

### BOARD OF DIRECTORS MEETING

Date: Wednesday, August 7, 2019
Time: 8:30 a.m. – 11:00 p.m.
Location: Tahoe City PUD
221 Fairway Dr., Tahoe City, CA

### NLTRA Mission

To promote tourism and business through efforts that enhance the economic, environmental, recreational and cultural climate of the area.

### **Board of Directors:**

Chair: Adam Wilson, Vail Resorts | Vice Chair: Samir Tuma, Tahoe City Lodge Treasurer: Christy Beck, Squaw Alpine | Secretary: Brett Williams, Agate Bay Realty

Aaron Rudnick, Sierra Tahoe Recreation | Andre Priemer, Resort at Squaw Creek | Bruce Seigel, Ritz-Carlton, Lake Tahoe Chris Brown, Elevation Law Firm | Dan Tester, Granite Peak Management | Gary Davis, JK Architecture Engineering | Greg Dallas, Sugar Bowl Resort | Jim Phelan, Tahoe City Marina | Karen Plank, Placer County Appointee | Kevin Mitchell, Homewood Mountain Resort | Lynn Gibson, Keoki Gallery | Stephanie Hoffman, Granlibakken Tahoe | Tom Turner, Tahoe Restaurant Collection Advisory Committee: Erin Casey, Placer County Executive Office, Chris Larson, TRPA

### **AGENDA**

NUMBER TO CALL IN: 1-712-770-4010, enter code 775665#

If unable to attend, join the conference call from your computer, tablet or smartphone: (712) 770-4010, enter code 775665# and Log on: https://global.gotomeeting.com/join/716698245

First GoToMeeting? Do a quick system check: https://link.gotomeeting.com/system-check

- **8:30 a.m.** 1. Call to Order Establish Quorum
- **8:35 a.m.** 2. Public Forum Any person wishing to address the Board of Directors on items of interest to the Board not listed on the agenda may do so at this time. It is requested that comments be limited to three minutes since no action may be taken by the Board on items addressed under Public Forum.
- **8:40 a.m.** 3. Agenda Amendments and Approval
- 4. Consent Calendar All items listed under the consent calendar are considered to be routine and/or have been or will be reviewed by the Board and approved by one motion. There will not be a separate discussion of these items unless a Board member or staff person requests a specific item be removed from the consent calendar for separate consideration. Any item removed will be considered after the motion and vote to approve the remainder of consent calendar motions.
- Page: 1 A. NLTRA Board Meeting Minutes from June 5, 2019 <u>Link to preliminary online document</u>
- Page: 4 B. Approval of NLTRA Financial Statements of May 31, 2019
- Page: 21 C. Approval of Interim CEO Expense Reports for May 31, 2019 & June 30, 2019

The Committee Action Summary is provided for informational purposes only. Minutes are available as finalized at <a href="https://www.nltra.org">www.nltra.org</a>

- Finance Committee Meeting June 27, 2019 & July 31, 2019 Link to online document
- Tourism Development Committee June 25, 2019
- 5. Action Items None

**9:00 a.m.** 6. Informational Updates/Verbal Reports

- A. TBID Update & Discussion
- B. Placer County In Lieu Fee Structure
- C. NLTRA Board Seat Replacement
- D. CEO Search Update

**10:30 a.m.** 7. Reports/Back up – The following reports are provided on a monthly basis by staff and can be pulled

for discussion by any Board member.

Page: 55 A. Destimetrics Report June 30, 2019

Page: 56
 B. Conference Revenue Statistics Report June 2019
 Page: 61
 C. Tourism Development Report on Activities, June 2019
 Page: 64
 D. Chamber of Commerce Board Report, June 2019
 Page: 68
 E. Visitor Information Center Visitor Report, June 2019

Page: 70 F. North Lake Tahoe Marketing Coop Financial Statements May 2019

Page: 75 G. Membership Accounts Receivable Report May 2019

Page: 76 H. Financial Key Metrics Report June 2019

**10:35 a.m.** 8. CEO and Staff Updates

**10:55 a.m.** 9. Directors Comments

**11:00 a.m.** 10. Meeting Review and Staff Direction

11. Adjournment

This meeting is wheelchair accessible

Posted online at nltra.org



### **BOARD OF DIRECTORS MEETING MINUTES**

Date: Wednesday, June 5, 2019
Time: 8:30 a.m. – 11:00 p.m.
Location: Tahoe City PUD
221 Fairway Dr., Tahoe City, CA

### **NLTRA Mission**

To promote tourism and business through efforts that enhance the economic, environmental, recreational and cultural climate of the area.

### **Board of Directors:**

Chair: Adam Wilson, Vail Resorts | Vice Chair: Samir Tuma, Tahoe City Lodge
Treasurer: Christy Beck, Squaw Alpine | Secretary: Brett Williams, Agate Bay Realty

Aaron Rudnick, Sierra Tahoe Recreation | Andre Priemer, Resort at Squaw Creek | Bruce Seigel, Ritz-Carlton, Lake Tahoe
Chris Brown, Elevation Law Firm | Dan Tester, Granite Peak Management | Gary Davis, JK Architecture Engineering | Greg Dallas,
Sugar Bowl Resort | Jim Phelan, Tahoe City Marina | Karen Plank, Placer County Appointee | Kevin Mitchell, Homewood Mountain
Resort | Lynn Gibson, Keoki Gallery | Stephanie Hoffman, Granlibakken Tahoe | Tom Turner, Tahoe Restaurant Collection
Advisory Members: Erin Casey, Placer County Executive Office, Chris Larson, TRPA

### 1. Call to Order at 8:34 AM - Quorum established

### **Board members in attendance:**

Christy Beck, Gary Davis, Stephanie Hoffman, Kevin Mitchell, Karen Plank, Jim Phelan, Dan Tester, Samir Tuma, Adam Wilson, and Brett Williams. Erin Casey (non-voting member) arrived at 8:45 AM

### **Board members absent:**

Chris Brown, Greg Dallas, Bruce Seigel, Lynn Gibson, Tom Turner, Andre Priemer, and Aaron Rudnick

### Staff Members in attendance:

Bonnie Bavetta, Amber Burke, Sarah Winters, Liz Bowling, Anna Atwood, and Interim Co-CEO Rob Kautz

### Others in attendance

### 2. Public Forum

There were no questions on items not on today's agenda.

### 3. Agenda Amendments and Approval

Motion to approve today's agenda as presented. WILLIAMS/TUMA/UNANIMOUS

- 4. Consent Calendar All items listed under the consent calendar are considered to be routine and/or have been or will be reviewed by the Board and approved by one motion. There will not be a separate discussion of these items unless a Board member or staff person requests a specific item be removed from the consent calendar for separate consideration. Any item removed will be considered after the motion and vote to approve the remainder of consent calendar motions.
  - A. NLTRA Board Meeting Minutes from May 8, 2019 Link to preliminary online document
  - B. Approval of NLTRA Financial Statements of April 30, 2019
  - C. Approval of Interim CEO/Cindy Gustafson Expense Reports
  - D. SMARI Baseline Research
  - E. 2018.19 Business Association Marketing Grants
  - F. The Committee Action Summary is provided for informational purposes only. Minutes are available as finalized at www.nltra.org
    - Finance Committee Meeting May 29, 2019 Link to online document

- Tourism Development Committee May 28, 2019 (no meeting in April)
- In-Market Tourism Development Committee May 28, 2019 <u>Link to online</u> document

Motion to approve the Consent Calendar as presented. TESTER/HOFFMAN/UNANIMOUS

### 5. Action Items

### A. 2019/20 NLTRA Budget Approval

Bavetta presented the proposed budget. She clarified changes from FY 2018/19.

Motion to approve the 2019/20 NLTRA Budget as presented. TUMA/DAVIS/UNANIMOUS

### B. 2019/20 Placer County Contract & Scope of Work Approval

Bavetta presented the proposed contract and Scope of Work for the coming fiscal year. There are no substantive changes from the previous contract, however depending on the outcome of the TBID, there could be revisions. Discussion followed as details were clarified. Williams proposed that if there is an overage obvious in the fall, NLTRA should consider where the funds are most needed, and that the additional funds should not automatically be allocated to capital projects. Discussion continued about allocating TOT fund balances over and above the general 3% increase to NLTRA. There was consensus that this discussion should be continued but the TBID may impact how revenues, allocations, and surpluses are managed.

Motion to approve the 2019/20 Placer County Contract and Scope of Work as presented. MITCHELL/TUMA/UNANIMOUS

### 6. Informational Updates/Verbal Reports

### A. Tourism Business Improvement District Update

Wilson introduced Rob Kautz as the Co-Interim CEO to oversee the TBID process. Kautz reported on his meeting with major stakeholders and described how the overall TBID is being developed. Over the next 4-6 weeks, the structure will be solidified and presented to constituents. Discussion followed regarding "zones of benefit" that will be considered, as well as the costs for various areas and providers, and the education component necessary. Information and input is still being gathered to insure the TBID is equitable among all payers.

### B. Hiring Committee Update

Wilson reported a CEO job description has been developed and salary information compiled to inform the search.

### C. IMAX Out of Bounds Segment

Burke reported NLTRA is contributing \$40,000 to this project as part of the co-op with Visit California and Squaw Valley. She showed the trailer for the movie, which should be released by next ski season.

- 7. Reports/Back up The following reports are provided on a monthly basis by staff and can be pulled for discussion by any Board member.
  - A. Destimetrics Report April 30, 2019
  - **B. Conference Revenue Statistics Report April 2019**
  - C. Tourism Development Report on Activities, April 2019
  - D. International Sales Update
  - E. Chamber of Commerce Board Report, April 2019
  - F. Visitor Information Center Visitor Report, April 2019
  - G. North Lake Tahoe Marketing Coop Financial Statements April 2019
  - H. Membership Accounts Receivable Report April 2019
  - I. Financial Key Metrics Report April 2019

### 8. CEO and Staff Updates

Bavetta has been updating the Employee Policies and Procedures manual. She interviewed IT service providers and selected one from Reno who has a staff with a depth of knowledge and experience in a variety of areas. The company is available 24/7 at a fixed rate.

A staff training is being held on Friday. Bavetta said Jason Neary is dealing with some health issues and expected to be out for the next few months.

Burke reported on upcoming events sponsored by NLTRA.

Bowling reported on the recent PR Summit hosted by NLTRA and regional partners. The recent basin-wide job fair to help businesses find summer employees was costly and Bowling suggested if NLTRA does it again, sponsors be identified. Instead of the annual Summer Recreation luncheon, a series of four meetings will be held to educate front line staff on resources and events in the area.

### 9. Directors Comments

Williams noted the SMARI Baseline Research item in the Consent Calendar. The first report was received last summer. Given the changes at RASC, new baseline numbers on emerging markets have been requested, which will help drive the winter marketing focus.

Phelan asked for regular updates from Civitas.

Plank thanked Bavetta, Kautz, and staff for the good work they are doing.

Casey reported the CAP Committee conducted interviews with TOT applicants. The Committee will deliberate and make recommendations at tonight's meeting.

Wilson reported Lynn Gibson is resigning from the Board. At the August meeting, Wilson will present a process to replace Gibson, who was serving in a position appointed by this Board to represent Arts & Culture.

### 10. Meeting Review and Staff Direction

- Bavetta will work on providing the Board with monthly updates from Civitas regarding the TBID.
- Bavetta and the Executive Committee will consider the process for replacing Lynn Gibson's Board seat.
- Bavetta will prepare for the Board of Supervisor's meeting at the end of June when the Budget and Scope of Work will be presented for approval.

### 11. Adjournment

There being no further business to come before the Board, the meeting adjourned at 10:03 AM. There is no July NLTRA Board meeting scheduled.

Respectfully submitted,
Judy Friedman
Recording Secretary
THE PAPER TRAIL SECRETARIAL & BUSINESS SOLUTIONS

### **North Lake Tahoe Resort Association**

### Preliminary

Financial Statements for the Period Ending
May 31, 2019

### North Lake Tahoe Resort Association Balance Sheet

As of May 31, 2019

	May 31, 19	May 31, 18	\$ Change	% Change	Jun 30, 18
ASSETS				THE CONTROL OF THE PARTY OF THE	, because the later of the second of the second of the second
Current Assets					
Checking/Savings					
1001-00 · Petty Cash	137	443	(306)	(69%)	289
1003-00 · Cash - Operations BOTW #6712	460,608	661,754	(201,146)	(30%)	619,232
1007-00 · Cash - Payroll BOTW #7421	6,628	5,118	1,510	30%	6,195
1008-00 · Marketing Reserve - Plumas	50,238	50,162	76	0%	50,168
1009-00 · Cash Flow Reserve - Plumas	100,634	100,433	201	0%	100,449
1071-00 · Payroll Reserves BOTW #8163	29,582	29,582	0	0%	29,582
1080-00 · Special Events BOTW #1626	141,189	91,074	50,115	55%	88,355
10950 · Cash in Drawer	315	1,401	(1,086)	(78%)	597
Total Checking/Savings	789,331	939,967	(150,636)	(16%)	894,867
Accounts Receivable	·	•	, , ,	, ,	·
1200-00 · Quickbooks Accounts Receivable	25,847	29,361	(3,514)	(12%)	24,331
1290-00 · A/R - TOT	274,450	. 0	274,450	100%	. 0
Total Accounts Receivable	300,297	29,361	270,936	923%	24,331
Other Current Assets	000,		2, 2,1222		_ ,,
1200-99 · AR Other	310	1,614	(1,304)	(81%)	(41)
12000 · Undeposited Funds	0	1,026	(1,026)	(100%)	0
1201-00 · Member Accounts Receivable	J	7,020	(1,020)	(10070)	J
1201-01 · Member AR - Member Dues	25,235	10,000	15,235	152%	3,417
1201-03 · Member AR - Other	4,680	0	4,680	100%	0,477
1201-00 · Member Accounts Receivable - Other	4,550	3,140	(3,140)	(100%)	2,870
Total 1201-00 · Member Accounts Receivable	The second secon	week to hear to be a visit of the constitution of	and the first of the superference in the stage of	128%	
	29,915	13,140	16,775	36%	6,287
1201-02 - Allowance for Doubtful Accounts	(2,775)	(4,358)	1,583		(2,500)
12100 · Inventory Asset	20,213	26,597	(6,384)	(24%)	28,203
1299 · Receivable from NLTMC	13,481	0	13,481	100%	28,954
1490-00 · Security Deposits	1,610	650	960	148%	650
Total Other Current Assets	62,754	38,669	24,085	62%	61,553
Total Current Assets	1,152,382	1,007,997	144,385	14%	980,751
Fixed Assets					
1700-00 · Furniture & Fixtures	68,768	68,768	0	0%	68,768
1701-00 · Accum. Depr Furn & Fix	(68,768)	(68,768)	0	0%	(68,768)
1740-00 · Computer Equipment	8,436	9,964	(1,528)	(15%)	8,436
1741-00 · Accum. Depr Computer Equip	(8,435)	(8,435)	0	0%	(8,435)
1750-00 · Computer Software	21,520	21,520	0	0%	21,520
1751-00 · Accum. Amort Software	(19,995)	(18,331)	(1,664)	(9%)	(18,480)
1770-00 · Leasehold Improvements	24,284	24,284	0	0%	24,284
1771-00 · Accum. Amort - Leasehold Impr	(24,284)	(24,284)	0	0%	(24,284)
Total Fixed Assets	1,526	4,718	(3,192)	(68%)	3,041
Other Assets					
1400-00 · Prepaid Expenses					
1410-00 · Prepaid Insurance	15,040	2,909	12,131	417%	9,151
1430-00 · Prepaid 1st Class Postage	500	1,000	(500)	(50%)	1,000
1400-00 · Prepaid Expenses - Other	5,755	29,277	(23,522)	(80%)	17,116
Total 1400-00 · Prepaid Expenses	21,295	33,186	(11,891)	(36%)	27,267
Total Other Assets	21,295	33,186	(11,891)	(36%)	27,267
TOTAL ASSETS	1,175,201	1,045,900	129,301	12%	1,011,060

### North Lake Tahoe Resort Association Balance Sheet

As of May 31, 2019

	May 31, 19	May 31, 18	\$ Change	% Change	Jun 30, 18
BILITIES & EQUITY					
Liabilities					
Current Liabilities					
Accounts Payable					
2000-00 · Accounts Payable	56,708	28,202	28,506	101%	42,156
Total Accounts Payable	56,708	28,202	28,506	101%	42,156
Credit Cards					
2080-00 · Bank of the West - Master Cards					
2080-02 · MC_6765_Jason	0	30	(30)	(100%)	15
2080-04 · MC_5968_Ronald	0	0	0	0%	126
2080-09 · MC_0319_Sarah	0	34	(34)	(100%)	0
2080-10 · MC_9495_AI	0	30	(30)	(100%)	180
2080-11 · MC_3978_Amber	0	839	(839)	(100%)	3,070
2080-13 · MC_6903_Cindy	0	15	(15)	(100%)	2,430
2080-14 · MC_6193_Daphne	0	75	(75)	(100%)	83
Total 2080-00 · Bank of the West - Master Cards	0	1,023	(1,023)	(100%)	5,904
Total Credit Cards	0	1,023	(1,023)	(100%)	5,904
Other Current Liabilities					
21000 · Salaries/Wages/Payroll Liabilit					
2100-00 · Salaries / Wages Payable	17,554	38,973	(21,419)	(55%)	36,870
2101-00 · Incentive Payable	78,929	89,999	(11,070)	(12%)	43,384
2102-00 · Commissions Payable	4,318	11,693	(7,375)	(63%)	4,698
2120-00 · Empl. Federal Tax Payable	7,992	3,118	4,874	156%	3,072
2175-00 · 401 (k) Plan	3,934	1,559	2,375	152%	1,157
2180-00 · Estimated PTO Liability	43,126	74,725	(31,599)	(42%)	49,004
Total 21000 · Salaries/Wages/Payroll Liabilit	155,853	220,067	(64,214)	(29%)	138,185
2190-00 · Sales and Use Tax Payable	·	·		, ,	·
2195-00 · Use Tax Payable	119	0	119	100%	853
25500 · *Sales Tax Payable	1,322	1,115	207	19%	1,941
2190-00 · Sales and Use Tax Payable - Other	3	0	3	100%	0
Total 2190-00 · Sales and Use Tax Payable	1,444	1,115	329	30%	2,794
2250-00 · Accrued Expenses	339	800	(461)	(58%)	49,521
2400-42 · Marketing Co-op	0	0	O O	0%	67,000
2400-60 · Deferred Revenue- Member Dues	76,653	62,132	14,521	23%	56,979
2500-00 · Deferred Revenue - TMBC	855	760	95	13%	535
2651-00 · Deferred Rev - Conference	367	917	(550)	(60%)	0
2700-00 · Deferred Rev. County	350,305	0	350,305	100%	0
2800-00 · Suspense	4,137	(567)	4,704	830%	4,202
2900-00 · Due To/From County of Placer	0	8,881	(8,881)	(100%)	229,432
Total Other Current Liabilities	589,953	294,105	295,848	101%	548,648
				100%	<del></del>
Total Current Liabilities	646,661	323,330	323,331		596,708
Total Liabilities	646,661	323,330	323,331	100%	596,708
Equity	/// 000		10.015	(000()	(0.100
32000 · Unrestricted Net Assets	(11,669)	(8,754)	(2,915)	(33%)	(6,430
3300-11 · Designated Marketing Reserve	275,755	256,830	18,925	7%	275,755
3301 · Cash Flow Reserve	100,248	100,048	200	0%	100,248
3302 · Marketing Cash Reserve	50,018	50,018	0	0%	50,018

2:30 PM 06/24/19 Accrual Basis

### North Lake Tahoe Resort Association Balance Sheet

As of May 31, 2019

Total Equity
TOTAL LIABILITIES & EQUITY

May 31, 19	May 31, 18	\$ Change	% Change	Jun 30, 18
528,539	722,569	(194,030)	(27%)	414,352
1,175,201	1,045,900	129,301	12%	1,011,060

1:04 PM 06/24/19 Accrual Basis

### North Lake Tahoe Resort Association **Profit & Loss**

July 2018 through May 2019

	Jul '18 - May 19	Jul '17 - May 18	\$ Change	% Change
Ordinary Income/Expense				
Income 4050-00 · County of Placer TOT Funding	3,349,771	3,446,418	-96,647	-3%
4200-00 · Membership Dues Revenue	126,079	119,591	6,488	5%
4201-00 · New Member Fees	0	75	-75	-100%
4205-00 · Conference Dues 4250-00 · Revenues-Membership Activities	6,463	10,083	-3,621	-36%
4250-00 · Community Awards				
4250-04 · Silent Auction	12,876	18,522	-5,646	-31%
4250-05 · Sponsorships 4250-01 · Community Awards - Other	17,165 14,646	12,440 18,105	4,725 -3,459	38% -19%
·	44,687	49,067	-4,380	<del>-9</del> %
Total 4250-01 · Community Awards	•	·		
4250-02 · Chamber Events 4250-03 · Summer/Winter Rec Luncheon	2,892 2,622	373 3,409	2,519 -787	675% -23%
4251-00 · Tues AM Breakfast Club	2,022	0,100		2070
4251-01 · Tues AM Breakfast Club Sponsors	2,500	1,000	1,500	150%
4251-00 · Tues AM Breakfast Club - Other	5,577	4,585	993	22%
Total 4251-00 · Tues AM Breakfast Club	8,077	5,585	2,493	45%
4250-00 · Revenues-Membership Activities - Other	3,918	1,629	2,289	141%
Total 4250-00 · Revenues-Membership Activities	62,197	60,063	2,134	4%
4252-00 · Sponsorships	600	1,000	-400	-40%
4253-00 · Revenue- Other 4350-00 · Special Events (Marketing)	6 0	0 77,628	6 -77,628	100% -100%
4600-00 · Commissions	0	17,020	-77,020	-10070
4601-00 · Commissions - South Shore 4600-00 · Commissions - Other	8,417 46,966	3,624 51,278	4,794 -4,312	132% -8%
Total 4600-00 · Commissions	55,383	54,902	481	1%
46000 · Merchandise Sales				
4502-00 · Non-Retail VIC income	3,200	9,023	-5,823	-65%
46000 · Merchandise Sales - Other	94,090	77,225	16,865	22%
Total 46000 · Merchandise Sales	97,290	86,248	11,042	13%
4720-00 · Miscellaneous	0	415	-415	-100%
Total Income	3,697,788	3,856,423	-158,634	-4%
Gross Profit	3,697,788	3,856,423	-158,634	-4%
Expense				
5000-00 · Salaries & Wages	4E E00	47 407	4 004	440/
5010-00 ⋅ Sales Commissions 5020-00 ⋅ P/R - Tax Expense	15,583 73,857	17,407 84,475	-1,824 -10,618	-11% -13%
5030-00 · P/R - Health Insurance Expense	112,409	84,159	28,250	34%
5040-00 · P/R - Workmans Comp	6,844	12,288	-5,444	-44%
5060-00 · 401 (k)	32,201	32,206	-5	0%
5070-00 · Other Benefits and Expenses	3,709	4,330	-621	-14%
5000-00 · Salaries & Wages - Other	955,751	996,490	-40,739	
Total 5000-00 · Salaries & Wages	1,200,352	1,231,353	-31,001	-3%
5100-00 · Rent 5110-00 · Utilities	10,872	9,808	1,064	11%
5140-00 · Conntes 5140-00 · Repairs & Maintenance	14,135	6,463	7,672	119%
5150-00 · Repairs & Maintenance	5,890	7,280	-1,390	-19%
5100-00 · Rent - Other	140,467	137,166	3,301	2%
Total 5100-00 · Rent	171,364	160,717	10,647	 7%
5310-00 · Telephone				
5320-00 · Telephone	24,341	25,843	-1,502	-6%
5350-00 · Internet	25	25	0	0%

