

### AGENDA AND MEETING NOTICE BUSINESS ASSOCIATION AND CHAMBER COLLABORATIVE Thursday, September 8th, 2016 – 3:00pm Tahoe City Visitor Center

### Mission of the North Lake Tahoe Chamber of Commerce

"To take specific actions to help improve the opportunity for local businesses to achieve and sustain success: to promote business, tourism, and the economic, cultural and civic welfare of the greater North Lake Tahoe community."

### Meeting Ground Rules inclusive of the 9 Rules of Civility

Be Prepared, Engage in Active Listening, Be Respectful of Others, No Surprises, It is OK to Disagree, Acknowledge Comments, but Do Not Repeat Comments

Business Association		ITEMS MAY NOT BE HEARD IN THE ORDER THEY ARE LISTED
and Chamber		To call in: Dial (605) 475-3220
<b>Collaborative Members</b>		Enter Participant code: 547298#
NLTRA Board:		
Adam Wilson	А.	Call to Order - Establish Quorum
Committee Members:	В.	Public Forum: Any person wishing to address the Business Association and Chamber Collaborative on items of interest to the Committee not listed on the agenda may do so
<b>Caroline Ross, Chair</b> Squaw Valley Business Assoc.		at this time. It is requested that comments be limited to three minutes, since no action
<b>Stephen Lamb</b> PlumpJack Inn		may be taken by the Committee on items addressed under Public Forum. (3 minutes)
Stacie Lyans Tahoe City Downtown Assoc	C.	Agenda Amendments and Approval-MOTION
<b>Jaclyn Woznicki</b> Trunk Show	D.	Approval of the Meeting Minutes- <b>MOTION (pg. 1)</b> -Thursday, August 11th, 2016
Rob Weston West Shore Assoc.		
Lisa Nigon West Shore Café	E.	RFQ Presentation & Discussion (15 Mins)
Brad Perry Incline Community Business	F.	Peak Your Adventure Update & Discussion (10 Mins) (pg. 4)
Assoc.	G.	High Notes Discussion (10 Mins)
<b>Blane Johnson</b> Sun Bear Realty	Н.	Shopping Campaign Update (5 Mins)
<b>Amber Burke</b> Northstar California	I.	Shop Local Holiday Contest Discussion & Action Items (15 Mins) (pg. 6)
<b>Amy Kylberg</b> Northstar California	J.	Touch the Lake Campaign Discussion & Action Items (15 Mins) (pg. 8)
Joy Doyle North Tahoe Business Assoc.	К.	Northstar Marketing Grant Request Update (5 Mins)
<b>Ginger Karl</b> NLTRA	L.	Special Event Grants Task Force Update (5 Mins)
County Representative Erin Casey	M.	Committee Member Reports/Updates from Community Partners (10 minutes – 2 Minutes each)
Quorum Majority including 1 NLTRA Board Director	N.	Adjournment



### PO Box 884 - Tahoe City, CA 96145 Ph – (530) 581-8700 Fx – (530) 581-1686 BUSINESS ASSOCIATION AND CHAMBER COLLABORATIVE MINUTES Thursday, August 11th, 2016– 3pm North Lake Tahoe Visitor Center Phone Conference

### PRELIMINARY MINUTES

**ATTENDANCE:** Stacie Lyans, Lisa Nigon, Amber Burke, Adam Wilson, Erin Casey, Joy Doyle, Mike Young (everyone called-in)

**NOT PRESENT:** Caroline Ross, Stephen Lamb, Jaclyn Woznicki, Rob Weston, Brad Perry, Blane Johnson, Amy Kylberg

**OTHER IN ATTENDANCE:** Connie Anderson (Abbi Agency), Nicole Duxbury (Abbi Agency), Carlynne Fjkos (Northstar)

STAFF IN ATTENDANCE: Ginger Karl, JT Thompson, Anna Atwood

### **OTHERS IN ATTENDANCE:**

### A. Call to Order - Establish Quorum

Meeting was called to order at 3.03 pm.

### B. Public Forum

• No public forum.

### C. Agenda Amendments and Approval

• M/S/C (Doyle/Burke) (6/0) to approve the agenda as presented.

### D. Peak Your Adventure Update

- Connie with The Abbi Agency gave an update on the Peak Your Adventure Campaign. Total us of the hashtag on Instagram with #TahoeView: 700. There is advertising running on social media. 8 pairs of Tahoe Timber sunglasses are available for winners. Winners are being contacted through Instagram each week. This will continue throughout the rest of the campaign. Connie stated sometimes giving out prizes through Instagram and Facebook has been a bit challenging. Lengthy process sometimes getting a hold of the winner. Connie shared that the new photography taken this season at Squaw and Alpine is used for #TahoeView campaign and advertising.
- NTBA and Northstar shared they have had good responses on the on-site promotions give-aways of the sunglasses.
- One recommendation to the photography was to get more images from "top of mountains" with the views. Ginger and Amber shared it was a challenge and it was also very smoky on the lake due to forest fires in the area. Ginger also noted that they will add people of ethnicity to the photoshoot next time.

