

#### **Executive Summary**

Data based on a sample of up to 10 properties in the North Lake Tahoe destination, representing up to 1494 Units ('DestiMetrics Census'\*) and 46.27% of 3229 total units in the North Lake Tahoe destination ('Destination Census'\*)

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Last Month Performance: Current YTD vs. Previous YTD		2021/22	2020/21	Year over Year Variance
North Lake Tahoe Occupancy for last month (Mar) changed by (6.0%)	Occupancy (Mar):	60.1%	56.7%	6.0%
North Lake Tahoe ADR for last month (Mar) changed by (19.7%)	ADR (Mar):	\$ 421	\$ 351	19.7%
North Lake Tahoe RevPAR for last month (Mar) changed by (26.9%)	RevPAR (Mar):	\$ 253	\$ 199	26.9%
Next Month Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for next month (Apr) changed by (23.3%)	Occupancy (Apr):	36.8%	29.8%	23.3%
North Lake Tahoe ADR for next month (Apr) changed by (0.7%)	ADR (Apr):	\$ 311	\$ 308	0.7%
North Lake Tahoe RevPAR for next month (Apr) changed by (24.2%)	RevPAR (Apr):	\$ 114	\$ 92	24.2%
Historical past 6 months Month Actual Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for the past 6 months changed by (35.9%)	Occupancy	51.6%	38.0%	35.9%
North Lake Tahoe ADR for the past 6 months changed by (20.9%)	ADR	\$ 452	\$ 374	20.9%
North Lake Tahoe RevPAR for the past 6 months changed by (64.2%)	RevPAR	\$ 233	\$ 142	64.2%
Future 6 Month On The Books Performance: Current YTD vs. Previous YTD				
North Lake Tahoe Occupancy for the furture 6 months changed by (20.2%)	Occupancy	33.0%	27.5%	20.2%
North Lake Tahoe ADR for the future 6 months changed by (-6.6%)	ADR	\$ 422	\$ 451	-6.6%
North Lake Tahoe RevPAR for the future 6 months changed by (12.4%)	RevPAR	\$ 139	\$ 124	12.4%
Incremental Pacing - % Variance in Rooms Booked last Calendar Month: Mar 31, 2022 vs. Previous	us Year			
Rooms Booked during last month (Mar,22) compared to Rooms Booked during the same period last year (Mar,21) for all arrival dates has changed by (-26.3%)	Booking Pace (Mar)	7.2%	9.7%	-26.3%

<sup>\*</sup> Inntopia Census: Total number of rooms reported by participating Inntopia properties as available for short-term rental in the reporting month. This number can vary monthly as inventories and report participants change over time. \*\* Destination Census: The total number of roc available for rental within the community as established by the and adjusted for properties that have opened / closed since that time. This number varies infrequently as new properties start, or existing properties cease operations.

DESCRIPTION: The Reservation Activity Outlook Report tracks occupancy, average daily rate (ADR), and revenue per available room (RevPAR); the key metrics most of interest to lodging properties. The report combines the data sets of participating properties into a destination wide view that features three data sets (providing that sufficient information is available) including: i)current YTD occupancy, ii) last Season's ending occupancy. The Reservation Activity Outlook Report is generated on a monthly basis, usually for a 12 mc subscription period, and is created from data provided by a group of properties participating in a cooperative manner, and representing a valid set of data as a result. Report results are provided only to those properties who participate by submitting their data. Additionally, participating properties can order (on an a-la-carte basis) an individual report which shows the reservation activity of their property, measured against an aggregated set of competitive properties that they choose from amongst Inntopia's other participants. As is the case in all Inntopia data, all information provided by individual properties is strictly confidential, except when aggregated with other data and indistinguishable as a result.

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#### **Monthly Report Mar 2022**

#### CONFERENCE REVENUE STATISTICS

North Shore Properties

#### Year to Date Bookings/Monthly Production Detail FY 21/22

Prepared By: Anna Atwood, Marketing Executive Assistant

	FY 21/22	FY 20/21	Variance
Total Revenue Booked as of 3/31/22:	\$1,961,215	\$423,363	363%
Number of Room Nights:	9,228	2423	281%
Number of Delegates:	4327	2936	47%
Annual Revenue Goal:	\$2,000,000	\$2,000,000	0%
Monthly Detail/Activity	March-22	March-21	
Number of Groups Booked:	2	1	
Revenue Booked:	\$166,100	\$2,197	
Room Nights:	541	35	
Number of Delegates:	186	50	
Booked Group Types:	2 Corp.	1 SMF	
Lost Business, # of Groups:	3	6	
Arrived in the month	March-22	March-21	
Number of Groups:	1	0	
Revenue Arrived:	\$8,211	\$0	
Room Nights:	65	0	
Number of Delegates:	51	0	
Arrived Group Types:	1 Corp.		
Monthly Detail/Activity	February-22	February-21	
Number of Groups Booked:	3	1	
Revenue Booked:	\$182,232	\$12,537	
Room Nights:	803	45	
Number of Delegates:	240	10	
	1 Corp., 2 Mtg.		
Booked Group Types:	Planners	1 Corp/	
Lost Business, # of Groups:	21	6	
Arrived in the month	February-22	February-21	
Number of Groups:	2	1	
Revenue Arrived:	\$50,532	\$12,537	
Room Nights:	264	45	
Number of Delegates:	138	10	
Arrived Group Types:	2 Corp.	1 Corp.	
Monthly Detail/Activity	<u>January-22</u>	<u>January-21</u>	
Number of Groups Booked:	5	4	
Revenue Booked:	\$202,364	\$103,336	
Room Nights:	730	418	

	Number of Delegates:	371	298
	rumber of Belegates.	3 Corp., 1 Non-	270
		Profit, 1 Mtg.	1 Corp. 3
	Booked Group Types:	Planner	Assoc.
	Lost Business, # of Groups:	11	29
	Lost Dusiness, # of Groups.	11	29
	Arrived in the month	<u>January-22</u>	January-21
	Number of Groups:	0	4
	Revenue Arrived:	\$0	\$330,384
	Room Nights:	0	1522
	Number of Delegates:	0	578
	Arrived Group Types:		2 Corp., 2
Monthly Det	ail/Activity	December-21	December-20
v	Number of Groups Booked:	1	0
	Revenue Booked:	\$97,428	\$0
	Room Nights:	417	0
	Number of Delegates:	300	0
	Booked Group Types:	Corp.	v
	Lost Business, # of Groups:	22	
	Bost Business, if of Groups.	22	
	Arrived in the month	<u>December</u>	December-20
	Number of Groups:	1	0
	Revenue Arrived:	\$170,815	\$0
	Room Nights:	1049	0
	Number of Delegates:	300	0
	Arrived Group Types:	Assoc.	0
	• • •		
Monthly Det		November-21	November-20
	Number of Groups Booked:	0	1
	Revenue Booked:	\$0	\$33,881
	Room Nights:	0	94
	Number of Delegates:	0	65
	Booked Group Types:		1 Assoc.
	Lost Business, # of Groups:	7	2
	Arrived in the month	November-21	November-20
	Number of Groups:	0	0
	Revenue Arrived:	\$0	\$0
	Room Nights:	0	0
	Number of Delegates:	0	0
	Arrived Group Types:		0
Monthly Det	ail/Activity	October-21	October-20
monthly bet	Number of Groups Booked:	4	2
	Revenue Booked:	\$121,383	\$136,331
	Room Nights:	579	569
	Number of Delegates:	390	250
	Booked Group Types:	3 Corp. 1 Assn.	250 2 Corp.
	Lost Business, # of Groups:	35 Corp. 1 Assn.	· •
	Lost Dusiness, # of Oloups.	JJ	0

	Arrived in the month	October-21	October-20
	Number of Groups:	5	0
	Revenue Arrived:	\$352,682	\$0
	Room Nights:	1144	0
	Number of Delegates:	1047	0
	<u> </u>	2 Corp, 2 Assn.,	
	Arrived Group Types:	1 SMF,	0
Monthly De	tail/Activity	September-21	September-20
	Number of Groups Booked:	0	1
	Revenue Booked:	\$0	\$57,355
	Room Nights:	0	345
	Number of Delegates:	0	120
	Booked Group Types:	0	1 Assoc.
	Lost Business, # of Groups:	10	2
	Arrived in the month	September-21	September-20
	Number of Groups:	4	2
	Revenue Arrived:	\$114,272	\$73,873
	Room Nights:	704	343
	Number of Delegates:	290	175
		1 Govt., 1 SMF,	1 Corp, 1 Non-
	Arrived Group Types:	1 Assoc., 1 MP	profit
Monthly De	tail/Activity	August-21	August-20
v	Number of Groups Booked:	0	2
	Revenue Booked:	\$0	\$61,662
	Room Nights:	0	353
	Number of Delegates:	0	317
	Booked Group Types:	0	1 Corp., 1 SMF
	Lost Business, # of Groups:	10	14
	Arrived in the month	August-21	August-20
	Number of Groups:	4	1
	Revenue Arrived:	\$512,023	\$5,907
	Room Nights:	1992	53
	Number of Delegates:	915	17
	<u> </u>	3 Corp.,1	
	Arrived Group Types:	Assoc.	1 Corp.
Monthly De	tail/Activity	<u>July-21</u>	<u>July-20</u>
	Number of Groups Booked:	1	0
	Revenue Booked:	\$45,903	\$0
	Room Nights:	100	0
	Number of Delegates:	50	0
	Booked Group Types:	1 Corp.	0

Lost Business,	# of Groups:	
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22

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Arrived in the month	<u>July-21</u>	<u>July-20</u>
Number of Groups:	2	2
Revenue Arrived:	\$199,444	\$21,415
Room Nights:	795	80
Number of Delegates:	330	39
Arrived Group Types:	2 Assoc.	1 CA Assoc.