1:04 PM 06/24/19 Accrual Basis

### North Lake Tahoe Resort Association **Profit & Loss**

July 2018 through May 2019

	Jul '18 - May 19	Jul '17 - May 18	\$ Change	% Change
Total 5310-00 · Telephone	24,366	25,868	-1,502	-6%
5420-00 · Mail - USPS 5480-00 · Mail - Fed Ex 5420-00 · Mail - USPS - Other	84 -3,562	121 3,316	-37 -6,878	-31% -207%
Total 5420-00 · Mail - USPS	-3,479	3,437	-6,915	-201%
5510-00 · Insurance/Bonding 5520-00 · Supplies	7,024	7,515	-491	-7%
5525-00 · Supplies- Computer <\$1000 5520-00 · Supplies - Other	6,883 13,804	1,269 12,552	5,615 1,252	443% 10%
Total 5520-00 ⋅ Supplies	20,687	13,821	6,867	50%
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance 5710-00 · Taxes, Licenses & Fees 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 5815 · Training Video Series 5830-00 · Commission Due to Third Party 5850-00 · Artist of Month - Commissions 5900-00 · Professional Fees 5910-00 · Professional Fees - Attorneys 5920-00 · Professional Fees - Accountant 5921-00 · Professional Fees - Other	1,515 3,406 10,027 14,010 7,999 0 0 2,769 1,120 24,250 11,810	2,397 11,475 11,249 15,436 4,561 1,058 765 3,906 9,760 26,250 56,540	-881 -8,069 -1,223 -1,426 3,438 -1,058 -765 -1,137 -8,640 -2,000 -44,730	-37% -70% -11% -9% 75% -100% -29% -89% -8% -79%
Total 5900-00 · Professional Fees	37,180	92,550	-55,370	-60%
5940-00 · Research & Planning Membership 5941-00 · Research & Planning 6020-00 · Programs 6016-00 · Special Event Partnership 6018-00 · Business Assoc. Grants	0 28,820 27,750 10,000	3,000 2,266 3,500 20,000	-3,000 26,554 24,250 -10,000	-100% 1,172% 693% -50%
Total 6020-00 · Programs	37,750	23,500	14,250	61%
6420-00 · Events 6420-01 · Sponsorships 6023-00 · Autumn Food & Wine 6421-01 · 4th of July Fireworks 6421-04 · Broken Arrow Skyrace 6421-05 · No Barriers 6421-06 · Spartan	34,278 20,085 27,500 8,550 254,353	114,772 20,000 15,000 0 254,000	-80,494 85 12,500 8,550 353	-70% 0% 83% 100% 0%
6421-07 · Tahoe Lacrosse Tournament 6421-09 · Wanderlust 6421-10 · WinterWonderGrass - Tahoe 6421-16 · Mountain Travel Symposium	5,000 30,476 19,447 5,625	5,000 34,043 20,808 0	0 -3,567 -1,361 5,625	0% -11% -7% 100%
Total 6420-01 · Sponsorships	405,315	463,623	-58,308	-13%
6421-00 · New Event Development 6422-00 · Event Media 6422-03 · Human Powered Sports Campaign 6422-06 · Music Campaign	32,991 0 0	6,936 74 2,706	26,055 -74 -2,706	376% -100% -100%
Total 6422-00 · Event Media	0	2,780	-2,780	-100%
6424-00 · Event Operation Expenses	2,056	98	1,958	1,997%
Total 6420-00 · Events	440,362	473,437	-33,075	-7%
6423-00 · Membership Activities 6434-00 · Community Awards Dinner 6435-00 · Shop Local Event 6436-00 · Membership - Wnt/Sum Rec Lunch 6437-00 · Tuesday Morning Breakfast Club 6441-00 · Membership - Miscellaneous Exp	25,770 0 3,469 5,436 60	23,832 295 3,081 5,557 10	1,938 -295 388 -121 50	8% -100% 13% -2% 497%

### North Lake Tahoe Resort Association Profit & Loss

July 2018 through May 2019

	Jul '18 - May 19	Jul '17 - May 18	\$ Change	% Change
6442-00 · Public Relations/Website	14,268	3,146	11,122	354%
6444-00 · Trades	1,430	2,515	-1,085	-43%
6423-00 · Membership Activities - Other	13,423	459	12,964	2,825%
Total 6423-00 · Membership Activities	63,856	38,895	24,961	64%
6490-00 · Classified Ads	0	50	-50	-100%
6701-00 · Market Study Reports/Research	0	808	-808	-100%
6730-00 · Marketing Cooperative/Media	1,338,175	1,267,606	70,569	6%
6740-00 · Media/Collateral/Production	1,278	0	1,278	100%
6742-00 · Non-NLT Co-Op Marketing Program	27,573	12,098	15,476	128%
6743-00 · BACC Marketing Programs				
6743-01 · Shop Local	7,883	10,640	-2,757	-26%
6743-03 · Touch Lake Tahoe	17,000	17,909	-909	-5%
6743-04 · High Notes	8,910	3,800	5,110	135%
6743-05 · Peak Your Adventure	4,635	0	4,635	100%
Total 6743-00 · BACC Marketing Programs	38,428	32,349	6,080	19%
7500-00 · Trade Shows/Travel	372	0	372	100%
8100-00 · Cost of Goods Sold				
51100 · Freight and Shipping Costs	1,140	1,662	-522	-31%
52500 · Purchase Discounts	-40	-2,278	2,237	98%
59900 · POS Inventory Adjustments	-56	493	-549	-111%
8100-00 · Cost of Goods Sold - Other	52,123	44,431	7,692	17%
Total 8100-00 · Cost of Goods Sold	53,167	44,309	8,858	20%
8200-00 · Associate Relations	3,627	1,983	1,644	83%
8300-00 · Board Functions	8,357	7,610	747	10%
8500-00 · Credit Card Fees	7,040	5,849	1,191	20%
8600-00 · Additional Opportunites	11,750	0	11,750	100%
8700-00 · Automobile Expenses	4,646	4,225	421	10%
8750-00 · Meals/Meetings	4,005	3,517	488	14%
8810-00 · Dues & Subscriptions	7,941	6,617	1,324	20%
8910-00 · Travel	3,654	2,132	1,522	71%
8920-00 · Bad Debt	5,833	15,890	-10,057	-63%
Total Expense	3,583,855	3,532,249	51,606	2%
Net Ordinary Income	113,933	324,174	-210,241	-65%
Other Income/Expense				
Other Income	051	253	0	0%
4700-00 · Revenues- Interest & Investment	254			
Total Other Income	254	253	0	0%
Net Other Income	254	253	0	0%
Net Income	114,187	324,427	-210,240	-65%

### North Lake Tahoe Resort Association **Profit & Loss Budget Performance**

crual Basis	All	l Departments					
	Apr - May 19	Budget	\$ Over Budget	Jul '18 - May	YTD Budget	\$ Over Budget	Annual Bud
Ordinary Income/Expense				-			
Income 4050-00 · County of Placer TOT Funding 4200-00 · Membership Dues Revenue 4205-00 · Conference Dues	596,209 23,994 733	631,991 21,450 1,650	(35,782) 2,544 (917)	3,349,771 126,079 6,463	3,490,114 117,300 9,075	(140,343) 8,779 (2,613)	3,806,9 128,6 9,9
4250-00 · Revenues-Membership Activities 4250-01 · Community Awards 4250-04 · Silent Auction	12,876	19,000	(6,125)	12,876	19,000	(6,125)	19,000 13,000
4250-05 · Sponsorships 4250-01 · Community Awards - Other	17,165 14,646	13,000 18,000	4,165 (3,354)	17,165 14,646	13,000 18,000	4,165 (3,354)	18,000
Total 4250-01 · Community Awards	44,687	50,000	(5,314)	44,687	50,000	(5,314)	50,0
4250-02 · Chamber Events 4250-03 · Summer/Winter Rec Luncheon 4251-00 · Tues AM Breakfast Club	191 0	416 0	(225) 0	2,892 2,622	2,292 4,000	600 (1,378)	2,5 8,0
4251-01 · Tues AM Breakfast Club Sponsors 4251-00 · Tues AM Breakfast Club - Other	0 1,315	600 1,160	(600) 155	2,500 5,577	2,750 6,380	(250) (803)	3,056 6,966
Total 4251-00 · Tues AM Breakfast Club	1,315	1,760	(445)	8,077	9,130	(1,053)	10,0
4250-00 · Revenues-Membership Activities - Other	420	····		3,918	0	3,918	
Total 4250-00 · Revenues-Membership Activities	46,612	52,176	(5,564)	62,197	65,422	(3,225)	70
4252-00 · Sponsorships 4253-00 · Revenue- Other 4600-00 · Commissions	0	0	0	600 6	0	600 6	
4601-00 · Commissions - South Shore 4600-00 · Commissions - Other	0 15,880	3,334 5,000	(3,334) 10,880	8,417 46,966	18,333 27,500	(9,916) 19,466	20,0 30,0
Total 4600-00 · Commissions	15,880	8,334	7,546	55,383	45,833	9,550	50
46000 · Merchandise Sales 4502-00 · Non-Retail VIC income 46000 · Merchandise Sales - Other	241 17,996	1,000 19,400	(759) (1,404)	3,200 94,090	9,000 83,000	(5,800)	9,8 95,0
Total 46000 · Merchandise Sales	18,237	20,400	(2,163)	97,290	92,000	5,290	104
Total Income	701,666	736,001	(34,335)	3,697,788	3,819,744	(121,956)	4,169
Gross Profit	701,666	736,001	(34,335)	3,697,788	3,819,744	(121,956)	4,169
Expense 5000-00 · Salaries & Wages 5010-00 · Sales Commissions 5020-00 · P/R - Tax Expense 5030-00 · P/R - Health Insurance Expense 5040-00 · P/R - Workmans Comp 5060-00 · 401 (k) 5070-00 · Other Benefits and Expenses 5000-00 · Salaries & Wages - Other	2,377 12,284 18,059 1,406 5,838 353 178,002	1,266 13,972 22,116 1,917 7,107 1,172 176,308	1,111 (1,688) (4,057) (511) (1,269) (819) 1,694	15,583 73,857 112,409 6,844 32,201 3,709 955,751	6,967 79,127 121,632 10,819 39,426 6,443 978,198	8,616 (5,270) (9,223) (3,975) (7,225) (2,734) (22,447)	7,6 86,7 132,6 11,8 43,0 7,0 1,068,0
Total 5000-00 · Salaries & Wages	218,318	223,858	(5,540)	1,200,352	1,242,612	(42,260)	1,35
5100-00 · Rent 5110-00 · Utilities 5140-00 · Repairs & Maintenance 5150-00 · Office - Cleaning 5100-00 · Rent - Other	1,713 1,628 1,100 25,355	1,956 7,833 1,723 25,914	(243) (6,205) (623) (559)	10,872 14,135 5,890 140,467	11,263 42,948 9,644 142,511	(391) (28,813) (3,754) (2,044)	12, 32, 10, 155,
Total 5100-00 · Rent	29,796	37,426	(7,630)	171,364	206,366	(35,002)	211
5310-00 · Telephone 5320-00 · Telephone 5350-00 · Internet	4,184 0	4,258	(74)	24,341 25	23,419	922	25,5
5310-00 · Telephone - Other		922	(922)	0	5,074	(5,074)	5,
Total 5310-00 · Telephone	4,184	5,180	(996)	24,366	28,493	(4,127)	3.
5420-00 · Mail - USPS 5480-00 · Mail - Fed Ex 5420-00 · Mail - USPS - Other	0 (5,587)	800	(6,387)	84 (3,562)	4,728	(8,290)	5,:
Total 5420-00 · Mail - USPS	(5,587)	800	(6,387)	(3,479)	4,728	(8,207)	
5510-00 ⋅ Insurance/Bonding 5520-00 ⋅ Supplies	1,452	970	482	7,024	5,653	1,371	6
5525-00 · Supplies- Computer <\$1000 5520-00 · Supplies - Other	2,943 2,838	250 3,300	2,693 (462)	6,883 13,804	7,475 19,843	(592) (6,039)	7,6 21,4
Total 5520-00 · Supplies	5,781	3,550	2,231	20,687	27,318	(6,631)	29
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance 5710-00 · Taxes, Licenses & Fees 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 5850-00 · Artist of Month - Commissions	236 720 1,844 2,908 60 356	354 2,236 2,100 2,956 834 916	(118) (1,516) (256) (48) (774) (560)	1,515 3,406 10,027 14,010 7,999 2,769	1,952 12,294 11,851 16,248 16,033 5,042	(437) (8,888) (1,824) (2,238) (8,034) (2,273)	13 12 17 16
5900-00 · Professional Fees 5910-00 · Professional Fees - Attorneys 5920-00 · Professional Fees - Accountant 5921-00 · Professional Fees - Other	120 3,250 5,200	1,500 0 3,834	(1,380) 3,250 1,366	1,120 24,250 11,810	8,250 25,000 23,708	(7,130) (750) (11,898)	9,0 25,0 26,0

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

All Departments

	Apr - May 19	Budget	\$ Over Budget	Jul '18 - May	YTD Budget	\$ Over Budget	Annual Bud
Total 5900-00 · Professional Fees	8,570	5,334	3,236	37,180	56,958	(19,778)	60,000
5941-00 · Research & Planning	10,100	0	10,100	28,820	18,000	10,820	18,000
6020-00 · Programs 6016-00 · Special Event Partnership	6,750	0	6,750	27,750	25,000	2,750	50,000
6018-00 · Business Assoc. Grants	10,000	10,000	0	10,000	20,000	(10,000)	30,000
Total 6020-00 - Programs	16,750	10,000	6,750	37,750	45,000	(7,250)	80,000
6420-00 · Events 6420-01 · Sponsorships 6023-00 · Autumn Food & Wine	0	0	0	34,278	37,375	(3,097)	37,375
6421-01 · 4th of July Fireworks 6421-04 · Broken Arrow Skyrace 6421-05 · No Barriers 6421-06 · Spartan 6421-07 · Tahoe Lacrosse Tournament 6421-08 · Tough Mudder 6421-09 · Wanderlust 6421-10 · Winderlust	85 7,500 150 353 0 0 476	0 0 8,400 0 0 17,500 7,700 19,400	85 7,500 (8,250) 353 0 (17,500) (7,224) (19,400)	20,085 27,500 8,550 254,353 5,000 0 30,476 19,447	20,000 20,000 8,400 254,500 5,000 17,500 37,700 19,400	85 7,500 150 (147) 0 (17,500) (7,224) 47	20,300 20,000 12,400 254,500 5,000 35,550 37,700 19,400
6421-16 · Mountain Travel Symposium	625	0	625	5,625	5,000	625	5,000
Total 6420-01 · Sponsorships	9,190	53,000	(43,810)	405,315	424,875	(19,560)	447,225
6421-00 · New Event Development 6424-00 · Event Operation Expenses	5,491 	5,500 1,334	(9) (1,334)	32,991 2,056	55,250 7,333	(22,259) (5,277)	58,000 8,000
Total 6420-00 · Events	14,680	59,834	(45,154)	440,362	487,458	(47,096)	513,225
6423-00 · Membership Activities 6434-00 · Community Awards Dinner 6436-00 · Membership · Wnt/Sum Rec Lunch 6437-00 · Tuesday Morning Breakfast Club 6441-00 · Membership · Miscellaneous Exp 6442-00 · Public Relations/Website	24,655 0 1,317 0 (1,922)	27,500 0 1,300 688	(2,845) 0 17 (2,610)	25,770 3,469 5,436 60 14,268	27,500 2,500 6,500 5,284	(1,730) 969 (1,064) 8,984	27,500 5,000 7,150 5,628
6444-00 · Trades 6423-00 · Membership Activities - Other	1,430 5,621	0	5,621	1,430 13,423	0	1,430 13,423	0
Total 6423-00 · Membership Activities	31,100	29,488	1,612	63,856	41,784	22,072	45,278
6730-00 · Marketing Cooperative/Media 6740-00 · Media/Collateral/Production 6742-00 · Non-NLT Co-Op Marketing Program	243,304 0 7,594	243,304 0 8,632	0 0 (1,038)	1,338,175 1,278 27,573	1,338,171 0 47,484	4 1,278 (19,911)	1,459,827 0 15,000
6743-00 · BACC Marketing Programs 6743-01 · Shop Local 6743-03 · Touch Lake Tahoe 6743-04 · High Notes 6743-05 · Peak Your Adventure	535 9,000 8,910 3,635	2,500 10,000 20,000 20,000	(1,965) (1,000) (11,090) (16,365)	7,883 17,000 8,910 4,635	20,000 20,000 20,000 20,000	(12,117) (3,000) (11,090) (15,365)	20,000 20,000 20,000 20,000
Total 6743-00 · BACC Marketing Programs	22,080	52,500	(30,420)	38,428	80,000	(41,572)	80,000
7500-00 · Trade Shows/Travel	0	0	0	372	0	372	0
8100-00 · Cost of Goods Sold 51100 · Freight and Shipping Costs 52500 · Purchase Discounts 59900 · POS Inventory Adjustments 8100-00 · Cost of Goods Sold - Other	197 (0) (84) 10,843	0 10,186	197 657	1,140 (40) (56) 52,123	0 0 0 43,575	1,140 (40) (56) 8,548	0 0 0 49,925
Total 8100-00 · Cost of Goods Sold	10,956	10,186	770	53,167	43,575	9,592	49,925
8200-00 · Associate Relations 8300-00 · Board Functions 8500-00 · Credit Card Fees 8600-00 · Additional Opportunites 8700-00 · Automobile Expenses 8750-00 · Meals/Meetings 8810-00 · Dues & Subscriptions 8910-00 · Travel 8920-00 · Bad Debt	1,442 2,179 2,218 11,687 532 758 1,662 0 710	1,232 300 1,869 6,268 996 1,274 1,704 1,000	210 1,879 349 5,419 (464) (516) (42) (1,000)	3,627 8,357 7,040 11,750 4,646 4,005 7,941 3,654 5,833	6,784 4,350 5,970 34,466 5,665 7,003 9,368 6,600	(3,157) 4,007 1,070 (22,716) (1,019) (2,998) (1,427) (2,946) 5,833	7,400 4,500 6,658 37,600 6,183 7,640 10,220 6,600
Total Expense	646,392	715,101	(68,709)	3,583,855	3,817,226	(233,371)	4,115,967
Net Ordinary Income	55,274	20,900	34,374	113,933	2,518	111,415	53,867
Other Income/Expense Other Income 4700-00 · Revenues- Interest & Investment	46			254			
Total Other Income	46			254			
Other Expense 8990-00 · Allocated	0	0	(0)	0	(0)	0	0
Total Other Expense	0	0	(0)	0	(0)	0	0
		(0)		0.54		254	0
Net Other Income	46	(0)	46	254	0	254	

Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

11 - Marketing

	May 19	Budget	\$ Over Budget	Jul '18 - May 19	YTD Budget	\$ Over Budget	Annual Budget
- Ordinary Income/Expense		-					
Income 4050-00 - County of Placer TOT Funding	213,112	261,126	(48,014)	2,635,046	2,747,703	(112,657)	2,996,906
Total Income	213,112	261,126	(48,014)	2,635,046	2,747,703	(112,657)	2,996,906
Gross Profit	213,112	261,126	(48,014)	2,635,046	2,747,703	(112,657)	2,996,906
Expense	•						
5000-00 · Salaries & Wages 5000-01 · In-Market Administration 5020-00 · P/R - Tax Expense 5030-00 · P/R - Health Insurance Expense 5040-00 · P/R - Workmans Comp 5060-00 · 401 (k) 5070-00 · Other Benefits and Expenses 5000-00 · Salaries & Wages - Other	1,375 1,543 1,173 108 856 72 22,398	1,375 1,929 4,080 193 1,102 167 27,557	0 (386) (2,907) (85) (246) (95) (5,159)	15,125 20,345 45,869 1,123 10,303 1,624 272,361	15,125 20,864 44,880 2,085 11,922 1,841 298,052	0 (519) 989 (962) (1,619) (217) (25,691)	16,500 22,712 48,960 2,268 12,978 2,008 324,453
Total 5000-00 · Salaries & Wages	27,525	36,403	(8,878)	366,750	394,769	(28,019)	429,879
5100-00 · Rent 5110-00 · Utilities 5140-00 · Repairs & Maintenance 5150-00 · Office - Cleaning 5100-00 · Rent - Other	150 0 206 2,347	135 1,196 175 1,984	15 (1,196) 31 363	1,751 2,367 2,072 24,199	1,485 12,866 2,525 21,821	266 (10,499) (453) 2,378	1,620 14,033 2,700 23,805
Total 5100-00 · Rent	2,704	3,490	(786)	30,389	38,697	(8,308)	42,158
5310-00 · Telephone 5320-00 · Telephone	553	670	(117)	6,054	7,370	(1,316)	8,040
Total 5310-00 · Telephone	553	670	(117)	6,054	7,370	(1,316)	8,040
5420-00 · Mail - USPS	0	0	0	262	750	(488)	900
5510-00 · Insurance/Bonding	0	169	(169)	646	1,859	(1,213)	2,028
5520-00 · Supplies 5525-00 · Supplies- Computer <\$1000 5520-00 · Supplies - Other	288 120	0 417	288 (297)	1,153 1,404	3,600 4,583	(2,447) (3,179)	3,600 5,000
Total 5520-00 ⋅ Supplies	408	417	(9)	2,557	8,183	(5,626)	8,600
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 5900-00 · Professional Fees 5910-00 · Professional Fees	0 0 277 60	20 292 315 0	(20) (292) (38) 60 (125)	0 240 3,349 3,345	220 3,208 3,465 4,500	(220) (2,968) (116) (1,155) (1,375)	280 3,496 3,780 4,500
5921-00 · Professional Fees - Other	0	417	(417)	0	4,583	(4,583)	5,000
Total 5900-00 · Professional Fees	0	542	(542)	0	5,958	(5,958)	6,500
5941-00 · Research & Planning 6020-00 · Programs 6016-00 · Special Event Partnership 6018-00 · Business Assoc, Grants	0 0 10,000	0 10,000	0 0 0	18,720 27,750 10,000	18,000 25,000 20,000	720 2,750 (10,000)	18,000 50,000 30,000
Total 6020-00 · Programs	10,000	10,000	0	37,750	45,000	(7,250)	80,000
6420-00 · Events							
6420-01 · Sponsorships 6023-00 · Autumn Food & Wine	0	0	0	34,278	37,375	(3,097)	37,375
6421-01 · 4th of July Fireworks 6421-04 · Broken Arrow Skyrace 6421-05 · No Barriers 6421-06 · Spartan 6421-07 · Tahoe Lacrosse Tournament 6421-08 · Tough Mudder 6421-09 · Wanderlust 6421-10 · WinterWonderGrass · Tahoe 6421-16 · Mountain Travel Symposium	85 0 150 0 0 0 0	0 0 400 0 0 0 7,700 0	85 0 (250) 0 0 0 (7,700) 0	20,085 27,500 8,550 254,353 5,000 0 30,476 19,447 5,625	20,000 20,000 8,400 254,500 5,000 17,500 37,700 19,400 5,000	85 7,500 150 (147) 0 (17,500) (7,224) 47 625	20,300 20,000 12,400 254,500 5,000 35,550 37,700 19,400 5,000
Total 6420-01 · Sponsorships	235	8,100	(7,865)	405,315	424,875	(19,560)	447,225
6421-00 · New Event Development 6424-00 · Event Operation Expenses	5,000 0	2,750 667	2,250 (667)	32,991 2,056	55,250 7,333	(22,259) (5,277)	58,000 8,000
Total 6420-00 · Events	5,235	11,517	(6,282)	440,362	487,458	(47,096)	513,225
6730-00 · Marketing Cooperative/Media 6742-00 · Non-NLT Co-Op Marketing Program	111,384 688	111,384 833	0 (145)	1,225,224 20,837	1,225,220 9,167	4 11,670	1,336,608 10,000
6743-00 · BACC Marketing Programs 6743-01 · Shop Local 6743-03 · Touch Lake Tahoe 6743-04 · High Notes 6743-05 · Peak Your Adventure	0 4,500 8,910 3,635	0 10,000 20,000 20,000	(5,500) (11,090) (16,365)	7,883 17,000 8,910 4,635	20,000 20,000 20,000 20,000	(12,117) (3,000) (11,090) (15,365)	20,000 20,000 20,000 20,000
Total 6743-00 · BACC Marketing Programs	17,045	50,000	(32,955)	38,428	80,000	(41,572)	80,000
8200-00 · Associate Relations 8500-00 · Credit Card Fees 8600-00 · Additional Opportunites	0 0 3,250	133 2,667	(133) 583	30 135 6,125	1,467 0 29,333	(1,437) 135 (23,208)	1,600 0 32,000