### E. High Notes Update

- Out-of-Market Updates:
- JT stated he is looking to have visitor's complete 1,200 intercept surveys. (20% has been completed so far.) He shared it has been a struggle to find people to do this. If you have

any suggestions please forward their contact information to JT. T-shirts will be given away to the people taking the surveys. JT also gave an update on out-of-market advertising. Radio is throughout the month of August in Sacramento and Reno. (It's updated every two weeks.) Ad buys were done in addition for TV and online advertising with Spectrum Reach in Sacramento and also locally. This has been doing great. Amber shared Northstar were left out of the commercial. JT stated he can change it.

- High Notes posters update: TCDA: Sold about 10-15 posters, slow start, lower price point helped, they have been selling at Farmer's Market too, people don't know what High Notes is. Maybe highlight the venues on the posters, giveaways would be ok in the end. NTBA: sold about 7, overprized, still thinks \$20 is on the high side, people still don't know what High Notes is. More important to get the poster distributed to get the name out. Staffing is a problem, there are no dedicated person. (Same problem with TCDA and Northstar.)
- Ginger stated moving forward there is a need to work closely with the music venues to make sure the High Notes message is incorporated in their messaging.
- Erin shared people don't know the brand. Locals don't make the connections between the free music and the High Notes Campaign. Maybe use the posters as a more promotional item to market the free music.

### Action to JT: Find out why Northstar was not included in commercial and add them. Action to Ginger: Share the results from the radio station with the committee members.

### F. Shopping Campaign Update w. Final Shop Local Video

Ginger questioned if there were any more comments on the final shop local video? Joy
feels Kings Beach is not featured. Ginger explained that Kings Beach would be featured in
the destination video. This video will go on ShopNorthTahoeTruckee.com. This goes to the
Marketing Committee for review and then the Board of Directors. The shopping campaign
will be on the agenda for discussion in September.

### G. Northstar Marketing Grant Request Update

- Carlynne presented that they would like to use the \$10,000 grant funding for a new idea this year. She stated there isn't enough timely, relevant content for the Northstar magazine that was done in the past. It will be an interactive kids, family activity book that would be educational and very engaging. It would include fun facts "How to build your own s'mores", leaning sections, family skiing activity etc. It would be printed on recycled paper and have a possible pre-paid postcard on the back.
- Joy questioned how that would help market Northstar and North Lake Tahoe. Northstar will
  do some work on this and give the committee and update in September.

### Action to Ginger: Add Northstar Marketing Grant Request Update to the September agenda.

### H. Special Event Grants Update & Task Force Request

 Ginger stated the Special Event presentations to the Task Force is scheduled for Wednesday, September 21, 2016 with a follow up meeting on Thursday, September 22<sup>nd</sup>. The application deadline is Friday, September 9<sup>th</sup>. Ginger shared it's been posted to our website. Erin Casey and Amber Burke volunteer to sit on the Task Force.

### Action to JT: add Special Event Grant representation on the Marketing Committee agenda.

### I. Committee Member Reports/Updates from Community Partners

Northstar: Tahoe Stars Tours (Every Thur, Fri and Sat evening through September 3), Mountain Kids Cook-Off (Sunday, August 21<sup>st</sup>), Autumn Food and Wine (September 10 & 11), Labor Day Tent Sale

- Homewood: Lake Tahoe Concours d'Elegance Boat Show (Aug 12 & 13), Craft Beer & Food (Aug 28)
- Kings Beach: Ta-Hoe Nalu (Aug 12-14) with no concert on Friday. 3 more concert this summer.
- Tahoe City: 4 concerts left ends on Labor Day Weekend, Labor Day Tent Sales, Oktoberfest Gatekeepers Museum on Oct 1<sup>st</sup>.
- J. Adjournment meeting adjourned at 4:05 pm.

Submitted By: Anna Atwood Executive Assistant NLT Chamber/CVB/Resort Association

### **n** north lake tahoe BACC – Peak Your Adventure Update August 2016

### Strategy

Partner with resorts around the lake by providing social followers with a summer itinerary and places to capture the perfect Lake Tahoe view. Collect user-generated content by setting up photo op spots around the properties.