	Current Numbers	<u>Goals</u>
For 2022/23:	\$549,159	\$2,000,000
For 2023/24:	\$100,804	\$2,000,000

NUMBER OF LEADS Generated as of 3/31/22: 80

YTD 3/31/21: 64 YTD 3/31/20: 234

#### **Total Number of Leads Generated in Previous Years:**

2020/2021	90
2019/2020	252
2018/2019	320
2017/2018	302
2016/2017	244
2015/2016	194
2014/2015	175
2013/2014	172
2012/2013:	171
2011/2012:	119
2010/2011:	92
2009/2010:	107
2008/2009:	151
2007/2008:	209
2006/2007:	205



#### north lake tahoe

March 2022 Meetings & Conventions Report

#### **TURNED DEFINITE**

- 1. Weintraub Tobin Firm Retreat 2022, 111 rooms, 77 people to Resort at Squaw Creek 9/15/22-9/18/22
- 2. BASF Corporation 2022 Innovation Symposium, 430 rooms, 116 people at The Ritz-Carlton 10/17/22-10/24/22

#### **NEW MEETINGS & RFPs DISTRIBUTED**

- 1. HPN 82736 Mountain / Houston District Mtg June 22 6/14/22-6/16/22, 150 rooms and 75 people
- 2. California's Coalition for Adequate School Housing CASH July 2022 Quarterly Board of Directors Meeting 7/7/22-7/9/22, 24 rooms and 25 people
- 3. Associated Air Balance Council AABC Summer Board Meeting 8/7/22-8/9/22, 20 rooms and 20 people
- 4. HPN 82908 Annual Meeting 2023 2/22/23-2/26/23, 377 rooms and 160 people
- 5. American Bar Association 2023 City Courses 4/16/23-4/21/23, 180 rooms and 40 people
- 6. HPN 77001V4 2023 Annual Meeting 7/9/23-7/16/23, 442 rooms and 225 people
- 7. Women in Insurance and Financial Services 2023 WIFS National Conference 10/1/23-10/4/23, 465 rooms and 200 people
- 8. HPN 82747 Spring 2024 Annual Incentive 4/10/24-4/14/24, 850 rooms and 500 people

#### **NEW INQUIRIES**

- 1. Marketwise Solutions Marketwise Board Retreat 7/24/22-7/30/22, 30 people and 105 rooms
- 2. Design Automation Conference DAC 2023 Fall Executive Committee Meeting 9/20/22 9/21/22, 30 people and 52 rooms
- 3. Johnstone Supply Style Crest Ski 2023 1/9/23-1/15/23, 100 people and 271 rooms
- 4. Toyota 11286 San Francisco Region Mid Year Staff Planning Meeting TM52348 5/3/22-5/4/22, 17 people and 34 rooms
- 5. Bridge House Advisors Bridge House Advisors Company Meeting 9/29/22-10/2/22, 55 rooms, 165 people
- 6. Flagstar Bank Sales Incentive 2022 6/19/22/6/24/22, 125 rooms and 558 people
- 7. In Home Dynamics Eagle Group Promotions and Rally 2022 7/19/22-7/21/22, 50 rooms and 85 people
- 8. Dreams Cars Rally Reno 10/28/22, 70 rooms, 35 people
- 9. VetVacation CE August 2023 8/26/23-8/30/23, 50 rooms and 120 people
- 10. Childrens Hospital Colorado Western Pediatric Trauma Conference 7/11/23-7/14/23, 300 rooms and 825 people

- 11. Pacaso Presidents Club Jan. 2023 1/19/23-1/21/23, 40 rooms and 66 people
- 12. Live Action Pro-Life Action Summit 2022, California 7/6/22-7/9/22, 75 rooms and 173 people
- 13. AssetMark, Inc. Advisor Meeting 8/29/23-8/31/23, 125 rooms and 265 people
- 14. Pesticide Applicators Professional Association 2/20/23-2/23/23, 105 rooms and 216 people
- 15. Pacaso Sales Team Offsite July 2022 7/11/22-7/12/22, 85 rooms and 170 people
- 16. Goldman Association Management MNTN Q2 2023 Retreat 6/7/23-6/10/23, 350 rooms and 1067 people

#### **CONFERENCE SALES PROJECTS**

- Key Projects:
  - o Planning CalSAE Elevate Party with Partners at High Camp Palisades Tahoe April 25
  - o Planning ConferenceDirect April Social Post
  - o April's newsletter development to highlight:
    - Tourism Cares Summit
    - List of direct flights into Reno & April airport update
    - Area Spring Update Dual Days/Twice as fun
    - Hyatt Have a blurb from Dorothy Hornbeck
    - Kings Beach Event Center
  - o SDR lead gen program produced (1) lead for LeadingAge for next January or July
  - CVENT quarterly account review on March 18. CVENT leads back to 100% Jan-Feb 22' as they were in 19'
  - Registration for Destination West May 5-7
  - o Registration for HelmsBriscoe Annual Business Conference May 9-11
  - o Planning Client Event at Top Golf Roseville May 12

#### SITE VISITS & SALES CALLS

3/30 Hosted site visit with Lisa Farano of HPN from San Diego at Hyatt Regency, The Ritz-Carlton & Resort at Squaw Creek for '82908 - Annual Meeting 2023' 2/22/23-2/26/23 for 160ppl and 377 room nights.

#### **TRADE SHOWS & EVENTS**

Attended trade shows:

0

#### **CHICAGO EFFORTS**

- Our in-market representative, Denise Cmiel focused on the below for the month of March:
  - Destination Reps held a Client Event at the United Center for a Chicago Bulls game. 45 local Chicago clients attended! As an added highlight to the festive evening, the Bulls won the game! Denise was on the committee that coordinated this event.
  - o Preparing for Destination Celebration Kansas City to be held in early April



March 2022 Tourism Development Report

#### **KEY MEETINGS & PROJECT WORK**

- Key Meetings:
  - Attended Travel Nevada Southern California Receptive Sales Blitz March 1-2 with
     (25) clients across three events
  - o Attended Reno-Tahoe Territory meeting March 9th
  - o Visit California Digital Optimization Project: Virtual Online Business Profile Fundamentals- shared with NLT partners from High Sierra Council - March 17th
  - o WebBds Market Manager Tamika Cockrell on product development
- Key Projects:
  - o Process GoWest Summit leads
  - o Prepare April's newsletter for leisure product managers and travel agents to include:
    - Tourism Cares Summit
    - List of direct flights into Reno & April airport update
    - Area Spring Update Dual Days/Twice as fun
    - Hyatt Have a blurb from Dorothy Hornbeck
  - o Submit appointment requests at Mountain Travel Symposium April 4-7
  - o Register to attend Visit California Mexico Sales Mission April 26-28
  - o Building itinerary for influencer Sara MCarty through High Sierra Council May 11
  - o Register for The Cup and IPW June 1-8

#### FAM's

o Hosted Ski.com FAM of (6) agents led by their Director of Travel Agency Sales, March 30-31 at Lone Eagle Grille, Resort at Squaw Creek, Palisades Tahoe, Ritz-Carlton and UnCorked Tahoe City



## March Executive Summary – Consumer Campaign

- With the switch to the spring campaign for consumer paid media, there was a giant lift in overall metrics. Elevated impressions and refreshed creative led to an increase by 170% in total TOS conversions for the campaign.
- Honing on market specifics, Los Angeles had the most TOS conversions at 35% of total conversions. When comparing the incremental markets, there was an even split in TOS conversions between the two, with Monterey-Salinas slightly leading at 55% of total conversions for the incremental markets.
- Paid Search earned 47% of all TOS conversions. Social (20%) and Display (19%) pulled similar numbers of TOS sessions while Video earned 15%. Interestingly, top search terms reflected interest in summer activities, rather than spring/snow terms.



## March Executive Summary – MCC Campaign

- In March, there was tremendous growth for the MCC campaign as COVID conditions vastly improved and planning for business travel kicked back in. Specifically, there were 20,000 more impressions than in February for only a \$270 greater spend.
- MCC campaign TOS conversions were more than double that of February with 55 total. Display was the leading tactic with 64% of total TOS conversions, followed by YouTube at 20%.
- The audio-visual creative performed best on tactics.



## **March Executive Summary - Website**

- Website metrics increased slightly (+13%) in March, as February was a slower month due to COVID conditions and less snowfall than expected. Sessions and visitors were also up 40% YoY.
- Visitor demographics remained close to our paid media audiences, with exception of New York visitors who continued to be the most engaged with 1:27 average time on page.
- Top pages were similar to previous months, however, the spring page had the second highest amount of traffic behind the homepage. Interestingly, the summer page was in the top 10 most visited pages, showing that visitors are thinking ahead and planning summer vacations.
- Organic search continued to drive the most traffic by channel, as we've seen in previous months.



## **March Executive Summary - Content**

- In March, there was one blog revise of the WinterWonderGrass event in early April as well as a blog on spring activities.
- For PR this month, the team coordinated and planned a FAM tour for the beginning of April with social influencer Stacey Freeman from *Posh in Progress*.
- Efforts primarily focused on upcoming events related to North Lake Tahoe including the Pride Ride, the Luggi Foeger Uphill/Downhill festival, best destinations for team building activities, sustainable travel and the Travelers Responsibility Pledge.
- Pride Ride pitching efforts targeted primarily LGBTQ+ friendly publications and earned a lot of distribution nationally.



## **March Executive Summary – PR Coverage**

- The PR team had a total of 15 secured clips, which led to an estimated digital monthly visits
  of 13.2M and estimated digital coverage views of 82.1K.
- Coverage featured the upcoming WinterWonderGrass festival, spring break travel, Pride Ride Weekend, outdoor activities, best places in Northern California for a family-friendly vacation and Ski Mountaineering Competition.



## March Executive Summary - Organic Social Media

- Facebook content promoted spring activities and lodging, with top posts including spring lakeside views and general landscapes. In March, there were 2.9M impressions and 9.4K post clicks. There was an overall increase for post clicks by 96%.
- Instagram content promoted travel throughout the region with spring activities and lodging.
   Specifically, the Know Before You Go Guide post generated 2,271 engagements and 32 saves.
- Augustine created custom content for the WinterWonderGrass giveaway. The Instagram Story content generated 5,235 impressions, with in-feed promotion reaching 15,573 users. The giveaway generated 160 entries.