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Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

11 - Marketing

	May 19	Budget	\$ Over Budget	Jul '18 - May 19	YTD Budget	\$ Over Budget	Annual Budget
8700-00 · Automobile Expenses	161	125	36	1,569	1,375	194	1,500
8750-00 · Meals/Meetings	130	300	(170)	649	3,300	(2,651)	3,600
8810-00 · Dues & Subscriptions	363	292	71	2,364	3,208 5,500	(844)	3,500 5,500
8910-00 · Travel	0	0	0	3,654	5,500	(1,846)	
Total Expense	179,783	229,569	(49,786)	2,209,440	2,378,007	(168,567)	2,595,694
Net Ordinary Income	33,328	31,557	1,771	425,606	369,696	55,911	401,212
Other Income/Expense Other Income							
4700-00 · Revenues- Interest & Investment	23			237			
Total Other Income	23			237			
Other Expense							
8990-00 · Allocated	50,038	31,557	18,481	370,342	369,695	646	401,252
Total Other Expense	50,038	31,557	18,481	370,342	369,695	646	401,252
Net Other Income	(50,014)	(31,557)	(18,457)	(370,105)	(369,695)	(410)	(401,252)
et Income	(16,686)	0	(16,686)	55,501	0	55,501	(40)

Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

30 - Conference

	May 19	Budget	\$ Over Budget	Jul '18 - May 19	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense							
Income 4050-00 · County of Placer TOT Funding 4205-00 · Conference Dues 4600-00 · Commissions	29,101 367	29,101 825	0 (458)	323,208 6,463	323,198 9,075	10 (2,613)	352,496 9,900
4601-00 · Commissions - South Shore 4600-00 · Commissions - Other	0 3,134	1,667 2,500	(1,667) 634	8,417 46,966	18,333 27,500	(9,916) 19,466	20,000 30,000
Total 4600-00 · Commissions	3,134	4,167	(1,033)	55,383	45,833	9,550	50,000
Total Income	32,602	34,093	(1,492)	385,054	378,106	6,948	412,396
Gross Profit	32,602	34,093	(1,492)	385,054	378,106	6,948	412,396
Expense	784 926 1,746 73 510 17 12,758 16,814	633 1,165 1,633 172 555 84 13,236 70 43	151 (239) 113 (99) (45) (67) (478) (664)	15,583 12,276 19,582 731 6,161 437 133,161 187,930	6,967 12,812 17,957 1,893 6,102 920 145,591 192,242	8,616 (536) 1,625 (1,162) 59 (483) (12,430) (4,312)	7,600 13,977 19,590 2,065 6,657 1,004 158,827 209,720 840 517
5140-00 ⋅ Repairs & Maintenance 5150-00 ⋅ Office - Cleaning 5100-00 ⋅ Rent - Other	100 1,105	102 953	(43) (2) 152	1,025 11,649	1,121 10,480	(96) 1,169	1,223 11,630
Total 5100-00 · Rent	1,278	1,168	110	14,162	12,845	1,317	14,210
5310-00 · Telephone 5320-00 · Telephone	307	206	101	2,621	2,266	355	2,472
Total 5310-00 · Telephone	307	206	101	2,621	2,266	355	2,472
5420-00 · Mail - USPS	0	42	(42)	98	458	(360)	500
5510-00 · Insurance/Bonding 5520-00 · Supplies 5525-00 · Supplies- Computer <\$1000 5520-00 · Supplies · Other	30 48	115 0 52	(115) 30 (4)	213 331 626	1,262 0 566	(1,049) 331 60	1,377 0 618
Total 5520-00 · Supplies	78	52	26	957	566	391	618
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance 5710-00 · Taxes, Licenses & Fees 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 6730-00 · Marketing Cooperative/Media 8200-00 · Associate Relations 8810-00 · Dues & Subscriptions 8920-00 · Bad Debt	0 0 122 0 10,268 46 0	8 140 8 155 10,268 25 83	(8) (140) (8) (33) 0 21 (83)	0 240 0 1,473 38 112,951 46 0 733	86 1,545 88 1,701 0 112,951 275 917	(86) (1,305) (88) (228) 38 0 (229) (917)	94 1,685 96 1,856 0 123,219 300 1,000
Total Expense	28,912	29,748	(836)	321,462	327,202	(5,740)	357,147
Net Ordinary Income	3,690	4,345	(656)	63,592	50,904	12,688	55,249
Other Income/Expense Other Expense 8990-00 · Allocated	6,890	4,345	2,545	50,993	50,904	89	55,249
Total Other Expense	6,890	4,345	2,545	50,993	50,904	89	55,249
Net Other Income	(6,890)	(4,345)	(2,545)	(50,993)	(50,904)	(89)	(55,249)
Net Income	(3,200)	0	(3,200)	12,599	0	12,599	0

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

42 - Visitor Center

Accrual	Basis

	May 19	Budget	\$ Over Budget	Jul '18 - May 19	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense							
Income 4050-00 · County of PlacerTOT Funding 46000 · Merchandise Sales	31,519	34,852	(3,333)	383,607	411,254	(27,648)	448,844
4502-00 · Non-Retail VIC income 46000 · Merchandise Sales - Other	211 8,958	500 10,500	(289) (1,542)	3,200 94,090	9,000 83,000	(5,800) 11,090	9,500 95,000
Total 46000 · Merchandise Sales	9,169	11,000	(1,831)	97,290	92,000	5,290	104,500
Total Income	40,688	45,852	(5,164)	480,897	503,254	(22,357)	553,344
Gross Profit	40,688	45,852	(5,164)	480,897	503,254	(22,357)	553,344
Expense 5000-00 · Salaries & Wages 5020-00 · P/R · Tax Expense 5030-00 · P/R · Health Insurance Expense 5040-00 · P/R · Workmans Comp 5060-00 · 401 (k) 5070-00 · Other Benefits and Expenses 5000-00 · Salaries & Wages · Other	944 1,569 324 466 45 12,729	1,208 1,806 403 537 102 13,425	(264) (237) (79) (71) (57) (696)	13,432 16,611 3,029 5,640 789 152,825	15,639 19,866 4,715 6,287 1,123 157,178	(2,207) (3,255) (1,686) (647) (334) (4,353)	17,550 21,672 5,193 6,924 1,225 173,103
Total 5000-00 · Salaries & Wages	16,078	17,481	(1,403)	192,326	204,808	(12,482)	225,667
5100-00 · Rent 5110-00 · Utilities 5140-00 · Repairs & Maintenance 5150-00 · Office - Cleaning 5100-00 · Rent - Other	365 0 20 6,269	550 2,292 237 7,025	(185) (2,292) (217) (756)	6,148 5,355 384 72,030	7,100 25,208 2,610 77,272	(952) (19,853) (2,226) (5,242)	7,650 13,500 2,847 84,297
Total 5100-00 · Rent	6,654	10,104	(3,450)	83,918	112,190	(28,272)	108,294
5310-00 · Telephone 5320-00 · Telephone 5310-00 · Telephone - Other	237 0	0 461	237 (461)	5,213 0	0 5,074	5,213 (5,074)	0 5,535
Total 5310-00 · Telephone	237	461	(224)	5,213	5,074	139	5,535
5420-00 • Mail - USPS 5480-00 • Mail - Fed Ex 5420-00 • Mail - USPS - Other	0	145	(145)	54 358	0 1,599	54 (1,241)	0 1,744
Total 5420-00 - Mail - USPS	0	145	(145)	411	1,599	(1,188)	1,744
5510-00 · Insurance/Bonding 5520-00 · Supplies 5525-00 · Supplies - Computer < \$1000 5520-00 · Supplies - Other	132 895	146 125 473	(146) 7 422	1,132 1,440 5,695	1,607 1,375 6,902	(475) 65 (1,207)	1,753 1,500 7,375
Total 5520-00 · Supplies	1,027	598	429	7,135	8,277	(1,142)	8,875
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance 5710-00 · Taxes, Licenses & Fees 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 5850-00 · Artist of Month · Commissions 6740-00 · Media/Collateral/Production 6742-00 · Non-NLT Co-Op Marketing Program	118 0 0 222 0 190 0 200	87 300 0 429 0 458 0 3,483	31 (300) 0 (207) 0 (268) 0 (3,283)	1,297 280 0 3,359 120 2,769 1,278 3,136	962 3,300 155 4,721 5,000 5,042 0 38,317	335 (3,020) (155) (1,362) (4,880) (2,273) 1,278 (35,181)	1,049 3,600 155 5,150 5,000 5,500
8100-00 · Cost of Goods Sold 51100 · Freight and Shipping Costs 52500 · Purchase Discounts 59900 · POS Inventory Adjustments 8100-00 · Cost of Goods Sold · Other	67 (0) 0 5,206	0 5,513	(307)	1,140 (40) (56) 51,415	0 0 0 43,575	1,140 (40) (56) 7,840	0 0 0 49,925
Total 8100-00 · Cost of Goods Sold	5,273	5,513	(240)	52,459	43,575	8,884	49,925
8200-00 · Associate Relations 8500-00 · Credit Card Fees 8700-00 · Automobile Expenses 8750-00 · Meals/Meetings 8810-00 · Dues & Subscriptions 8910-00 · Travel	0 255 47 14 0	58 385 45 67 167 0	(58) (130) 2 (54) (167)	75 2,762 800 154 48	642 3,220 685 733 1,833 1,100	(567) (458) 115 (579) (1,785) (1,100)	700 3,658 750 800 2,000 1,100
Total Expense	30,314	39,927	(9,613)	358,673	442,840	(84,167)	436,255
Net Ordinary Income	10,374	5,925	4,448	122,224	60,414	61,809	117,089
Other Income/Expense Other Expense 8990-00 - Allocated	9,395	5,925	3,470	69,536	69,414	121	75,339
Total Other Expense	9,395	5,925	3,470	69,536	69,414	121	75,339
Net Other Income	(9,395)	(5,925)	(3,470)	(69,536)	(69,414)	(121)	(75,339)
Net Income	978	0	978	52,688	(9,000)	61,688	41,750

Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance 51 - TMPI

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	May 19	Budget	\$ Over Bu	Jul '18 - M	YTD Budget	\$ Over Bu	Annual Bu
Ordinary Income/Expense							
Income 4050-00 ⋅ County of Placer TOT Funding	718	718	(0)	7,910	7,959	(49)	8,677
Total Income	718	718	(0)	7,910	7,959	(49)	8,677
Gross Profit	718	718	(0)	7,910	7,959	(49)	8,677
Expense							
5000-00 · Salaries & Wages							
5020-00 · P/R - Tax Expense	0	33	(33)	(152)	368	(519)	401
5030-00 · P/R - Health Insurance Expense	(3)	4	(7)	52	39	14	42
5040-00 · P/R - Workmans Comp	6	4	2	58	44	14	48
5060-00 · 401 (k)	0	23	(23)	251 3	249 0	2 3	272 0
5070-00 · Other Benefits and Expenses	0 1,351	567	784	8,207	6,232	1,976	6,798
5000-00 · Salaries & Wages - Other	<del></del>		<del></del>		<del></del>		
Total 5000-00 · Salaries & Wages	1,354	630	724	8,420	6,931	1,489	7,561
5100-00 · Rent							
5110-00 · Utilities	0	0	0	36	0	36	0
5140-00 · Repairs & Maintenance	0	0	0	6	0	6	0
5150-00 · Office - Cleaning	0	0	0	42	0	42	0
5100-00 · Rent - Other	0	0	0	502	0	502	0
Total 5100-00 · Rent	0	0	0	586	0	586	0
5310-00 · Telephone	•	•		222	0	230	0
5320-00 · Telephone	0	0	0	230			
Total 5310-00 · Telephone	0	0	0	230	0	230	0
5420-00 · Mail - USPS	0	0	0	19	0	19	0
5510-00 · Insurance/Bonding	0	0	0	64	0	64	0
5520-00 · Supplies	0	0	0	71	0	71	0
5525-00 · Supplies- Computer <\$1000 5520-00 · Supplies - Other	0	0	0	17	0	17	0
•••							
Total 5520-00 · Supplies	0	. 0	0	88	0	88	0
5740-00 · Equipment Rental/Leasing	0	0	0	217	0	217	0
8700-00 · Automobile Expenses	0	0	0	26	0	26	0
8750-00 · Meals/Meetings	0	0	0	3	0	3	0
Total Expense	1,354	630	724	9,653	6,931	2,722	7,561
Net Ordinary Income	(636)	88	(724)	(1,742)	1,028	(2,771)	1,116
Other Income/Expense							
Other Expense	400	00		4.000	4 000	2	1,116
8990-00 · Allocated	139	88	51	1,030	1,028	2	
Total Other Expense	139	88	51	1,030	1,028	2	1,116
Net Other Income	(139)	(88)	(51)	(1,030)	(1,028)	(2)	(1,116)
let Income	(775)	0	(775)	(2,772)	0	(2,772)	0

Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

60 - Membership

	May 19	Budget	\$ Over Budget	Jul '18 - May	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense		•					
Income 4200-00 · Membership Dues Revenue 4250-00 · Revenues-Membership Activities 4250-01 · Community Awards	11,998	10,700	1,298	126,079	117,300	8,779	128,000
4250-04 · Silent Auction 4250-05 · Sponsorships 4250-01 · Community Awards - Other	0 0 0	0 0 0	0 0 0	12,876 17,165 14,646	19,000 13,000 18,000	(6,125) 4,165 (3,354)	19,000 13,000 18,000
Total 4250-01 · Community Awards	0	0	0	44,687	50,000	(5,314)	50,000
4250-02 · Chamber Events 4250-03 · Summer/Winter Rec Luncheon 4251-00 · Tues AM Breakfast Club	46 0	208 0	(162) 0	2,892 2,622	2,292 4,000	600 (1,378)	2,500 8,000
4251-01 · Tues AM Breakfast Club Sponsors 4251-00 · Tues AM Breakfast Club - Other	0 690	300 580	(300) 110	2,500 5,577	2,750 6,380	(250) (803)	3,050 6,960
Total 4251-00 · Tues AM Breakfast Club	690	880	(190)	8,077	9,130	(1,053)	10,010
4250-00 - Revenues-Membership Activities - Other	465		*	3,918	0	3,918	0
Total 4250-00 · Revenues-Membership Activities	1,201	1,088	113	62,197	65,422	(3,225)	70,510
4252-00 · Sponsorships 4253-00 · Revenue- Other	0	0	0	600 6	0	600	0
Total Income	13,199	11,788	1,411	188,882	182,722	6,160	198,510
Gross Profit	13,199	11,788	1,411	188,882	182,722	6,160	198,510
Expense 5000-00 · Salaries & Wages 5000-01 · In-Market Administration 5020-00 · P/R - Tax Expense 5030-00 · P/R - Health Insurance Expense 5040-00 · P/R - Workmans Comp 5060-00 · 401 (k) 5070-00 · Other Benefits and Expenses 5000-00 · Salaries & Wages - Other	(1,375) 56 1,082 26 155 4 6,026	(1,375) 547 888 7 262 66 6,553	0 (491) 194 19 (107) (62) (527)	(15,125) 4,542 10,787 341 2,524 186 75,877	(15,125) 6,019 9,768 80 2,883 726 72,083	0 (1,477) 1,019 261 (359) (540) 3,794	(16,500) 6,566 10,656 87 3,145 792 78,636
Total 5000-00 · Salaries & Wages	5,973	6,948	(975)	79,133	76,434	2,699	83,382
5100-00 · Rent 5110-00 · Utilities 5140-00 · Repairs & Maintenance 5150-00 · Office - Cleaning 5100-00 · Rent - Other	35 0 48 608	50 25 201 819	(15) (25) (153) (211)	343 478 368 4,775	555 275 1,099 9,007	(212) 203 (731) (4,232)	605 300 1,177 9,826
Total 5100-00 · Rent	690	1,095	(405)	5,964	10,936	(4,972)	11,908
5310-00 · Telephone 5320-00 · Telephone	123	253	(130)	1,577	2,783	(1,206)	3,036
Total 5310-00 · Telephone	123	253	(130)	1,577	2,783	(1,206)	3,036
5420-00 · Mail - USPS	0	50	(50)	88	950	(862)	1,000
5510-00 · Insurance/Bonding 5520-00 · Supplies 5525-00 · Supplies- Computer <\$1000	0 43	0	(55)	892	720 500	(478) 392	775 500
5520-00 · Supplies - Other		83	(60)	643	917	(274)	1,000
Total 5520-00 · Supplies  5610-00 · Depreciation  5700-00 · Equipment Support & Maintenance	66 0 0	83 8 56	(17) (8) (56)	1,535 0 0 0	88 616	(88) (616)	96 672 200
5710-00 · Taxes, Licenses & Fees 5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars 5900-00 · Professional Fees	0 166 0	0 250 0	0 (84) 0	1,944 3,721	150 2,740 1,950	(150) (796) 1,771	2,990 1,950
5921-00 · Professional Fees - Other	0	0	0	0	1,125	(1,125)	1,500
Total 5900-00 · Professional Fees	0	0	0	0	1,125	(1,125)	1,500
6420-00 · Events 6422-00 · Event Media	0			(300)			
Total 6420-00 · Events	0			(300)			
6423-00 · Membership Activities 6434-00 · Community Awards Dinner 6436-00 · Membership · Wht/Sum Rec Lunch 6437-00 · Tuesday Morning Breakfast Club 6441-00 · Membership · Miscellaneous Exp 6442-00 · Public Relations/Website 6444-00 · Trades 6423-00 · Membership Activities · Other	(172) 0 723 0 1,710 0 371	0 0 650 344	(172) 0 73 1,366 371	25,770 3,469 5,436 60 14,568 1,430 13,423	27,500 2,500 6,500 5,284 0	(1,730) 969 (1,064) 9,284 1,430 13,423	27,500 5,000 7,150 5,628 0
Total 6423-00 · Membership Activities	2,631	994	1,637	64,156	41,784	22,372	45,278
8100-00 · Cost of Goods Sold	0			707			
8200-00 · Associate Relations 8500-00 · Credit Card Fees	0 289	67 155	(67) 134	0 3,830	733 2,750	(733) 1,080	800 3,000

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### North Lake Tahoe Resort Association Profit & Loss Budget Performance

Accrual Basis

60 - Membership

	May 19	Budget	\$ Over Budget	Jul '18 - May	YTD Budget	\$ Over Budget	Annual Budget
8700-00 · Automobile Expenses	13	78	(65)	392	855	(463)	933
8750-00 Meals/Meetings	89	150	(61)	910	1,650	(740)	1,800
8810-00 · Dues & Subscriptions	0	35	(35)	530	385	145	420
8920-00 · Bad Debt	710			5,100	0	5,100	0
Total Expense	10,750	10,277	473	169,528	148,066	21,462	161,240
Net Ordinary Income	2,448	1,511	937	19,353	34,656	(15,303)	37,270
Other Income/Expense							
Other Expense 8990-00 · Allocated	3,132	1,975	1,157	23,179	23,138	40	25,113
Total Other Expense	3,132	1,975	1,157	23,179	23,138	40	25,113
Net Other Income	(3,132)	(1,975)	(1,157)	(23,179)	(23,138)	(40)	(25,113)
Net Income	(683)	(464)	(219)	(3,825)	11,518	(15,343)	12,157