### **Campaign Objectives:**

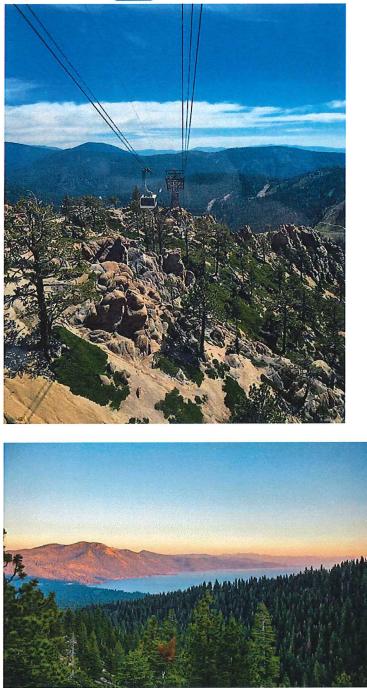
- 1. Encourage engagement with mountainside communities between the months of June and September
- 2. Encourage digital exploration of the Tahoe Views online via social media and the website.

### Social Media Results to date:

- 902 uses of hashtag #TahoeView
- 73,067 reach
- 50,133 engagements
- 2 pairs of glasses have been delivered (3 additional addresses have been sent to Ginger & JT)
- Grand Prize: We will give away two pairs (his and hers) of Tahoe Timber sunglasses to Grand Prize winner
- Number of shots taken at a selfie station: We can estimate based on the number of
  photos that used #TahoeView and are geo-tagged at either of our resorts. However, this
  is not an exact number. Many people are taking photos at or near the selfie stations but
  are not using location tags. Alternatively, some are using a resort hashtag (i.e.
  #squawvalley) to demonstrate where the photo was taken. Using this method, we were
  able to "verify" six uses of both the hashtag and a location tag to our resorts.
- Below are a few examples of the phenomenal UGC:



### **n** north lake tahoe



### Advertising:

- Tahoe.com advertisement wrapped up August 31. Will receive final report in September
- Social Media advertising will end September 5.
- Tahoe Visitors Guide ad is still in market

### Shop North Tahoe Truckee Holiday Contest & Year-Round Campaign 2015 Checklist

updated November 7, 2015

### TO DO NOW:

Solicit Retailers to participate in holiday contest & year-round program All partners solicits retailers in their district (must be members of one or more of the partner organization(s) and have them fill out online registration form ASAP and no later than **Nov 16th**. Link to Register: http://shopnorthtahoetruckee.com/programs-events/holiday-contest-business-registration/

Registrants receive a confirmation email, business name listed on site and link to their business website.

### POST CONTEST POSTERS AROUND REGION

### November 17<sup>th</sup>-21st

Marketing & Holiday Contest Materials Distribution to Participants/Business Associations by NLTRA Shop Local Holiday Packet to include: Shop Local Holiday Contest Cards Sticker Sheets (154 Dots Per Sheet) Holiday Contest Cheat Sheets (Business Instructions) Each District will have an assigned dot color sticker: Truckee-Hot Pink Tahoe City-Purple Incline Village-Yellow Kings Beach- Hot Orange Northstar-Pastel Green Squaw Valley-Light Tan West Shore-Gray

### Nov 6 through December 20

### Marketing to partners' constituents

Promote to members / databases and announce results and drawing winners through their normal marketing channels; newsletters, email newsletters, social media, websites, etc.

Nov. 27<sup>th</sup> Program goes live

DECEMBER 2nd MORE CHANCES TO WIN!

More chances to Win: to be listed on www.ShopNorthTahoeTruckee.com Hospitality Holidays/Shop Local Event Wednesday, December 2nd North Tahoe Event Center, Kings Beach 5:00pm-8:30pm Free & Open to the Community 30+ Shop Local Vendors Live Local DJ-Mr. D DJ FREE Photos with Santa Kids Face Painting Balloon Art Sleigh Rides Great Raffle Prizes

\$5 Drinks/No Host Bar

### **Food Tastings**

\*Locals come & spend **\$200** up to the event or that night and are entered to win 2 sets of 2 lift tickets to 10 different ski areas: Squaw Valley/Alpine, Northstar, Sugar Bowl, Royal Gorge, Mt. Rose, Tahoe Donner, Homewood, Boreal, Soda Springs and Woodward Tahoe.

Drawing to be held night of the event Do not have to be present to win Locals keep their contest card and a separate raffle ticket is entered for the \$200 spend.

This event will be marketed separately from the Shop Local Holiday Contest by NLTRA.

### December 29

<u>Collection of Completed holiday Contest Cards and unused cards and stamps</u> Partners responsible within their district

### Jan 5 at 5pm

<u>Tally of District's Results & Completed Contest Cards delivered to Ginger</u> Each partner is responsible for tally in writing the following and forwarding tally and completed contest cards (divided into two piles, \$300+ spending and >\$300 spending) and stickers to Ginger:

-total cards returned

-total dollars spent

-total participating retailers

-estimated number of undistributed cards

-calculate average spending per card

### January 14th

**BACC & Drawing Meeting** 

Communicate drawing meeting date/time/location to partners-All partners are not required to be present for drawing.

