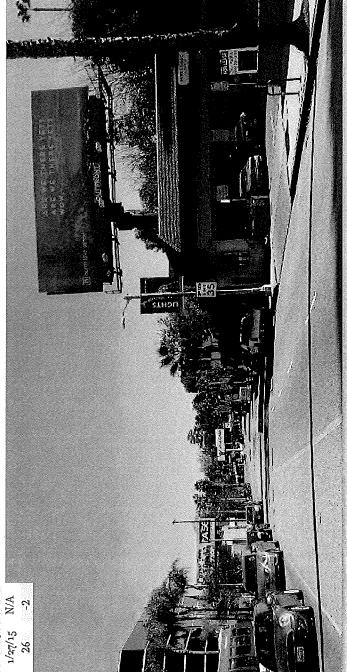






# Ventura Bivo. & Tujunga Bulletin.

| Scheduled Actual Override | Start Date | 12/29/14 1/2/15 N/A | End Date | 1/25/15 1/27/15 N/A | Toral Days | 28 26 -2



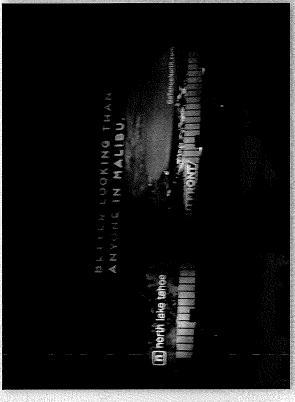
22

War Lat

THOUGHT CHOCKET

# Pico & La Cienega Bulletin.

	Scheduled	Actual	Override	
Start Date	12/29/14	12/31/14	N/A	
End Date	1/25/15	1/30/15	N/A	
Total Days	28	31	8	

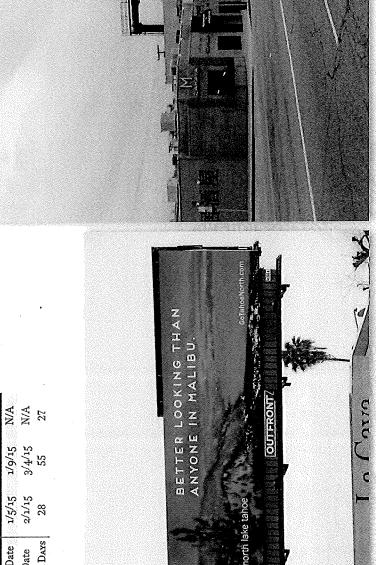


Broken light pictured was fixed within 24 hours.



# Ventura Blvd. & Woodman Bulletin.

	Scheduled Actual Override	Actual	Override
Start Date	1/2/15	21/6/1	N/A.
End Date	2/1/15	3/4/15	N/A
Total Days	28	22	22

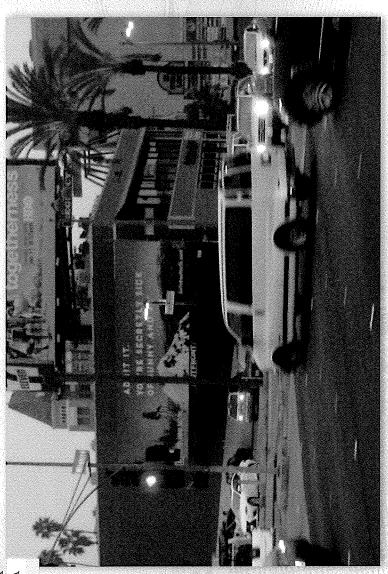






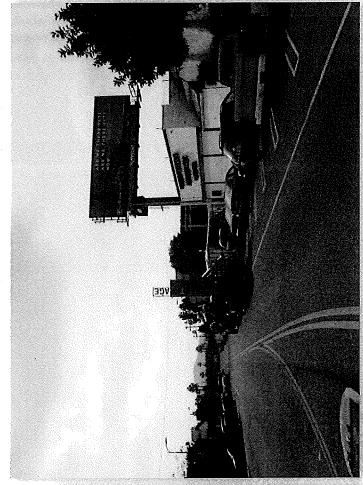
# Wilshire & Wilton Bulletin.

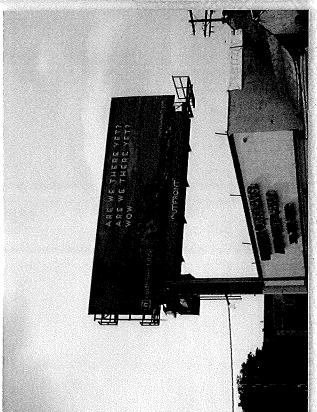
	Start Date	End Date	Total Days	
Scheduled Actual Override	1/21/1	2/8/15	- 28	
Actual	1/12/15	3/9/15	22	
Override	N/A	3/9/15 N/A		
			Í	
			* (1)	
		•		
			Ì	•



# La Cienega & Venice Bulletin.

	Scheduled Actual Override	Actual	Override
Start Date	1/12/15	1/12/15	N/A
End Date	2/8/15	2/9/15	N/A
Total Days	28	29	Н



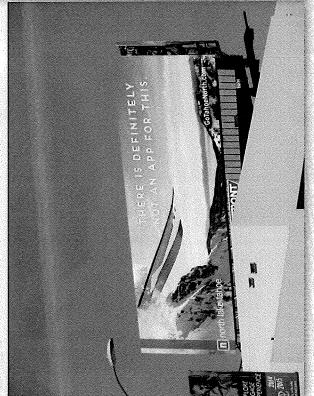


1-20

# Highand & Santa Monica Bulletin.

	Scheduled	Actual	Actual Override	
Start Date	\$1/61/1	1/19/15	N/A	
End Date	2/15/15	2/12/15	N/A	
Total Days	28	30	2	



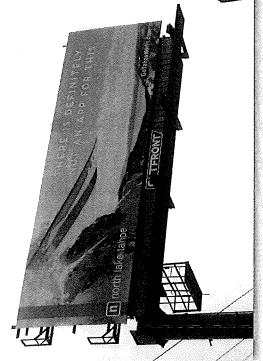


27

# Ventura Blvd. & Fulton Bulletin.

28	2	Start Date	1/19/15 2/15/15	d Actual ( 1/21/15 2/17/15	Scheduled Actual Override  1/19/15 1/21/15 N/A  2/15/15 2/17/15 N/A  28 0
		_			

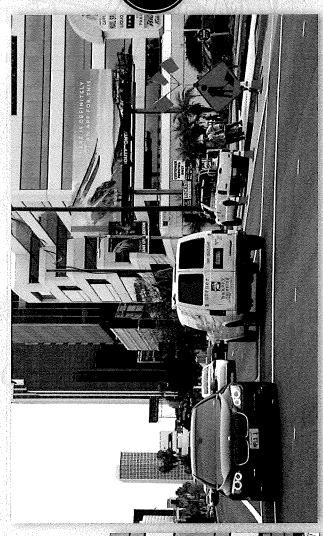




28

# Wilshire & McCarthy Vista Bulletin.

	Scheduled	Actual	Override	
Start Date	1/26/15	1/26/15	N/A	
End Date	2/22/15	2/23/15	N/A	
TOTAL DAYS	28	29	I	



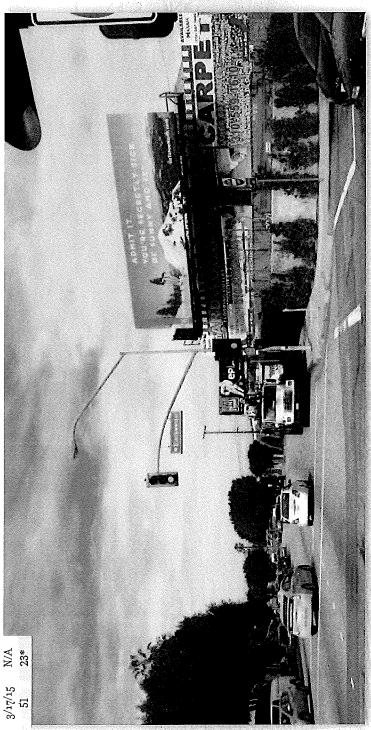


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L29



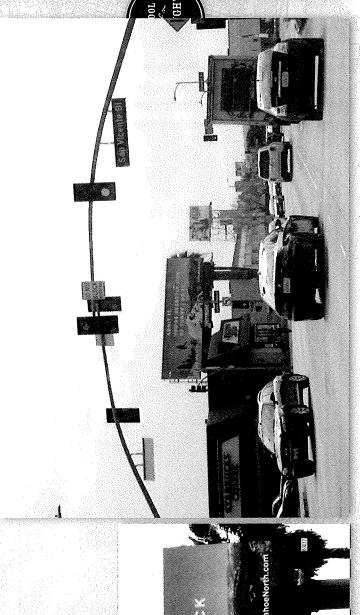
# La Cienega & Fairfax Bulletin.

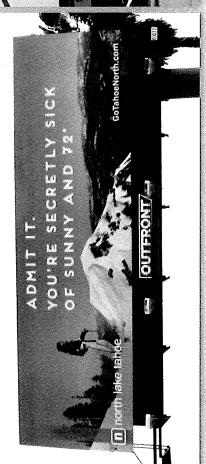


30

# Fairfax & Olympic Bulletin.

	Scheduled	Actual	Actual Override
Start Date	1/35/15	1/26/15	N/A
End Date	2/22/15	2/23/15	N/A
Total Days	28	- 29	1

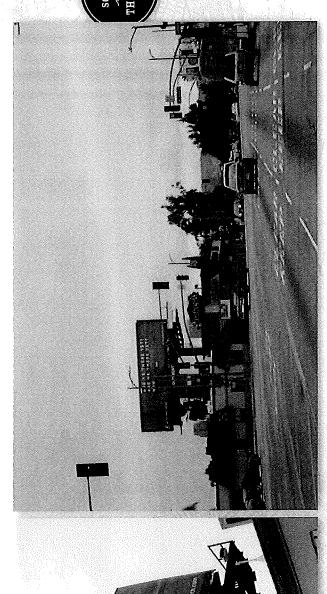


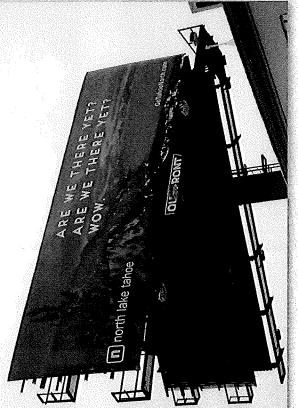


31

# Olympic & San Vicente Bulletin. | Scheduled Actual Override

Date 1/26/15 1/28/15 N/A	2/22/12	Daxs 28 27 -1
Start Date	End Date	TOTAL DAYS





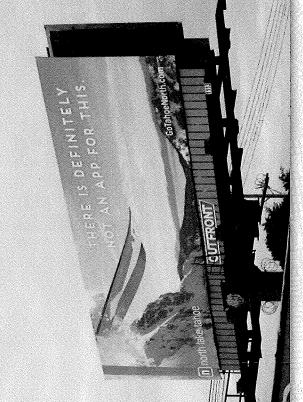
32

.32

# Pico & La Cienega Bulletin.

	Scheduled	Actual	Actual Override
Start Date	1/26/15	1/26/15	N/A
End Date	2/22/15	3/2/15	N/A
Total Days	28	36	8





# Print Media.

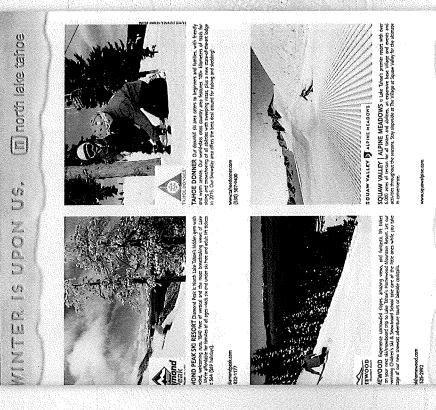
# Mt. Diablo Magazine.

January Issue co-op page

Shared with 4 resorts: Diamond Peak, Tahoe Donner, Kirkwood, and Squaw/Alpine Meadows

Creative: Banners at header/footer, "Winter is Upon Us"

123K Impressions Cost: \$1,000



35

GO TAROENORTH CON

# Search + Site.

L-30

# SEM - Google AdWords.

Total Carlo					THO
			關 Ski	™ WinterVacation	
		The second secon		® Resturantss	
		Clicks	Vacation  S Vacation  S Ski Lake	™ Near Tahoe	nevada vacation north shore tahoe vacation north lake tahoe rentals north lake tahoe ski resorts
Farm Acri operations prompted against process or and			Resorts Lake Snowboardir	™ Dining	nevada vacation north shore tahoe vacation north lake tahoe rentals north lake tahoe ski reso
			e	Tahoe Lodging	6. nevada v 7. north sho 8. vacation 9. north lak 10. north lak
800	600	200			Keywords: north lake tahoe hotels snowboarding north lake tahoe snow ski
33-78	113.63	41.5			Top Keywords: 1. north lake tahoe 2. snowboarding 3. north lake tahoe 4. snow ski 5. ski resorts
1.86	1.57	17.77			
0.0182	0.0724	0.0234		tools	
3,681	1,568	5,249			om 'Vacation Today
202,661	21,664	224.325		Shopping	nds} n - gotahoenorth.c hoe And Plan Your Drea fing - Beautiful Lodging s And Packages
Generic	NLT Brand	Total	north lake tahoe vacations	Web Maps News Ima	About 2.330.000 results (0.30 seconds)  North Lake Tahoe Vacation - gotahoenorth.com  Sill www.gotahoenorth.com - Escape To Sturning North Lake Tahoe And Plan Your Dream Vacation Today. Special Deals - String & Snowboarding - Beautiful Lodging North Lake Tahoe Lodging - Specials And Packages
	202,661 3,681 0.0182 1.86 33.78	202,661     3,681     0.0182     1.86     33.78       21,664     1,568     0.0724     1.57     113.63	202,661     3,681     0.0182     1.86     33.78     sso       21,664     1.568     0.0724     1.57     113.63     sso       224,325     5.249     0.0234     1.77     41.5	202,661 3,681 0.0182 1.86 33.78 800 600 600 600 600 600 600 600 600 60	202,661 3,681 0.0182 1.86 33.78 90 600 600 224,325 5,249 0.0234 1.77 41.5 0 600 600 600 600 600 600 600 600 600

## Highlights & Learnings:

- Search is a critical component to vacation research, and the campaign successfully aligns with keywords and audiences during the decision making process.
  - content may serve well as a tertiary message(after brand- and campaign- led messaging) Keyword and category performance indicates that lodging- and activities- related

# Site Performance.

Total Visits: 235,816

New Visitors: 190,337

(80.7% new)

Page Views: 632,863

Avg. Pages/Session: 2.68

Session Duration: 1:52

Cool Deals Page Views: 9,836

### Traffic sources\*

136.9K California (63.5%)

33.4K San Francisco (24.4%) 7.6K Los Angeles (5.6%)

5.8K San Jose (4.3%)

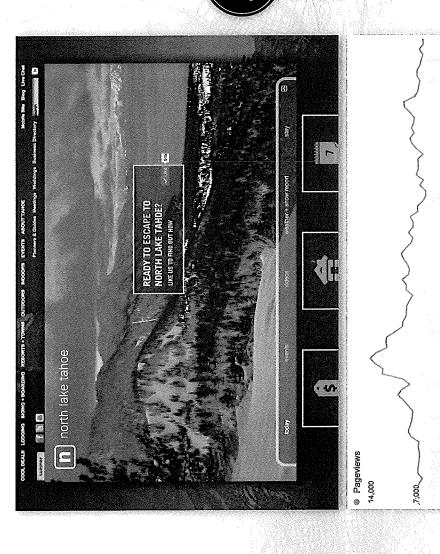
5.6K Truckee (4.1%)

5.oK Sacramento (3.7%)

3.4K South Lake Tahoe (2.5%)

3.0K San Diego (2.2%)

2.oK Oakland (1.4%)





# Next Steps.

1.31

# Next Steps.

- Out-of-home final report (once all boards are down)
- Ongoing search and social campaign updates through June 30, 2015:
- Performance reports
- Greative updates
- Optimizations

# Appendix.

# **Methodology.**

Impressions Served - # of NLT ads that have run to date

Ordered Impressions - # of NLT ads that were planned to run to date

Delivery Index - Impressions Served divided by Ordered Impressions times by 100

Clicks - # of Clicks on NLT ads to date

CTR (Click Through Rate) - Clicks divided by Impressions Served

CPC (Cost Per Click) - Cost divided by Clicks

eCPM (Effective Cost Per Thousand Impressions) - Cost divided by Impressions Served times by 1,000

Homepage VTR - # of post Impression Served and/or Clicks responses that went and/or returned to the NLT Homepage after initial ad encounter divided by Impressions Served Gool Deals VTR - % of post impression and/or click responses that went and/or returned to the NLT Gool Deals page after initial ad encounter divided by Impressions Served

Completed Views - # of NLT video ads that ran to 100% completion to date

VCR (Video Completion Rate) - Completed Views divided by Impressions Served

CPCV (Cost Per Completed View) - Cost divided by Completed Views

## Thank You.



### **Conference Department Report for March 2015**

In March, 2015 the conference sales department staff attended a number of key meetings and industry events. The following is a brief recap of the month's activities.