Accrual Basis

### North Lake Tahoe Resort Association Profit & Loss Budget Performance

70 - Administration

	May 19	Budget	\$ Over Budget	Jul '18 - May 19	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense							
Expense 5000-00 · Salaries & Wages							
5020-00 · P/R - Tax Expense	3,391	2,130	1,262	23,413	23,425	(12)	25,555
5030-00 • P/R - Health Insurance Expense 5040-00 • P/R - Workmans Comp	2,025 198	2,648 182	(622) 16	19,651 1,561	29,123 2,002	(9,472) (441)	31,770 2,184
5060-00 · 401 (k)	799	1,089	(290)	7,322	11,983	(4,661)	13,072 2,000
5070-00 · Other Benefits and Expenses 5000-00 · Salaries & Wages - Other	17 45,426	167 27,188	(150) 18,239	669 313,319	1,833 299,063	(1,164) 14,257	326,250
Total 5000-00 · Salaries & Wages	51,857	33,403	18,454	365,936	367,428	(1,492)	400,831
5100-00 · Rent	128	123	5	1,742	1,353	389	1,476
5110-00 · Utilities 5140-00 · Repairs & Maintenance	692	375	, 317	5,293	4,125	1,168	4,500
5150-00 · Office - Cleaning 5100-00 · Rent - Other	176 2.247	208 2.176	(32) 71	2,000 27,311	2,289 23,931	(289) 3,380	2,497 26,107
Total 5100-00 · Rent	3,244	2,882	362	36,346	31,698	4,648	34,580
5310-00 · Telephone							
5320-00 · Telephone 5350-00 · Internet	664 0	1,000	(336)	8,647 25	11,000	(2,353)	12,000
Total 5310-00 · Telephone	664	1,000	(336)	8,672	11,000	(2,328)	12,000
5420-00 · Mail - USPS	_				•	20	0
5480-00 • Mail - Fed Ex 5420-00 • Mail - USPS - Other	0 0	88	(88)	30 (4,387)	0 971	30 (5,358)	0 1,059
Total 5420-00 · Mail - USPS	0	88	(88)	(4,357)	971	(5,328)	1,059
5510-00 · Insurance/Bonding	728	0	728	4,726	205	4,521	205
5520-00 · Supplies 5525-00 · Supplies- Computer <\$1000	250	0	250	2,996	2,000	996	2,000
5520-00 · Supplies - Other	1,016	625	391	5,419	6,875	(1,456)	7,500
Total 5520-00 · Supplies	1,266	625	641	8,416	8,875	(459)	9,500
5610-00 · Depreciation 5700-00 · Equipment Support & Maintenance	0	54 330	(54) (330)	218 2,646	596 3,625	(378) (979)	650 3,955
5710-00 · Taxes, Licenses & Fees	1,108	1,042	66	10,027	11,458	(1,431) 47	12,500 3,950
5740-00 · Equipment Rental/Leasing 5800-00 · Training Seminars	321 0	329 417	(8) (417)	3,668 774	3,621 4,583	(3,809)	5,000
5900-00 · Professional Fees 5910-00 · Professional Fees - Attomeys	120	625	(505)	1,120	6,875	(5,755)	7,500
5920-00 · Professional Fees - Accountant	0	0	0	24,250	25,000	(750)	25,000
5921-00 · Professional Fees - Other	5,200	1,500	3,700	11,810 37,180	18,000	(6,190)	19,500 52,000
Total 5900-00 · Professional Fees	5,320	2,125 0	3,195 0	10,100	49,673	10,100	0
5941-00 ⋅ Research & Planning 6420-00 ⋅ Events	0	U	· ·		Ů	10,100	Ū
6422-00 · Event Media	0			300			
Total 6420-00 · Events	0			300			
6423-00 · Membership Activities 6442-00 · Public Relations/Website	0			(300)			
Total 6423-00 · Membership Activities	0			(300)	0	(300)	0
6742-00 · Non-NLT Co-Op Marketing Program	3,600	0	3,600	3,600	0	3,600	0
7500-00 ∙ Trade Shows/Travel 8200-00 ∙ Associate Relations	0 954	0 333	0 621	372 3,476	0 3,667	372 (191)	0 4,000
8300-00 · Board Functions	305	150	155	8,357	4,350	4,007	4,500
8500-00 · Credit Card Fees 8600-00 · Additional Opportunites	0	467	(467)	313 5,625	0 5,133	313 492	0 5,600
8700-00 · Automobile Expenses	0	250	(250) (93)	1,859 2,290	2,750 1,320	(891) 970	3,000 1,440
8750-00 ⋅ Meals/Meetings 8810-00 ⋅ Dues & Subscriptions	27 270	120 275	(5)	4,998	3,025	1,973	3,300
Total Expense	69,663	43,890	25,773	515,243	514,180	1,063	558,070
Net Ordinary Income	(69,663)	(43,890)	(25,773)	(515,243)	(514,180)	(1,063)	(558,070)
Other Income/Expense							
Other Income 4700-00 • Revenues- Interest & Investment	0			17			
Total Other Income	0			17			
Other Expense 8990-00 • Allocated	(69,593)	(43,890)	(25,704)	(515,079)	(514,180)	(899)	(558,070)
Total Other Expense	(69,593)	(43,890)	(25,704)	(515,079)	(514,180)	(899)	(558,070)
Net Other Income	69,593	43,890	25,704	515,096	514,180	916	558,070
Net Income	(70)	0	(70)	(147)	0	(147)	0

# NORTH LAKE TAHOE RESORT ASSOCIATION (NLTRA) Employee Expense Report

Month'Yr May 2019 Employee Bavetta, Bonnie

		07.0	07/0	170	0//0	0/2	1/0	0//	0/2	2000				1								T						702	2/-						
BUDGET	SOE	8810-00/70	8810-00/70	07/00-0189	07/00-6266	07-0070	07/00-0766	07/00-0100	00-0100	3520-00/Alloc C																		00 0020	0.7-00-00.70						
OUT OF	POCKET																											00 00	00.00		\$0.00				
PAID BY CC		\$14.99	414.99	\$14.33	43.33 63.54	440.00	\$35.00	\$125.00	\$657.87	+0.+0.0÷																				\$911.22					
PURPOSE	1026777928 Agrobat Pro sub for DeWitt	Acrobat Pro sub for Dawn	1018265161 Acrobat Pro sub for Bonnie	Server backup monthly fee	39052 Card for Cindy Gustafson	1901860 Admin Supplies	job listing for Admin Assistant	227225397 Constant Contact Toolkit - Email Plus	Office phone system																		MILEAGE REIMBURSEMENT	See Attached Mileage Report	Mileage Reimbursed Through Payroll			Approved By: Charles Boliv	Date: (P/2)(A)	INTING	L S   S
RECEIPT OR INVOICE #	102677792		101826516	6150266220	3905	190186	14979332	22722539	22426934																			Mileage		1	OCKET)	h	1	TAXOUGUY OBO	LA CAS
VENDOR	Adobe Acrobat	Adobe Acrobat	Adobe Acrobat	Crashplan	NLT Visitor's Center	Amazon	Craigslist.org	Constant Contact	Intermedia.net														-							IOIAL - CREDII CARD EXPENSES	TOTAL - EAPENSES TO BE REIMBURSED (UUT OF POCKET)	SCA IN	13/19	OATE ENTEBED	1/9
DOC	A	ш	O	۵	п	tr.	ත	Η	_	7	Х	ı	Ñ	Z	0	Ь	ď	Я	Ø	μ.	n	>	B	×	Υ	2		Attach 1		EUII CARI	ENSES		7	HIVED	T
POSTING DATE	05.01.2019	05.01.2019	05.08.2019	05.13.2019	05.13.2019	05.13.2019	05.16.2019	05.23.2019	05.23.2019																					TOTAL - CK	IOIAL	Signed By:	Date:	DATERECEIVED	6/2/10



BANKCARD CENTER PO BOX 84043 COLUMBUS GA 31908-4043

### **MEMO STATEMENT**

Account Number XXXX-XXXX-0119-2321
Statement Date MAY 28, 2019
Total Activity \$911.22

\*\* MEMO STATEMENT ONLY \*\* DO NOT REMIT PAYMENT

BONNIE L BAVETTA N LAKE TAHOE RESORT PO BOX 1757 TAHOE CITY CA 96145-1757

	ACC	OUN.	<b>CSUMMARY</b>				
BONNIE L BAVETTA XXXX-XXXX-0119-2321	Purchases & Other Debits	+	Cash Advances	-	Credits	=	Total Activity
Account Total	\$911.22		\$0.00		\$0.00		\$911.22

Posting	Transaction		
Date	Date	Reference Number Transaction Description	Amount
04-30	04-29	55310209119026603557504 ADOBE *ACROPRO SUBS 8008336687 CA Tax ID: 770019522 Mer Ref: 60355750 Mer Zip: 95110 Origin Zip: 95110 Dest Ctry: USA	14.99
05-01	04-30	55310209120026606560312 ADOBE *ACROPRO SUBS 8008336687 CA Tax ID: 770019522 Mer Ref: 60656031 Mer Zip: 95110 Origin Zip: 95110 Dest Ctry: USA	14.99
05-08	05-07	55310209127026619119299 ADOBE *ACROPRO SUBS 8008336687 CA Tax ID: 770019522 Mer Ref: 61911929 Mer Zip: 95110 Origin Zip: 95110 Dest Ctry: USA	14.99
05-13	05-10	15470209130000083853928 DRI*CrashPlan for SB 8883148842 MN Tax ID: 411901640 Mer Zip: 55343	9.99
05-13	05-10	55432869131200077951521 INT*IN *NORTH LAKE TAH TAHOE CITY CA Tran: PK0220747148 Tax ID: 770034661 Mer Ref: AMYYXS3W Mer Zip: 96145 Tax: 0.17	2.54
05-13	05-12	55310209133083702132244 AMZN MKTP US*MN2FM23X0 AMZN.COM/BILLWA Tran: BAVETTA Tax ID: 202936165 Mer Ref: 4EQFWO5BOB6 Mer Zip: 98109 Origin Zip: 98109 Dest Ciry: USA Tax: 2.84 Product Code: B019HT1U9E Desc: GORILLA HEAVY DUTY DOUBLE SIDED MOU Qty: 1 Unit: PCE Disc: N Ext Item Amt: 7.30 Product Code: B07FM7M3Q7 Desc: TUL CUSTOM NOTE-TAKING SYSTEM DISCB Qty: 1 Unit: PCE Disc: N Ext Item Amt: 34.81 Product Code: B01KK2EQJS Desc: TUL CUSTOM NOTE-TAKING SYSTEM DISCB Qty: 1 Unit: PCE Disc: N Ext Item Amt: 6.77	48.88

	Account Number	Account Summary
For Customer Service, Call:	XXXX-XXXX-0119-2321	Purchases &
1-866-432-8161	Statement Date	Other Charges \$911.22
1 555 452 5161	MAY 28, 2019	Cash Advances \$0.00
Send Billing Inquiries to:	Credit Limit	Fees \$0.00
BANKCARD CENTER PO BOX 84043	\$20,000	Credits \$0.00
COLUMBUS GA 31908-4043	Disputed Amount	Payments \$0.00
	\$0.00	Total Activity \$911.22

Page 1 of 4

### IMPORTANT INFORMATION ABOUT THIS STATEMENT

Payments. You must pay at least the "Amount Due" by the "Payment Due Date." Charges, payments and credits received after the "Closing Date" will be included in your next statement. The letters "CR" following the "New Balance" amount indicate a credit balance - do not pay this amount. Payments must reach our BankCard Center during our regular business day in order to be credited on that date. Payments received after the cutoff times of 6:00 p.m. on a Friday (or Thursday if we are closed on Friday) or 4:00 p.m. on any other business day that we are open, or on a day we are not open, or at a branch open on Saturday, Sunday or bank holiday, are credited as of the following business day. Later cutoff times generally apply at branches with extended hours. Business days shall mean Monday through Friday, except for bank holidays. If you fail to properly make payments, crediting such payments may be delayed.

Order of Application. We will apply your payments first to any membership fee or other fees, next to any finance charge or late charge, next to any Cash Advances included in your "Previous Balance," then to Purchases in your "Previous Balances."

Unauthorized Use. In the event of possible loss, theft or unauthorized use, Company agrees to notify us immediately. Company may be liable for the unauthorized use of any Card issued under the Corporate Credit Card Agreement. If 10 or more cards are Issued pursuant to the Corporate Credit Card Agreement, Company shall be strictly liable for any unauthorized use. If fewer than 10 Cards are issued pursuant to the Corporate Credit Card Agreement, Company will not be liable for unauthorized use of the Card Which occurs after it notifies us orally at 1-866-432-8161, or in writing at BANKCARD CENTER, PO BOX 84043, COLUMBUS, GA 31908-4043 of loss, theft, or possible unauthorized use, and Company's liability for unauthorized use of the Card will not exceed \$50.00 per Card for use of a Card by anyone other than an Employee prior to notice to us. However, a Card in the possession and control of an Employee, even after his or her authority to use the Card has been revoked by Company, is not considered lost or stolen, and its use by such Employee is not unauthorized. Company must recover the Card from the Employee. Company agrees to assist us in determining the facts and circumstances relating to any unauthorized use of a Card.

Statement Date	MAY 28, 2019	Total Activity	\$911.22					
Credit Limit \$20,000 Single Purchase Limit \$0.00								
BONNIE L BAVETTA								
XXXX-XXXX-0119-2321								

·			in the state of the state of the
Posting Date	Transaction Date	Reference Number Transaction Description	Amount
05-16	05-15	55480779135026764950593 CRAIGSLIST.ORG 4153995200 CA Tax ID: 943338913 Mer Ref: 76495059 Mer Zip: 94122 Origin Zip: 94122 Dest Ctry: USA	25.00
05-23	05-22	75418239142073479341495 EIG*CONSTANTCONTACT.C 855-2295506 MA Tran: 31993374 Tax ID: 043285398 Mer Zip: 02451 Product Code: 100040 Desc: Constant Contact Qty: 1 Unit: EAC Unit Cost: 125 Disc: N Ext Item Amt: 125.00	125.00
05-23	05-22	55480779143026956815315 INTERMEDIA.NET INC 6506414000 WA Tran: 5046209 Tax ID: 411816682 Mer Ref: 5046209 Mer Zip: 98007 Origin Zip: 98007 Dest Zip: 96145 Dest Ciry: USA Tax: 43.54 Product Code: DEFAULT Desc: INTERMEDIA HOSTED SERVICES Qty: 1 Unit: ITE Disc: N Ext Item Amt: 611.30	654.84

### INVOICE



Remit To: Adobe Inc. 29322 Network Place Chicago, IL 60673-1293

Wires To: Bank: JPM Chase/ Acct#: 100081931 ABA: 021000021/ SWIFT: CHASUS33

Federal Tax ID 77-0019522

Bill To: **Bonnie Bavetta** 100 N Lake Blvd Tahoe City CA 96145 Reprint

Page 1 of 1

Invoice Number: 1026777928

**Invoice Date:** 

APR-28-19

Payment Terms: Credit Card

**Due Date:** 

MAY-05-19

**Contract No** 

00004490

Order Number:

5011713566

Order Date:

DEC-29-16

**Customer No.:** 

1452233

Bill to No.

542191345

**Adobe Contact Information:** 

Purchase Order: C5011713566

https://helpx.adobe.com/contact.html

Line No	Material No / Descri	ption	UOM	Unit Price	Qty	Extended Price
000010	65232730		EA	14.99	1	14.99
	Acrobat Pro Subs C	C ALL MLP DSP Ret Inv 01	mnth MUN 1 YR			

Invoice Tota	ls			
S & H		The second secon	<b>Qty Shipped</b>	
0.00	0.00	USD	1	14.99

Comments:



### INVOICE



Remit To: Adobe Inc. 29322 Network Place Chicago, IL 60673-1293

Wires To:

Bank: JPM Chase/ Acct#: 100081931 ABA: 021000021/ SWIFT: CHASUS33

Federal Tax ID 77-0019522

BIII To: Bonnie Bavetta 100 N Lake Blvd Tahoe City CA 96145 Reprint

Page 1 of 1

Invoice Number: 1027392303

**Invoice Date:** 

APR-29-19

Payment Terms: Credit Card

**Due Date:** 

MAY-06-19

Purchase Order: ADD005588015

**Contract No** 

00004490 5011731811

**Order Number: Order Date:** 

**Customer No.:** 

DEC-30-16 1452233

Bill to No.

542204552

**Adobe Contact Information:** 

https://helpx.adobe.com/contact.html

Line No	Material No / Description	UOM	Unit Price	Qty	Extended Price
000010	65232730	EA .	14.99	1	14.99
	Acrobat Pro Subs CC ALL MLP DSP Ret Inv	01 mnth MUN 1 VR			

Bornie

ica	Invoice Tota	Invoice Totals						
	S & H	Sales Tax	Currency	Qty Shipped	Invoice Total			
	0.00	0.00	USD	1	14.99			

Comments:



### INVOICE



Remit To: Adobe Inc. 29322 Network Place Chicago, IL 60673-1293

Wires To: Bank: JPM Chase/ Acct#: 100081931 ABA: 021000021/ SWIFT: CHASUS33

Federal Tax ID 77-0019522

Bill To: Bonnie Bavetta 100 N Lake Blvd Tahoe City CA 96145 Reprint

Page 1 of 1

Invoice Number: 1018265161

**Invoice Date:** 

APR-06-19 Payment Terms: Credit Card

APR-13-19

**Due Date:** 

Purchase Order: ADB016450957

**Contract No** 

00004490

Order Number:

5017797439

**Order Date:** 

NOV-06-17

**Customer No.:** 

1452233

Bill to No.

546408886

**Adobe Contact Information:** 

https://helpx.adobe.com/contact.html

Line No	Material No / Description	UOM	Unit Price	Qty	Extended Price
000010	65232730	EA	14.99	1	14.99
	Acrobat Pro Subs CC ALL ML	P DSP Ret Inv 01 mnth MUN 1 YR			

Invoice Tota	ls			
S & H	Sales Tax	Currency	Qty Shipped	Invoice Total
0.00	0.00	USD	1	14.99

Comments:



### Invoice

Order Date: 5/9/2019

Order Number: 61502662200

**Billing Address:** Bonnie Bavetta North Lake Tahoe Resort Association 100 N Lake Blvd Tahoe City, CA 96145 US

Qty	Product Name	Price Ext	ended Price
7	CrashPlan for Small Business Unlimited Per PC Monthly	\$9.99	\$9.99
		Sub- Total	\$9.99
		Tax	\$0.00
And the second of the second o		Total	\$9.99

Digital River, Inc. is the authorized reseller and merchant of the products and services offered within this store.



CrashPlan offers the most comprehensive online backup solution to hundreds of thousands of consumers and tens of thousands of businesses around the world. Our highly secure, automatic and continuous service provides our customers the peace of mind that their digital life is protected and easily accessible.

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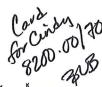


5/10/2019 11:16 AM Store: 1

Sales Receipt #39052 Workstation: 1

**Customer Copy** 





Chamber | CVB | Resort Association

### **Tahoe City Visitor Center**

PO Box 1757 Tahoe City, CA 96145 GoTahoeNorth.com

Cashier:

Price Ext Price Item Name Barb Kallestad Art Ca \$2.37 \$2.37 T D% 40%Employee - I 4 x 6 \$2.37 Subtotal: + \$0.17 7.25 % Tax: Local Sales Tax RECEIPT TOTAL: \$2.54

Credit Card: \$2.54 XXXX2321

MASTERCARD

Expiry Date: XX/XX

Reference # 9000014054

Auth=005115

Entry: Chip

Merchanl # \*\*\*05964

Signature

I agree to pay above amount according to card issuer agreement (merchant agreement if credit voucher).

AID: A0000000041010

Total Sales Discounts:

\$1.58

PLEASE RETAIN FOR YOUR RECORDS

We Hope you Enjoy your Stay in North Lake Tahoe!



### amazon com

# Final Details for Order #114-4473469-1901860 Print this page for your records.

Order Placed: May 10, 2019 PO number: Bavetta

Amazon.com order number: 114-4473469-1901860

Order Total: \$48.88



# Shipped on May 12, 2019

	ed Colors
	", Junior Size, Assorted
	und Tab Dividers, 5 1/2" $ imes$ 8 1/2", Junior Size, Assorted C
	n Discbo
	ote-Taking Syster
Items Ordered	1 of: TUL Custom N

\$6.29

\$25.99

Price

Sold by: Living Essentials 360 (seller profile)

Condition: New

1 of: TUL Custom Note-Taking System Discbound Refill Pages, 5.5" x 8.5" Junior Size, Narrow Ruled, 300 Pages (150

Sheets) White Sold by: Fetch Gear (<u>seller profile</u>) | Product question? <u>Ask Seller</u>

**Business Price** 

Condition: New

1 of: Gorilla Heavy Duty Double Sided Mounting Tape, 1 Inch  $\times$  60 Inches, Black sold by: Amazon.com Services, Inc

\$6.09

\$7.67

Shipping & Handling:

Item(s) Subtotal: \$38.37

Total before tax: \$46,04

Sales Tax:

Condition: New

### Shipping Address:

100 N Lake Blvd Bavetta

Tahoe City, California 96145 United States

### Shipping Speed:

Standard Shipping

Total for This Shipment: \$48.88

## Payment information

MasterCard | Last digits: 2321 Payment Method:

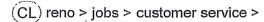
**Billing address** billingAddress Action 11 .

L.44---11.....

Total before tax: \$46.04

Estimated tax to be collected:

Item(s) Subtotal: \$38.37 Shipping & Handling: \$7.67



[ log in ] [ create account ]

Thanks for posting! We really appreciate it!

**Purchase Receipt** 

This is a receipt confirming your purchase. Please print or save a copy of this receipt for your records. All sales are final. No Refunds.

Description

**Price** 

Great Summer Job on the Beach in North Lake Tahoe

PostingID 6888794031: reno / tahoe > customer service

\$25.00 USD

Total amount charged:

\$25.00 USD

2019-05-14 -- Payment ID: 149793329

Please use the links we emailed you to manage this posting.

JOB POSTINK-VIC

### Constant Contact , 45

**Print** 

**Billing Activity - Invoices** 

N Lake Tahoe Resort Assoc Attn: Bonnie Bavetta PO Box 1757 Tahoe City CA 96145 US P: 5305818726

Today's Date: 06/03/2019 User Name: nltra1

\$125.00

Invoices from 05/04/2019 to 06/03/2019

Description Date

**Charge Amount Credit Amount** \$125.00 05/27/2019 Invoice #227225397

**Constant Contact Toolkit - Email Plus** 

**Contacts** 

5,001 - 10,000 Contacts

Maximum Number of Contacts This Billing Period:

5267 Period from 05/27/2019 to 06/26/2019

Billing questions? Contact Support

Constant Contact - 1601 Trapelo Road - Waltham, MA 02451 US



### Transaction Details

Transaction Detail ID:

224269343

Service Date\*:

5/21/2019 12:00:00 AM

Processed Date:

5/21/2019 5:10:36 AM

Service Charges:

\$610.37

Tax Amount:

\$44.48

Total:

\$654.85

User Name:

NLTRA

Billing Cycle:

1 month(s)

Comment:

Voice services 04/21/19-05/21/19

### \*Note:

• Service date is a date of creation a transaction in the system, it can be different from the "Date processed" in case if transaction was processed with time lag.

• Your charges include (a) prorated service charges for new services ordered during the prior month, (b) the next month's full service charges in advance, (c) one-time charges, (d) applicable usage charges, taxes and fees. Please refer to the Reseller's Explanation of Charges for the details on the Voice Services charges.