## **Consumer Paid Media Executive Summary**

- While TOS costs increased by \$13, TOS conversions rose 170% to a total of 2,057 for all markets. Los Angeles earned the
  most total conversions with 35%, followed by Dallas at 30% and Houston at 18%. Comparing the expanded markets
  exclusively, there was a fairly even split, with Monterey-Salinas earning 55% and Fresno earning 45% of TOS conversions.
- Facebook ads also drove the most Book Now conversions, brining in an amazingly high 2,377 conversions in March alone.
- During the transition to a higher budget, new markets and more impressions, CTR maintained similar rates and CPC decreased by \$0.05. While TOS conversion costs will need optimizations, the CTR and CPC can indicate a healthy transition into spring.



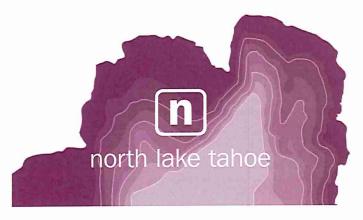
## **Consumer Paid Media Executive Summary**

- From a tactics perspective, Paid Search earned 47% of all TOS conversions. Social (20%) and Display (19%) pulled similar numbers of TOS sessions while Video earned 15%.
- There was an increase of share by 5% in total TOS conversions for social since February. This demonstrated that optimizations and fresh creative helped in driving more awareness to this tactic.



## **MCC Paid Media Executive Summary**

- Overall, MCC performance continued to climb in March. The campaign reported 20,000 more impressions than
  in February for only a \$270 greater spend.
- · Creative remained the same in March; optimizations included budget pacing.
- TOS conversions more than doubled from February's 22 TOS conversions to March's 55 TOS conversions.
   Display earned 64% of total TOS conversions, followed by YouTube at 20% of TOS conversions. Facebook static won 15% of conversions while Facebook video won 2%.
- The Facebook creative "audio-visual-timeline" earned 7 out of 8 of the static TOS conversions.



### **MCC Paid Media Recommendations**

- Optimize retargeting campaigns across channels to efficiently reach professionals who are again ready to plan and book for their companies.
- Consider focusing Facebook spend on the "Audio-visual-timeline" creative to drive additional TOS conversions.
- While Facebook video's 0:15s was optimized for impressions, both the 0:30s and 0:15s lengths pulled in similar amounts of video clicks.
- Optimizations across YouTube video increased video clicks and TOS conversions. Otherwise, social video is not
  pulling in TOS conversions and continues to require support by static campaigns on the same platforms.



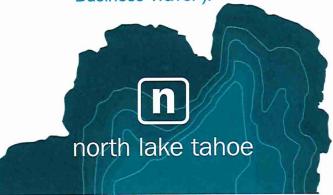
## PR March Recap

- This month, the team coordinated and planned a FAM tour for the beginning of April with social influencer Stacey Freeman from *Posh in Progress*. Weather played a role with less snow than expected at this time, so there was a pivot from snow activities to other spring activity options.
- Efforts primarily focused on upcoming events related to North Lake Tahoe including Pride Ride, the Luggi Foeger Uphill/Downhill festival, best destinations for team building activities, sustainable travel and the Travelers Responsibility Pledge.
- Pride Ride pitching efforts targeted primarily LGBTQ+ friendly publications and earned a lot of distribution nationally.



## **Industry Insights**

- Another popular pre-pandemic trend is also making a comeback: Bleisure travel is returning. According to the Trendex survey, more than half (53 percent) of business travelers say they are more likely to consider taking a "bleisure trip," blending business and leisure travel. It should come as no surprise that destination is key to attracting business travelers with families. The most motivating feature in a bleisure trip is beach and ocean resorts (48 percent) but only 35 percent of this group are looking for kid-friendly activities as a feature at their destination. Sixty-nine percent of parent business travelers would also consider adding days to their business trip to explore the city they're visiting. (Travel Pulse, "New Trends Emerge in Business Travel").
- Millennials are the most likely to be traveling for business at the moment. Nearly on in four millennial respondents said that they would travel over the next six months for networking opportunities. (*Travel Pulse*, "New Trends Emerge in Business Travel").



## **Industry Insights**

• In addition to cost, knowing what's out there [for sustainability] and where to look is a potential obstacle for many travelers. Most travelers (44.43 percent) don't know whether enough sustainable travel options exist when it comes to flights, lodging and rental cars. Another 37.41 percent say that there aren't enough sustainable travel options. Currently, fewer than two out of 10 consumers believe that there are enough eco-friendly travel options to choose from. When booking travel, sustainability and carbon footprint are still far less of a factor, with just 6.84 percent considering it the most important thing when booking their trip. Unsurprisingly, cost (59.58 percent) and time and convenience (33.58 percent) continue to dictate consumers' decisions.(Travel Pulse, The Latest Consumer Trends in Sustainable Travel)

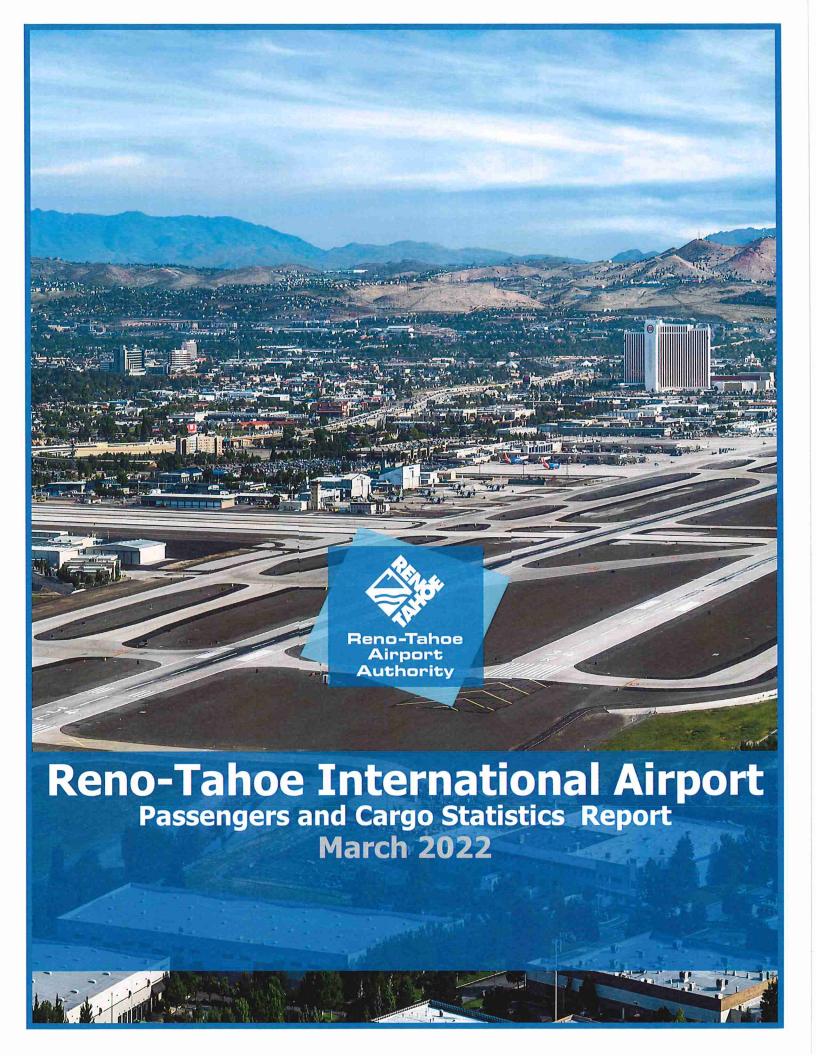


## **Industry Insights**

- We found that while today's traveler is still trending towards shorter, closer to home and more carefully planned trips than before the pandemic, they are more motivated to travel than ever.
  - 23.2% take trips shorter in length, 17.0% take trips longer in length
  - 32.0% take trips closer to home, 13.7% take trips further from home
  - 56.5% more carefully plan trip details, 3.1% are less careful in planning
  - 46.9% are more motivated to travel, 17.1% are less motivated
  - · 24.2% are more interested in visiting cities, 20.0% are less interested
  - 42.2% are more interested in outdoor destinations, 6.3% are less interested
  - 64.2% more sympathetic to frontline travel/hospitality staff

(Destination Analyst, "The State of the American Traveler in April 2022—Changed but Highly Motivated")





#### **U.S. DOMESTIC INDUSTRY OVERVIEW FOR MARCH 2022**

Systemwide RNO Airlines Domestic Flights - year over year comparison

Number of Flights \*: Up 26% vs. Mar 2021, down 15% vs. Mar 2019 Up 31% vs. Mar 2021, down 9% vs. Mar 2019

Crude Oil Average: \$108.50 per barrel in March 2022 \$62.33 per barrel in March 2021

RNO Overview for March 2022 vs. March 2021

Total Passengers: Up 45.9%

Avg. Enplaned Load Factor: 86.9%, up 19.4 pts.

Departures: Up 5.2%
Departing Seats: Up 14.8%
Cargo Volume: Down 7.1%

RNO Overview for March 2022 vs. March 2019

Total Passengers: Down 3.7%
Avg. Enplaned Load Factor: Up 1.9 pts.
Departures: Down 13.9%
Departing Seats: Down 7.4%

Source: Airline Activity and Performance Reports; \* Cirium Flight Schedules via Diio mi

#### **MARCH 2022 SUMMARY**

Reno-Tahoe International Airport (RNO) served 368,946 passengers in March 2022, an increase of 45.9% versus the same period last year.

In March 2022, RNO was served by 11 airlines to 30 non-stop destinations. The total seat capacity increased 14.8% and flights increased 5.2% when compared to March 2021.

RNO handled 12,265,793 pounds of air cargo in March 2022, a decrease of 7.1% when compared to March 2021.