Staff attended the annual North Lake Tahoe Resort Association employee retreat at Granlibakken.

Staff participated in a planning conference call for the CalSAE Elevate Conference being held at the Resort at Squaw Creek in April.

Staff participated in a conference call with the Convention Industry Council and the RSCVA. CIC is interested in having the CVB host a post-convention FAM for roughly 20 of their members who will be attending their annual conference in Reno. All attendees are buyers and have attained the CMP designation.

Staff hosted a conference call for the CalSAE Elevate Party with the Partners Committee. The committee is responsible for hosting a 200 person party for VIP attendees.

Staff attended the monthly NLTRA Marketing Meeting

Staff attended the IVCVB Annual Board Retreat and provided an update on the conference sales program.

Staff hosted a site visit for the American Association of Feline Practitioners. AAFP is considering the Hyatt Lake Tahoe for their February 2016 meeting.

Staff hosted a planning visit for the Associated Contractors Distributors International. Their annual is booked at the Ritz-Carlton.

Staff met with Durst Strategic Events & Inductive Automation for the ICC Annual Conference. This group is considering Lake Tahoe for their annual program in September 2016. The meeting will bring 600+ people to Lake Tahoe bring generate over 1235 room nights \$250,000 in room revenue.

Staff met with local destination management company DSC to discuss future business and new ideas for team building and offsite venues.

Staff met with Triple Crown Sports. Their TCS USA Nationals for July 2015 is picking up well for North Lake Tahoe. At this time they have picked up close to 600 room nights amongst three properties. We will continue to work on additional properties as this program fills their blocks.

Samuel Comment

Staff assisted and attended the North Lake Tahoe Visitors Center's Squaw Valley Rescue Dog fundraiser to network with local business owners and community members.

Staff attended the North Lake Tahoe Chamber's Creative Cocktail Networking Event to network with local businesses and to learn more about Alibi Ale Works as venue for special events.

Staff set up sales appointments for San Francisco Sales Trip March 23-27, 2015 to coincide with the PYM Live San Francisco March 26, 2015.

Staff attended the Plan Your Meeting Live event in San Francisco. During this event staff had one-on-one appointments with over 20 meeting planners from the Bay Area that represent both corporate and association organizations. Around this event Staff conducted sales calls in the Bay Area to corporate clients.

Staff worked with Helms Briscoe to set up a site visit for their client Coupons.com. Coupons.com is considering Lake Tahoe for July Sales Meeting. This meeting would generate 105 room nights. Coupons.com is also considering Lake Tahoe for a large winter meeting in 2016 for 160 people. Details for this program have not been disclosed.

Staff, on a daily basis, prospects for new clients via phone and email communication. In the month of March, staff made over 500 contacts with prospective clients. Staff also stays in constant contact with existing client base in the hopes of generating repeat business.

122



Leisure Report
February Marketing Committee Meeting
3-2-15 (CANCELLED)

### TRAVEL TRADE

- Met with our market manager from Living Social Escapes
- Selected tour operator, wholesaler and receptive appointments for Mountain Travel Symposium taking place April 12-18 in Whistler, BC
- Assisting with trade invitations and the program for this year's Ski Lake Tahoe MTS luncheon held annually to thank all of our top travel providers
- Met with the Gate7, our Visit CA Australia/New Zealand office
- Met with Black Diamond, our UK/Ireland office
- Working with the owner of four Hello World travel agencies in Melbourne, Australia and the owner of the country's largest Specialized dealer on a West Coast mountain biking tour with multiple nights to be spent in North Lake Tahoe

### **FAMs**

- Hosted a Volaris Airlines travel trade and media FAM attended by Operadora 365, Viajes Panorama, Geotravel, Prego Viajes, Volaris Airlines, Tour Magazine, Mural Newspaper and Visit CA Mexico
- Assisted RSCVA with some last preparations for their annual ski fam to take place in March
- Coordinating an Air New Zealand travel agent fam visit to take place in early May

### **CONSUMER & MISC**

- Attended Visit CA's annual Outlook Forum. Day 1 consisting of market updates from the international offices and Day 2 highlighting Visit CA's marketing plan
- Attended a High Sierra Visitors Council meeting at the Outlook Forum
- Working on GoTahoeNorth.com web site development



Leisure Report March Marketing Committee Meeting 3-24-15

### TRAVEL TRADE

- Introduced JT Thompson to travel trade attending MTS and assisted in filling the open time slots for the Trade Exchange taking place mid April in Whistler
- Worked with the Visit CA international offices on top travel trade choices for IPW appointment scheduling
- Selected receptive tour operator and international wholesale appointments from top and emerging markets for US Travel Association's International Pow Wow taking place late May through early June in Orlando
- Met with the market managers from Luxury Retreats who are looking to build as much high end home rental product in Lake Tahoe as possible
- Met with Turn Key properties, a new vacation rental marketing and booking company
- Met with the market manager from GetARoom.com

### **FAMs**

- Attended RSCVA's annual travel trade ski fam attended by OTAs, domestic and international ski and year-round wholesalers, ski clubs, transportation providers and NCOT reps.
- Hosted an Australian travel agent incentive fam attended by 12 agents who earned their seats on the fam by selling ski vacations with SKIMAX, North Lake Tahoe's top producing ski wholesaler
- Hosted the Western US' market manager for Orbitz Australia
- Hosted Laura Csortan, an Australian media icon/celebrity and freelancer writing for a well-followed blog titled Gypset Travel and also being commissioned by Maxim Magazine
- Arranging a Helloworld (Australia's 2<sup>nd</sup> largest travel agency brand) staff visit
- Putting together the itinerary for an Air New Zealand travel agent incentive fam taking place in early May. Agents must have sold \$1.5 million in flights into CA this fiscal year to qualify

### **CONSUMER & MISC**

- Promoted the Junior National XC Championships
- Presented to the IVCBVB board of directors at their annual retreat

L3-2



Special Event Department Report March 2015 Submitted by Judy Laverty

### **USA Cycling**

On a daily basis, staff works with the USA Cycling Race and Operations director on all aspects of the race including: Permitting for five counties, EMT, EMS, Caltrans, Police, CHP, Fire, etc. Attended an all agency meeting on permitting and agency needs. Assisted in adjusting race routes to satisfy different agency requirements. Staff will also reach out to various companies to participate in the Vendor Fair component of the race.

### **Professional Disc Golf Association World Championships**

Staff is working with the PDGA and Jason Neary on the feasibility of submitting a proposal for the 2016 worlds. A low end room rate, \$5 per room rebate plus a 10% commission to PDGA may or may not pencil out. We will continue to work on the numbers and will give a status update at the April meeting. Staff met with David Polivy of Tahoe Mountain Sports who will be the organizer for the Championships if we can bring it to our region.

WinterWondergrassTahoe Bluegrass and Craft Beer Festival March 20-22, 2015 Staff worked closely with Bonfire Entertainment staff on the procurement of the ABC license, marketing and pr. Ticket sales are very strong and a near-sellout is expected. After reviewing the traffic on their Facebook page, there are a significant number of attendees coming from Colorado, Oregon, Washington, California and other states. Squaw Valley occupancy was projected at 96% as of March 19<sup>th</sup>. Roomnights specifically for this event are projected to be significant.

### **Autumn Food & Wine**

Staff had a very successful meeting with the event staff at Northstar and Markstein Beverage for sponsorship and product donation to the festival. Discussion also included mapping out a tentative outline of event programming, additional sponsorships and logistics. More interactive activities will be incorporated into the festival this year including performance art, live artist demonstrations, etc.

### California State Parks

Staff had a very constructive meeting with the permits coordinator for State Parks in our Sector. Policy has been set for usage of Kings Beach, Donner Lake, Burton Creek and other State Park operated venues. When the policy is totally confirmed and in print, staff will distribute to the committee and all event planners that are planning to use any

of the above venues. It will also be added to our Special Event Resource Guide updates.

Meetings: Staff attended the NLTRA staff retreat, participates in the Town of Truckee Special Event Policy Workshops, Abbi Agency, Auction Committee for Chamber Awards Dinner, Tahoe Flow Arts Grant Meeting, Truckee Town Council Meeting, and the Chamber Awards Dinner.



## North Lake Tahoe: PR + Social Media

Design Content Marketing

**Public Relations** 

Social Media

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# larget Personas

## The Adventurer / Risk Taker

- Reads and understands weather patterns, appreciates newsworthy outlets
- Active on social media and fan pages they follow their favorite athletes
- Likes to understand new trends and gear
- Brand driven (gear, clothing)
- Has a ski lease in Tahoe, multiple passes
- Makes fun of "bro's"

## The Parents (kids 4-18)

- Seeking a destination that offers a well rounded experience for their family – something for everyone to enjoy
- Not completely driven by price but value is important to them

## The Direct Flight Traveler

- Wants to get away doesn't want to spend a lot of time getting there
- Messaging: Why we're better / Why we're different / Stay one more day
- Looks for package deals: Flight + Lodging + Lift Tickets
- Direct Competitor: Colorado









# Target Personas

## The Mountain Professional

- Single or married, no kids, professional (full time, Monday Friday)
- Smart, driven, loves to play, loves weekends
- Social large group of friends
- Travels in groups
- Tahoe = Party > Ski > Gamble > Music > Ski > Party

## The Meeting Planner

- Wants new and different enjoys wow-ing, wants to know "what's new"
- Experiential is important to them
- Seeks a variety of activities to please diverse groups
- Likes incentives; Tahoe Celebrity Angle

### The Bride

- Planning a destination wedding large scale to eloping
- Wants travel to be affordable for friends + family
- Not familiar with local vendors or resources
- Seasonal: winter, summer or fall (doesn't want to risk rain in spring)
- Seeks an incredible backdrop for photos to remember
- Avid blog and magazine reader





### Key Themes; January – June

### Goals

- 1. Capitalize on winter + spring (shoulder season) with engaging, shareable content that drives fans, followers and readers to North Lake Tahoe. Provide new itinerary ideas to promote longer stays.
- 1. Grow subscribers for NLT Newsletter; increase distribution frequency.
- Create and boost timely and visual video content on Facebook to increase engagement

### Story Angles

- Beyond the Slopes
- Shoulder Season
- Festivals / Human Powered Events
- Snow / Weather
- Range of snow focused activities:
- Backcountry; Terrain Parks
- Snow Kiting; Biking; Skating Skiing; Riding
- Snow Shoeing; Sledding
- Nordic; Cross Country
- Cool Deals; Value
- LGBT Travel
- Après (dining; entertainment)

### Social Media

- Weather Driven
- **Tahoe Snow Tracker**
- Snow Conditions Videos
- Deal Driven
- Call-to-Action Content
- Contests: #TakeASnowDay; WinterWonderGrass
- Content Campaign: Tahoe Trifecta
- Advertising Campaign: New York City
- Re-launch of Après eBook
- Events
- Ticket Giveaways
- Information; Image; Video









## Media Relations & Content Development

## **Content Development**

- Newsletter
- **Blog Posts**
- Branded graphics for social
- **Press Releases**
- Partner Talking Points & Initiative Updates: pre-winter; presummer

### **Campaigns**

- Spring: Tahoe Trifecta; Spending Your Tax Return
- Summer: The Ale Trail (grant driven)
- Winter: HPS First Time Tahoe (grant driven)

### **FAMs**

Focused on individual visits; tailored to a direct flight market. TAA will identify a seasonal focus for each.

### **Targeted Outreach**

- Thrillist
- Travel + Leisure
- Conde Nast Traveler
- San Diego Magazine
- Oregonian
- Martha Stewart Weddings
- Meetings Publications

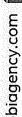
## **Budgetary Considerations**

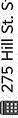
- New Photography (seasonal)
- Airfare for direct flight media
- International Media Relations
- Guadalajara
- **Boosted Social Content on** Facebook





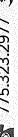








# Highlights













### ake Jahoe's lively North Shore burg already wins kindos for the deep forests and snowy slopes nearby. Now it has morphed into a hub for Tahoe City, Calif. THINGS WE LOVE

adventure and art as well. Area code is 530. viritusbocity.org

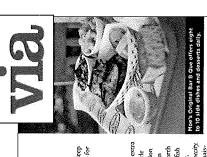
to Mar. 1 this year, Join international guides in the backlargest demo of winter mountain sports gear in the West, the Alpenglow Mountain Festival, Feb. 21 country as they impart the nuances of Sierra terrain, or Test snow bikes, snowshoes, and skits at the The recently renovated Tahoo Art Haus &

tures, sponsors pub crawls, and hosts performances organized by the newly formed Lake Tahoe Dance films, and major releases along with snacks from the Clnema serves up indie movies, action sports popoom spice bar. The venue also features guest lec-

hosted by such local restaurants as Zia Lina, or bring the family out to slide, cycle, and run at the Pole, Pedal, and glide beneath the stars at ski-to-bonfire dinner At the new Tahoe City Winter Sports Park, olide honorsh the control of the honorsh the control of the control o



sance of hole-in-the-wall coffectionses and snack vendors. Her safted caramel brownies, lavender tea cook Pine Cakery. Pastry queen Allison Sayles bakes organi ics, and gluten-free chocolate chip cookies are to die for 583-2251, ngarpineakery.com. – LAVBA KEAB shops in Tahoe City comes a durling place called Sugar treats using ingredients from local farmers' market



C canada com





### Public Relations: January Results

Total Placements: 16

Total Publicity Value: \$61,374

Total Impressions: 45,396,205

## Placement Highlights:

- VIA Magazine (print publicity value: \$15,320)
- Canada.com (publicity value: \$637)
- Conde Nast Traveler.com (publicity value: \$1,630)
- Yahoo! Travel (publicity value: \$497)
- Willamette Living (publicity value: \$720)

### Pending Placements:

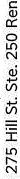
- Lexington Herald-Leader, Destination piece
- San Francisco Chronicle, Skiing Tahoe
- Hemispheres Magazine, winter ski season
- Where Traveler, Tahoe travel
- USA Today, beachside summer resorts



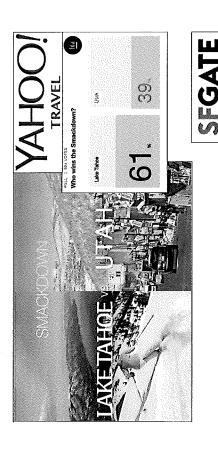


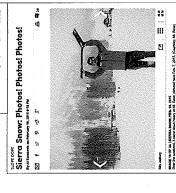




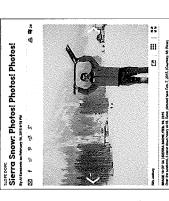








THRILLIST



# Kentucky, Com Lexington Herald-Leader

## Public Relations: February Results

Total Placements: 18

Total Publicity Value: \$132,857.12

Total Impressions: 125,654,498

## Placement Highlights:

- Yahoo! Travel (publicity value: \$28,000)
- SF Gate (publicity value: \$74,000)
- Thrillist (publicity value: \$8,165)
- Lexington Herald (publicity value: \$5,538)
- OnTheSnow.com (publicity value: \$348)

## Pending Placements:

- San Francisco Chronicle, Skiing Tahoe
- Where Traveler, Tahoe travel
- USA Today, beachside summer resorts

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## Los Angeles Times

It's a powder party at Mammoth to North ski resorts from Lake Tahoe





### North Lake Tahoe

destination makes for a versatile vacation Here, it wouldn't be unusual to begin your in the spring months of March and April. About a 45-minute drive from the Reno ransitioning to an afternoon kayak session on the lake. Of course, the day skiing on the slopes and then Tahoe International Airport, this



kids, trips, tips.