### Transaction Breakdown

Module	ltem	Price Type	Quantity	<b>Unit Price</b>	Amount	Prorated Fees	Discount	Item Type
Voice Services	Cloud PBX Resource Lines	recurring	1	\$12.99	\$12.99	\$12.99	0 %	regular
Voice Services	Unified Communications Users	recurring	1	\$413.82	\$413.82	\$413.82	0 %	regular
Voice Services	Local and Toll Free Numbers	recurring	1	\$22.95	\$22.95	\$22.95	0 %	regular
Voice Services	Inbound Toll-Free	one-time	1	\$83.81	\$83.81	\$83.81	0 %	regular
Voice Services	AK/HI/PR/VI Inbound Toll-Free	one-time	1	\$1.18	\$1.18	\$1.18	0 %	regular
Voice Services	Regulatory Cost Recovery Surcharges	recurring	1	\$75.62	\$75.62	\$75.62	0 %	regular
				management facilities		\$610.37		

### Taxes, Fees & Surcharges

Level	Description	Amount	Taxable Amount	Rate	Tax Amount
Other	Government Telecommunications Service Fees	1	.1	\$31.59	\$31.59
State/Province	State	1	1	\$11.19	\$11.19
Local	Local	1	1	\$1.70	\$1.70
		1441 Marc 11 1400 M		and the second	\$44.48



# NORTH LAKE TAHOE RESORT ASSOCIATION (NLTRA) Employee Expense Report

Month'Yr June 2019 Employee Bavetta, Bonnie

06.01.2019	REF	Adobe Inc.	1039053966	Adobe Acrobat Pro Sub for DeWitt Van Sicien	PAID BY CC	POCKET	CODE
06.03.2019	m	Adobe Inc.	1039365136		14.90		0//00-0198
06.07.2019	Ö	Crepe Hearts	83008	Associate Relations	33.00		8810-00//0
06.07.2019	D	Crepe Hearts	11543	Associate Relations	28.00		02/00-0028
06.10.2019	щ	Tahoe House Inc.	42681		6.50		02/00-0070
06.11.2109	ш	Crashplan Pro	62753971900		55 6		5525,00/70
06.24.2019	5	Staples	9800695656		128.69		5520-00/70
06.24.2019	Œ	Intermedia.net Inc.	1967079166	phone system for NLTRA	654.28		5320_00/Alloc C
06.24.2019	-	Constant Contact	230536112		125.00		8810,0070
06.24.2019	J.	Staples	9800695656	S A/C unit for NLTRA offices	169 55		5520 00/70
06.28.2019	K	Comerstone Bakery	78259	Associate Relations	24 00		02/00-02/20
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四年 明 治二二二	· 图图图图	<b>"不是是我们的,我们是我们的一个,我们们是我们的一个,我们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们们</b>		MILEAGE REIMBURSEMENT	TOTAL STREET	2. 3. 2	7000 T 1000
AI	Attach 1		Mileage	See Attached Mileage Report	The state of the s	0.00	8790-00-70
			3	Mileage Reimbursed Through Payroll		200	
TOTAL - CREDIT CARD EXPENSES	IT CARL	) EXPENSES	<b>第四日の東京学院、山田県</b>	できる。 100×100×100×100×100×100×100×100×100×100	1,205,99		
TOTAL - EXPEN	NSES T(	TOTAL - EXPENSES TO BE REIMBURSED (OUT OF POCKET)	OCKET)			1	
Signed By:	H	XX W		Approved By:			
Date:	4	7/12/19	ı	Date: 731	, 1		
清理中的人	Show and to	British of the state of the sta	Western College and Strange College Co	ACCOUNTING			
DATE RECEIVED	VED	DATE ENTERED	CFO APPROVAL	CFO APPROVAL DATE   DATE SCANNED			

C:\Users\De\Witt\Desktop\Expense Reports\NLTRA Employee Expense Report - Bavetta June 2019



BANKCARD CENTER PO BOX 84043 COLUMBUS GA 31908-4043

#### **MEMO STATEMENT**

Account Number	XXXX-XXXX-0119-2321
Statement Date	JUN 28, 2019
Total Activity	\$1,205.99

\*\* MEMO STATEMENT ONLY \*\* DO NOT REMIT PAYMENT

BONNIE L BAVETTA N LAKE TAHOE RESORT PO BOX 1757 TAHOE CITY CA 96145-1757

ACCOUNT SUMMARY							
BONNIE L BAVETTA XXXX-XXXX-0119-2321	Purchases & Olher Debits	+	Cash Advances	-	Credits	=	Total Activity
Account Total	\$1,205.99		\$0.00		\$0.00		\$1,205.99

		ACCOUNT ACTIVITY		
Posting Date	Transaction Date	Reference Number Transaction Description	Amount	_
05-31	05-30	55310209150026669544818 ADOBE *ACROPRO SUBS 8008336687 CA Tax ID: 770019522 Mer Ref: 66954481 Mer Zip: 95110 Origin Zip: 95110 Dest Ctry:	14.99	(A)
06-03	05-31	USA 55310209151026671271789 ADOBE *ACROPRO SUBS 8008336687 CA Tax ID: 770019522 Mer Ref: 67127178 Mer Zip: 95110 Origin Zip: 95110 Dest Ctry:	14.99	B
06-07	06-06	USA 55432869157200832568205 SQU*SQ *CREPE HEARTS Tahoe City CA Tran: 00023058430122369 Tax ID: 800429876 Mer Ref: 00023058430122369 Mer Zip: 96145 Origin Zip: 96145 Dest Zip: 96145 Dest Ctry: USA Product Code: 099 Desc: Kombucha Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 6.00 Product Code: 099 Desc: Cup Deposit Qty: 300.00 Unit: NMB Disc: N Ext Item Amt: 15.00	33.00	(C)
		Product Code: 099 Desc: Kombucha Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 6.00 Product Code: 099 Desc: Lemonade Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 6.00	20	0
06-07	06-06	55432869157200832595257 SQU*SQ *CREPE HEARTS Tahoe City CA Tran: 00023058430122369 Tax ID: 800429876 Mer Ref: 00023058430122369 Mer Zip: 96145 Origin Zip: 96145 Dest Zip: 96145 Dest Ctry: USA	28.00	O
06-10	06-07	Product Code: 099 Desc: Florentine Qty: 200.00 Unit: NMB Disc: N Ext Item Amt: 28.00 55432869158200065445856 SQU*SQ *TAHOE HOUSE BA Tahoe City CA Tran: 00011529215086067 Tax ID: 800429876 Mer Ref: 00011529215086067 Mer Zip: 96145 Origin Zip: 96145 Dest Zip: 96145 Dest Ctry: USA Product Code: 099 Desc: 6 Pack Brownies Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 6.50	6.50	E

	Account Number	Account Summary
For Customer Service, Call:	XXXX-XXXX-0119-2321	Purchases &
4 000 400 0404	Statement Date	Other Charges \$1,205.99
1-866-432-8161	JUN 28, 2019	Cash Advances \$0.00
Send Billing Inquiries to:	Credit Limit	Fees \$0.00
BANKCARD CENTER PO BOX 84043	\$20,000	Credits \$0.00
COLUMBUS GA 31908-4043	Disputed Amount	Payments \$0.00
,	\$0.00	Total Activity \$1,205.99

#### IMPORTANT INFORMATION ABOUT THIS STATEMENT

Payments. You must pay at least the "Amount Due" by the "Payment Due Date." Charges, payments and credits received after the "Closing Date" will be included in your next statement. The letters "CR" following the "New Balance" amount indicate a credit balance - do not pay this amount. Payments must reach our BankCard Center during our regular business day in order to be credited on that date. Payments received after the cutoff times of 6:00 p.m. on a Friday (or Thursday if we are closed on Friday) or 4:00 p.m. on any other business day that we are open, or on a day we are not open, or at a branch open on Saturday, Sunday or bank holiday, are credited as of the following business day. Later cutoff times generally apply at branches with extended hours. Business days shall mean Monday through Friday, except for bank holidays. If you fall to properly make payments, crediting such payments may be delayed.

Order of Application. We will apply your payments first to any membership fee or other fees, next to any finance charge or late charge, next to any Cash Advances included in your "Previous Balance," then to Purchases in your "Previous Balances."

Unauthorized Use. In the event of possible loss, theft or unauthorized use, Company agrees to notify us immediately. Company may be liable for the unauthorized use of any Card Issued under the Corporate Credit Card Agreement. If 10 or more cards are issued pursuant to the Corporate Credit Card Agreement, Company shall be strictly liable for any unauthorized use. If fewer than 10 Cards are issued pursuant to the Corporate Credit Card Agreement, Company will not be liable for unauthorized use of the Card Which occurs after it notifies us orally at 1-866-432-8161, or in writing at BANKCARD CENTER, PO BOX 84043, COLUMBUS, GA 31908-4043 of loss, theft, or possible unauthorized use, and Company's liability for unauthorized use of the Card will not exceed \$50.00 per Card for use of a Card by anyone other than an Employee prior to notice to us. However, a Card in the possession and control of an Employee, even after his or her authority to use the Card has been revoked by Company, is not considered lost or stolen, and its use by such Employee is not unauthorized. Company must recover the Card from the Employee. Company agrees to assist us in determining the facts and circumstances relating to any unauthorized use of a Card.

Statement Date	JUN 28, 2019	Total Activity	\$1,205.99		
Credit Limit	\$20,000	Single Purchase Limit	\$0.00		
BONNIE L BAVETTA					
XXXX-XXXX-0119-2321					

		ACCOUNT ACTIVITY		
Posting Date	Transaction Date	Reference Number Transaction Description	Amount	
06-11	06-10	75418239161074515985325 DRI*CRASHPLAN FOR SB 888-3148842 MN	9.99	E
06-24	06-21	Tax ID: 411901640 Mer Zip: 55343 05410199172105202529709 STAPLES DIRECT 800-3333330 MA Tax ID: 042896127 Mer Zip: 01702 Origin Zip: 06260 Dest Zip: 96145 Dest Ctry: USA Tax: 8.70	128.69	C
06-24	06-21	Product Code: 136815 Desc: STAPLES CARDER MESH BACK FABRIC COM Qty: 1 Unit: EA Disc: N Ext Item Amt: 199.99 55480779173026922860356 INTERMEDIA.NET INC 6506414000 WA Tran: 5262635 Tax ID: 411816682 Mer Ref: 5262635 Mer Zip: 98007 Origin Zip: 98007 Dest Zip: 96145 Dest Ctry: USA Tax: 44.48 Product Code: DEFAULT Desc: INTERMEDIA HOSTED SERVICES Qty: 1 Unit: ITE	654.28	H
06-24	06-22	Disc: N Ext Item Amt: 609.80 75418239173075125881776 EIG*CONSTANTCONTACT.C 855-2295506 MA Tran: 31993374 Tax ID: 043285398 Mer Zip: 02451 Product Code: 100040 Desc: Constant Contact Qty: 1 Unit: EAC Unit Cost: 125 Disc: N	125.00	(I
06-24	06-22	Ext Item Amt: 125.00 05410199174105202529707 STAPLES DIRECT 800-3333330 MA Tax ID: 042896127 Mer Zip: 01702 Orlgin Zip: 06260 Dest Zip: 96145 Dest Ctry: USA Tax: 11.46	169.55	0
06-28	06-27	Product Code: 1781833 Desc; LUMA COMFORT PORTABLE EVAPORATIVE C Qly: 1 Unit: EA Disc: N Ext Item Amt: 158.09 55432869178200533179109 SQ *SQ *CORNERSTONE BA TRUCKEE CA Tran: 00011529215086406 Tax ID: 800429876 Mer Ref: 00011529215086406 Mer Zip: 96161 Origin Zip: 96161 Dest Zip: 96161 Dest Ctry: USA Product Code: 099 Desc: Scone Qly: 400.00 Unit: NMB Disc: N Ext Item Amt: 12.00 Product Code: 099 Desc: Apple gallette Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 6.00 Product Code: 099 Desc: Muffins Qty: 100.00 Unit: NMB Disc: N Ext Item Amt: 3.00	21.00	(K)

#### INVOICE



Remit To: Adobe Inc. 29322 Network Place Chicago, IL 60673-1293

Wires To:

Bank: JPM Chase/ Acct#: 100081931 ABA: 021000021/ SWIFT: CHASUS33

Federal Tax ID 77-0019522

Bill To: Bonnie Bavetta 100 N Lake Blvd Tahoe City CA 96145 Reprint

Page 1 of 1

Invoice Number: 1039053966

100000000

Invoice Date:

MAY-29-19

Payment Terms: Credit Card

JUN-05-19

Due Date:

Purchase Order: C5011713566

**Contract No** 

00004490

Order Number:

5011713566

**Order Date:** 

DEC-29-16

**Customer No.:** 

1452233

Bill to No.

542191345

Adobe Contact Information:

https://helpx.adobe.com/contact.html

Line No	Material No / Description	UOM	Unit Price	Qty	Extended Price
000010	65232730	EA	14.99	1	14.99
	Acrobat Pro Subs CC ALL MLP I	OSP Ret Inv 01 mnth MUN 1 YR			

Invoice Tota	ls				
S & H 0.00	Sales Tax 0.00	Currency USD	Qty Shipped 1	Invoice Total 14.99	

Comments:



#### INVOICE



Remit To: Adobe Inc. 29322 Network Place Chicago, IL 60673-1293

Wires To: Bank: JPM Chase/ Acct#: 100081931 ABA: 021000021/ SWIFT: CHASUS33

Federal Tax ID 77-0019522

Bill To: Bonnie Bavetta 100 N Lake Blvd Tahoe City CA 96145 Reprint Page 1 of 1 Invoice Number: 1039365136 Invoice Date: MAY-30-19 Payment Terms: Credit Card JUN-06-19 Due Date: Purchase Order: ADD005588015 **Contract No** 00004490 5011731811 Order Number: Order Date: DEC-30-16 **Customer No.:** 1452233 542204552 Bill to No. Adobe Contact Information:

https://helpx.adobe.com/contact.html

Material No / Description	UOM	Unit Price	Qty	Extended Price
2730	EA	14.99	1	14.99
		EA		

Acrobat Pro Subs CC ALL MLP DSP Ret Inv 01 mnth MUN 1 YR

North America	Invoice Total	Invoice Totals					
	S & H	Sales Tax	Currency	Qty Shipped	Invoice Total		
	0.00	0.00	USD	1	14.99		

Comments:





#### Receipt from Crêpe Hearts

2 messages

Crêpe Hearts via Square <receipts@messaging.squareup.com>

Thu, Jun 6, 2019 at 12:3

Reply-To: Crêpe Hearts via Square

<CAESOhIAGixyX21memdreXJzbml5dGV6c3duYnV2c3N0aGtqa3VnMmJ0amZsZzQ1c25peSlIZGlhbG9ndWUilL3uOy0E3XsPTAmxc6e1LP2KM1bZYOE1QQFHuI+A1+0q@reply2.squareup.c
To: bonnle@gotahoenorth.com

Square automatically sends receipts to the email address you used at any Square seller. Learn more



Crêpe Hearts

How was your experience?





Kombucha	\$6.00
Cup Deposit × 3	\$15.00
(\$5.00 ea.)	
Kombucha	\$6.00
Lemonade	\$6.00
Total	\$33.00



Crêpe Hearts **Last Location** 530-536-6443





Jun 6 2019 at 11:54 AM

#eb2j

(Swipe)

MasterCard 2321

**BONNIE BAVETTA** 

Auth code: 063908

© 2019 Square, Inc.

1455 Market Street, Suite 600





#### Receipt from Crêpe Hearts

Crêpe Hearts via Square <receipts@messaging.squareup.com>

Thu, Jun 6, 2019 at 12:32 I

Reply-To: Crêpe Hearts via Square

<CAESOhlAGixyX21memV1b2p3b2ZtdWt1bHJqNHpkZ3FzMmlya3Zvb2Nmb2poZHM1a25peSlIZGlhbG9ndWUiIAB40Ln5yo7LFKkHZNnYQbFQos8jz4kuprQPxTAbNOLy@reply2.squareup.coi
To: bonnie@gotahoenorth.com

Square automatically sends receipts to the email address you used at any Square seller. Learn more



Crêpe Hearts



How was your experience?





\$28.00

Florentine × 2

\$28.00

(\$14.00 ea.)

Total

\$28.00

B Bull



Crêpe Hearts Last Location 530-536-6443





MasterCard 2321 (Swipe)

Jun 6 2019 at 11:51 AM

#J96q

Auth code: 011543

BONNIE BAVETTA

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1455 Market Street, Suite 600 San Francisco, CA 94103

@ Mapbox @ OpenStreetMap Improve this map

Square Privacy Policy · Not your receipt?

Manage preferences for digital receipts





#### Receipt from Tahoe House Bakery & Gourmet

1 message

Tahoe House Bakery & Gourmet via Square <receipts@messaging.squareup.com>

Fri, Jun 7, 2019 at 12:23

Reply-To: Tahoe House Bakery & Gourmet via Square <CAESOhIAGixyX21memRpeTJ6aXYyZG1zdHRnbm1nbXlrMmtycXRtNnRtanV5dmE1c25peSlIZGlhbG9ndWUilG9P3MpM1A/E162vJp+DGNWjkxURJfutKM1vXH403CwL@reply2.squareup.cx To: bonnle@gotahoenorth.com

Square automatically sends receipts to the email address you used at any Square seller. Learn more

Tahoe House Bakery & Gourmet

How was your experience?





6 Pack Brownies

\$6.50

Total

\$6.50

a PUL



Tahoe House Bakery & Gourmet 625 West Lake Blvd Tahoe City, CA 96145 530-583-1377



MasterCard 2321 (Chip)

Jun 7 2019 at 12:23 PM

#4cYE

**BONNIE BAVETTA** 

Auth code: 042681

AID: A0000000041010 Signature Verified

© 2019 Square, Inc.



1455 Market Street, Suite 600 San Francisco, CA 94103

# Invoice

Order Date: 6/9/2019

Order Number: 62753971900

**Billing Address:** Bonnie Bavetta North Lake Tahoe Resort Association 100 N Lake Blvd Tahoe City, CA 96145

US

Qty	Product Name	Qty Product Name Price Extended Pr	
1	CrashPlan for Small Business Unlimited Per PC Monthly	\$9.99	\$9.99
		Sub- Total	\$9.99
		Tax	\$0.00
		Total	\$9.99

Digital River, Inc. is the authorized reseller and merchant of the products and services offered within this store.



CrashPlan offers the most comprehensive online backup solution to hundreds of thousands of consumers and tens of thousands of businesses around the world. Our highly secure, automatic and continuous service provides our customers the peace of mind that their digital life is protected and easily accessible.

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#### Items in your Staples Order 9800695656 have been delivered

1 message

**Staples** <support@orders.staples.com> To: bonnie@gotahoenorth.com

Fri, Jun 21, 2019 at 1:52 PM



FREE NEXT-DAY DELIVERY.
On eligible orders. See details.

**FURNITURE** 

PAPER

**BREAKROOM** 

**INK & TONER** 

**ELECTRONICS** 

**OFFICE SUPPLIES** 

En Staples

Good news! Items from your order have been delivered.

#### **DELIVERED**

Delivered On: Friday, June 21, 2019 at 12:19 PM

Ship to: BONNIE BAVETTA 100 N LAKE BLVD TAHOE CITY, CA 96145 Carrier: On Trac Signed By: D LEE

7

Staples Carder Mesh Back Fabric Computer and Desk Chair Black 24115CC Item #136815

Quantity: 1

#### **SHIPPING SOON**





#### Expected Delivery: Thursday, June 27, 2019

Ship to: BONNIE BAVETTA 100 N LAKE BLVD

TAHOE CITY, CA 96145

Luma Comfort Portable Evaporative Cooler 250 sq ft Silver EC110S Item #1781833

Quantity: 1

Want free next-day delivery with no minimum?

**WON NIOL** 

No order is too small when you join Staples® Plus.

Exclusions apply \$49 membership fee required

5% back, every time.

Enroll in the More Account™ and earn more rewards in store and online.

STAPLES (Mos Accept Dennis)

See our Weekly Ad

APPLY NOW



Get your coupons



Find a local store



IDEAS, INSIGHTS AND WORE.



STAY CONNECTED





Staples, Inc., 500 Staples Drive, Framingham, MA 01702







#### Items in your Staples Order 9800695656 have been delivered

1 message

**Staples** <support@orders.staples.com> To: bonnie@gotahoenorth.com

Tue, Jun 25, 2019 at 1:37 PM



FREE NEXT-DAY DELIVERY.
On eligible orders, See details.

**FURNITURE** 

**PAPER** 

**BREAKROOM** 

**INK & TONER** 

**ELECTRONICS** 

OFFICE SUPPLIES

IT Staples

Good news! Items from your order have been delivered.

#### **DELIVERED**

Delivered On: Tuesday, June 25, 2019 at 11:53 AM

Ship to: BONNIE BAVETTA 100 N LAKE BLVD TAHOE CITY, CA 96145 Carrier: UPS Placed At: OFFICE Signed By: ATWOOD



Luma Comfort Portable Evaporative Cooler 250 sq ft Silver EC110S Item #1781833

Quantity: 1

#### PREVIOUSLY DELIVERED





Delivered: Friday, June 21, 2019

Delivered to: BONNIE BAVETTA 100 N LAKE BLVD TAHOE CITY, CA 96145 Carrier: On Trac Signed By: D LEE

Staples Carder Mesh Back Fabric Computer and Desk Chair Black 24115CC Item #136815

Quantity: 1

Want free next-day delivery with no minimum?

**WON MIOL** 

No order is too small when you join Staples Plus.

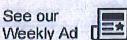
Exclusions apply, \$49 membership fee required

5% back, every time.

Enroll in the More Account™ and earn more rewards in store and online.

STAPES | Maio Accept Different STA 1011 1004 1000 MAIN BARRANTE

APPLY NOW



Get your coupons



Find a local store



IDEAS, INSIGHTS AND MORE.



STAY CONNECTED









Staples, Inc., 500 Staples Drive, Framingham, MA 01702







#### Confirmation of Staples Order: #9800695656

1 message

Staples <support@orders.staples.com> To: bonnie@gotahoenorth.com

Thu, Jun 20, 2019 at 3:22 PM



FREE NEXT-DAY DELIVERY. On eligible orders. See details.

**FURNITURE** 

**PAPER** 

**BREAKROOM** 

**INK & TONER** 

**ELECTRONICS** 

**OFFICE SUPPLIES** 



Hello Bonnie Bavetta, Please see your order details below.