### Jan 20th

Notification & Prize Distribution to Winners

### <u>Jan 30</u>

Data Entry

Compile all data entry into a spreadsheet and distribute to partners

### Feb 6

Thank contest participants, announce winners and tell about year-round campaign

### Marketing Plan 2015:

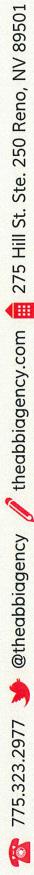
-Moonshine Ink Print Ad-Holiday Handbook-\$250 -Moonshine Ink Online Ad-\$60 -Sierra Sun-\$168 x 4-(All 4 Weeks of Contest)-\$672 -101.5FM-(Week of Contest Launch)-\$275 Locals Special **\$1257** 

+Social Media Marketing on all Partner Channels +Lake Tahoe TV Chamber Airings-4 Weeks +Hospitality Holidays Cross Promotion +Contest Posters Posted Around Region +Businesses Posting Contest Cards in Windows



## Winter Campaign Recap Touch The Lake

## **Digital Engagement**



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# Touch the Lake Campaign

Tools:	<ul> <li>Graphics for social posting and sharing</li> </ul>	<ul> <li>Graphics for print ads</li> </ul>	Rack Cards designed, printed, and distributed to	participating resorts	Offerpop application to run the contest on	Facebook, generate analytics and collect photo	submissions	<ul> <li>Social measurement tools to track hashtags and</li> </ul>	other sharing data including SproutSocial,	Facebook Insights, Topsy and Iconosquare	
Campaign Goals:	<ul> <li>Reach visitors in the North Lake Tahoe region</li> </ul>	through social media channels and resort	locations	Collect User-Generated Photos	<ul> <li>Encourage fans to go beyond the resorts in the</li> </ul>	winter and visit the lake communities of North	Lake Tahoe				

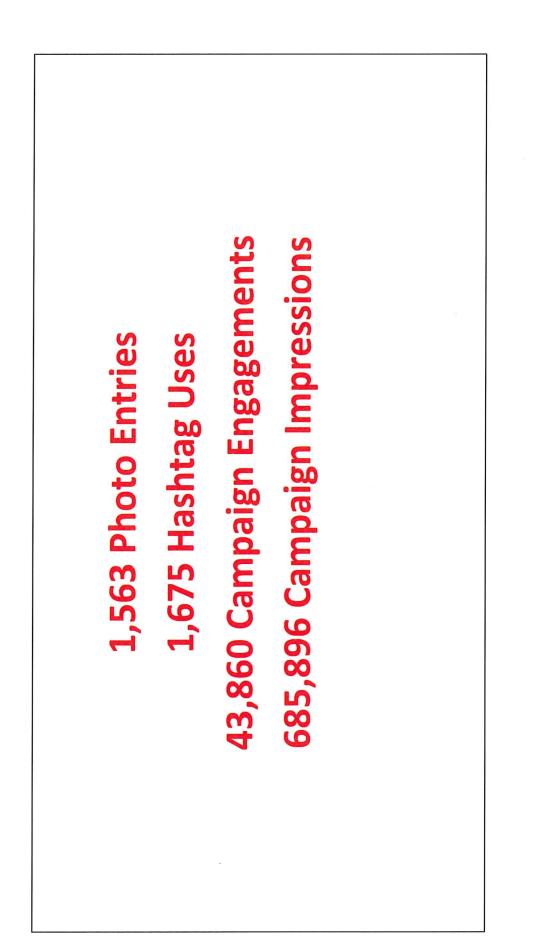
### Strategy:

- Paid social media outreach through Twitter ads, Facebook boosted posts and Facebook link campaigns to target users by location
  - Re-posting images shared by users •
- Outreach to resorts for campaign shares

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## Results by the Numbers



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## Results by Channel

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- Paid Campaign Impressions: 273.3k
- Total Number of Likes: 90.7k \*
- Gained During Campaign: 3.7k\*
- Gender Demographic : 51% female; 49% male\*
- Total Impressions: 11.7m\*
- Total Shares and Likes: 129.1k\*

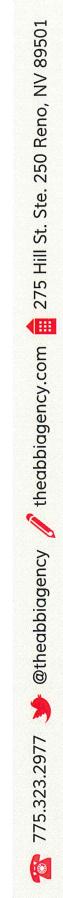
### **Twitter Data**

- Campaign Impressions: 86.5k
- Campaign Engagements: 1,3k
- New Followers: 2.8k\*
- Link Clicks: 5.8k\*
- Gender Demographic: 41% female, 59% male\*
- Total Mentions: 626\*

### Instagram Data

- Total Campaign Likes: 22.1k
- Total Photos with tag: 1.7k
- New Followers: 715\*

\*This data is associated with the North Lake Tahoe brand pages as a whole during the time of the campaign. \*\*All campaign data was collected during the span of the campaign, from Nov. 1, 2014 – Apr. 30, 2015.