Te-Kor⊚o



SFGATE

## Public Relations: March Results

Total Placements: 17

Total Publicity Value: \$99,152

Total Impressions: 63,107,772

## Placement Highlights:

- Los Angeles Times (publicity value: \$26,208)
- Phrillist (publicity value: \$1,420)
- 7x7 (publicity value: \$5,23)
- Trekaroo (publicity value: \$6,300)
- The Active Times (publicity value: \$7,809)

### Pending Placements:

- Where Traveler, Tahoe travel
- USA Today, beachside summer resorts
- **PowderHounds**
- SF Chronicle; SNOW Magazine
- South Bay Magazine















# NYC Advertising Campaign

### GOALS

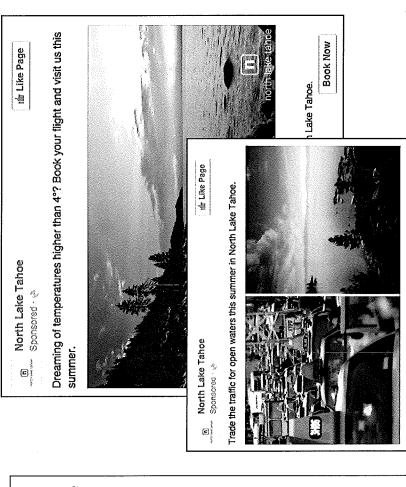
- them about summer travel to North Lake Tahoe Engage with a New York audience and educate via the new direct flight on JetBlue
- Drive new fans and followers to the GoTahoeNorth website

### FACEBOOK (2 ads)

- Combined Impressions: 18,810
- Total Website Clicks: 205
- Cost per click: \$0.37 \$0.46

### TWITTER (4 ads)

- Impressions: 27,603
- Total Website Clicks: 103
- Advertising Creative: 4
- Cost per click: \$0.41



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Learn More

Jet Blue has made it possible - plan your trip now!

WWW.GOTAHOENDRIH.COM

Fly to North Lake Tahoe

10



# Post Highlight

Dreaming of summer? Plan a trip to the north shore of beautiful Lake Tahoe for only \$89 each way. JetBlue Airways is now offering non-stop service to

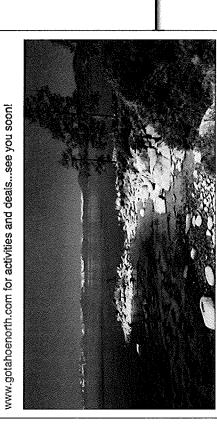
Motte Annan at 11:48 - Edited - & North Lake Tahoe

the Reno - Tahoe International Airport starting May 28. Check

Comments: 69

Reach: 27,168

New York City audience)



JetBlue to link Reno, New York City with daily flights Nonstop flights, starting May 28, a 'game changer' for Reno-Tahoe region...

AG1.COM

27,168 people reached

Like - Comment - Share - 凸 334 口 15 夕 58

## Facebook Post, Jan. 13

Likes: 451

• Shares: 69

Spend: \$50 (targeted to



BIII Rooney Mike we need to go back !!! Like · Reply · 14 January at 19:45



Jeanette Yeaman Jaclyn Stewart Like - Reply - 14 January at 13:37



Jaclyn Ream Dennis Sick come visit us!



Adam Zeciri Joe Palacios, Benjamin Tecumseh Hawk... Tahoe 2015? Like - Reply - 13 January at 17:00

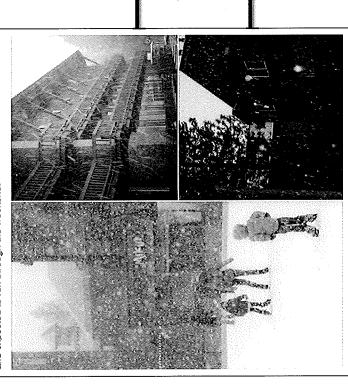
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8 February at 15:14 · Edited · 🔄

#TahoeSnowTracker: LET IT SNOW in #TahoeNorth! Storm is starting up and expected to run through the weekend!



Facebook post, Feb. 6

Likes: 791

Shares: 49

Comments: 36

Reach: 12,220

Suzanne Quinn Beautiful photos. Makes me want to put on my long johns. Like - Reply - £ 2 - 6 February at 19:38

Monica Ruiz Hanks Look how beautifulli

Jerry Alexander Espero Nice

Like - Reply - C 1 - 6 February at 18:07



Veronica Rosales-Gonzalez Daísy Rosales Like - Reply - 6 February at 21.26

Dalsy Rosales Wish we were there Like · Ot · 6 February at 21 62



Tanya Huffman-Rodriguez Wish i was there (3)
Like - Reply - L'D 1 - 6 February at 16434

Boost Post

p el

Like - Comment - Share - €2734 🔘 21 🖒 40

12,220 people reached

Casey Madden Thomson Oh this makes me so happy! We are coming next week and thought we wouldn't get to see any snow!

Like - Reply - (2 1 - 6 February at 15:33

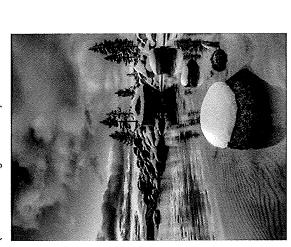
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North Lake Tahoe ரு 7 March at 06:57 - இ

Snow and Sunsets: two of our favorite things in #TahoeNorth. #TakeASnowDay and get out here to enjoy it!

(Photo: Beau Rogers via Flickr)



29,504 people reached

Unlike · Comment · Share · 凸 2,188 口 41 夕 191

Facebook post, Mar. 7

Likes: 2,668

Shares: 191

Comments: 93

Reach: 29,504

be our back group. ...her wish has been is to visit Lake Tahoe ...hopefully next Luis Brena One day me and my beautiful wife will post a picture and that will

year....mi amor...

Like - Reply - 7 March at 10:59

Sam Joyce Haskett Love this. So beautiful Like - Reply - 8 March at 15:23

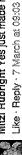


Ed Torres I need to go back!

Like - Repty - (1) 1 - 7 March at 08:16



Mitzi Rubright Yes just made me want to talk Don into going next weekend



Donna Reeder Beautiful! Thanks for sharing! Like - Reply - 7 March at 07:18

Like · Reply · 7 March at 09:37 Linda Sabic Magical

Boost Post

Randy Ballinger Good one.

Like - Reply - 7 March at 16:51



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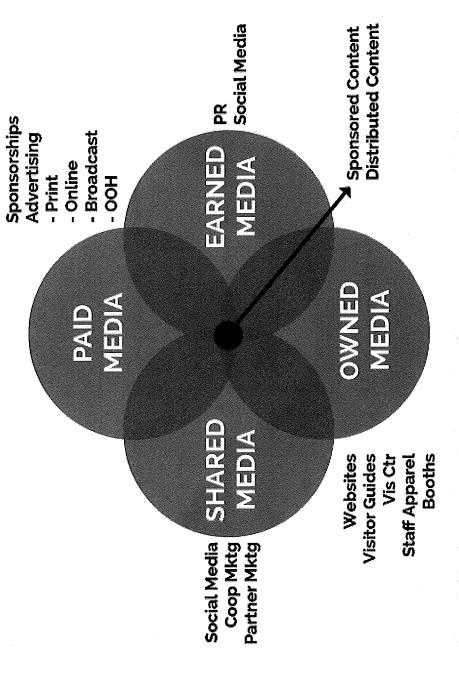


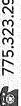
# **Brand Journalism**

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# **→ EVOLVING MEDIA MODEL**

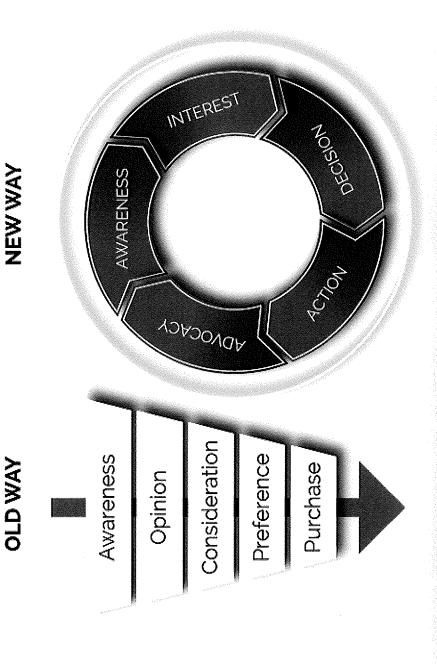




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# **EVOLUTION OF MARKETING FUNNEL**



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## How To Après Campaign Overview

### **OBJECTIVES**

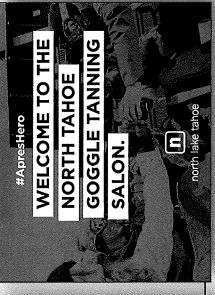
- Create a tongue-and-cheek guide to Après skiing/riding in North Lake Tahoe
- Boost engagement by promoting downloads and shares via two prize packages on Facebook

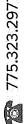
channels by leveraging an existing audience through owned channels. This includes: website and social media Continue to establish North Lake Tahoe as a prime winter destination. Boost engagement across digital

### TOOLS

- eBook
- Social Sharing Images
- #ApresHero

















## Campaign Results

### Facebook

19 Facebook Posts:

Total Likes: 2,184

Total Shares: 93

Total Comments: 61

Total Impressions: 55,184

### eBook

Total Views: 327

Total Shares: 620

Total Likes: 1,671

Total Impressions: 42,940

### Instagram

4 Posts:

Total Likes: 88

Total Impressions: 7,460

### Content

1 Press Release

## Graphics for Social Media (9)

Total Likes: 394

Total Comments: 22

Total Shares: 38

Total Impressions: 17,734

### **Public Relations**

13 Placements (highlights):

**NBC Bay Area** 

Skift

Santa Cruz Sentential



## Human Powered Sports Campaign Overview

### **OBJECTIVES**

- Grow awareness of human powered activities in North Lake Tahoe
- Educate fans, followers and readers on sporting accessibility through how-to tactics
- Increase engagement on social channels
- Drive shoulder season tourism and diversify the vacationers experience

especially in fall, by leveraging an existing audience through owned channels. This includes: website, blog, Position North Lake Tahoe as THE premiere recreational and sporting destination 365-days-a-year, but newsletter and social media pages.

### TOOLS

- eBook
- Infograph
- Social Sharing Images
- How-To Videos
- Quiz





## Campaign Results

## TOTAL IMPRESSIONS: 5 MILLION

### Facebook

eBook

24 Facebook Posts:

resulted in 1,200 likes and On average each post 26 comments

Total Likes: 29,952

Total Shares: 2,256

Total Comments: 624

YouTube 4 Videos:

### Quiz

2,300 Shares

Total Impressions: 85,772

Total Views: 56,513

### Infograph

Total Likes: 530

Total Comments: 6

Total Shares: 40

Total Impressions: 6,206

Total Impressions: 6,906

### **Public Relations**

16 Placements:

Markets: Local; Regional; Bay Area;

National

Reach: 308,377

Total Impressions: 21,237

Total Likes: 1,263 Total Views: 893

Total Shares: 76

Total Advertising Value: \$40,003.42

### Content

1 Press Release

7 Blog Posts (total views: 1,567)

3 Newsletters (distribution: 95,691)

Graphics for Social Media (8)

Total Likes: 424

Total Comments: 30

Total Shares: 19

21 Posts:

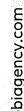
Total Likes: 2,199

### Instagram

Total Impressions: 52,713

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## PR Results

## Campaign Placements: 16

PlayBuzz (Homepage): 7/15

Skift: 8/15

Vsual.ly: 8/20

NBC Bay Area: 8/21

Visulaistan: 8/21

NNBW: 8/25

Sherman's Travel: 8/26

Curbed Ski: 8/27

Diablo Magazine: 9/1

Tahoe Bonanza / Sierra Sun: 9/3

KOLO: 9/3

Endless Vacation: Fall 2014 Issue

San Diego Magazine: September Issue

Times Community Newspapers – Fall (syndicated)

Yahoo! Travel: 10/15

San Francisco Chronicle: 10/26



### Outdoors SKIF1 Travelers How to Wants to Teach Lake Tahoe Have Fun San Francisco Chronic

### TRAVEL



Paddleboarding, mountain biking, and yoga get the love in a new photo-filled sbook.

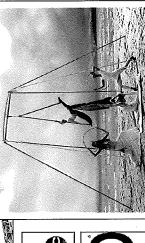
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North Tahoe's Human-Powered

Sports Tips











## Growth + Engagement: Social Media

### **Facebook Data**

Instagram Data

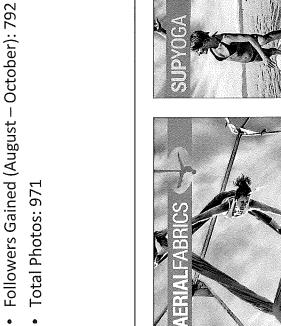
Fans Gained (August – October): 22,548

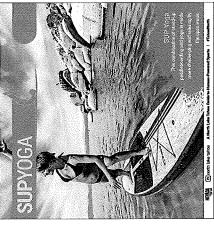
Location Demographic:

- 321.2k Impressions: Los Angeles, CA
- 82.8k Impressions: San Diego, CA
- 151.4k Impressions: Sacramento, CA
- 51.9k Impressions: Reno, NV

### **Twitter Data**

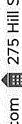
- Followers Gained (August October): 1019
- Mentions: 381
- Link Clicks: 1,789
- Re-Tweets: 464





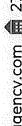




















## Thank You



### March 2015

### Marketing Standing Reports

### Desti Metrics und Desti Metri

### **DAILY OCCUPANCY REPORT**

Destination: North Lake Tahoe

Period: Bookings as of February 28, 2015

### **Contents & Overview**

### **Contents: Graphs**

- a. Rolling 6-month view
- b. Static winter view
- c. Static summer view
- d. 45-day advance view

### **Participating Properties:**

### PROPERTIES REPRESENTED:

DHR - NLT Resort at Squaw Creek Hyatt Regency Lake Tahoe Resort Northstar at Tahoe Plumpjack Squaw Valley Lodge

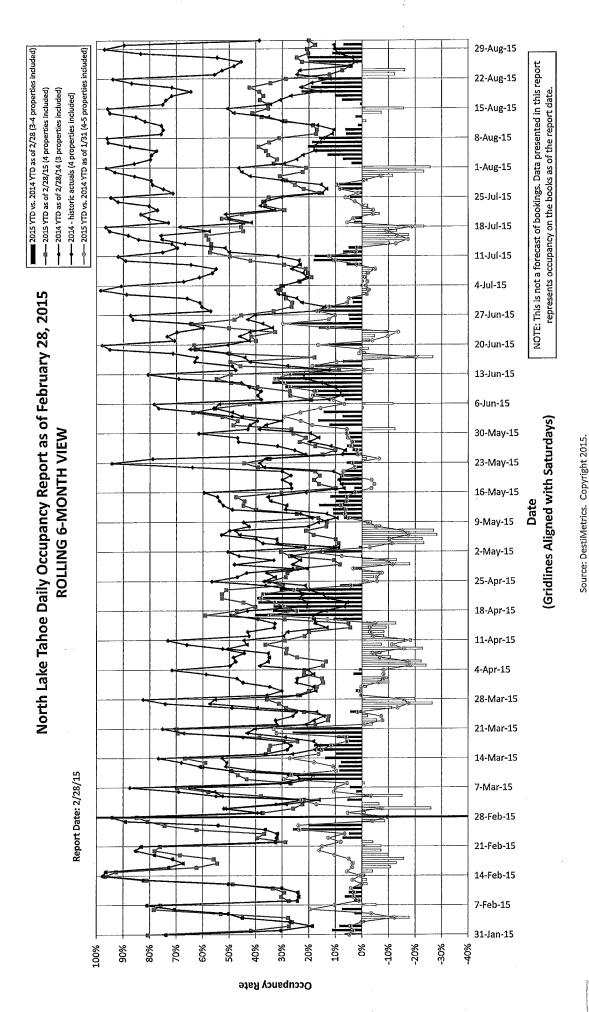
### **About the Daily Occupancy Report:**

**DESCRIPTION:** The Daily Occupancy Report tracks occupancy on a daily level of granularity. The report combines the data sets of participating properties into a destination wide view that features three data sets (providing that sufficient information is available) including: i) current YTD occupancy, ii) last YTD occupancy, iii) last season's ending occupancy.