> **ORDER NUMBER:** 9800695656 **ORDER DATE: 06/20/2019**

#### ITEMS FOR DELIVERY

Expected Delivery: Friday, June 21, 2019 Ship To: 100 N Lake Blvd, Tahoe City, CA 96145



Staples Carder Mesh **Back Fabric Computer** and Desk Chair Black 24115CC Item #136815

Quantity: 1

Price: \$199.99 Discounts: \$80.00

You Paid: \$119.99

80\$Off Staples Carder Mesh Back Fabric Computer and Desk Chair, Black (24115-CC)

Expected Delivery: Thursday, June 27, 2019 Ship To: 100 N Lake Blvd, Tahoe City, CA 96145

> Luma Comfort Portable **Evaporative Cooler 250** sq ft Silver EC110S Item #1781833

Quantity:

Price: \$158.09 Discounts: \$0.00

You Paid: \$158.09





To view or cancel your order please click below. Most orders may be canceled within 30 minutes of being placed. .

VIEW ORDER

#### **BILLING INFORMATION**

#### Billing address

**Bonnie Bavetta** Po Box 1757 Tahoe City, CA 96145

#### Payment Information

Subtotal: \$358.08 \$80.00 Discounts: \$0.00 Shipping/Fees:

Tax:

**Order Total:** \$298.24

\$20.16

#### Payment Method

MC ending in 2321: \$298.24

#### YOU MIGHT ALSO LIKE



\$32.99

Staples® Flat Pile Carpet Chair Mat 36" x 48", Lip



\$33.99

Staples® 36" x 48" Low Pile Carpet Chair Mat, Lip



\$36.39

Staples 36" x 48" Flat Pile Chair Mat, No Lip

#### Want free next-day delivery with no minimum?

No order is too small when you join Staples\* Plus.

**WON MOL** 

Exclusions apply \$49 membership fee required

#### 5% back, every time.

Enroll in the More Account™ and earn more rewards in store and online:

APPLY NOW









#### Invoice # 1907079166

#### Bill to

North Lake Tahoe Resort Association 100 N Lake Blvd Tahoe City, California, 96145 United States Username Account ID NLTRA 1620115 Billing Period

Jun 02, 2019 - Jul 01, 2019

#### **Net Charges**

Date	Item	Quantity	Unit Price	Net Amount Due
New services (	pro-rated for optional services)			
Jun 21, 2019	Inbound Toll-Free	1	\$77.5203	\$77.52
Jun 21, 2019	Unified Communications Users	1	\$413.8200	\$413.82
Jun 21, 2019	AK/HI/PR/VI Inbound Toll-Free	1	\$4.3130	\$4.31
Jun 21, 2019	Cloud PBX Resource Lines	1	\$12.9900	\$12.99
Jun 21, 2019	Local and Toll Free Numbers	1	\$22.9500	\$22.95
Jun 21, 2019	Regulatory Cost Recovery Surcharges	1	\$75.6200	\$75.62
Jun 21, 2019	Canada Inbound Toll-Free	1	\$0.1840	\$0.18
		) :	Sub-total due	\$607.40

#### **Taxes**

Tax	Level	Tax Amount
State	State/Province	\$11.19
Local	Local	\$1.70
Government Telecommunications Service Fees	Other	\$33.98
	Sub-total due	\$46.87

Total new charges during Jun 02, 2019 - Jul 01, 2019

\$654.27

Total does not reflect past due balances, please refer to account statement balance for total outstanding balance





Page 52 of 76

#### Constant Contact , 45

**Print** 

**Billing Activity - Invoices** 

N Lake Tahoe Resort Assoc Attn: Bonnie Bavetta PO Box 1757 Tahoe City CA 96145 US P:: 5305818726 Today's Date: 07/08/2019 User Name: nltra1

Invoices from 06/08/2019 to 07/08/2019

**Date** Desc

Description Charge Amount Credit Amount \$125.00

06/27/2019 Invoice #230536112

Constant Contact Toolkit - Email Plus

**Contacts** 

5,001 - 10,000 Contacts

Maximum Number of Contacts This Billing Period: \$125.00

5267

Period from 06/27/2019 to 07/26/2019

Billing questions? Contact Support

Constant Contact - 1601 Trapelo Road - Waltham, MA 02451 US





#### Receipt from Cornerstone Bakery

1 message

Employee 100 Company 100 Compa

Cornerstone Bakery via Square <receipts@messaging.squareup.com>

Reply-To: Cornerstone Bakery via Square

<CAESOhlAGixyX21memd3enJzaGJ4d2N6a3ZqYjN0bTUybm9qeXZrdWN0b2Z2dTl1Mm5peSllZGlhbG9ndWUilCXWRatO7MW0i3VB4a7udYw027luNWH0/zAbsqisgfba@reply2.squareup.com

Square automatically sends receipts to the email address you used at any Square seller. Learn more

Cornerstone Bakery

How was your experience?





\$21.00

Scone × 4	\$12.00
(\$3.00 ea.)	
Apple gallette	\$6.00
Muffins	\$3.00
	*************************
Total	\$21.00



Cornerstone Bakery 10087 W River St TRUCKEE, CA 96161 530-563-5322





MasterCard 2321 (Chip)

Jun 27 2019 at 8:30 AM



#kf28

**BONNIE BAVETTA** 

Auth code: 078259

AID: A0000000041010

Signature Verified

© 2019 Square, Inc.

1455 Market Street, Suite 600 San Francisco, CA 94103





# **Executive Summary**

Res Activity Outlook as of Jun 30, 2019

# **Executive Summary**

Data based on a sample of up to 10 properties in the North Lake Tahoe destination, representing up to 1281 Units (DestiMetrics Census") and 39.67% of 3229 total units in the North Lake Tahoe destination ('Destination

Census'\*\*)

	_			
Last Month Performance: Current YTD vs. Previous YTD		2019	2018	Year over Year % Variance
North Lake Tahoe Occupancy for last month (Jun) changed by (-7.1%)  North Lake Tahoe ADR for last month (Jun) changed by (2.0%)  North Lake Tahoe RevPAR for last month (Jun) changed by (-5.2%)	Occupancy (Jun) : ADR (Jun) : RevPAR (Jun) :	50.9% \$ 311 \$ 158	54.8% \$ 305 \$ 167	-7.1% 2.0% -5.2%
Next Month Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for next month (Jul) changed by (-1.8%)  North Lake Tahoe ADR for next month (Jul) changed by (-1.3%)  North Lake Tahoe RevPAR for next month (Jul) changed by (-3.1%)	Occupancy (Jul) : ADR (Jul) : RevPAR (Jul) :	59.3% \$ 413 \$ 245	60.4% \$ 419 \$ 253	-1.8% -1.3% -3.1%
Historical past 6 months Month Actual Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for the past 6 months changed by (7.4%) North Lake Tahoe ADR for the past 6 months changed by (3.7%) North Lake Tahoe RevPAR for the past 6 months changed by (11.3%)	Occupancy ADR RevPAR	50.4% \$ 294 \$ 148	46.9% \$ 284 \$ 133	7.4% 3.7% 11.3%
Future 6 Month On The Books Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for the furture 6 months changed by (0.6%) North Lake Tahoe ADR for the future 6 months changed by (1.1%) North Lake Tahoe RevPAR for the future 6 months changed by (1.6%)	Occupancy ADR RevPAR	27.3% \$ 365 \$ 100	27.2% \$ 362 \$ 98	0.6% 1.1% 1.6%
Incremental Pacing - % Variance in Rooms Booked last Calendar Month: Jun 30, 2019 vs. Previous Year	Year			
Rooms Booked during last month (Jun,19) compared to Rooms Booked during the same period last year (Jun,18) for all arrival dates has changed by (1.4%)	Booking Pace (Jun)	5.5%	5.4%	1.4%

<sup>\*</sup> Inhotopia Census. Total number of rooms reported by participating Inhotopia properties as available for short-term rental in the reporting month. This number can vary monthly as inventories and report participants change over time. \*\* Destination Census. The total number of rooms available for rental within the community as established by the and adjusted for properties that have opened / closed since that time. This number varies infrequently as new properties start, or existing properties cease operations.

DESCRIPTON: The Reservation Activity Outlook Report tracks occupancy, average daily rate (ADR), and revenue per available room (RevPAR); the key metrics most of interest to lodging properties. The report combines the data sets of participating properties are available) including; journant YTD occupancy, ii) last yTD occupancy, iii) last season's ending occupancy. The Reservation Activity Outlook Report is generated on a monthly basis, usually for a 12 month subscription period, and cate properties participating in a cooperative manner, and representating as valid sets of data as a result. Report results are provided only to those properties who participate by submitting their data. Additionally, participating properties can expert an expersal participation period and an expertance participation shows the reservation activity of their property, measured against an aggregated set of competitive properties that they choose from amongst innippia's other participants. As is the case in all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

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#### **Monthly Report June 2019**

#### CONFERENCE REVENUE STATISTICS

#### North Shore Properties

#### Year to Date Bookings/Monthly Production Detail FY 18/19

Prepared By: Anna Atwood, Marketing Executive Assistant

		FY 18/19	FY 17/18	<u>Variance</u>
Total Revenue B	ooked as of 6/30/19:	\$2,150,713	\$2,109,569	29
Forecasted Com	mission for this Revenue:	\$48,944	\$54,842	-119
N	umber of Room Nights:	12,052	13689	-12%
	umber of Delegates:	15033	23308	-36%
Annual Revenue		\$2,500,000	\$2,500,000	0%
Annual Commiss	sion Goal:	\$50,000	\$70,000	-29%
Monthly Detail/A	Activity	June-19	June-18	-
Nı	umber of Groups Booked:	6	6	
Re	evenue Booked:	\$138,643	\$329,030	-58%
Pr	ojected Commission:	\$2,580	\$3,266	
Ro	oom Nights:	591	3405	-83%
Nι	imber of Delegates:	335	3850	-91%
		3 Corp, 2 SMF,	5 Corp, 1	
Вс	ooked Group Types:	1 Govt.	Assoc.	
Lo	st Business, # of Groups:	28	4	600%
<u>A1</u>	rived in the month	June-19	June-18	
Nι	imber of Groups:	8	4	
Re	venue Arrived:	\$359,396	\$141,134	155%
Pr	ojected Commission:	\$7,979	\$0	
Ro	oom Nights:	1666	714	133%
Nι	umber of Delegates:	2160 2 Corp, 2	13670	-84%
		Assoc, 2 SMF,	2 SMF, 2	
Ar	rived Group Types:	2 Non-Profit	Assoc.	
Monthly Detail/A	Activity	May-19	<u>May-18</u>	
Nu	imber of Groups Booked:	2	2	
Re	venue Booked:	\$54,667	\$37,360	46%
Pre	ojected Commission:	\$0	\$0	
Ro	oom Nights:	445	165	170%
Nι	umber of Delegates:	365 1 Corp., 1	45	711%
Во	ooked Group Types:	Assoc.	2 Corp.	
	st Business, # of Groups:	6	12	-50%
	rived in the month	<u>May-19</u>	<u>May-18</u>	
	mber of Groups:	3	1	
	venue Arrived:	\$84,890	\$93,408	-9%
	ojected Commission:	\$0	\$0	
Ro	om Nights:	473	220	115%

	Number of Delegates:	220	120	83%
	Arrived Group Types:	2 Corp, 1 SMF	1 Smf	
Monthly Det	tail/Activity	<u> April-19</u>	April-18	
·	Number of Groups Booked:	3	1	
	Revenue Booked:	\$34,057	\$9,639	253%
	Projected Commission:	\$0	\$0	
	Room Nights:	505	52	871%
	Number of Delegates:	269	90	199%
		2 Corp., 1		
	Booked Group Types:	Assoc.	1 Corp.	
	Lost Business, # of Groups:	20	6	233%
	Arrived in the month	April-19	April-18	
	Number of Groups:	1	1	
	Revenue Arrived:	\$98,680	\$93,408	6%
	Projected Commission:	\$9,868	\$0	070
	Room Nights:	505	220	130%
	Number of Delegates:	269	120	124%
	Arrived Group Types:	1 Corp.	1 Smf	,_ ,,,
Mandhla Dat	:=:1/A -4::-::4	Mauch 10	Mauch 10	
Monthly Det	•	<u>March-19</u> 3	March-18	
	Number of Groups Booked: Revenue Booked:	-	1	183%
		\$157,345	\$55,650	10370
	Projected Commission:	\$9,853 717	\$0 350	105%
	Room Nights: Number of Delegates:	350	70	400%
	Number of Belegates.	550	70	40070
	Booked Group Types:	2 Assoc. 1 Corp	1 Assoc.	
	Lost Business, # of Groups:	8	2	
•	Arrived in the month	March-19	March-18	
	Number of Groups:	2	3	
	Revenue Arrived:	\$57,149	\$25,893	121%
	Projected Commission:	\$0	\$0	,
	Room Nights:	221	108	105%
	Number of Delegates:	142	100	42%
	Arrived Group Types:	1 Corp.1 Assoc.	1 Corp., 2 SMF	
Monthly Det	ail/Activity	February-19	February-18	
Monthly Dec	Number of Groups Booked:	5	4	
	Revenue Booked:	\$387,531	\$133,480	190%
	Projected Commission:	\$2,849	\$2,569	11%
	Room Nights:	2099	957	119%
	Number of Delegates:	939	10315	-91%
		3 Corp., 2	1 Smf, 1 Film, 2	2.,3
	Booked Group Types:	Assoc.	Corp.	
	Lost Business, # of Groups:	12	0	
	Aunived in the month	Fohrmony 10	Eabruary 10	
	Arrived in the month	February-19	February-18	
	Number of Groups:	1	5	

	Revenue Arrived:	\$5,491	\$147,151	-96%
	Projected Commission:	\$549	\$2,569	000/
	Room Nights:	23	1016	-98%
	Number of Delegates:	13	291	-96%
	Aurice d Correct Transcor	1. ()	4 Corp., 1 Film	
	Arrived Group Types:	1 Corp.	Crew	
Monthly D	ntnit/Antivitus	January 10	Ionnoun 10	
Monthly D	etail/Activity	<u>January-19</u> 6	<u>January-18</u> 13	
	Number of Groups Booked:  Revenue Booked:	· ·		40%
	Projected Commission:	\$728,273 \$2,100	\$518,936 \$2,146	-2%
	Room Nights:	2998	2845	-2 % 5%
	Number of Delegates:	3033	1153	163%
	Number of Delegates.	3 Corp., 3	7 Corp., 6	103 /0
	Booked Group Types:	Assoc.	Assoc.	
	Lost Business, # of Groups:	0	4	
	Lost Business, # of Groups.	V	<del>-1</del>	
	Arrived in the month	January-19	January-18	
	Number of Groups:	1	3	
	Revenue Arrived:	\$33,378	\$57,116	-42%
	Projected Commission:	\$0	\$0	
	Room Nights:	78	244	-68%
	Number of Delegates:	60	89	-33%
	Ü		1 Corp., 2	
	Arrived Group Types:	1 Corp.	Assoc.	
Monthly De	tail/Activity	December-18	December-17	
Monthly De	tail/Activity Number of Groups Booked:	<u>December-18</u> 7	<u>December-17</u> 1	
Monthly De	etail/Activity <u>Number of Groups Booked:</u> Revenue Booked:	7	1	7835%
Monthly De	<b>Number of Groups Booked:</b>			7835%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission:	7 \$357,079 \$6,635	1 \$4,500 \$0	
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights:	7 \$357,079	<b>1</b> \$4,500	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission:	7 \$357,079 \$6,635 1994 1145	1 \$4,500 \$0 28	
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates:	7 \$357,079 \$6,635 1994	1 \$4,500 \$0 28	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2	1 \$4,500 \$0 28 30	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc.	1 \$4,500 \$0 28 30 1 SMF	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc.	1 \$4,500 \$0 28 30 1 SMF	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 December-18 0	1 \$4,500 \$0 28 30 1 SMF 4 <u>December-17</u>	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> <b>0</b> \$0	1 \$4,500 \$0 28 30 1 SMF 4	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 December-18 0	1 \$4,500 \$0 28 30 1 SMF 4 <u>December-17</u> 2 \$45,377	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> 0 \$0	1 \$4,500 \$0 28 30 1 SMF 4 <u>December-17</u> 2 \$45,377 \$0	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> 0 \$0 \$0	1 \$4,500 \$0 28 30 1 SMF 4 <u>December-17</u> 2 \$45,377 \$0 153	7021%
Monthly De	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> 0 \$0 \$0	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64	7021%
	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates:  Arrived Group Types:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> 0 \$0 \$0	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64 1 Corp, 1 Assoc.	7021%
	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates: Arrived Group Types:	7 \$357,079 \$6,635 1994 1145 5 Corp, 2 Assoc. 6 <b>December-18</b> 0 \$0 \$0	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64 1 Corp, 1	7021%
	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates:  Arrived Group Types:	7 \$357,079 \$6,635  1994 1145 5 Corp, 2 Assoc. 6  December-18 0 \$0 0 0  November-18 3	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64 1 Corp, 1 Assoc.	7021%
	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates: Arrived Group Types:  tail/Activity Number of Groups Booked: Revenue Booked:	7 \$357,079 \$6,635  1994 1145 5 Corp, 2 Assoc. 6  December-18 0 \$0 0 0	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64 1 Corp, 1 Assoc.	7021% 3717%
	Number of Groups Booked: Revenue Booked: Projected Commission: Room Nights: Number of Delegates: Booked Group Types: Lost Business, # of Groups:  Arrived in the month Number of Groups: Revenue Arrived: Projected Commission: Room Nights: Number of Delegates:  Arrived Group Types:  tail/Activity Number of Groups Booked:	7 \$357,079 \$6,635  1994 1145 5 Corp, 2 Assoc. 6  December-18 0 \$0 0 0  November-18 3 \$133,642	1 \$4,500 \$0 28 30 1 SMF 4 December-17 2 \$45,377 \$0 153 64 1 Corp, 1 Assoc. November-17 2 \$13,868	7021% 3717%

	Number of Delegates:	355	34	944%
	Booked Group Types:	3 Corp.	1 Corp, 1 Assoc.	
	Lost Business, # of Groups:	9	10	
	Lost Dasiness, ii of Groups.		10	
	Arrived in the month	November-18	November-17	
	Number of Groups:	2	0	
	Revenue Arrived:	\$240,580	\$0	
	Projected Commission:	\$0	\$0	
	Room Nights:	1396	0	
	Number of Delegates:	470	0	
	<u> </u>	1 Corp., 1		
	Arrived Group Types:	Assoc.		
Monthly Det	ail/Activity	October-18	October-17	
v	Number of Groups Booked:	4	5	
	Revenue Booked:	\$124,184	\$221,137	-44%
	Projected Commission:	\$0	\$5,257	-100%
	Room Nights:	586	1099	-47%
	Number of Delegates:	190	437	-57%
	- · · · · · · · · · · · · · · · · · · ·	2 Corp, 1 Smf,	2 Corp, 1	
	Booked Group Types:	1 Semiar/Educ.	Assoc, 2 SMF	
	Lost Business, # of Groups:	21	12	
	Arrived in the month	October-18	October-17	
	Number of Groups:	4	6	
	Revenue Arrived:	\$211,162	\$531,593	-60%
	Projected Commission:	\$8,600	\$15,631	-45%
	Room Nights:	1228	1586	-23%
	Number of Delegates:	500	597	-16%
	Arrived Group Types:	4 Corp, 3	2 Corp, 3	-1078
	Allived Gloup Types.	4 Corp, 3	2 Corp, 5	
Monthly Deta		September-18	September-17	
	Number of Groups Booked:	4	5	
	Revenue Booked:	\$124,184	\$45,964	170%
	Projected Commission:	\$0	\$2,568	-100%
	Room Nights:	586	307	91%
	Number of Delegates:	190	139	37%
		2 Corp, 1 Smf,	3 Corp, 1 Smf,	
	Booked Group Types:	1 Semiar/Educ.	1 Film Crew	
	Lost Business, # of Groups:	21	6	
	Arrived in the month	September-18	September-17	
	Number of Groups:	7	6	
	Revenue Arrived:	\$221,430	\$175,816	26%
	Projected Commission:	\$3,863	\$4,434	-13%
	Room Nights:	1140	957	19%
	Number of Delegates:	506	388	30%
			3 Corp, 1	
		4 Corp, 3	Assoc., 1 Smf,	
	Arrived Group Types:	Assoc.	1 Film crew	

Monthly Detail/Activity	August-18	August-17	
Number of Groups Booked:	4	2	
Revenue Booked:	\$248,395	\$58,220	327%
Projected Commission:	\$66	\$2,560	-97%
Room Nights:	1147	409	180%
Number of Delegates:	307	165	86%
Booked Group Types:	3 Corp., 1 SMF	1 Corp., 1	
Lost Business, # of Groups:	14	6	
Arrived in the month	August-18	August-17	
Number of Groups:	8	4	
Revenue Arrived:	\$154,661	\$55,514	179%
Projected Commission:	\$66	\$1,101	-94%
Room Nights:	876	234	274%
Number of Delegates:	374	152	146%
		2 Corp, 1	
	5 Corp, 1	Assoc., 1 Non-	
Arrived Group Types:	Assoc., 2 SMF	Profit	
Monthly Detail/Activity	<u>July-18</u>	<u>July-17</u>	
Number of Groups Booked:	6	7	
Revenue Booked:	\$755,251	\$638,565	18%
Projected Commission:	\$6,861	\$20,074	-66%
Room Nights:	3526	3689	-4%
Number of Delegates:	1075	4680	-77%
	2 Corp, 3	4 Corp, 2	
Booked Group Types:	Assoc., 1 SMF	Assoc., 1 SMF	
Lost Business, # of Groups:	5	1	
Associated to the second	Turke 10	X 1 45	
Arrived in the month	<u>July-18</u>	<u>July-17</u> 5	
Number of Groups: Revenue Arrived:	8	5	EC0/
	\$497,793	\$319,142	56%
Projected Commission:	\$12,999	\$13,840	-6%
Room Nights:	3963	1368	190%
Number of Delegates:	4370	645	578%
Amirrad Cuarra Transac	5 Corp, 3	4 Corp, 1	
Arrived Group Types:	Assoc.	Assoc.	
	<b>Current Numbers</b>	Goals	
For 2019/20:	\$2,725,816	\$750,000	
For 2020/21:	\$404,643	\$500,000	

NUMBER OF LEADS Generated as of 6/30/19: 343
YTD 6/30/18: 302
YTD 6/30/17: 244

**Total Number of Leads Generated in Previous Years:** 

2017/2018

302



#### Tourism Development Report June 2019

#### PR Highlights

- 171 Media Placements, \$120k Value Coverage Book
- Publication Highlights: Fodors, Trip Saavy, Messenger Publishing Group (13 Northern California publications), Red Tricycle, Mercury News, Escapism, London Evening Travel
- Hosted FAMS & Influencers:
  - o Domestic
    - 6 FAMS Publications represented: USA Today, AFAR, Outside Magazine, 7x7, Los Angeles Times, Coast Magazine, Conde Nast Traveler, CNN Travel, Modern Luxury, SF Chronicle and Nat Geo
    - Maren & Max (Voyager Guru) Luxury social media coverage
    - Whitney Way Thore TLC Star, No Barriers Influencer
    - Madeline Delp No Barriers Influencer
  - o International
    - Jennifer Hubbert (Canadian Traveler)
    - Alison Hodgins (Explore Magazine, Canada)

#### **Content Review**

- Two (2) Blogs Posted
  - o Limitless Lake Tahoe: 10 Activities for all Visitors
  - o Treasures of Tahoe #11: Alpine Hot Tubs

#### Social Media Update

- Monthly Impressions: 8.3M, Monthly Engagements: 81k
- Social Media Growth:
  - o Facebook: 397 Fans, Instagram: 1,597 Followers, Twitter: 110 Followers
- Treasure of Tahoe #11: Alpine Hot Tubs
  - o Impressions: 74.7k, Engagements: 1,799
- No Barriers Limitless Lake Tahoe Campaign
  - o Impressions: 46.4k, Engagement: 1,690
- In-Market Shopping Video Launch
  - o Impressions: 33.7k, Engagements: 1,019
- Two (2) Social Media Giveaways Via Ferrata & No Barriers
- Four (4) Social Media Takeovers Northstar, TCDA, Whitney Way Thore, Madeline Delp
- Two (2) FB/Instagram Lives East Shore Trail Opening, No Barriers Summit

#### Paid Media Update

- Consumer
  - o 11.8M Impressions, 20.8k Website Visits, 1,058 Book Now Conversions
  - o Paid search ads drove the highest quality site traffic, resulting in 4.3k website visits, with an average TOS of 1:26, and 426 Book Now conversions
  - o Of 12.9k visitors to GTN.com, 12k sessions were attributed to the Paid Social channel, demonstrating the importance of having a presence during the "shoulder" season

- Paid search was the most efficient channel with an \$8 CPC conversion and 422 book now conversions
- o Family ads were most effective during June, resulting in 205 book now conversions
- o The Spring General ads had the highest click through rate in June at 0.52%. This implies that the ads and creative were relevant for the group.
- MCC
  - o 229.1k Impressions, 1,103 Website Visits (up 42% YOY)
  - o MCC ad visits were led by users from Paid Social ads (753 sessions)
  - o Users from MCC email ads spent the most time on site (00:00:19)

#### **Asset Collection**

o Still in the process of completing the Destination video. Storyboard and script have been approved.