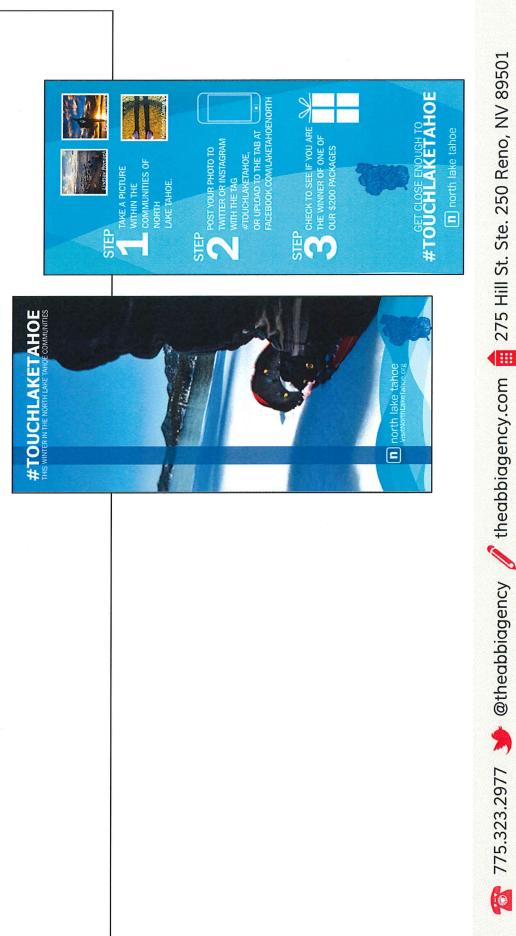


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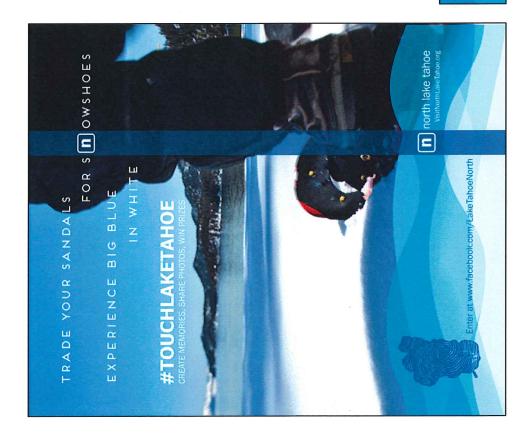
## Rack Card

The Abbi Agency created and printed a rack card to distribute among participating resorts and other North Lake Tahoe locations.





### Print Ads



The Abbi Agency created four ads and coordinated media buys in three publications:

- Tahoe Weekly Banner (3x): 72,000 impressions
- Sierra Sun: 40,000 impressions •
- Tahoe Quarterly: 50,000 impressions 0

Total Print Ad Impressions: 162,000

**#TOUCHLAKETAHOE** Enter at www.facebook.com/LakeTahoeNorth

	agency pr.marketing.rocial media	Contest #1: Nov. and Dec.
	The #TouchLakeTahoe campaign engaged with audiences in North Lake Tahoe, prompting visitors and tourists alike to explore communities near the lake during winter months. The first two months of photo contest hinged on awareness for the hashtag and overall campaign, and drove fans and followers to social media channels to share their experience with the hashtag.	aign engaged with audiences in North Lake Tahoe, ts alike to explore communities near the lake during winter s of photo contest hinged on awareness for the hashtag and fans and followers to social media channels to share their
	<image/>	Start Date: Nov. 1 End Date: Dec. 31
	<ul> <li>Results:</li> <li>Total photo submissions: 286 (247 submitted through Instagram, 16 through Twitter)</li> <li>Number of times the #hashtag was used: 345</li> </ul>	stagram, 16 through Twitter)
14	🐨 775.323.2977 🍑 @theabbiagency 🚀 theabbiagency.com 💼 275 Hill St. Ste. 250 Reno, NV 89501	275 Hill St. Ste. 250 Reno, NV 89501