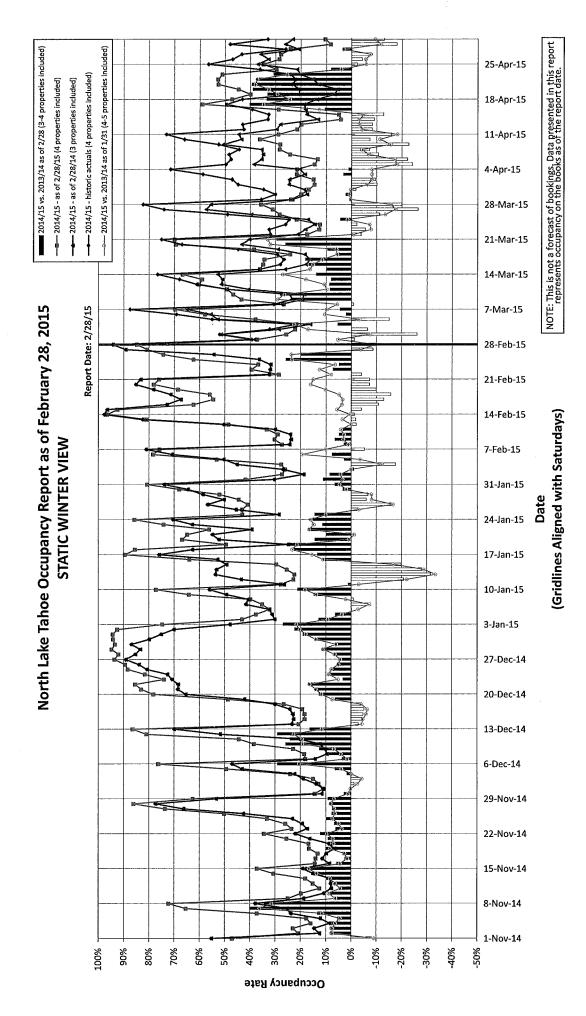
The Daily Outlook Report is generated on a monthly or twice-monthly basis, usually for a 12 month subscription period, and is created from data provided by a group of properties participating in a cooperative manner, and representing a valid set of data as a result

As is the case in all DestiMetrics data, all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

Note: This is not a forecast of bookings. Data presented in this report represents Occupancy on the books as of the date noted above. Information provided here is CONFIDENTIAL INFORMATION and is the exclusive property of DestiMetrics LLC. It is expressly not for reproduction. Sample reports are being provided to interested persons, specifically for purposes of their evaluation of a potential subscription. All samples are hypothetical and do not reflect actual results. Copyright 2015.



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Source: DestiMetrics. Copyright 2015.

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NOTE: This is not a forecast of bookings. Data presented in this report 2015 YTD vs. 2014 YTD as of 1/31 (4-5 properties included) ■ 2015 YTD vs. 2014 YTD as of 2/28 (3-4 properties included) 24-Oct-15 17-Oct-15 --- 2014 YTD as of 2/28/14 (3 properties included) ---- 2014 - historic actuals (4 properties included) 10-Oct-15 3-Oct-15 26-Sep-15 19-Sep-15 12-Sep-15 5-Sep-15 29-Aug-15 22-Aug-15 15-Aug-15 STATIC SUMMER VIEW 8-Aug-15 1-Aug-15 Date 25-Jul-15 18-Jul-15 11-Jul-15 4-Jul-15 27-Jun-15 20-Jun-15 13-Jun-15 6-Jun-15 30-May-15 23-May-15 16-May-15 9-May-15 2-May-15 Report Date: 2/28/15 25-Apr-15 100% %06 70% %09 10% -10% -30% 40% 80% 30% 20% -20% 40% % Occupancy Rate

North Lake Tahoe Daily Occupancy Report as of February 28, 2015

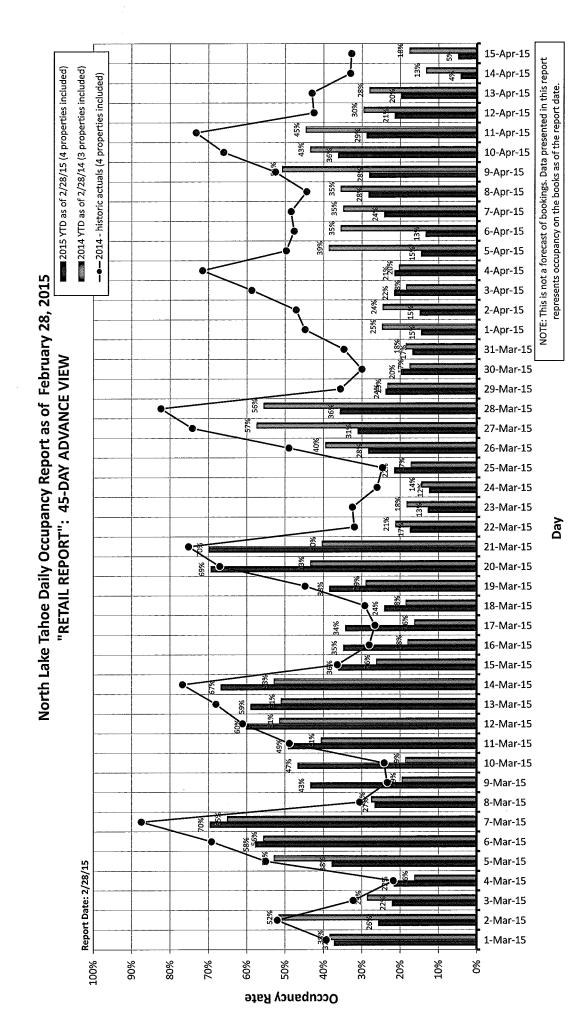
Source: DestiMetrics. Copyright 2015.

(Gridlines Aligned with Saturdays)

31-Oct-15

represents occupancy on the books as of the report date.

N-A



Source: DestiMetrics. Copyright 2015.

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## North Lake Tahoe Lodging Occupancy Destination Comparative Report as of 2/28/2015

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Page 1 of 10

Executive Summary				
Overview Based on data from 18 reporting DestiMetrics Destinations	estinatio	NS		
a. Last Month Occupancy: Industry-Wide High / Low and Average for Month vs North Lake Tahoe Occupancy	Hgh	Low	Average	North Lake Tahoe
Historic Actual Occupancy for Last Month	. % 82	28 %	64%	%09 %
% Change in Historic Actual Occupancy for Last Month	- % 88	-2 %	%9	6 -2%

b. Last Month ADR: Industry-Wide High / Low and Average for Month vs North Lake Tahoe ADR

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c. Next Month Occupancy: Industry-Wide High / Low and Average for Month vs North Lake Tahoe Occupancy

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d. Next Month ADR: Industry-Wide High / Low and Average for Month vs North Lake Tahoe ADR

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DESCRIPTION: The Multi Destination Comparative Report compares occupancy and average daily rate (ADR) between the Base Destination and all other Destinations. In all cases, the Base Destination is differentiated on chargs with a Red data series bar. All other Destinations are represented with a Green data series bar. All data is sorted in descending order from highest to lowest and left to right, with the all destination average on the far right of the tables. All destination average is differentiated on charts by a blue line data set. Individual destination data may be obtained through the Multi-Destination Comparative Enhanced report, available by contacting DestiMetrics at the address below



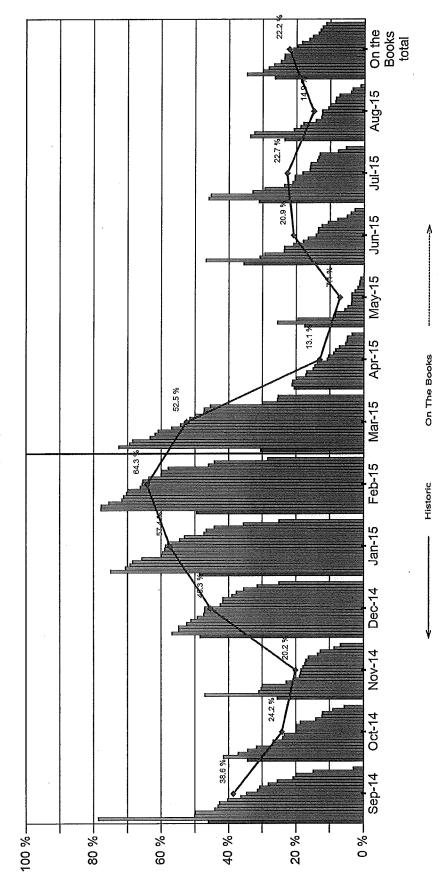
### Destination Comparative Report as of 2/28/2015 North Lake Tahoe Lodging Occupancy

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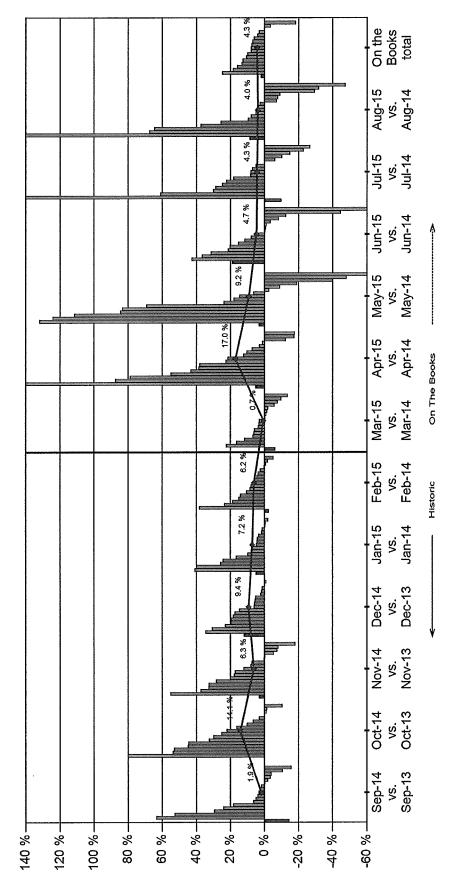
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Other Individual Destinations Vorth Lake Tahoe

Year-over-Year Change in Occupancy%



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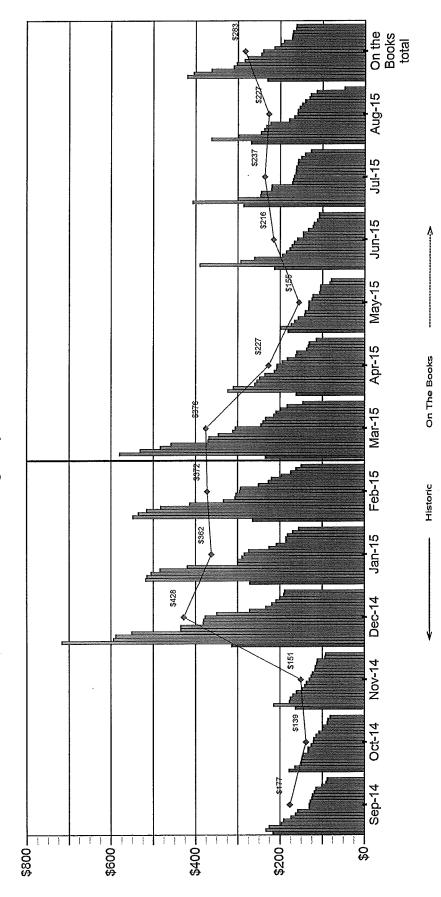
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Other Individual Destinations North Lake Tahos

### Average Daily Rate



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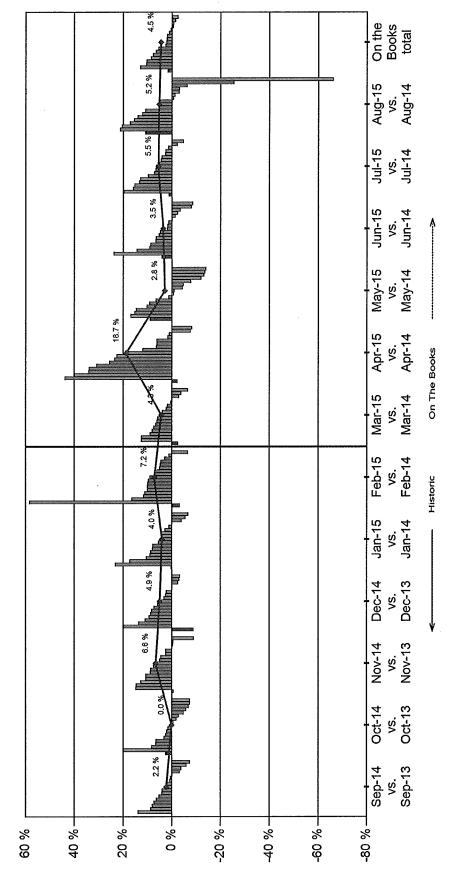
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North Lake Tañoe Other Individual Destinations

Average

## Occupancy Rate as of 2/28/2015:

All Destination Average	39 %	24 %	20 %	45 %	27 %	64 %	52 %	13%	% /	21 %	23 %	15 %	32 %	42 %	22 %
Lowest Occupancy	3%	%9	7 %	25 %	25 %	28 %	25 %	8 4%	%0	3%	%9	1%	22 %	30 %	11 %
Next Highest Occupancy	15 %	% 6	% 6	32 %	36 %	44 %	26 %	2%	%0	4 %	8%	4%	23 %	31 %	12 %
Next Highest Occupancy	20 %	12 %	13 %	36 %	44 %	46 %	30 %	2%	1%	2%	13 %	4 %	24 %	32 %	13 %
Next Highest Occupancy	21 %	12 %	14 %	38 %	47 %	58 %	45 %	% 9	1 %	8 %	14 %	7 %	24 %	34 %	14 %
Next Highest Occupancy	26 %	14 %	16 %	39 %	47 %	% 09	47 %	7%	1 %	11 %	14 %	8 %	27 %	35 %	15 %
Next Highest Occupancy	28 %	19 %	17 %	42 %	53 %	% 09	47 %	% 6	2 %	13 %	16 %	% 6	29 %	37 %	16 %
Next Highest Occupancy	31 %	20 %	17 %	42 %	55 %	64 %	20 %	%6	3 %	14 %	16 %	10 %	30 %	39 %	18 %
Next Highest Occupancy	31 %	20 %	18 %	43 %	58 %	% 99	25 %	11 %	4%	14 %	16 %	11 %	30 %	39 %	20 %
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Next Highest Occupancy	40 %	24 %	19 %	47 %	% 09	70 %	27 %	15 %	4%	18 %	21 %	13 %	32 %	44 %	24 %
Next Highest Occupancy	43 %	27 %	21 %	49 %	% 09	70 %	61 %	15 %	2%	21 %	21 %	14 %	33 %	45 %	24 %
Next Highest Occupancy	43 %	27 %	23 %	51 %	% 99	71 %	62 %	17 %	% 9	24 %	24 %	18 %	33 %	46 %	25 %
Next Highest Occupancy	<b>4</b> %	32 %	30 %	25 %	% 69	72 %	63 %	17 %	%8	24 %	30 %	19 %	35 %	20 %	27 %
Next Highest Occupancy	20 %	34 %	30 %	55 %	% 69	% 9/	% 69	20 %	%8	29 %	33 %	21 %	38 %	20 %	28 %
Next Highest Occupancy	20 %	37 %	31 %	55 %	71 %	78 %	% 69	21 %	20 %	31 %	45 %	33 %	40 %	52 %	30 %
Highest Occupancy	79 %	41 %	47 %	27 %	75 %	78 %	73 %	21 %	26 %	47 %	46 %	34 %	43 %	52 %	35 %
North Lake Tahoe	46 %	35 %	26 %	49 %	49 %	50 %	96 TE	% TZ	18.96	36.96	31.96	24 %	35 %	42 %	27.96
Month of Occupancy	Sep-14	Oct 14	Nev-34	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-115	3un-15	Jul-15	Aug-15	Grand total	historic months total	On the Books total