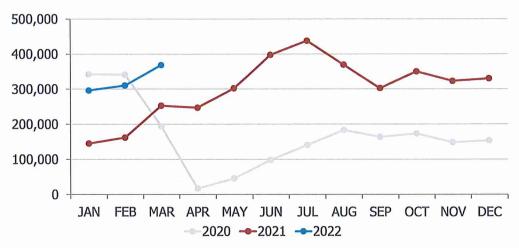
#### **JSX Public Charters**

JSX offers non-stop flights from RNO to Las Vegas, Orange County and Burbank using a 30-seat Embraer 135/145 aircraft. JSX operates out of Stellar Aviation, a private Fixed Base Operator, located at 485 South Rock Blvd.



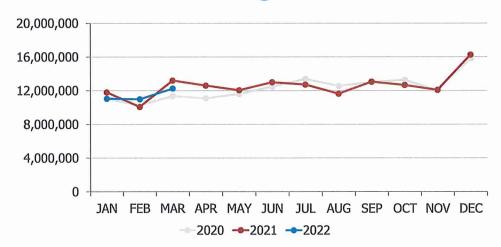


#### **Passengers**



Total Passengers				
	Mar-22	Mar-21	Difference	
aha!	5,501	0		
Alaska/Horizon	33,208	25,977	27.8%	
Allegiant Air	5,012	5,313	-5.7%	
American	57,191	48,358	18.3%	
Delta	37,802	26,057	45.1%	
Frontier	4,859	3,960	22.7%	
JetBlue	13,119	2,261	480.2%	
Southwest	148,582	97,336	52.6%	
United	56,892	37,623	51.2%	
Volaris	4,757	3,003	58.4%	

#### Cargo

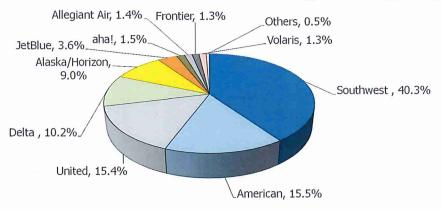


In March 2022, UPS cargo volume was up 2.8%, and DHL was up 6.6% when compared to March 2021. FedEx was down 9.4% during the same period.



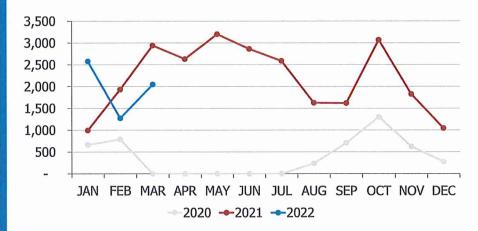


### **AIRLINE MARKET SHARE (passengers)**



Airline Market Share					
Mar-22 Mar-21 YOY Change					
aha!	1.5%	n/a	n/a		
Alaska/Horizon	9.0%	10.3%	(1.3)		
Allegiant Air	1.4%	2.1%	(0.7)		
American	15.5%	19.1%	(3.6)		
Delta	10.2%	10.3%	(0.1)		
Frontier	1.3%	1.6%	(0.2)		
JetBlue	3.6%	0.9%	2.7		
Southwest	40.3%	38.5%	1.8		
United	15.4%	14.9%	0.5		
Volaris	1.3%	1.2%	0.1		
Others	0.5%	1.2%	(0.6)		

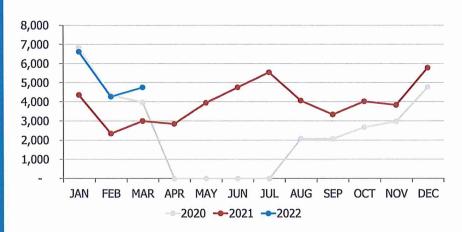
#### **TOTAL CHARTER PASSENGERS**



In March 2022, RNO served 2,050 passengers on charter flights, a decrease of 30.3% when compared to March 2021.

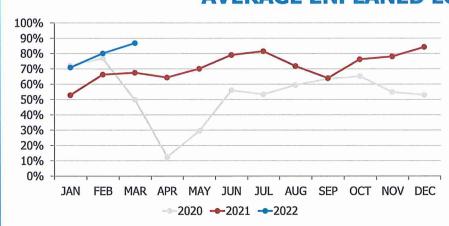


#### **TOTAL INTERNATIONAL PASSENGERS**

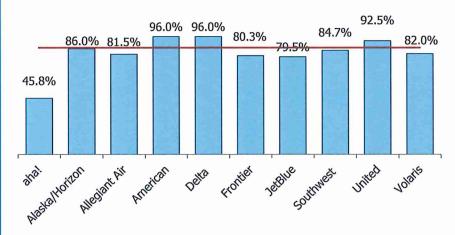


In March 2022, RNO served 4,757 international passengers, an increase of 58.4% when compared to March 2021.

#### **AVERAGE ENPLANED LOAD FACTOR**



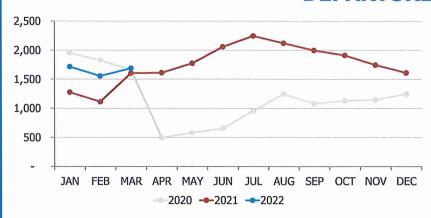
In March 2022, RNO's average enplaned load factor was 86.9%, an increase of 19.4 pts. versus March 2021.



The red horizontal line on the left represents RNO's average enplaned load factor.

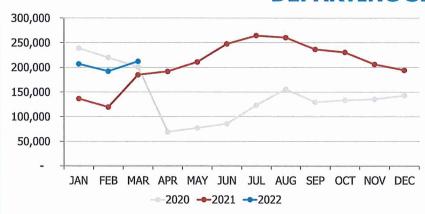


#### **DEPARTURES**



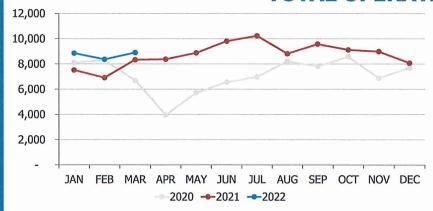
In March 2022, RNO handled 1,691 departures, an increase of 5.2% when compared to March 2021. This includes charter flights on Swift Air and Sun Country Airlines. Without the charter flights, the departures were up 5.6% for the same period.

#### **DEPARTING SEATS**



In March 2022, RNO offered 212,493 departing seats, an increase of 14.8% when compared to March 2021. This does not include charter flights.

#### **TOTAL OPERATIONS**



A total of 8,904 operations were handled at RNO in March 2022, an increase of 6.8% when compared to March 2021. Total operations include: Air Carrier, Air Taxi, General Aviation and Military operations as reported by the FAA.

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	May 2022 RI	NO Flight S	chedule	
Destination Airlines Total Departures Details				
Austin	American	31	Daily	
Bakersfield	aha! ExpressJet	9	Twice weekly. Thu, Sun	
Burbank	Southwest	31	Daily	
Dallas/Fort Worth	American	93	Three daily	
Denver	Southwest	71	Twice daily. Three daily on Tue, Wed	
	United	93	Three daily	
Eugene	aha! ExpressJet	13	Three weekly on Mon, Wed, Fri	
Fresno	aha! ExpressJet	9	Twice weekly. Thu, Sun	
Guadalajara	Volaris	18	Four weekly. Mon, Tue, Wed, Fri	
Houston-Intercontinental	United	31	Daily	
Las Vegas	Allegiant	18	Four weekly. Mon, Thu, Fri, Sun	
	Frontier	15	Three weekly. Mon, Fri, Sat & 12, 26	
	Southwest	209	Seven daily. Five on Sat	
Long Beach	Southwest	58	Twice daily. Once on Sat	
Los Angeles	Alaska	31	Daily	
	Delta	93	Three daily	
The state of the s	JetBlue	18	Four weekly. Mon, Thu, Fri, Sun	
	Southwest	58	Twice daily. Once on Sat	
	United	56	Twice daily. 1-6 once daily	
Medford	aha! ExpressJet	9	Twice weekly. Thu, Sun	
New York-JFK	JetBlue	19	Four weekly, Mon, Thu, Fri, Sun. May 3	
Oakland	Southwest	31	Daily	
Ontario	aha! ExpressJet	13	Three weekly. Mon, Wed, Fri	
Palm Springs	aha! ExpressJet	9	Twice weekly. Mon, Fri	
Pasco	aha! ExpressJet	13	Three weekly. Mon, Wed, Fri	
Phoenix	American	82	Two to three daily	
	Southwest	58	Twice daily. Once on Sat	
Portland	Alaska	62	Twice daily	
Redmond/Bend	aha! ExpressJet	9	Twice weekly. Thu, Sun	
Salt Lake City	Delta	93	Three daily	
San Diego	Southwest	58	Twice daily. Once on Sat	
San Francisco	United	124	Four daily	
San Jose	Southwest	31	Daily	
Seattle	Alaska	111	Four daily. Three daily 19-31	
Spokane	aha! ExpressJet	13	Three daily. Mon, Wed, Fri	

Multiple airlines in a market

4.26.2022



	X K-R		Passenge Mar-22	ers	
	Passe	ngers	% Diff.	Passengers	YOY %
	2020	2021	70 Dill.	2022	Diff.
JAN	342,796	145,421	-57.6%	296,641	104.0%
FEB	341,935	162,071	-52.6%	310,738	91.7%
MAR	194,796	252,828	29.8%	368,946	45.9%
1st QTR	879,527	560,320	-36.3%	976,325	74.2%
APR	17,265	247,220	1331.9%		
MAY	46,015	302,403	557.2%		
JUN	98,619	397,906	303.5%		
2nd QTR	161,899	947,529	485.3%		
JUL	140,986	438,168	210.8%		
AUG	183,343	369,686	101.6%		
SEP	164,103	302,929	84.6%		
3rd QTR	488,432	1,110,783	127.4%		
OCT	173,682	350,631	101.9%		
NOV	148,777	323,508	117.4%		
DEC	154,103	330,687	114.6%		
4th QTR	476,562	1,004,826	110.8%		
TOTAL	2,006,420	3,623,458	80.6%		
YTD		560,320		976,325	74.2%