	agency pr. marketing . rocial media		Contest #2: January
	The #TouchLakeTahoe campaign engaged with audiences in North Lake Tahoe, prompting visitors and tourists alike to explore communities near the lake during winter months. In January's photo contest, users were encouraged to visit the North Lake Tahoe communities in the middle of winter for unique and stunning views, and then to submit photos of those views via the social media contest.	gaged with audience to explore commun users were encoura r for unique and stur media contest.	aign engaged with audiences in North Lake Tahoe, sts alike to explore communities near the lake during winter contest, users were encouraged to visit the North Lake Tahoe of winter for unique and stunning views, and then to submit e social media contest.
	<image/>		Start Date: Jan. 1 End Date: Jan. 31
	<ul> <li>Results:</li> <li>Prize: \$200 gift certificate to Plumpjack Café and Bar</li> <li>Total photo submissions: 328 (292 submitted through Instagram, 5 through Twitter)</li> <li>Number of times the #hashtag has been used: 642</li> </ul>	ack Café and Bar ubmitted through Ir veen used: 642	nstagram, 5 through Twitter)
15	🐨 775.323.2977 🍑 @theabbiagency 🚀 theabbiagency.com 💼 275 Hill St. Ste. 250 Reno, NV 89501	theabbiagency.com	275 Hill St. Ste. 250 Reno, NV 89501

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The #TouchLakeTahoe campa prompting visitors and tourist months. Through monthly ph were driven to social media c hashtag. In February, the focu of those they love at the lake.	ahoe campaign en and tourists alike monthly photo co cial media channe ary, the focus of "l at the lake.	igaged with audience e to explore communi intests with large priz is and encouraged to Date on the Lake" end	The #TouchLakeTahoe campaign engaged with audiences in North Lake Tahoe, prompting visitors and tourists alike to explore communities near the lake during winter months. Through monthly photo contests with large prize packages, fans and followers were driven to social media channels and encouraged to share their experience with the hashtag. In February, the focus of "Date on the Lake" encouraged users to post pictures of those they love at the lake.
			Start Date: Feb. 1 End Date: Feb. 28
<ul> <li>Results:</li> <li>Prize: \$200 package to Sunnyside Restaurant</li> <li>Total photo submissions: 353 (292 submitted throu</li> <li>Number of times the #hashtag has been used: 962</li> <li>Unique visitors to contest tab: 1.7k</li> </ul>	te to Sunnyside R ssions: 353 (292 s he #hashtag has l contest tab: 1.7k	estaurant submitted through In been used: 962	ults: Prize: \$200 package to Sunnyside Restaurant Total photo submissions: 353 (292 submitted through Instagram, 5 through Twitter) Number of times the #hashtag has been used: 962 Unique visitors to contest tab: 1.7k



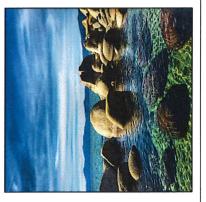
## Contest #4: March

hashtag. In March, the contest had a scavenger hunt feature, asking for different types of were driven to social media channels and encouraged to share their experience with the prompting visitors and tourists alike to explore communities near the lake during winter months. Through monthly photo contests with large prize packages, fans and followers The #TouchLakeTahoe campaign engaged with audiences in North Lake Tahoe, pictures each week.

Week 1: Lake Selfie

Week 2: St. Patty's Green





Week 3: Furry Friends

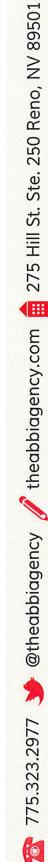
Week 4: Get Active





### Results:

- Prize: One-night stay at Mourelatos
- Total photo submissions: 422 (398 submitted through Instagram, 11 through Twitter)
- Number of times the #hashtag has been used: 1,407
- Unique visitors to contest tab: 1.7k



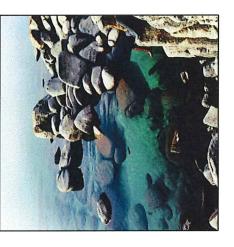
	agency pr.marketing . vocial media	Contest #5: April
	The #TouchLakeTahoe campaign engaged with audiences in North Lake Tahoe, prompting visitors and tourists alike to explore communities near the lake during winter months. Through monthly photo contests, fans and followers were driven to social media channels and encouraged to share their experience with the hashtag. April's #TouchLakeTahoe contest encouraged users to be First on the Lake in warmer months, and to get active on the beach, paddleboarding, kayaking and other lake activities.	aign engaged with audiences in North Lake Tahoe, sts alike to explore communities near the lake during winter hoto contests, fans and followers were driven to social media share their experience with the hashtag. April's rcouraged users to be First on the Lake in warmer months, ch, paddleboarding, kayaking and other lake activities.
	<image/>	Start Date: Apr. 1 End Date: Apr. 30
	<ul> <li>Results:</li> <li>Prize: 2-night stay at Granlibakken Resort</li> <li>Total photo submissions: 174 (163 submitted through Instagram, 5 through Twitter)</li> <li>Number of times the #hashtag has been used: 1.7k</li> <li>Unique visitors to contest tab: 1.4k</li> </ul>	Instagram, 5 through Twitter)
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Contest Winners