## North Lake Tahoe Lodging Occupancy Destination Comparative Report as of 2/28/2015 Confidential Not for Redistribution

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North Lake Tahoe Other Individual Destinations

Average

## % Change in Occupancy Rate as of 2/28/2015

All Destination Average	2 %	14%	%9	%6	7%	6 %	1%	17 %	%6	2 %	4 %	4%	6%	7%	4%
Lowest Pacing	-16 %	-10 %	-18 %	-1 %	-2 %	-5 %	-14 %	-18 %	n/a	-61 %	-27 %	-47 %	4%	-2 %	-18 %
Next Strongest Pacing	-11%	-2 %	% 8-	%0	-1%	-5 %	-10 %	-17 %	-62 %	-45 %	%	-32 %	%0	%0	4 %
Next Strongest Pacing	4 %	-1%	-2 %	2 %	%0	-1 %	% 8-	-12 %	-48 %	-13 %	-15 %	-29 %	1%	% 0	%0
Next Strongest Pacing	4%	%0	-5 %	2 %	1%	1 %	% 9-	1 %	45 %	% &-	-10 %	% 6-	1 %	4 %	3%
Next Strongest Pacing	-2 %	3 %	%0	2 %	2 %	3 %	-2 %	3 %	-19 %	4%	% 9-	-8 %	3 %	4 %	4%
Next Strongest Pacing	%0	7%	% 0	5 %	3 %	4 %	-2 %	% 8	% 6-	-1 %	% 0	-7 %	% 9	4 %	%9
Next Strongest Pacing	2%	10 %	7 %	%9	4 %	2 %	-1 %	11 %	-3 %	-1 %	2 %	3 %	% 9	2 %	7%
Next Strongest Pacing	3%	16 %	% 8	%9	2 %	% 9	% 0	12 %	% 9	% 0	7%	4 %	8 %	% 9	% 8
Next Strongest Pacing	3%	22 %	12 %	% 9	2 %	% 9	3 %	22 %	15 %	3 %	8 %	2 %	11 %	% 8	%
Next Strongest Pacing	4 %	25 %	17 %	15 %	% 8	8 %	3 %	23 %	18 %	% 8	% 8	5 %	11 %	11 %	%8
Next Strongest Pacing	2%	30 %	18 %	18 %	% 8	% 6	4 %	38 %	24 %	12 %	18 %	8 %	12 %	12 %	10 %
Next Strongest Pacing	% 9	33 %	20 %	19 %	10 %	11 %	% 9	39 %	% 69	15 %	22 %	10 %	14 %	14 %	11 %
Next Strongest Pacing	18 %	45 %	28 %	20 %	17 %	14 %	% 9	43 %	83 %	20 %	25 %	26 %	15 %	20 %	13 %
Next Strongest Pacing	24 %	45 %	33 %	20 %	24 %	15 %	2 %	55 %	85 %	21 %	29 %	37 %	16 %	22 %	13 %
Next Strongest Pacing	29 %	23 %	33 %	23 %	26 %	19 %	12 %	% 62	111 %	31 %	30 %	65 %	19 %	24 %	16 %
Next Strongest Pacing	53 %	54 %	37 %	31 %	40 %	24 %	17 %	87 %	124 %	37 %	61 %	% 89	24 %	24 %	19 %
Highest Pacing	63 %	% 08	25 %	34 %	41 %	38 %	22 %	143 %	132 %	43 %	142 %	145 %	29 %	36 %	25 %
North Lake Tahoe	-14 %	% O	96 E	12.9%	26.62	2 %	% 9-	% 5	3%	G OT	% OT-	966	% 0	-1 %	76 6
Occ Months Compared1	Sep-14 vs. Sep-13	Oct-14 vs. Oct-13	Nov-14 vs. Nov-13	Dec-14 vs. Dec-13	Jan-15 vs. Jan-14	Pobris vs. Robrid	Mar-15 vs. Mar-14	Apr-15 vs. Apr-14	May-15 vs. May-14	June 15 vs. June 14	1ul-15 vs. 3ul-14	Aug-15 vs. Aug-14	Grand total	historic months total	On the Books tois





## North Lake Tahoe Lodging Occupancy Destination Comparative Report as of 2/28/2015 Confidential Not for Redistribution

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North Lake Tahoe Other Individual Destinations

Average

### ADR as of 2/28/2015

All Destination Average	\$177	\$139	\$151	\$428	\$362	\$372	\$376	\$227	\$155	\$216	\$237	\$227	\$301	\$310	\$283
Lowest Pacing	\$89	\$82	\$93	\$190	\$156	\$151	\$146	\$116	\$0	\$108	\$128	\$49	\$148	\$141	\$163
Next Strongest Pacing	\$92	\$87	\$94	\$192	\$172	\$164	\$184	\$133	\$80	\$108	\$142	\$115	\$167	\$162	\$165
Next Strongest Pacing	\$102	68\$	\$112	\$201	\$183	\$176	\$200	\$135	\$83	\$113	\$151	\$128	\$168	\$166	\$171
Next Strongest Pacing	\$116	66\$	\$114	\$211	\$186	\$197	\$210	\$139	\$105	\$121	\$158	\$132	\$177	\$168	\$173
Next Strongest Pacing	\$120	\$101	\$117	\$220	\$187	\$221	\$215	\$161	\$105	\$124	\$159	\$142	\$178	\$182	\$174
Next Strongest Pacing	\$124	\$108	\$119	\$234	\$209	\$228	\$234	\$164	\$107	\$135	\$163	\$149	\$202	\$197	\$192
Next Strongest Pacing	\$126	\$115	\$124	\$273	\$227	\$251	\$241	\$184	\$123	\$145	\$164	\$154	\$204	\$206	\$200
Next Strongest Pacing	\$129	\$121	\$127	\$350	\$274	\$294	\$246	\$196	\$125	\$146	\$164	\$159	\$228	\$256	\$214
Next Strongest Pacing	\$132	\$122	\$131	\$377	\$285	\$297	\$307	\$208	\$134	\$160	\$168	\$160	\$256	\$256	\$241
Next Strongest Pacing	\$132	\$127	\$138	\$381	\$291	\$305	\$312	\$209	\$134	\$168	\$171	\$168	\$266	\$261	\$246
Next Strongest Pacing	\$158	\$135	\$142	\$382	\$301	\$307	\$347	\$214	\$134	\$173	\$173	\$180	\$268	\$279	\$277
Next Strongest Pacing	\$164	\$135	\$147	\$435	\$301	\$335	\$369	\$237	\$142	\$179	\$221	\$224	\$296	\$289	\$285
Next Strongest Pacing	\$175	\$144	\$162	\$435	\$420	\$414	9	\$249	\$142	\$186	\$222	\$233	\$333	\$363	\$303
Next Strongest Pacing	\$192	\$147	\$171	\$551	\$484	\$483	\$459	\$255	\$158	\$195	\$245	\$238	\$360	\$389	\$311
Next Strongest Pacing	\$197	\$149	\$177	\$589	\$506	\$517	\$484	\$261	\$167	\$261	\$247	\$246	\$405	\$417	\$363
Next Strongest Pacing	\$227	\$149	\$178	\$595	\$516	\$536	\$532	\$311	\$175	\$294	\$301	\$299	\$413	\$428	\$405
Highest Pacing	\$234	\$166	\$215	\$718	\$519	\$549	\$581	\$324	\$199	\$391	\$407	\$363	\$460	\$477	\$421
North Lake Tahoe	\$217	\$179	\$164	\$315	\$272	\$266	\$235	\$163	\$182	\$214	\$287	\$270	\$240	\$245	\$231
ADR Months Compared	Sep-114	(O)gi-15	Nov-14	Dec-14	Jan-15	TC9-15	Mar-15	Apr-15	May-15	Jun-15	30-15	Aug-15	Grand total	historic months total	On the Books total

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### Destination Comparative Report as of 2/28/2015 Confidential Not for Redistribution North Lake Tahoe Lodging Occupancy

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Other Individual Destinations North Lake Tahoe

Average

## % Change in ADR as of 2/28/2015:

All Destination Average	2%	%0	2%	2%	4 %	7%	4 %	% 61	3%	3%	%9	2%	2%	2%	4 %
Lowest ADR	-2 %	-2 %	% 6-	-3 %	-2 %	-2 %	-7 %	% 8-	n/a	% 6-	-5 %	% 99-	-1%	%0	-3 %
Next Highest ADR	% 9-	-7 %	-1 %	-3 %	% 9-	1%	4%	% 8-	-14 %	% 8-	-2 %	-26 %	1 %	1 %	-2 %
Next Highest ADR	4 %	-7 %	-1 %	-3 %	4%	3 %	-3 %	1%	-14 %	4 %	1%	% 9-	1%	2 %	-1%
Next Highest ADR	-3 %	% 9-	% 0	% 0	%0	4 %	% 0	2 %	-13 %	-2 %	3 %	-3 %	1 %	2 %	-1 %
Next Highest ADR	% 0	-5%	2 %	%0	1 %	2 %	%0	%9	-12 %	-1%	3 %	-3 %	2 %	3 %	% 0
Next Highest ADR	1%	-3 %	3 %	2 %	3 %	2 %	2 %	%9	% 8-	% 0	4 %	-1 %	3 %	3 %	1 %
Next Highest ADR	1 %	-2 %	4%	3 %	4%	% 9	2 %	% 9	-5 %	1 %	2%	-1 %	3 %	3 %	2 %
Next Highest ADR	2 %	-1%	5 %	3 %	4 %	7 %	4 %	12 %	4%	2 %	2%	5 %	3 %	4 %	2 %
Next Highest ADR	2 %	%0	% 9	2 %	4%	%6	4%	18 %	-1 %	2 %	% 9	2 %	7 %	4 %	2 %
Next Highest ADR	4%	2 %	% 8	%9	%9	10 %	% 9	23 %	-1 %	2 %	2 %	2 %	7 %	% 9	3 %
Next Highest ADR	4%	2%	% 6	7%	%8	10 %	% 9	24 %	1 %	2 %	7%	11 %	7%	8 %	5 %
Next Highest ADR	2%	2 %	% 6	% 8	8 %	10 %	2 %	26 %	2 %	% 9	10 %	12 %	% 8	%6	7 %
Next Highest ADR	% 9	3 %	11 %	% 6	% 6	10 %	8 %	31 %	% 6	7%	13 %	14 %	8 %	% 6	8 %
Next Highest ADR	2 %	%9	0 3	% 6	%6	11 %	% 8	34 %	10 %	%6	13 %	16 %	% 8	10 %	9 %
Next Highest ADR	% 8	20%8%7%	13 %	11 %	11 %	12 %	% 6	34 %	15 %	%6	15 %	17 %	% 6	10 %	10 %
Next Highest ADR	% 6	% 8	15 %	14 %	17 %	17 %	13 %	40 %	15 %	14 %	16 %	21 %	11 %	10 %	11 %
Highest ADR	14 %	20 %	15 %	20 %	23 %	28 %	13 %	4 %	17 %	24 %	20 %	21 %	16 %	17 %	13 %
North Lake Tahoe	96-0	3.66	-1 %	% 6F	96.0	96 KY	% ©	% Z-	% 6	4%	1%	11%	-T %	-2 %	2%
Month of ADR	Sep-14 vs. Sep-13	Oct-14 vs. Oct-13	Mov-14 vs Mov-13	Dec-14 vs. Dec-13	Jan-15 vs. Jan-14	Feb-15 vs. Feb-14	Mar-15 vs. Mar-14	Apr-15 vs. Apr-14	May-15 vs. May-14	Jun-15 vs. Jun-14	101-05 vs. 301-14	Aug-15 vs. Aug-14	Grand total	historic months total	On the Books total





## North Lake Tahoe Lodging Occupancy

Destination Comparative Report as of 2/28/2015

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## RESORTS INCLUDED IN COMPARISONS:

•	Aspen
•	Avon
•	Beaver Creek
•	Breckenridge
٠	Central Summit County CO
•	Copper Mountain
•	Gunnison / Crested Butte
•	Jackson Hole
•	Keystone
٠	Mammoth Lakes
٠	Mt Bachelor
٠	Park City Area Chamber
•	Snowmass
•	Steamboat Springs
•	Telluride
•	
•	Winter Park Resort

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### RESERVATIONS ACTIVITY REPORT North Lake Tahoe

**Destination: North Lake Tahoe** 

Period: Bookings as of February 28, 2015

4.2%

7.4%

-42.7%

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### **Executive Summary** Data based on a sample of up to 11 properties in the North Lake Tahoe destination, representing up to 1,707 Units ('DestiMetrics Census'\*) Year over Year 2014/15 2013/14 % Diff a. Last Month Performance: Current YTD vs. Previous YTD Paid Occupancy Rate -2.4% 49.6% 50.8% North Lake Tahoe Paid Occupancy Rate for last month (February) changed by (-2.4%) (February) North Lake Tahoe Average Daily Rate for last month (February) changed by (-3.3%) ADR (February) \$266 \$275 -3.3% RevPAR (February) \$132 \$140 -5.7% North Lake Tahoe RevPAR for last month (February) changed by (-5.7%) b. Next Month Performance: Current YTD vs. Previous YTD Paid Occupancy Rate North Lake Tahoe Paid Occupancy Rate for next month (March) changed by (-6.2%) 30.6% 32.6% -6.2% (March) ADR (March) \$235 \$241 -2.6% North Lake Tahoe Average Daily Rate for next month (March) changed by (-2.6%) RevPAR (March) \$72 \$79 -8.6% North Lake Tahoe RevPAR for next month (March) changed by (-8.6%) c. Historical 6 Month Actual Performance: Current YTD vs. Previous YTD Paid Occupancy Rate 42.1% 42.6% -1.2% North Lake Tahoe Paid Occupancy Rate for the prior 6 months changed by (-1.2%) \$251 North Lake Tahoe Average Daily Rate for the prior 6 months changed by (-2.2%) ADR \$245 -2.2% North Lake Tahoe RevPAR for the prior 6 months changed by (-3.4%) RevPAR \$103 \$107 -3.4% d. Future 6 Month On The Books Performance: Current YTD vs. Previous YTD Paid Occupancy Rate 26.0% 2.3% North Lake Tahoe Paid Occupancy Rate for the upcoming 6 months changed by (2.3%) 26.6% \$231 \$227 1.8% North Lake Tahoe Average Daily Rate for the upcoming 6 months changed by (1.8%) ADR North Lake Tahoe RevPAR for the upcoming 6 months changed by (4.1%) RevPAR \$61 \$59 4.1% e. Incremental Pacing - % Change in Rooms Booked last Calendar Month: Feb. 28, 2015 vs. Previous Year

\* DestiMetrics Census: Total number of rooms reported by participating DestiMetrics properties as available for short-term rental in the reporting month. This number can vary monthly as inventories and report participants change over time.

(February)

DESCRIPTION: The Reservation Activity Outlook Report tracks Paid Occupancy Rate, average daily rate (ADR), and revenue per available room (RevPAR); the key metrics most of interest to lodging properties.
The report combines the data sets of participating properties into a destination wide view that features three data sets (providing that sufficient Information is available) including: i) current YTD Paid Occupancy Rate. ii) last YTD Paid Occupancy Rate iii) last season's ending Paid Occupancy Rate.

The report of the report of

The Reservation Activity Outlook Report is generated on a monthly basis, usually for a 12 month subscription period, and is created from data provided by a group of properties participating in a cooperative manner, and representing a valid set of data as a result.