	Total Cargo Volume in Pounds  Mar-22									
	2020	2021	0/ 0166	20	YOY %					
	Cargo in	Pounds	% Diff.	Pounds	<b>Metric Tons</b>	Diff.				
JAN	11,008,444	11,805,228	7.2%	11,052,383	5,012	-6.4%				
FEB	10,266,728	10,068,001	-1.9%	10,991,076	4,985	9.2%				
MAR	11,356,256	13,204,912	16.3%	12,265,793	5,563	-7.1%				
1st QTR	32,631,428	35,078,141	7.5%	34,309,252	15,560	-2.2%				
APR	11,090,789	12,611,682	13.7%							
MAY	11,613,489	12,048,247	3.7%							
JUN	12,488,906	13,000,085	4.1%							
2nd QTR	35,193,184	37,660,014	7.0%							
JUL	13,387,102	12,722,035	-5.0%							
AUG	12,563,172	11,636,003	-7.4%							
SEP	13,014,081	13,055,518	0.3%							
3rd QTR	38,964,355	37,413,556	-4.0%							
ОСТ	13,281,548	12,660,541	-4.7%							
NOV	11,988,995	12,089,489	0.8%							
DEC	15,834,177	16,260,767	2.7%							
4th QTR	41,104,720	41,010,797	-0.2%							
TOTAL	147,893,687	151,162,508	2.2%							
YTD	The second second	35,078,141		34,309,252	15,560	-2.2%				

	Total Enplaned Passengers Mar-22									
M	onth	2020	2021	2022	% Diff.					
	JAN	172,452	72,887	147,773	102.7%					
	FEB	170,067	80,263	155,233	93.4%					
1	MAR	99,986	126,359	185,671	46.9%					
	APR	8,690	125,009							
1	MAY	22,807	149,486							
	JUN	48,274	197,261							
	JUL	66,039	217,124							
	AUG	93,015	188,207							
	SEP	82,844	152,267							
	OCT	87,379	177,407							
1	NOV	74,910	161,926							
	DEC	76,164	164,561							
T	OTAL	1,002,627	1,812,757							
	YTD		279,509	488,677	74.8%					

- 1					
1		<b>Total Deplane</b>	ed Passeng	ers	-1 1
١	Month	2020	2021	2022	% Diff.
١	JAN	170,344	72,534	148,868	105.2%
	FEB	171,868	81,808	155,505	90.1%
	MAR	94,810	126,469	183,275	44.9%
	APR	8,575	122,211		
	MAY	23,208	152,917		
	JUN	50,345	200,645		
	JUL	74,947	221,044		
	AUG	90,328	181,479		
٦	SEP	81,259	150,662		
-	ост	86,303	173,224		
1	NOV	73,867	161,582		
۱	DEC	77,939	166,126		
1	TOTAL	1,003,793	1,810,701		
1	YTD		280,811	487,648	73.7%
- 1		planed Passen	gers & Loa		
١	Airline	<b>Enplaned PAX</b>	Mar-22	Mar-21	Diff.
١	aha!	2,749	45.8%	n/a	n/a
- 1	Alaska/Horizon	16,983	86.0%	70.0%	16.1
-1	Allegiant Air	2,534	81.5%	43.9%	37.6
-1	American	28,800	96.0%	73.5%	22.5
-	Delta	18,811	96.0%	51.0%	45.0
-1	Frontier	2,611	80.3%	65.2%	15.1
-	JetBlue	6,566	79.5%	53.1%	26.4
١	Southwest	74,618	84.7%	70.3%	14.4
-	United	28,367	92.5%	76.2%	16.2
	Volaris	2,641	82.0%	53.7%	28.3







## North Lake Tahoe Visitor Information Center Visitor Report: March 2022

#### **VISITORS SERVED:**

<u>Feb 2022</u> <u>Mar 2021</u> <u>Mar 2022</u>

Total TC & KB Walk-ins 1,989 Total TC & KB Walk-ins 1,237 Total TC&KB Walk-ins: 1,990 Total Phone Calls: 153 Total Phone Calls: 179 Total 2,151 1,390 2,169

#### REFERRALS GIVEN TO VISITORS:

Restaurants	Lodging	Historic / Museum	Events
258	39	74	34
Tours	Surrounding Towns (SLT / Truckee)	Retail	Transportation
15	16	130	22
Services – Road Conditions etc	Activities Mountain / Trails	Activities / Lake	Maps / Directions
428	317	117	611

#### **TOTAL 2071 = 67 referrals per day**

#### MARCH Highlights

- YTD the Visitor Information Center (VIC) has served 18% more walk-in and call-in visitors than during last year.
- YTD the Visitor Center is up almost 10% compared to last year. Our sales suffered from smoke, fires and Holiday blizzard
- Most of the calls we answered were about ski conditions and road conditions.
- Exhibiting new local artist Romi. Had 2 artist signings at the VIC
- Continue to participate as the fulfillment center for the Plates for Powder Program.
- Continued servicing our local businesses by being a distribution center for 3 ply masks, sanitizer, funnels, pumps, signs and floor decals
- Promoted Homewood's Pride Ride by giving out rainbow flags, schedules of events and discounts cards to local businesses.
- Provided the conference room for a deposition meeting

## **North Lake Tahoe Marketing Cooperative**

## Preliminary

Financial Statements for the Period Ending

March 31, 2022

## North Lake Tahoe Marketing Cooperative Balance Sheet

Accrual Basis

As of March 31, 2022

Mar 31, 22	Mar 31, 21	\$ Change	% Change
607.440	CDE DAE	(77.604)	(44)0
607,440	080,045	(77,004)	(11)%
607,440	685,045	(77,604)	(11)%
0.554	4 440	0.444	7000
9,551	1,140	8,411	7389
9,551	1,140	8,411	7389
		, ,	(100)
100	100	0	0
100	160	(60)	(38)
617,092	686,345	(69,253)	(10)
50,171	71,225	(21,054)	(30)
50,171	71,225	(21,054)	(30)
667,263	757,570	(90,307)	(12)
450.040	C2 202	00.440	1539
159,040	63,203	96,443	153
159,646	63,203	96,443	1539
159,646	63,203	96,443	1539
159,646	63,203	96,443	153
192,669	486,983	(294,315)	(60)
314,949	207,384	107,565	52'
507,617	694,367	(186,750)	(27)
	607,440 607,440 9,551 9,551 0 100 617,092 50,171 50,171 667,263 159,646 159,646 159,646 159,646 192,669 314,949	607,440 685,045 607,440 685,045  9,551 1,140 9,551 1,140  0 60 100 100 100 160 617,092 686,345  50,171 71,225 50,171 71,225 667,263 757,570  159,646 63,203 159,646 63,203 159,646 63,203 159,646 63,203 159,646 63,203	607,440         685,045         (77,604)           607,440         685,045         (77,604)           9,551         1,140         8,411           9,551         1,140         8,411           0         60         (60)           100         100         0           617,092         686,345         (69,253)           50,171         71,225         (21,054)           50,171         71,225         (21,054)           667,263         757,570         (90,307)           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         96,443           159,646         63,203         107,565

# North Lake Tahoe Marketing Cooperative A/R Aging Summary As of March 31, 2022

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
Augustine Ideas*	0.00	0.00	0.00	999.00	0.00	999.00
Beach Retreat & Lodge	0.00	0.00	0.00	0.00	0.00	0.00
IVGID*	0.00	0.00	0.00	0.00	0.00	0.00
NLTRA*	0.00	0.00	0.00	0.00	0.00	0.00
Northstar California	0.00	0.00	0.00	0.00	0.00	0.00
Sierra Ski Marketing Council	0.00	0.00	0.00	0.00	0.00	0.00
Tahoe North Tahoe Trans Mgmt Assoc.	3,000.00	0.00	0.00	0.00	0.00	3,000.00
The Resort at Squaw Creek	0.00	0.00	0.00	0.00	0.00	0.00
The Resort of Squaw Creek	0.00	0.00	0.00	1,276.17	0.00	1,276.17
The Village of Palisades	0.00	0.00	0.00	1,276.17	0.00	1,276.17
Truckee North Tahoe Trans Mgmt Assoc	0.00	0.00	3,000.00	0.00	0.00	3,000.00
TOTAL	3,000.00	0.00	3,000.00	3,551.34	0.00	9,551.34

# North Lake Tahoe Marketing Cooperative A/P Aging Summary As of March 31, 2022

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
Amber Burke	18.72	0.00	0.00	0.00	0.00	18.72
Augustineldeas	35,571.10	0.00	0.00	0.00	0.00	35,571.10
Just Imagine	10,125.00	0.00	0.00	0.00	0.00	10,125.00
MAHK Advertising	112,165.78	0.00	0.00	0.00	0.00	112,165,78
NLTRA	265.00	0.00	0.00	0.00	0.00	265.00
Sierra Business Council	1,500.00	0.00	0.00	0.00	0.00	1,500.00
TOTAL	159,645.60	0.00	0.00	0.00	0.00	159,645.60