#### **Upcoming NLTRA Sponsored Events**

- Lake Tahoe Paddle Racing Series 8/24, 9/14 9/15
- TaHoeNalu 8/10 8/11
- Skate the Lake 8/16 8/17
- Lake Tahoe Music Festival 8/20 8/25
- Enduro World Series 8/23 8/25
- Adventure Van Expo 9/7 9/8
- Tahoe 200 Running Festival 9/13 9/15
- Autumn Food & Wine Festival 9/20 9/22
- Spartan World Championships 9/27 9/29
- Halloweekends at Homewood 10/25 10/27

#### **Leisure Sales Efforts**

#### **MARKETING COOPERATIVES & EVENTS:**

- Escapism Canada: Link to article
  - Key message was about our "secret season, fall" to the Canadian market
- Black Diamond newsletter trade specific. North Lake Tahoe is the feature in July on outdoor recreation in the area
- Brochure placements/buys:
  - Bonotel (2) page spread in upcoming brochure
  - Sportvac Vacations, Canada (2) page spread in the USA edition
- Global Itinerary Project:
  - Site visits to the area in September 2019
  - Includes: 15 high quality photos, blog creation, social media stories/posts in English and German and built out itinerary development

#### TRAVEL TRADE SALES CALLS & MEETINGS:

- Training conducted as part of our Club California China Series
  - Beijing June 27-28th
- Attended:
  - IPW: June 1-5th Tahoe Mountain Lodging and The Hyatt partnered with North Lake
  - Held 57 Meetings Leads to follow
  - Hosted a Post-FAM of 14 journalists and 16 travel trade representatives

#### **TRAVEL TRADE FAMS:**

- Hosted:
  - Post IPW China FAM with the RSCVA 5 agents
  - Post IPW FAM with Visit California 16 agents
  - MailPound Travel Agent FAM with the RSCVA June

#### **Conference Sales Efforts**

- Groups turned Definite:
  - ServiceNow Training & Leadership Certification, July 22-25 2019, 52 room nights; PlumpJack Squaw Valley Inn
  - o HPN 50th Birthday Group, July 26-27, 2019; 32 room nights; Resort at Squaw Creek
  - Unity Technologies Marketing Team Offsite, August 4-6, 2019; 233 room nights; Resort at Squaw Creek
  - O DigiCert CAB September 10-12, 2019; 51 room nights; The Ritz-Carlton, Lake Tahoe
  - National Conference of State Legislatures September 17-19, 2019; 83 room nights; Hyatt Lake Tahoe
- Tradeshows & Events Attended:
  - o PCMA/Education Event, Chicago, IL
  - o Destination Reps, Six Flags Client Outing, Chicago, IL
  - North Lake Tahoe Client Appreciation Event San Francisco Giants Game on June 27th. The CVB along with partners from Resort at Squaw Creek and the Village at Squaw Valley hosted 15 clients from Sift, Lever, Latham & Watkins LLP, Judicial Council of California, Google, Carlson, Wagonlit Travel, 38 North Connection, HelmsBriscoe, Goodwin Proctor LLP, and RollBar.



# North Lake Tahoe Resort Association/Chamber of Commerce Board Report: June/July 2019

#### **Communications Update**

A primary focus for June and July was to report on the status and completion of FY 18/19 goals and establish a planning calendar for FY 19/20 that outlines Chamber programming, meetings, and public relations initiatives on a local and national level.

Communication priorities focused on the Summer Recreation Event Series, highlighting recreation offerings from around the region for front-line and concierge staff. In addition to digital promotion across NLTRA channels, a press release and poster helped to publicize the program. In total, 46 people attended the series which took place across four North Lake Tahoe business districts:

- June 6: Tahoe City/West Shore from 11am-1pm at Commons Beach
- June 11: Olympic Valley/Donner Summit from 4-8:30pm at The Village at Squaw Valley
- June 20: Carnelian Bay, Tahoe Vista, Kings Beach, Northstar from 3:30-7pm at North Tahoe Regional Park
- June 25: Crystal Bay, Incline Village from 4-6pm at Alibi Ale Works

A recap newsletter was sent out on July 19 and included video stump speeches from recreation businesses so partners who were unable to attend the series still had resources to direct guests around the region this summer/fall.

#### **NLTRA Newsletter:**

- Visitor Resources & Tourism Insights: June 14, 27% open rate
- Business Briefs & Community News: June 14, 31% open rate
- Member to Member Advertising: June 24, 30% open rate
- Visitor Resources for Independence Day Celebrations: June 28, 28% open rate
- Summer Rec Series Recap: July 19, 26% open rate
- Member to Member Advertising: July 22, 24% open rate

#### Social Media:

June and July posts highlighted Chamber events and programs, visitor resources, partner events and anniversaries, Placer County updates and public meetings, transportation resources, and marketing campaigns on behalf of the co-op. As often as possible, the page links to content featured on NLTRA.org for connectivity across both platforms. Examples include events, blog posts and job listings. Total Page Followers: 4,428.

#### Facebook Live's:

- Summer Recreation Event Series, June 11
- UC Davis Environmental Research Center, July 3
- Action Water Sports & The Hyatt Regency, Lake Tahoe, July 3
- Kings Beach Fireworks, July 3

#### Media Placements:

- Love This Place? Here's A Guide to Giving Back, Moonshine Ink, June 14
- Spring Skiing Supports Steady Growth in Visitor Spending in Truckee-Tahoe, Sierra Sun, July 12
- Wanderlust Festival returns to its roots at Squaw Valley, Sierra Sun, July 19
- Kings Beach Public Art photos, Sierra Sun, July 26

#### **Chamber of Commerce Updates, Events & Partnerships**

- The June edition of First Tuesday Breakfast Club included presentations from Jaime Wright of Truckee North Tahoe Transportation Management Association, John Friedrich of Liberty Utilities and Amber Burke of North Lake Tahoe Resort Association. TMA provided an update on resort triangle transit and mobility efforts, Liberty Utilities gave an overview of clean, green programs and NLTRA discussed the summer marketing campaign and event sponsorships.
- The Chamber convened a meeting for Breakfast Club sponsors on June 20 to determine future topics and presenters, and to discuss additional revenue strategies. As a result, a Breakfast Club calendar was compiled through January 2020 and a press release will be distributed ahead of each meeting. Action items include creating a business plan for the program. New for FY 19/20:
  - Updated Start-Time: 7:30-8:45am
  - Monthly updates from District 5 Placer County Supervisor, Cindy Gustafson
- The June Networking Mixer took place on June 11 to kick off Tuesday Bluesdays at The Village at Squaw Valley. This
  annual mixer is hosted in conjunction with the Truckee Chamber and well attended by businesses from around the
  region.
- A summer edition of the Hospitality Training was offered on June 18 at 9am and 3pm, there were no registrants.
- Public Meetings & Ribbon Cuttings:
  - Attended public and private meetings for the Dollar Creek Crossing achievable housing project
  - o Attended ribbon cutting for new Kings Beach public art (resulted in media placement)
  - Attended TCDA Business Advocacy committee meeting (will attend NTBA's Economic Vitality committee meeting in August)
  - Attended TCDA and NTBA Board Meetings
- Welcomed new NTBA Executive Director, Alyssa Reilly.
- Compiled survey for business owners to complete regarding insurance cancellations and/or premium increases. Findings will be reported to Placer County. The survey will be distributed across digital channels and shared with TCDA and NTBA.
- Outlined BACC Meeting schedule through January; working with Business Associations and North Tahoe Fire on a crisis communications plan to be distributed to local businesses ahead of fire season this fall.
- September Mixer planning in conjunction with Sierra Nevada College.
- Outlined production schedule for winter 2019-20 and summer/fall 2020 Visitor Guide to ensure the publication is inmarket ahead of peak-season.

#### Looking Ahead (please refer to planning calendar, enclosed)

- First Tuesday Breakfast Club: August 6 @ Granlibakken Tahoe
- First Tuesday Breakfast Club: September 3 @ Granlibakken Tahoe
- Networking Mixer: September 12 @ Sierra Nevada College
- Business Training: Marketing Through Referrals and Partnerships, October 29 @ North Tahoe Event Center
- Membership Luncheon: October 17 @ North Tahoe Event Center
- PR Summit: November 5
- Business Training: Effective Marketing & Advertising Tools, November 14
- Hospitality Trainings: December 5 & 6 @ North Tahoe Visitor Center

			NLTRA I Chamber of Comme	NLTRA I Chamber of Commerce: Calendar of Events I FY 19-20			
Event	July	August	September	October	November	December	January
		Tuesday, August 6 7:30-8:45am Granlibakken Tahoe Resort	Tuesday, September 3 7:30-8:45am Granlibakken Tahoe Resort	Tuesday, October 1 7:30-8:45am Granlibakken Tahoe Resort	Tuesday, November 5 7:30-8:45am Granlibakken Tahoe Resort	Tuesday, December 3 7:30-8:45am Location: TBD	Tuesday, January 7 7:30-8:45am Granlibakken Tahoe Resort
First Tuesday Breakfast Club	Dark	Amy Berry, CEO of Tahoe Fund Hardy Bullock, Director of Aviation & Community Services for Truckee Tahoe Sean Barclay, General Manager of TCPUD District Clady Gustafston, District 5	Status of the TBID - Rob Kautz SNC: Entrepreneur Re-Brand - Tim Cohee Boys & Girls Club - Mindy Carbajal Cindy Gustafson, District 5 Placer County Supervisor	Achievable Housing Challenges in NLT Communities - Mountain Housing Council Dollar Creek Crossing Update - Placer County Short Term Rental Update - Placer County	Ski Season + Winter DMO Gampaigns Ski Resort Update (key focus on newly approved gondola from Squaw/Alpine)	Winter Transportation: - Mountaineer Program - TART for winter transit - CalTrans Gridy Gustafson, District 5 Placer County Supervisor	DMO Update: What's ahead for 2020 - SMARI Results - TOT results - Seasonal Recap Release I PR Results - Wirter Campaign Cindy Gustafon, District 5 Placer County Supervisor
BACC {meeting convener}	Dark	Thursday, August 15 1-3pm North Lake Tahoe Visitor Center		Thursday, October 17 1-3pm North Lake Tahoe Visitor Center		Thursday, December 19 1-3pm North Lake Tahoe Visitor Center	
In-Market Tourism Development {committee seat; BACC Attendance}	Dark		Tuesday, September 24 2-4:30pm TCPUD		Tuesday, November 19 2-4:30pm Location: TBD		Tuesday, January 28 2-4:30pm Location: TBD
			Thursday, September 12 5-7pm Sierra Nevada College			Thursday, December 12 5-7pm Northstar California	
Networking Mixer	Dark	Dark	Join the North Lake Tahoe Resort Association I Chamber of Commerce I CVB and Sierra Nevada College for an evening of networking. Take advantage of this great opportunity for local business leaders and students to get acquainted.			Date: TBD 5-7pm Northern Lights @ Incline Village (in conjunction with Film Fest)	
		20		Tuesday, October 29 8:30-10am North Tahoe Event Center	Nov. 13 OR 14 8:30-10am Tahoe City Boardroom	December 5 & 6 9am I 3pm North Lake Tahoe Visitor Center	
Trainings & Workshops 2 per year: 2 spring I 2 fall	Dark	Dark	Dark	Spreading the Word: Marketing Through Referrals and Partnerships Presenter: Melissa Forziat	Is my Advertising Even Working? Effective Marketing and Advertising for Small Businesses on a Budget Presenter: Christie Osborne	Join the North Lake Tahoe Resort Association/Chamber of Commerce for a FREE 1 hour training session to learn the latest information on what is new in North Lake Tahoe this Winter and how we can help you serve your guests and direct them around the region.	Dark
Marquee Event				Community Luncheon Thursday, Oct. 17, 2019 11am-2pm North Tahoe Event Center			Community Awards Tentative: Friday, April 24 2020 4-1.1pm Graniibakken Tahoe Resort
Visitor Guide Winter I Spring: Nov. 22, 2019 Summer I Fall: May 20, 2020		Content Development	Content Due: Sept. 10	Advertising Deadline: Oct. 11	In Market: Nov. 22		
Public Relations {NLTRA / local}	Wanderlust Spartan Prep FY 19-20 Planning	Autumn Food & Wine Spartan Moonshine Ink Column Finalize Chamber Media Kit First Tuesday Breakfast Club	PR for upcoming trainings; community luncheon First Tuesday Breakfast Club	First Tuesday Breakfast Club	PR Summit Tuesday, Nov. 5 First Tuesday Breakfast Club	Community Awards Save the Date Tentative: Friday, April 24 2020 First Tuesday Breakfast Club	First Tuesday Breakfast Qub
Public Relations {marketing coop}	Wanderlust Spartan Prep FY 19-20 Planning	Fall FAMs What's New Fall Press Release Partner Content Outreach (fall) Press Room Project: Itineraries	Summer Campaign Results press release	Partner Content Outreach (winter) What's New Winter Press Release	Outreach for NYC desksides in Jan.	Outreach for NYC desksides in Jan. Outreach for TX desksides in Mar.	TravMedia IMM Event in NYC. Jan. 22 R. 23 NYCDesksides: Jan 27-29



#### FOR IMMEDIATE RELEASE

# North Tahoe's 'First Tuesday Breakfast Club' announces new start-time and updated programming to address business community needs

The August meeting will include updates from District 5 Placer County Supervisor, Cindy Gustafson, Amy Berry of Tahoe Fund and Hardy Bullock of Truckee Tahoe Airport District

North Lake Tahoe, Calif. (Jul. 29, 2019) — First Tuesday Breakfast Club resumes August 6, 2019 with updated programming and a new start-time to accommodate the larger business community of North Lake Tahoe. In addition to shifting the meeting time from 7:00 a.m. to 7:30 a.m., District 5 Placer County Supervisor, Cindy Gustafson, will provide regular updates on behalf of the County and share progress on topics that directly impact District 5.

"I have attended and chaired First Tuesday Breakfast Club for over 30 years," stated Gustafson. "This monthly forum addresses timely community topics and provides an opportunity for local constituents to ask questions and learn more about issues that affect their business. I am committed to improving dialogue, and this is a wonderful platform for information sharing."

In addition to Gustafson's update, the August meeting will also include presentations from Amy Berry, CEO of Tahoe Fund and Hardy Bullock, Director of Aviation & Community Services for Truckee Tahoe Airport District.

With the launch of a new Tahoe Public Beaches website and the opening of a new bike trail on the East Shore, Tahoe Fund continues to be a catalyst for environmental projects around the Lake Tahoe Basin. Amy Berry, CEO of Tahoe Fund, is at the core of these efforts, working tirelessly to create successful fundraising platforms that restore lake clarity, enhance outdoor recreation, promote healthier forests, improve transportation and inspire greater stewardship of the region. Hear from Berry about the current status of both projects and what's ahead for Tahoe Fund.

The Truckee Tahoe Airport is a community focused, regional transportation provider serving the Tahoe Truckee region for over 60 years. The airport has been engaged in accommodating recent demand through the construction of new facilities and infrastructure designed to reduce impact and enhance safety. This activity is balanced with tremendous community involvement. Bullock will discuss recent projects and construction activity, as well as key community initiatives completed in 2018 and 2019. Aviation is facing a changing paradigm and how the local community fits with new travel models will be discussed.

First Tuesday Breakfast Club is a community forum presented by the North Lake Tahoe Resort Association/Chamber of Commerce. Held at Granlibakken Tahoe on the first Tuesday of each month from 7:30-8:45 a.m., all community members are invited. Tickets are \$15 and can be purchased in advance via Eventbrite or day-of. A hot breakfast is included.

First Tuesday Breakfast Club is made possible by partnerships with the following sponsors: Tahoe Truckee Community Foundation, Granlibakken Tahoe, Tahoe City Public Utility District, Porter Simon, Auerbach Engineering Corp., Sierra Sun and Tahoe Forest Health System. Additional sponsor opportunities are available.

###

#### **About North Lake Tahoe Resort Association:**

The North Lake Tahoe Chamber I Resort Association I CVB is celebrating 65 years of supporting small businesses and major resorts, ultimately enhancing the strong and vibrant North Tahoe business community. The Resort Association combines Chamber of Commerce and Destination Marketing services to assist local businesses and connect community leaders. Supported by a contract with Placer County and Membership dues, the team is focused on midweek and shoulder season visitation, transportation and housing solutions, and visitor services. The North Tahoe Chamber ultimately provides a collective voice for the local community.



# North Lake Tahoe Visitor Information Center Visitor Report: May 2019

**VISITORS SERVED:** 

Apr. 2019 May 2018 May 2019 Total TC Walk-ins: 3,032 Total TC Walk-ins: 4,100 Total TC Walk-ins: 3,267 Total Phone Calls: 167 **Total Phone Calls:** 234 Total Phone Calls: 197 280 Events: 902 **Events:** 0 **Events: Total** 3,199 4,614 4,366

#### REFERRALS GIVEN TO VISITORS:

Restaurants	Lodging	Historic / Museum	Events
,		**************************************	*
675	95	197	82
		·	
Tours	Surrounding Towns (SLT / Truckee)	Shopping	Transportation
32	105	87	35
Real Estate	Activities Mountain /	Activities / Lake	Maps / Directions
Real Estate	Trails	Activities / Lake	Wiaps / Directions
4	564	189	727
	Same SEC SEC	u-10-10-10-10-10-10-10-10-10-10-10-10-10-	

**TOTAL: 2,792 = 90 referrals per day** 

Visitor Surveys Gathered: 28 in May with total of 235 since Sept 2018

## Guest Book Signatures: 99 (captured emails for consumer newsletter database and shared with The Abbi Agency)

- Domestic Visitation included: AZ, CA, CO, DC, DE, GA, FL, HI, IA, IL, KS, KY, MA, MD, ME, MT, NH, NV, NY, OH, OK, PA, RI, TN, TX, UT, VA, WA, WV, WY
- International visitation included France, Switzerland, Sweden, Puerto Rico, Guatemala, Canada, India, Brazil, England, Netherlands

#### May 2019 Highlights

- Visitor Center sales were 13% higher from May 2018
- Booth presence at Made in Tahoe event at Squaw Valley and weekly every Thursday at the Tahoe City Farmers Market



# North Lake Tahoe Visitor Information Center Visitor Report: June 2019

**VISITORS SERVED:** 

May. 2019 June 2018 June 2019 Total TC Walk-ins: Total TC Walk-ins: 5,094 Total TC Walk-ins: 5,447 3,267 **Total Phone Calls:** 197 **Total Phone Calls: Total Phone Calls:** 255 258 720 Events: 902 **Events:** 1,735 Events: **Total** 4,366 7,087 6,422

#### REFERRALS GIVEN TO VISITORS:

Restaurants	Lodging	Historic / Museum	Events
Nestadiants	Louging	mstoric / ividsedin	Events
747	197	298	255
e e		-	
Tours	Cumanding Towns	Shopping	Tunnanautation
Tours	Surrounding Towns (SLT / Truckee)	Snopping	Transportation
112	118	156	100
Real Estate	Activities Mountain /	Activities / Lake	Maps / Directions
	Trails	•	
12	1049	499	1181

TOTAL: 4,724 = 157 referrals per day

Visitor Surveys Gathered: 32 in June with total of 267 since Sept 2018

#### **Guest Book Signatures: 126**

- Domestic Visitation included: AK, AL, AZ, CA, CO, GA, FL, IA, IL, LA, MA, MD, MI, MN, MO, MS, NV, NY, OR, PA, SC, TN, TX, VA, WA, WI
- International visitation included: New Zealand, Netherlands, Italy, Australia, England, Costa Rica, Ireland, Canada

#### June 2019 Highlights

- VIC Sales were 22% higher over June 2018
- Facilitated Information Booth at POPS in the Park (Sacramento) and Tahoe City Farmers Market (weekly on Thursday).
- Kings Beach visitor kiosk opened for summer
- Participated in Tahoe City Wine Walk on June 15