Report results are provided only to those properties who participate by submitting their data. Additionally, participating properties can order (on an a-la-carte basis) an individual report which shows the reservation activity of their property, measured against an aggregated set of competitive properties that they choose from amongst DestiMetrics's other participants.

As is the case in all DestiMetrics data, all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

Rooms Booked during last month (February, 2015) compared to Rooms Booked during the same | Booking Pace

period last year (February, 2014) for arrival February to July has changed by (-42.7%)

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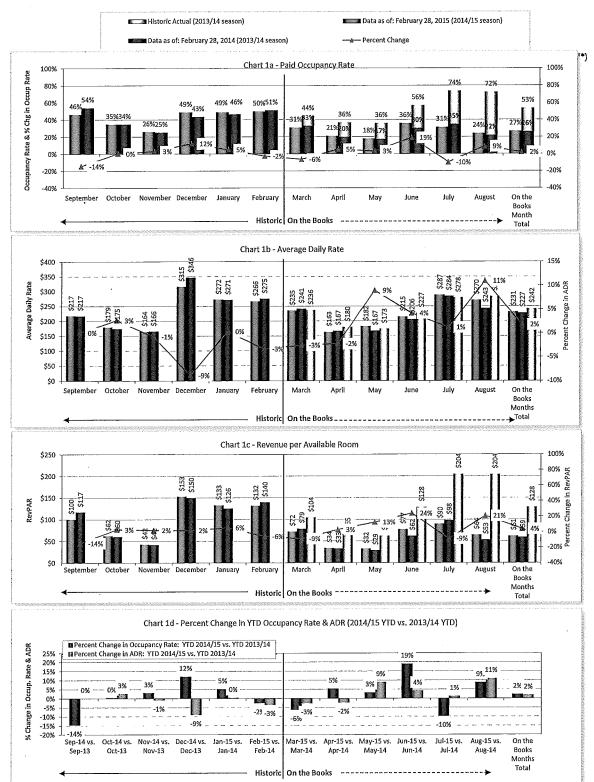
### SECTION 1 - 12 MONTH ROLLING SUMMARY GRAPHS

2014/15 YTD (as of February 28, 2015) vs. 2013/14 YTD (as of February 28, 2014) vs. 2013/14 Historical

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above

Destination: North Lake Tahoe

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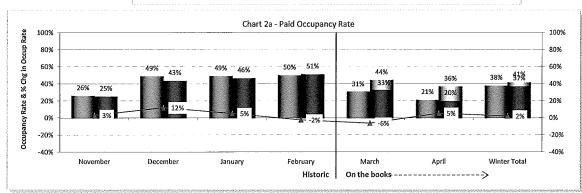


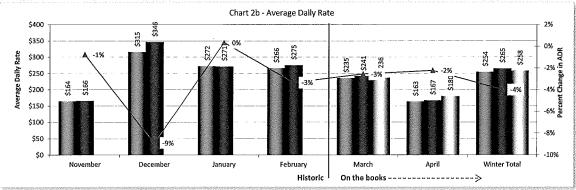


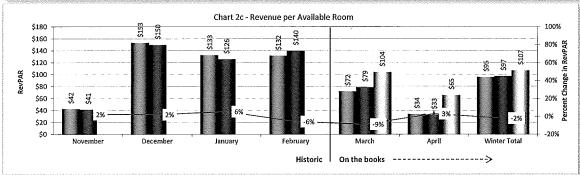
### **SECTION 2 - WINTER SEASON SUMMARY GRAPHS**

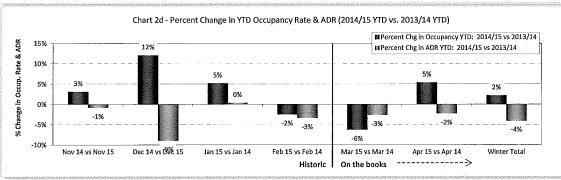
2014/15 YTD (as of February 28, 2015) vs. 2013/14 YTD (as of February 28, 2014) vs. 2013/14 Historical NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above









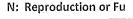




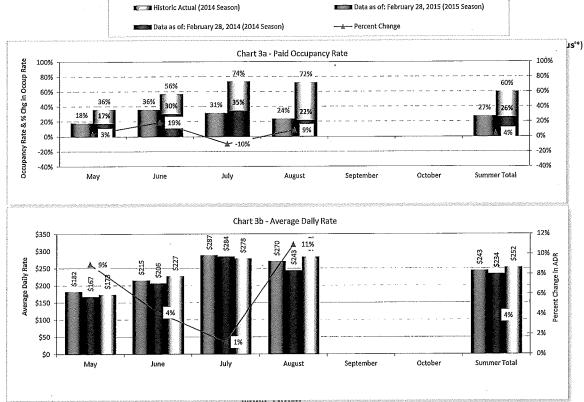
### **SECTION 3 - SUMMER SEASON SUMMARY GRAPHS**

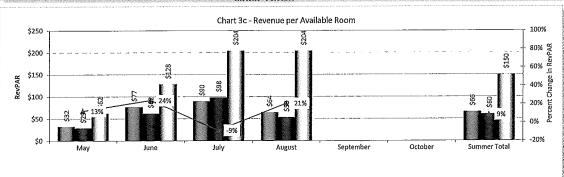
2015 YTD (as of February 28, 2015) vs. 2014 YTD (as of February 28, 2014) vs. 2014 Historical

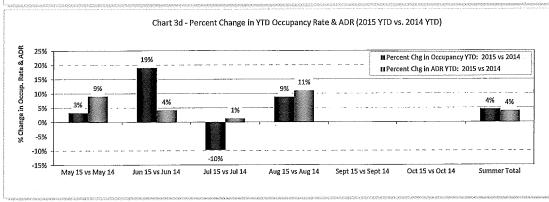
NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above-











1-20



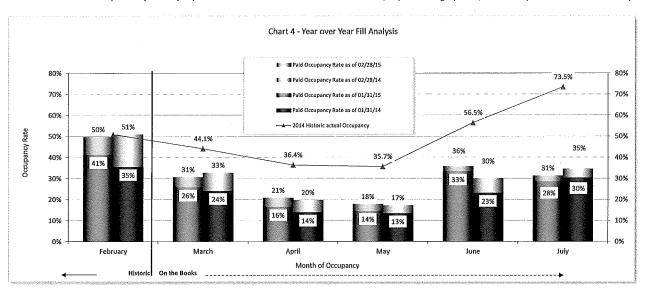
### **SECTION 4 - FILL ANALYSIS**

s. 2014 Paid Occupanc

Destination: North Lake Tahoe

NOTE: This is not a forecast of bookings. Data represent Paid Occupancy Rate on the books as of the date noted above CONFIDENTIAL INFORMATION: Reproduction or Further Distribution Prohibited

Data based on a sample of up to 11 properties in the North Lake Tahoe destination, representing up to 1,707 Units ('DestiMetrics Census'\*)



### Supporting Table for Chart 4 & Change in Incremental Fill

							INCREMENTAL C	OCCUP. BOOKED	CHG IN INCRE	MENTAL OCCUP.	
	PAID OCCUP	ANCY RATE AS OF	FEB 28	PAID OCC	UPANCY RATEJAN	131	(i.e. FILL DURING M	ONTH JUST ENDED)	BOOKED (I.e C	HANGE IN FILL)	
	Occupancy	Paid Occupancy		Occupancy	Paid Occupancy						
	Rate	Rate		Rate	Rate		Incremental	Incremental	Absolute	Percent	2014
	as of	as of	Absolute	as of	as of	Absolute	Occupancy booked	Occupancy booked	Change in	Change in	Historic actual
Month of Occupance	02/28/15	02/28/14	Change	01/31/15	01/31/14	Change	during Feb. 2015	during Feb. 2014	Incremental Fill	Incremental Fill**	Occupancy
February	49.6%	50.8%	-1.2%	41.3%	35.5%	5.8%	8.3%	15.3%	-7.1%	-45.9%	50.8%
March	30.6%	32.6%	-2.0%	25.7%	24.0%	1.7%	4.8%	8.6%	-3.7%	-43.3%	44.1%
Aprîl	20.7%	19.6%	1.1%	16.4%	13.8%	2.6%	4.3%	5.8%	-1.5%	-26.5%	36.4%
May	17.7%	17.1%	0.6%	14.5%	13.3%	1.2%	3.2%	3.8%	-0.6%	~15.8%	35.7%
June	35.7%	30.0%	5.7%	33.3%	23.0%	10.3%	2.4%	7.0%	-4.6%	-66.0%	56.5%
July	31.2%	34.5%	-3.3%	28.5%	30.3%	-1.9%	2.7%	4.2%	-1.5%	-35.2%	73.5%
Total	30.6%	30.6%	0.1%	26.4%	23.2%	3.2%	4.2%	7.4%	-3.1%	-42.7%	49.6%

<sup>\*\*</sup>Based on providing complete pacing data within a given month of Paid Occupancy Rate only. Results may differ from those presented elsewhere in report if property set differs."

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<sup>\*\*</sup>Results for "percent change in incremental fill" indicate how room nights booked during the month just ended compare to room nights booked during the same month in the prior year, for Pald Occupancy Rate in the month just ended and for the upcoming five months (as well as the six-month period in total). These results provide an indication of the degree to which booking activity occurring during the month just ended was greater or less than booking activity occurring in the same month a year ago -- i.e. a measure of the strength of booking activity occurring during the month just ended



### SECTION 5a - SUPPORTING DATA TABLES

Bookings as of February 28, 2015

NOTE: This is not a forecast of bookings. Data represents Paid Occupancy Rate on the books as of the date noted above

Destination: North Lake Tahoe

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PAID OCCUPANCY RATE		PAID OCCUPANCY I	RATE: YTD 2014/15 VS	YTD 2013/14		
		Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual	# of
		February 28, 2015	February 28, 2014	Change in	Occup. Rate	Properties
Mo Data based on a sample of up to	11 properties	(2014/15 season)	(2013/14 season)	YTD Occ. Rate	(2013/14 season)	in Sample
September	1	46.0%	53.8%	-14.5%		11
October		34.5%	34.4%	0.4%		11
November		25.7%	24.9%	3.1%		11
December		48.5%	43.3%	12.1%		11
January		48.7%	46.3%	5.2%		11
February	Historic	49.6%	50.8%	-2.4%		10
March	On the Books	30.6%	32.6%	-6.2%	44.1%	10
April		20.7%	19.6%	5.4%	36.4%	10
May		17.7%	17.1%	3.3%	35.7%	10
June		35.7%	30.0%	19.0%	56.5%	10
July	}	31.2%	34.5%	-9.7%	73.5%	10
August	į	23.7%	21.8%	8.8%	72.1%	10
Grand total		34.6%	34.6%	0.2%	47.8%	11
Historic Months Total		42.1%	42.6%	-1.2%	42.6%	11
On the Books Month Total		26.6%	26.0%	2.3%	53.2%	10

AVERAGE DAILY RATE		ADR: YTE	2014/15 VS. YTD 201	3/14		
		ADR as of:	ADR as of:	Percent	Historic Actual	# of
		February 28, 2015	February 28, 2014	Change	ADR	Properties
Month of Paid Occupancy Rate (2014/15 & 2013/14)		(2014/15 season)	(2013/14 season)	in YTD ADR	(2013/14 season)	in Sample
September	<b>↑</b>	\$217	\$217	0.1%		11
October		\$179	\$175	2.7%		11
November		\$164	\$166	-0.8%		11
December	* DestiMetrics Census: Total number of rooms reported by participating DestiMetrics	\$315	\$346	-8.9%		11
January	participating Destinations	\$272	\$271	0,3%		11
February	Historic	\$266	\$275	-3.3%		10
March	On the Books	\$235	\$241	-2.6%	\$236	10
April		\$163	\$167	-2.2%	\$180	10
May		\$182	\$167	9.0%	\$173	10
June		\$215	\$206	4.2%	\$227	· 10
July		\$287	\$284	1.2%	\$278	10
August	<u>;</u>	\$270	\$243	11.0%	\$282	10
Grand total	,	\$240	\$242	-0.8%	\$246	11
Historic Months Tota	al l	\$245	\$251	-2.2%	\$251	11
On the Books Month	s Total	\$231	\$227	1.8%	\$242	10

REVENUE PER AVAILABLE ROOM		<u>REVPAR: Y</u>				
		RevPAR as of:	RevPAR as of:	Percent	Historic Actual	# of
		February 28, 2015	February 28, 2014	Change in	RevPAR	Properties
Month of Paid Occupancy Rate (2014/15 & 2013/14)		(2014/15 season)	(2013/14 season)	YTD RevPAR	(2013/14 season)	in Sample
September	1	\$100	\$117	-14.4%	Market Co.	11
October		\$62	\$60	3.0%		11
November		\$42	\$41	2.3%		11
December		\$153	\$150	2.1%		11
January		\$133	\$126	5.5%		11
February	Historic	\$132	\$140	-5.7%		10
March	On the Books	\$72	\$79	-8.6%	\$104	10
April	:	\$34	\$33	3.0%	\$65	10
May		\$32	\$29	12.5%	\$62	10
June		\$77	\$62	24.0%	\$128	10
July	· [	\$90	\$98	-8.6%	\$204	10
August	į.	\$64	\$53	20.7%	\$204	10
Grand total		\$83	\$84	-0.6%	\$117	11
Historic Months Total		\$103	\$107	-3.4%	\$107	11
On the Books Months Total		\$61	\$59	4.1%	\$128	10





### **SECTION 5b - SUPPORTING WINTER DATA TABLES**

Winter Bookings as of February 28, 2015

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above

### **CONFIDENTIAL INFORMATION: Reproduction or Further Distribution Prohibited**

PAID OCCUPANCY RATE		PAID OCCUPANCY RATE: YTD 2014/15 VS. YTD 2013/14					
		Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual		
Month of Paid Occupancy Rate (	2014/15 & 2013/14)	February 28, 2015 (2014/15 season)	February 28, 2014 (2013/14 season)	Change in YTD Occ. Rate	Occup. Rate (2013/14 season)		
November		25.7%	24.9%	3.1%			
December		48.5%	43,3%	12.1%			
January	Historic	48.7%	46.3%	5.2%			
February	On the Books	49.6%	50.8%	-2.4%			
March		30.6%	32.6%	-6.2%	44.1%		
April		20.7%	19.6%	5.4%	36.4%		
Winter Total		37.5%	36.7%	2.2%	41.3%		

AVERAGE DAILY RATE		ADR: YTE	ADR: YTD 2014/15 VS. YTD 2013/14				
·		ADR as of:	ADR as of:	Percent	Historic Actual		
		February 28, 2015	February 28, 2014	Change in	ADR		
	* DestiMetrics Census:	(2014/15 season)	(2013/14 season)	YTD ADR	(2013/14 season)		
	Total number of rooms	•		•			
Month of Paid Occupand	Ra reported by participating						
November		\$164	\$166	-0.8%			
December		\$315	\$346	-8.9%			
January	Historic	\$272	\$271	0.3%			
February	On the Books	\$266	\$275	-3.3%			
March		\$235	\$241	-2.6%	\$236		
April	<b>&gt;</b>	\$163	\$167	-2.2%	\$180		
Winter Total		\$254	\$265	-4.0%	\$258		

REVENUE PER AVAILABLE ROOM	REVPAR: Y	REVPAR: YTD 2014/15 VS. YTD 2013/14				
Month of Paid Occupancy Rate (2014/15 & 2013/14	RevPAR as of: February 28, 2015 ) (2014/15 season)	RevPAR as of: February 28, 2014 (2013/14 season)	Percent Change in YTD RevPAR	Historic Actual RevPAR (2013/14 season)		
November	\$42	\$41	2.3%			
December	\$153	\$150	2.1%			
January Histo	ric \$133	\$126	5.5%	1986		
February On the Boo	ks \$132	\$140	-5.7%			
March	\$72	\$79	-8.6%	\$104		
April	\$34	\$33	3.0%	\$65		
Winter Total	\$95	\$97	-1.9%	\$107		