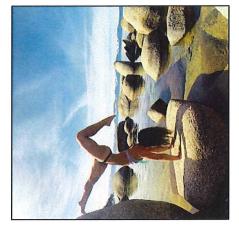
December: Jenelle Potvin



January: Heidi Peinthor



February: Britt Hobart



March: Alyssa Workman

April: Kristen Agaman





## Post Highlights



Instagram Post, Jan. 11

- Impressions: 5,245
- Likes: 554
- Comments: 16



## Campaign Post Highlights



yours yet? Show us how you "Date on the Lake" for the chance to win, enter here:

Show us how you "Date on the Lake" for the chance to win, enter t http://bit.ly/1K5h91k



### Facebook Post, Feb. 17

- Impressions: 18,312
  - Likes: 1,340
- Comments: 32
  - Shares: 106



## Campaign Post Highlights

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IL LIKE Page	ahoe photo		
	Follow our weekly theme and submit your #TouchLakeTahoe photo for the chance to win!		
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Cost per click: \$0.24

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Impressions: 25,452

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Clicks: 734

Facebook ad, March

ut Like Page

North Lake Tahoe

It's time for a Scavenger Hunt Photo Contest! Click here for our weekly themes, then submit your picture for the chance to win!

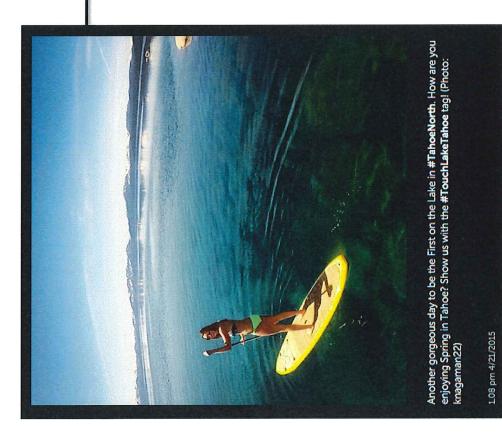
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Learn More

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## Post Highlights



### Instagram Post, Apr. 21

- Impressions: 5,245Likes: 585
- Comments: 26



## Thank You



## **TOUCH LAKE TAHOE** WINTER 2016 CAMPAIGN RECAP

**Digital Engagement** 

1385 HASKELL STREET RENO, NV 89509 | 775.323.2977 | THEABBIAGENCY.COM

the	abbi	agency	creative + pr + digital

## **TOUCH LAKE TAHOE CAMPAIGN OVERVIEW**

U	Campaign Goals:	Tools:	S:
•	Reach visitors in the North Lake Tahoe region	•	Graphics for social posting and sharing
	through social media channels and resort locations	•	Graphics for print ads
•	Collect User-Generated Photos	•	Rack Cards designed, printed, and distributed to
•	Encourage fans to go beyond the resorts in the		participating resorts
	winter and visit (and engage with) the lake	•	Offerpop application to run the contest on
	communities of North Lake Tahoe		Facebook, generate analytics and collect photo
			submissions
		•	Social measurement tools to track hashtags and
			other sharing data including SproutSocial, Facebook
			Insights, Topsy and Iconosquare

Strategy:

- Use a visual and interactive map with "Locals Secrets" to encourage exploration and visitation to the lakeside communities.
- Paid social media outreach through Instagram ads, Facebook boosted posts and Facebook link campaigns to target users by location •
- Re-posting images shared by users

26



# **RESULTS BY THE NUMBERS**

creative + pr + digital

593 Photo Entries
667 Hashtag Uses
667 Hashtag Uses
3,912 Campaign Engagements
9,418 Webpage Views
9,418 Webpage Views
6,210 Interactive Map Impressions (via social)
6,270 Interactive Map Views
1,000 Rack Cards Distributed
828,000 Getaway Reno-Tahoe Ad Impressions

904,859 Campaign Impressions

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### the abbi agency creative + pr + digital

# **RESULTS BY CHANNEL**

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- Paid Campaign Impressions: 86,775
  - Total Number of Likes: 94,000
- Gained During Campaign: 1,929
- Gender Demographic : 51% female; 49% male
- Total Campaign Impressions: 120,340
- Total Shares and Likes: 4,867

### Instagram Data

- Total Campaign Likes: 50,553
  - Total Photos with tag: 667
- Total Followers: 29,777
- New Followers: 6,600