#### North Lake Tahoe Marketing Cooperative Profit & Loss Budget Performance March 2022

Accrual Basis

	Mar 22	Budget	\$ Over Budget	Jul '21 - Mar	YTD Budget	\$ Over Budget	Annual Budget
Income			***************************************				
4000-00 · LTIVCBVB Funding	57,667	57,666	1	518,996	518,994	2	692,000
4001-00 · NLTRA Funding	14,782	61,067	(46,284)	824,994	871,278	(46,284)	1,100,000
4004-00 · IVCBVB Entertainment	70.440	0	0	6,000	6,000	0	8,000
Total Income	72,449	118,733	(46,283)	1,349,990	1,396,272	(46,282)	1,800,000
Gross Profit  Expense	72,449	110,733	(40,203)	1,349,990	1,380,272	(40,202)	1,000,000
5000-00 · CONSUMER MARKETING				40.407			
5002-00 · Consumer Print 5002-01 · Native Display	10,125 0	13,500	(13,500)	10,125 33,833	53,000	(19,167)	70,000
5004-00 · Trip Advisor 5005-00 · Paid Social	13,539 20,593	10,000 24,000	3,539 (3,407)	33,757 65,912	35,000 98,660	(1,243) (32,748)	50,000 132,960
5005-01 · Digital Display / Retargeting 5007-00 · Creative Production	5,663	12,860	(7,197)	64,502	58,250	6,252	79,000
5007-01 · Creative Production	30,557	0	30,557	60,059	112,500	(52,441)	150,000
5007-02 · Website Production 5007-03 · Photo/Video Creative	0 3,182	2,372	810	1,876 29,188	0 21,353	1,876 7,835	0 28,469
5007-00 · Creative Production - Other	128	0	128	1,020	0	1,020	0
Total 5007-00 · Creative Production	33,866	2,372	31,494	92,143	133,853	(41,710)	178,469
5010-00 · Account Strategy & Management 5016 · Video Streaming	7,000 38,634	7,000 23,000	0 15,634	63,000 91,227	63,000 75,000	0 16,227	84,000 105,000
5017-00 · Rich Media 5018-00 · Media Commission	0 11,504	14,151	(2,647)	600 39,337	0 52,025	600 (12,688)	71,166
5018-01 · Digital Ad Serving	90	1,000	(910)	608	4,300	(3,692)	6,000
5020-00 · Search Engine Marketing 5022-00 · Email	10,950 5,000	10,000 0	950 5,000	37,207 14,999	38,000 15,000	(793) (1)	54,000 20,000
5024-00 · Fusion 7 5025-00 · Expedia	0 0	2,000 15,000	(2,000) (15,000)	5,000 0	18,000 15,000	(13,000) (15,000)	24,000 15,000
5029-00 · Television	0	0	0	0	7,000	(7,000)	14,000
Total 5000-00 · CONSUMER MARKETING	156,963	134,883	22,080	552,250	666,088	(113,838)	903,595
5110-00 · LEISURE SALES 5107-00 · Creative Production	0	500	(500)	0	1,500	(1,500)	2,000
5111-00 · FAMs - Domestic	0	1,000 3,000	(1,000) (3,000)	0 3,568	1,500 5,000	(1,500) (1,432)	1,500 5,000
5112-00 · Training / Sales Calls 5113-00 · AdditIonal Opportunities	0	0	0	185	6,000	(5,815)	9,050
5115-00 · Travel Agent Incentive Program 5131-00 · FAMS -Inti - Travel Trade	0 0	0 0	0 0	0 0	4,750 2,250	(4,750) (2,250)	4,750 2,250
5133-00 ⋅ Ski-Tops 5134-00 ⋅ Intl Marketing - Additional Opp	0	2,150 0	(2,150) 0	0 0	4,000 0	(4,000)	4,000 4,000
5137-00 · Co-op Opportunities	0	3,000	(3,000)	0	6,000	(6,000)	6,000 6,000
5143-00 · Mountain Travel Symposium 5144-00 · IPW - POW WOW	Ō	1,500 0	(1,500) 0	2,395 4,334	4,500 5,000	(2,105) (666)	16,000
5145-00 · TIA Annual Dues 5155-00 · California Star Program	219 0	2,700 0	(2,481) 0	656 0	2,700 3,000	(2,044) (3,000)	2,700 3,000
5157-00 ⋅ International Efforts	0	5,000	(5,000)	0	10,000	(10,000)	15,000
Total 5110-00 · LEISURE SALES	219	18,850	(18,631)	11,138	56,200	(45,062)	81,250
5200-00 · PUBLIC RELATIONS 5200-01 · Strategy, Reporting, Mgmt, Etc.	6,000	5,000	1,000	42,000	40,000	2,000	55,000
5202-00 · PR Program/ Content Dev - Blogs 5204-00 · Media Mission(s)	1,606 0	1,500 0	106 0	5,128 2,967	9,000 24,000	(3,872) (21,033)	12,000 24,000
5206-00 ⋅ Digital Buy/ Social Media Boost	800	800	0	7,200	7,200	Ó	9,600
5207-00 · Content Campaigns/Tools-My Emma 5208-00 · International Travel Media FAMS	265 0	240 0	25 0	2,210 0	2,160 3,000	50 (3,000)	2,880 3,000
5209-00 ⋅ Domestic Travel Media FAMS 5210-00 ⋅ Content Dev - Newsletters	2,791 840	3,100 1,800	(309) (960)	11,712 8,850	12,400 16,200	(688) (7,350)	18,600 21,600
5211-00 · Social Media Strategy & Mgmt 5212-00 · Social Giveaways & Contests	6,000 0	6,000 0	0	53,000 900	53,000 5,400	0 (4,500)	71,000 7,200
5214-00 · Social Takeover	0	2,500	(2,500)	107	7,500	(7,393)	10,000
5216-00 · PR Content Development + Distri 5221-00 · Photography & Video Asset Dev	0 0	1,500 2,000	(1,500) (2,000)	1,320 5,750	4,500 6,000	(3,180) (250)	6,000 8,000
5222-00 · Media Tracking / Membership 5280-00 · PR Meals / Entertainment	0 0	294 250	(294) (250)	2,660 203	2,646 1,250	14 (1,047)	3,530 1,500
Total 5200-00 · PUBLIC RELATIONS	18,302	24,984	(6,682)	144,008	194,256	(50,248)	253,910
6000-00 · CONFERENCE SALES							
6005-00 · Pald Media 6006-00 · CVENT	5,673 712	6,512 916	(839) (204)	14,454 6,445	16,578 8,218	(2,124) (1,773)	24,114 10,967
6007-00 · Creative Production 6014-00 · MCC Group Incentive Program	1,320 0	5,000 1,000	(3,680) (1,000)	14,973 0	10,000 5,000	4,973 (5,000)	10,000 7,000
6015-00 · MCC National Memberships	0	0	(1,000)	0	0	0	779
6016-00 · MCC Search Engine Marketing 6018-00 · MCC Media Commission	85 697	459	238	85 4,912	0 3,213	85 1,699	0 4,590
6018-01 ⋅ MCC Digital Ad Serving 6019-00 ⋅ Conference Direct Partnership	7 583	41 0	(34) 583	40 4,083	377 7,000	(337) (2,917)	500 7,000
6128-00 · HelmsBriscoe Strategic Partner 6152-00 · Cilent Events / Opportunities	583 8,000	0 1,000	583 7,000	5,250 9,650	7,000 4,000	(1,750) 5,650	7,000 17,000
6153-00 · Chicago Sales Rep Support	125	0,000	125	1,670	1,250	420	2,500

#### North Lake Tahoe Marketing Cooperative Profit & Loss Budget Performance March 2022

Accrual Basis

	Mar 22	Budget	\$ Over Budget	Jul '21 - Mar	YTD Budget	\$ Over Budget	Annual Budget
Total 6000-00 · CONFERENCE SALES	17,787	14,928	2,859	61,562	62,636	(1,074)	91,450
6100-00 · TRADE SHOWS							
6111-00 · Site Inspections	0	1,500	(1,500)	461	4,500	(4,039)	6,000
6116-00 · CalSAE Seasonal Spectacular	0	0	0	1,597	5,000	(3,403)	5,000
6120-01 · Sac River Cats Client Event	0			500	0	500	0
6127-00 · CalSAE Annual	0	0	0	0	0	0	1,500
6143-00 · Connect Marketplace	0	0	0	7,500	6,000	1,500	6,000
6154-00 · HelmsBriscoe ABC	0	0	0	227	0	227	5,500
6155-00 · Connect Trade Shows	0			991			
6156-00 · Connect California	0	0	0	0	5,500	(5,500)	5,500
6156-02 · Connect Chicago	0	0	0	0	4,700	(4,700)	4,700
6156-05 · Connect Northwest	Ō	Ō	Ō	0	5,500	(5,500)	5,500
6160-00 · AllThingsMeetings Silcon Valley	ő	ő	ŏ	ő	1,500	(1,500)	1,500
6160-01 · AllThingsMeetings East Bay	Ö	1,500	(1,500)	ŏ	1,500	(1,500)	1,500
6165-00 · Bay Area Client Appreciation	0	1,500	(1,500)	0	0	(1,000)	4.500
	0	0	0	0	420	(420)	420
6166-00 · Sports Commission	0	0	_	0	0	(420)	2,500
6168-00 · Sacramento/Roseville TopGolf	0	-	0	0	-	•	
6171-00 · Outdoor Retailer	•	0	0	-	1,500	(1,500)	1,500
6180-00 · Conference Direct CA	0	_	_	1,167	0	1,167	0
6182-00 · Destination Celebration	0	0	0	1,116	2,275	(1,159)	2,275
Total 6100-00 · TRADE SHOWS	0	3,000	(3,000)	13,558	38,395	(24,837)	53,895
7000-00 · COMMITTED & ADMIN EXPENSES							
5008-00 · Cooperative Programs	(3,000)	3,000	(6,000)	(6,000)	21,000	(27,000)	30,000
5009-00 · Fulfillment / Mail	0	200	(200)	1,696	1,800	(104)	2,400
5021-00 · RASC-Reno Air Service Corp	0	25,000	(25,000)	50,000	75,000	(25,000)	100,000
5123-00 · HSVC - High Sierra Visitors	167	0	167	1,500	0	1,500	2,000
5124-00 · Reno Tahoe Territory Membership	0	0	0	0	1,000	(1,000)	1,000
7001-00 · Miscellaneous	0			837	0	837	0
7002-00 · CRM Subscription	833	885	(52)	7,167	7,965	(798)	10,620
7003-00 · IVCBVB Entertainment Fund	0	2,000	(2,000)	303	6,000	(5,697)	8,000
7004-00 · Research	2,705	2,750	(45)	27,803	24,750	3,053	83,000
7005-00 · Film Festival	2,100	2,.00	(,	15,000	15,000	0	15,000
7006-00 · Special Events	Ö	0	0	70	0	70	20,000
7007-00 · Destimetrics / DMX	2,370	8,338	(5,968)	14,217	25,014	(10,797)	33,352
	1,500	0,330	(3,800)	3,000	25,000	(22,000)	25,000
7008-00 · Opportunistic Funds	1,500	177	(477)	3,000	1,593	(1,593)	2,124
7009-00 · Tahoe Cam Usage	-	625	(177)	5.587	5,625		7,757
7010-00 · Photo Management & Storage	621 0	625	(4)		5,625 0	(38) 724	0,757
7020-00 · Collateral Production / Printin	_			724	-		_
8700-00 · Automobile Expense* 7000-00 · COMMITTED & ADMIN EXPENSES - Other	19 0			448 188	0	448	0
Total 7000-00 · COMMITTED & ADMIN EXPENSES	5,214	42,975	(37,761)	122,539	209,747	(87,208)	340,253
8000-00 · WEBSITE CONTENT & MAINTENANCE							
8002-00 · Content Manager Contractor	4,250	4,250	0	38,250	38,250	0	51,000
	178	4,230 25	153	1,737	1,627	110	2,161
8003-00 · Website Hosting Maintenance			100			0	90,000
8004-00 · Website Strategy & Maintenance	7,500	7,500	_	67,500	67,500		
8005-00 · Website SEO Strategy/Maint	2,500	2,500	0	22,500	22,500	0	30,000
Total 8000-00 · WEBSITE CONTENT & MAINTENANCE	14,428	14,275	153	129,987	129,877	110	173,161
otal Expense	212,912	253,895	(40,983)	1,035,041	1,357,199	(322,158)	1,897,514
ome	(140,462)	(135,162)	(5,300)	314,949	39,073	275,876	(97,514)