### SECTION 5c - SUPPORTING SUMMER DATA TABLES

Summer Bookings as of February 28, 2015

NOTE: This is not a forecast of bookings. Data represent transactions on the books as of the date noted above

### **CONFIDENTIAL INFORMATION: Reproduction or Further Distribution Prohibited**

PAID OCCUPANCY RATE	PAID OCCUPAN	PAID OCCUPANCY RATE: YTD 2015 VS. YTD 2014				
	Occup. Rate as of:	Occup. Rate as of:	Percent	Historic Actual		
	February 28, 2015	February 28, 2014	Change in	Occup. Rate		
Month of Paid Occupancy Rate (2015 & 2014)	(2015 Season)	(2014 Season)	YTD Occ. Rate	(2014 Season)		
May	17.7%	17.1%	3.3%	35.7%		
June	35.7%	30.0%	19.0%	56.5%		
July	31.2%	34.5%	-9.7%	73.5%		
August	23.7%	21.8%	8.8%	72.1%		
September						
October						
Summer Total	27.0%	25.8%	4.5%	59.6%		

AVERAGE DAILY RATE	ADR:	YTD 2015 VS. YTD 2014		
	ADR as of:	ADR as of:	Percent	Historic Actual
	February 28, 2015	February 28, 2014	Change	ADR
* DestiMetrics	(2015 Season)	(2014 Season)	YTD ADR	(2014 Season)
Census: Total Month of Paid Occupancy Ranumber of rooms				
May	\$182	\$167	9.0%	\$173
	\$215	\$206	4.2%	
June	l '	•		
July	\$287	\$284	1.2%	
August	\$270	\$243	11.0%	\$282
September				
October				
Summer Total	\$243	\$234	3.9%	\$252

REVENUE PER AVAILABLE ROOM	REVPAR	REVPAR: YTD 2015 VS. YTD 2014				
	RevPAR as of:	RevPAR as of:	Percent	Historic Actual		
	February 28, 2015	February 28, 2014	Change in	RevPAR		
Month of Paid Occupancy Rate (2015 & 2014)	(2015 Season)	(2014 Season)	YTD RevPAR	(2014 Season)		
May	\$32	\$29	12.5%	\$62		
June	\$77	\$62	24.0%	\$128		
July	\$90	\$98	-8.6%	\$204		
August	\$64	\$53	20.7%	\$204		
September						
October						
Summer Total	\$66	\$60	8.5%	\$150		

### GTN.COM CLICK THROUGH / COUNT LISTING

PROPERTY	CLICKS
Hyatt Regency Lake Tahoe Resort, Spa and Cas	383
Cedar Glen Lodge	258
Resort at Squaw Creek Cool Deals	253
Squaw Valley Lodge Cool Deals	232
The Village at Squaw Valley Cool Deals	175
VACAY North Tahoe	170
West Shore Cafe & Inn Cool Deals	170
Tahoe Getaways Vacation Rentals	169
PlumpJack Squaw Valley Inn Cool Deals	160
Tahoe Moon Properties	158
The Ritz-Carlton, Lake Tahoe	157
Sunnyside Restaurant & Lodge	156
Northstar Resort	149
Tahoe Getaways Vacation Rentals Cool Deals	128
Diamond Peak Ski Area Cool Deals	119
Cottage Inn at Lake Tahoe	111
Granlibakken Tahoe	110
Mourelatos Lakeshore Resort	109
Tahoma Meadows Bed & Breakfast Cottages	108
Vacasa	107
River Ranch Lodge and Restaurant Cool Deals	106
Tahoe Biltmore Lodge & Casino	105
Resort at Squaw Creek	102
Brockway Springs Resort	101
The Village at Squaw Valley	101
Waters of Tahoe Properties	101
Brockway Springs Resort Cool Deals	97
Shore House at Lake Tahoe	97 97
Squaw Valley Resort Cool Deals	
North Tahoe Cruises/Tahoe Gal	95 94
Tahona Mandows Rod & Broakfast Cottages Co	90
Tahoma Meadows Bed & Breakfast Cottages Co	89
Hauserman Rental Group  Aviva Inn	86
Hellman-Ehrman Mansion	82
Agate Bay Realty Vacation Rentals	81
Stay In Lake Tahoe	81
Tahoe Luxury Properties	81
Tahoe Luxury Properties Cool Deals	81
Chambers Landing Bar and Grill	80
Parkside Inn at Incline	80
Tahoe Adventure Company, LLC. Cool Deals	76
Squaw Valley Lodge	74
Incline Vacation Rentals	72



First Accommodations, Inc.	71
Hyatt Regency Lake Tahoe Resort, Spa and Cas	70
Sierra Vacation Rentals/Sales	70
PlumpJack Squaw Valley Inn	68
River Ranch Lodge and Restaurant	67
Tahoe Mountain Resorts Lodging	65
Stanford Alpine Chalet	64
Chaney House	63
West Shore Cafe & Inn	62
Franciscan Lakeside Lodge	59
Constellation Residences at Northstar	58
Northstar Condominiums	56
The Border House	55
Shooting Star Bed & Breakfast	54
Tahoe Donner Cool Deals	54
Tahoe Mountain Club	54
Tahoe Rentals by Wells and Bennett Realtors	53
Olympic Village Inn	52
The Lodge at Sugar Bowl	52
Tahoe Vistana Inn	51
Goldfish Properties	49
Meeks Bay Resort & Marina	49
Ferrari's Crown Resort	47
Diamond Peak Ski Area	46
Incline at Tahoe Realty	46
Rockwood Lodge	46
Tahoe Marina Lodge	46
Vacation Station, Inc.	46
Red Wolf Lakeside Lodge	44
Holiday House	43
LakeFrontHouse.com	42
Americas Best Value Inn Tahoe City	41
Gar Woods Grill & Pier	41
Granlibakken Tahoe Cool Deals	40
Rustic Cottages	38
Lake Tahoe Accommodations.	37
Lake Tahoe Deluxe Vacation Rentals	37
Tahoe Wedding Links	37
Stevenson's Holliday Inn	35
Tahoe Truckee Factory Stores	35
Tahoe Vista Lodge and Cabins	35
Mt. Rose-Ski Tahoe Ski Resort	34
Sierra Vacation Rentals/Sales Cool Deals	34
Thunderbird Lake Tahoe	34
VACAY North Tahoe Cool Deals	34
Gatekeeper's Museum~William B. Layton State	33
Northstar California	33

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Thunderbird Lodge	33
North Tahoe Rental Company	32
Northstar Mountain Home Vacation Rentals	32
Tahoe City Inn	32
Cobblestone Center Shopping Mall	31
Lake Tahoe Accommodations	30
Mourelatos Lakeshore Resort Cool Deals	30
North Tahoe Event Center	30
Northstar-at-Tahoe (tm) Resort Scenic Gondola	30
Tahoe Bleu Wave Cruises	30
Tahoe Woodside Vacation Rentals	29
West Lake Properties at Tahoe	29
Kingswood Village Vacation Rentals	28
Tahoe Exclusive Vacation Rentals	28
Tamarack Lodge	28
Jake's On The Lake	26
Lake Tahoe Cruises ~ Zephyr Cove Resort	26
Christy Lodge	25
Northstar-at-Tahoe Resort Weddings	25
Lodge at Tahoe Donner	24
Cal Neva Resort Casino Hotel	23
Chateau at Incline Village	23
Mother Natures Inn	23
Rainbow Lodge	23
Vacation Tahoe by O'Neal Brokers	23
Club Tahoe Resort	22
Tahoe Biltmore Lodge & Casino Cool Deals	22
Tahoe Vacation Rentals	22
Tahoma Lodge	22
Alpine Meadows Ski Resort	21
Chalet de Huttlinger	21
Reno Tahoe Helicopters	21
Tahoe Tree Top Adventure Park	21
Red Wolf Lodge at Squaw Valley	20
Squaw Valley Resort	20
Sugar Bowl Ski Resort	20
Zephyr Cove Snowmobiles	20
Firelite Lodge	19
Tahoe Exclusive Properties - Carr Long Real Est	19
Big Water Grille	18
7-Pines Motel	17
Jason's Beachside Grille	17
The Lodge at Obexers	17
Dockside 700 Bar & Grill	16
Fondue Blue Restaurant and Bar	16
Northstar-at-Tahoe (tm) Resort Skiing & Snowk	16
RedAwning.com Vacation Rentals	16



Tahoe Sands Resort	16
Castle Peak Vacation Rentals	15
PepperTree Inn	14
SellMyTimeShareNow.com	14
Boreal	13
Donner Ski Ranch	13
Fox Den Cottages	13
Lake Tahoe Snowmobile Tours	13
Winters Creek Lodge at Mt. Rose Ski Resort	13
Bowl Incline	12
Chinquapin / Packard Realty	12
Homewood Mountain Resort	12
Mikuni Sushi	12
Porters Ski & Sports, Truckee	12
Queen of the Snows Catholic Church	12
Soule Domain Restaurant	12
Squaw Valley High Camp Bath & Tennis Club	12
Wild Goose Restaurant	12
A Chapel at Lake Tahoe	11
Alibi Ale Works	11
Bilty's Brew & Q	11
Caliente	11
Sierra Cloud Catamaran	11
St. Francis of Assisi Catholic Church	11
Tamarack Lodge Cool Deals	11
Brockway Bakery	10
Destination Services Corporation	10
Hampton Inn & Suites Tahoe Truckee	10
SWA Watersports	10
Tahoe Edgelake Beach Club	10
Tahoe North Shore Lodge	10
Tahoe Tavern Properties	10
Waterman's Landing	10
A Beautiful Tahoe Wedding	9
Boatworks Mall	9
Crystal Bay Steak & Lobster House	9
Hey Chef! Private Chef's Service	9
Ice Lakes Lodge at Royal Gorge XC Ski Resort	9
Lake Tahoe Shakespeare Festival	9
Lakeview Restaurant at Cal-Neva Resort	9
Le Bistro Restaurant	9
Lone Eagle Grill at the Hyatt Regency Incline Vi	9
Old Brockway Golf Course	9
Sierra Fin Addicts Guide Service	9
Squaw Valley Chapel/United Church of Christ	9
Squaw Valley Weddings	9
Tahoe Sailing Charters	9

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Alpenglow Sports	8
Bar Bar Bar	8
Bite Restaurant & Bar	8
Bridgetender Tavern & Grill	8
Fredrick's Fusion Bistro	8
Granlibakken Resort Ski Area	8
Northstar-at-Tahoe (tm) Resort Ice Skating Rinl	8
Pullen Realty Group	8
Tahoe Donner	8
The Living Room at The Ritz-Carlton Lake Taho	8
Trilogy Spa	8
Action Water Sports of Incline Village	7
Center for Spiritual Living	7
Chateau, The	7
Eagle Ridge Snowmobile Outfitters	7
EventMasters	7
High Camp Dining	7
Lanza's Italian Restaurant	7
Martis Valley Associates Property Rentals	7
Mofo's Pizza	7
North Tahoe Community Church	7
North Tahoe Watersports	7
Northstar-at-Tahoe (tm) Resort Snow Play	7
Six Peaks Grille at the Resort at Squaw Creek	7
Ski Butlers	7
Ta-Hoe Nalu, LLC	7
Tahoe Sailing Adventures	7
A Party House	6
Blue Sky Events & Destinationl Management Ll	6
CB's Pizza	6
Graham's at Squaw Valley	6
Grand Tahoe Charters	6
Hacienda de la Sierra	6
Moodys Bistro & Lounge	6
Mountain High Weddings	6
North Shore Parasail and Tahoe Aquatic Center	6
Northstar-at-Tahoe (tm) Resort Cross Country,	6
River Grill	6
Sand Harbor Water Sports	6
Sierra Mountain Properties	6
Sierra Super Shuttle	6
Sports Tahoe	6
Tahoe Adventure Company, LLC.	6
Tahoe City's Winter Sports Park	6
Tahoe Rim Trail Association	6
Tomaato's	6
Tributary Whitewater Tours	6

NEA

Tunnel Creek Cafe	6
Austin's Family Restaurant	5
Crosby's Grill, Pub and Casino	5
D'lish Cakes, Catering and other Tasty Stuff	5
Fat Cat Bar & Grill	5
Ferrari's Crown Resort Cool Deals	5
Hacienda Del Lago	5
Incline Vacation Rentals Cool Deals	5
Lakeside Restaurants Inc.	5
Rosie's Cafe	5
Squaw Valley Adventure Center	5
Starbuck's	5
Susie Scoops Ice Cream	5
The Ritz-Carlton Spa, Lake Tahoe	5
Truckee River Raft Company	5
T's Mesquite Rotisserie	5
Village Ski Loft	5
Wolfdale's Cuisine Unique	5
A Ceremony of Love	4
Azzarra's	4
Captain Chris' Fishing Charters	4
Chuck's Charter Fishing	4
Fire Sign Cafe	4
Incline Village Mountain Course	4
Incline Village Recreation Center	4
Indu's Asian Noodles & Curries	4
Manzanita at The Ritz-Carlton Lake Tahoe	4
Massage on the Lake Day Spa	4
Moe's Original BBQ	4
Mountain Marriages	4
North Tahoe Marina	4
Resort at Squaw Creek Golf Course	4
Royal Gorge LLC Ski Resort	4
Rubicon Pizza Company	4
Sandy's Pub at the Resort at Squaw Creek	4
Syd's Bagelry & Espresso	4
Tahoe Dave's Ski & Board Shop, Squaw Valley	4
Tahoe Donner Cross Country	4
Tahoe Trips & Trails	4
Truckee Ice Rink	4
adrift Tahoe	3
Ann Poole Weddings	3
Cabin Fever	3
Corpus Christi Parish	3
Crystal Bay Club & Casino	3
Cutthroat's Saloon at the Hyatt Regency Incline	3
High Sierra Water Ski School	3



Hotel Truckee ~ Tahoe	3
Incline Village Championship Golf Course	3
Lake Tahoe Water Trail	3
Martis Valley Grille at Northstar-at-Tahoe (tm)	3
Olympic Bike Shop	3
Photography With Love	3
PlumpJack Cafe & Bar	3
Rustic Cottage Inn	3
Schulze, Lola - Tahoe Luxury Properties	3
Sierra Boat Company	3
Sierra Sherpa	3
Tahoe Biltmore Lodge & Casino Restaurants	3
Tahoe Biltmore Lodge Wedding Chapel	3
Tahoe City Marina	3
Tahoe Dave's Ski & Sports Shop, Kings Beach	3
Tahoe Dave's Ski and Board Shop, Truckee	3
The Cedar House Sport Hotel	3
Vertical Fitness	3
Village Toys	3
Woodwind II Sailing Cruises	3
ASC Training Center	2
Bistro Elise	2
Ceremonial Cinema	2
Chris Werner Photography	2
Christy Hill Lakeside Bistro	2
Ciprian Photography	2
Clearwater Facial Studio & Wax Bar	2
Coyote Moon Bar & Grille	2
Earthly Delights	2
Emerald Bay State Park and Vikingsholm Mansi	2
focusphoto Tahoe	2
Gear & Grind Cafe	2
Hemmings & Jarrett	2
High Sierra Marine	2
Lakeside Beach Bar and Grill at the Hyatt Reger	2
Mumbo's Mountain Outfitters	2
Olympic Ice Pavilion	2
Olympic Plaza Food & Beverage	2
Reno Tahoe Limousine	2
Sierra Cafe at the Hyatt Regency	. 2
Strotz Photography	2
Tahoe City Golf Course	2
Tahoe City Kayak	2
Tahoe Mountain Sports	2
Tahoe Real Estate Group	2
The Pfeifer House, Inc.	.2
Truckee River Rafting	2