### Twitter Data

- Campaign Impressions: 44,708
- Campaign Engagements: 787
- New Followers: 1,101
- Link Clicks: 9,972
- Gender Demographic: 41% female, 59% male
  - Total Mentions: 298

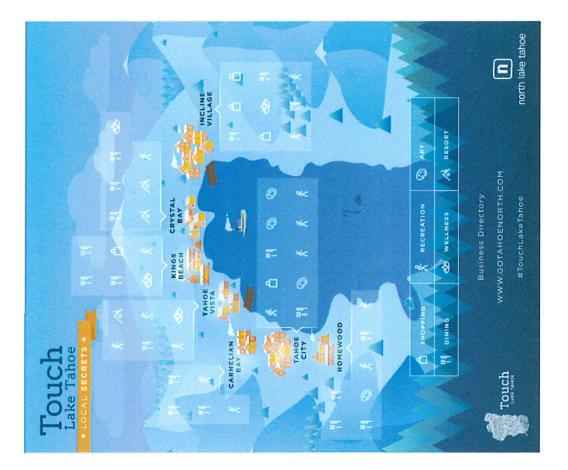
Web Analytics

- Web Page Views: 9,171
- Average Time On Page: 1:00min
- Blog Post Views: 2,979

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# ESIGN: INTERACTIVE MAP

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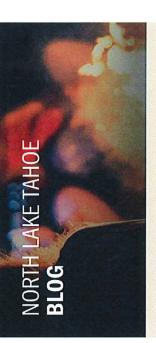


Interactive Map Results Image Hovers: 24,335 Time on Image: 19.9s Hover Rate: 388.12% Image Views: 6,270 Click Rate: 11.21% Dwell Rate: 40.9% Image Clicks: 698

www.gotahoenorth.com/touchlaketahoe/ Web address:



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CRYSTAL BAY RINGS BEACH

## A TWO STATE TREAT IN KINGS BEACH AND CRYSTAL BAY

Kings Beach earned its namesake by having one of the most popular stretches of beaches in Lake Tahoo. Centered on the northern tip of the lake, the beach provides gorgeous shore side views from sunrise to sunset. When not on the beach, the arts and local culture will keep you occupied for hours on end.



FOOD, FITNESS AND FREAKING AWESOME SIGHTS IN TAHOE VISTA AND CARNELIAN BAY

**CONTENT: BLOG POSTS** 



An outdoor lover's dream, gorgeous Tahoe Vista is the perfect place to begin exploring beautiful North Lake Tahoe. After a day of exercise, there are many ways to rest and relax to get you back into the groove. You can also explore Carnelian Bay, where many local businesses are right on the shoreline. Be sure to take advantage of the town's many lake front restaurants for sumine to sundown vistus of the stuming lake. Here is a handy-dandy guide to explore Tahoe Vista and Carnelian Bay in one day. Start the day by heading over to the Tahoe Vista Recreation Area's 800-foot beach and catching the sumrise. The northern location of the beach offers sturning views of all Lake Tahoe throughout the entire day.

URBAN LIVING IN TAHOE CITY AND SMALL TOWN COMFORTS OF HOMEWOOD



Fovery city in Linke Takee was a closene. These City would be Seena closene becaus of all the hole on the wall outlent to explore. With nicke slope, great diming hatter numerums and more, it's no worlder with Takee City is a local favorite house.

Strategy:

Write three blog posts visually highlighting the locals secrets used on the map. Blogs were strategically posted before a scavenger hunt in that community.

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# **ADVERTISING PLACEMENT**

### Getaway Reno-Tahoe

Distribution: 276,000 travelers per month (issue is in room for three months) Estimated Total Impressions: 828,000





# SCAVENGER HUNT RESULTS



### Strategy:

Highlight each lakeside community through a scheduled Instagram scavenger hunt with a series of clues leading followers to a business to claim a grand prize.

Total Number of Posts: 7 Likes: 4,452 Comments: 115 Impressions: 26,300

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the	abbi	agency

## SOCIAL MEDIA HIGHLIGHTS

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North Lake Tahoe



Facebook Post, Mar. 18

Reactions: 795

Shares: 48

•

Lodging Feature

Reach: 15,153 •

Comments: 26

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Congratulations to Courtney Fiedler for winning our #TouchLakeTahoe prize! Have a great day in

#TahoeNorth!

North Lake Tahoe
 TahoeNorth

# SOCIAL MEDIA HIGHLIGHTS

Facebook Post, March 12 Interactive Map

- Reactions372
- Shares: 35
- Comments: 4
- Reach: 15,931 •

Winner Announcement Twitter Post, Mar. 25 Likes: 5

- Retweets: 1



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Reach: 1,605 Link clicks: 3

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## THANK YOU