July 2021 through March 2022

	Jul '21 - Mar 22	Jul '20 - Mar 21	\$ Change	% Change	
Income 4000-00 · LTIVCBVB Funding	518,996.00	328,800.00	190,196.00		57.9%
4001-00 · NLTRA Funding	824,993.71	546,252.63	278,741.08		51.0%
4004-00 ⋅ IVCBVB Entertainment	6,000.00	6,000.00	0.00		0.0%
4099-00 · Revenue - Other	0.00	45,200.00	-45,200.00	-1	00.0%
Total Income	1,349,989.71	926,252.63	423,737.08		45.8%
Gross Profit	1,349,989.71	926,252.63	423,737.08		45.8%
Expense 5000-00 · CONSUMER MARKETING					
5002-00 · Consumer Print	10,125.00	0.00	10,125.00	100.0%	
5002-01 · Native Display 5004-00 · Trip Advisor	33,833.32 33,757.16	4,999.98 5,902.93	28,833.34 27,854.23	576.7% 471.9%	
5005-00 · Paid Social	65,912.11 64,501.60	18,881.83 40,052.28	47,030,28 24,449.32	249.1% 61.0%	
5005-01 · Digital Display / Retargeting 5007-00 · Creative Production		·			
5007-01 · Creative Production 5007-02 · Website Production	60,058.98 1,875.60	45,825.56 4,012.50	14,233.42 -2,136.90	31.1% -53.3%	
5007-03 · Photo/Video Creative	29,188.33	6,501.63	22,686.70	348.9%	
5007-00 · Creative Production - Other	1,020.00	1,275.00	-255.00	-20.0%	
Total 5007-00 · Creative Production	92,142.91	57,614.69	34,528.22	59.9%	
5010-00 · Account Strategy & Management 5010-02 · Website Strategy & Analysis	63,000.00 0.00	54,000.00 16,020.00	9,000.00 -16,020.00	16.7% -100,0%	
5016 · Video Streaming	91,226.93	0.00	91,226.93	100.0%	
5017-00 · Rich Media 5018-00 · Media Commission	600.00 39,337.27	0.00 30,468.43	600,00 8,868.84	100.0% 29.1%	
5018-01 • Digital Ad Serving	607.73	332.89	274.84	82.6%	
5020-00 · Search Engine Marketing 5022-00 · Email	37,206.93 14,999,10	34,744.30 4,162.45	2,462,63 10,836.65	7.1% 260.3%	
5024-00 · Fusion 7	5,000.00	18,000.00	-13,000.00	-72.2%	
5029-00 · Television	0.00	10,154.30	-10,154.30	-100.0%	
Total 5000-00 · CONSUMER MARKETING	552,250.06	295,334.08	256,915.98		87.0%
5110-00 · LEISURE SALES 5107-00 · Creative Production	0.00	150.00	-150.00	-100.0%	
5112-00 · Training / Sales Calls	3,567.78	119.88	3,447.90	2,876.1%	
5113-00 · Additional Opportunities	185.07	0.00	185.07	100.0%	
5131-00 · FAMS -Intl - Travel Trade 5137-00 · Co-op Opportunities	0.00 00.0	600.00 10,000.00	-600.00 -10,000.00	-100.0% -100.0%	
5143-00 · Mountain Travel Symposium	2,395.00	995.00	1,400.00	140.7%	
5144-00 · IPW · POW WOW 5145-00 · TIA Annual Dues	4,333.67 656,25	0.00 0.00	4,333.67 656.25	100.0% 100.0%	
5147-00 · AUS / Gate 7	0.00	7,253.72	-7,253.72	-100.0%	
5155-00 · California Star Program	0.00	1,166.68	-1,166.68 -9,147.51	-100.0%	-45.1%
Total 5110-00 · LEISURE SALES  5200-00 · PUBLIC RELATIONS	11,137.77	20,285.28	-9,147.51	•	-43.176
5200-00 · POBLIC RELATIONS 5200-01 · Strategy, Reporting, Mgmt, Etc.	42,000.00	13,500.00	28,500.00	211.1%	
5202-00 · PR Program/ Content Dev - Blogs	5,128.26	9,500.00	-4,371.74	-46.0%	
5202-01 · Rich Content Development 5204-00 · Media Mission(s)	0.00 2,967.27	20,500.00 763.95	-20,500.00 2,203.32	-100.0% 288.4%	
5206-00 · Digital Buy/ Social Media Boost	7,200.00	4,500.00	2,700.00	60.0%	
5207-00 ⋅ Content Campaigns/Tools-My Emma 5209-00 ⋅ Domestic Travel Media FAMS	2,210.00 11.712.00	2,700.00 6,226,27	-490.00 5,485.73	-18.2% 88.1%	
5210-00 · Content Dev - Newsletters	8,850.00	14,400.00	-5,550.00	-38.5%	
5211-00 · Social Media Strategy & Mgmt	53,000.00	36,000.00	17,000.00	47.2%	
5212-00 · Social Giveaways & Contests 5214-00 · Social Takeover	900.00 107.42	403.95 0.00	496.05 107.42	122.8% 100.0%	
5216-00 · PR Content Development + Distri	1,320.00	8,846.81	-7,526.81	-85.1%	
5218-00 · Crisis Communication / Training 5221-00 · Photography & Video Asset Dev	0,00 5,750,00	5,000.00 10,000.00	-5,000.00 -4,250.00	-100.0% -42.5%	
5222-00 · Media Tracking / Membership 5280-00 · PR Meals / Entertainment	2,659.95 202.70	1,816.00 28.72	843.95 173.98	46.5% 605.8%	
Total 5200-00 · PUBLIC RELATIONS	144,007.60	134,185,70	9,821.90	003.076	7.3%
6000-00 · CONFERENCE SALES	,	,	,		
6002-00 · Destination Print	0.00	2,500.00	-2,500.00	-100.0%	
6005-00 · Paid Media 6006-00 · CVENT	14,453.60 6,444.96	28,348.03 10,678.00	-13,894.43 -4,233.04	-49.0% -39.6%	
6007-00 · Creative Production	14,972.99	14,895.69	77.30	0.5%	
6015-00 · MCC National Memberships	0.00	399.00	-399.00 1 300 35	-100.0%	
6016-00 · MCC Search Engine Marketing 6018-00 · MCC Media Commission	85.43 4,911.64	1,475.78 5,519.54	-1,390.35 -607.90	-94.2% -11.0%	
6018-01 · MCC Digital Ad Serving	39.84	0.00	39.84	100,0%	
6019-00 · Conference Direct Partnership 6128-00 · HelmsBriscoe Strategic Partner	4,083.32 5,249.97	5,750.03 5,249.97	-1,666.71 0.00	-29.0% 0.0%	
6152-00 · Client Events / Opportunities	9,650.00	108.54	9,541.46	8,790.7%	
6153-00 · Chicago Sales Rep Support	1,670.18	1,709.44	-39.26	-2.3%	40 ==-
Total 6000-00 · CONFERENCE SALES	61,561.93	76,634.02	-15,072.09	•	-19.7%
6100-00 · TRADE SHOWS 6111-00 · Site Inspections	460.84	392.56	68.28	17.4%	