N2-10

Village Church	2
Yoshimi Restaurant	2
A Day In Your Life Photography	1
Absolutely Flawless	1
Bank of America	1
Coldstream Adventures	1
Coyote Moon Golf Course	1
Crest Cafe & Catering	1
Cyclepaths Mountain Bike Adventures	1
Gallery Keoki, Images of Tahoe	1
James Harold Galleries	1
Jeff Lamppert Photography	1
La Petite Salon	1
Lighthouse Spa	1
Mountain Grinds Coffee at the Hyatt Regency I	1
North Tahoe Art Center Gift Shop	1
North Tahoe Arts	1
North Tahoe Limousine	1
Northstar-at-Tahoe (tm) Mountain Biking (Seas	1
Northstar-at-Tahoe (tm) Resort Golf Course (Se	1
Photography By Monique	1
PlumpJack Sport	1
Porters Ski & Sports, Tahoe City	1
Radiant Blue Events	1
Resort at Squaw Creek Spa	1
Seasons	1
Squaw Valley Chapel	1
Starbuck's Coffee at Northstar	1
Stillwater Pool Bar and Grille at the Hyatt Rege	1
Studio 89 Salon	1
Sugar Pine Point State Park & Ehrman Mansion	1
Sweet Potatoes Deli at the Resort at Squaw Cre	1
Tahoe Blooms Floral Designs	1
Tahoe Comedy North	1
Tahoe Cross Country Ski Area	1
Tahoe Dave's Ski and Board Shop	1
Tahoe House Bakery & Gourmet	1
Tahoe North Visitor's & Convention Bureau	1
The Ritz-Carlton, Lake Tahoe Cool Deals	1
The StoreCopies & More	1
Tom Delaney Bands	1
Tuck Wilson Entertainment	1
US Bank	1
West Shore Sports	1
Zia Lina Ristorante	



## GTN.COM CLICK THROUGH / ALPHA LISTING

PROPERTY	CLICKS
7-Pines Motel	17
A Beautiful Tahoe Wedding	9
A Ceremony of Love	4
A Chapel at Lake Tahoe	11
A Day In Your Life Photography	1
A Party House	6
Absolutely Flawless	1
Action Water Sports of Incline Village	7
adrift Tahoe	3
Agate Bay Realty Vacation Rentals	81
Alibi Ale Works	11
Alpenglow Sports	8
Alpine Meadows Ski Resort	21
Americas Best Value Inn Tahoe City	41
Ann Poole Weddings	3
ASC Training Center	2
Austin's Family Restaurant	5
Aviva Inn	86
Azzarra's	4
Bank of America	1
Bar Bar	8
Big Water Grille	18
Bilty's Brew & Q	11
Bistro Elise	2
Bite Restaurant & Bar	8
Blue Sky Events & Destination Manag	6
Boatworks Mall	9
Boreal	13
Bowl Incline	12
Bridgetender Tavern & Grill	8
Brockway Bakery	10
Brockway Springs Resort	101
Brockway Springs Resort Cool Deals	97
Cabin Fever	3
Cal Neva Resort Casino Hotel	23
Caliente	11
Captain Chris' Fishing Charters	4
Castle Peak Vacation Rentals	15
CB's Pizza	6
Cedar Glen Lodge	258
Center for Spiritual Living	7
Ceremonial Cinema	2
Chalet de Huttlinger	21
Chambers Landing Bar and Grill	80



Chaney House	63	
Chateau at Incline Village	23	
Chateau, The	7	
Chinquapin / Packard Realty	12	
Chris Werner Photography	2	
Christy Hill Lakeside Bistro	2	
Christy Lodge	25	
Chuck's Charter Fishing	4	
Ciprian Photography	2	
Clearwater Facial Studio & Wax Bar	2	
Club Tahoe Resort	22	
Cobblestone Center Shopping Mall	31	
Coldstream Adventures	1	
Constellation Residences at Northstar	58	
Corpus Christi Parish	3	
Cottage Inn at Lake Tahoe	111	
Coyote Moon Bar & Grille	2	
Coyote Moon Golf Course	1	
Crest Cafe & Catering	1	
Crosby's Grill, Pub and Casino	5	
Crystal Bay Club & Casino	3	
Crystal Bay Steak & Lobster House	9	
Cutthroat's Saloon at the Hyatt Regen	3	
Cyclepaths Mountain Bike Adventures	1	
Destination Services Corporation	10	
Diamond Peak Ski Area	46	
Diamond Peak Ski Area Cool Deals	119	
D'lish Cakes, Catering and other Tasty	5	
Dockside 700 Bar & Grill	16	
Donner Ski Ranch	13	
Eagle Ridge Snowmobile Outfitters	7	
Earthly Delights	2	
Emerald Bay State Park and Vikingsho	2	
EventMasters	7	
Fat Cat Bar & Grill	5	
Ferrari's Crown Resort	47	
Ferrari's Crown Resort Cool Deals	5	
Fire Sign Cafe	4	
Firelite Lodge	19	
First Accommodations, Inc.	71	
focusphotoTahoe	2	
Fondue Blue Restaurant and Bar	16	
Fox Den Cottages	13	
Franciscan Lakeside Lodge	59	
Fredrick's Fusion Bistro	8	
Gallery Keoki, Images of Tahoe	1	l Fra sa
Gar Woods Grill & Pier	41	~ i 2 A



Gatekeeper's Museum~William B. Lay	33
Gear & Grind Cafe	2
Goldfish Properties	49
Graham's at Squaw Valley	6
Grand Tahoe Charters	6
Granlibakken Resort Ski Area	8
Granlibakken Tahoe	110
Granlibakken Tahoe Cool Deals	40
Hacienda de la Sierra	6
Hacienda Del Lago	5
Hampton Inn & Suites Tahoe Truckee	10
Hauserman Rental Group	89
Hellman-Ehrman Mansion	82
Hemmings & Jarrett	2
Hey Chef! Private Chef's Service	9
High Camp Dining	7
High Sierra Marine	2
High Sierra Water Ski School	3
Holiday House	43
Homewood Mountain Resort	12
Hotel Truckee ~ Tahoe	3
Hyatt Regency Lake Tahoe Resort, Spa	383
Hyatt Regency Lake Tahoe Resort, Spa	70
Ice Lakes Lodge at Royal Gorge XC Ski	9
Incline at Tahoe Realty	46
Incline Vacation Rentals	72
Incline Vacation Rentals Cool Deals	5
Incline Village Championship Golf Cou	3
Incline Village Mountain Course	4
Incline Village Recreation Center	4
Indu's Asian Noodles & Curries	4
Jake's On The Lake	26
James Harold Galleries	1
Jason's Beachside Grille	17
Jeff Lamppert Photography	1
Kingswood Village Vacation Rentals	28
La Petite Salon	1
Lake Tahoe Accommodations	30
Lake Tahoe Accommodations.	37
Lake Tahoe Cruises ~ Zephyr Cove Res	26
Lake Tahoe Deluxe Vacation Rentals	37
Lake Tahoe Shakespeare Festival	9
Lake Tahoe Snowmobile Tours	13
Lake Tahoe Water Trail	3
LakeFrontHouse.com	42
Lakeside Beach Bar and Grill at the Hy	2
Lakeside Restaurants Inc.	5

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Lakeview Restaurant at Cal-Neva Resc	9
Lanza's Italian Restaurant	7
Le Bistro Restaurant	. 9
Lighthouse Spa	1
Lodge at Tahoe Donner	24
Lone Eagle Grill at the Hyatt Regency	9
Manzanita at The Ritz-Carlton Lake Ta	4
Martis Valley Associates Property Ren	7
Martis Valley Grille at Northstar-at-Ta	3
Massage on the Lake Day Spa	4
Meeks Bay Resort & Marina	49
Mikuni Sushi	12
Moe's Original BBQ	4
Mofo's Pizza	7
Moodys Bistro & Lounge	6
Mother Natures Inn	23
Mountain Grinds Coffee at the Hyatt I	1
Mountain High Weddings	6
Mountain Marriages	4
Mourelatos Lakeshore Resort	109
Mourelatos Lakeshore Resort Cool De	30
Mt. Rose-Ski Tahoe Ski Resort	34
Mumbo's Mountain Outfitters	2
North Shore Parasail and Tahoe Aquat	6
North Tahoe Art Center Gift Shop	1
North Tahoe Arts	1
North Tahoe Community Church	7
North Tahoe Cruises/Tahoe Gal	95
North Tahoe Event Center	30
North Tahoe Limousine	1
North Tahoe Marina	4
North Tahoe Rental Company	32
North Tahoe Watersports	7
Northstar California	33
Northstar Condominiums	56
Northstar Mountain Home Vacation R	32
Northstar Resort	149
Northstar-at-Tahoe (tm) Mountain Bil	1
Northstar-at-Tahoe (tm) Resort Cross	6
Northstar-at-Tahoe (tm) Resort Golf C	1
Northstar-at-Tahoe (tm) Resort Ice Sk	8
Northstar-at-Tahoe (tm) Resort Scenic	30
Northstar-at-Tahoe (tm) Resort Skiing	16
Northstar-at-Tahoe (tm) Resort Snow	7
Northstar-at-Tahoe Resort Weddings	25
Old Brockway Golf Course	9
Olympic Bike Shop	3



Olympic Ice Pavilion	2
Olympic Plaza Food & Beverage	2
Olympic Village Inn	52
Parkside Inn at Incline	80
PepperTree Inn	14
Photography By Monique	1
Photography With Love	3
PlumpJack Cafe & Bar	3
PlumpJack Sport	1
PlumpJack Squaw Valley Inn	68
PlumpJack Squaw Valley Inn Cool Dea	160
Porters Ski & Sports, Tahoe City	1
Porters Ski & Sports, Truckee	12
Pullen Realty Group	8
Queen of the Snows Catholic Church	12
Radiant Blue Events	1
Rainbow Lodge	23
Red Wolf Lakeside Lodge	44
Red Wolf Lodge at Squaw Valley	20
RedAwning.com Vacation Rentals	16
Reno Tahoe Helicopters	21
Reno Tahoe Limousine	2
Resort at Squaw Creek	102
Resort at Squaw Creek Cool Deals	253
Resort at Squaw Creek Golf Course	4
Resort at Squaw Creek Spa	1
River Grill	6
River Ranch Lodge and Restaurant	67
River Ranch Lodge and Restaurant Co	106
Rockwood Lodge	46
Rosie's Cafe	5
Royal Gorge LLC Ski Resort	4
Rubicon Pizza Company	4
Rustic Cottage Inn	3
Rustic Cottages	38
Sand Harbor Water Sports	6
Sandy's Pub at the Resort at Squaw Cr	4
Schulze, Lola - Tahoe Luxury Propertie	3
Seasons	1
SellMyTimeShareNow.com	14
Shooting Star Bed & Breakfast	54
Shore House at Lake Tahoe	97
Sierra Boat Company	3
Sierra Cafe at the Hyatt Regency	2
Sierra Cloud Catamaran	11
Sierra Fin Addicts Guide Service	9
Sierra Mountain Properties	6
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Sierra Sherpa	3
Sierra Super Shuttle	6
Sierra Vacation Rentals/Sales	70
Sierra Vacation Rentals/Sales Cool De	34
Six Peaks Grille at the Resort at Squaw	7
Ski Butlers	7
Soule Domain Restaurant	12
Sports Tahoe	6
Squaw Valley Adventure Center	5
Squaw Valley Chapel	1
Squaw Valley Chapel/United Church o	9
Squaw Valley High Camp Bath & Tenn	12
Squaw Valley Lodge	74
Squaw Valley Lodge Cool Deals	232
Squaw Valley Resort	20
Squaw Valley Resort Cool Deals	97
Squaw Valley Weddings	9
St. Francis of Assisi Catholic Church	11
Stanford Alpine Chalet	64
Starbuck's	5
Starbuck's Coffee at Northstar	1
Stay In Lake Tahoe	81
Stevenson's Holliday Inn	35
Stillwater Pool Bar and Grille at the Hy	1
Strotz Photography	2
Studio 89 Salon	1
Sugar Bowl Ski Resort	20
Sugar Pine Point State Park & Ehrman	1
Sunnyside Restaurant & Lodge	156
Susie Scoops Ice Cream	5
SWA Watersports	10
Sweet Potatoes Deli at the Resort at S	1
Syd's Bagelry & Espresso	4
Tahoe Adventure Company, LLC.	6
Tahoe Adventure Company, LLC. Cool	76
Tahoe Biltmore Lodge & Casino	105
Tahoe Biltmore Lodge & Casino Cool [	22
Tahoe Biltmore Lodge & Casino Resta	3
Tahoe Biltmore Lodge Wedding Chape	3
Tahoe Bleu Wave Cruises	30
Tahoe Blooms Floral Designs	1
Tahoe City Golf Course	2
Tahoe City Inn	32
Tahoe City Kayak	2
Tahoe City Marina	3
Tahoe City's Winter Sports Park	6
Tahoe Comedy North	1



Tahoe Cross Country Ski Area	1
Tahoe Dave's Ski & Board Shop, Squa	4
Tahoe Dave's Ski & Sports Shop, Kings	3
Tahoe Dave's Ski and Board Shop	1
Tahoe Dave's Ski and Board Shop, Tru	3
Tahoe Donner	8
Tahoe Donner Cool Deals	54
Tahoe Donner Cross Country	4
Tahoe Edgelake Beach Club	10
Tahoe Exclusive Properties - Carr Long	19
Tahoe Exclusive Vacation Rentals	28
Tahoe Getaways Vacation Rentals	169
Tahoe Getaways Vacation Rentals Coc	128
Tahoe House Bakery & Gourmet	1
Tahoe Luxury Properties	81
Tahoe Luxury Properties Cool Deals	81
Tahoe Marina Lodge	46
Tahoe Moon Properties	158
Tahoe Mountain Club	54
Tahoe Mountain Resorts Lodging	65
Tahoe Mountain Sports	2
Ta-Hoe Nalu, LLC	7
Tahoe North Shore Lodge	10
Tahoe North Visitor's & Convention B	1
Tahoe Real Estate Group	2
Tahoe Rentals by Wells and Bennett R	53
Tahoe Rim Trail Association	6
Tahoe Sailing Adventures	7
Tahoe Sailing Charters	9
Tahoe Sands Resort	16
Tahoe Signature Properties	94
Tahoe Tavern Properties	10
Tahoe Tree Top Adventure Park	21
Tahoe Trips & Trails	4
Tahoe Truckee Factory Stores	35
Tahoe Vacation Rentals	22
Tahoe Vista Lodge and Cabins	35
Tahoe Vistana Inn	51
Tahoe Wedding Links	37
Tahoe Woodside Vacation Rentals	29
Tahoma Lodge Tahoma Maadawa Bad & Brankfort Co	22
Tahoma Meadows Bed & Breakfast Co	108
Tahoma Meadows Bed & Breakfast Co	90
Tamarack Lodge	28
Tamarack Lodge Cool Deals	11
The Coder House	55
The Cedar House Sport Hotel	3

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The Living Room at The Ritz-Carlton La	. 8
The Lodge at Obexers	17
The Lodge at Sugar Bowl	52
The Pfeifer House, Inc.	2
The Ritz-Carlton Spa, Lake Tahoe	5
The Ritz-Carlton, Lake Tahoe	157
The Ritz-Carlton, Lake Tahoe Cool Dea	1
The StoreCopies & More	1
The Village at Squaw Valley	101
The Village at Squaw Valley Cool Deals	175
Thunderbird Lake Tahoe	34
Thunderbird Lodge	33
Tom Delaney Bands	1
Tomaato's	6
Tributary Whitewater Tours	6
Trilogy Spa	8
Truckee Ice Rink	4
Truckee River Raft Company	5
Truckee River Rafting	2
T's Mesquite Rotisserie	5
Tuck Wilson Entertainment	1
Tunnel Creek Cafe	6
US Bank	1
Vacasa	107
Vacation Station, Inc.	46
Vacation Tahoe by O'Neal Brokers	23
VACAY North Tahoe	170
VACAY North Tahoe Cool Deals	34
Vertical Fitness	3
Village Church	2
Village Ski Loft	5
Village Toys	3
Waterman's Landing	10
Waters of Tahoe Properties	101
West Lake Properties at Tahoe	29
West Shore Cafe & Inn	62
West Shore Cafe & Inn Cool Deals	170
West Shore Sports	1
Wild Goose Restaurant	12
Winters Creek Lodge at Mt. Rose Ski F	13
Wolfdale's Cuisine Unique	5
Woodwind II Sailing Cruises	3
Yoshimi Restaurant	2
Zephyr Cove Snowmobiles	20
Zia Lina Ristorante	