### **North Lake Tahoe Marketing Cooperative**

## Preliminary

Financial Statements for the Period Ending May 31, 2019

# North Lake Tahoe Marketing Cooperative Balance Sheet

As of May 31, 2019

				~~~~	
	May 31, 19	May 31, 18	\$ Change	% Change	Jun 30, 18
ASSETS					
Current Assets					
Checking/Savings					
1000-00 · Cash	391,744	514,654	(122,910)	(24%)	479,914
Total Checking/Savings	391,744	514,654	(122,910)	(24%)	479,914
Accounts Receivable					
1200-00 · Accounts Receivable	12,086	64,835	(52,749)	(81%)	145,394
Total Accounts Receivable	12,086	64,835	(52,749)	(81%)	145,394
Other Current Assets					
1300 · Reimbursements Receivable	166	0	166	100%	0
1350-00 · Security Deposits	100	100	0	0%	100
Total Other Current Assets	266	100	166	166%	100
Total Current Assets	404,096	579,589	(175,493)	(30%)	625,408
Other Assets					
1400-00 · Prepaid Expenses	11,432	42,990	(31,558)	(73%)	6,289
Total Other Assets	11,432	42,990	(31,558)	(73%)	6,289
TOTAL ASSETS	415,528	622,579	(207,051)	(33%)	631,697
LIABILITIES & EQUITY					
Liabilities					
Current Liabilities					
Accounts Payable					
2000-00 · Accounts Payable	196,417	136,495	59,922	44%	442,239
Total Accounts Payable	196,417	136,495	59,922	44%	442,239
Credit Cards					
2080 · Bank of the West Credit Cards					
2080-02 · MC_4222 Jason	0	2,022	(2,022)	(100%)	0
2080-05 · MC_2107 Greg	0	5,414	(5,414)	(100%)	0
2080-09 · MC_3126 Sarah	0	12,169	(12,169)	(100%)	25
Total 2080 · Bank of the West Credit Cards	0	19,605	(19,605)	(100%)	25
Total Credit Cards	0	19,605	(19,605)	(100%)	25
Other Current Liabilities					
2400-00 · Suspense	0	14,789	(14,789)	(100%)	0
2700-00 · Due to NLTRA	97	0	97	100%	0
Total Other Current Liabilities	97	14,789	(14,692)	(99%)	0
Total Current Liabilities	196,514	170,889	25,625	15%	442,264
Total Liabilities	196,514	170,889	25,625	15%	442,264
Equity	,		,.		•
32000 · Unrestricted Net Assets	189,433	176,268	13,165	7%	176,268
Net Income	29,582	275,421	(245,839)	(89%)	13,164
Total Equity	219,015	451,689	(232,674)	(52%)	189,432
TOTAL LIABILITIES & EQUITY	415,529	622,578	(207,049)	(33%)	631,696

11:01 AM 06/21/19 **Accrual Basis** 

# North Lake Tahoe Marketing Cooperative Profit & Loss Budget Performance May 2019

	May 19	Budget	Jul '18 - May 19	YTD Budget	Annual Budget
Income 4000-00 · LTIVCBVB Funding	45,619	45,619	875,496	875,496	942,000
4001-00 · NLTRA Funding	121,652	121,652	1,338,175	1,338,170	1,459,822
4004-00 · IVCBVB Entertainment	0	0	8,000	8,000	8,000
Total Income	167,271	167,271	2,221,671	2,221,666	2,409,822
Gross Profit	167,271	167,271	2,221,671	2,221,666	2,409,822
Expense 5000-00 · CONSUMER MARKETING					
5001-00 · Broadcast / Radio - High Notes	6,013		19,484	20,000	20,000
5002-00 · Consumer Print	9,675 0	0 4,000	50,175 13,713	40,000 42,000	40,000 50,000
5002-01 · Native Display 5004-00 · Trip Advisor	9,814	4,000 11,458	97,909	83,541	95,000
5005-00 · Paid Social	13,220	3,150	124,401	110,250	135,000
5005-01 · Digital Display	11,693	4,700	133,558	99,066	115,004
5005-02 · Retargeting Video	0	490	0	8,500	10,000
5007-00 · Creative Production	31,564	10,000	182,419	111,000	121,000
5010-00 · Account Strategy & Management 5010-01 · Digital Management & Reporting	7,000 3,000	7,000 3,000	77,000 33,000	77,000 33,000	84,000 36,000
5010-02 · Website Strategy & Analysis	2,000	2,000	22,000	22,000	24,000
5013-00 · Outdoor	0	0	111,000	95,000	95,000
5015-00 · Video	0	0	13,993	22,000	25,000
5017-00 · Rich Media	3,183	12,500	48,183	37,500	50,000
5018-00 · Media Commission	6,710	4,913	83,779	86,295	98,796
5018-01 Digital Ad Serving	546	625	1,155	6,875	7,500
5018-03 · Strategic Marketing Plan	0	4 500	0	3,500 42,000	3,500 50,000
5020-00 · Search Engine Marketing 5022-00 · Email	1,583 3,475	1,500 0	41,929 31,652	33,975	45,000
5023-00 · Additional Opportunities	0,475	· ·	0	40,479	40,479
5025-00 · Expedia	0	0	0	30,000	30,000
Total 5000-00 · CONSUMER MARKETING	109,475	65,336	1,085,352	1,043,981	1,175,279
5110-00 · LEISURE SALES	_		40 500		0.500
5107-00 · Creative Production	0	500	12,536	2,000	2,500
5111-00 · FAMs - Domestic 5112-00 · Training / Sales Calls	0 47	0 0	947 1,622	1,000 3,500	1,250 3,500
5113-00 · Additional Opportunities	0	0	5,694	7,000	7,000
5115-00 · Travel Agent Incentive Program	1,000	0	1,000	1,000	1,000
5120-00 - Domestic - Trade Shows	0	0	2,843	4,750	4,750
5131-00 · FAMS -Intl - Travel Trade	1,879	750	2,218	6,500	6,500
5132-00 · FAMS -Intl - Media	1,175	1,000	7,365	11,000	12,000
5133-00 · Ski-Tops	689	0	1,226	3,250	3,250
5134-00 · Intl Marketing - Additional Opp	280 0	0 0	3,835 5,500	10,000 6,000	13,000 6,000
5136-00 · Tour Operator Brochure Support 5137-00 · Co-op Opportunities	. 0	2,500	6,139	13,000	13,000
5141-00 · Australian Sales Mission	0	5,500	2,456	5,500	5,500
5142-00 · UK Sales Mission	2,179	4,000	6,929	4,000	5,500
5143-00 · Mountain Travel Symposium	0	0	4,978	5,500	5,500
5144-00 · IPW - POW WOW	2,004	3,000	7,487	13,000	9,000
5145-00 · TIA Annual Dues	0	0	2,635	2,500	2,500
5146-00 · UK / Black Diamond	0 2,567	0 0	32,107 39,299	45,000 41,000	45,000 41,000
5147-00 · AUS / Gate 7 5149-00 · Mexico Program	2,567	U	4,860	5,000	5,000
5150-00 · China Program	0		5,238	8,500	8,500
5151-00 · RTO West	1,586	0	4,275	4,195	4,195
5152-00 · Go West	0	0	1,816	1,500	1,500
5154-00 · Canada					
5154-01 · Canada Sales Mission 5154-00 · Canada - Other	30	0	7,263 27,456	25,000	25,000
Total 5154-00 · Canada	30	0	34,719	25,000	25,000
5155-00 ⋅ California Star Program	0		3,500	3,500	3,500
Total 5110-00 · LEISURE SALES	13,434	17,250	201,225	233,195	235,445
5200-00 · PUBLIC RELATIONS					
5200-01 · Strategy, Reporting, Mgmt, Etc.	2,200	2,200	24,200	24,200	26,400
5201-00 · National, Regional, & Local PR	5,000	5,000	55,000	55,000	60,000
5202-00 ⋅ PR Program/ Content Dev - Blogs 5204-00 ⋅ Media Mission(s)	1,800 0	1,800 0	19,800 6,691	19,800 10,600	21,600 10,600
5206-00 · Digital Buy/ Social Media Boost	500	500	5,500	5,500	6,000
	000				
5207-00 · Content Campaigns/Tools-My Emma	300	300	3,300	3,300	3,600

11:01 AM 06/21/19 **Accrual Basis** 

#### North Lake Tahoe Marketing Cooperative Profit & Loss Budget Performance May 2019

	<b>M</b> ay 19	Budget	Jul '18 - May 19	YTD Budget	Annual Budget
5209-00 · Domestic Travel Media FAMS	5,379	3,208	28,270	35,292	38,500
5210-00 · Content Dev - Newsletters	2,000	2,000	22,000	22,000	24,000
5211-00 · Social Media Strategy & Mgmt	4,000	4,000	44,000	44,000	48,000
5212-00 · Social Giveaways & Contests	3,500	3,350	9,200	8,900	8,900
5213-00 · Facebook Live	0	0	1,500	4,860	6,480
5214-00 · Social Takeover	0	1,100	6,688	11,900	13,000
5215-00 · Content Campaign-Local Luminary 5200-00 · PUBLIC RELATIONS - Other	0 0	0	27,000 326	22,000	22,000
Total 5200-00 · PUBLIC RELATIONS	24,679	23,458	262,529	276,352	301,080
6000-00 · CONFERENCE SALES					
6002-00 · Destination Print	8,500	6,000	20,800	20,500	20,500
6003-00 · Geo-Fence Targeting	0		3,000	3,000	3,000
6004-00 · Email	2,700	850	12,800	9,350	10,200
6004-01 · Newsletter	0	0	0	4,300	5,950
6005-00 - Paid Media	1,581	1,234	8,686	11,364	12,154
6006-00 · CVENT	0	0.000	13,196	13,196	13,196
6007-00 · Creative Production	23,926	2,000	48,832	18,000	20,000
6008-00 · Conference PR / Social Outreach	1,000 0	1,000 0	11,000 0	11,000 7,500	12,000 7,500
6010-00 · Collateral Production 6018-00 · MCC Media Commission	1,534	1,051	9,041	8,022	8,450
6018-01 · MCC Media Commission	1,554	1,051	36	200	200
6019-00 · Conference Direct Partnership	ā		0	5,000	5,000
6128-00 · HelmsBriscoe Strategic Partner	500	0	5,500	0,000	6,000
6152-00 · Client Events / Opportunities	220	0	15,524	10,500	18,000
6153-00 · Chicago Sales Rep Support		0	7,758	10,000	10,000
Total 6000-00 · CONFERENCE SALES	39,960	12,135	156,174	131,932	152,150
6100-00 · TRADE SHOWS					
6111-00 · Site Inspections	424	1,000	5,751	6,000	7,000
6115-00 · Chicago Holiday Showcase	0 0	0 0	0 4,142	3,000 3,000	3,000 3,000
6116-00 · CalSAE Seasonal Spectacular 6118-00 · ASAE Annual	0	U	5,946	4,250	4,250
6120-00 · ASAE Amidal 6120-00 · AFW Client Event	0		821	3,000	3,000
6120-00 - Air W Gliefit Event	o o		2,003	3,000	3,000
6127-00 · CalSAE Annual	1,240	0	6,870	6,700	6,700
6136-00 · Mountain Travel Symposium	0	Ō	674	4,895	4,895
6143-00 · Connect Marketplace	7,400	7,500	9,802	10,000	10,000
6144-00 · ASAE XDP	0	1,500	3,647	4,000	4,000
6150-01 · Luxury Meeting Summit Northwest	0	0	3,086	3,000	3,000
6150-02 · Luxury Summit Meeting Texas	0		5,769	4,500	4,500
6150-03 · Luxury Meeting Summit NorCal	0	0	1,650	2,800	2,800
6150-05 · Luxury Meeting Summit PHX/SD/OC	0	4 500	5,741	4,200	4,200
6151-00 · Destination CA 6154-00 · HelmsBriscoe ABC	0 418	1,500 1,500	1,396 5,205	1,500 5,500	1,500 5,500
6156-00 · Connect California	45	1,300	4,208	5,000	5,000
6156-02 · Connect Chicago	0	0	3,700	4,000	4,000
6156-03 · Connect New England	3,909	Õ	5,323	3,750	6,250
6156-04 · Connect Georgia	0		4,877	5,750	5,750
6157-00 · HPN Partner Conference	0		3,718	3,700	3,700
6157-01 · HPN Spring Training CE (RSCVA)	0	0	0	3,000	3,000
6160-00 · AllThingsMeetings Silcon Valley	0	1,000	1,038	1,500	1,500
6160-01 · AllThingsMeetings East Bay	0		1,756	2,000	2,000
6161-00 · Connect Southwest	0		3,700	4,450	4,450
6162-00 · Connect Tech & Medical	0	0	4,746	5,250	5,250
6163-00 · Connect Financial 6164-00 · Connect Mountain Incentive	0	0	4,697 5,299	5,250 5,250	5,250 5,250
6165-00 · Bay Area Client Appreciation	0	0	0,233	0	5,000
6166-00 · Sports Commission	Ö	ő	795	2,900	2,900
6167-00 · Nor Cal DMO	ō	Ö	429	3,500	4,500
6100-00 · TRADE SHOWS - Other	1,423		1,423		
Total 6100-00 · TRADE SHOWS	14,859	14,000	108,210	124,645	134,145
6106-00 · CalSAE Seasonal Spectacular	0		(2,537)		
7000-00 · COMMITTED & ADMIN EXPENSES	44.454	^	40.004	00.000	£4.000
5008-00 · Cooperative Programs	14,451	0	40,301	36,000	51,000
5009-00 · Fulfillment / Mail	154 0	0 0	10,513 100,000	13,000 100,000	13,000 100,000
5021-00 · RASC-Reno Air Service Corp 5123-00 · HSVC - High Sierra Visitors	0	0	2,000	2,250	2,250
7001-00 · Miscellaneous	288	250	599	2,750	3,000
7002-00 · CRM Subscription	833	200	9,167	10,000	10,000
7003-00 · IVCBVB Entertainment Fund	752	0	4,491	6,000	8,000
7004-00 · Research	422	0	7,282	21,000	45,000
7005-00 · Film Festival	0		15,000	15,000	15,000
7006-00 · Special Events	0	15,000	0	35,000	45,000

11:01 AM

06/21/19 Accrual Basis

# North Lake Tahoe Marketing Cooperative Profit & Loss Budget Performance May 2019

	May 19	Budget	Jul '18 - May 19	YTD Budget	Annual Budget
7007-00 · Destimetrics / DMX	0	0	33,350	33,352	33,352
7008-00 · Opportunistic Funds	467	0	98,833	16,600	16,600
7009-00 · Tahoe Cam Usage	0	177	1,062	1,947	2,124
8700-00 · Automobile Expense*	181	200	4,295	2,200	2,400
7000-00 · COMMITTED & ADMIN EXPENSES - Other	0		(5,779)		
Total 7000-00 · COMMITTED & ADMIN EXPENSES	17,547	15,627	321,114	295,099	346,726
8000-00 · WEBSITE CONTENT & MAINTENANCE 8002-00 · Content Manager Contractor 8003-00 · Website Hosting Maintenance	3,583 534	3,750 0	39,417 20,605	41,250 20,000	45,000 20,000
Total 8000-00 · WEBSITE CONTENT & MAINTENANCE	4,117	3,750	60,021	61,250	65,000
Total Expense	224,071	151,556	2,192,089	2,166,454	2,409,825
Net Income	(56,800)	15,715	29,582	55,212	(3)



# Aging by Revenue Item As of 5/31/2019

•	 ٠.	0,0	 

<u>Invoice ID</u> <u>Invoice Date</u> <u>Due Date</u>	Not Yet Due	0-30	<u>31-60</u>	61-90	<u>91-120</u>	<u>120+</u>	<u>Total</u>
Account: 1201-01 Member AR Member	rship Dues (Memb	er Accounts Rece	eivable:Member A	R - Member D	ues)		
1-5 Employees Membership Dues	\$2,850.00	\$3,135.00	\$0.00	\$0.00	\$2,280.00	\$4,490.00	\$12,755.00
200+ Employees Membership Dues	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,050.00	\$1,050.00
21-50 Employees Membership Dues	\$1,560.00	\$520.00	\$0.00	\$0.00	\$520.00	\$2,060.00	\$4,660.00
50-100 Employees Membership Dues	\$0.00	\$0.00	\$0.00	\$0.00	\$720.00	\$470.00	\$1,190.00
6-10 Employees Membership Dues	\$475.00	\$315.00	\$0.00	\$0.00	\$0.00	\$3,105.00	\$3,895.00
Financial Institutions Membership	\$0.00	\$0.00	\$0.00	\$0.00	\$700.00	\$0.00	\$700.00
Non-Profit Membership Dues Totals:	\$165.00	\$0.00	\$0.00	\$0.00	\$0.00	\$820.00	\$985.00
1201-01 Member AR Membership	\$5,050.00	\$3,970.00	\$0.00	\$0.00	\$4,220.00	\$11,995.00	\$25,235.00
Account: 1201-03 Member Accounts R	eceivable - Other	(Member Account	ts Receivable:Me	mber AR - Oth	er)		
Community Awards Award Sponsor	\$0.00	\$1,130.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,130.00
Community Awards Sapphire	\$0.00	\$1,265.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,265.00
Community Awards Table Totals:	\$0.00	\$700.00	\$0.00	\$0.00	\$0.00	\$0.00	\$700.00
<b>Community Awards Ticket Totals:</b>	\$0.00	\$270.00	\$0.00	\$0.00	\$0.00	\$0.00	\$270.00
Eblast Totals:	\$85.00	\$165.00	\$0.00	\$0.00	\$0.00	\$0.00	\$250.00
Employee of the Year Award Totals:	\$0.00	\$65.00	\$0.00	\$0.00	\$0.00	\$0.00	\$65.00
Tuesday Morning Breakfast Club	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$45.00	\$45.00
Tuesday Morning Breakfast Club	\$165.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$165.00
Tuesday Morning Breakfast Club	\$0.00	\$0.00	\$0.00	\$0.00	\$500.00	\$0.00	\$500.00
Unpaid Silent Auction Items	\$290.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$290.00
1201-03 Member Accounts Receivable	\$540.00	\$3,595.00	\$0.00	\$0.00	\$500.00	\$45.00	\$4,680.00
GRAND TOTALS	\$5,545.00	\$7,565.00	\$0.00	\$0.00	\$4,720.00	\$12,040.00	\$29,870.00

Aging by Revenue Item as of

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Print Date:

#### KEY METRICS FOR June 30, 2019 FINANCIAL STATEMENTS

Total	Q4 (Apr - Jun)	Q3 (Jan - Mar)	Q2 (Oct - Dec)	Q1 (Jul - Sep)	Fiscal Year
10,191,87	\$ 1,554,224	3,159,674	1,794,633	3,683,345	2011 - 2012
11,701,27	\$ 1,447,976	4,263,868	2,106,483	3,882,952	2012 - 2013
11,992,23	\$ 1,751,001	3,569,535	2,145,820	4,525,882	2013 - 2014
12,603,40	\$ 1,868,331	3,513,439	2,527,728	4,693,908	2014 - 2015
16,534,60	\$ 2,350,829	5,436,080	3,874,694	4,873,005	2015 - 2016
18,289,88	\$ 3,354,080	6,114,719	3,317,960	5,503,124	2016 - 2017
18,547,38	\$ 3,192,729	5,631,708	3,449,899	6,273,044	2017 - 2018
18,140,50	\$ 221,013	6,841,357	4,018,911	7,059,228	2018 - 2019

'	\$	16,534,608	- 1
	\$	18,289,883	- 1
	\$	18,547,380	П
	\$	18,140,509	- 1
_	upo	lated	- 1
			- J

Referrals -	2015-2016	2016-2017	2017-2018	2018-2019	YOY % Change
Tahoe City:					
Walk In	42,270	41,841	44,438	42,292	-4.83%
Phone	2,607	3,297	3,024	2,806	-7.21%
Email	231	343	378	404	6.88%
Kings Beach (Walk In)	8,609	3,926	8,733	11,881	36.05%
NLT - Event Traffic	3,441	6,800	6,509	5,113	-21.45%
Total	57,158	56,207	63,082	62,496	-0.93%

Destimetrics Reservations Activity	FY	TD 17/18	FY	TD 18/19	YOY % Change
Occupancy		54.8%		50.9%	-7.1%
ADR (Average Daily Rate)	\$	305	\$	311	2.0%
RevPAR (Rev per Available Room)	\$	167	\$	158	-5.2%
Occupancy 1 Mth Forecast		60.4%		59.3%	-1.8%
ADR 1 Mth Forecast	\$	419	\$	413	-1.3%
RevPAR 1 Mth Forecast	\$	253	\$	245	-3.1%
Occupancy (prior 6 months)		46.9%		50.4%	7.4%
ADR (prior 6 months)	\$	284	\$	294	3.7%
RevPAR (prior 6 months)	\$	133	\$	148	11.3%
Occupancy (next 6 months)		27.2%		27.3%	0.6%
ADR (next 6 months)	\$	362	\$	365	1.1%
RevPAR (next 6 months)	\$	98	\$	100	1.6%

Infrastructure Fund Balances	Total Chamber Membership		
as of 6/30/17 (Repor	ted Quarterly)	June 2014	457
FY 2015-16 Contract	\$ 4,260,134	June 2015	474
FY 2016-17 Contract	2,526,980	June 2016	508
Total Fund Balances	\$ 6,787,115	June 2017	424
		Jun 2018	378

Quarter		2015		2016		2017		2018	T	YOY % Change
First (Jan - Mar)	\$	573,778	\$	699,157	\$	820,233	\$	762,370	3	-7.05%
Second (Apr - June)	\$	495,699	\$	558,566	\$	716,779	\$	627,831		-12.41%
Third (Jul - Sept)	\$	875,768	\$	943,574	\$	1,001,144	\$	1,018,271	7	1.71%
Fourth (Oct - Dec)	\$	596,985	\$	629,807	\$	641,261	\$	671,770		4.76%
Total	\$	2,542,230	\$	2,831,104	\$	3,179,417	\$	3,080,242		-3.12%

Unemployment Rates - EDD	June 2014	July 2015	Aug 2016	May 2019	
California (pop. 38,332,521)	7.1%	6.7%	5.5%	4.3%	
Placer County (367,309)	6.0%	5.2%	4.7%	2.7%	
Dollar Point (1,215)	7.1%	6.1%	1.1%	1.5%	
Kings Beach (3,893)	6.0%	6.8%	6.1%	1.6%	
Sunnyside/Tahoe City (1,557)	7.0%	5.7%	5.1%	3.5%	
Tahoe Vista (1,433)	10.1%	8.9%	4.3%	2.2%	

			2017-18		2017-18		2018-19	YOY %
FORWARD LOOKING			Actuals	F	orecasted	F	orecasted	Change
Total Revenue Booked			\$2,587,255	\$	2,507,508	\$	2,818,476	12.40%
Commission for this Revenue			\$ 60,863	\$	60,279	\$	81,900	35.87%
Number of Room Nights			13,062		16,557		13,212	-20,20%
Number of Bookings			76		90		67	-25.56%
Conference Revenue And Perc	entage by	County	:					
	17-18	18-19						
Placer	54%	66%	\$1,408,710	\$	1,355,015	\$	1,852,363	36.70%
Washoe	28%	11%	\$730,318	\$	704,266	\$	314,610	-55.33%
South Lake	16%	23%	\$397,939	\$	397,939	\$	651,503	63.72%
Nevada	2%	0%	\$50,288	\$	50,288	\$	-	-100.00%
Total Conference Revenue	100%	100%	\$2,587,255	\$	2,507,508	\$	2,818,476	12.40%
CURRENT								
NLT - Annual Revenue Goal				\$	2,500,000	\$	2,500,000	0.00%
Annual Commission Goal				\$	70,000	\$	50,000	-28.57%