## North Lake Tahoe Marketing Cooperative Profit & Loss Prev Year Comparison

Accrual Basis

July 2021 through March 2022

	Jul '21 - Mar 22	Jul '20 - Mar 21	\$ Change	% Change	
6116-00 · CalSAE Seasonal Spectacular	1,596.53	1,099.00	497.53	45.3%	
6120-01 · Sac River Cats Client Event	499.90	0.00	499.90	100.0%	
6127-00 · CalSAE Annual	0.00	2,500.00	-2,500.00	-100.0%	
6143-00 · Connect Marketplace	7,500.00	4,900.00	2,600,00	53.1%	
6154-00 · HelmsBriscoe ABC	227.39	0.00	227.39	100.0%	
6155-00 · Connect Trade Shows	990.76	0.00	990.76	100.0%	
6157-00 · HPN Partner Conference	0.00	1,175.00	-1.175.00	-100.0%	
6160-00 · AllThingsMeetings Silcon Valley	0.00	675,00	-675.00	-100.0%	
6167-00 · Nor Cal DMO	00,0	420.00	-420.00	-100.0%	
6180-00 · Conference Direct CA	1,166.66	0.00	1,166.66	100.0%	
6182-00 · Destination Celebration	1,115.62	0.00	1,115.62	100.0%	
Total 6100-00 · TRADE SHOWS	13,557.70	11,161.56	2,396.14		21.5%
6106-00 · CalSAE Seasonal Spectacular 7000-00 · COMMITTED & ADMIN EXPENSES	0.00	0.00	0.00		0.0%
5008-00 · Cooperative Programs	-6.000.00	5.809.00	-11,809.00	-203.3%	
5009-00 · Fulfillment / Mail	1.695.59	1.225.85	469.74	38.3%	
5021-00 · RASC-Reno Air Service Corp	50,000.00	25.000.00	25,000.00	100.0%	
5123-00 · HSVC - High Sierra Visitors	1,500.03	1,166,69	333.34	28.6%	
7001-00 · Miscellaneous	836.91	0.00	836.91	100.0%	
7002-00 · CRM Subscription	7.166.67	8,124.98	-958.31	-11.8%	
7003-00 · IVCBVB Entertainment Fund	302,62	891.95	-589.33		
7004-00 · Research	27.802.84	7,778.75		-66.1%	
7005-00 · Research 7005-00 · Film Festival	15,000.00	15,000.00	20,024.09 0.00	257.4%	
7006-00 · Special Events	70.00		70.00	0.0%	
7007-00 · Special Events 7007-00 · Destimetrics / DMX	70.00 14,217.49	0.00 20.217.52		100.0%	
			-6,000.03	-29.7%	
7008-00 · Opportunistic Funds	3,000.00	131.19	2,868.81	2,186.8%	
7009-00 · Tahoe Cam Usage	0.00	2,124.00	-2,124.00	-100.0%	
7010-00 · Photo Management & Storage	5,586.75	5,408.22	178.53	3.3%	
7020-00 · Collateral Production / Printin	723.94	10,256.45	-9,532.51	-92.9%	
7030-00 · Contract Review	0.00	9,517.84	-9,517.84	-100.0%	
8700-00 · Automobile Expense*	448.09	396.27	51.82	13.1%	
7000-00 · COMMITTED & ADMIN EXPENSES	188.18	0.00	188.18	100.0%	
Total 7000-00 · COMMITTED & ADMIN EXPENSES	122,539.11	113,048.71	9,490.40		8.49
8000-00 · WEBSITE CONTENT & MAINTENANCE					
8002-00 - Content Manager Contractor	38,250.00	38,301.94	-51.94	-0.1%	
8003-00 · Website Hosting Maintenance	1,737.00	29,917.75	-28,180.75	-94.2%	
8004-00 · Website Strategy & Maintenance	67,500.00	0.00	67,500.00	100.0%	
8005-00 · Website SEO Strategy/Maint	22,500,00	0.00	22,500.00	100.0%	
Total 8000-00 · WEBSITE CONTENT & MAINTENA	129,987.00	68,219.69	61,767.31		90.5%
Total Expense	1,035,041.17	718,869.04	316,172.13	Photo-Marian	44.0%
ncome	314,948.54	207,383.59	107,564.95		51.9%



## Aging by Revenue Item As of 3/31/2022

Invoice ID Invoice Date	Due Date	Not Yet Due	<u>0-30</u>	<u>31-60</u>	<u>61-90</u>	91-120	<u>120+</u>	<u>Total</u>
Account: 1201-01 Memb	er AR Member	ship Dues (Memb	er Accounts Re	ceivable:Membe	r AR - Member Du	es)		
Fee Item: 11-20 Employe	es Membershi	p Dues						
11-20 Employees Memb	ership Dues	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$345.00	\$345.00
1-5 Employees Memb	ership Dues	\$0.00	\$295.00	\$2,645.00	\$885.00	\$0.00	\$7,610.00	\$11,435.00
21-50 Employees Memb	ership Dues	\$540.00	\$540.00	\$2,160.00	\$0.00	\$0.00	\$0.00	\$3,240.00
50-100 Employees Memb	ership Dues	\$750.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$750.00
6-10 Employees Memb	ership Dues	\$0.00	\$0.00	\$4,225.00	\$650.00	\$0.00	\$1,280.00	\$6,155.00
Associate Member Memb	ership Dues	\$100.00	\$50.00	\$0.00	\$50.00	\$0.00	\$150.00	\$350.00
E	blast Totals:	\$170.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$170.00
Financial Institutions	Membership	\$0.00	\$0.00	\$700.00	\$0.00	\$0.00	\$0.00	\$700.00
Non-Profit Membership	Dues Totals:	\$680.00	\$340.00	\$1,360.00	\$170.00	\$0.00	\$1,530.00	\$4,080.00
PUD Membership	Dues Totals:	\$0.00	\$0.00	\$415.00	\$0.00	\$0.00	\$0.00	\$415.00
Ski Resorts Membership	Dues Totals:	\$0.00	\$0.00	\$3,625.00	\$0.00	\$0.00	\$0.00	\$3,625.00
1201-01 Member AR	Membership	\$2,240.00	\$1,225.00	\$15,130.00	\$1,755.00	\$0.00	\$10,915.00	\$31,265.00
Account: 1201-03 Memb	er Accounts R	eceivable - Other	(Member Accou	nts Receivable:	Member AR - Othe	<u>r)</u>		
	blast Totals:	\$150.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$150.00
1201-03 Member Account	s Receivable	\$150.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$150.00
GRA	ND TOTALS	\$2,390.00	\$1,225.00	\$15,130.00	\$1,755.00	\$0.00	\$10,915.00	\$31,415.00

#### KEY METRICS FOR Mar 31, 2022 FINANCIAL STATEMENTS

Total District 5 Eas	Total District 5 Eastern Slope TOT Collections by Quarter 2013 - 2022 (as reported thru Mar 2022)									
Fiscal Year	Q1 (Jul - Sep)	Q2 (Oct - Dec)	Q3 (Jan - Mar)	Q4 (Apr - Jun)		Total				
2013 - 2014	4,401,773	2,048,674	3,497,093	1,639,259	\$	11,586,799				
2014 - 2015	4,560,065	2,415,022	3,428,514	1,742,210	\$	12,145,811				
2015 - 2016	4,729,061	3,755,563	5,332,084	2,201,370	\$	16,018,078				
2016 - 2017	5,335,081	3,217,765	5,991,509	3,175,348	\$	17,719,703				
2017 - 2018	6,083,237	3,298,036	5,504,277	3,020,130	\$	17,905,680				
2018 - 2019	6,876,440	3,904,575	6,856,707	3,399,734	\$	21,037,456				
2019 - 2020	7,028,821	3,980,215	5,806,012	1,085,367	\$	17,900,415				
2020 - 2021	7,366,171	3,326,055	6,224,822	4,997,463	\$	21,914,511				
2021 - 2022	7,811,022	5,310,674	2,693,809	-	\$	15,815,505				

Ì	Total NLTTBID Revenues by Quarter 2021 - 2026 (as reported thru March 2022)									
	Fiscal Year			Q3 (Jan - Mar)			Total			
	2021 - 2022	1,338,300	1,183,951	310,554		\$	2,832,804			
	2022 - 2023					\$	=			
	2023 - 2024					\$	<u>;=</u>			
	2024 - 2025					\$	· ·			
	2025 - 2026					\$	-			

Visitor Informa	ition Comparati	ve Statistics Fol	FFID 2018/19	- 2021/22 (thru N	
Referrals -	2018-19	2019-20	2020-21	2021-22	YOY % Change
Tahoe City:					
Walk In	38546	36049	19635	23197	18.14%
Phone	2185	2335	2072	2052	-0.97%
Email	311	361	369	424	14.91%
Kings Beach (Walk In)	4439	8322	5408	3998	-26.07%
NLT - Event Traffic	3295	3243	749	1604	114.15%
Total	48,776	50,310	28,233	31,275	10.77%

Sales Tax Revenue by Calendar Year Quarterly - North Lake Tahoe ( 6 mth lag)									
Quarter		2018		2019		2020		2021	YOY % Change
First (Jan - Mar)	\$	762,370	\$	875,360	\$	767,831	\$	661,434	-13.86%
Second (Apr - June)	\$	627,831	\$	674,366	\$	417,576	\$	-	
Third (Jul - Sept)	\$	1,018,271	\$	1,058,279	\$	922,133	\$	-	
Fourth (Oct - Dec)	\$	671,770	\$	770,185	\$	616,050	\$	-	
Total	\$	3,080,242	\$	3,378,190	\$	2,723,590	\$	661,434	

Destimetrics Reservations Activity		2021/22	2020/21	YOY % Change
Occupancy		60.1%	56.7%	6.00%
ADR (Average Daily Rate)	\$	421	\$ 351	19.94%
RevPAR (Rev per Available Room)	\$	253	\$ 199	27.14%
Occupancy 1 Mth Forecast		36.8%	29.8%	23.49%
ADR 1 Mth Forecast	\$	311	\$ 308	0.97%
RevPAR 1 Mth Forecast	\$	114	\$ 92	23.91%
Occupancy (prior 6 months)		51.6%	38.0%	35.79%
ADR (prior 6 months)	\$	452	\$ 374	20.86%
RevPAR (prior 6 months)	\$	233	\$ 142	64.08%
Occupancy (next 6 months)	1	33.0%	27.5%	20.00%
ADR (next 6 months)	\$	422	\$ 451	-6.43%
RevPAR (next 6 months)	\$	139	\$ 124	12.10%

Unemployment Rates - EDD	Mar 2022
California (pop. 38,332,521)	5.3%
Placer County (367,309)	2.8%
Dollar Point (1,215)	0.0%
Kings Beach (3,893)	1.0%
Sunnyside/Tahoe City (1,557)	0.0%
Tahoe Vista (1,433)	0.0%

June 2017	424
June 2018	378
June 2019	371
June 2020	362
June 2021	366

		2020-21		2020-21	2021-22		YOY %	
FORWARD LOOKING		Actuals	F	Forecasted		orecasted	Change	
Total Revenue Booked			\$ 257,997	\$	423,363	\$	1,962,035	363.44%
Commission for this Revenue			\$ -			\$	-	
Number of Room Nights			1,287		2,423		9,228	280.85%
Number of Bookings			8		11		28	154.55%
Conference Revenue And Pero	entage b	y County:						
	20-21	21-22						
Placer	100%		\$257,997	\$	353,786	\$	1,359,251	284.20%
Washoe	0%		\$0	\$	69,577	\$	602,784	
South Lake	0%		\$0	\$	-			
Nevada County	0%	0%						
Total Conference Revenue	100%	100%	\$257,997	\$	423,363	\$	1,962,035	78.42%
CURRENT								
NLT - Annual Revenue Goal				\$	2,500,000	\$	2,500,000	0.00%